



NC811 MONTHLY UPDATE

FOOTHILLS UCC

MARCH 2025

A top-down view of a wooden desk. In the upper left, there is a small black pot with green grass-like plants. To its right is a white computer keyboard. In the lower right, there is a white coffee cup with dark coffee, a black spiral notebook, and a black pen.

On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



## DATA INSIGHTS

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Locate Requests

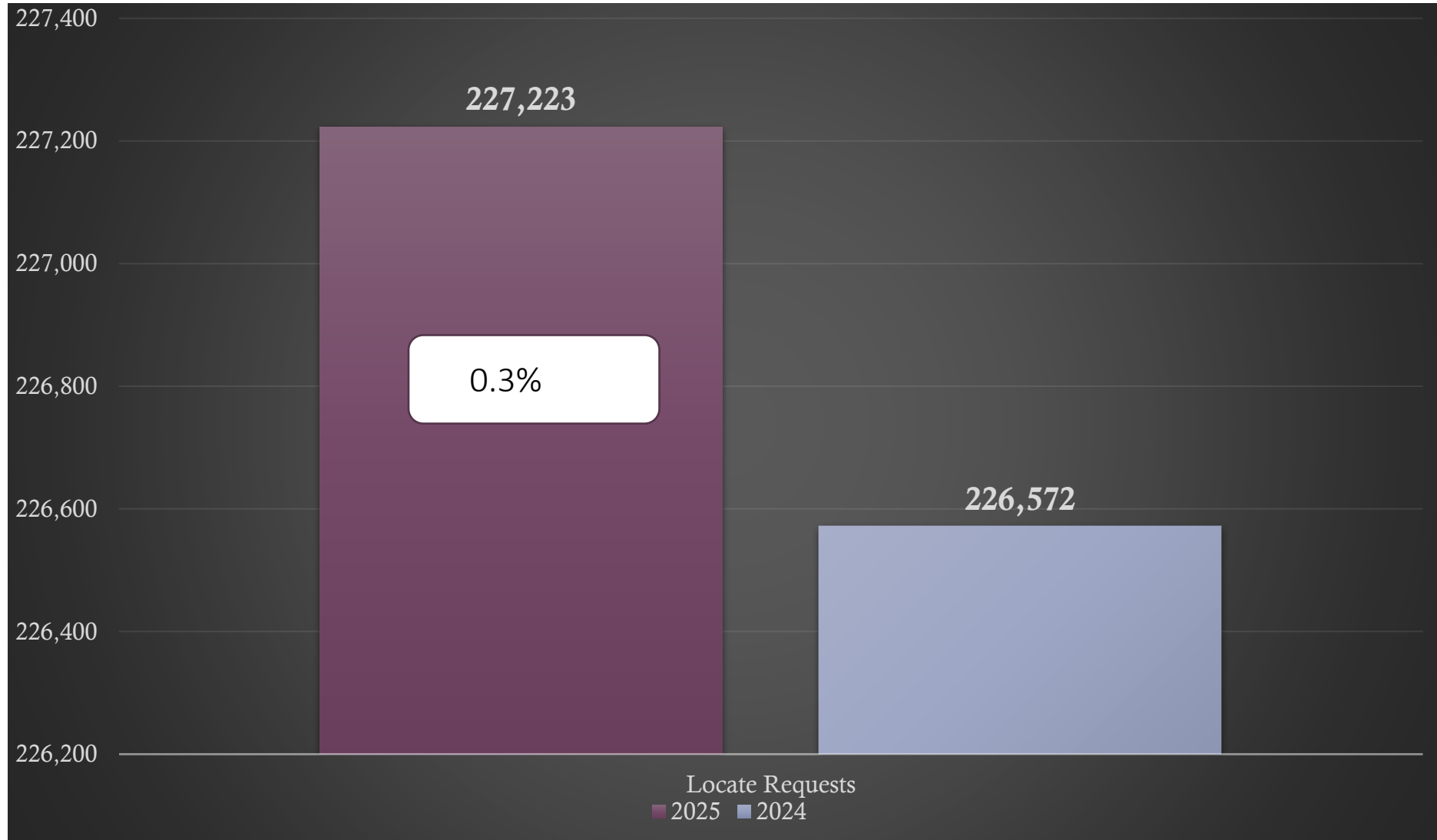
Transmissions

County ticket volume  
and distribution





# Locate Requests for NC - Feb 25 vs 24

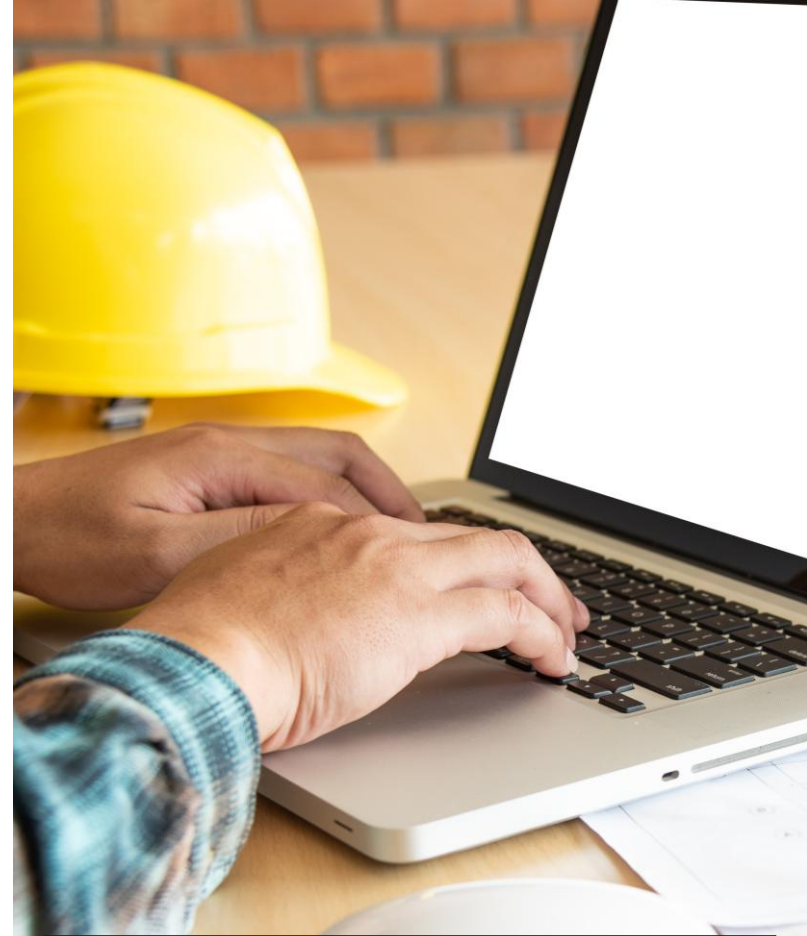
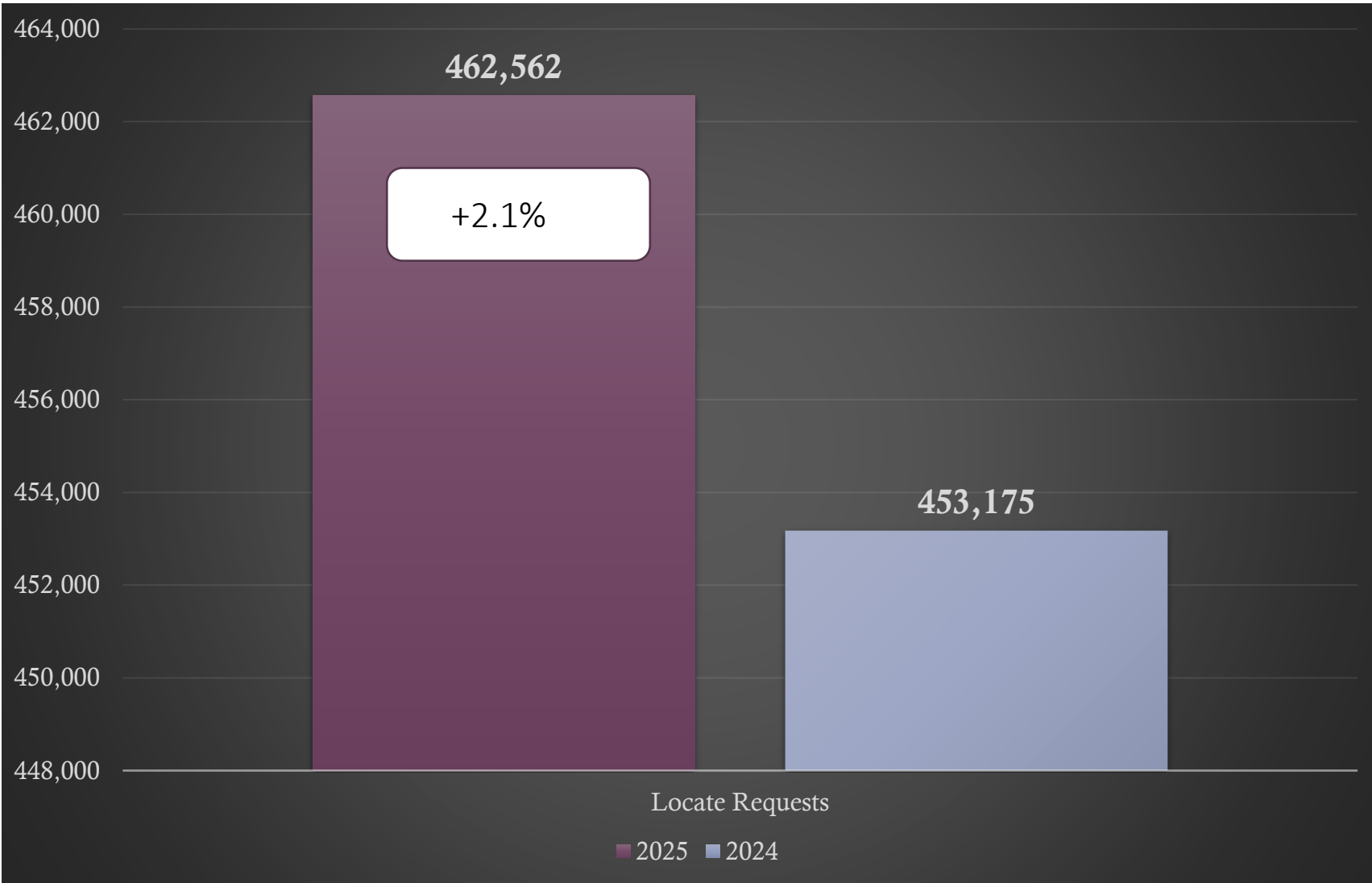


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



# Locate Requests for NC - YTD



Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

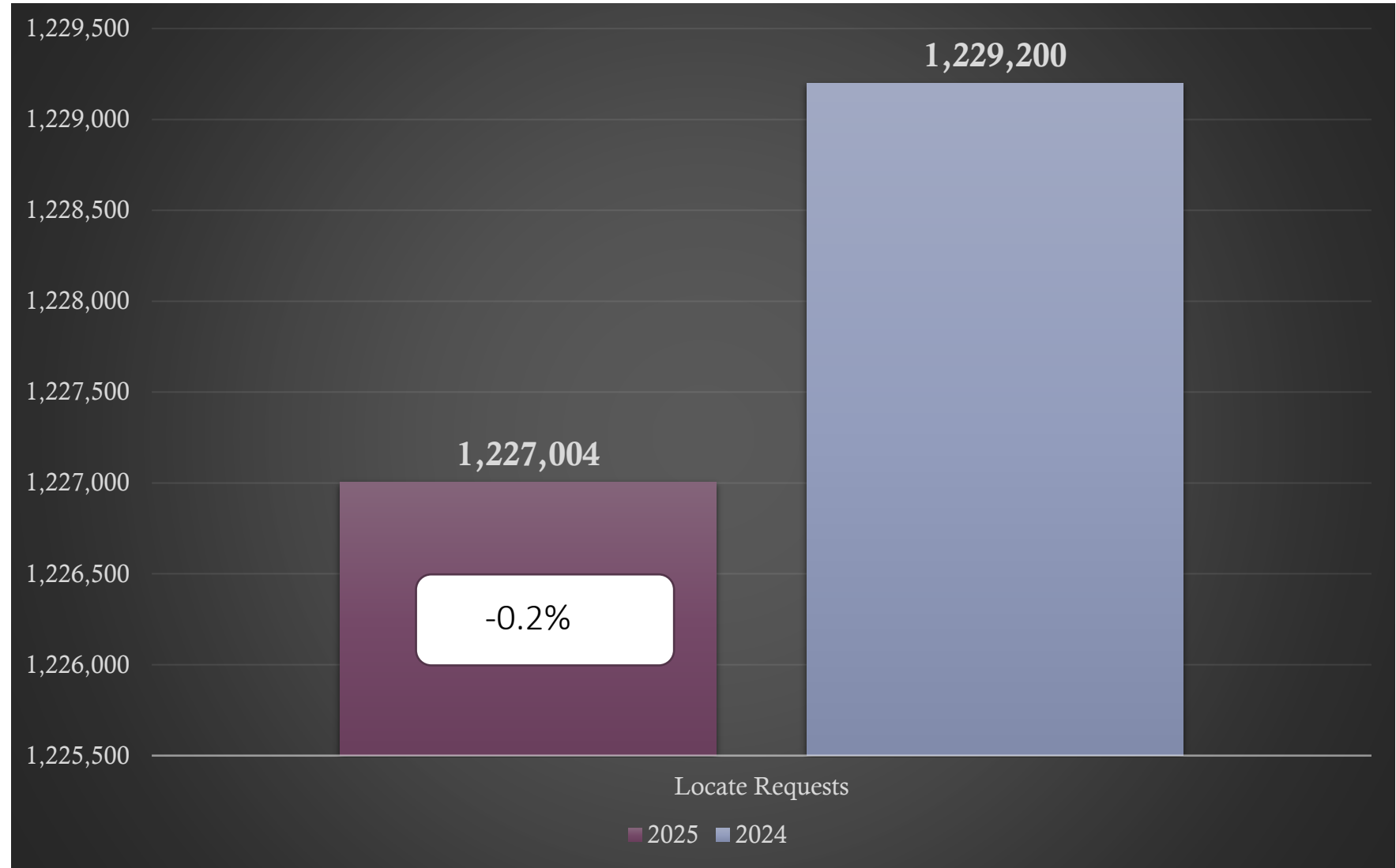


# Transmissions for NC – Feb 25 vs 24



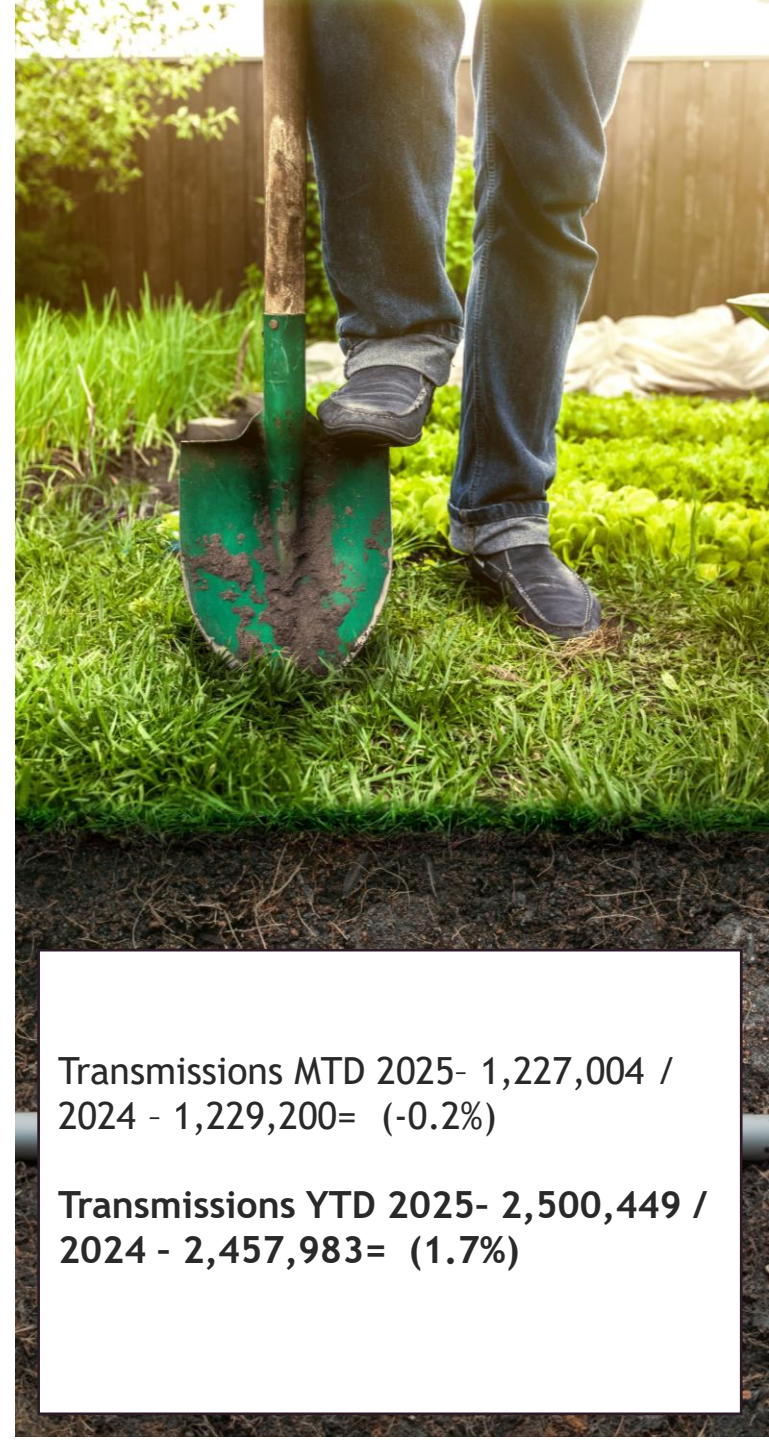
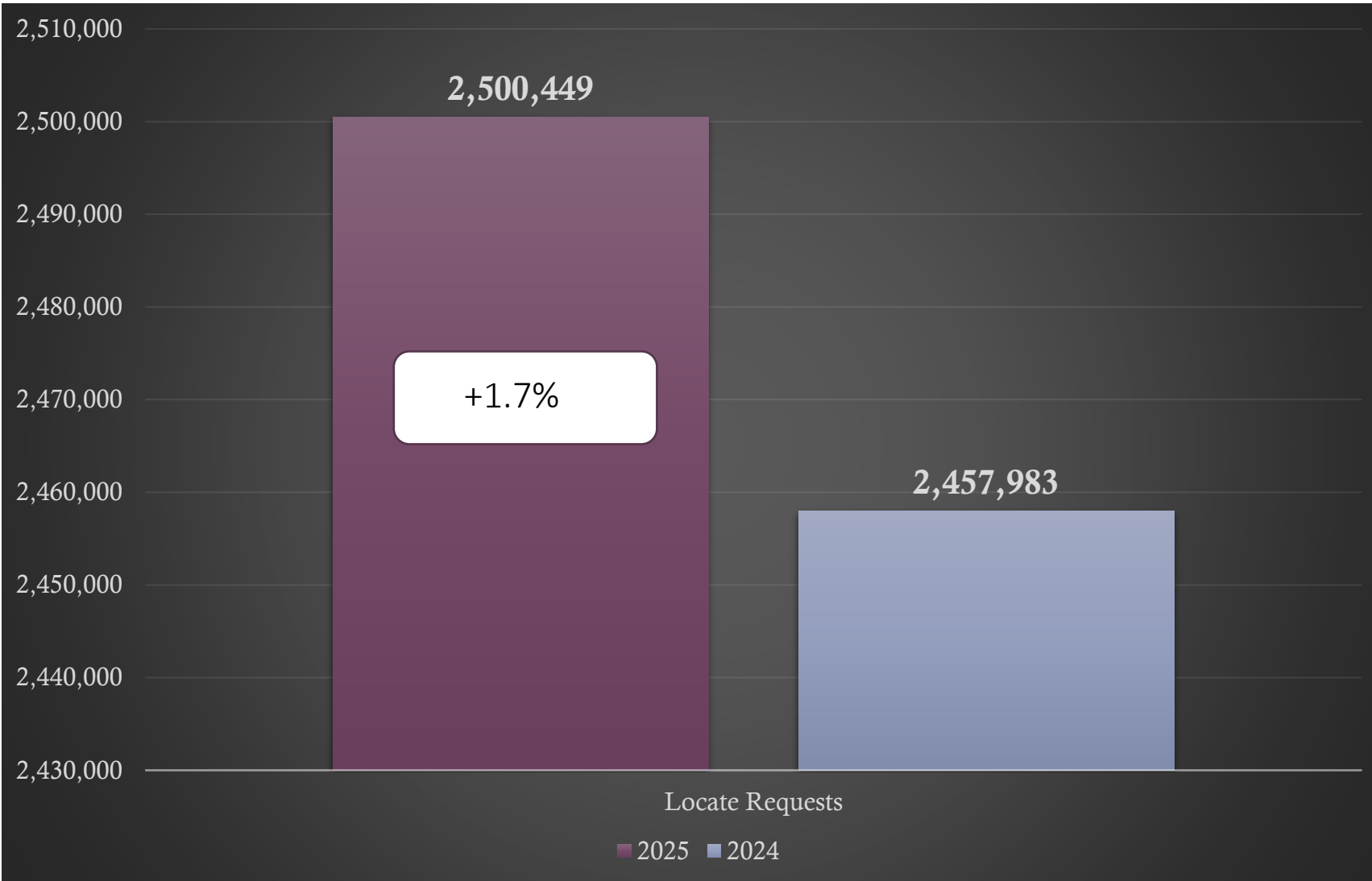
Transmissions MTD 2025- 1,227,004 /  
2024 - 1,229,200= (-0.2%)

Transmissions YTD 2025- 2,500,449 /  
2024 - 2,457,983= (1.7%)





# Transmissions for NC - YTD 2025



Transmissions MTD 2025- 1,227,004 / 2024 - 1,229,200= (-0.2%)

Transmissions YTD 2025- 2,500,449 / 2024 - 2,457,983= (1.7%)



# COUNTY TICKET VOLUME

## FEBRUARY 2025 VS 2024

<b>Cleveland</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>123</b>	<b>47</b>	<b>1609</b>	<b>28</b>	<b>523</b>	<b>2330</b>
<b>2025</b>	<b>41</b>	<b>18</b>	<b>1107</b>	<b>24</b>	<b>566</b>	<b>1756</b>
<b>+/- Var</b>	<b>-66.7%</b>	<b>-61.7%</b>	<b>-31.2%</b>	<b>-14.3%</b>	<b>8.2%</b>	<b>-24.6%</b>
				<b>Locates per day</b>		<b>80</b>





# COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

<b>Cleveland</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>202</b>	<b>104</b>	<b>3096</b>	<b>70</b>	<b>1369</b>	<b>4841</b>
<b>2025</b>	<b>67</b>	<b>29</b>	<b>2195</b>	<b>42</b>	<b>1144</b>	<b>3477</b>
<b>+/- Var</b>	<b>-66.8%</b>	<b>-72.1%</b>	<b>-29.1%</b>	<b>-40.0%</b>	<b>-16.4%</b>	<b>-28.2%</b>
			<b>Locates per day</b>			<b>85</b>



# COUNTY TICKET DISTRIBUTION - FEBRUARY

<b>CLEVELAND</b>	<b>1756</b>
BOILING SPRINGS	17
CASAR	91
EARL	9
FALLSTON	7
GROVER	65
<b>KINGS MOUNTAIN</b>	<b>402</b>
LATTIMORE	6
<b>LAWNDALE</b>	<b>154</b>

MOORESBORO	42
PATTERSON SPRINGS	4
POLKVILLE	12
<b>SHELBY</b>	<b>919</b>
STONY POINT	4
WACO	13



## Top 10 Callers for FEBRUARY

<b>Cleveland</b>	<b>Company</b>	<b>Total</b>
<b>1</b>	<b>LKN UNDERGROUND</b>	<b>155</b>
<b>2</b>	<b>SANDERS UTILITY CONSTRUCTION CO, INC</b>	<b>83</b>
<b>3</b>	<b>SEMF LLC</b>	<b>80</b>
<b>4</b>	<b>METRO TECH</b>	<b>56</b>
<b>5</b>	<b>DUKE ENERGY</b>	<b>50</b>
<b>6</b>	<b>CLEVELAND COUNTY WATER</b>	<b>50</b>
<b>7</b>	<b>WILLIAMS ELECTRIC COMPANY</b>	<b>44</b>
<b>8</b>	<b>ANSCO &amp; ASSOCIATES LLC</b>	<b>39</b>
<b>9</b>	<b>E S WAGNER</b>	<b>38</b>
<b>10</b>	<b>DIVERSIFIED UTILITY GROUP</b>	<b>38</b>



# COUNTY TICKET VOLUME

## FEBRUARY 2025 VS 2024

<b>Gaston</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>369</b>	<b>36</b>	<b>3197</b>	<b>87</b>	<b>1099</b>	<b>4788</b>
<b>2025</b>	<b>125</b>	<b>15</b>	<b>2505</b>	<b>58</b>	<b>844</b>	<b>3547</b>
<b>+/- Var</b>	<b>-66.1%</b>	<b>-58.3%</b>	<b>-21.6%</b>	<b>-33.3%</b>	<b>-23.2%</b>	<b>-25.9%</b>
				<b>Locates per day</b>		<b>161</b>



# COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

<b>Gaston</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>598</b>	<b>129</b>	<b>6174</b>	<b>124</b>	<b>2121</b>	<b>9146</b>
<b>2025</b>	<b>288</b>	<b>49</b>	<b>5955</b>	<b>160</b>	<b>1920</b>	<b>8372</b>
<b>+/- Var</b>	<b>-51.8%</b>	<b>-62.0%</b>	<b>-3.5%</b>	<b>29.0%</b>	<b>-9.5%</b>	<b>-8.5%</b>
			<b>Locates per day</b>			<b>204</b>



# COUNTY TICKET DISTRIBUTION - FEBRUARY

<b>GASTON</b>	<b>3547</b>
ALEXIS	10
ASHEBROOK PARK	4
<b>BELMONT</b>	<b>656</b>
<b>BESSEMER CITY</b>	<b>130</b>
CHERRYVILLE	231
CRAMERTON	87
CROWDERS	3
<b>DALLAS</b>	<b>196</b>
<b>GASTONIA</b>	<b>1624</b>
<b>STANLEY</b>	<b>137</b>

HIGH SHOALS	15
KINGS MOUNTAIN	43
LOWELL	61
MCADENVILLE	12
<b>MOUNT HOLLY</b>	<b>308</b>
RANLO	9
SOUTH GASTONIA	11



## Top 10 Callers for FEBRUARY

<b>Gaston</b>	<b>Company</b>	<b>Total</b>
<b>1</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>313</b>
<b>2</b>	<b>LGI HOMES NC LLC</b>	<b>130</b>
<b>3</b>	<b>UTILITY LINES CONSTRUCTION SERVICES, INC</b>	<b>124</b>
<b>4</b>	<b>MILLER PIPELINE</b>	<b>122</b>
<b>5</b>	<b>LKN UNDERGROUND</b>	<b>113</b>
<b>6</b>	<b>ANSCO &amp; ASSOCIATES LLC</b>	<b>108</b>
<b>7</b>	<b>T &amp; M SOLUTIONS</b>	<b>90</b>
<b>8</b>	<b>PIKE ELECTRIC</b>	<b>84</b>
<b>9</b>	<b>SEMF LLC</b>	<b>81</b>
<b>10</b>	<b>G CAMPBELL CONSTRUCTION</b>	<b>78</b>



# COUNTY TICKET VOLUME

## FEBRUARY 2025 VS 2024

<b>Rutherford</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>27</b>	<b>8</b>	<b>783</b>	<b>15</b>	<b>386</b>	<b>1219</b>
<b>2025</b>	<b>38</b>	<b>5</b>	<b>937</b>	<b>15</b>	<b>300</b>	<b>1295</b>
<b>+/- Var</b>	<b>40.7%</b>	<b>-37.5%</b>	<b>19.7%</b>	<b>0.0%</b>	<b>-22.3%</b>	<b>6.2%</b>
				<b>Locates per day</b>		<b>59</b>





# COUNTY TICKET VOLUME

## YTD VS PREVIOUS YEAR

<b>Rutherford</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>83</b>	<b>12</b>	<b>1756</b>	<b>29</b>	<b>619</b>	<b>2499</b>
<b>2025</b>	<b>60</b>	<b>10</b>	<b>1598</b>	<b>34</b>	<b>787</b>	<b>2489</b>
<b>+/- Var</b>	<b>-27.7%</b>	<b>-16.7%</b>	<b>-9.0%</b>	<b>17.2%</b>	<b>27.1%</b>	<b>-0.4%</b>
			<b>Locates per day</b>			<b>61</b>



# COUNTY TICKET DISTRIBUTION - FEBRUARY

<b>RUTHERFORD</b>	<b>1295</b>
AVONDALE	4
BILLS CREEK	3
BOSTIC	82
CLIFFSIDE	42
DUNCANS CREEK	5
<b>ELLENBORO</b>	<b>244</b>
<b>FOREST CITY</b>	<b>201</b>
HENRIETTA	5

LAKE LURE	145
RUTH	20
<b>RUTHERFORDTON</b>	<b>376</b>
SPINDALE	74
UNION MILLS	79

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## Top 10 Callers for FEBRUARY

<b>Rutherford</b>	<b>Company</b>	<b>Total</b>
<b>1</b>	<b>BIGHAM CABLE CONSTRUCTION INC</b>	<b>147</b>
<b>2</b>	<b>LKN UNDERGROUND</b>	<b>122</b>
<b>3</b>	<b>SITE DEVELOPMENT CORP</b>	<b>82</b>
<b>4</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>72</b>
<b>5</b>	<b>WRIGHT BROTHERS CONSTRUCTION</b>	<b>70</b>
<b>6</b>	<b>SEMF LLC</b>	<b>50</b>
<b>7</b>	<b>SUMTER UTILITIES</b>	<b>44</b>
<b>8</b>	<b>T &amp; M SOLUTIONS</b>	<b>39</b>
<b>9</b>	<b>DUKE ENERGY</b>	<b>39</b>
<b>10</b>	<b>ITG</b>	<b>32</b>

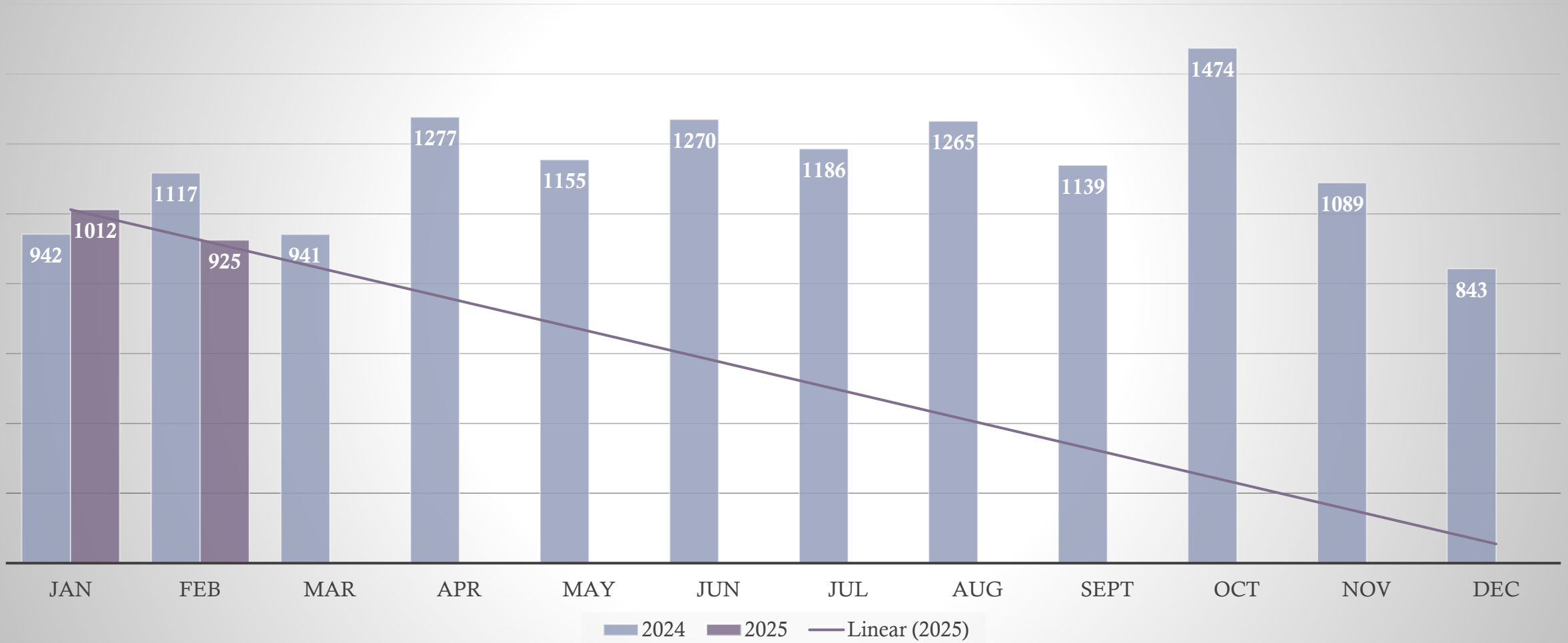
# DAMAGES

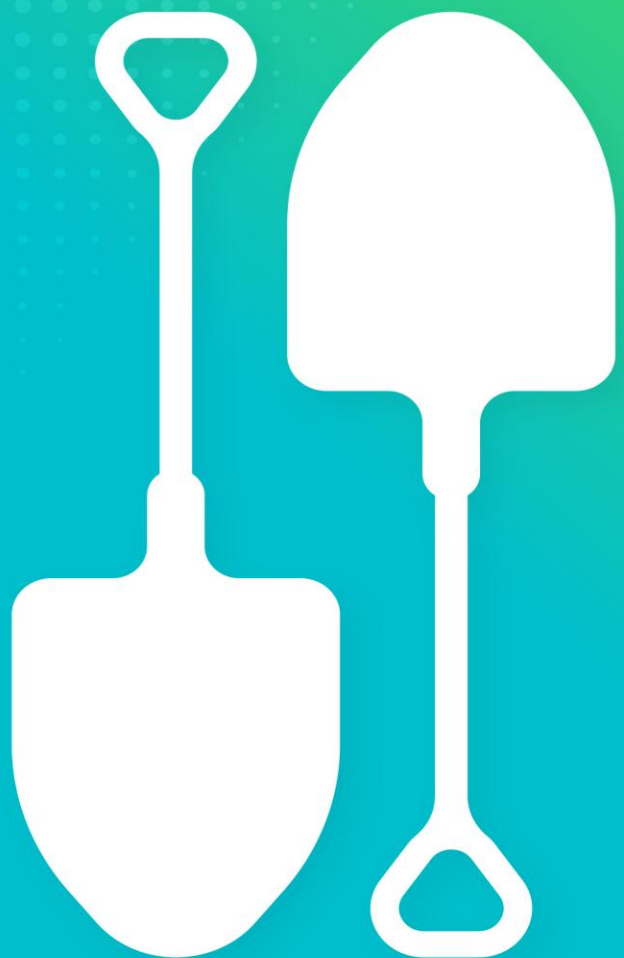
**DIRT** Damage Information  
Reporting Tool





## Damages in North Carolina 2025 vs 2024





NATIONAL

# SAFE DIGGING MONTH

APRIL

[nc811.org/national-safe-digging-month](https://nc811.org/national-safe-digging-month)



NC 811.ORG



[nc811.org/dare-to-dig](https://nc811.org/dare-to-dig)

# \$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

**Contest runs from now until April 30<sup>th</sup>**

# 2025 BANNER

*120 banners will be available for free. First come, first serve.*



**Dig Safe, Contact**  
**EVERY DIG.**  
**EVERY TIME.**

**811**®

[nc811.org](http://nc811.org)

Scan this QR code once you have displayed your banner



# 2025 TAILGATE WRAPS

*26 wraps will be available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)

# Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



[nc811.org/water-tank-grant](https://nc811.org/water-tank-grant)



# 811 Water Tank Grant Program!

# Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



[neucc.org/joint-nc-sc-uccc](https://neucc.org/joint-nc-sc-uccc)



# UPCOMING MEETINGS

- **NC State UCC**  
March 11, 2025 at 10am  
Enbridge, 4211 Global St., Raleigh NC  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NCLRPC**  
March 19, 2025 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NC811 Board**  
April 25, 2025 at 8:30am  
Chetola Resort  
185 Chetola Lake Dr., Blowing Rock, NC



# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on  
[nc811.org](http://nc811.org) or the  
nc811 app





# EDUCATION TEAM



Parrish Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard  
Corey  
Eastern Liaison



Rory Phipps  
Western Liaison



# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)



