



NC811 MONTHLY UPDATE
JANUARY 2025

BLUE RIDGE UCC



ANNOUNCEMENTS

Annual notices are going out via email to update member information by January 31st, 2025. Please update any information including maps to stay current as possible.



Contact Lesley Brouillard in Member Services at Lesley@nc811.org if you have any questions.





UPCOMING MEETINGS

- **NC State UCC Meeting**
January 14, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC Meeting**
January 15, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board Meeting**
January 17, 2025 at 8:30am
Embassy Suites
204 Centreport Drive, Greensboro, NC 27409



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

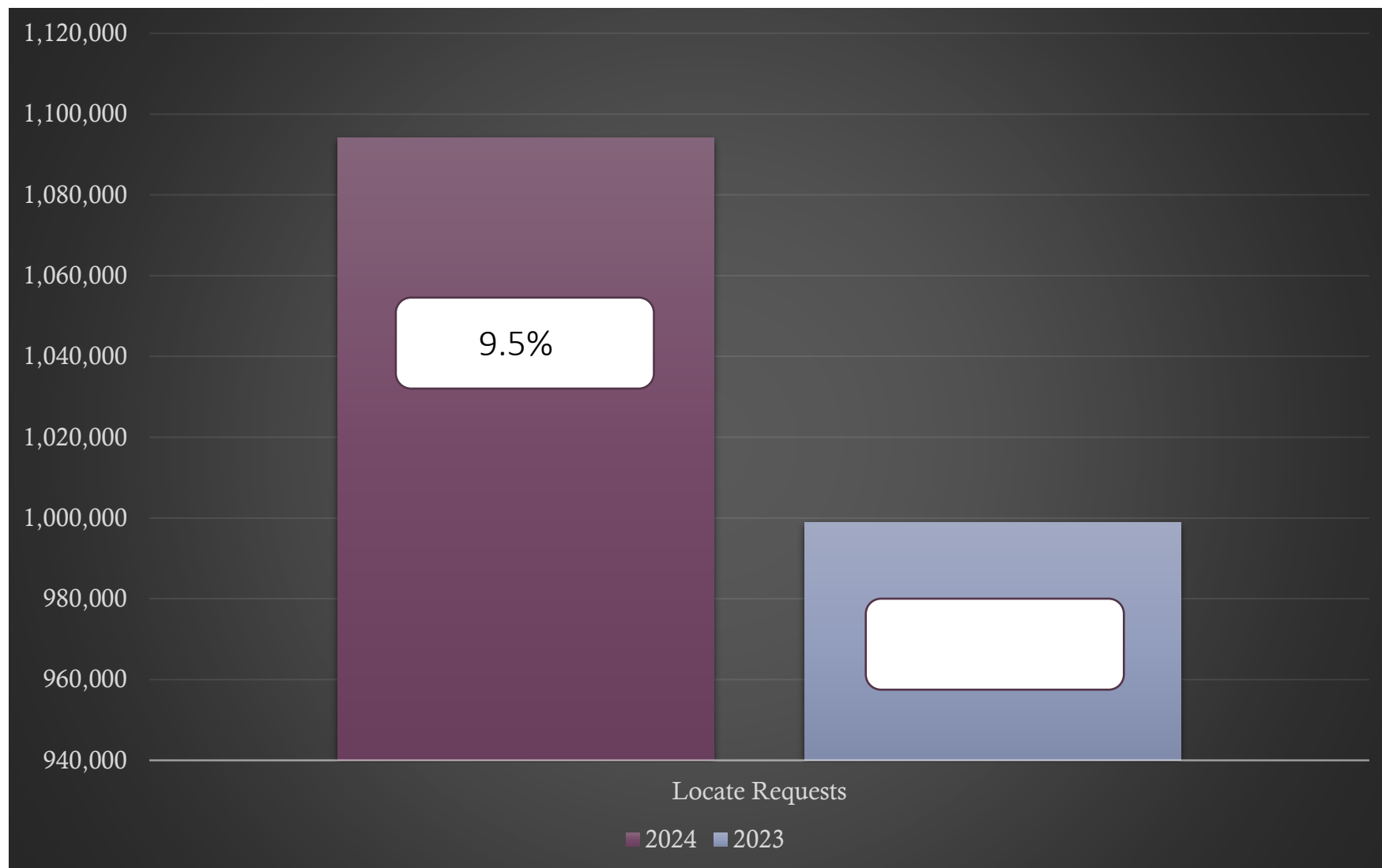
County ticket volume
and distribution





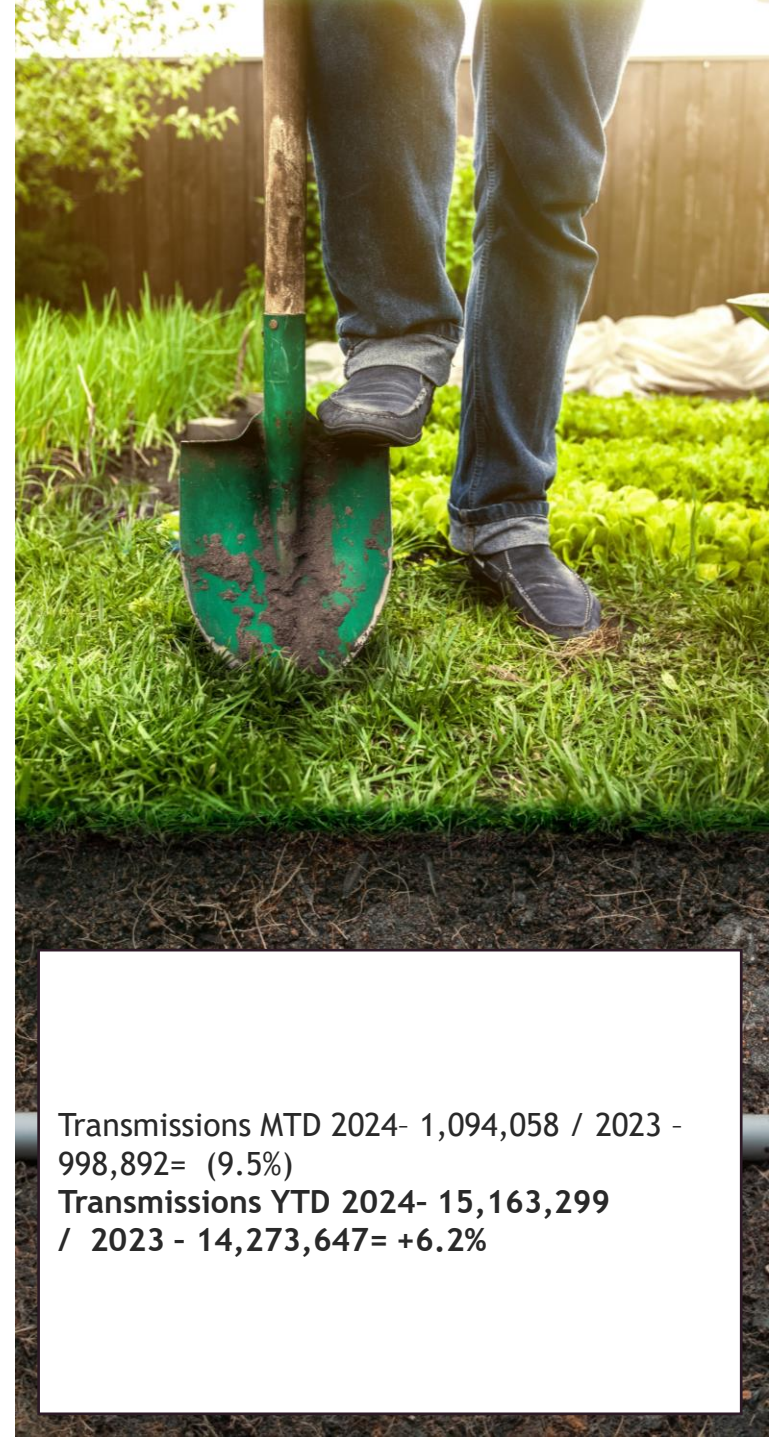
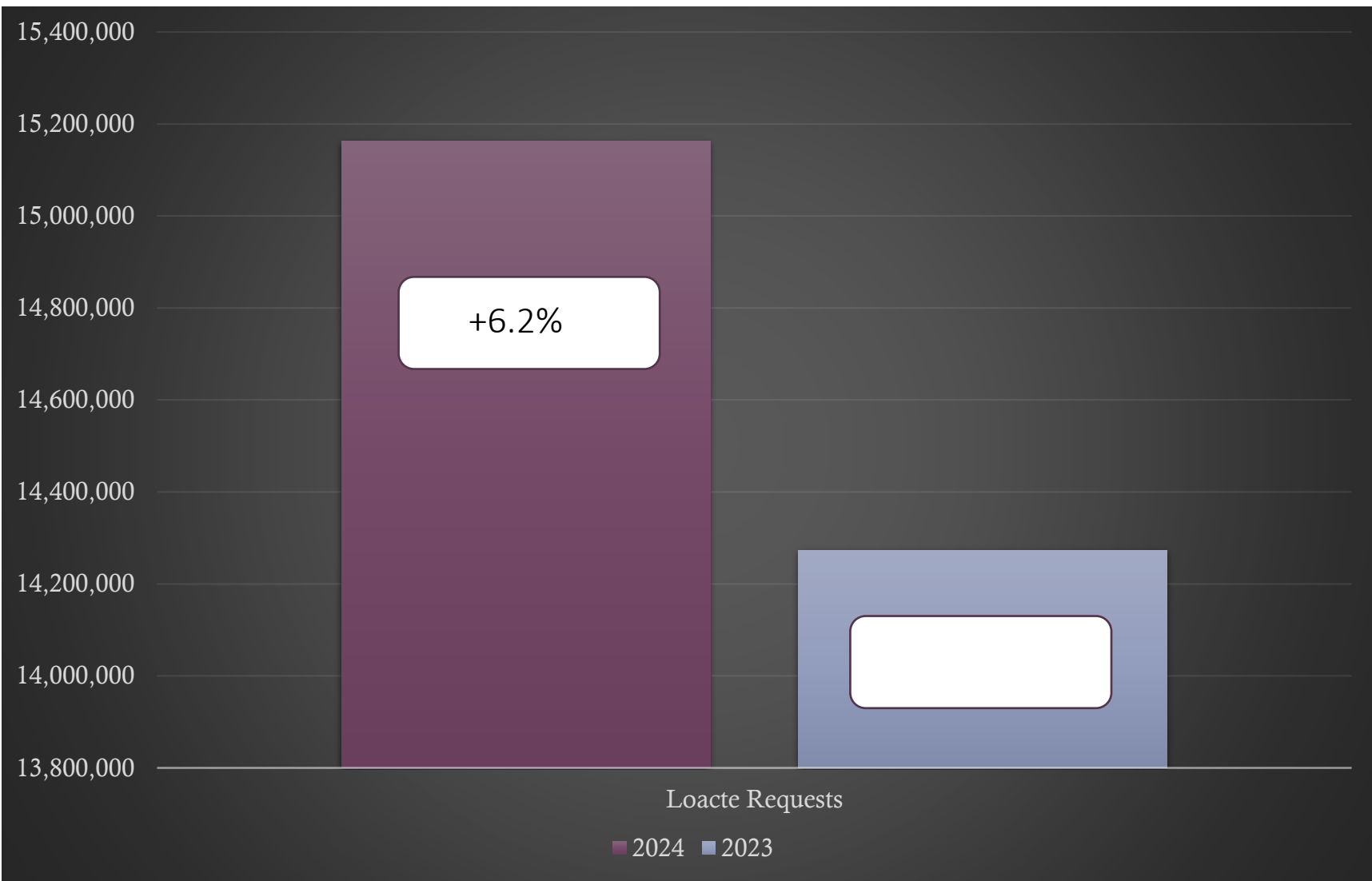
Transmissions for NC – Dec 24 vs 23

Transmissions MTD 2024- 1,094,058 / 2023
- 998,892= (9.5%)
Transmissions YTD 2024- 15,163,299 / 2023 -
14,273,647= +6.23%





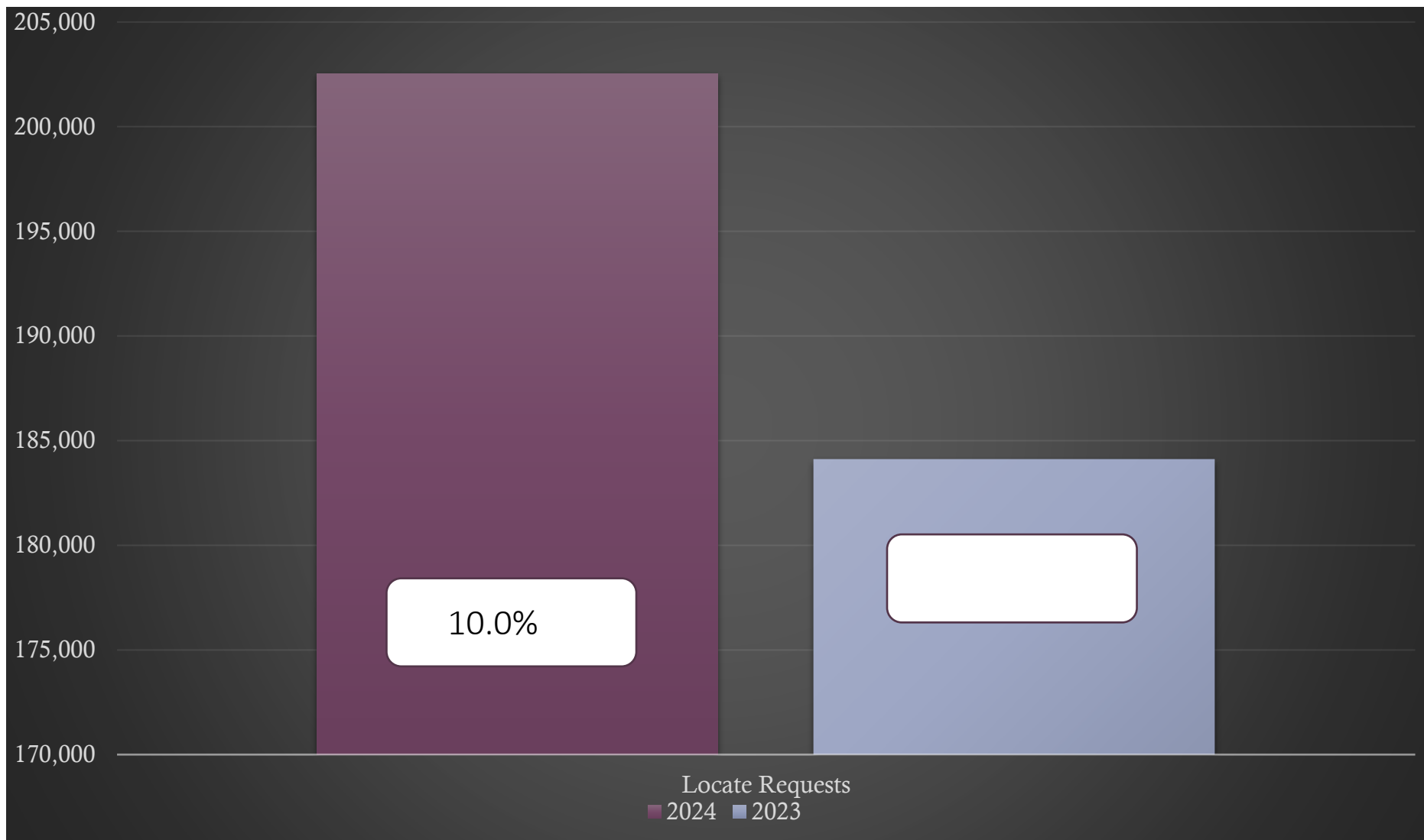
Transmissions for NC - YTD 2024



Transmissions MTD 2024- 1,094,058 / 2023 - 998,892= (9.5%)
Transmissions YTD 2024- 15,163,299 / 2023 - 14,273,647= +6.2%



Locate Requests for NC - Dec 24 vs 23

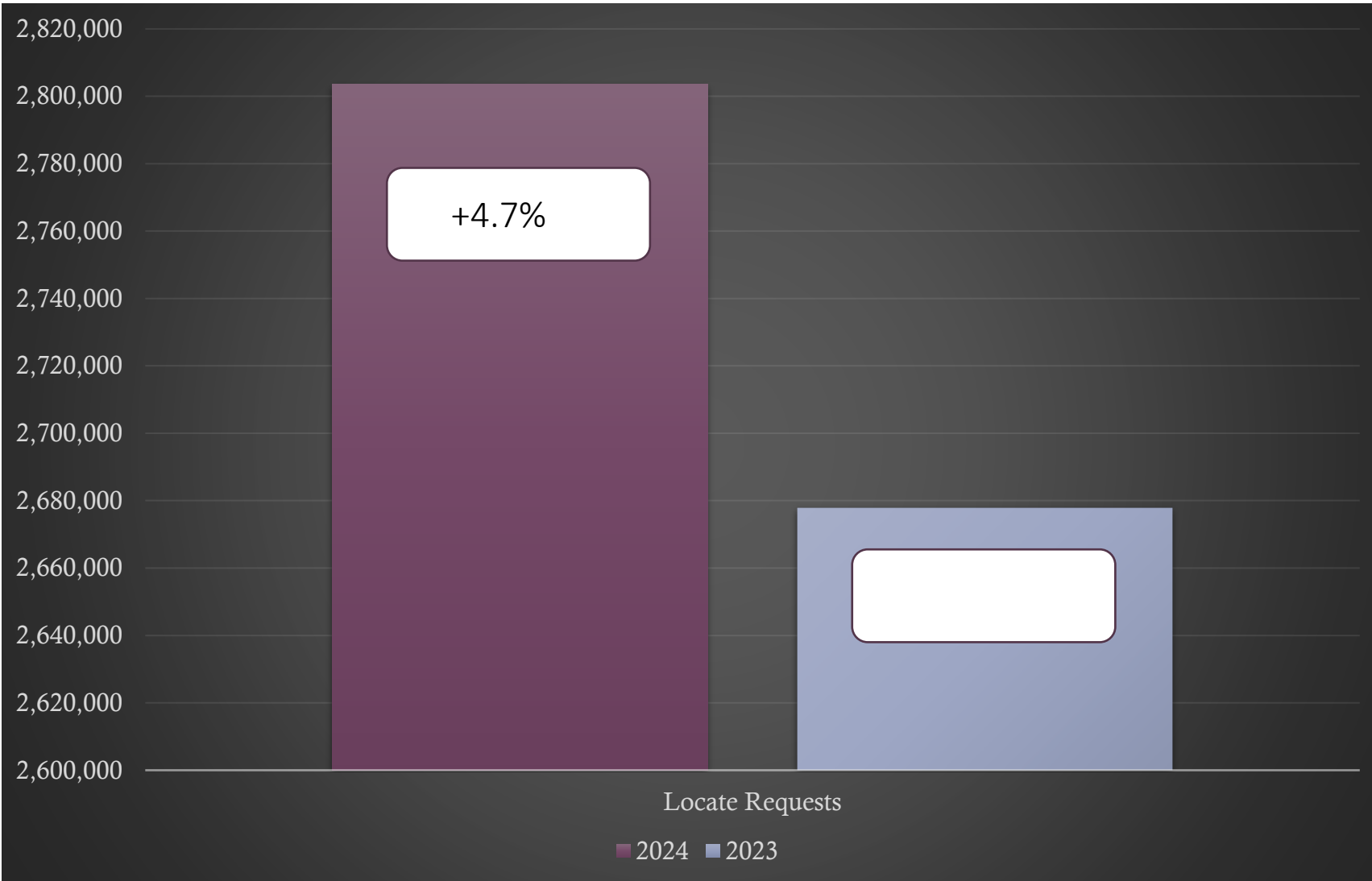


Dec. 2024 - 202,513 / 2023 - 184,086=(10.0%)
YTD 2024 - 2,803,579/ 2023 - 2,677,733= +4.7%

Updates for Dec 2024 - (68,367) = 33.8% of volume / Nov 2024 = 30.3% (3.5% Increase from the month before) YTD-885,266 (31.6%)



Locate Requests for NC - YTD



Dec. 2024 - 202,513 / 2023 - 184,086=(10.0%)
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COUNTY TICKET VOLUME 2024 VS 2023

CATAWBA	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	94	69	1898	38	734	2833
2024	150	24	1819	69	965	3027
+/- Var	59.6%	-65.2%	-4.2%	81.6%	31.5%	6.8%
				Locates per day		159



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

CATAWBA	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	1765	377	26737	678	9958	39515
2024	3476	708	30745	1355	18880	55164
+/- Var	96.9%	87.8%	15.0%	99.9%	89.6%	39.6%
Locates per day						217



COUNTY TICKET DISTRIBUTION - DECEMBER

CATAWBA	3027
BROOKFORD	5
CATAWBA	147
CLAREMONT	132
CONOVER	272
HICKORY	1449
LAKE NORMAN	41
LONG VIEW	12
LONGVIEW	8
MAIDEN	219
MOUNTAIN VIEW	12
NEWTON	314
SAINT STEPHENS	26
SHERILLS FORD	361
TERRELL	20



Top 10 Callers for – December - Catawba

1	LKN UNDERGROUND	187
2	WILLIAMS ELECTRIC COMPANY	172
3	HYPER NETWORKS LLC	148
4	WG UNDERGROUND LLC	107
5	MILLER PIPELINE	87
6	DUKE ENERGY	81
7	PIEDMONT PLUMBERS OF CLOVER	80
8	DIVERSIFIED UTILITY GROUP	74
9	BIRD ELECTRIC INC	71
10	STAY ALERT SAFETY SERVICES	63



COUNTY TICKET VOLUME 2024 VS 2023

LINCOLN	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	93	15	1097	26	342	1573
2024	42	9	881	24	454	1410
+/- Var	-54.8%	-40.0%	-19.7%	-7.7%	32.7%	-10.4%
				Locates per day		74



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

LINCOLN	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	1112	131	14581	437	4863	21124
2024	1049	191	14555	353	6386	22534
+/- Var	-5.7%	45.8%	-0.2%	-19.2%	31.3%	6.7%
				Locates per day		89



COUNTY TICKET DISTRIBUTION - DECEMBER

LINCOLN	1410
BOGER CITY	6
CROUSE	19
DENVER	610
FLAY	3
HIGH SHOALS	9
IRON STATION	57
LINCOLNTON	495
LOWESVILLE	116
MAIDEN	19
PUMPKIN CENTER	5
VALE	54
WESTPORT	5



Top 10 Callers for – December - Lincoln

1	AT&T UTILITY OPERATIONS	104
2	LKN UNDERGROUND	102
3	AKER LOP	66
4	ANSCO & ASSOCIATES LLC	66
5	UTILITY LINES CONSTRUCTION SERVICES, INC	60
6	MILLER PIPELINE	52
7	E AND G LANDSCAPING	49
8	HORIZON UNDERGROUND UTILITIES	43
9	QUALITY LINE BURYING	40
10	T & M SOLUTIONS	40



COUNTY TICKET VOLUME

2024 VS 2023

ALEXANDER	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	12	2	233	13	56	316
2024	10	0	204	5	84	303
+/- Var	-16.7%	100.0%	-12.4%	-61.5%	50.0%	-4.1%
				Locates per day		16



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

ALEXANDER	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2023	283	53	3778	135	887	5136
2024	429	46	4077	262	1531	6345
+/- Var	51.6%	-13.2%	7.9%	94.1%	72.6%	23.5%
Locates per day						25



COUNTY TICKET DISTRIBUTION - DECEMBER

ALEXANDER	303
BETHLEHEM	21
ELLENDALE	3
HIDDENITE	69
STONY POINT	12
TAYLORSVILLE	197



Top 10 Callers for – December - Alexander

1	LKN UNDERGROUND	44
2	ENERGYUNITED WATER CORP	39
3	DUKE ENERGY	28
4	ULCS	18
5	UTILITY LINES CONSTRUCTION SERVICES, INC	13
6	T&A UNDERGROUND INC	13
7	WILLIAMS ELECTRIC COMPANY	12
8	CITY OF HICKORY	10
9	WOLFE COMMUNICATIONS	9
10	AT&T UTILITY OPERATIONS	8

DAMAGES

DIRT Damage Information
Reporting Tool





December Damages

ALAMANCE	7
ALEXANDER	0
ALLEGHANY	0
ANSON	1
ASHE	1
AVERY	1
BEAUFORT	0
BERTIE	1
BLADEN	0
BRUNSWICK	10
BUNCOMBE	8
BURKE	1
CABARRUS	16
CALDWELL	3
CAMDEN	0
CARTERET	9
CASWELL	0
CATAWBA	13
CHATHAM	14
CHEROKEE	1
CHOWAN	0
CLAY	0
CLEVELAND	7
COLUMBUS	4

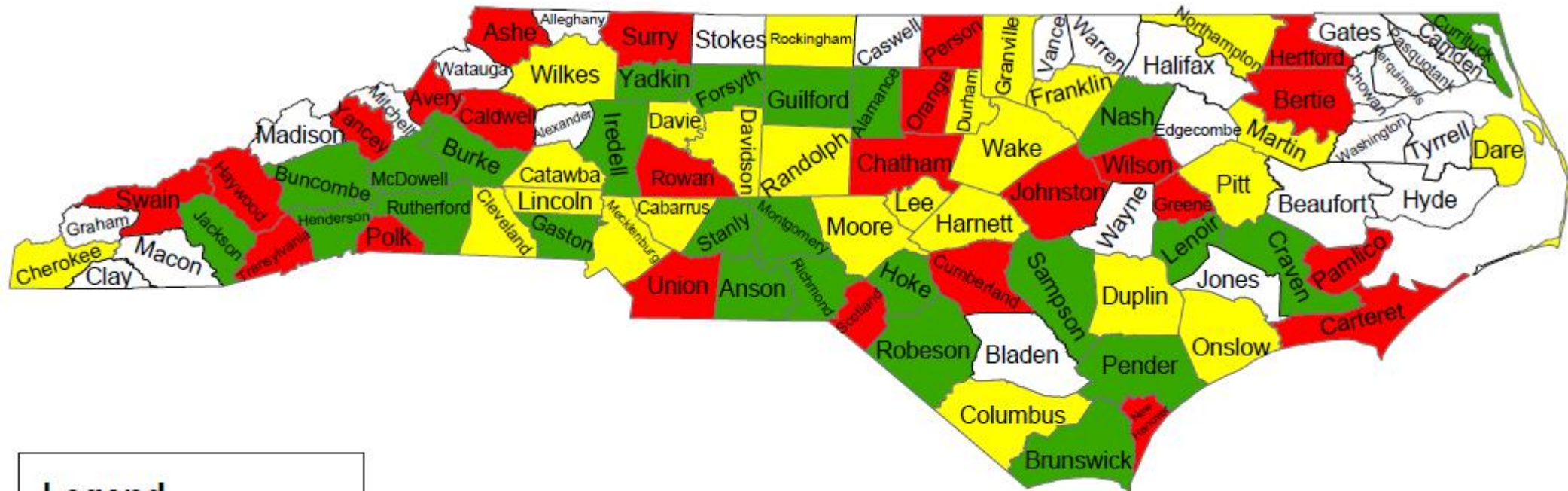
CRAVEN	3
CUMBERLAND	34
CURRITUCK	1
DARE	11
DAVIDSON	8
DAVIE	4
DUPLIN	4
DURHAM	48
EDGECOMBE	0
FORSYTH	19
FRANKLIN	6
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	22
HALIFAX	0
HARNETT	11
HAYWOOD	3
HENDERSON	3
HERTFORD	2
HOKE	3
HYDE	0
IREDELL	14

JACKSON	1
JOHNSTON	31
JONES	0
LEE	6
LENOIR	3
LINCOLN	7
MACON	0
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	121
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	3
NEW HANOVER	28
NORTHAMPTON	1
ONSLOW	13
ORANGE	36
PAMLICO	1
PASQUOTANK	0
PENDER	5
PERQUIMANS	0
PERSON	3
PITT	12

POLK	2
RANDOLPH	7
RICHMOND	2
ROBESON	7
ROCKINGHAM	5
ROWAN	15
RUTHERFORD	2
SAMPSON	3
SCOTLAND	2
STANLY	1
STOKES	0
SURRY	6
SWAIN	1
TRANSYLVANIA	7
TYRRELL	0
UNION	50
VANCE	0
WAKE	120
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	0
WILKES	2
WILSON	3
YADKIN	1
YANCEY	1

Grand Total 843

Damages Per 1,000 Transmissions



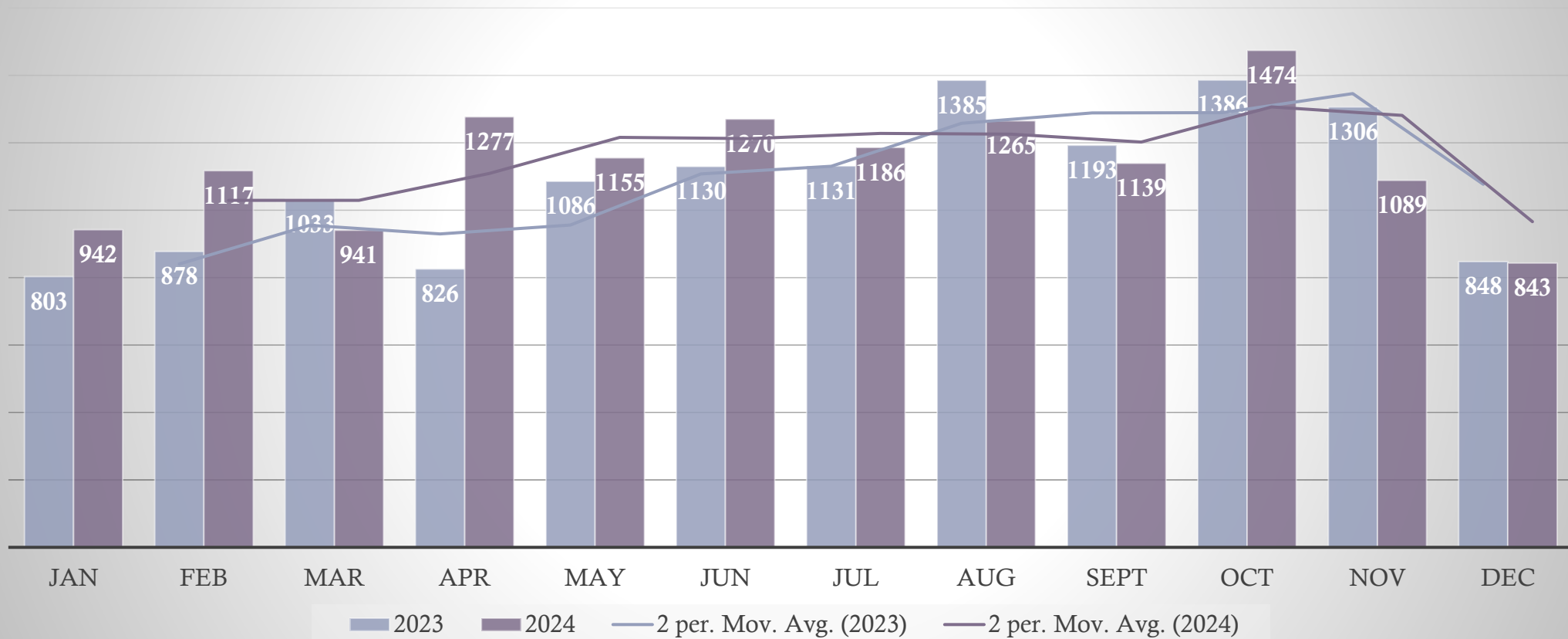
Legend

Quantile

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	0.000001 - 0.649913
	0.649914 - 1.092963
	1.092964 - 4.199160



Damages in North Carolina 2024 vs 2023





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



Piedmont Natural Gas Employee Name: _____ Date of Event: 3-15-25

Brief Description of Event:

Jan. BlueRidge UCC

Operations Center: Hickory Type of Meeting: _____

Type of Audience: _____ Number of Attendees: _____

Name of Organization (if applicable): _____

Name of Facilitator (if applicable): _____

Roster of attendees:

- 1) RORY PHIPPS - NC811
- 2) Diane Spencer Heath 828-601-1864
- 3) Albert Pinner Hessan 828-962-4553
- 4) Debi Coe Heath 910-307-0925
- 5) Bo Turner SAM 919-561-2497
- 6) BRANDON Cook CITY of HICKORY (828) 302-0330
- 7) Dillon Keener PNG 828-905-2982
- 8) _____
- 9) _____
- 10) _____