



NC811 MONTHLY UPDATE
MARCH 2025

HENDERSON POLK
TRANSYLVANIA UCC

A top-down view of a wooden desk. In the upper left, there is a small black pot with green grass-like plants. To its right is a white computer keyboard. In the lower right, there is a white coffee cup with dark coffee, a black spiral notebook, and a black pen.

On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

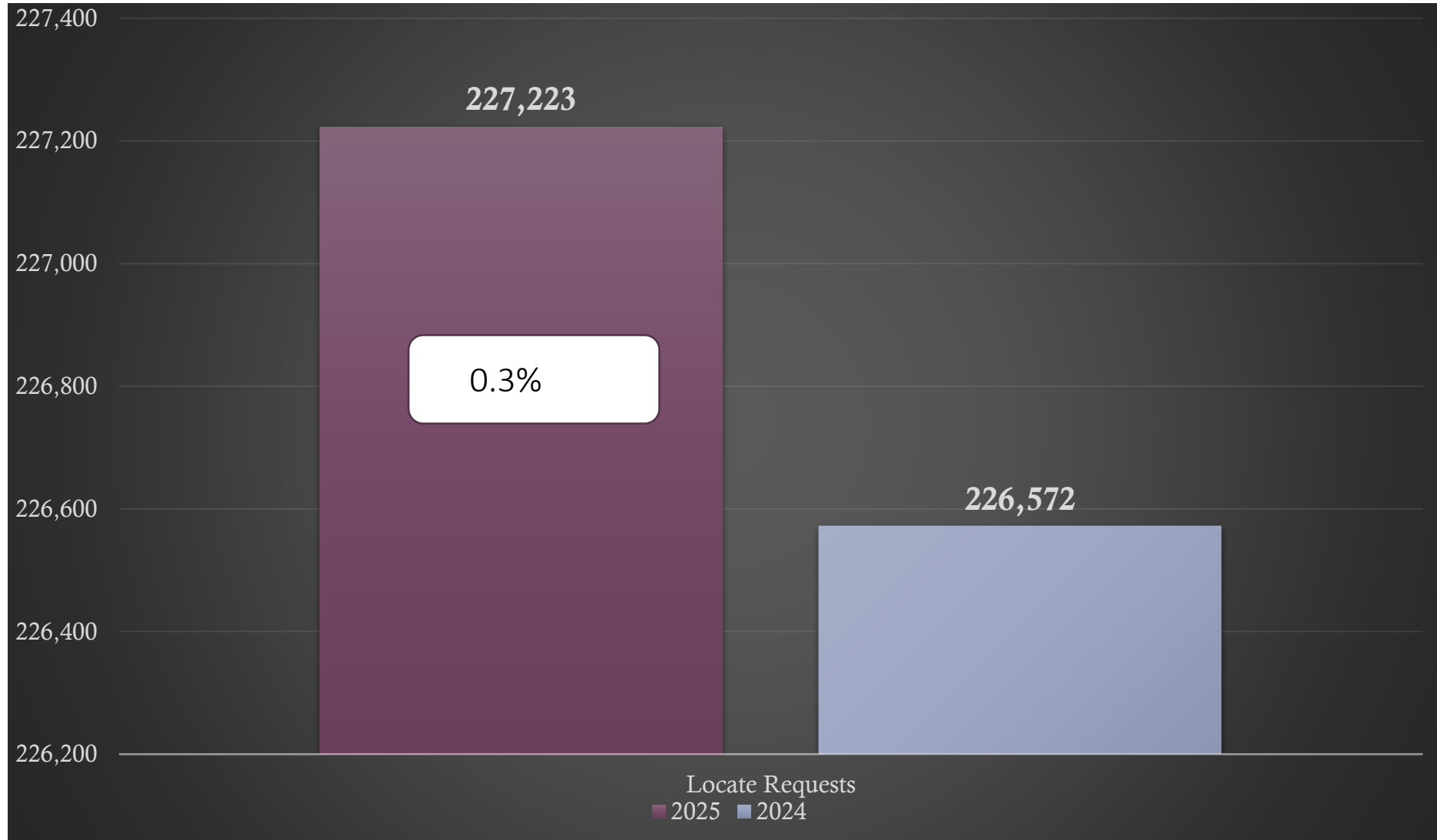
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

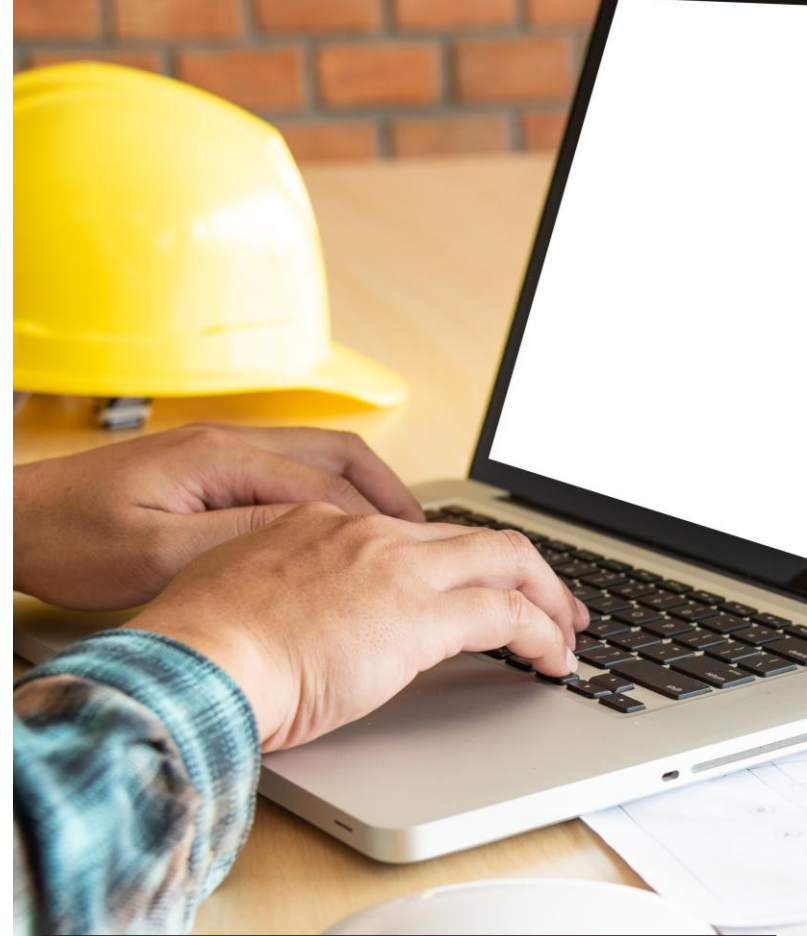
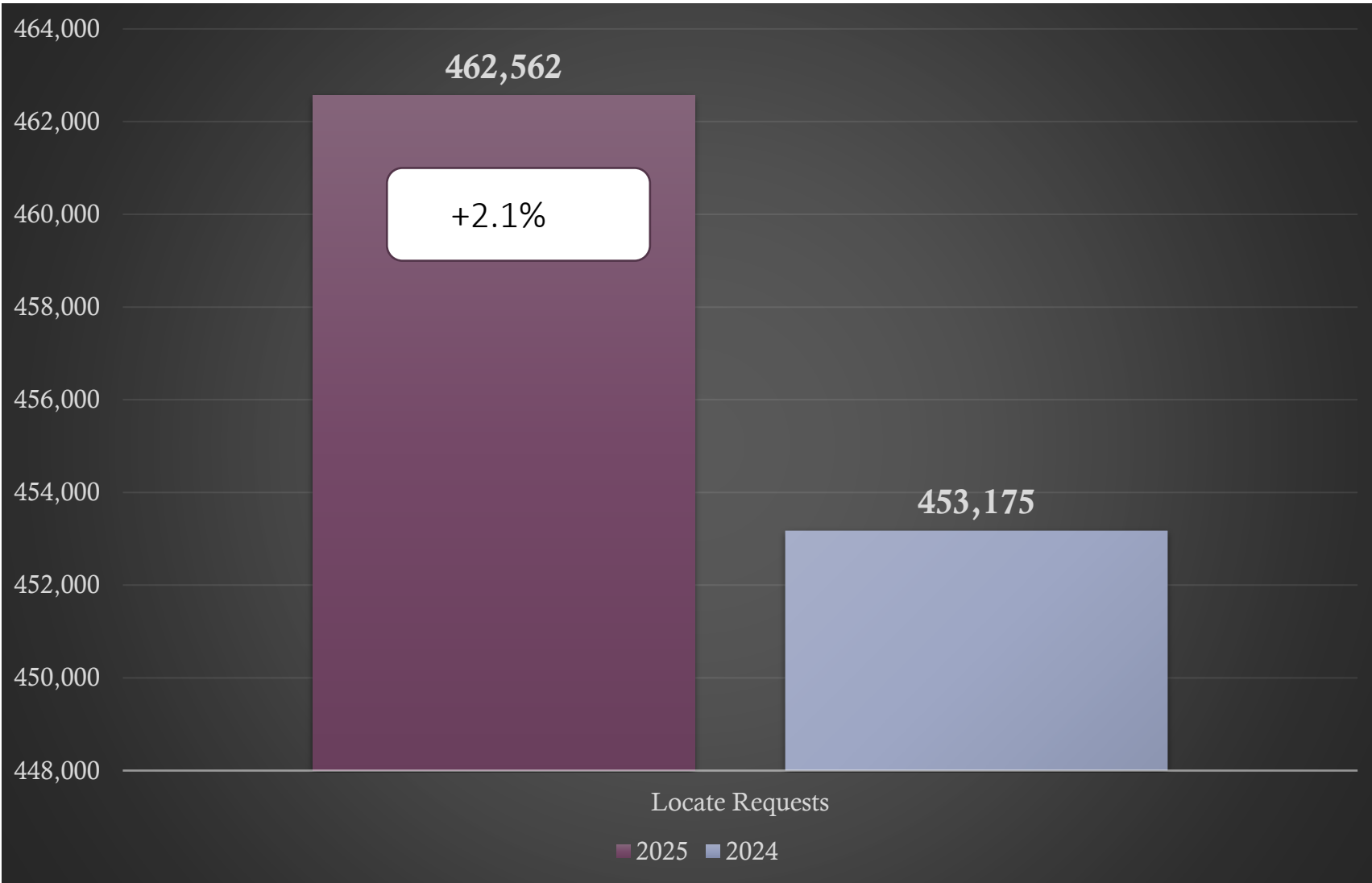


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



Locate Requests for NC - YTD



Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

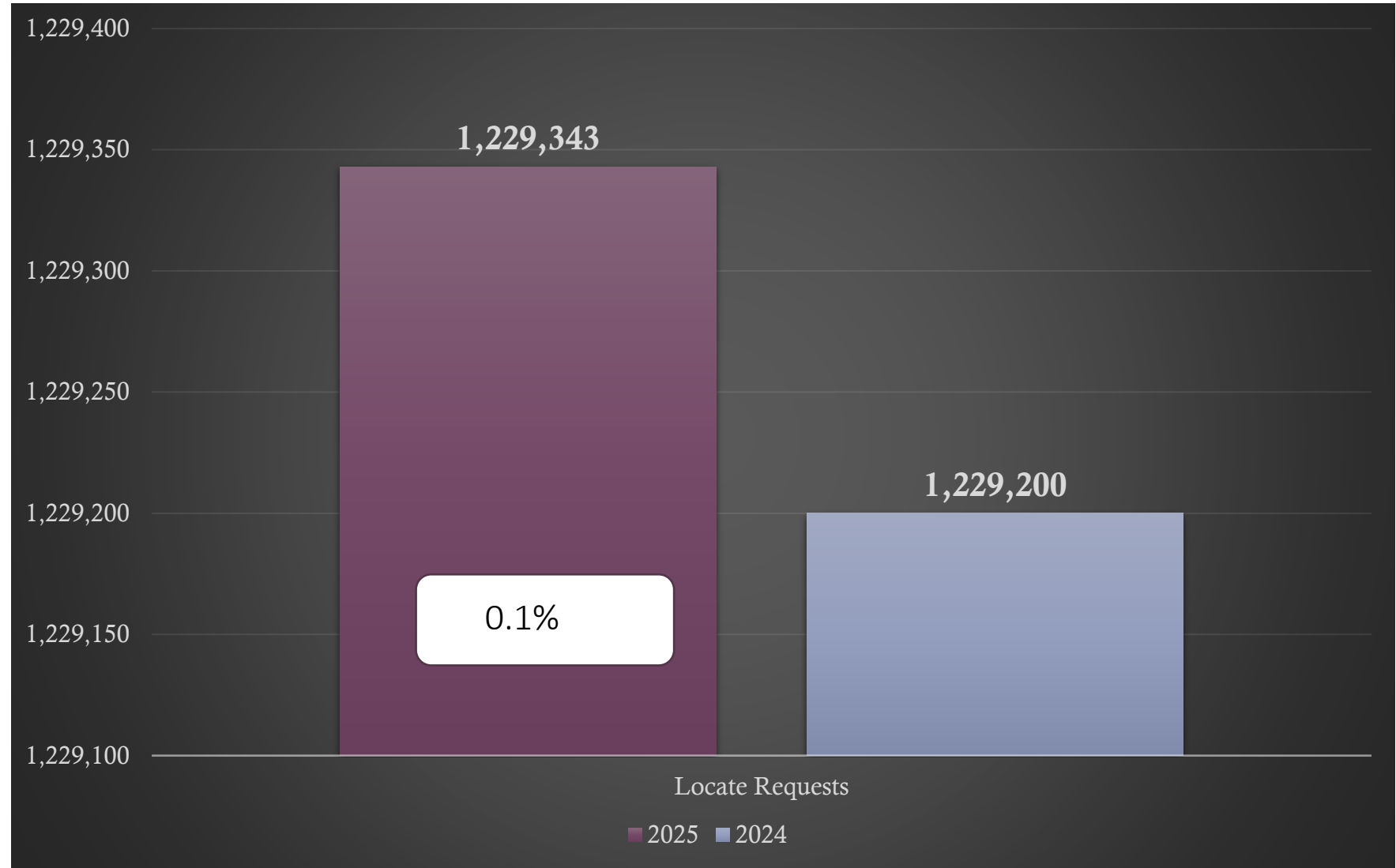


Transmissions for NC – Feb 25 vs 24



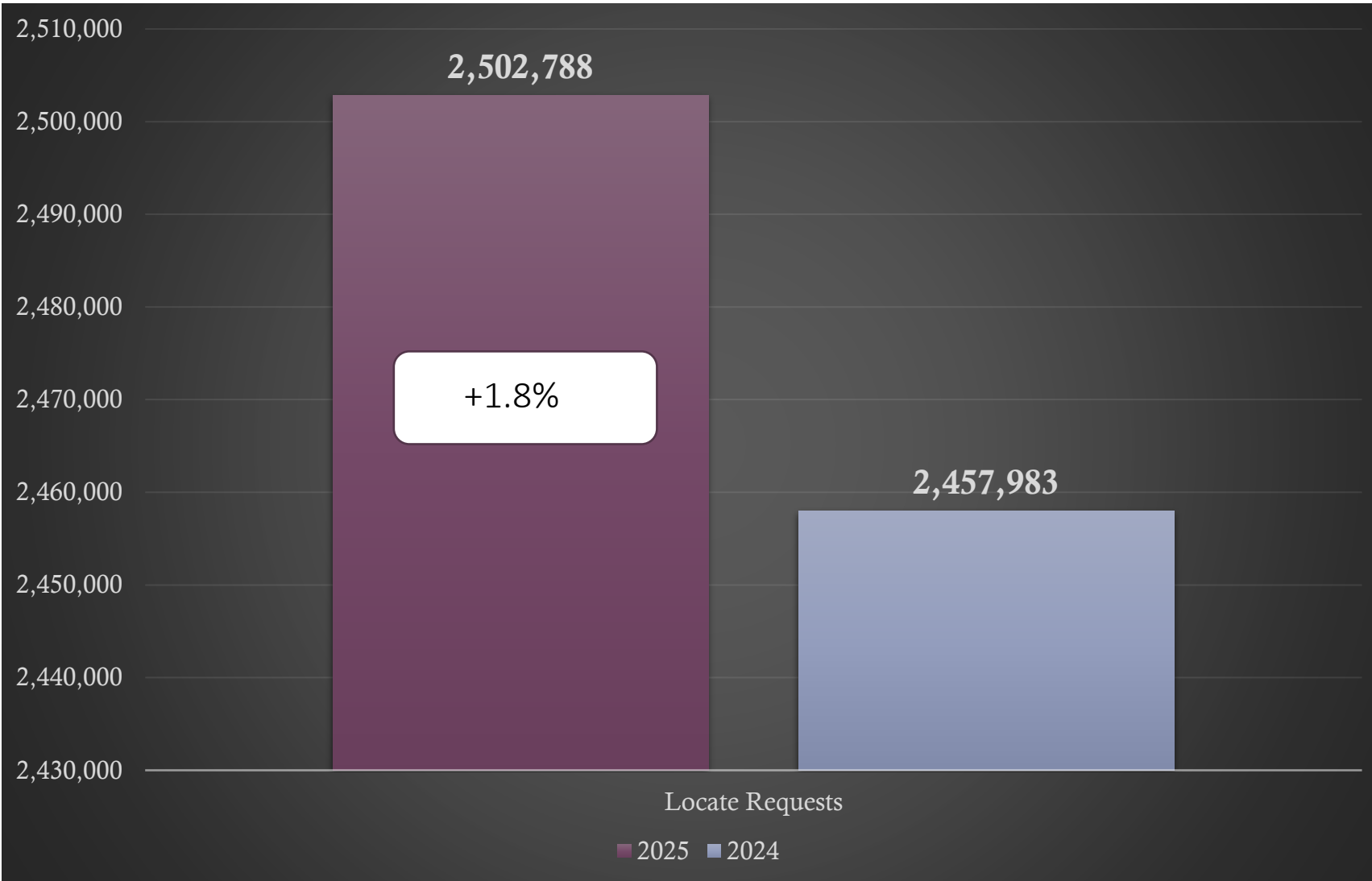
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)





Transmissions for NC - YTD 2025



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Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)



COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	182	32	1624	55	802	2695
2025	248	44	1827	94	775	2988
+/- Var	36.3%	37.5%	12.5%	70.9%	-3.4%	10.9%
				Locates per day		136



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	301	49	3098	98	1615	5161
2025	447	58	3484	169	1601	5759
+/- Var	48.5%	18.4%	12.5%	72.4%	-0.9%	11.6%
				Locates per day		140



COUNTY TICKET DISTRIBUTION - FEBRUARY

HENDERSON	2988
BARKER HEIGHTS	5
BAT CAVE	35
EAST FLAT ROCK	28
EDNEYVILLE	12
ETOWAH	67
FLAT ROCK	192
FLETCHER	398
GERTON	58
HENDERSONVILLE	1503

HORSE SHOE	90
LAUREL PARK	133
MILLS RIVER	351
MOUNTAIN HOME	17
NAPLES	14
SALUDA	25
VALLEY HILL	9
ZIRCONIA	44



Top 10 Callers for FEBRUARY

Henderson	Company	Total
1	GLOBAL FIBER	257
2	SUMTER UTILITIES	210
3	ANSCO & ASSOCIATES LLC	142
4	HAYNES ELECTRIC UTILITY CORPORATION	116
5	AT&T UTILITY OPERATIONS	104
6	FOREMOST PIPELINE CONSTRUCTION COMPANY	93
7	MC COMMUNICATIONS INC	90
8	JK ELECTRIC LLC	87
9	ITG	83
10	SOUTHEAST CONNECTIONS LLC	74



COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	27	2	242	32	70	373
2025	14	4	332	11	52	413
+/- Var	-48.1%	100.0%	37.2%	-65.6%	-25.7%	10.7%
				Locates per day		19



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	48	3	549	47	152	799
2025	24	7	590	29	138	788
+/- Var	-50.0%	133.3%	7.5%	-38.3%	-9.2%	-1.4%
-			Locates per day			19



COUNTY TICKET DISTRIBUTION - FEBRUARY

POLK	413
COLUMBUS	111
GREEN CREEK	12
MILL SPRING	64
SALUDA	99
SUNNY VIEW	3
TRYON	124



Top 10 Callers for FEBRUARY

Polk	Company	Total
1	SUMTER UTILITIES	65+
2	DUKE ENERGY	42
3	ITG	27
4	BIGHAM CABLE CONSTRUCTION INC	26
5	ALRIDGE ELECTRIC	25
6	T G S ENGINEERS	13
7	WINDSTREAM COMMUNICATIONS	12
8	CAROLINAS GEOTECHNICAL GROUP	12
9	RUTHERFORD ELECTRIC MEMBERSHIP CORP	10
10	VERSITILE CONSTRUCTION	9



COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	30	2	281	8	141	462
2025	16	1	294	7	168	486
+/- Var	-46.7%	-50.0%	4.6%	-12.5%	19.1%	5.2%
				Locates per day		22



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	49	15	636	31	217	948
2025	36	4	599	20	368	1027
+/- Var	-26.5%	-73.3%	-5.8%	-35.5%	69.6%	8.3%
				Locates per day		25



COUNTY TICKET DISTRIBUTION - FEBRUARY

TRANSYLVANIA	486
BREVARD	296
CEDAR MOUNTAIN	18
CONNESTEE	3
DUNNS ROCK	5
LAKE TOXAWAY	25
PENROSE	10
PISGAH FOREST	82
ROSMAN	24
SAPPHIRE	8
TOXAWAY FALLS	8



Top 10 Callers for FEBRUARY

Transylvania	Company	Total
1	SUMTER UTILITIES	110+
2	CHC UNDERGROUND INC	37
3	MOUNTAIN CREEK CONTRACTORS	32
4	TENNOCA CONSTRUCTION COMPANY	18
5	CW UNDERGROUND SERVICES	16
6	HAYNES ELECTRIC UTILITY CORPORATION	14
7	TERRACON CONSULTANTS INC	11
8	DUKE ENERGY	9
9	HAYNES ELECTRIC UTILITY CORPORATION	8
10	GLORY UTILITIES, LLC	8

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

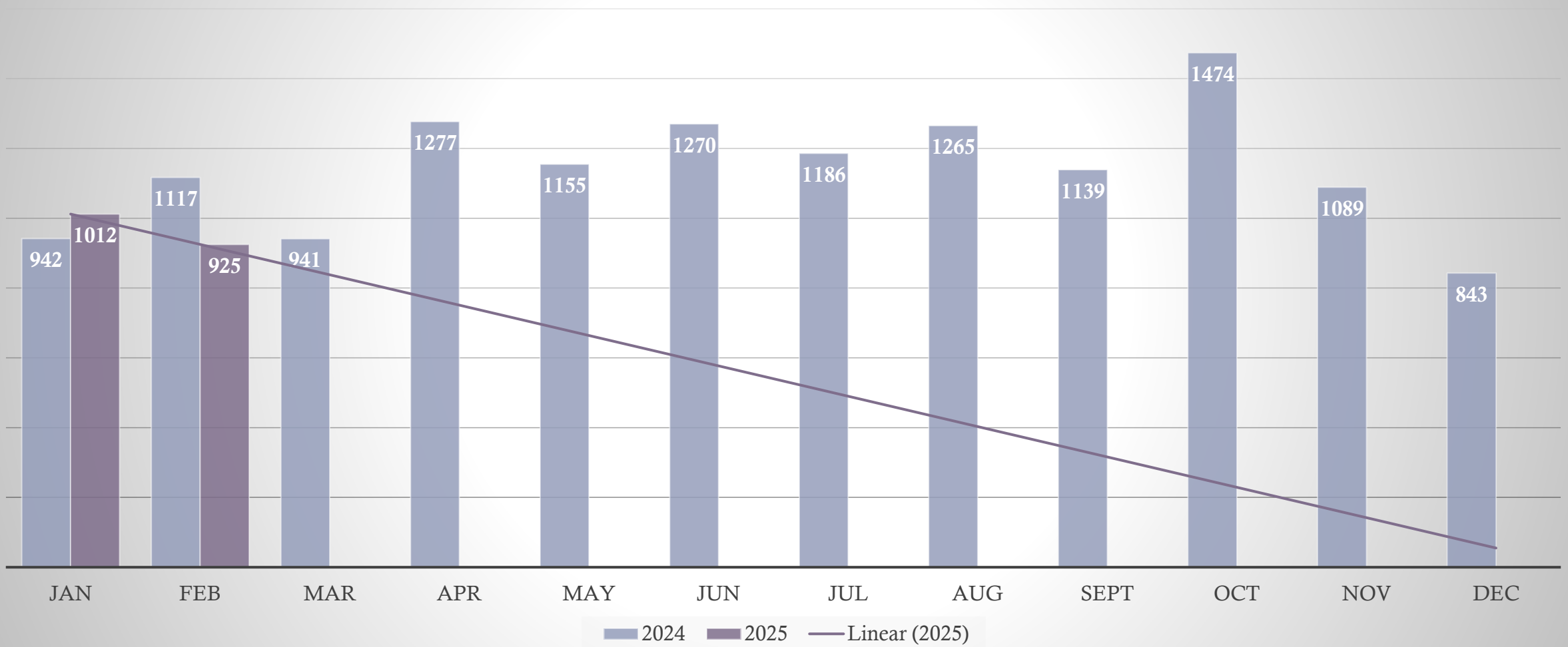
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

Grand Total 925



Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



NC 811.ORG



nc811.org/dare-to-dig

\$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

120 banners will be available for free. First come, first serve.



Dig Safe, Contact
EVERY DIG.
EVERY TIME.

811®

nc811.org

Scan this QR code once you have displayed your banner

The banner features a dark background with a shovel digging into soil. A yellow pipe is visible underground. The 811 logo is prominently displayed on the left, and the website URL is in the center. A QR code is located in the bottom right corner.

2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps

Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
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Specialist



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Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



