



NC811 MONTHLY UPDATE

MARCH 2025

"STATE UCC"

A top-down view of a wooden desk. In the upper left, there is a small black pot with green grass-like plants. To its right is a white computer keyboard. In the lower right, there is a white coffee cup with dark coffee, a black spiral notebook, and a black pen.

On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

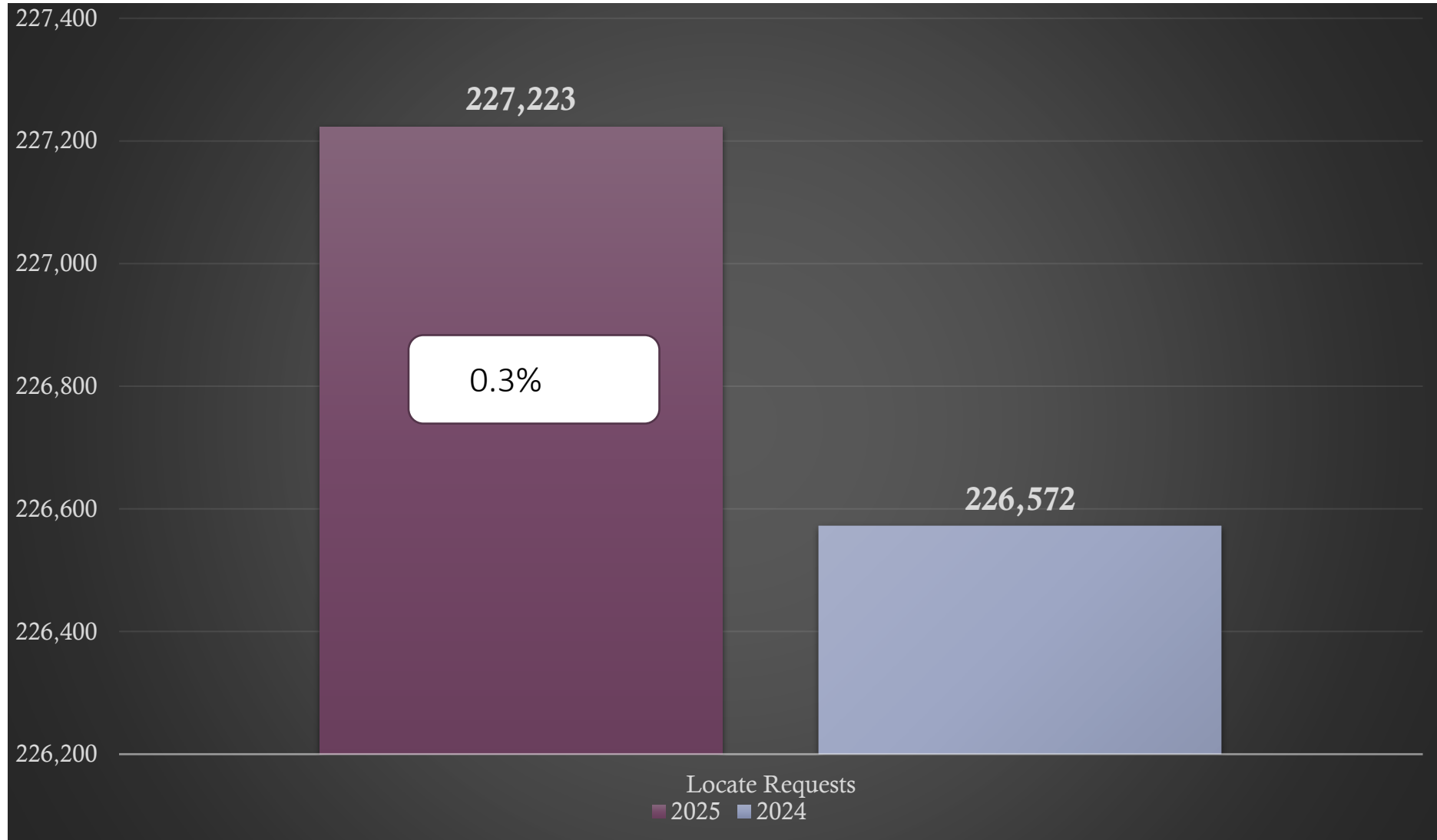
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

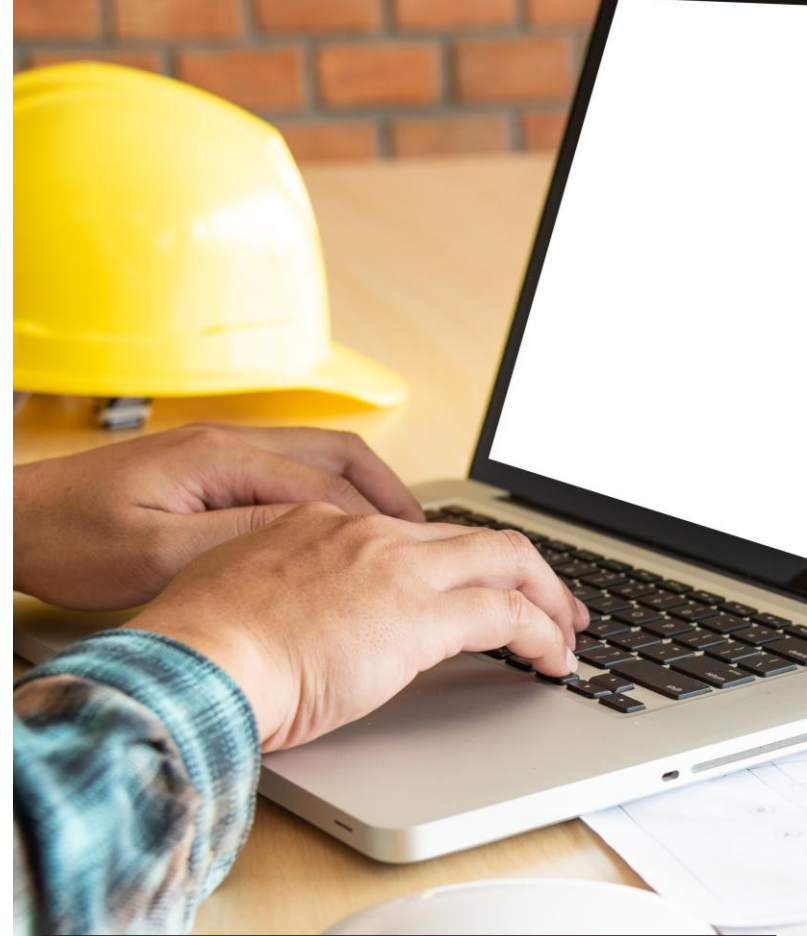
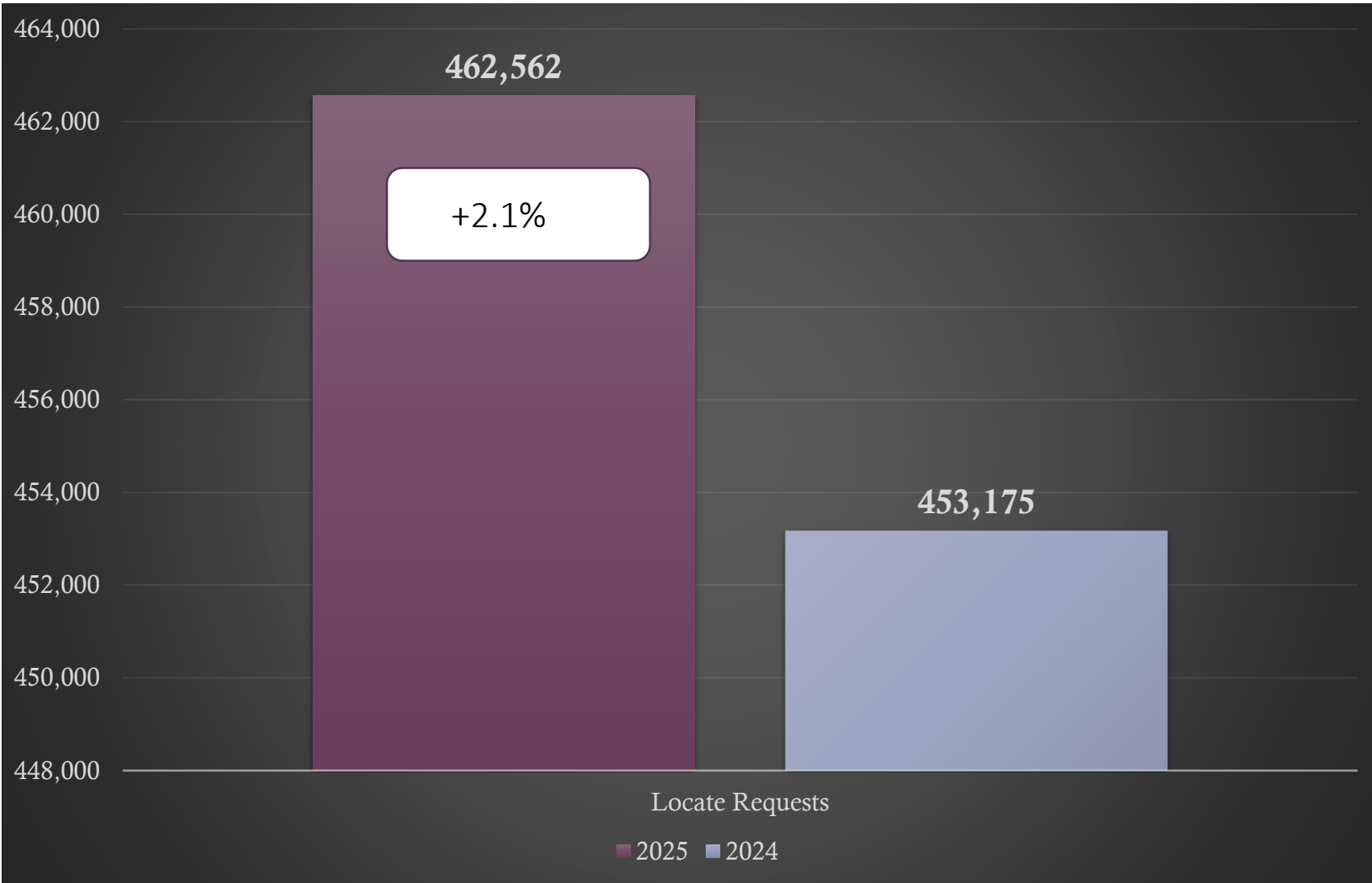


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



Locate Requests for NC - YTD



Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

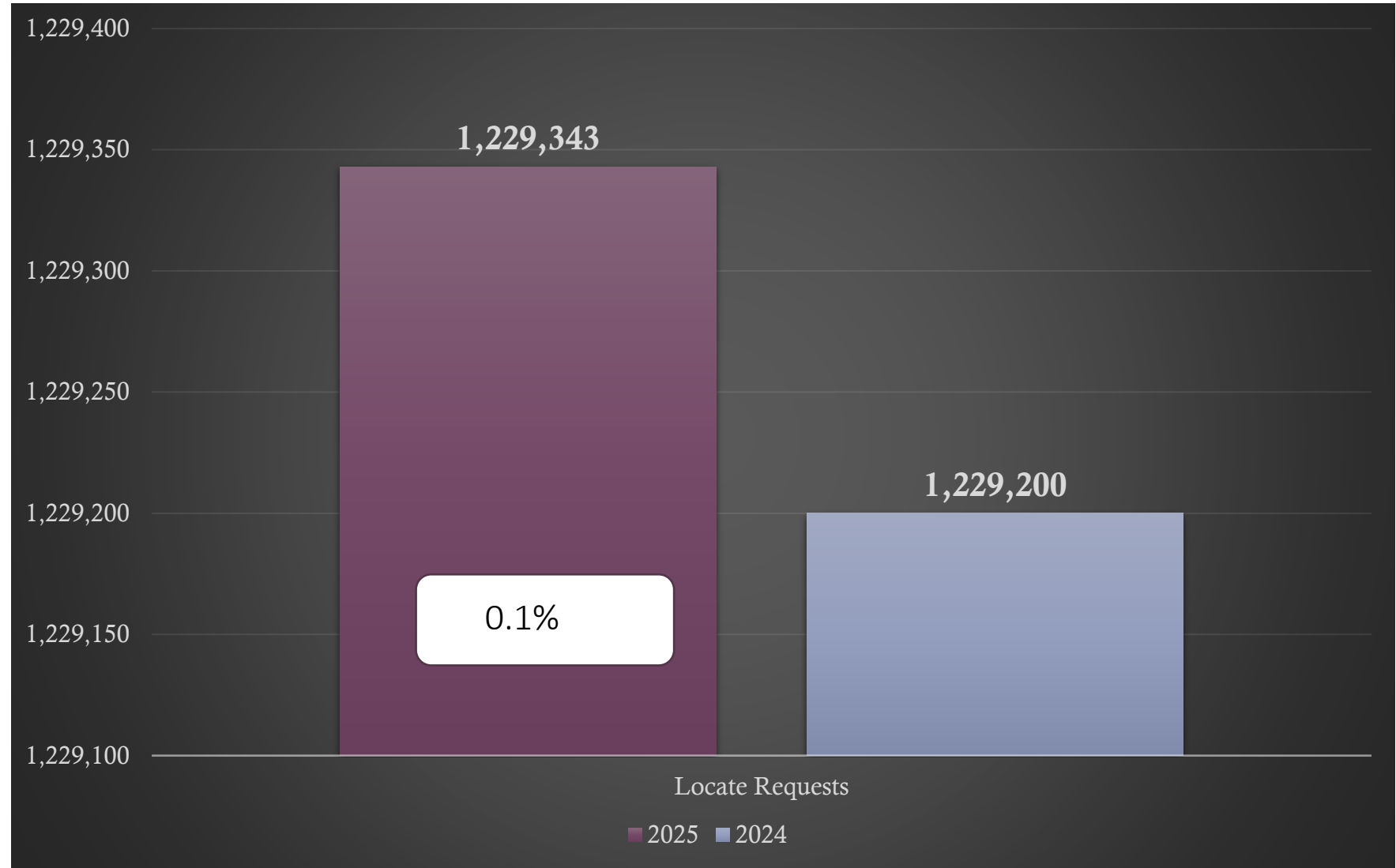


Transmissions for NC – Feb 25 vs 24



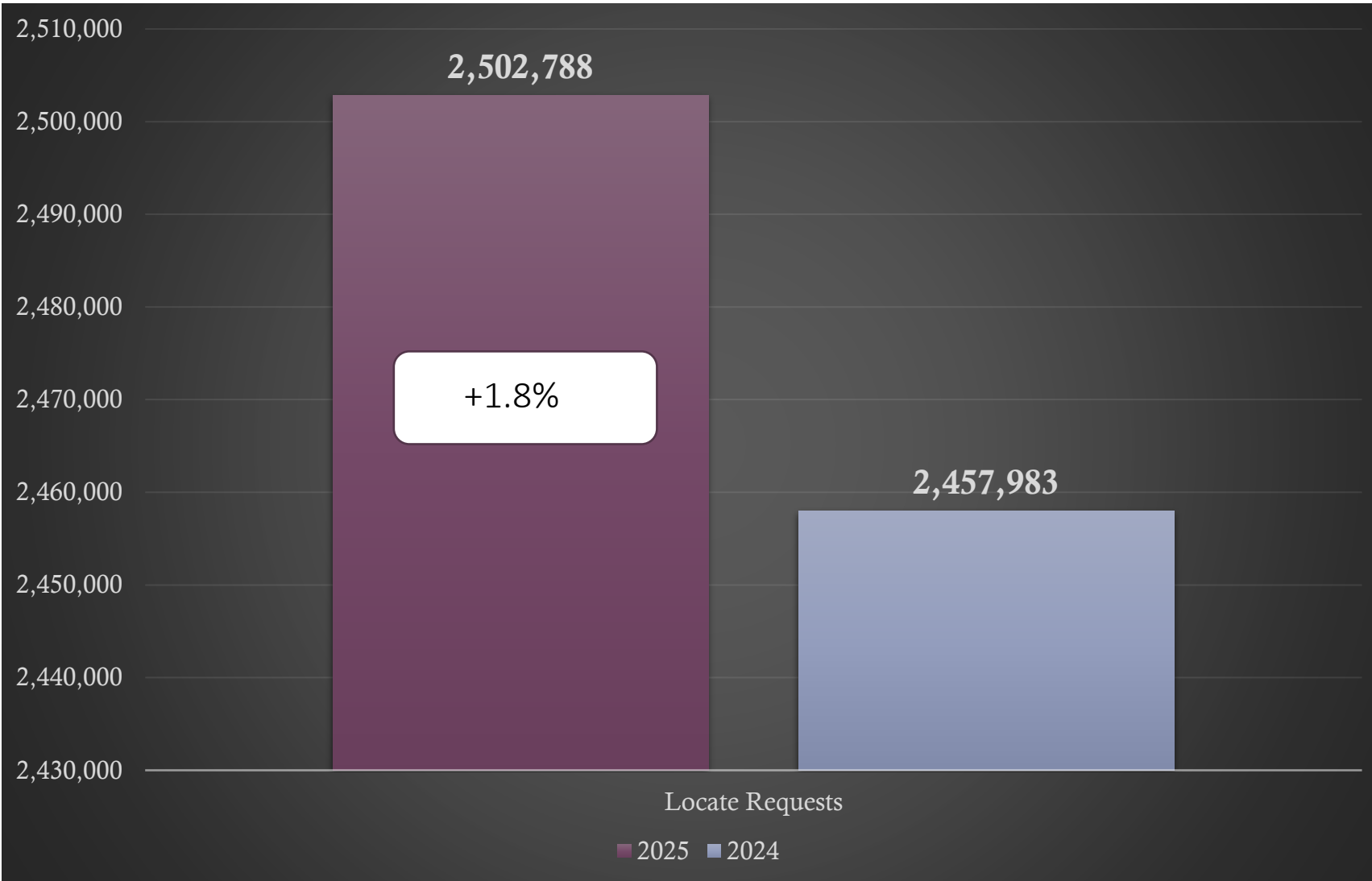
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)





Transmissions for NC - YTD 2025



Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)



Top 10 Callers for FEBRUARY

AT&T UTILITY OPERATIONS	4181
SOUTHEAST CONNECTIONS LLC	3068
PRINCE TELECOM	2936
R G COMMUNICATIONS INC	2888
INFRASTRUCTURE TECHNOLOGY SERVICES	2741
PIEDMONT UTILITY GROUP LLC	2510
ITG	2509
J & J UNDERGROUND UTILITIES LLC	2238
DEN UNDERGROUND	2231
UTILITY LINES CONSTRUCTION SERVICES INC	2070
LAMBERTS CABLE SPLICING LLC	1802
METRO TECH	1791
HYPER NETWORKS LLC	1625
PHOENIX FIBER INC	1605
ANSCO & ASSOCIATES LLC	1550

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

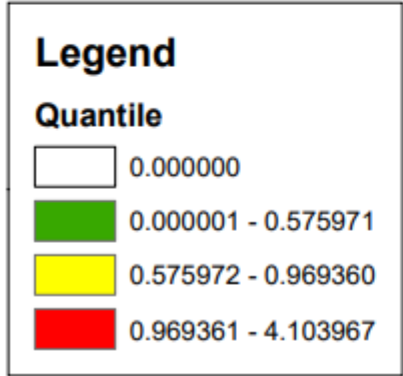
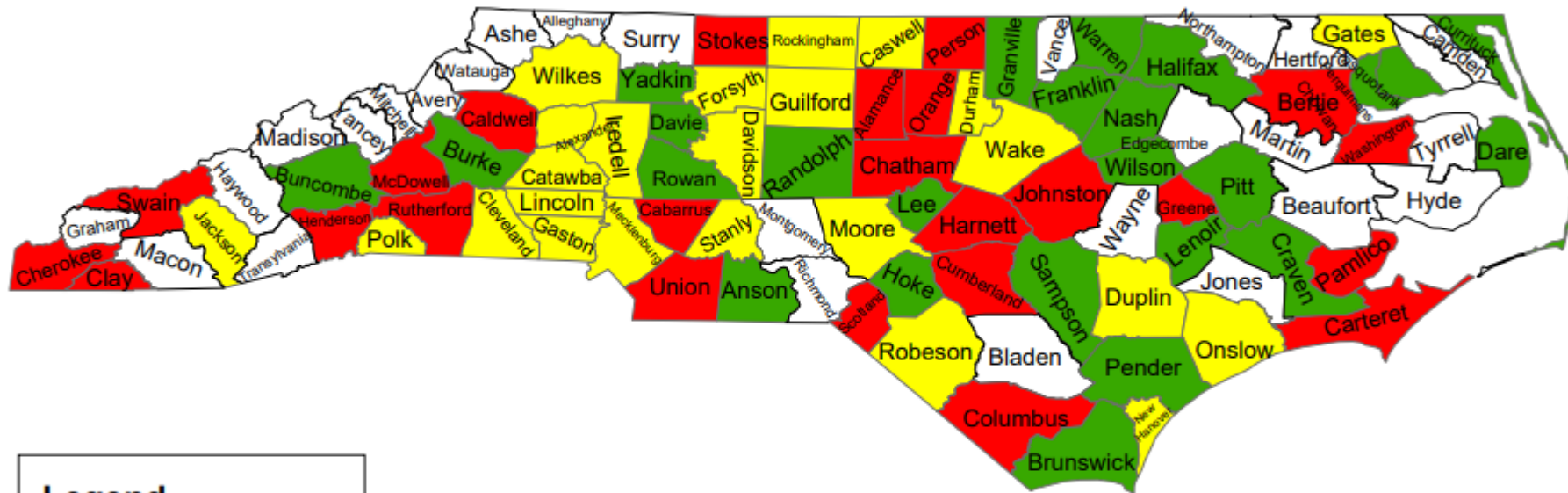
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

Grand Total 925

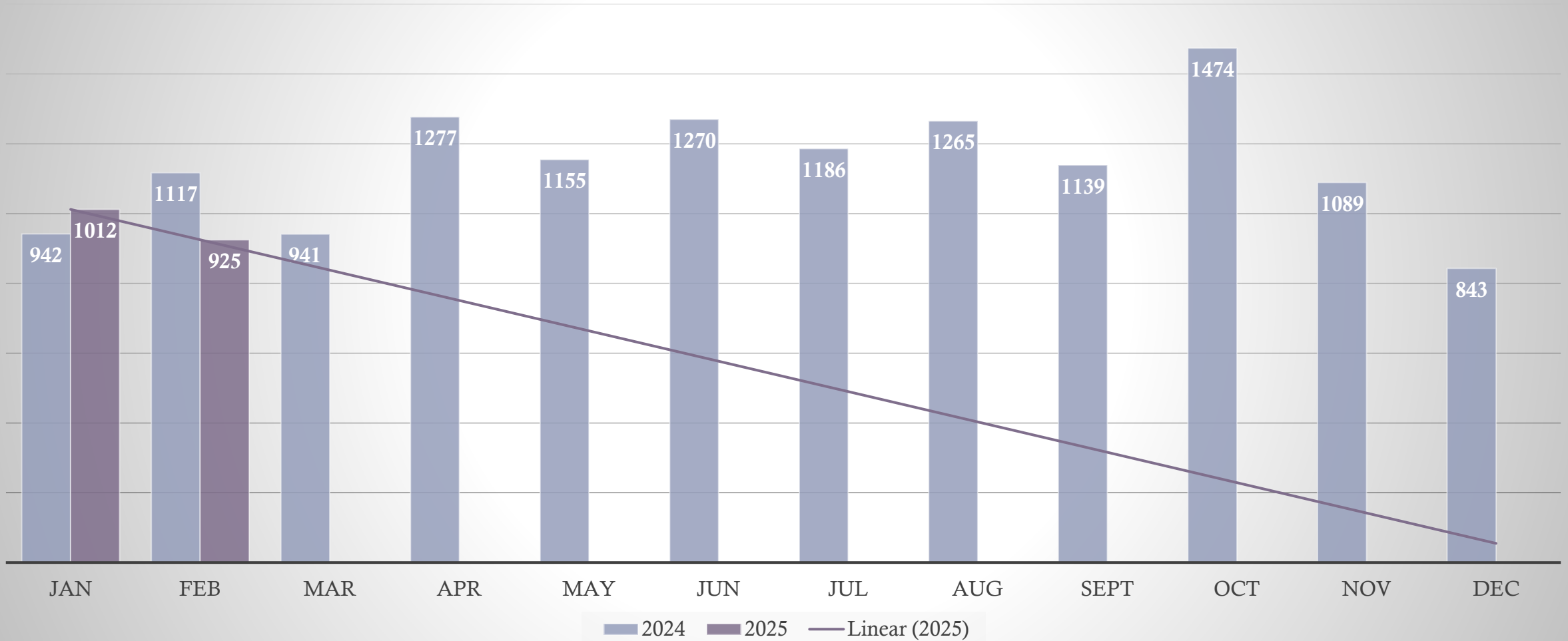
Damages Per 1,000 Transmissions

February
2025





Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



NC 811.ORG



nc811.org/dare-to-dig

\$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

120 banners will be available for free. First come, first serve.



Dig Safe, Contact
EVERY DIG.
EVERY TIME.

811®

nc811.org

Scan this QR code once you have displayed your banner

2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps

Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



State UCC Meeting

UCC Sign-In Sheet

County: Wake

Date: 3/11/2025

Name	Company	Email	Phone Number
HOWARD COREY	NC 811	howard@nc811.org	336-317-5999
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Joseph Page	Williams	joseph.page@williams.com	336-280-5796
OJ Taylor	Lexington Utilities	ohtaylor@lexingtonnc.gov	336-240-6799
Mar. Worth	EGNL	mar.worth@dominion.com	828-230-2194
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Doug Shewmaker	Vermeer All Roads	dshewmaker@vermeerallroads.com	910-624-1404
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Jon Kerst	Badger	jkerst@badgerinc.com	919-588-1924
Clare Tan	Badger	CSanzon@badgerinc.com	919-437-8924

Meeting title**State UCC Meeting**

16

Start time

3/11/25, 9:47:44 AM

End time

3/11/25, 12:18:32 PM

Name**Email**

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Louis Panzer

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Scott Huffstetler (Enbridge NC - 5P)

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