



NC811 MONTHLY UPDATE

MCDOWELL UCC

MARCH 2025

A top-down view of a wooden desk. In the upper left, there is a small black pot with green grass-like plants. To its right is a white computer keyboard. In the lower right, there is a white coffee cup with dark coffee, a black spiral notebook, and a black pen.

On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

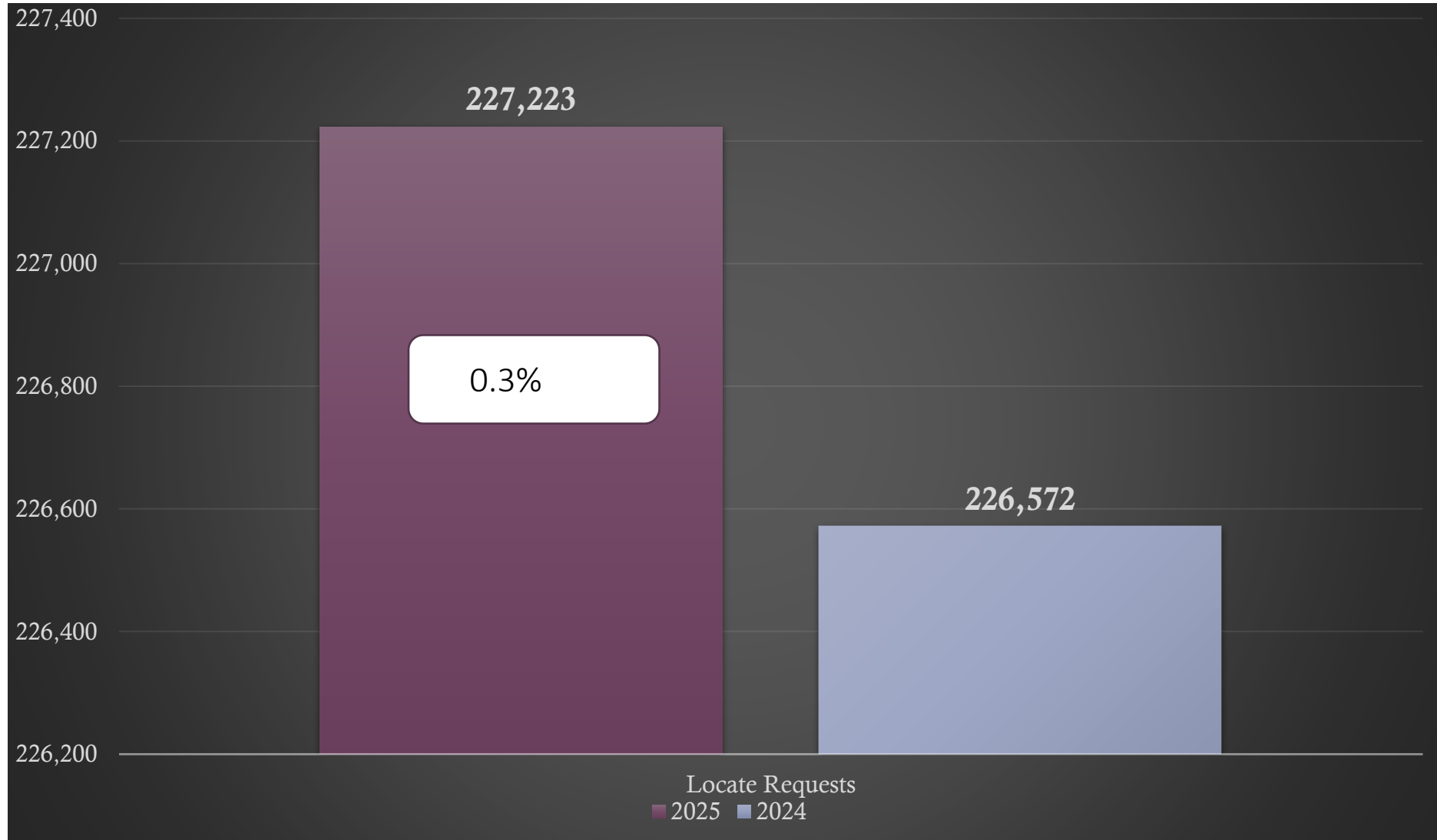
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

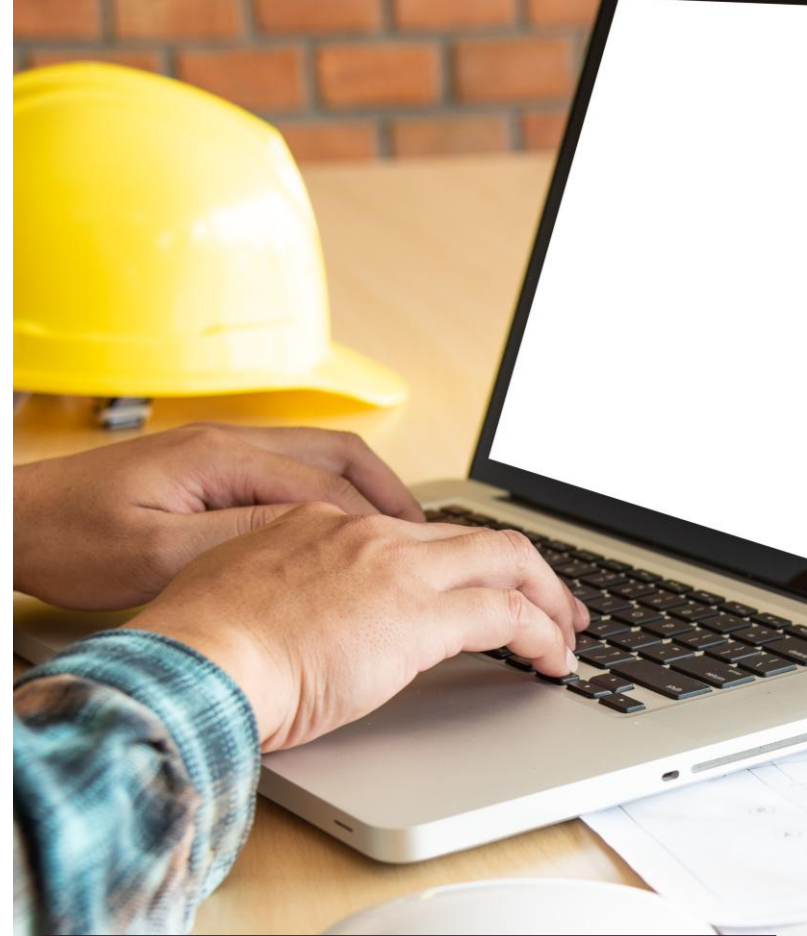
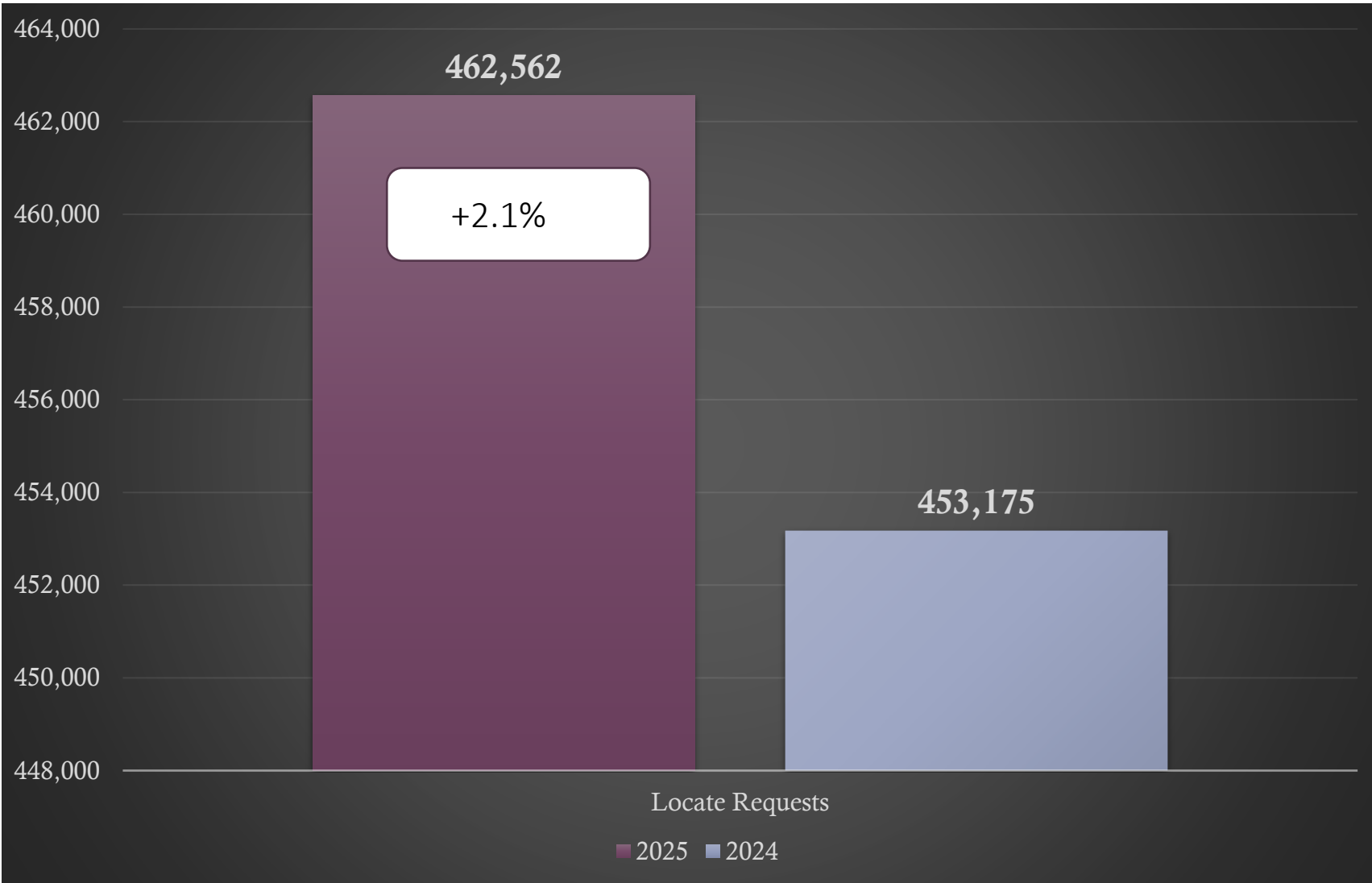


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



Locate Requests for NC - YTD



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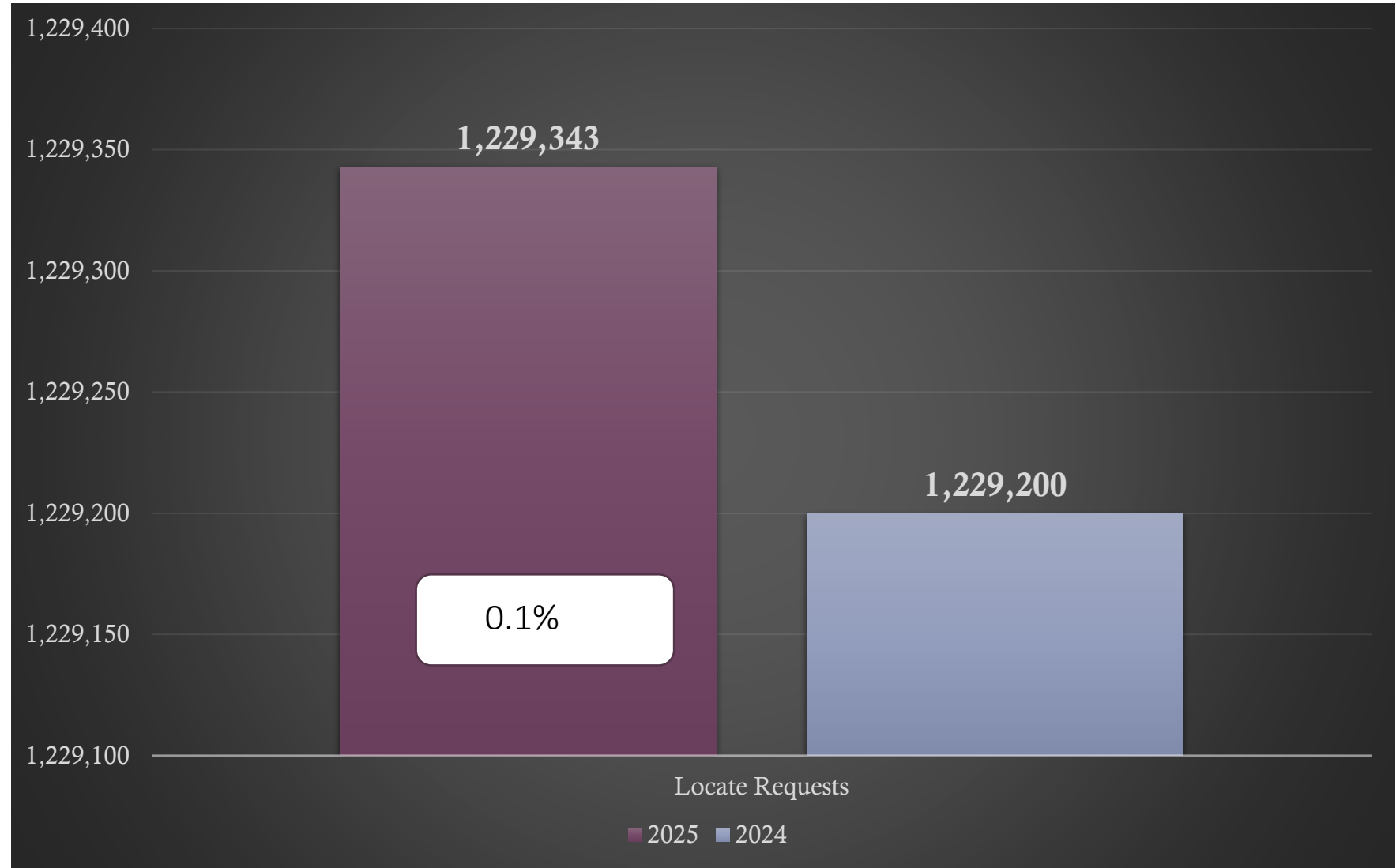


Transmissions for NC – Feb 25 vs 24



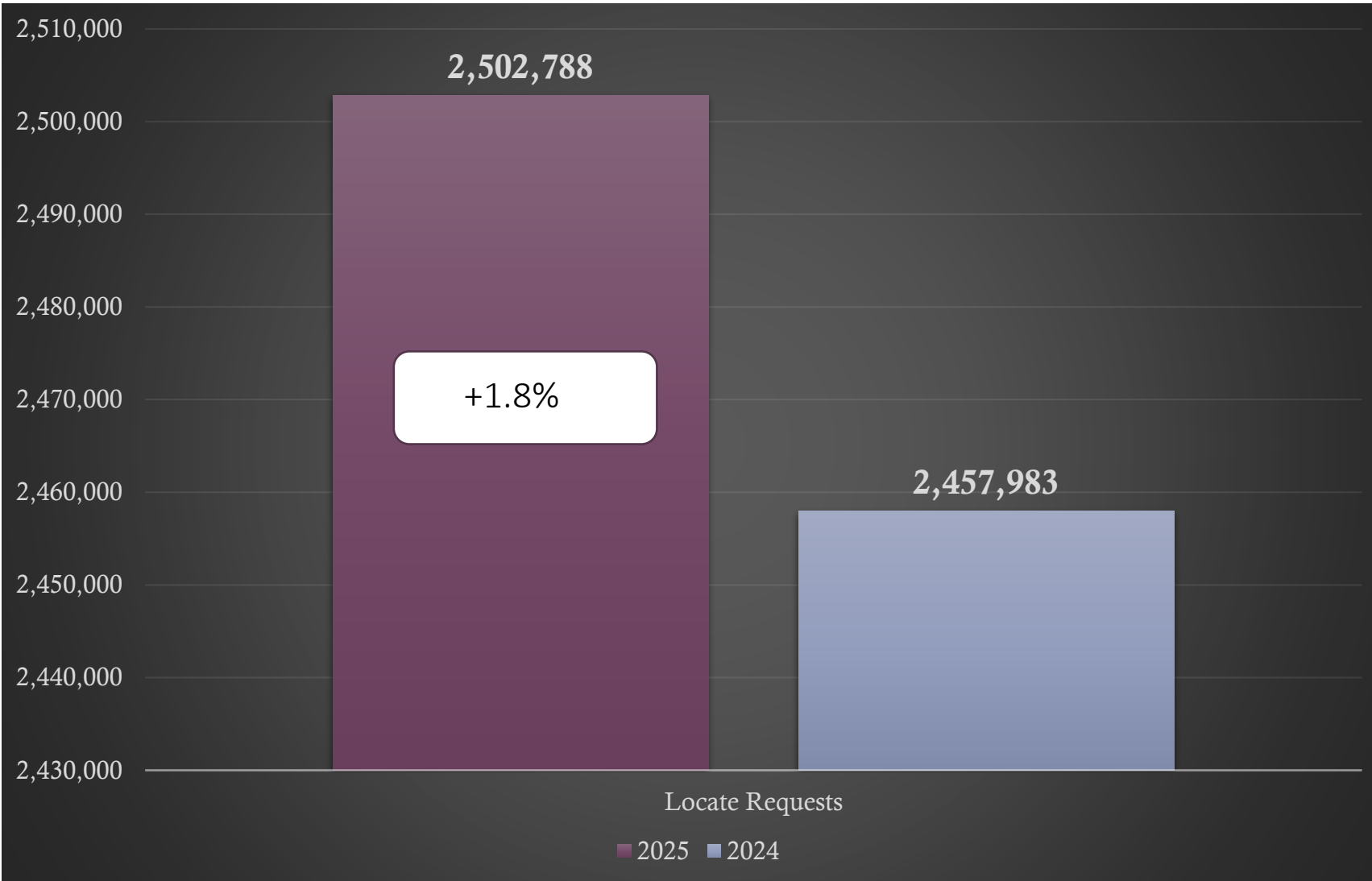
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)





Transmissions for NC - YTD 2025



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COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	13	7	503	16	227	766
2025	28	5	680	21	317	1051
+/- Var	115.4%	-28.6%	35.2%	31.3%	39.6%	37.2%
				Locates per day		48



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	18	10	924	22	377	1351
2025	81	9	1189	49	543	1871
+/- Var	350.0%	-10.0%	28.7%	122.7%	44.0%	38.5%
			Locates per day			46



COUNTY TICKET DISTRIBUTION - FEBRUARY

MCDOWELL	1051
ASHFORD	3
GLENWOOD	4
MARION	383
NEBO	107
OLD FORT	536
WOODLAWN	7



Top 10 Callers for FEBRUARY

McDowell	Company	Total
1	NORTHERN CLEARING	168
2	BIGHAM CABLE CONSTRUCTION INC	140
3	ITG	68
4	ARE COMMUNICATIONS	66
5	GHOSTABILIZATION INTERNATIONAL	42
6	DUKE ENERGY	39
7	TP HOWARD'S PLUMBING COMPANY INC.	33
8	WILLIAMS ELECTRIC COMPANY	31
9	BULLINGTON CONSTRUCTION	24
10	PERICO COMMUNICATIONS LLC	22

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

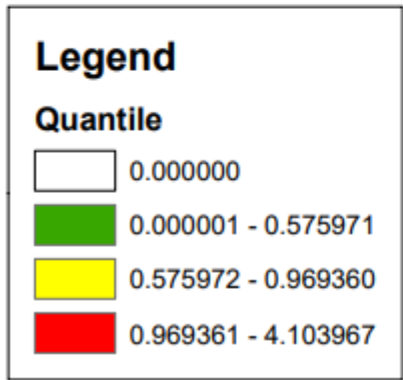
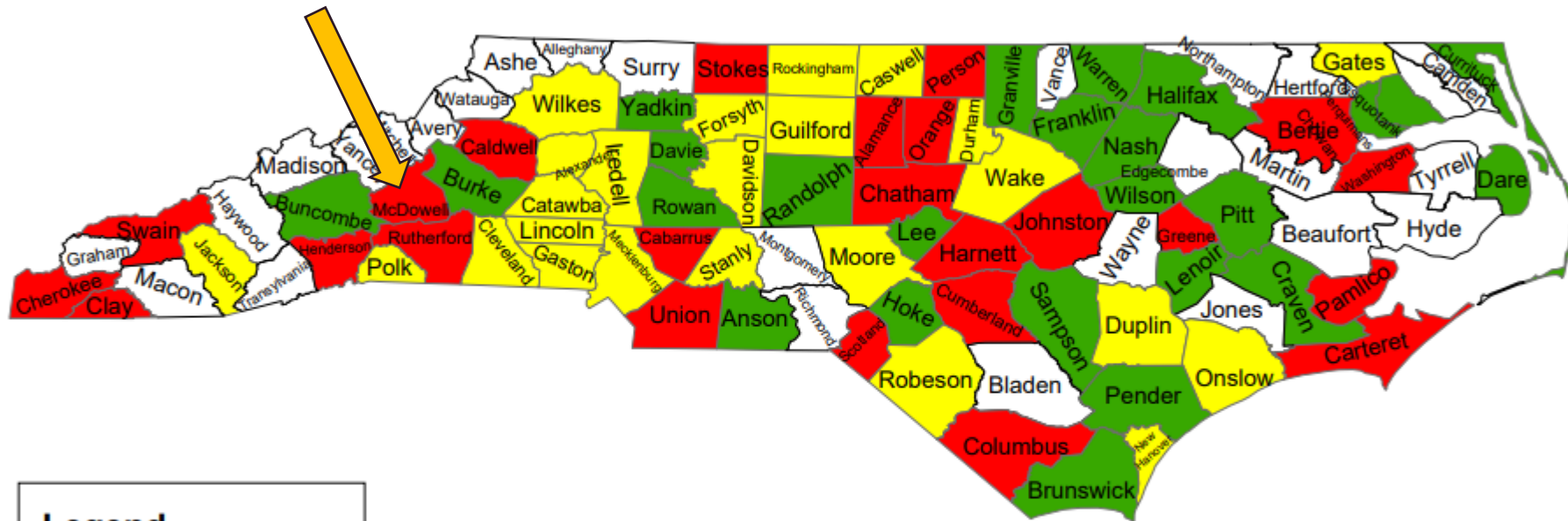
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

Grand Total 925

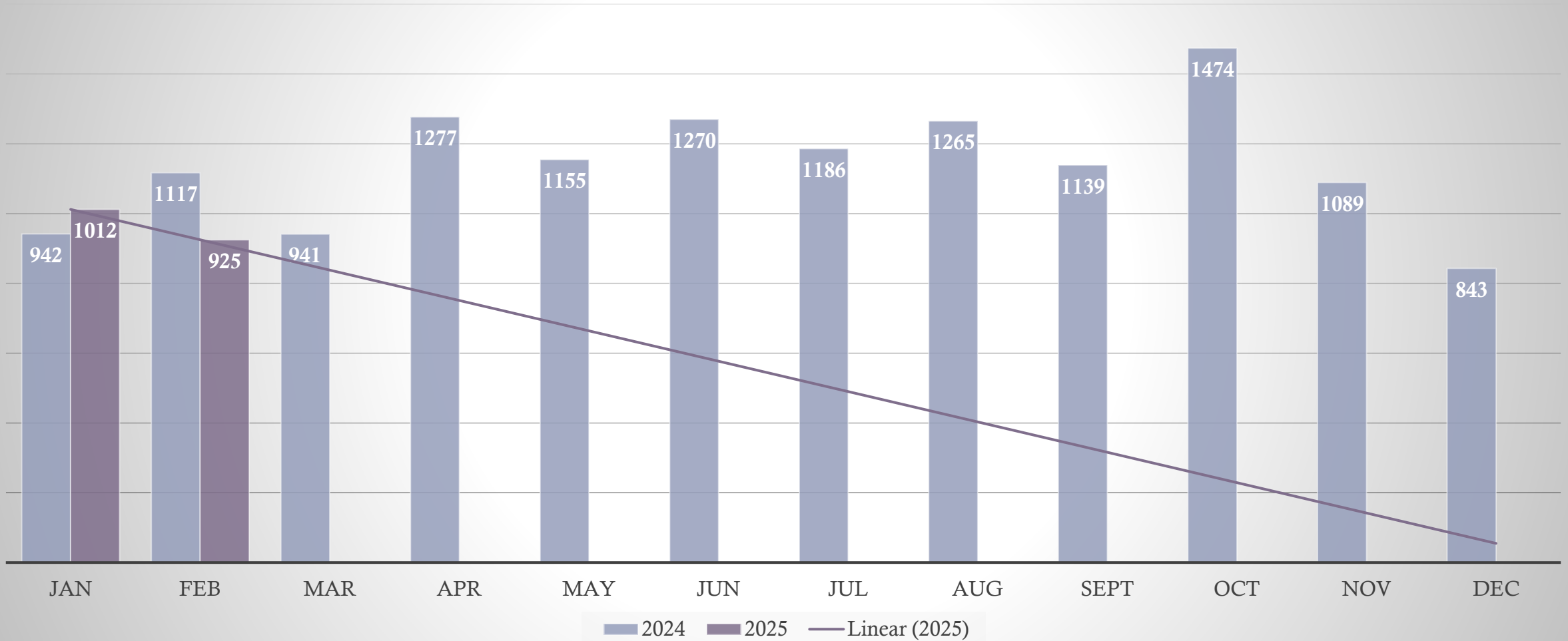
Damages Per 1,000 Transmissions

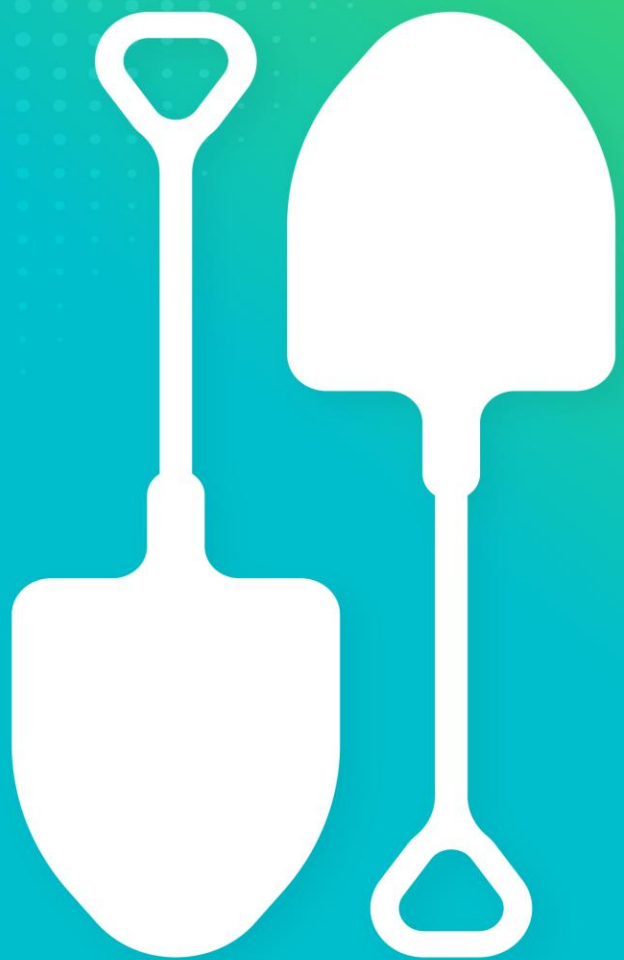
February
2025





Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



NC 811.ORG



nc811.org/dare-to-dig

\$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

120 banners will be available for free. First come, first serve.



Dig Safe, Contact
EVERY DIG.
EVERY TIME.

811®

nc811.org

Scan this QR code once you have displayed your banner

The banner features a dark background with a shovel digging into the soil, revealing a yellow pipe. The 811 logo is prominently displayed on the left, and the website URL is centered below the main text. A QR code is located in the bottom right corner.

2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps

Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



