



NC811 MONTHLY UPDATE

MARCH 2025

RANDOLPH UCC



On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

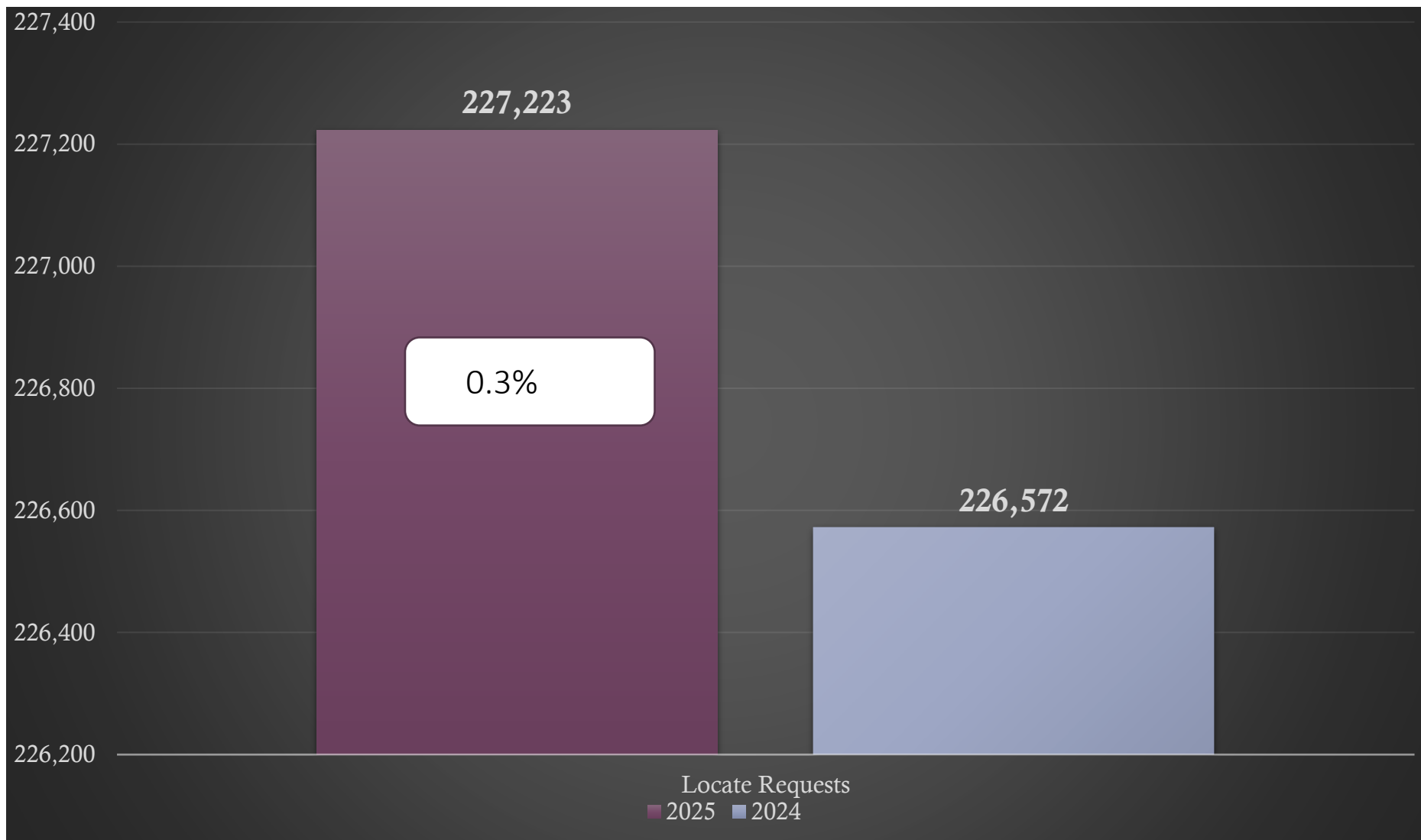
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

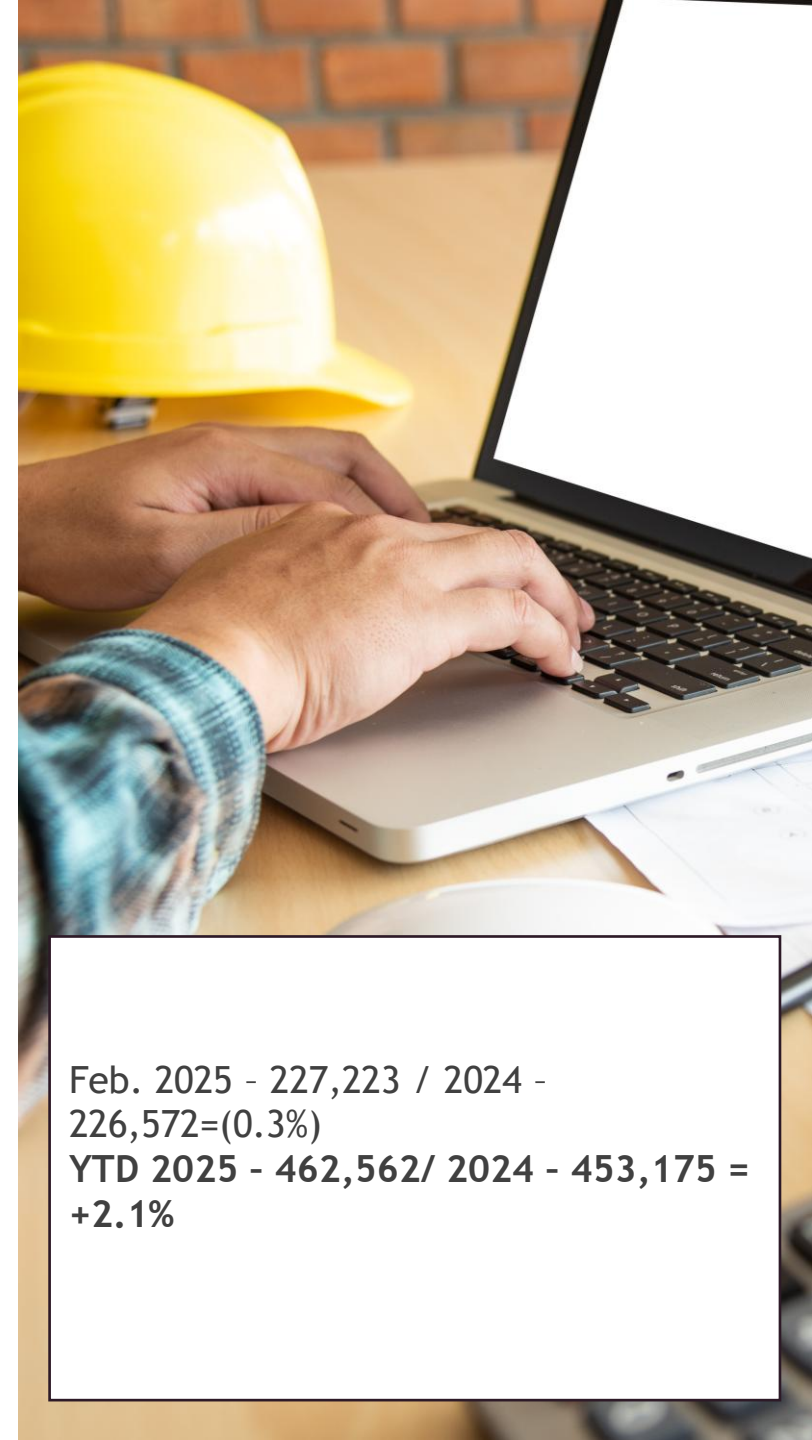
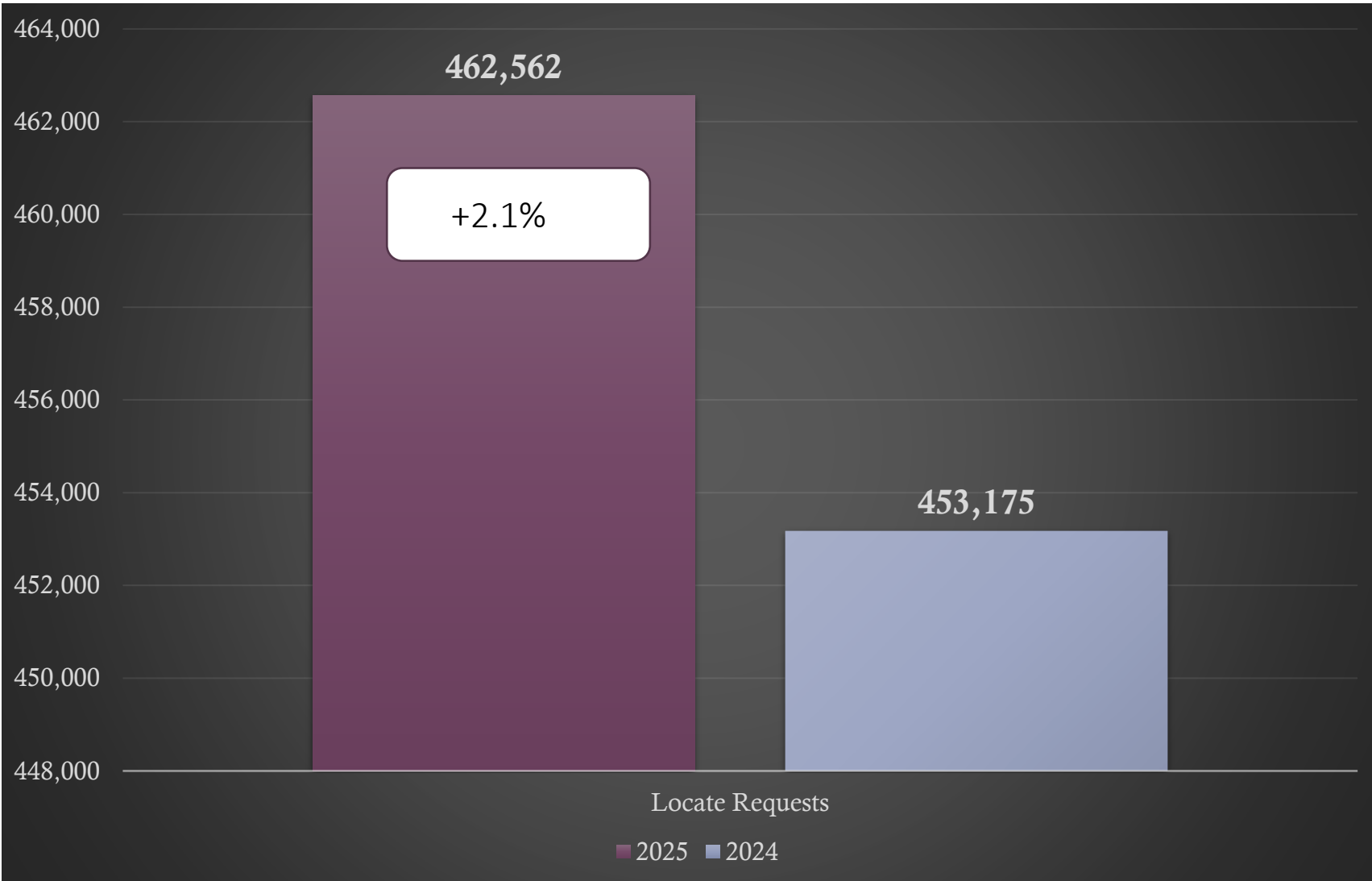


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



Locate Requests for NC - YTD



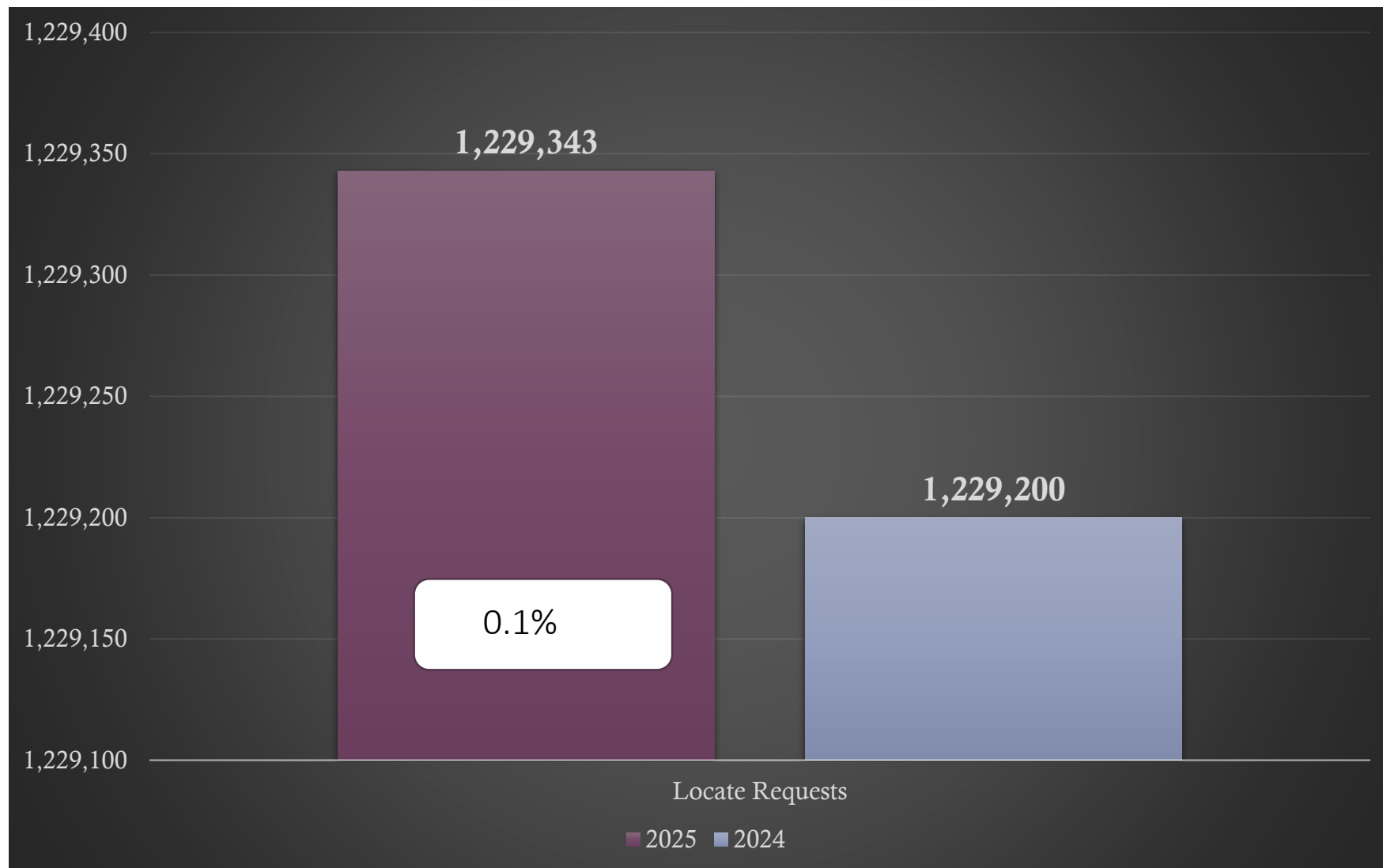
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Transmissions for NC – Feb 25 vs 24

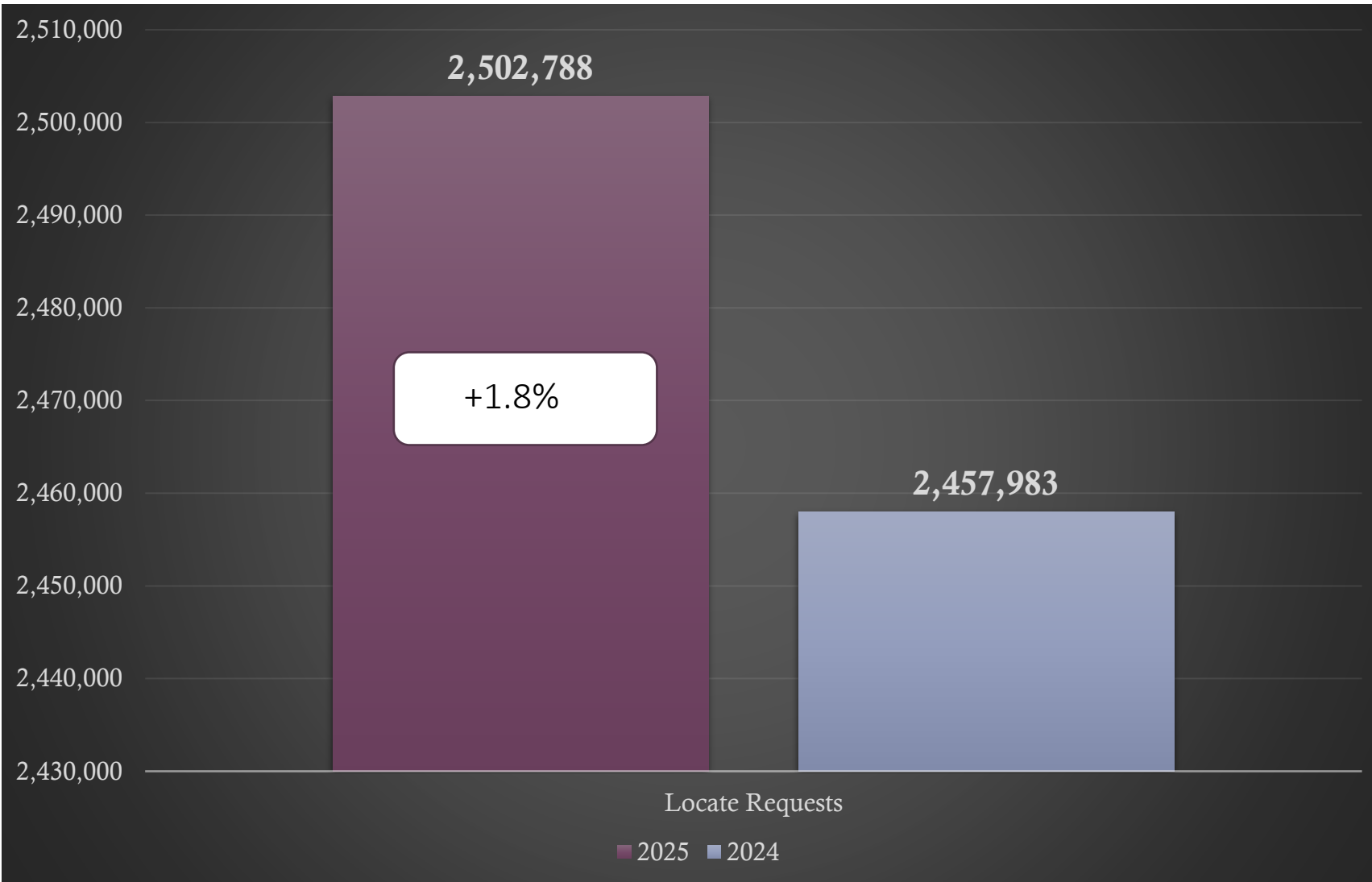
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)



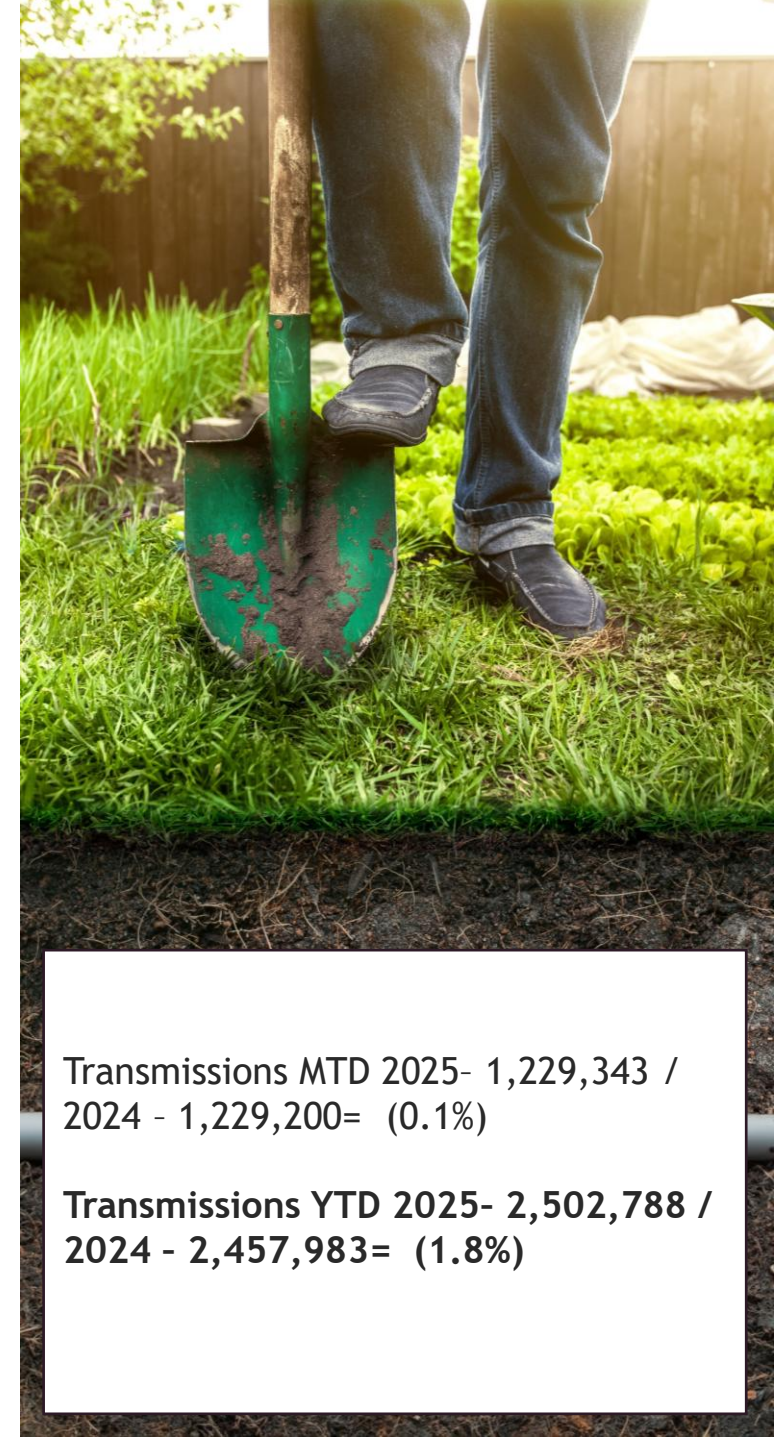


Transmissions for NC - YTD 2025



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COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Randolph	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	38	20	1541	46	726	2371
2025	87	20	1231	20	705	2063
+/- Var	128.9%	0.0%	-20.1%	-56.5%	-2.9%	-13.0%
			Avg Locates per Day			94



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Randolph	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	66	37	2993	81	1303	4480
2025	124	38	2753	48	1360	4323
+/- Var	87.9%	2.7%	-8.0%	-40.7%	4.4%	-3.5%
			Avg Locates per Day			105



COUNTY TICKET DISTRIBUTION -

FEBRUARY

RANDOLPH	2063
ARCHDALE	188
ASHEBORO	771
FARMER	41
FRANKLINVILLE	78
HIGH POINT	12
LEVEL CROSS	22
LIBERTY	106
NEW MARKET	11
RAMSEUR	155
SEAGROVE	29
SOPHIA	90
STALEY	21
THOMASVILLE	40
TRINITY	247



Top 10 Callers for FEBRUARY

Randolph	name	Totals
1	J & J UNDERGROUND UTILITIES LLC	301
2	UTILITY LINES CONSTRUCTION SERVICES, INC	139
3	PIKE ELECTRIC	108
4	J & L CABLE SERVICES	93
5	SOUTHEAST CONNECTIONS LLC	92
6	MASTEC	69
7	CONTI CIVIL	59
8	LKN UNDERGROUND	45
9	ENERGYUNITED	39
10	GARNEY CONSTRUCTION	38

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

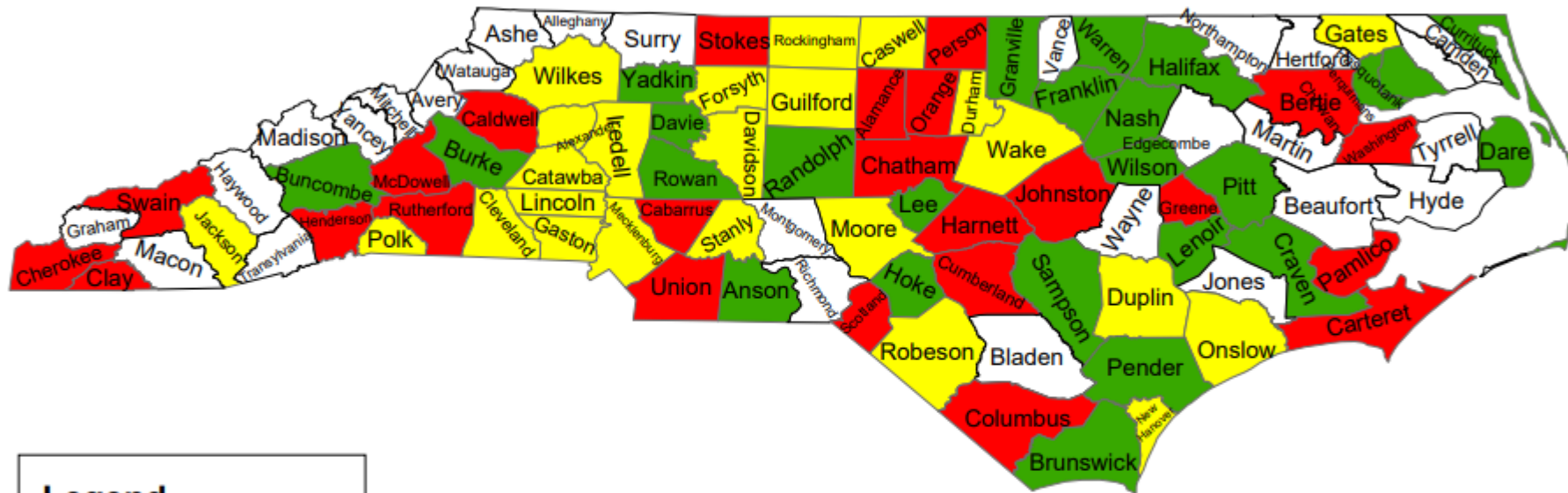
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

Grand Total 925

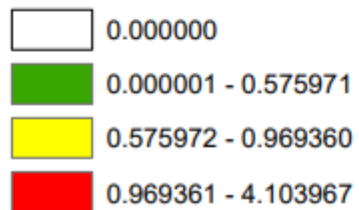
Damages Per 1,000 Transmissions

February
2025



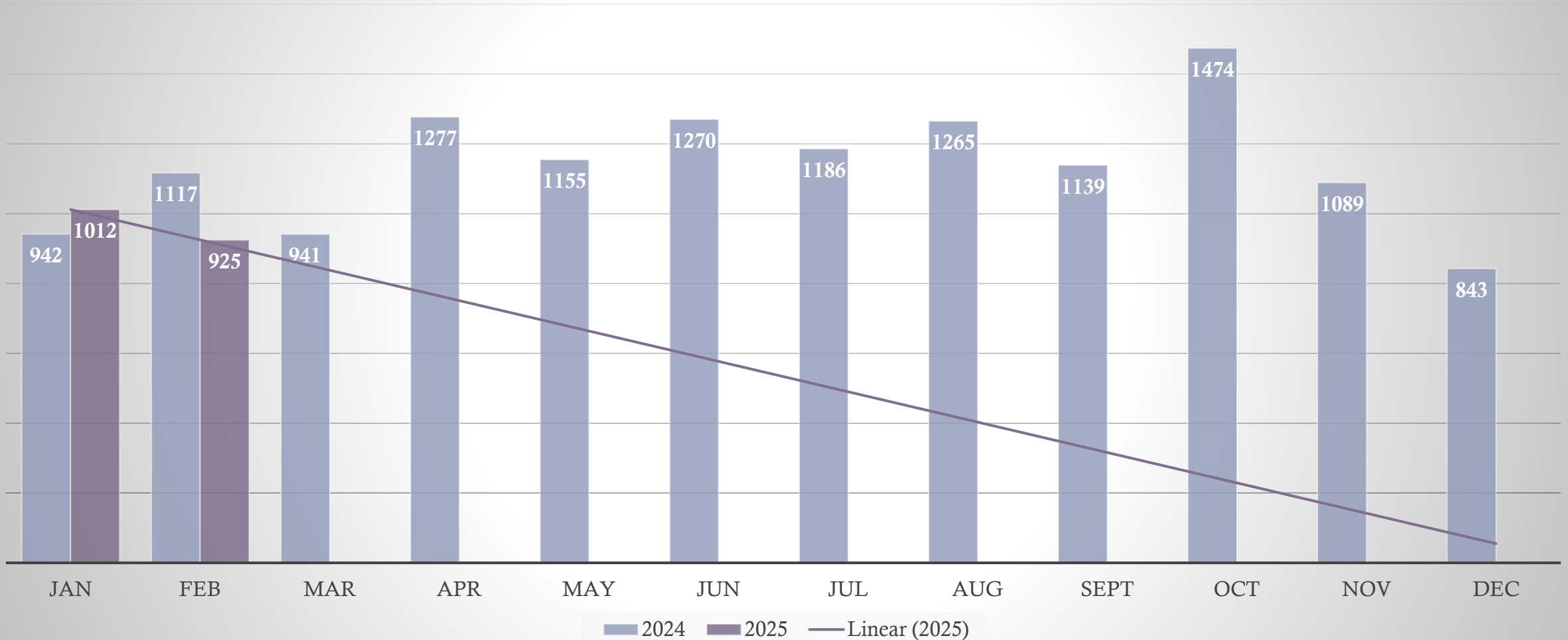
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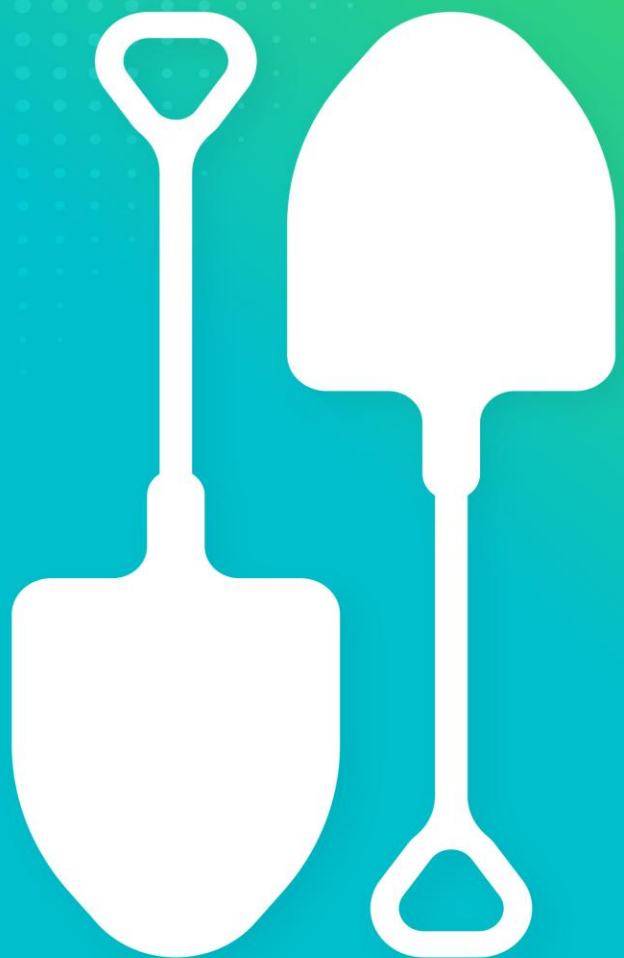
Quantile





Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

*120 banners will
be available for
free. First come,
first serve.*



2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps



Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



Randolph Utility Coordinating Committee

“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities infrastructure within Randolph County”.

Minutes **March 11, 2025**

A. Call To Order

1. Recognize new attendees & guest
 - Scott Overcash- welcomed everyone to the March UCC meeting.
 - Safety share – Watch out for Copperheads (yes they are out) and avoid road rage “don’t engage”.
2. Announcements
 - The UCC needs a secretary.

B. Review and Approval of Previous Meeting’s Minutes

No prior minutes to approve

C. Old Business/New Business/Projects

1. NCDOT
 - N Main St in Randleman project and Commerce Rd.
2. S&N communications – Brian No issues
3. Report – NC811 – Parrish Reddick
 - Parrish reported the numbers for Randolph County.
4. Open floor for any new business.
5. Joel with PNG stated they had one damage from failure to locate the service.

D. Damage Report

1. Round Table Reports from members
 - PNG- One damage.

G. Adjourn –

****Next meeting location: Randolph EMC**
879 McDowell Rd, Asheboro NC
April 8th, 2025

UCC Sign-In Sheet

County: Randolph Date: 3 / 11 / 25

[illegible]