
NC811 MONTHLY UPDATE

APRIL 2025



BUNCOMBE UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



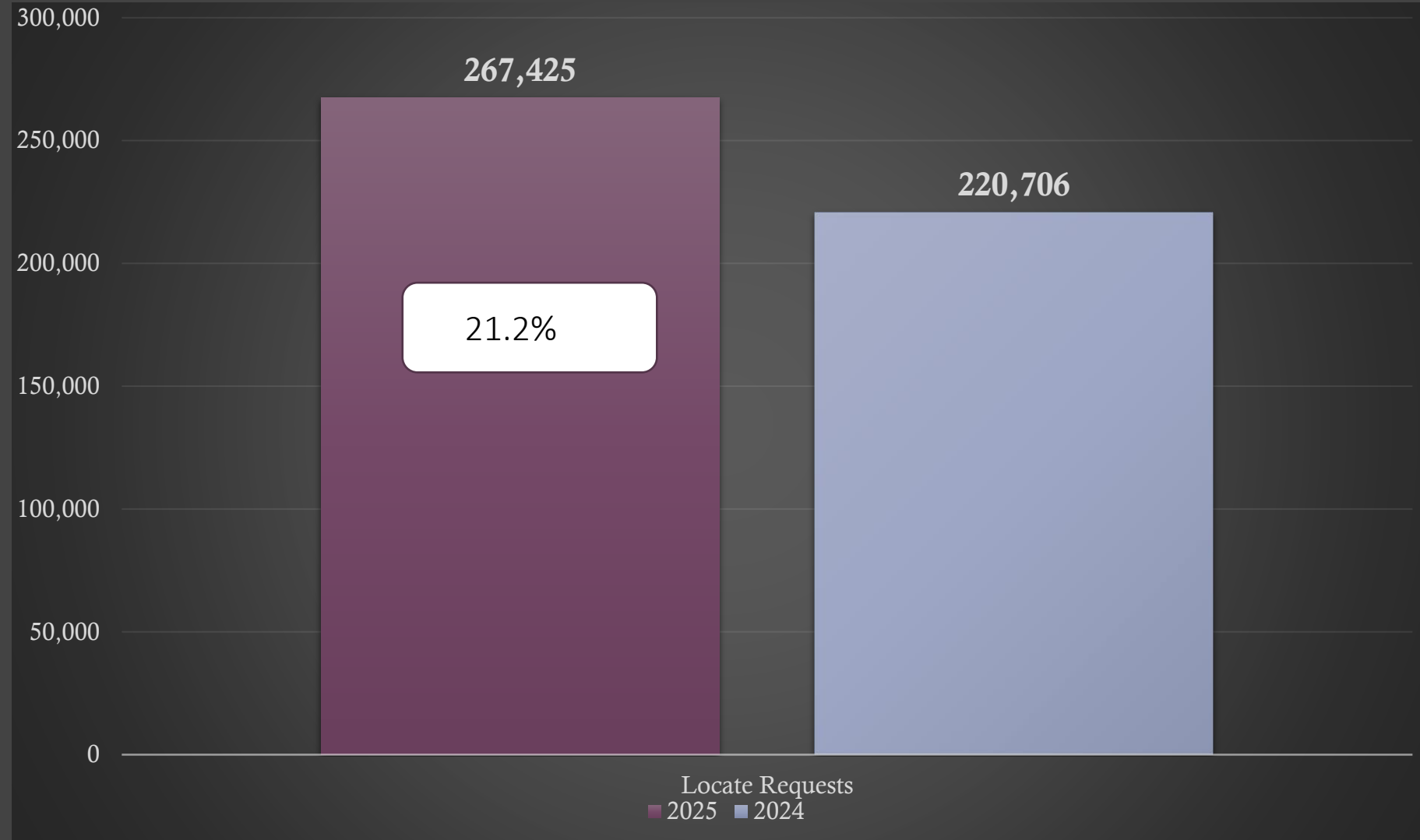
Locate Requests for NC – Mar. 25 vs 24



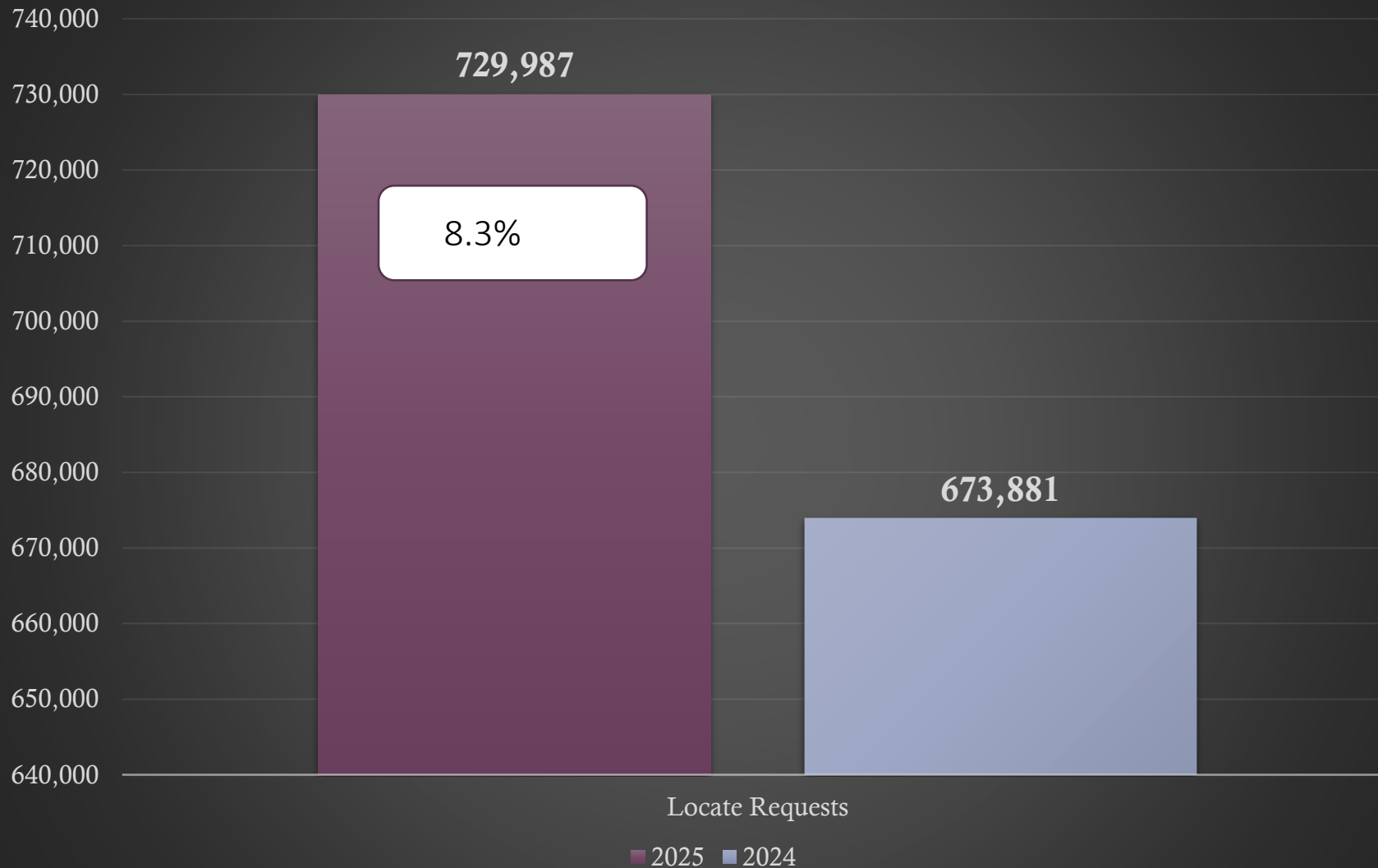
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



March 2025 - 267,425 / 2024 - 220,706 = (21.2%)

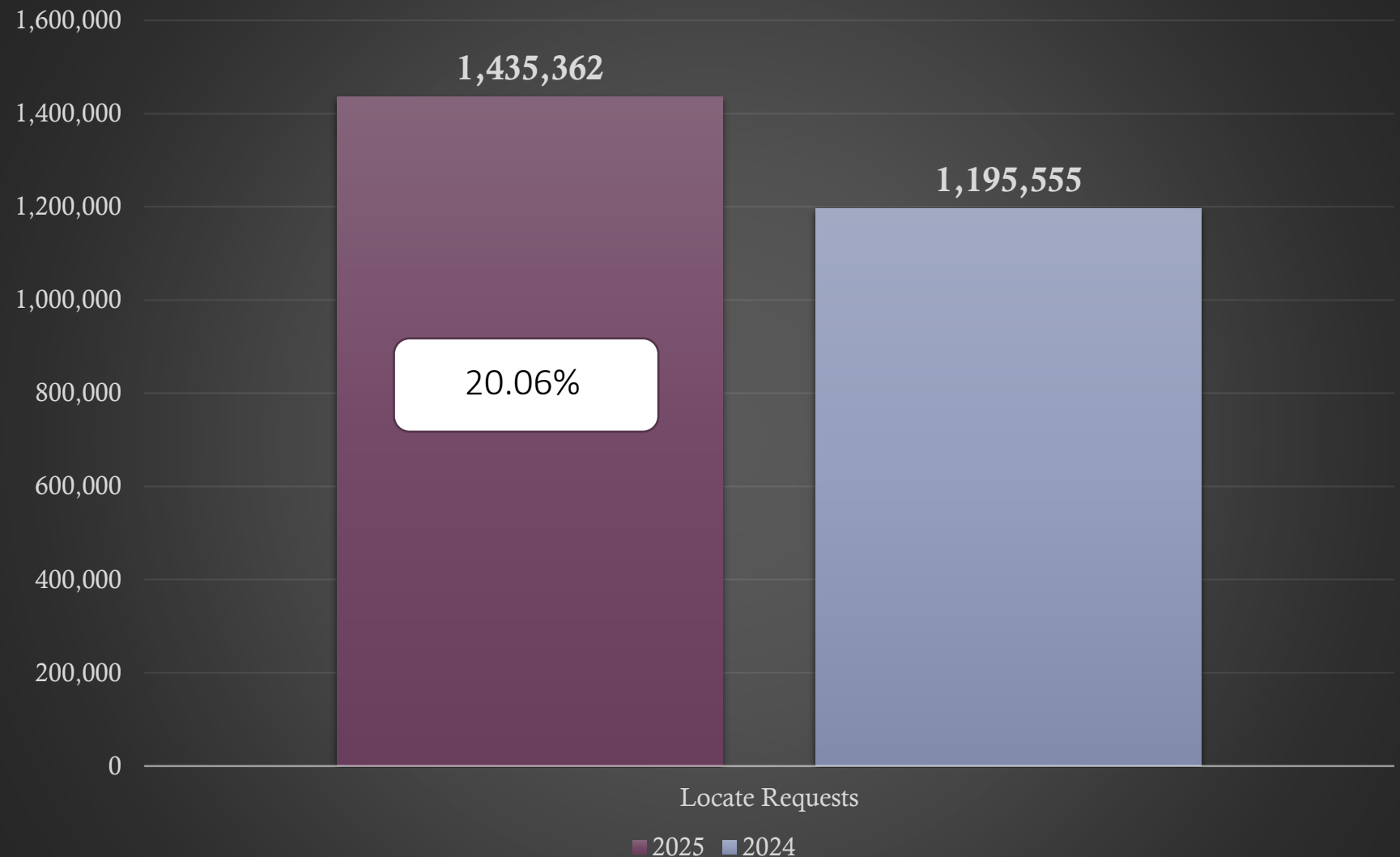
YTD 2025 - 729,987 / 2024 - 673,881 = +8.3%

Transmissions for NC – Mar. 25 vs 24

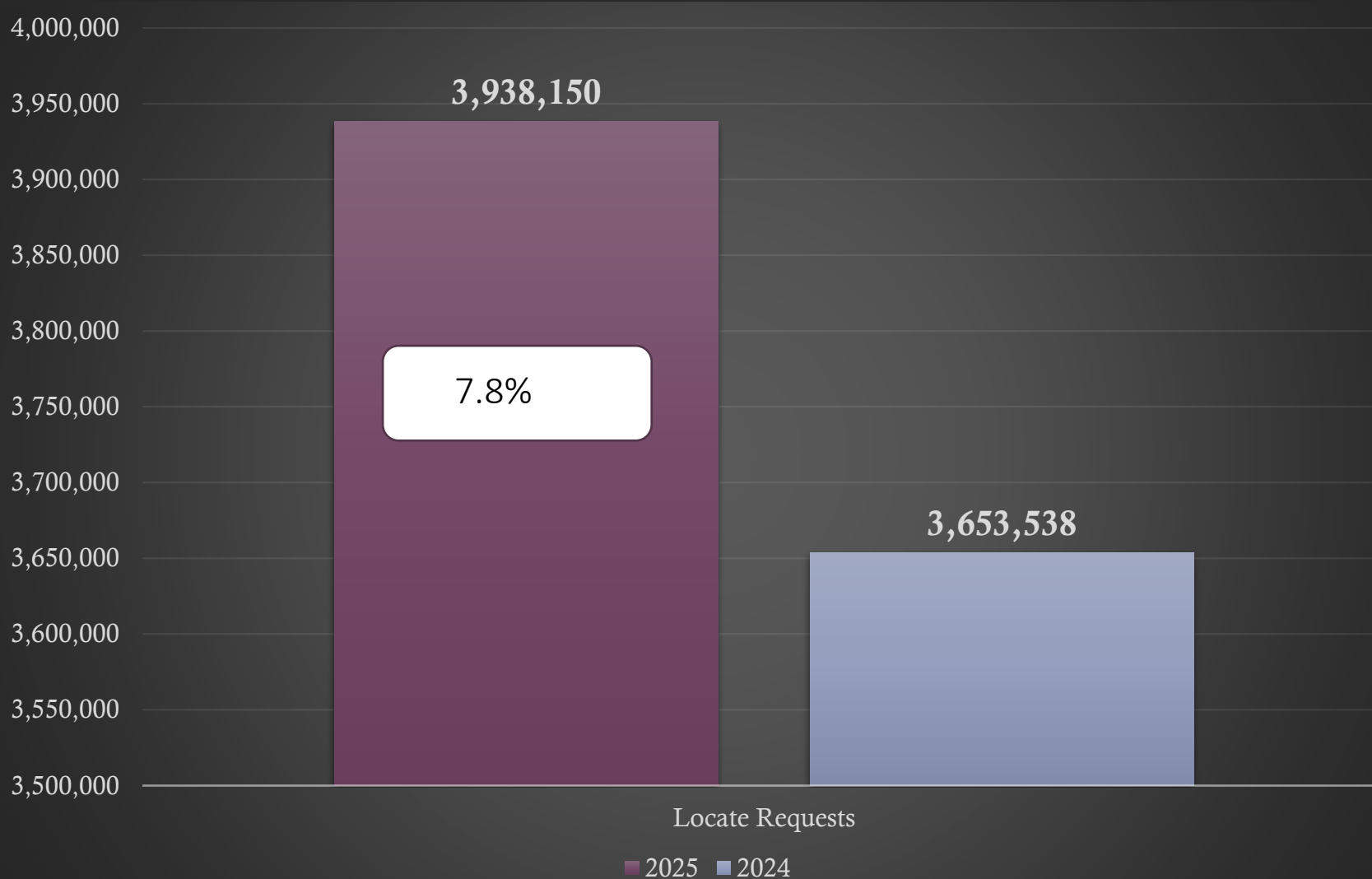


Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-

1,435,362 / 2024 -

1,195,555= (20.06%)

Transmissions YTD 2025-

3,938,150 / 2024 - 3,653,538=

(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	107	60	2798	66	1325	4356
2025	340	67	3342	220	1784	5753
+/- Var	217.8%	11.7%	19.4%	233.3%	34.6%	32.1%
				Locates per day		288



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	300	181	8007	193	4086	12767
2025	795	142	8713	471	5355	15476
+/- Var	165.0%	-21.5%	8.8%	144.0%	31.1%	21.2%
			Locates per day			254



COUNTY TICKET DISTRIBUTION - MARCH

BUNCOMBE	5753
ALEXANDER	42
ARDEN	610
ASHEVILLE	2996
AVERY CREEK	34
BARNARDSVILLE	39
BENT CREEK	5
BILTMORE	4
BILTMORE FOREST	51
BLACK MOUNTAIN	306
CANDLER	330

FAIRVIEW	277
HAW CREEK	3
HOMINY	13
LEICESTER	130
MONTREAT	9
ROYAL PINES	8
SWANNANOA	190
WEAVERVILLE	564
WEST ASHEVILLE	3
WOODFIN	126
ENKA	5



Top 10 Callers for MARCH

Buncombe	Company	Total
1	ITG	448
2	TENNOCA CONSTRUCTION COMPANY	413
3	MB HAYNES CORPORATION	329
4	AT&T UTILITY OPERATIONS	249
5	FOREMOST PIPELINE CONSTRUCTION COMPANY	179
6	DUKE ENERGY	168
7	SUMTER UTILITIES INC	161
8	ANSCO & ASSOCIATES LLC	156
9	BULLINGTON CONSTRUCTION	101
10	FLUOR-UNITED	98

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

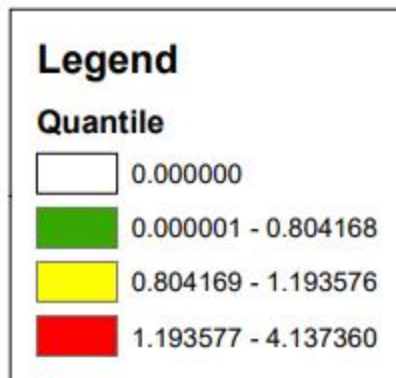
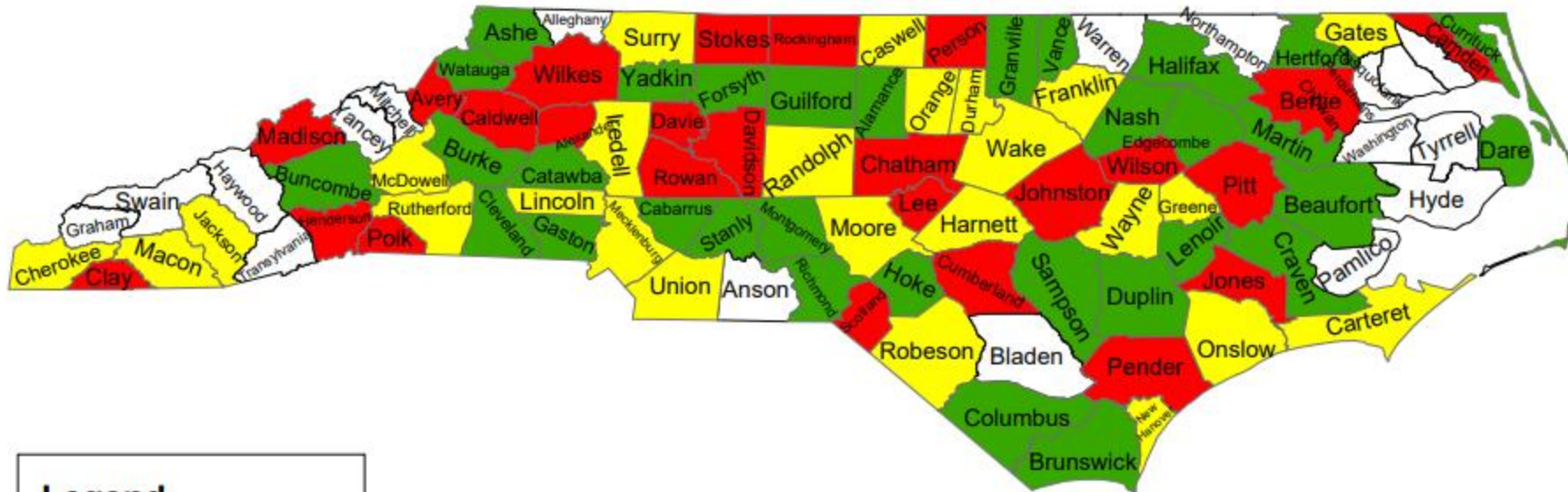
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

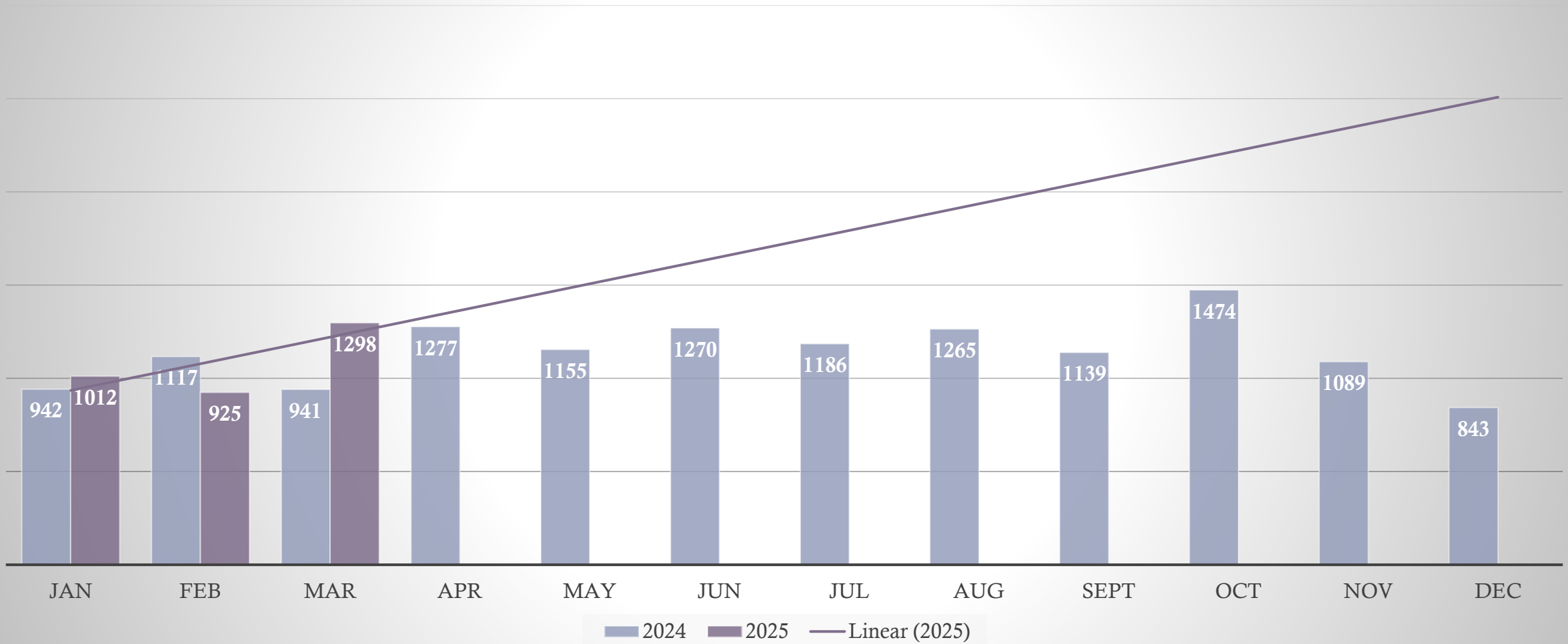
Damages Per 1,000 Transmissions

March
2025





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



**Before you dig,
contact 811.**



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