



NC811 MONTHLY UPDATE

MCDOWELL UCC

JANUARY 2025



ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2025. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.





UPCOMING MEETINGS

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
 - **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
 - **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409
-



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

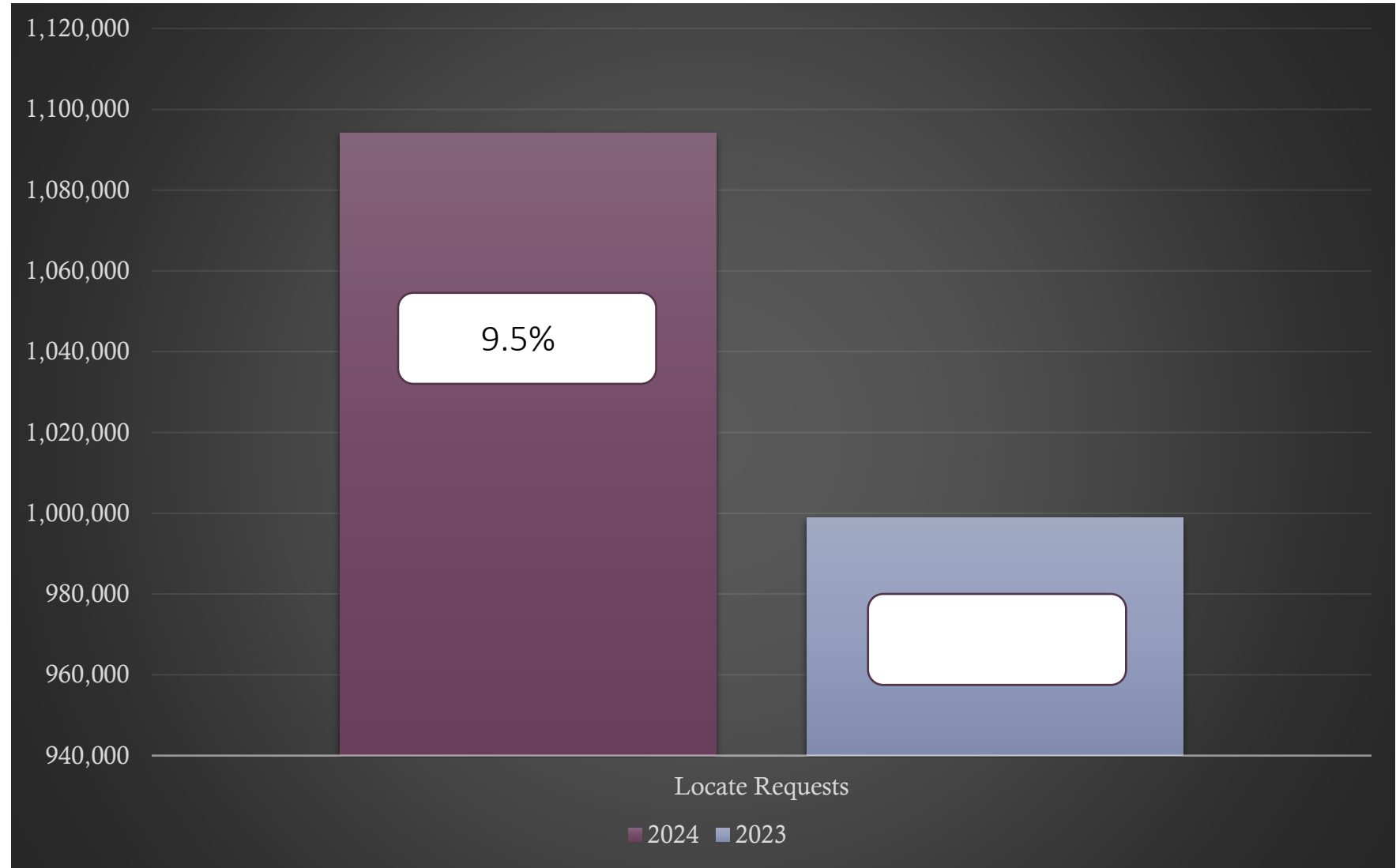




Transmissions for NC – Dec 24 vs 23

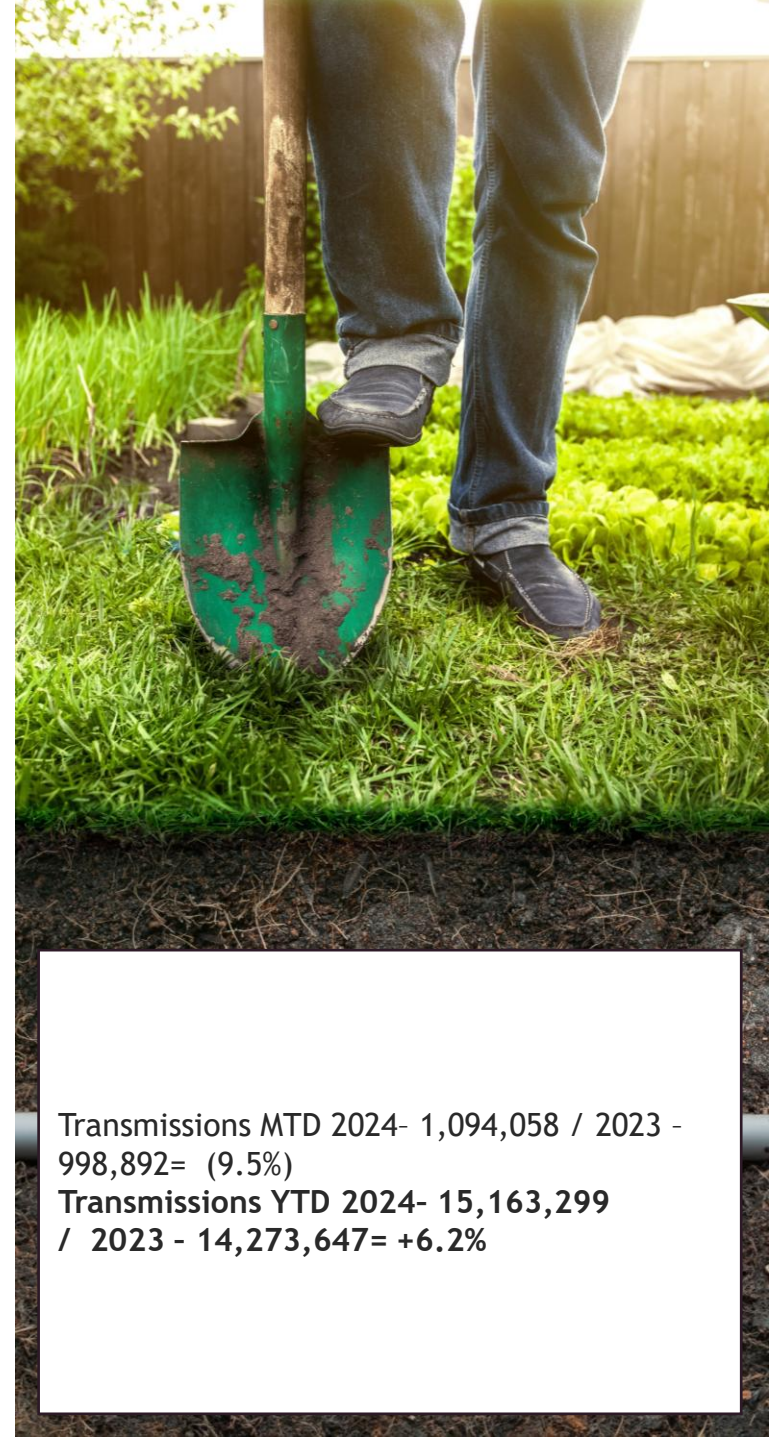
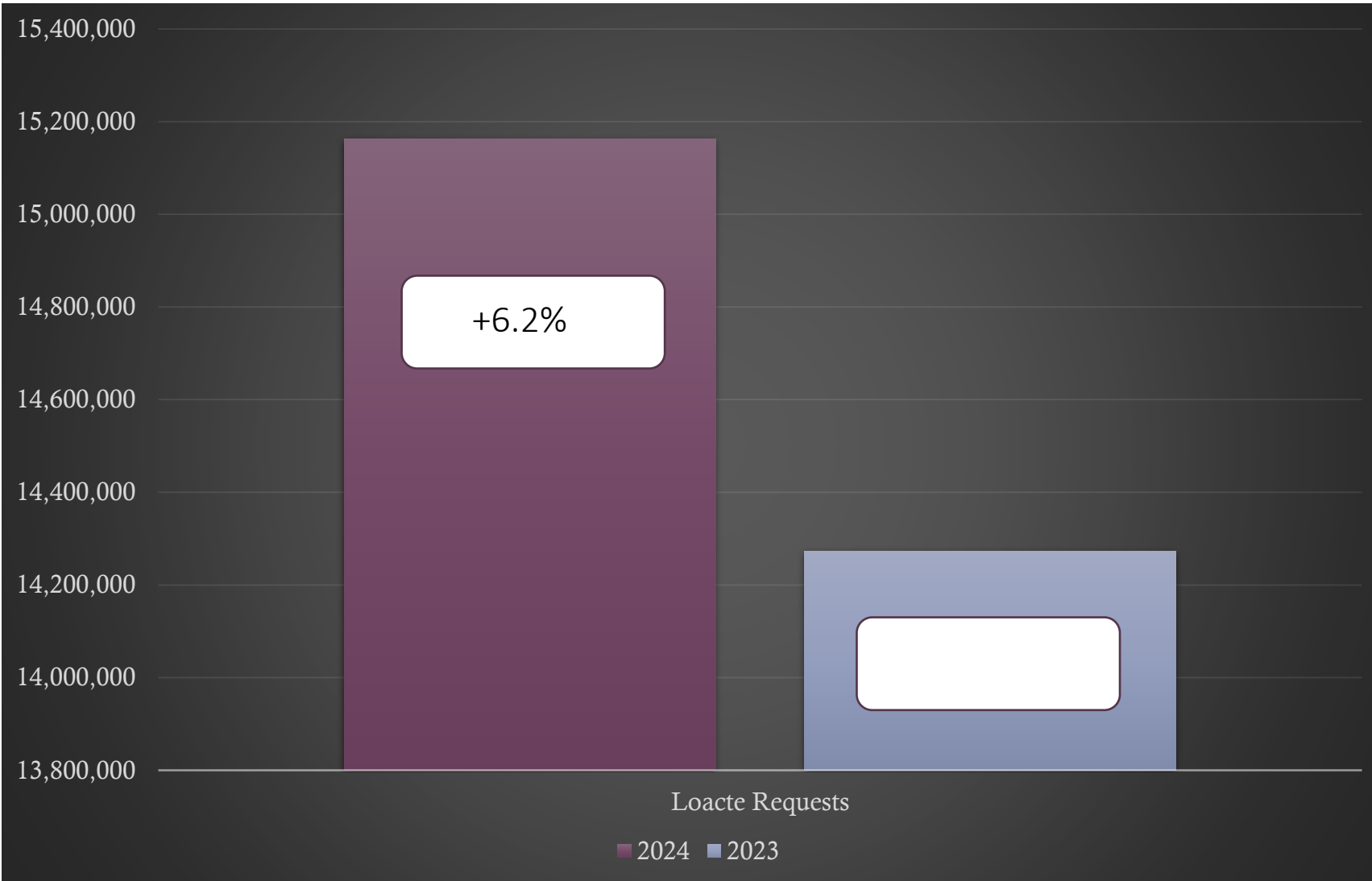


Transmissions MTD 2024- 1,094,058 / 2023 - 998,892= (9.5%)
Transmissions YTD 2024- 15,163,299 / 2023 - 14,273,647= +6.23%





Transmissions for NC - YTD 2024



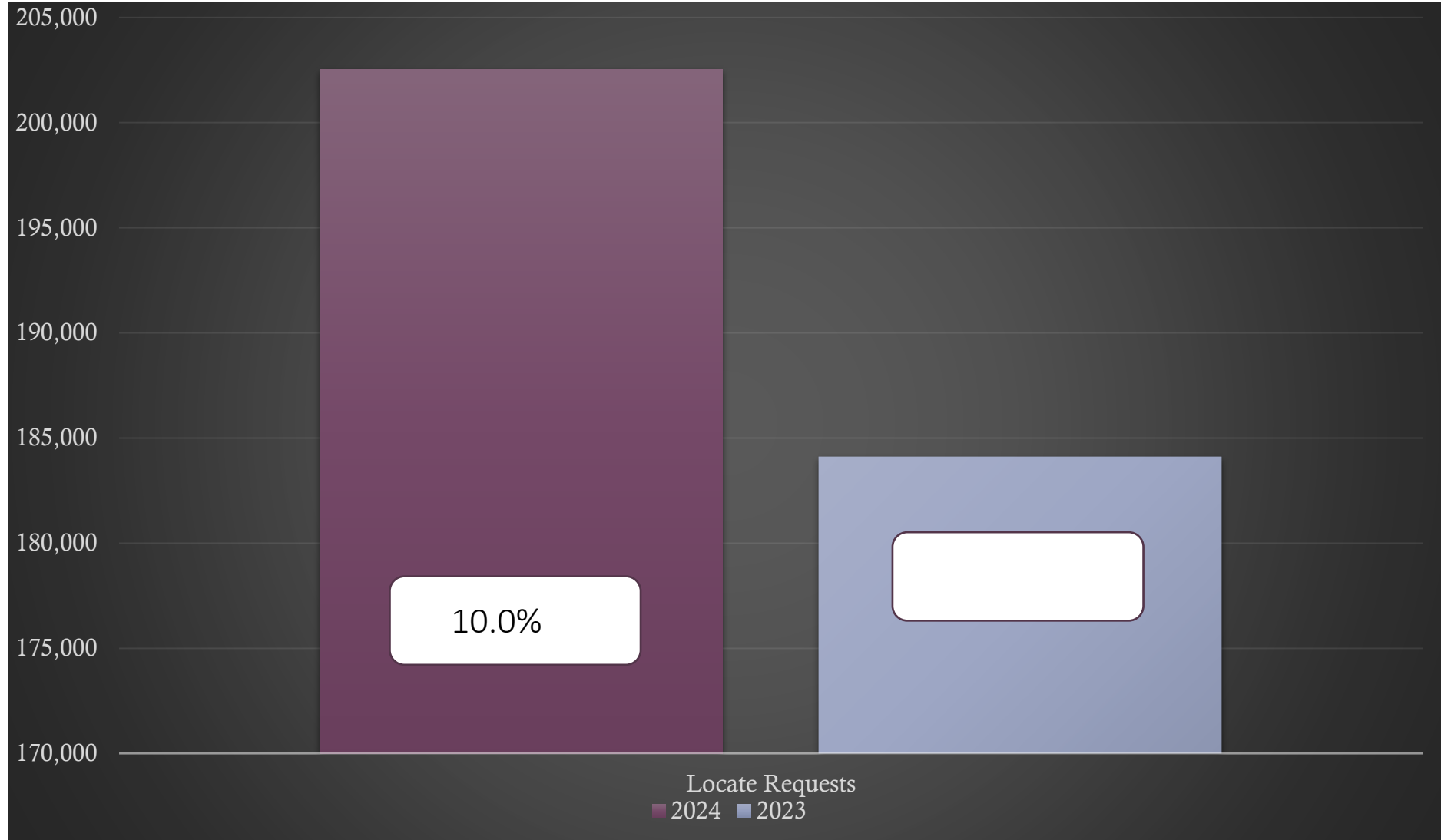
Transmissions MTD 2024- 1,094,058 / 2023 - 998,892= (9.5%)
Transmissions YTD 2024- 15,163,299 / 2023 - 14,273,647= +6.2%



Locate Requests for NC - Dec 24 vs 23

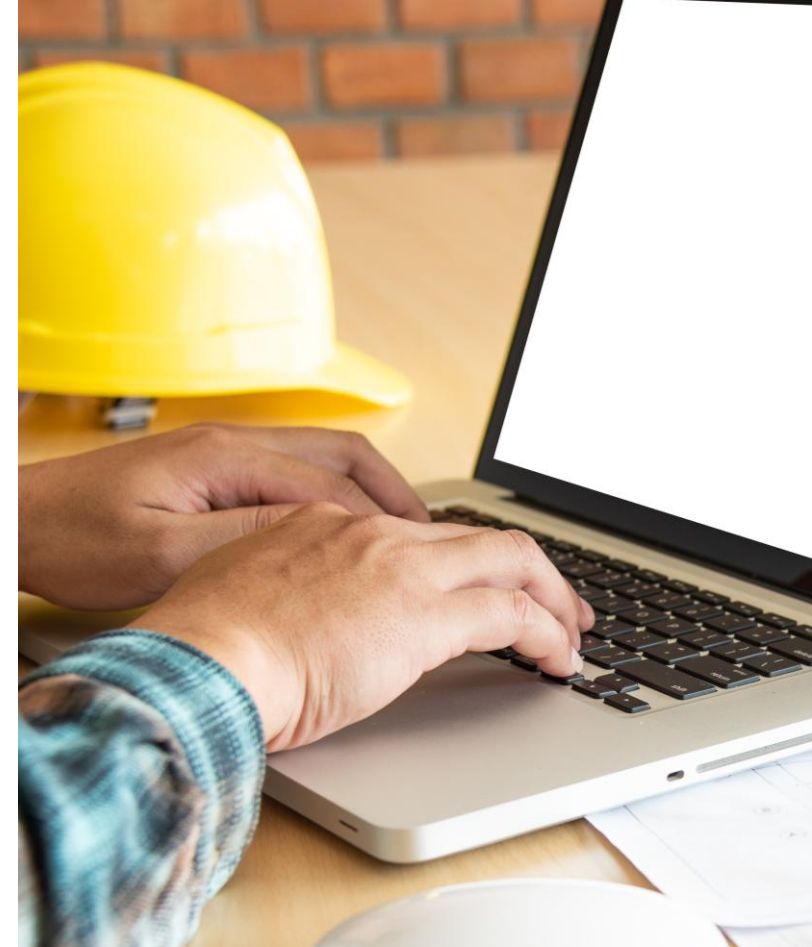
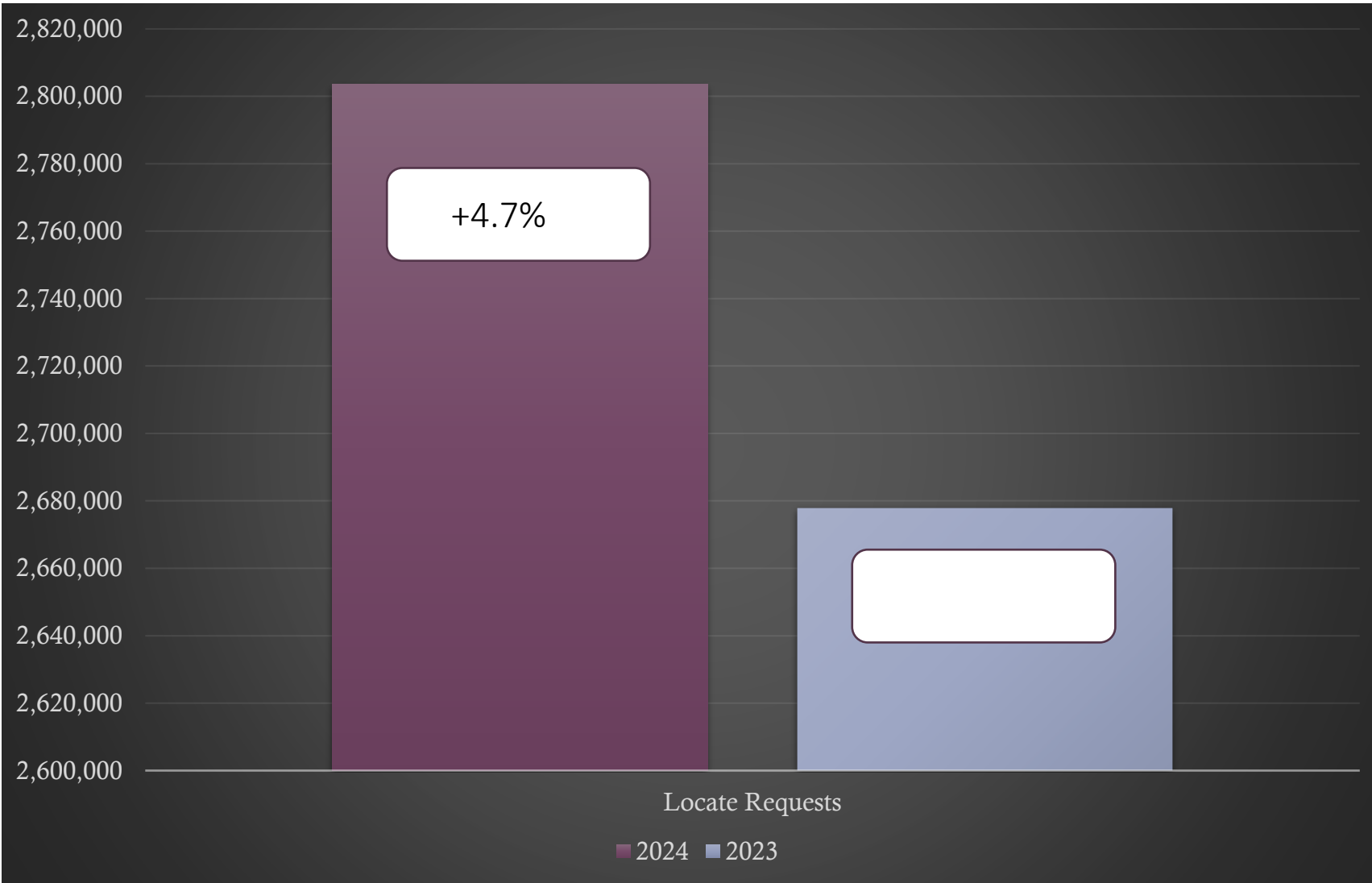
Dec. 2024 - 202,513 / 2023 - 184,086=(10.0%)
YTD 2024 - 2,803,579/ 2023 - 2,677,733= +4.7%

Updates for Dec 2024 - (68,367) = 33.8% of volume / Nov 2024 = 30.3% (3.5% Increase from the month before) YTD-885,266 (31.6%)





Locate Requests for NC - YTD



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COUNTY TICKET VOLUME

2024 VS 2023

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	7	2	269	8	86	372
2024	30	1	482	29	222	764
+/- Var	328.6%	-50.0%	79.2%	262.5%	158.1%	105.4%
				Locates per day		40



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	95	23	3520	122	1459	5219
2024	184	68	6431	199	2216	9098
+/- Var	93.7%	195.7%	82.7%	63.1%	51.9%	74.3%
Locates per day						36



COUNTY TICKET DISTRIBUTION - DECEMBER

MCDOWELL	764
DYSARTSVILLE	4
LINVILLE FALLS	7
LITTLE SWITZERLAND	21
MARION	380
NEBO	78
OLD FORT	271



Top 10 Callers for - December

1	ITG	147
2	BIGHAM CABLE CONSTRUCTION INC	137
3	BULLINGTON CONSTRUCTION INC	59
4	WILLIAMS ELECTRIC COMPANY	55
5	OPTIMUM	26
6	DUKE ENERGY	18
7	MC COMMUNICATIONS, INC	15
8	FIREBITT	14
9	TENNOCA CONSTRUCTION COMPANY	11
10	TP HOWARD'S PLUMBING COMPANY INC.	11

DAMAGES

DIRT Damage Information
Reporting Tool





December Damages

ALAMANCE	7
ALEXANDER	0
ALLEGHANY	0
ANSON	1
ASHE	1
AVERY	1
BEAUFORT	0
BERTIE	1
BLADEN	0
BRUNSWICK	10
BUNCOMBE	8
BURKE	1
CABARRUS	16
CALDWELL	3
CAMDEN	0
CARTERET	9
CASWELL	0
CATAWBA	13
CHATHAM	14
CHEROKEE	1
CHOWAN	0
CLAY	0
CLEVELAND	7
COLUMBUS	4

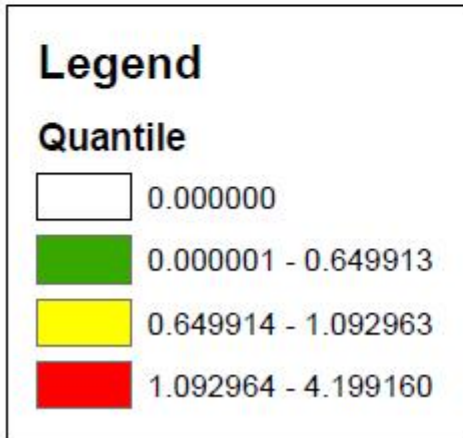
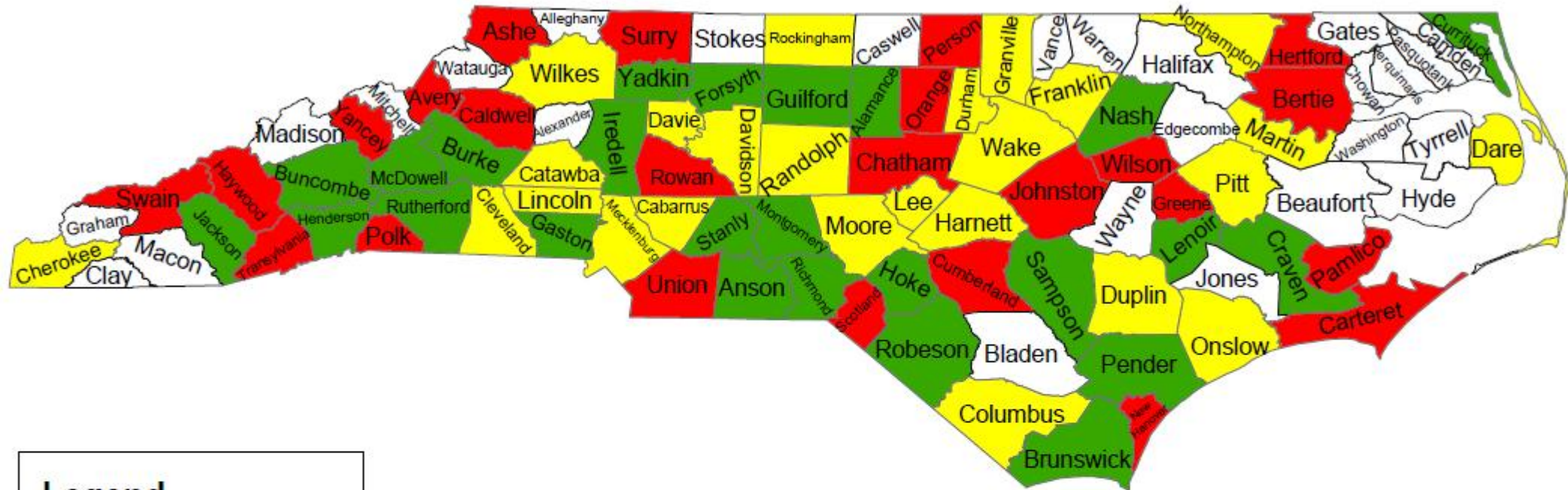
CRAVEN	3
CUMBERLAND	34
CURRITUCK	1
DARE	11
DAVIDSON	8
DAVIE	4
DUPLIN	4
DURHAM	48
EDGECOMBE	0
FORSYTH	19
FRANKLIN	6
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	22
HALIFAX	0
HARNETT	11
HAYWOOD	3
HENDERSON	3
HERTFORD	2
HOKE	3
HYDE	0
IREDELL	14

JACKSON	1
JOHNSTON	31
JONES	0
LEE	6
LENOIR	3
LINCOLN	7
MACON	0
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	121
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	3
NEW HANOVER	28
NORTHAMPTON	1
ONSLOW	13
ORANGE	36
PAMLICO	1
PASQUOTANK	0
PENDER	5
PERQUIMANS	0
PERSON	3
PITT	12

POLK	2
RANDOLPH	7
RICHMOND	2
ROBESON	7
ROCKINGHAM	5
ROWAN	15
RUTHERFORD	2
SAMPSON	3
SCOTLAND	2
STANLY	1
STOKES	0
SURRY	6
SWAIN	1
TRANSYLVANIA	7
TYRRELL	0
UNION	50
VANCE	0
WAKE	120
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	0
WILKES	2
WILSON	3
YADKIN	1
YANCEY	1

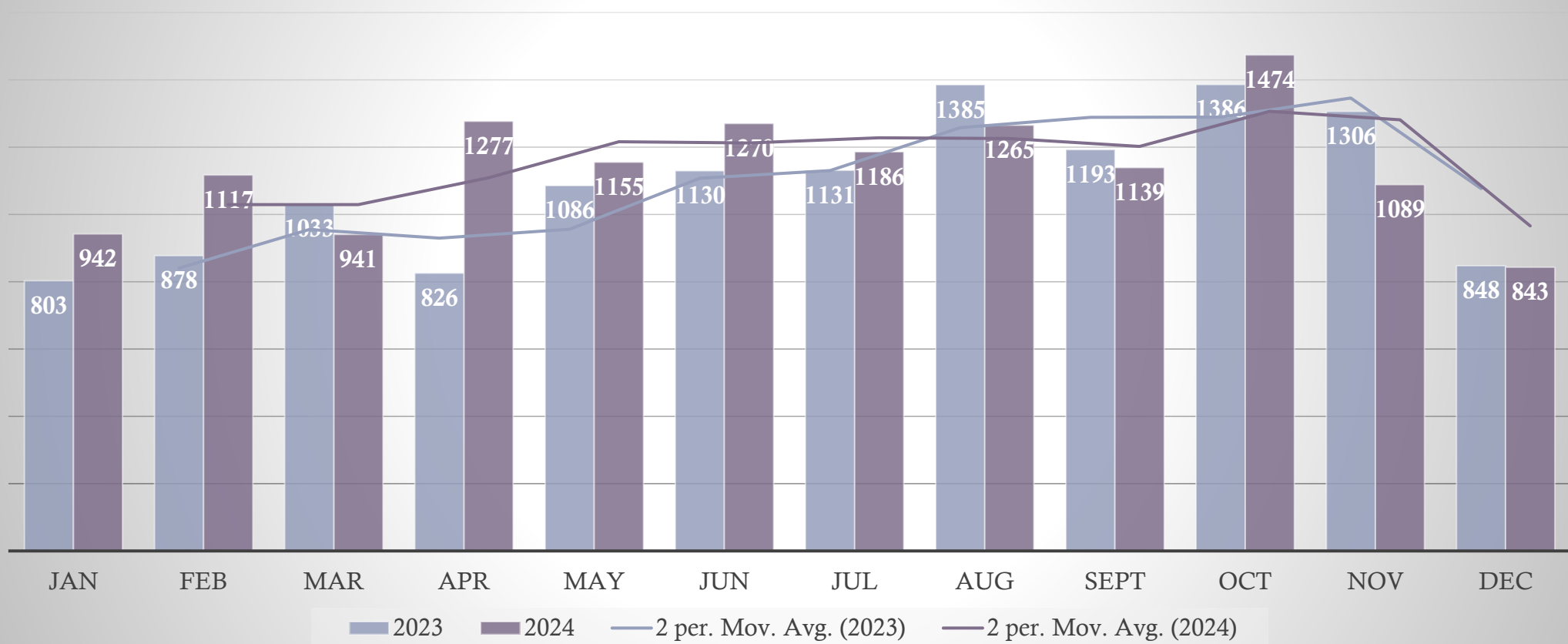
Grand Total 843

Damages Per 1,000 Transmissions





Damages in North Carolina 2024 vs 2023





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org

