



NC811 MONTHLY UPDATE

MARCH 2025

BLUE RIDGE UCC



On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

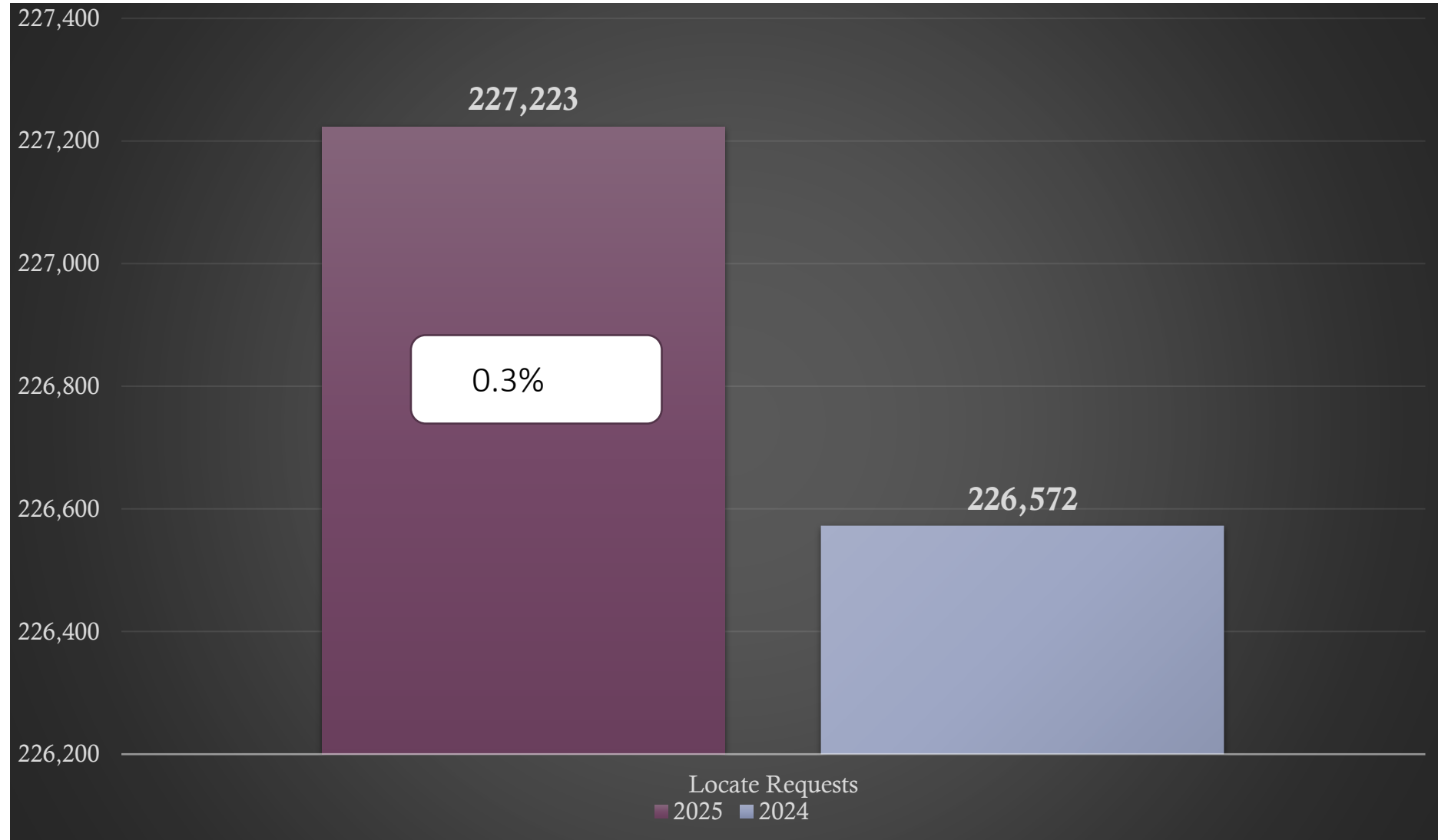
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

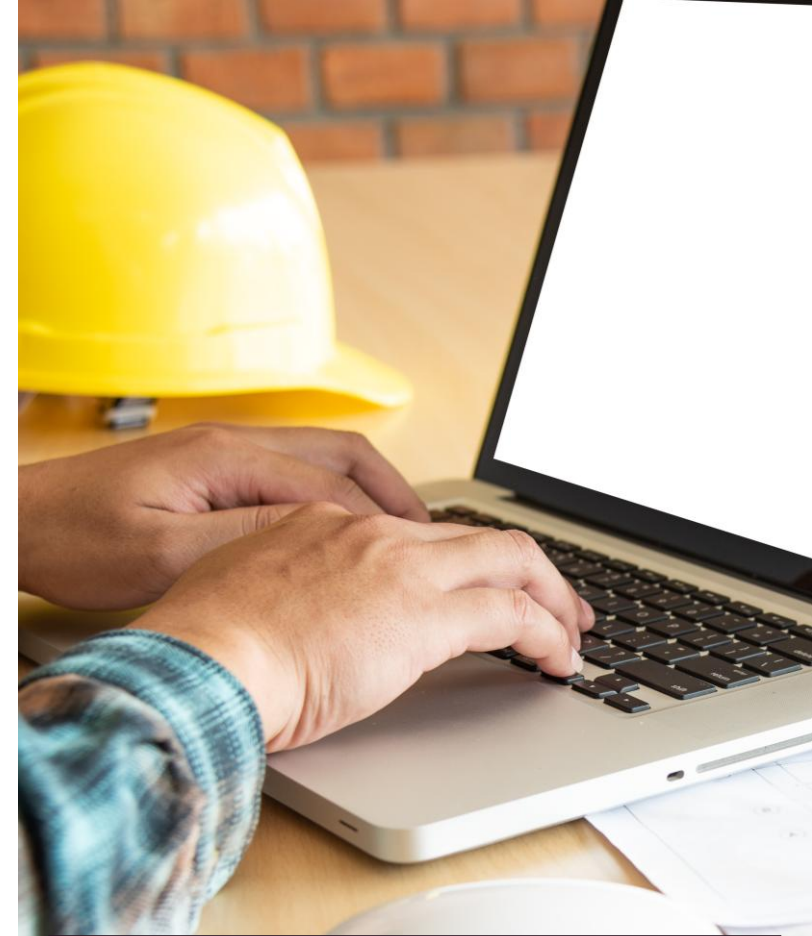
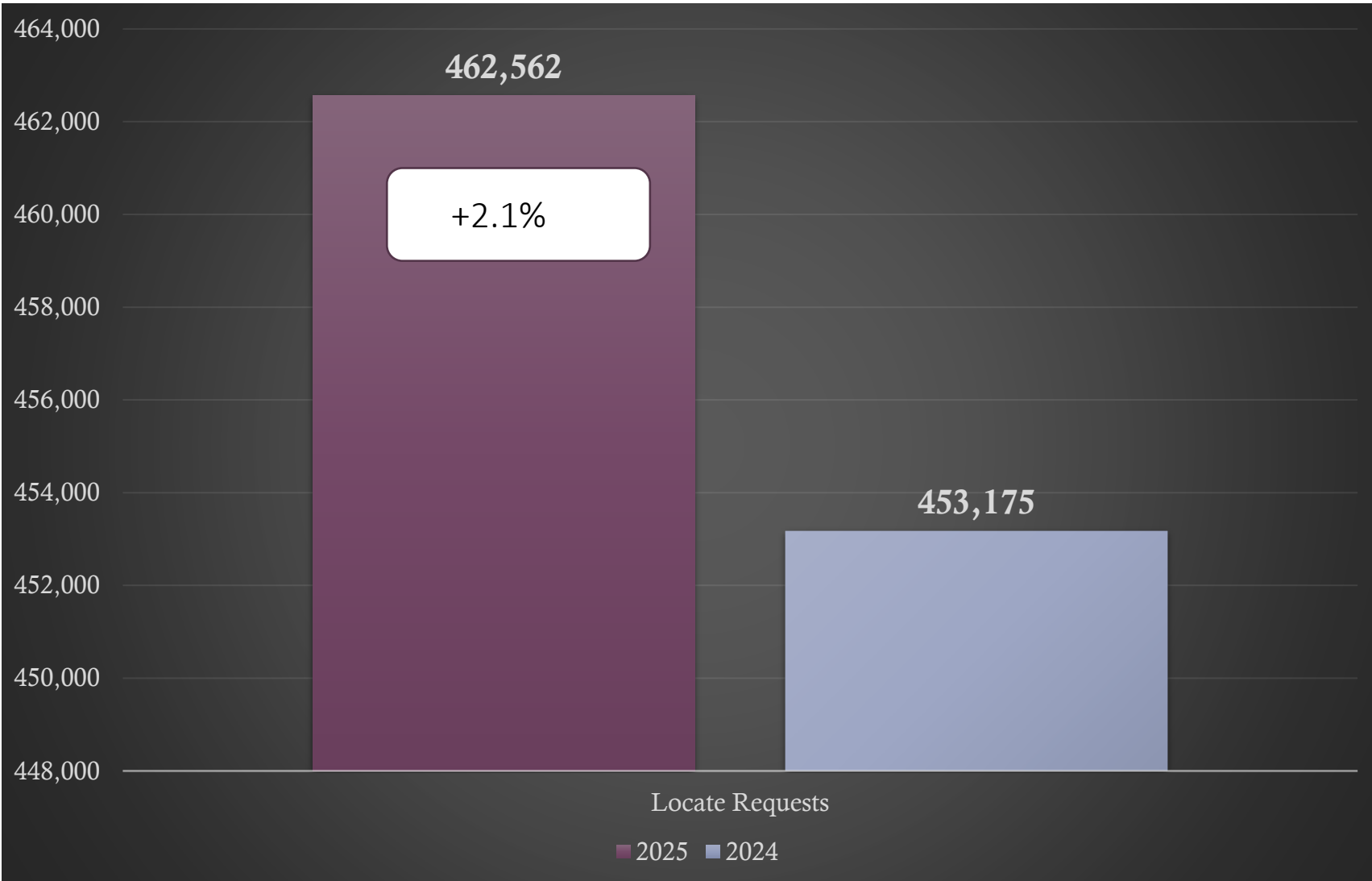


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 -
(73,325) = 33.3% of volume /
Jan 2025 (75,322) =
32.0% (1.3% Increase from
the month before)



Locate Requests for NC - YTD



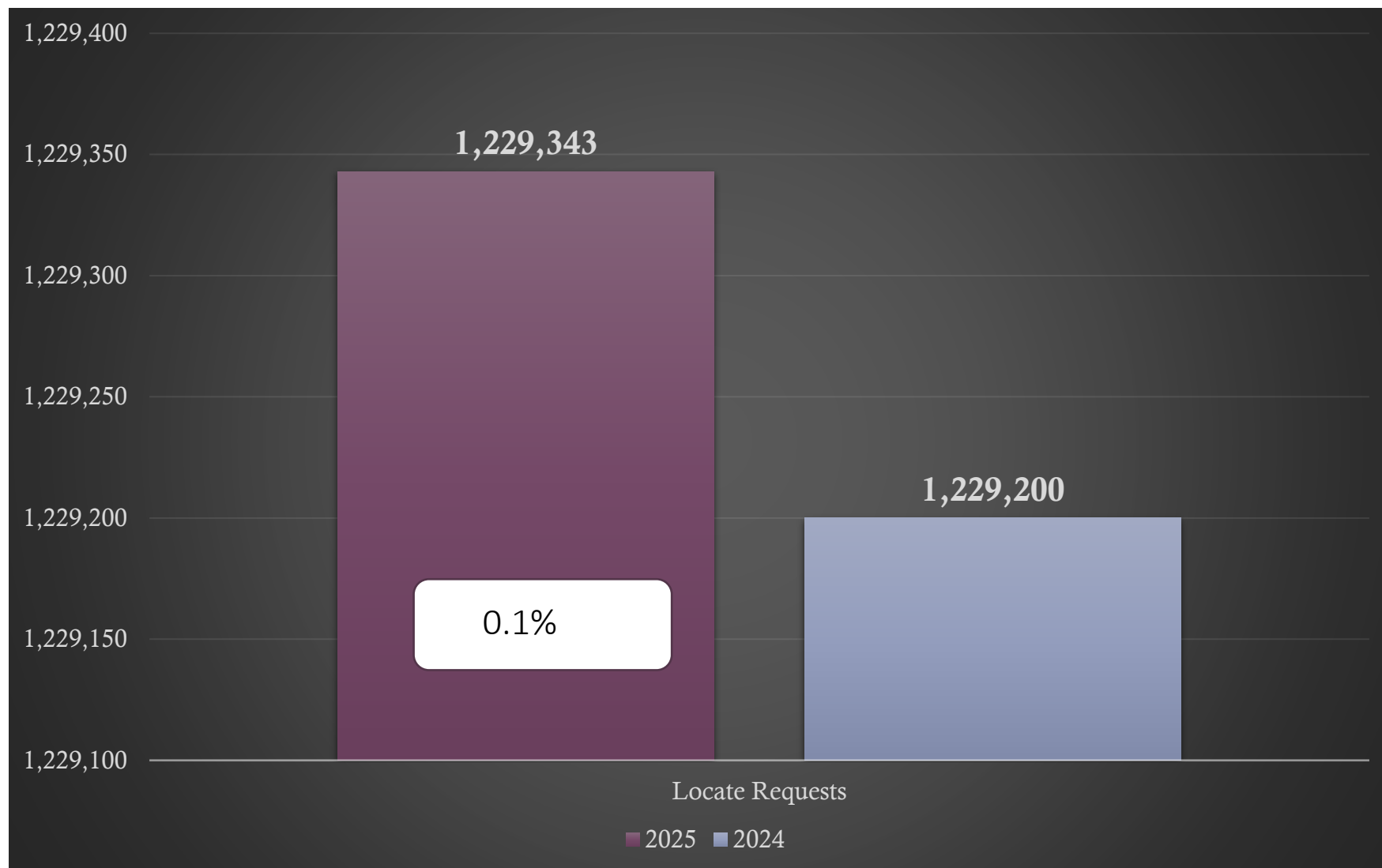
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Transmissions for NC – Feb 25 vs 24

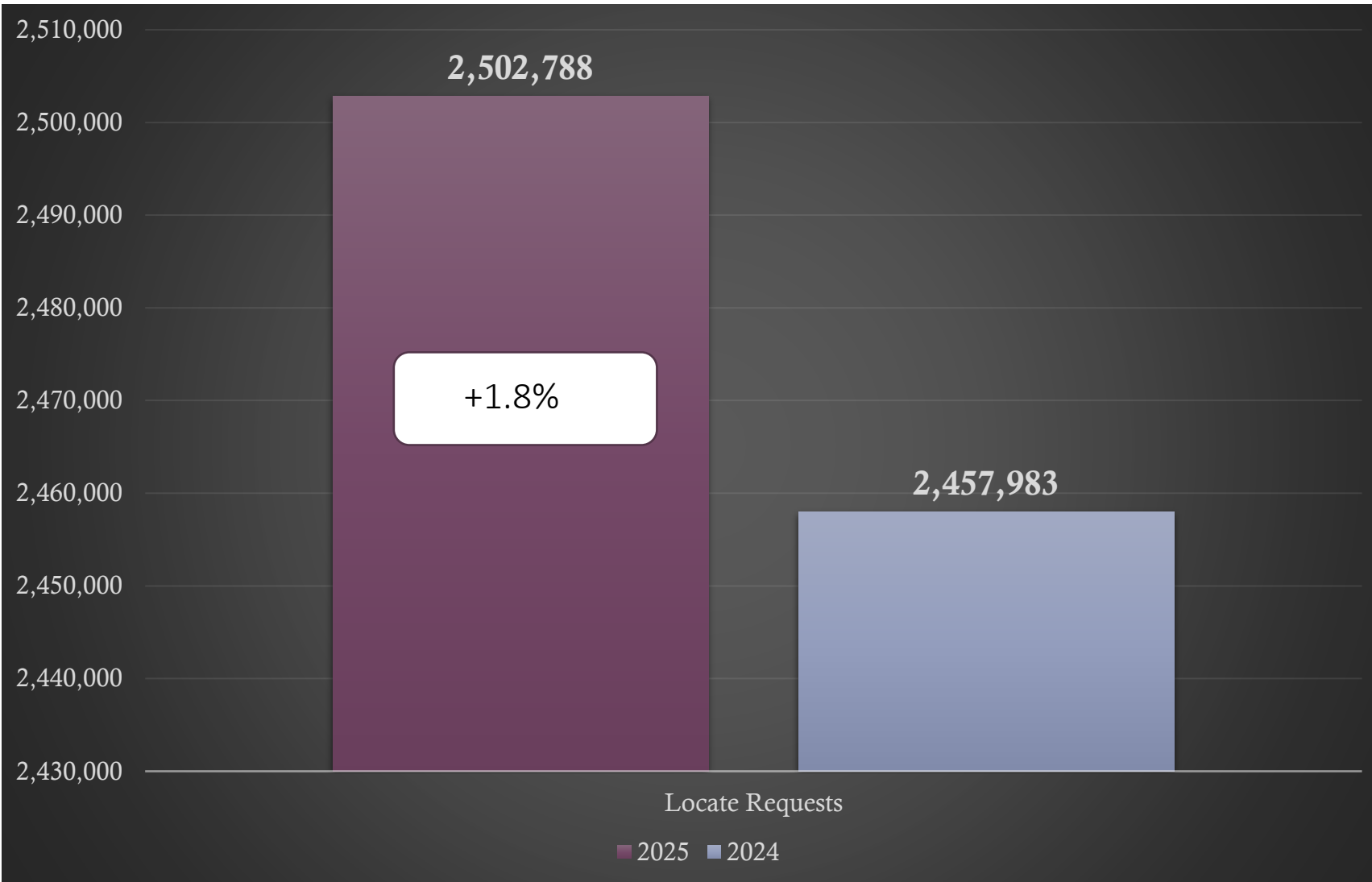
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)



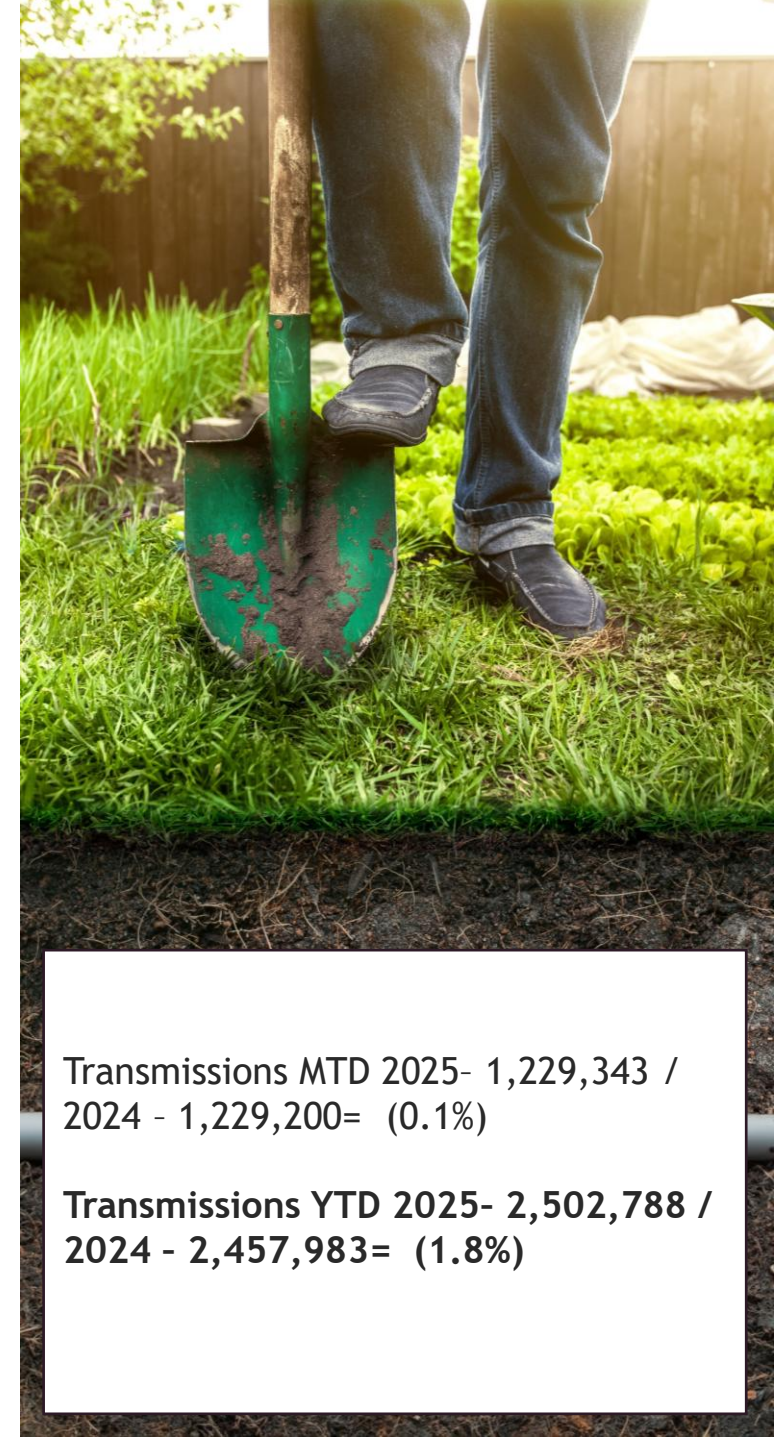


Transmissions for NC - YTD 2025



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COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	0	3	292	11	0	306
2025	0	0	244	11	0	255
	0	-100.0%	-16.4%	0.0%	0	-16.7%
				Locates per day		12



COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	185	104	2323	103	1559	4274
2025	110	45	1941	76	1109	3281
	-40.5%	-56.7%	-16.4%	-26.2%	-28.9%	-23.2%
				Locates per day		149



COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	76	9	1167	39	446	1737
2025	50	15	1050	23	384	1522
	-34.2%	66.7%	-10.0%	-41.0%	-13.9%	-12.4%
				Locates per day		69



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	0	3	588	22	0	613
2025	0	0	499	22	0	521
		-100.0%	-15.1%	0.0%		-15.0%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	358	160	4935	156	3091	8700
2025	240	120	4063	164	2164	6751
	-33.0%	-25.0%	-17.7%	5.1%	-30.0%	-22.4%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	155	19	2398	60	941	3573
2025	103	25	2112	57	882	3179
	-33.5%	31.6%	-11.9%	-5.0%	-6.3%	-11.0%



Top 10 Callers for FEBRUARY

ALEXANDER	538
BETHLEHEM	55
HIDDENITE	92
ISENHOUR PARK	1
LITTLE RIVER	1
STONY POINT	40
TAYLORSVILLE	346
VASHTI	3



Top 10 Callers for FEBRUARY

CATAWBA	3281
CATAWBA	162
CLAREMONT	99
CONOVER	248
HICKORY	1321
LAKE NORMAN	37
MAIDEN	351
NEWTON	501
SHERRILLS FORD	454
TERRELL	71



Top 10 Callers for FEBRUARY

LINCOLN	1522
CROUSE	26
DENVER	725
IRON STATION	73
LINCOLNTON	485
LOWESVILLE	87
MAIDEN	11
VALE	66



COUNTY TICKET DISTRIBUTION – ALEXANDER

1	T&A UNDERGROUND INC	68
2	ULCS	61
3	WILLIAMS ELECTRIC COMPANY	43
4	DUKE ENERGY	32
5	LKN UNDERGROUND	30
6	WILLIAMS ELECTRIC COMPANY	24
7	ENERGYUNITED	24
8	CITY OF HICKORY	21
9	CAROLINA GRADING & UTILITIES	20
10	R & R UNDERGROUND LLC	18



COUNTY TICKET DISTRIBUTION - CATAWBA

1	LKN UNDERGROUND	146
2	HYPER NETWORKS LLC	132
3	METRO TECH	125
4	WILLIAMS ELECTRIC COMPANY	115
5	MILLER PIPELINE	111
6	DUKE ENERGY	100
7	ANSCO & ASSOCIATES LLC	94
8	PIEDMONT PLUMBERS OF CLOVER	94
9	UTILITY LINES CONSTRUCTION SERVICES INC	94
10	PIEDMONT UTILITY GROUP LLC	78



COUNTY TICKET DISTRIBUTION - LINCOLN

1	AT&T UTILITY OPERATIONS	108
2	MILLER PIPELINE	77
3	LKN UNDERGROUND	73
4	T & M SOLUTIONS	56
5	UTILITY LINES CONSTRUCTION SERVICES, INC	56
6	E AND G LANDSCAPING	53
7	QUALITY LINE BURYING	47
8	B P DRAINAGE WORKS INC	46
9	ANSCO & ASSOCIATES LLC	46
10	KNIGHT BROADBAND LLC	39

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

Grand Total 925

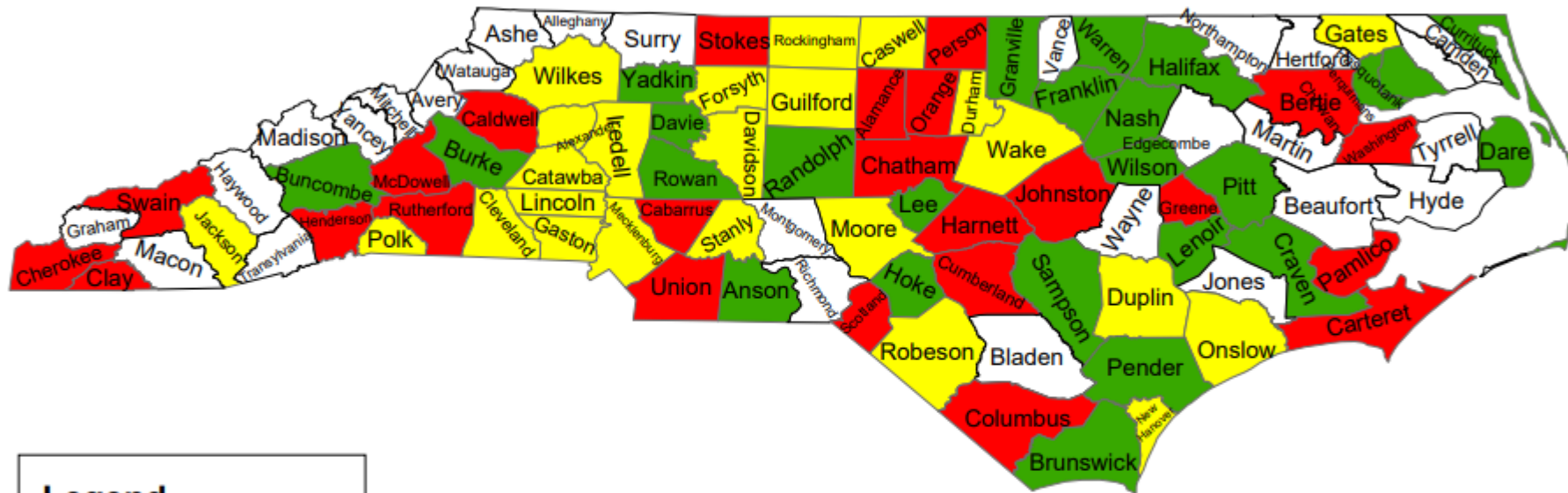
NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

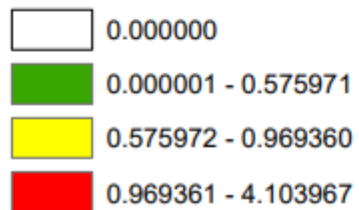
Damages Per 1,000 Transmissions

February
2025

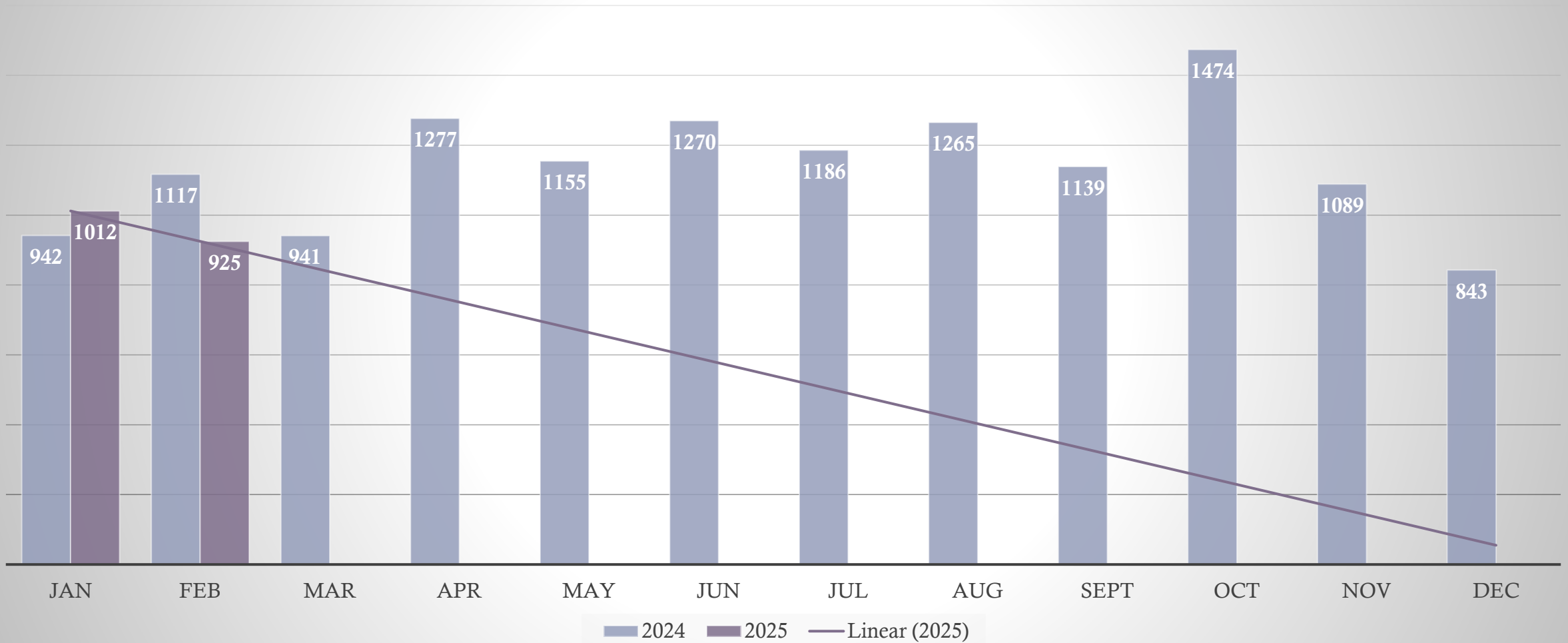


Legend

Quantile



Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

*120 banners will
be available for
free. First come,
first serve.*



2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps



Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



Blue Ridge UCC
March 2025

Meeting opened at 10:00 AM by Chair, Chris Anthony

Level One Safety given by Chair, Chris Anthony

811 presentation given by Tami Groves

Heath – lots of work. Staffing up like everyone else. Numbers for March are already up.
Fiber work is keeping them busy.

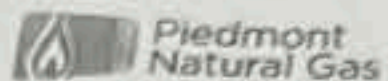
City of Hickory – Fiber uptick again for them as well. Shutting down any crews that are taking water without permits. This is stealing. Also you have to do it correctly. It is a federal offense to omit an air gap. The potential to contaminate the water supply is huge. City of Hickory would love to have Hyper Networks, Brightspeed, and Williams Electric participate in the UCC meetings. Old Lenoir/3rd Avenue – water project.

Roddi Long Grading – They are available for grading, clearing activities. Please reach out.

City of Newton – Very busy.

Piedmont Natural Gas – Business as usual. Lots of right of way patrol, washouts, markers. Relocates coming in. High priority locations – reminder – PNG MUST be on site when the excavator is working.

Next meeting is April 16th.



Public Awareness and Damage Prevention Liaison Form

Piedmont Natural Gas Employee Name: Chris Anthony Date of Event: 3-19-25

Brief Description of Event:

Operations Center: Hickory Type of Meeting: In Person

Type of Audience: _____ Number of Attendees: _____

Name of Organization (if applicable): Blue Ridge UCC

Name of Facilitator (if applicable): C. Anthony

Roster of attendees:

- 1) Roddi C. Long Roddi Long GRADING
- 2) Nancy Long Nancy R Long
- 3) Tami Groves NC811 336-601-8644
- 4) Dwaine Spencer Heath 828-601-1864 dwaine.spencer@heathus.com
- 5) Seren Porter Heath (828) 962-4653 Alberta Spencer
- 6) Renton Gregg City of Newton (828) 344-2462 Beck G-2
- 7) _____
- 8) _____
- 9) _____
- 10) _____