

# Dig Safe, Contact



## EVERY DIG. EVERY TIME.



2025 NC811 Billboard



## NC811 MONTHLY UPDATE

## NW TRIAD UCC

## FEBRUARY 2025



# 2025 BANNER

*120 banners will be available for free. First come, first serve.*

**Dig Safe, Contact**  
**EVERY DIG.**  
**EVERY TIME.**

**811**®

**nc811.org**

Scan this QR code once you have displayed your banner



# 2025 TAILGATE WRAPS

*26 wraps will be available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)





NC 811.ORG



[nc811.org/dare-to-dig](https://nc811.org/dare-to-dig)

# \$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

**Contest runs from now until April 30<sup>th</sup>**



# Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



SAFETY IS IN YOUR HANDS.  
EVERY DIG. EVERY TIME.

[nc811.org/water-tank-grant](https://nc811.org/water-tank-grant)



# 811 Water Tank Grant Program!



# Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



[neucc.org/joint-nc-sc-uccc](https://neucc.org/joint-nc-sc-uccc)





Feb 28th - March 2nd, 2025  
NC State Fairgrounds, Raleigh



[dixiedeerclassic.org](http://dixiedeerclassic.org)



# UPCOMING MEETINGS



- **NC State UCC**  
March 11, 2025 at 10am  
Enbridge, 4211 Global St., Raleigh NC  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NCLRPC**  
March 19, 2025 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NC811 Board**  
April 25, 2025 at 8:30am  
Chetola Resort  
185 Chetola Lake Dr., Blowing Rock, NC





# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on  
[nc811.org](http://nc811.org) or the  
nc811 app







## DATA INSIGHTS

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Locate Requests

Transmissions

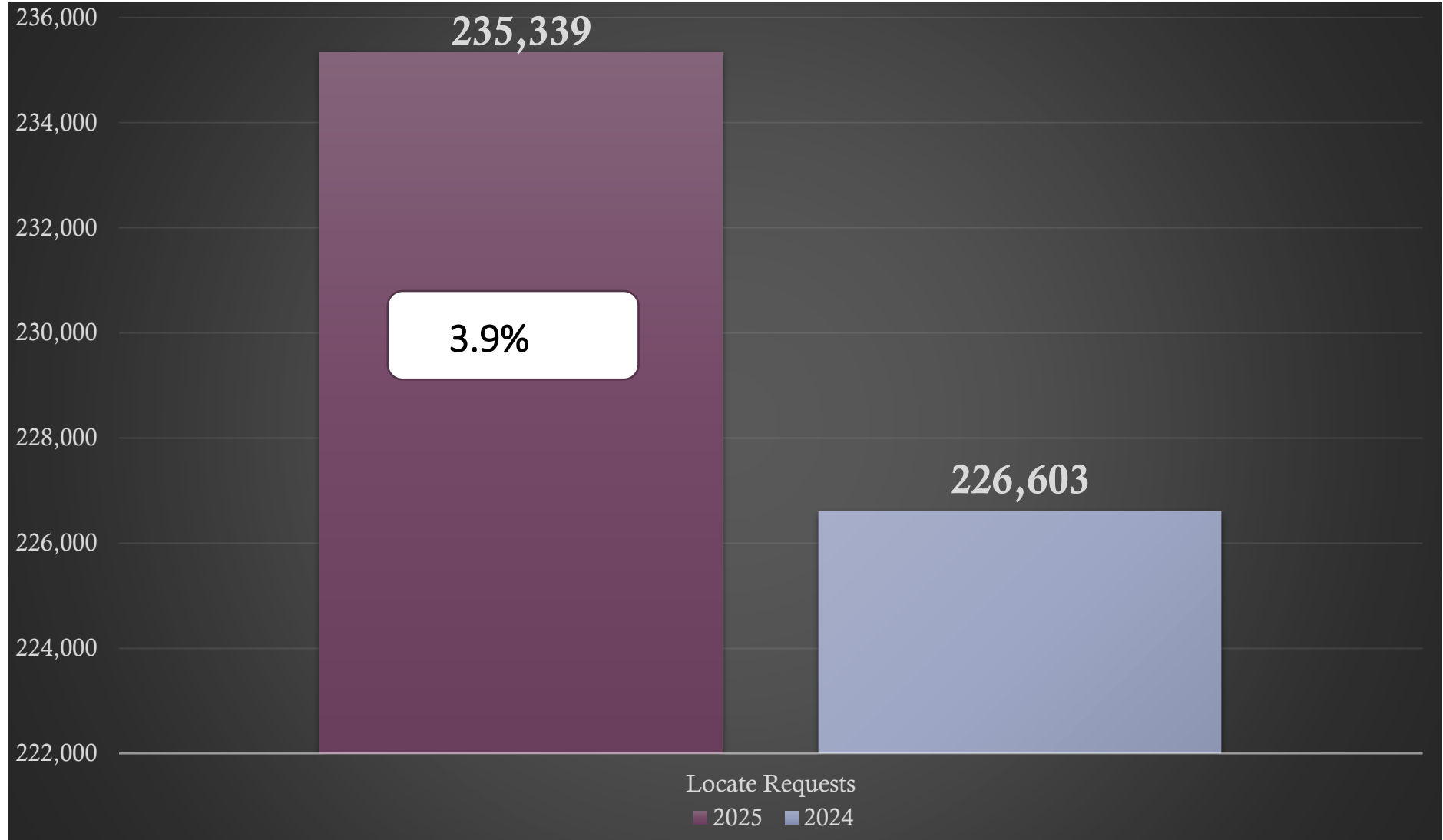
County ticket volume  
and distribution







# Locate Requests for NC – Jan. 25 vs 24



Jan. 2025 - 235,339 / 2024 - 226,603=(3.9%)  
YTD 2025 - 235,339/ 2024 - 226,603 = +3.9%

Updates for Jan 2025 - (75,322) = 32.0% of volume / Dec 2024 = 33.8% (1.8% Decrease from the month before)



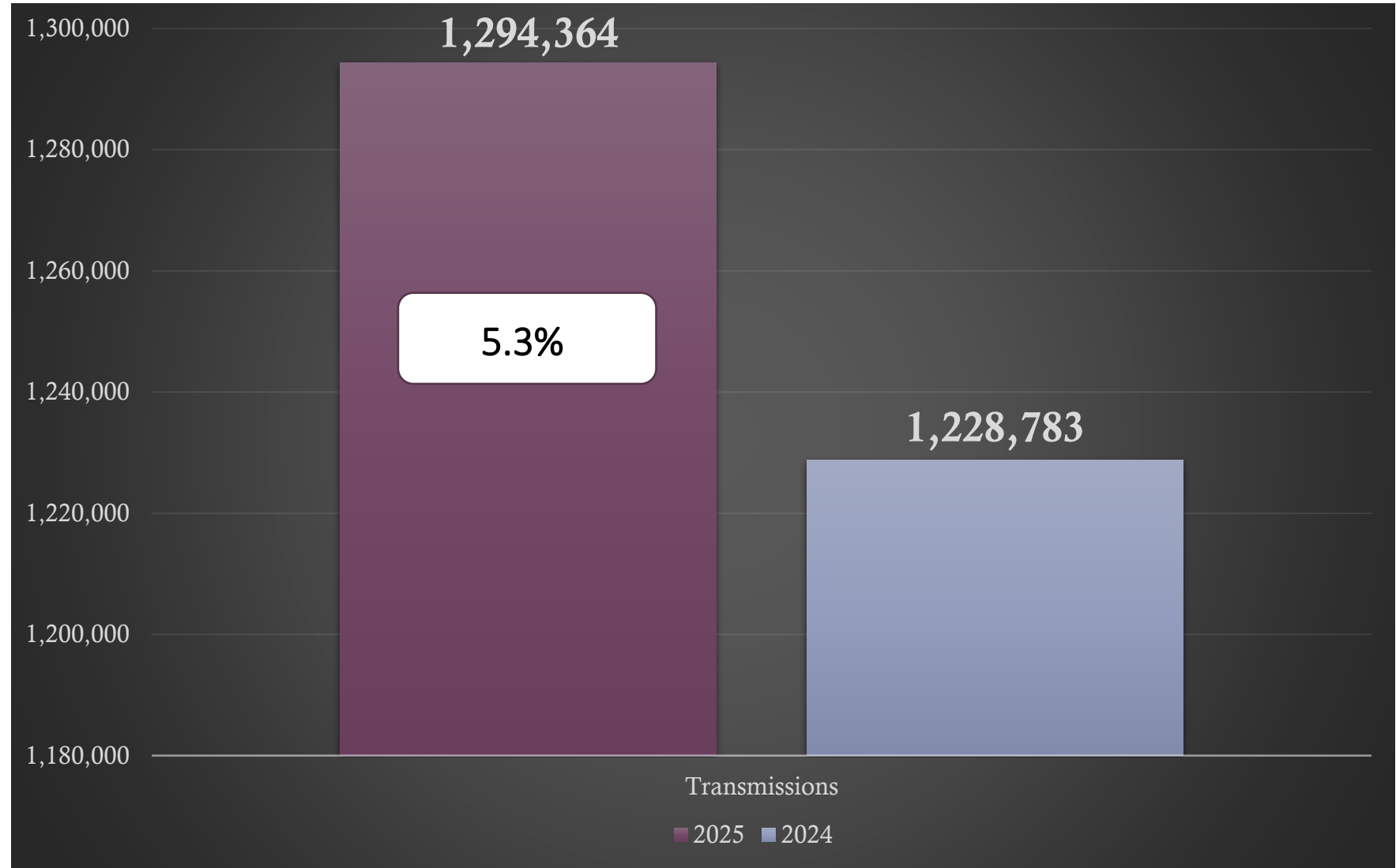


# Transmissions for NC – Jan. 25 vs 24



Transmissions MTD 2025- 1,294,364 /  
2024 - 1,228,783= (5.3%)

Transmissions YTD 2025- 1,294,364 /  
2024 - 1,228,783= (5.3%)







# COUNTY TICKET VOLUME

JANUARY 2025 VS 2024

<b>Forsyth</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>486</b>	<b>57</b>	<b>4464</b>	<b>172</b>	<b>3500</b>	<b>8679</b>
<b>2025</b>	<b>215</b>	<b>47</b>	<b>3845</b>	<b>98</b>	<b>2608</b>	<b>6813</b>
<b>+/- Var</b>	<b>-55.8%</b>	<b>-17.5%</b>	<b>-13.9%</b>	<b>-43.0%</b>	<b>-25.5%</b>	<b>-21.5%</b>
			<b>Avg Locates per Day</b>			<b>341</b>





# COUNTY TICKET VOLUME

JANUARY 2025 VS 2024

<b>Stokes</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>91</b>	<b>5</b>	<b>391</b>	<b>49</b>	<b>330</b>	<b>866</b>
<b>2025</b>	<b>34</b>	<b>2</b>	<b>328</b>	<b>16</b>	<b>295</b>	<b>675</b>
<b>+/- Var</b>	<b>-62.6%</b>	<b>-60.0%</b>	<b>-16.1%</b>	<b>-67.3%</b>	<b>-10.6%</b>	<b>-22.1%</b>
			<b>Avg Locates per Day</b>			<b>34</b>





# COUNTY TICKET VOLUME

JANUARY 2025 VS 2024

<b>Davie</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2024</b>	<b>109</b>	<b>5</b>	<b>564</b>	<b>18</b>	<b>383</b>	<b>1079</b>
<b>2025</b>	<b>138</b>	<b>6</b>	<b>750</b>	<b>22</b>	<b>497</b>	<b>1413</b>
<b>+/- Var</b>	<b>26.6%</b>	<b>20.0%</b>	<b>33.0%</b>	<b>22.2%</b>	<b>29.8%</b>	<b>31.0%</b>
			<b>Avg Locates per Day</b>			<b>71</b>





# COUNTY TICKET DISTRIBUTION - JANUARY

<b>FORSYTH</b>	<b>6813</b>
BELEWS CREEK	37
BETHANIA	12
BUENA VISTA	1
CLEMMONS	326
KERNERSVILLE	<b>1175</b>
LEWISVILLE	<b>1121</b>
PFAFFTOWN	273
REYNOLDA	2
RURAL HALL	107
TOBACCOVILLE	29
VIENNA	37
WALKERTOWN	250
<b>WINSTON SALEM</b>	<b>3387</b>





# COUNTY TICKET DISTRIBUTION - JANUARY

<b>STOKES</b>	<b>675</b>
ASBURY	3
BRIMS GROVE	2
DANBURY	46
DILLARD	1
DODGETOWN	1
FLAT ROCK	1
FRANCISCO	5
GERMANTON	20
KING	157
<b>LAWSONVILLE</b>	<b>209</b>
MEADOWS	11
PINE HALL	7
PINNACLE	38
PRESTONVILLE	1
QUAKER GAP	13
SANDY RIDGE	16
STOKESBURG	1
TOBACCOVILLE	2
VOLUNTEER	2
WALNUT COVE	137



# COUNTY TICKET DISTRIBUTION - JANUARY

<b>DAVIE</b>	<b>1413</b>
ADVANCE	159
BERMUDA RUN	68
CALAHALN	5
CANA	1
COOLEEMEE	41
DAVIE ACADEMY CORNER	12
FARMINGTON	34
FORK	4
HILLSDALE	22
JERUSALEM	2
<b>MOCKSVILLE</b>	<b>1065</b>





## Top 10 Callers for January

<b>Forsyth</b>	<b>name</b>	<b>Totals</b>
<b>1</b>	<b>J &amp; J UNDERGROUND UTILITIES LLC</b>	<b>632</b>
<b>2</b>	<b>G H L SERVICES, INC</b>	<b>607</b>
<b>3</b>	<b>UTILITY LINES CONSTRUCTION SERVICES, INC</b>	<b>471</b>
<b>4</b>	<b>SOUTHEAST CONNECTIONS LLC</b>	<b>457</b>
<b>5</b>	<b>J &amp; L CABLE SERVICES</b>	<b>244</b>
<b>6</b>	<b>EVERGREEN LANDSCAPING &amp; MAINTENANCE, INC</b>	<b>171</b>
<b>7</b>	<b>SMITH ROWE, LLC</b>	<b>158</b>
<b>8</b>	<b>PIKE ELECTRIC</b>	<b>156</b>
<b>9</b>	<b>PIKE ELECTRIC</b>	<b>143</b>
<b>10</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>141</b>
<b>11</b>	<b>ERIC NEWTON TRENCHING</b>	<b>127</b>



## Top 10 Callers for January

<b>Stokes</b>	<b>name</b>	<b>Totals</b>
<b>1</b>	<b>DOUBLE J DIRECTIONAL DRILLING, LLC</b>	<b>146</b>
<b>2</b>	<b>APPALACHIAN UTILITIES INC</b>	<b>48</b>
<b>3</b>	<b>DUKE ENERGY</b>	<b>44</b>
<b>4</b>	<b>J &amp; L CABLE SERVICES</b>	<b>41</b>
<b>5</b>	<b>UTILITY LINES CONSTRUCTION SERVICES, INC</b>	<b>33</b>
<b>6</b>	<b>APPALACHIAN UTILITIES, INC</b>	<b>26</b>
<b>7</b>	<b>SMITH ROWE, LLC</b>	<b>26</b>
<b>8</b>	<b>EVERGREEN LANDSCAPING &amp; MAINTENANCE, INC</b>	<b>25</b>
<b>9</b>	<b>PIKE ELECTRIC</b>	<b>24</b>
<b>10</b>	<b>J &amp; S UNDERGROUND</b>	<b>20</b>
<b>11</b>	<b>SOUTHEAST CONNECTIONS LLC</b>	<b>17</b>





## Top 10 Callers for January

<b>Davie</b>	<b>name</b>	<b>Totals</b>
<b>1</b>	<b>THE EROSION COMPANY</b>	<b>239</b>
<b>2</b>	<b>ENERGYUNITED</b>	<b>102</b>
<b>3</b>	<b>FREDERICK MATTHEW ROBINSON CO</b>	<b>94</b>
<b>4</b>	<b>QUALITY PERFORMANCE FIBER COMMUNICATIONS</b>	<b>76</b>
<b>5</b>	<b>UTILITY LINES CONSTRUCTION SERVICES, INC</b>	<b>69</b>
<b>6</b>	<b>YADTEL / ZIRRUS</b>	<b>64</b>
<b>7</b>	<b>PIKE ELECTRIC</b>	<b>49</b>
<b>8</b>	<b>TUCKER, INC</b>	<b>40</b>
<b>9</b>	<b>CAROLINA CONDUIT SYSTEMS</b>	<b>39</b>
<b>10</b>	<b>DUKE ENERGY</b>	<b>38</b>

# DAMAGES

**DIRT** Damage Information  
Reporting Tool







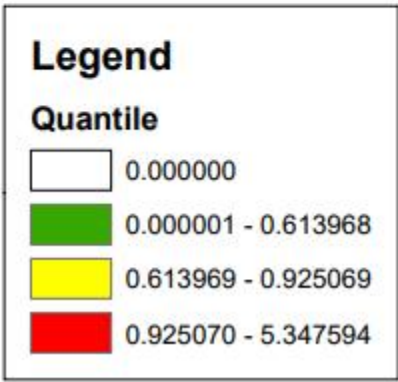
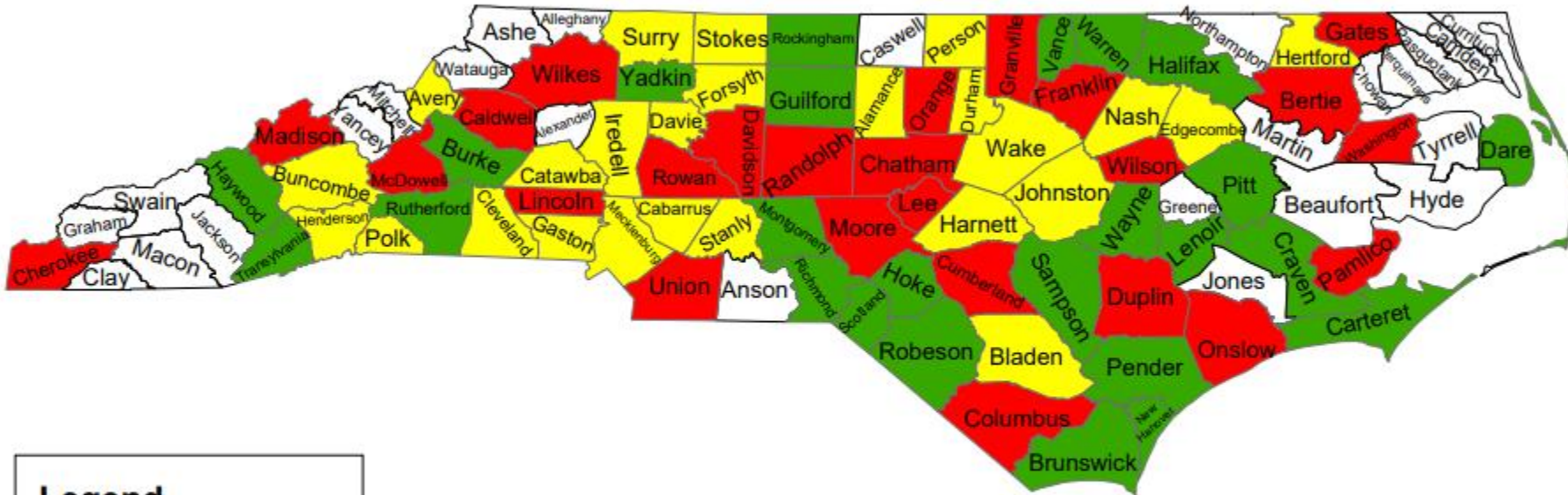
# January Damages

NC-Alamance	15	NC-Edgecombe	3	NC-Onslow	14	NC-Wilkes	5
NC-Avery	1	NC-Forsyth	28	NC-Orange	35	NC-Wilson	4
NC-Bertie	1	NC-Franklin	10	NC-Pamlico	1	NC-Yadkin	2
NC-Bladen	2	NC-Gaston	15	NC-Pender	4		
NC-Brunswick	6	NC-Gates	2	NC-Person	1		
NC-Buncombe	21	NC-Granville	5	NC-Pitt	6		
NC-Burke	2	NC-Guilford	24	NC-Polk	1		
NC-Cabarrus	15	NC-Halifax	1	NC-Randolph	11		
NC-Caldwell	4	NC-Harnett	19	NC-Richmond	1		
NC-Carteret	4	NC-Haywood	2	NC-Robeson	3		
NC-Catawba	13	NC-Henderson	10	NC-Rockingham	3		
NC-Chatham	19	NC-Hertford	1	NC-Rowan	14		
NC-Cherokee	4	NC-Hoke	1	NC-Rutherford	1		
NC-Cleveland	7	NC-Iredell	27	NC-Sampson	2		
NC-Columbus	5	NC-Johnston	31	NC-Scotland	1		
NC-Craven	10	NC-Lee	12	NC-Stanly	3		
NC-Cumberland	38	NC-Lenoir	4	NC-Stokes	2		
NC-Dare	10	NC-Lincoln	10	NC-Surry	3		
NC-Davidson	14	NC-Madison	1	NC-Transylvania	1		
NC-Davie	5	NC-McDowell	3	NC-Union	51		
NC-Duplin	8	NC-Mecklenburg	164	NC-Vance	1		
NC-Durham	55	NC-Montgomery	1	NC-Wake	166		
		NC-Moore	19	NC-Warren	1		
		NC-Nash	8	NC-Washington	1		
		NC-New Hanover	12	NC-Wayne	2		

**Grand Total 1012**

# Damages Per 1,000 Transmissions

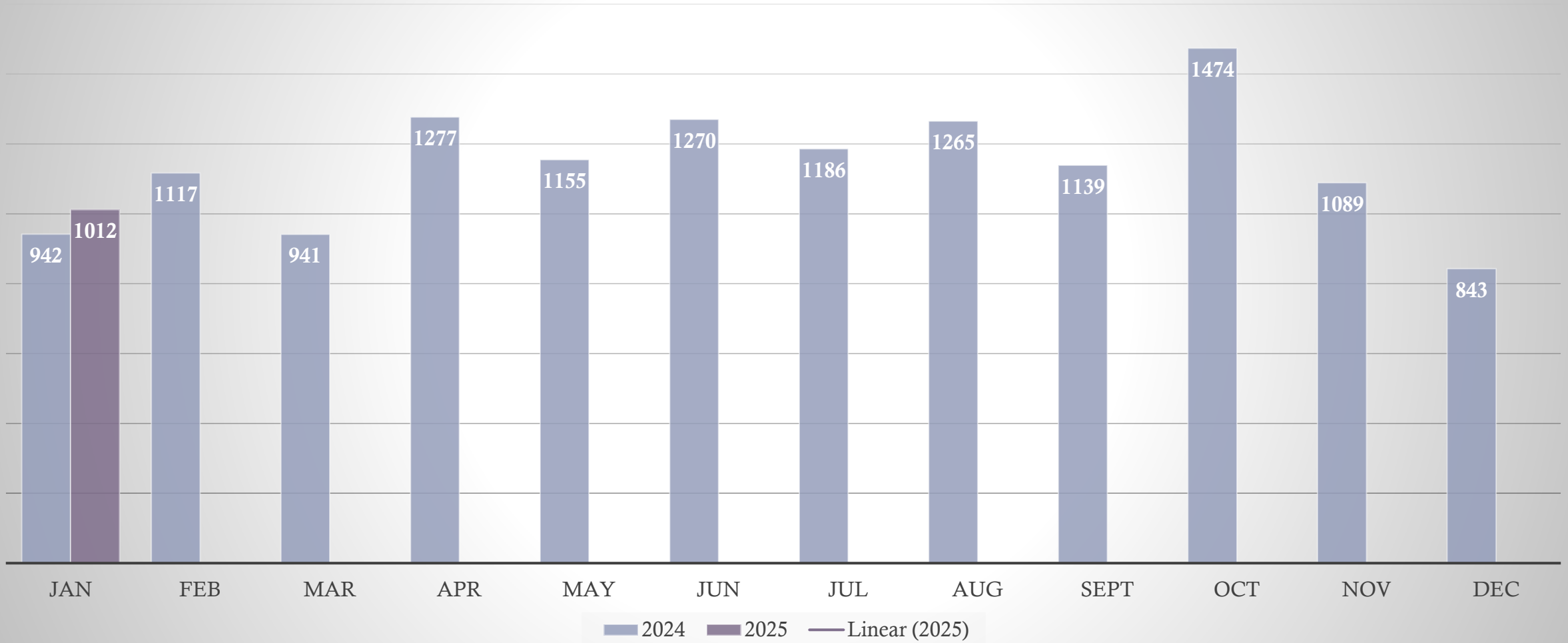
January  
2025







## Damages in North Carolina 2025 vs 2024





## EDUCATION TEAM



Parrish Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard  
Corey  
Eastern Liaison



Rory Phipps  
Western Liaison





# THANK YOU!

A copy of this presentation  
is available at  
[www.ncucc.org](http://www.ncucc.org)



# NW Triad Utility Coordinating Committee

*“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities infrastructure within Forsyth, Stokes & Davie Counties”.*

## Minutes February 26th, 2025

### A. Call To Order

1. Recognize new attendees & guest
  - Justin Castle- welcomed everyone to the February UCC meeting.
2. Announcements- N/A.

### B. Review and Approval of Previous Meeting's Minutes

1. No prior minutes to approve

### C. Old Business/New Business/Projects

1. NCDOT
2. City of Winston Salem– N/A.
3. Report – NC811 – Parrish Reddick
  - Parrish reported the numbers for Forsyth, Stokes & Davie Counties.
4. Open floor for any new business.
  - Rodney stated that USIC was either not locating or locating wrong. His thought was that training was insufficient.
  - He also stated that Zirrius was installing 14 miles of fiber on Shallowford Rd.
  - Williams Pipeline-Blue Ridge Company is clearing land right up to the ROW without 811 calls.
  - Mark stated Andy with Davie County was overloaded with work, which is why he wasn't there. He also stated a 600-house subdivision in Davie County
  - Justin with PNG stated that he was working on installing 4600' of 6" plastic to serve 540 homes.

### D. Damage Report

1. Round Table Reports from members.  
PNG had 7 Damages.

### G. Adjourn –

\*\*Next meeting location: **Davie County**  
**Davie County Ems, 114 Dr Slate Dr, Mocksville, NC**  
**April 23<sup>rd</sup>, 2025 @ 10:00am**  
**Online Only!**



