

Dig Safe, Contact



EVERY DIG. EVERY TIME.



2025 NC811 Billboard



NC811 MONTHLY UPDATE FEBRUARY 2025

SURRY WILKES YADKIN UCC

2025 BANNER

120 banners will be available for free. First come, first serve.

Dig Safe, Contact
EVERY DIG.
EVERY TIME.

811®

nc811.org

Scan this QR code once you have displayed your banner

2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps



NC 811.ORG



nc811.org/dare-to-dig

\$300 DARE TO DIG CONTEST

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.

nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



Feb 28th - March 2nd, 2025
NC State Fairgrounds, Raleigh



dixiedeerclassic.org

UPCOMING MEETINGS



- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

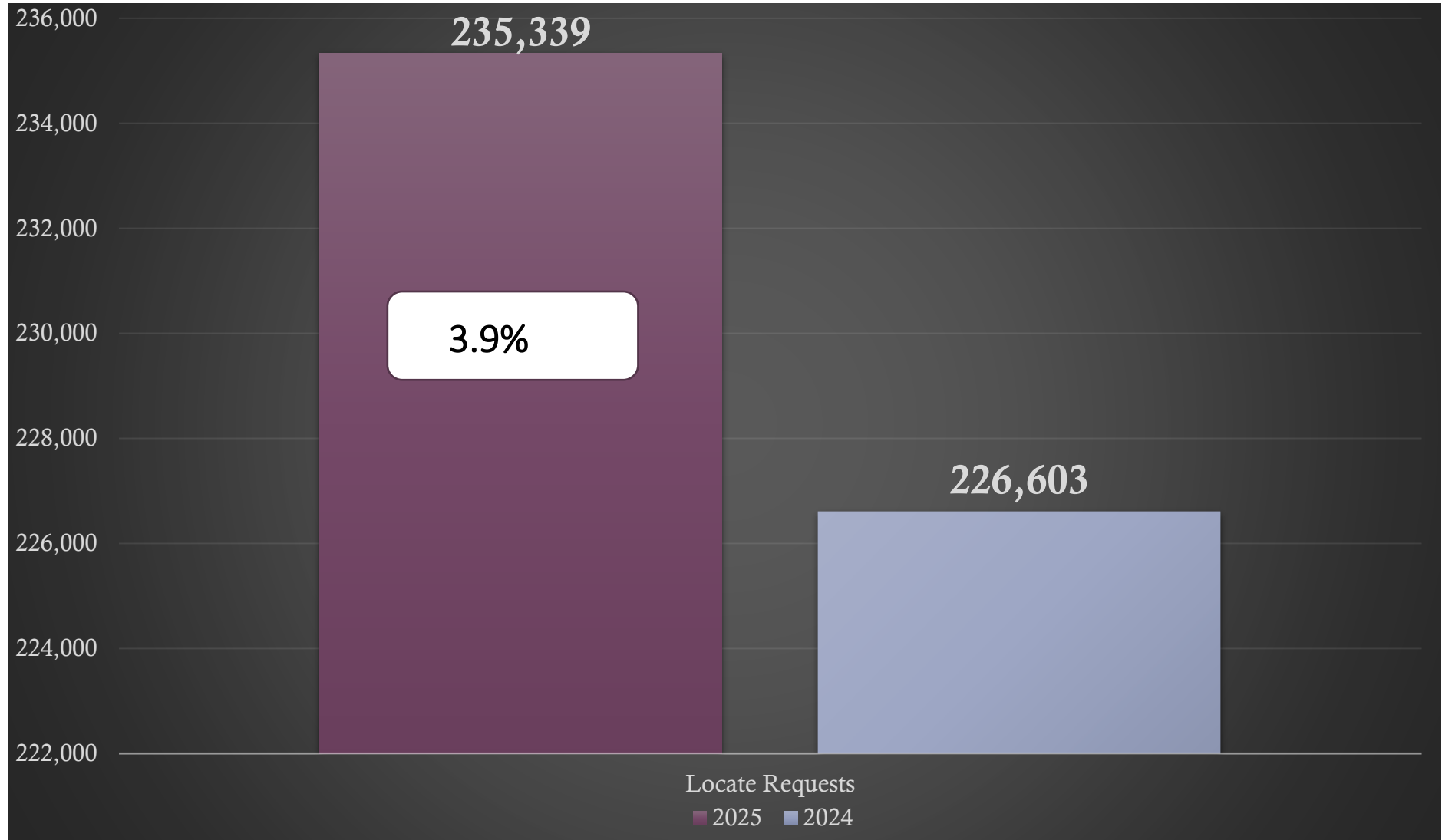
Transmissions

County ticket volume
and distribution





Locate Requests for NC – Jan. 25 vs 24

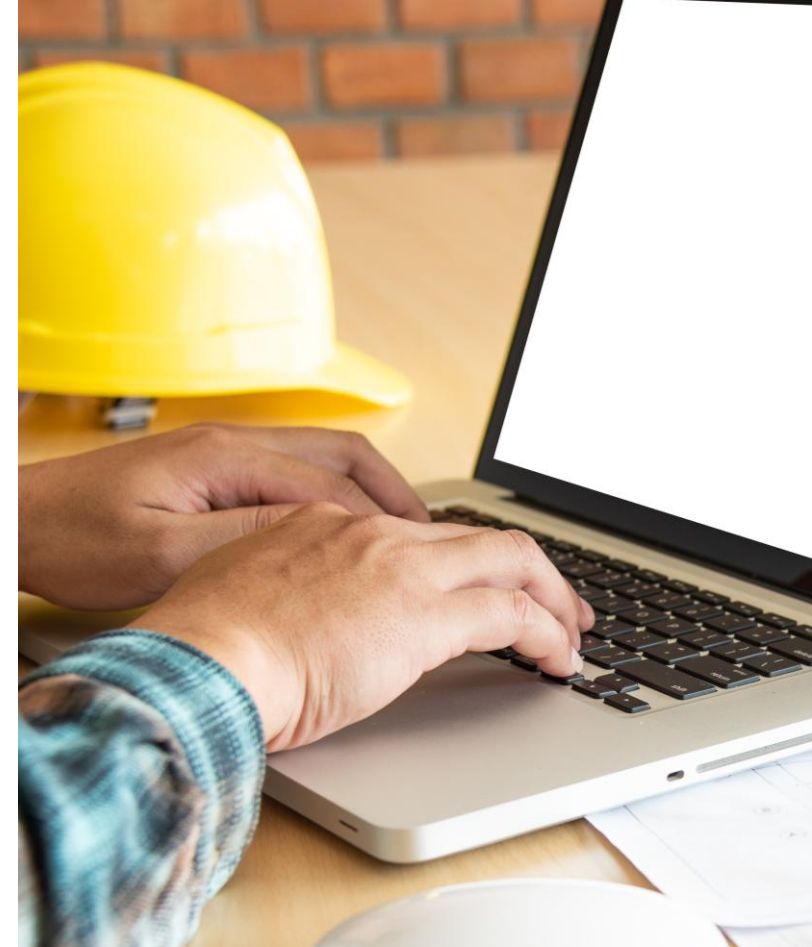
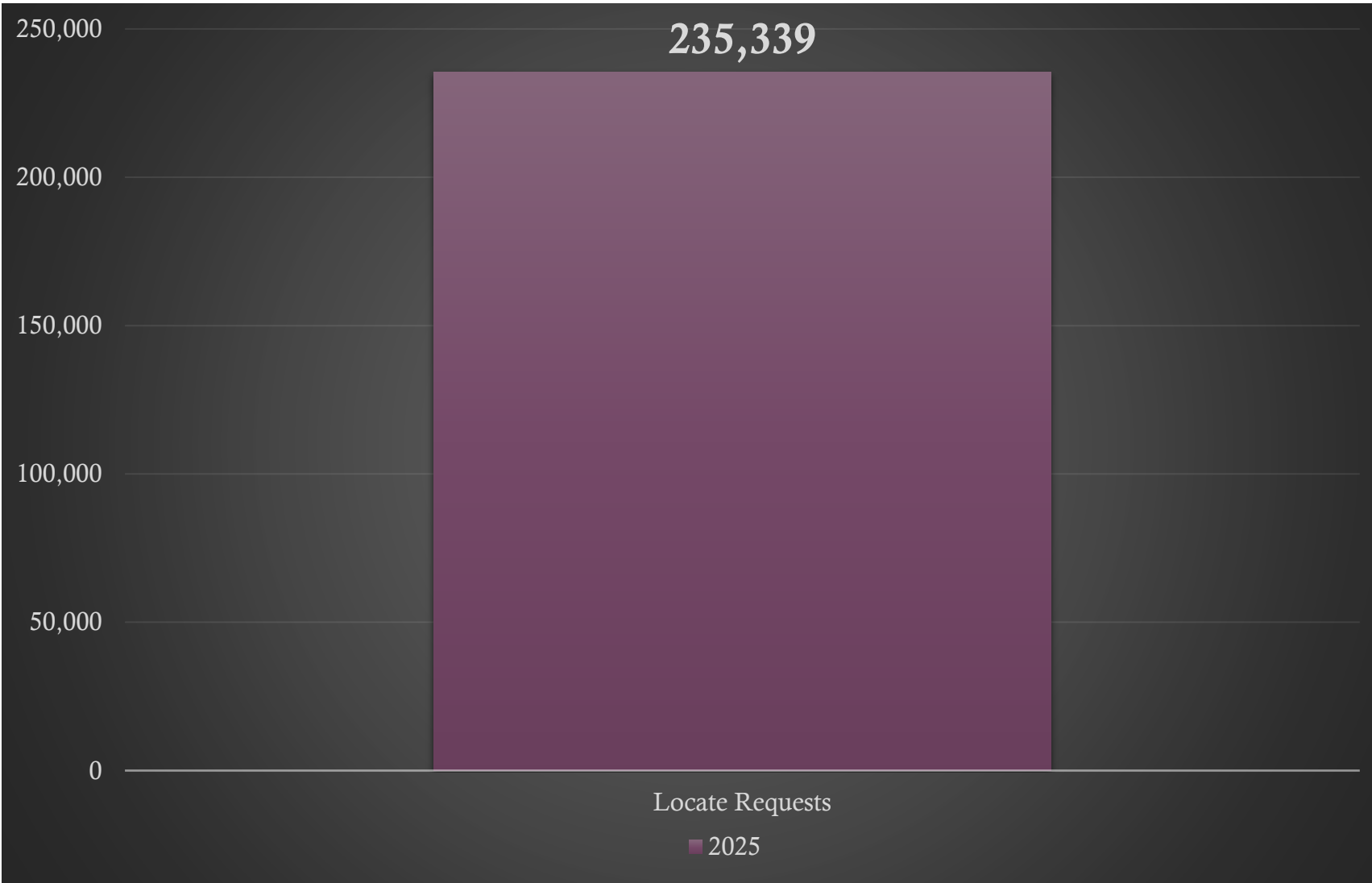


Jan. 2025 - 235,339 / 2024 - 226,603=(3.9%)
YTD 2025 - 235,339/ 2024 - 226,603 = +3.9%

Updates for Jan 2025 - (75,322) = 32.0% of volume / Dec 2024 = 33.8% (1.8% Decrease from the month before)



Locate Requests for NC - YTD



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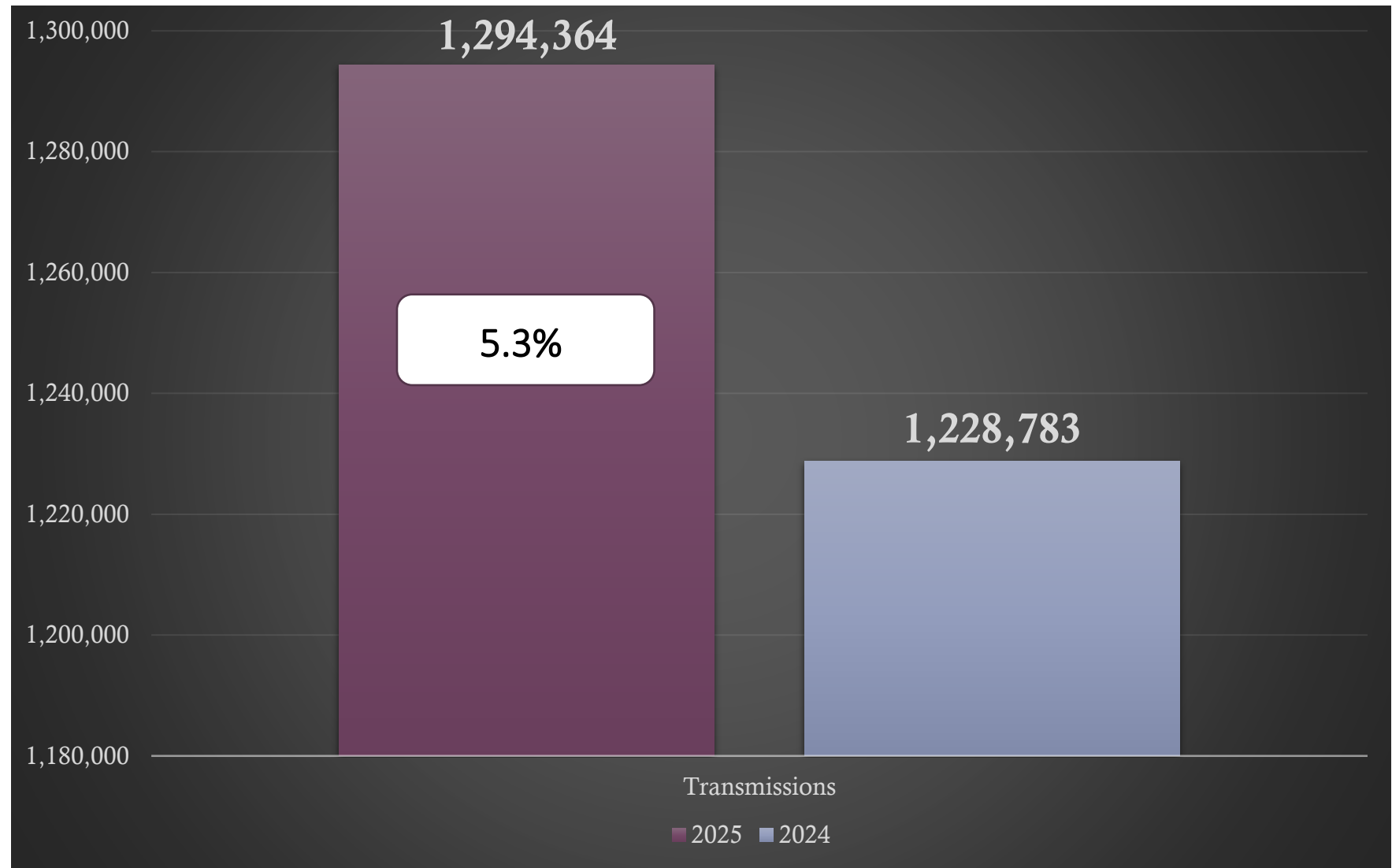


Transmissions for NC – Jan. 25 vs 24



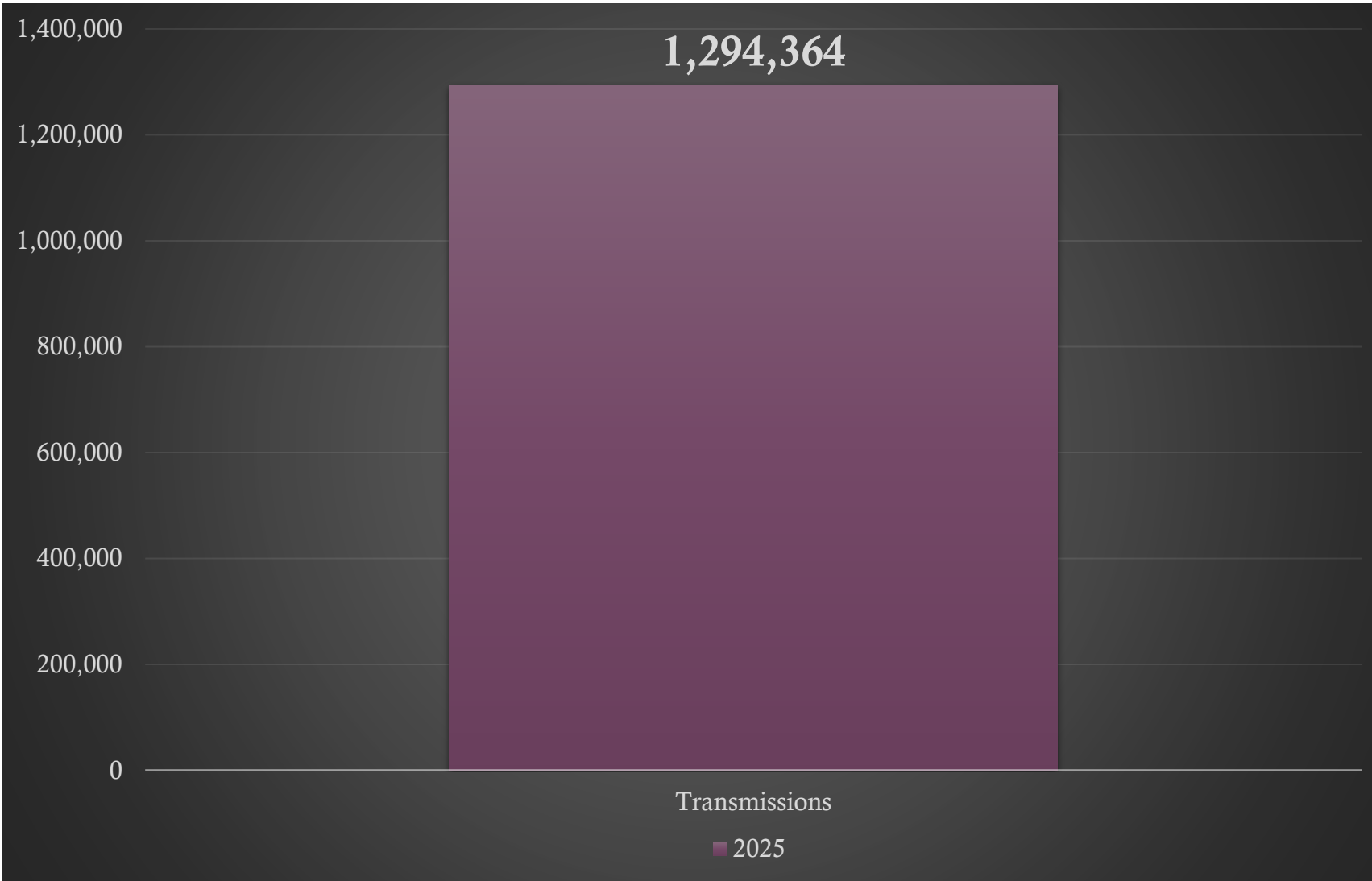
Transmissions MTD 2025- 1,294,364 /
2024 - 1,228,783= (5.3%)

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Transmissions for NC - YTD 2025



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COUNTY TICKET VOLUME

JANUARY 2025 VS 2024

Surry	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	14	8	457	20	380	879
2025	203	7	423	8	274	915
+/- Var	1350.0%	-12.5%	-7.4%	-60.0%	-27.9%	4.1%
				Locates per day		46



COUNTY TICKET DISTRIBUTION - JANUARY

SURRY	915
ARARAT	7
DOBSON	93
ELKIN	146
FLAT ROCK	8
LEVEL CROSS	8
LOWGAP	13
MOUNT AIRY	225
PILOT MOUNTAIN	377

SHOALS	4
SILOAM	5
STATE ROAD	9
WESTFIELD	6



Top 10 Callers for January

Surry	Company	Total
1	JIMMY R LYNCH AND SONS INC	302
2	TUCKER, INC	62
3	J & L CABLE SERVICES	56
4	ERIC NEWTON TRENCHING	50
5	PIKE ELECTRIC	46
6	HIATTS CABLE SERVICE	42
7	MASTEC	37
8	DUKE ENERGY	27
9	UTILITY LINES CONSTRUCTION SERVICES, INC	25
10	SMITH ROWE, LLC	10



COUNTY TICKET VOLUME

JANUARY 2025 VS 2024

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	13	5	378	11	183	590
2025	29	9	500	33	229	800
+/- Var	123.1%	80.0%	32.3%	200.0%	25.1%	35.6%
			Locates per day			40



COUNTY TICKET DISTRIBUTION - JANUARY

WILKES	800
BOOMER	25
CHAMPION	4
ELKIN	64
FERGUSON	20
HAYS	24
MAPLE SPRINGS	5
MCGRADY	9
MILLERS CREEK	42
MORAVIAN FALLS	27
MULBERRY	7

NORTH WILKESBORO	173
PLEASANT HILL	22
PURLEAR	16
ROARING RIVER	12
RONDA	33
TRAPHILL	60
WILBAR	6
WILKESBORO	247



Top 10 Callers for January

Wilkes	Company	Total
1	J & S UNDERGROUND	57
2	LKN UNDERGROUND	44
3	FRONTIER NATURAL GAS	42
4	APPALACHIAN UTILITIES INC	40
5	ROADMASTERS TRAFFIC CONTROL	35
6	BRANCH CIVIL	34
7	NICKELSTON INDUSTRIES, INC	29
8	MEJIAS UNDERGROUND LLC	29
9	BIGHAM CABLE CONSTRUCTION INC	25
10	BROOKS BERRY HAYNIE ELECTRIC	23



COUNTY TICKET VOLUME

JANUARY 2025 VS 2024

Yadkin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	7	2	432	6	148	595
2025	17	3	606	15	323	964
+/- Var	142.9%	50.0%	40.3%	150.0%	118.2%	62.0%
			Locates per day			48



COUNTY TICKET DISTRIBUTION - JANUARY

YADKIN	964
BOONVILLE	269
BUCK SHOALS	8
EAST BEND	137
HAMPTONVILLE	42
JONESVILLE	102
LONE HICKORY	4
PEA RIDGE	9
YADKINVILLE	388



Top 10 Callers for January

Yadkin	Company	Total
1	TUCKER, INC	203
2	YADTEL / ZIRRUS	104
3	PIEDMONT UTILITY GROUP LLC	102
4	FREDERICK MATTHEW ROBINSON CO	91
5	MASTEC	37
6	ERIC NEWTON TRENCHING	27
7	ZIRRUS	27
8	FRONTIER NATURAL GAS	23
9	CAROLINA GRADING & UTILITIES INC	16
10	J & L CABLE SERVICES	16

DAMAGES

DIRT Damage Information
Reporting Tool





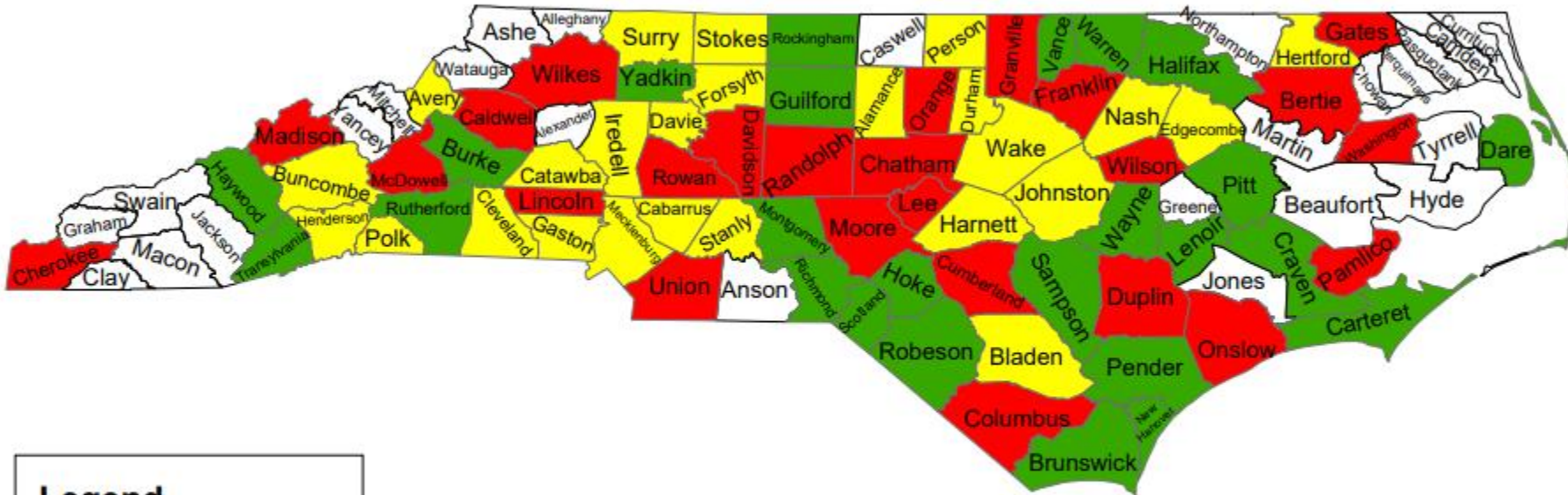
January Damages

NC-Alamance	15	NC-Edgecombe	3	NC-Onslow	14	NC-Wilkes	5
NC-Avery	1	NC-Forsyth	28	NC-Orange	35	NC-Wilson	4
NC-Bertie	1	NC-Franklin	10	NC-Pamlico	1	NC-Yadkin	2
NC-Bladen	2	NC-Gaston	15	NC-Pender	4		
NC-Brunswick	6	NC-Gates	2	NC-Person	1		
NC-Buncombe	21	NC-Granville	5	NC-Pitt	6		
NC-Burke	2	NC-Guilford	24	NC-Polk	1		
NC-Cabarrus	15	NC-Halifax	1	NC-Randolph	11		
NC-Caldwell	4	NC-Harnett	19	NC-Richmond	1		
NC-Carteret	4	NC-Haywood	2	NC-Robeson	3		
NC-Catawba	13	NC-Henderson	10	NC-Rockingham	3		
NC-Chatham	19	NC-Hertford	1	NC-Rowan	14		
NC-Cherokee	4	NC-Hoke	1	NC-Rutherford	1		
NC-Cleveland	7	NC-Iredell	27	NC-Sampson	2		
NC-Columbus	5	NC-Johnston	31	NC-Scotland	1		
NC-Craven	10	NC-Lee	12	NC-Stanly	3		
NC-Cumberland	38	NC-Lenoir	4	NC-Stokes	2		
NC-Dare	10	NC-Lincoln	10	NC-Surry	3		
NC-Davidson	14	NC-Madison	1	NC-Transylvania	1		
NC-Davie	5	NC-McDowell	3	NC-Union	51		
NC-Duplin	8	NC-Mecklenburg	164	NC-Vance	1		
NC-Durham	55	NC-Montgomery	1	NC-Wake	166		
		NC-Moore	19	NC-Warren	1		
		NC-Nash	8	NC-Washington	1		
		NC-New Hanover	12	NC-Wayne	2		

Grand Total 1012

Damages Per 1,000 Transmissions

January
2025

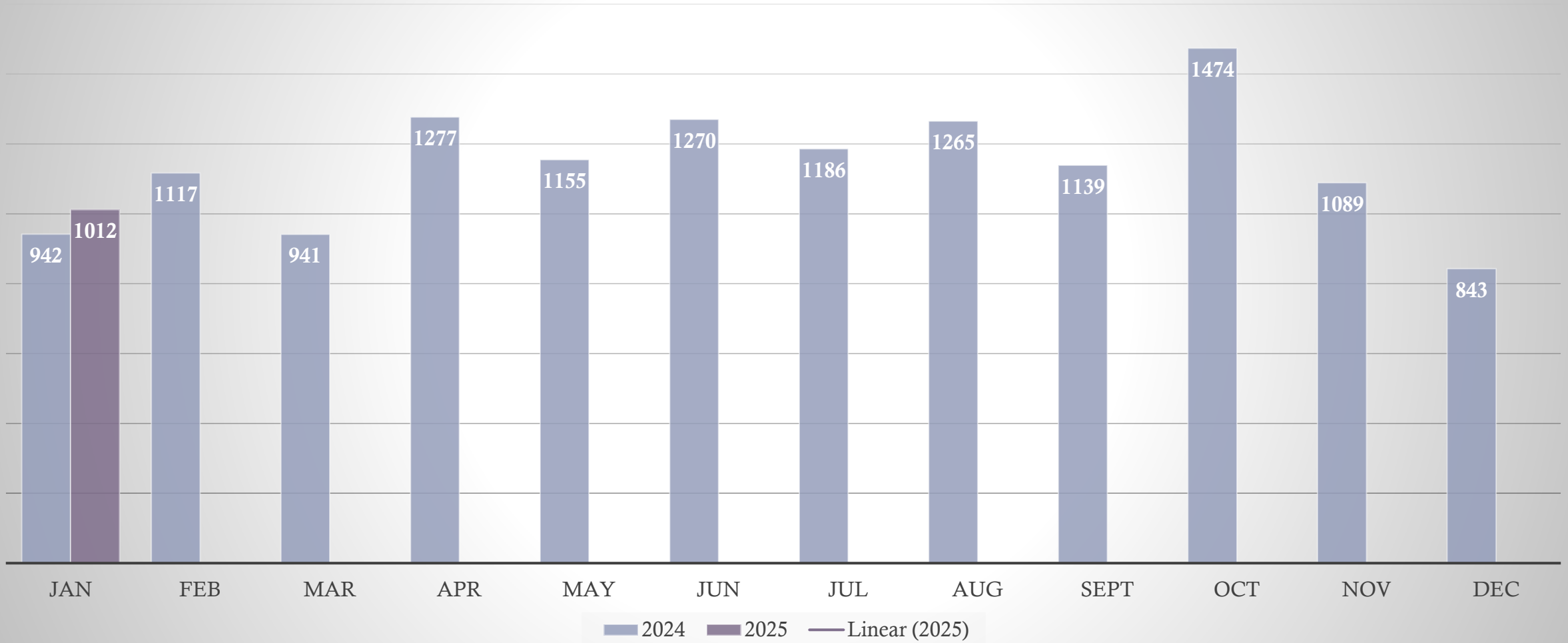


Legend	
Quantile	
White	0.000000
Green	0.000001 - 0.613968
Yellow	0.613969 - 0.925069
Red	0.925070 - 5.347594





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



