



NC811 MONTHLY UPDATE

BUNCOMBE UCC

MARCH 2025





On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.





# DATA INSIGHTS

Locate Requests

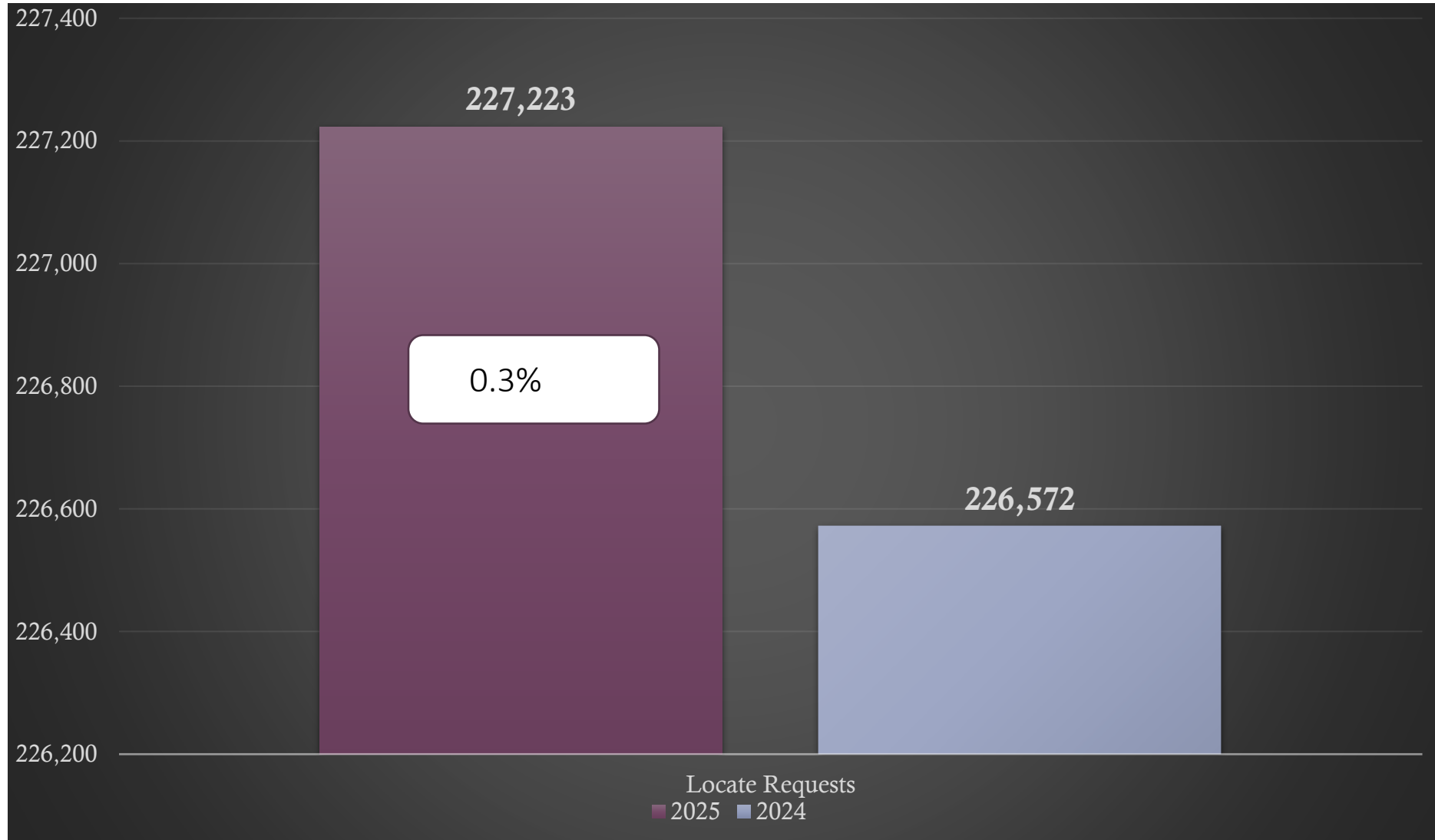
Transmissions

County ticket volume  
and distribution





# Locate Requests for NC - Feb 25 vs 24



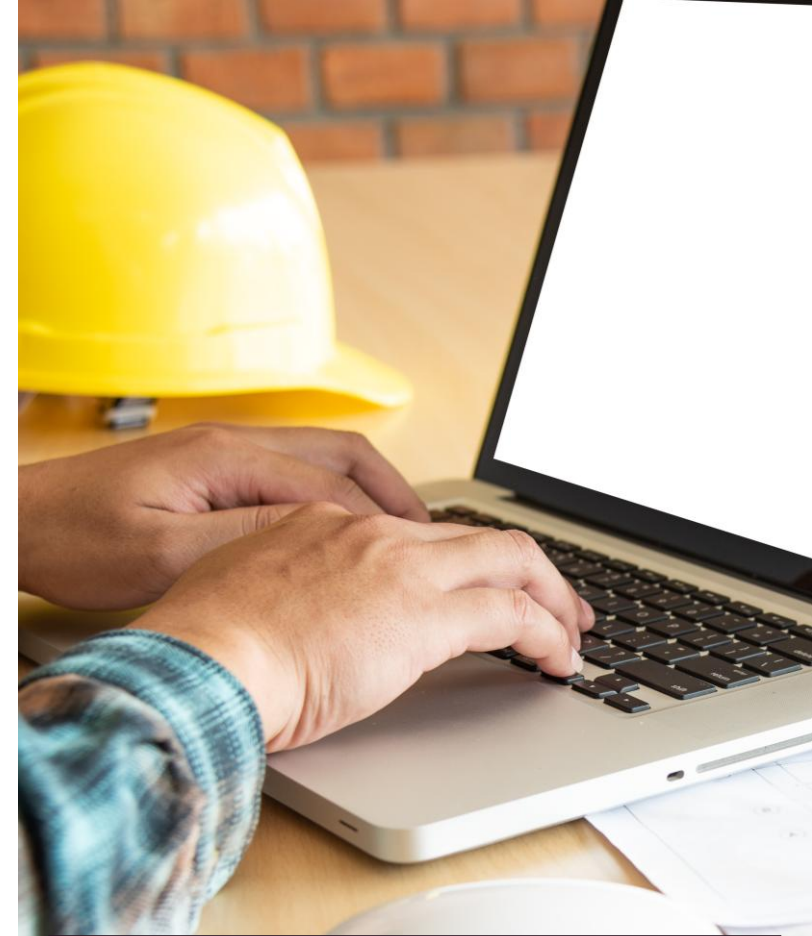
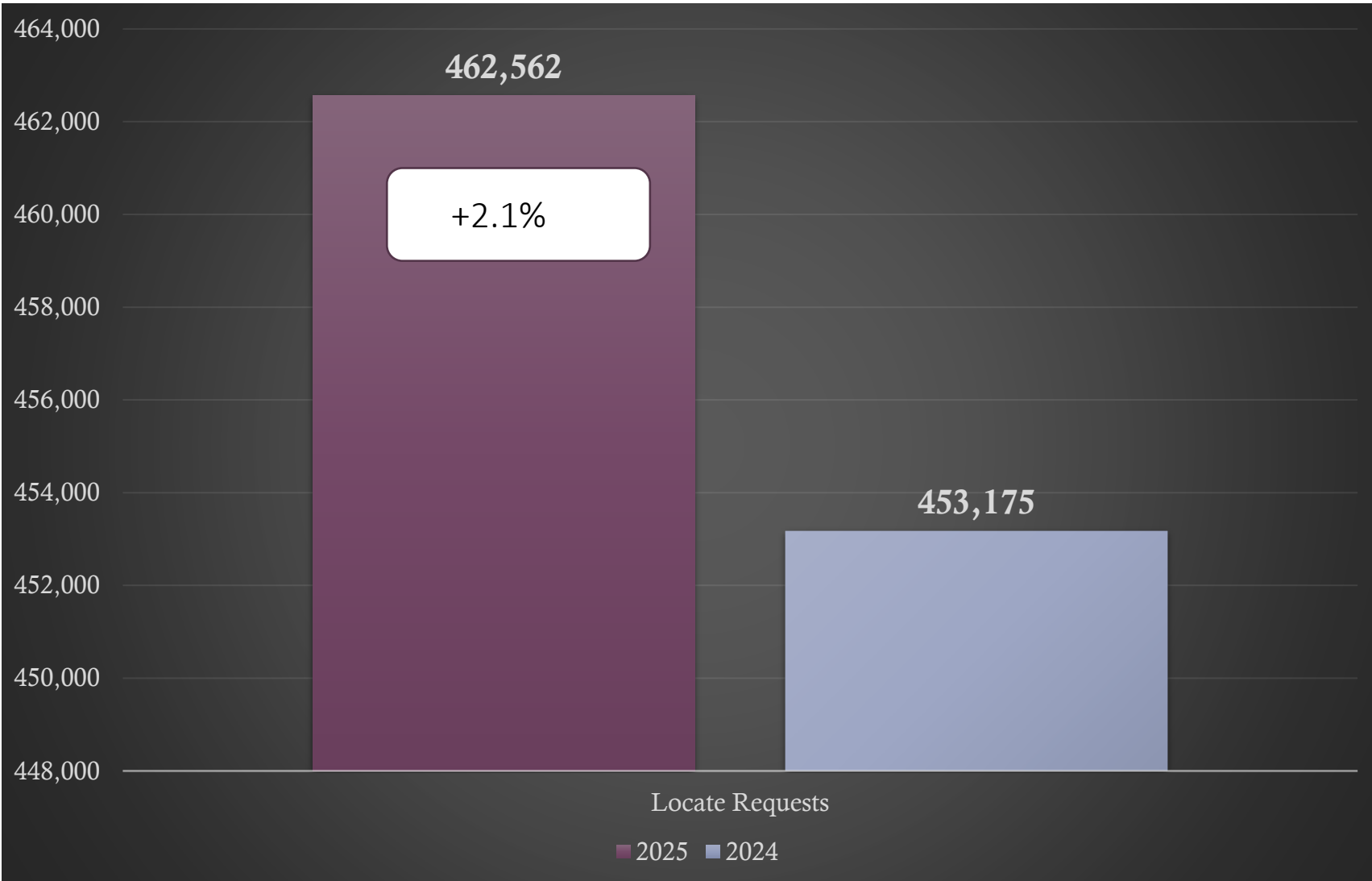
Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 -  
(73,325) = 33.3% of volume /  
Jan 2025 (75,322) =  
32.0% (1.3% Increase from  
the month before)





## Locate Requests for NC - YTD



Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

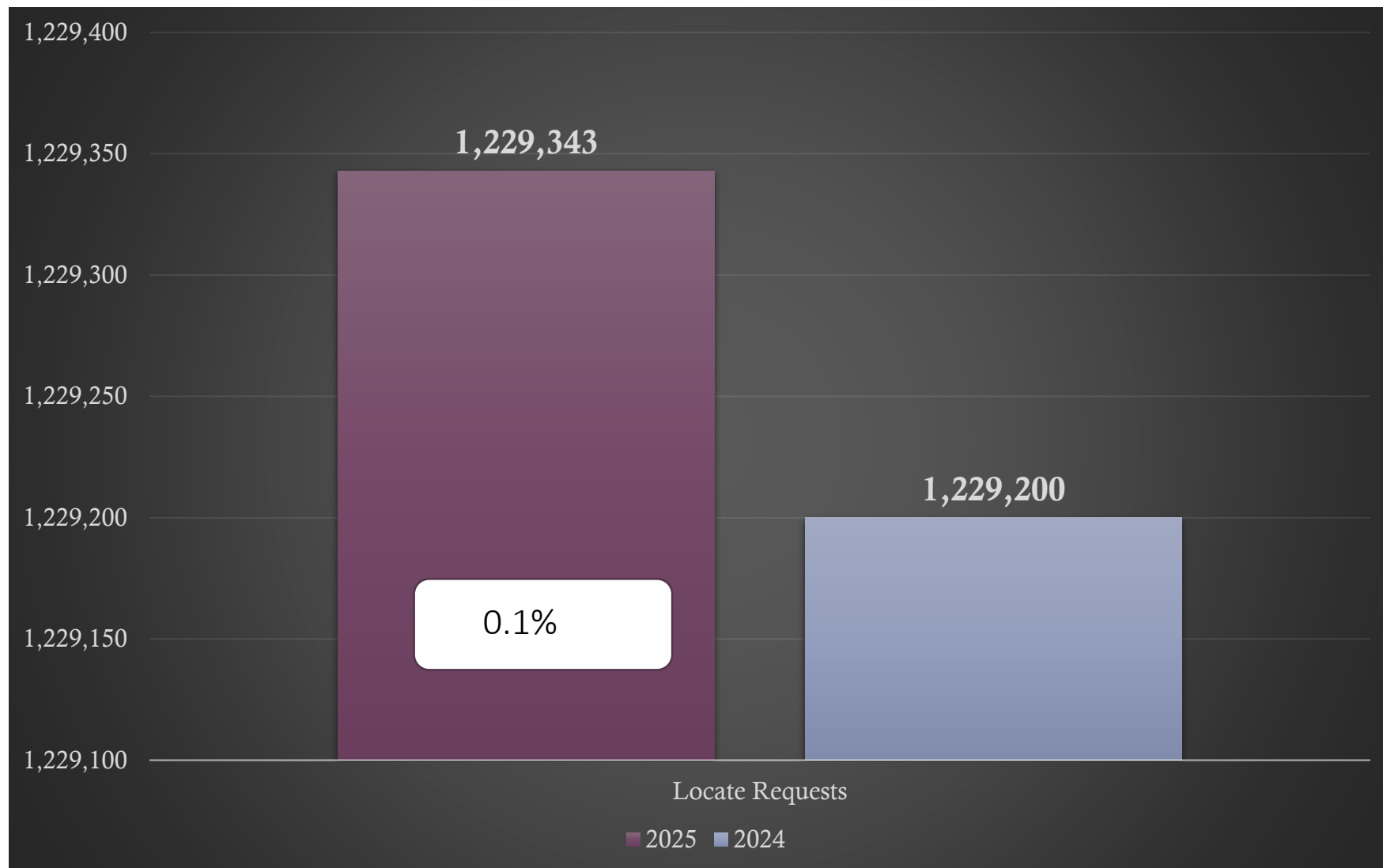




## Transmissions for NC – Feb 25 vs 24

Transmissions MTD 2025- 1,229,343 /  
2024 - 1,229,200= (0.1%)

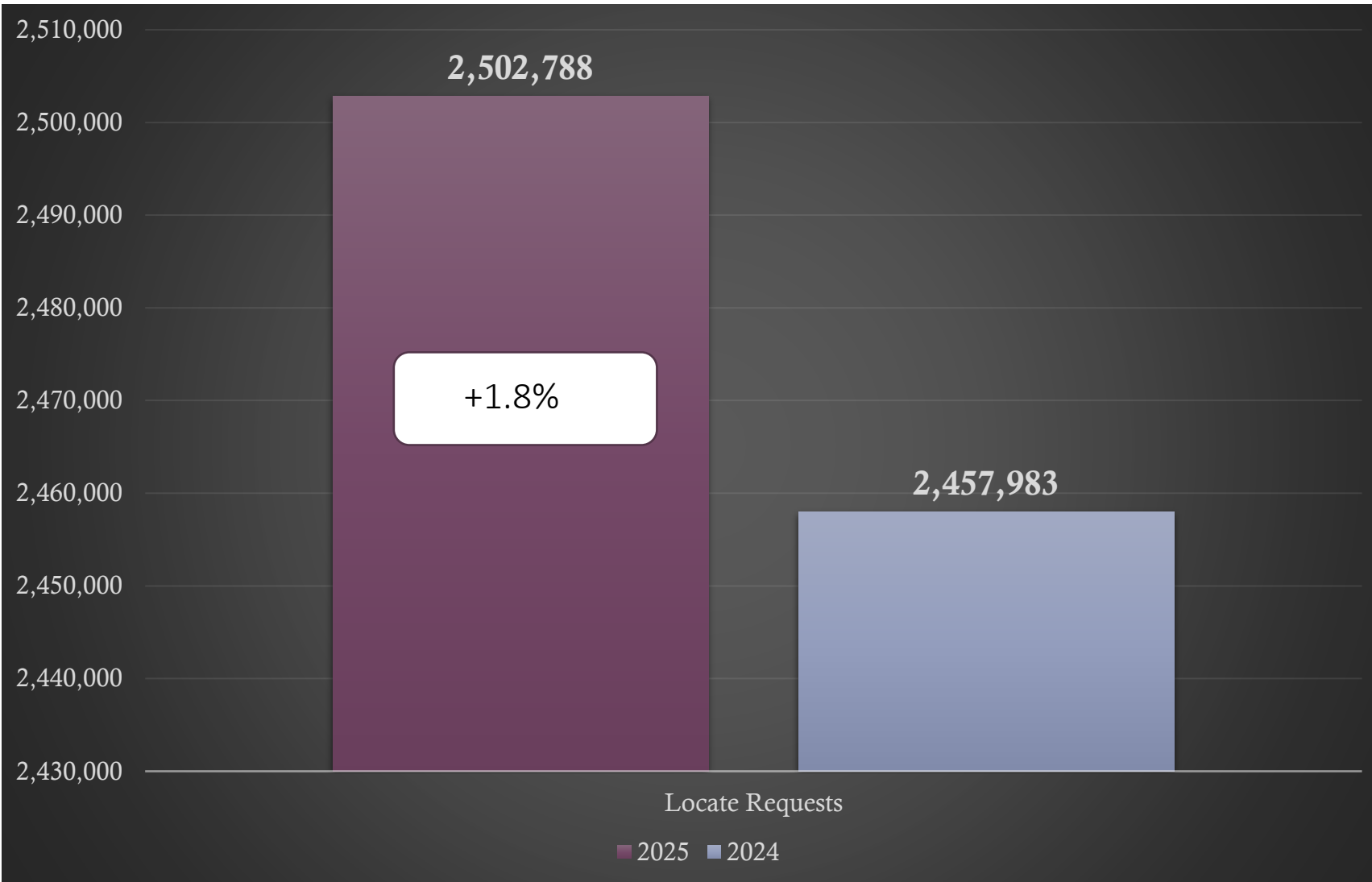
Transmissions YTD 2025- 2,502,788 /  
2024 - 2,457,983= (1.8%)





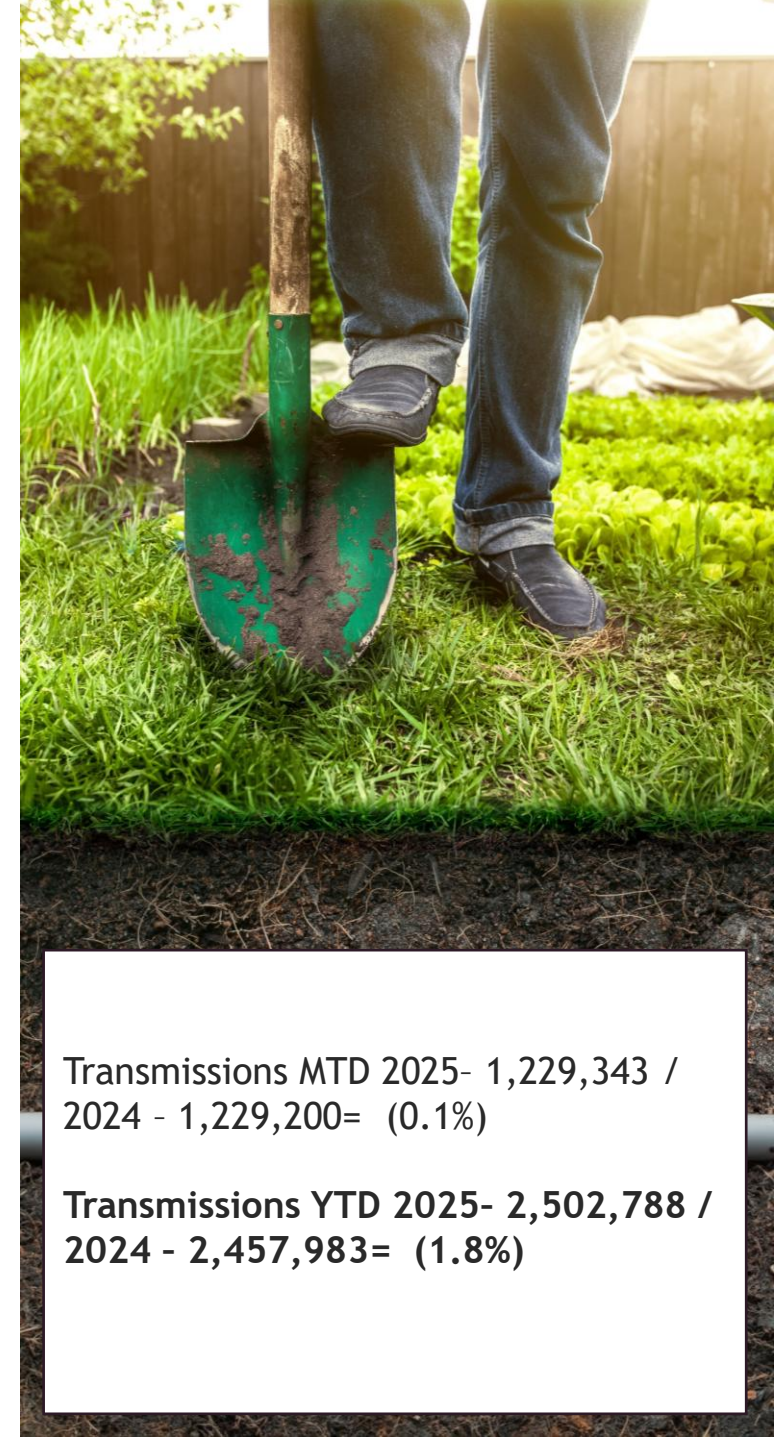


# Transmissions for NC - YTD 2025



Transmissions MTD 2025- 1,229,343 /  
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /  
2024 - 2,457,983= (1.8%)







# COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	114	71	2675	80	1383	4323
2025	229	37	2745	126	1753	4890
+/- Var	100.9%	-47.9%	2.6%	57.5%	26.8%	13.1%
				Locates per day		222





# COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	193	121	5209	127	2761	8411
2025	455	75	5371	251	3571	9723
+/- Var	135.8%	-38.0%	3.1%	97.6%	29.3%	15.6%
			Locates per day			237



# COUNTY TICKET DISTRIBUTION - FEBRUARY

<b>BUNCOMBE</b>	<b>4890</b>
ALEXANDER	30
<b>ARDEN</b>	<b>418</b>
<b>ASHEVILLE</b>	<b>2557</b>
AVERY CREEK	22
BARNARDSVILLE	33
BENT CREEK	4
BILTMORE FOREST	56
<b>BLACK MOUNTAIN</b>	<b>308</b>
<b>CANDLER</b>	<b>266</b>
ENKA	5

<b>FAIRVIEW</b>	<b>250</b>
HAW CREEK	3
HOMINY	22
LEICESTER	86
MILLS RIVER	6
MONTREAT	4
RIDGECREST	14
ROYAL PINES	3
<b>SWANNANOA</b>	<b>170</b>
<b>WEAVERVILLE</b>	<b>519</b>
<b>WOODFIN</b>	<b>102</b>





## Top 10 Callers for FEBRUARY

<b>Buncombe</b>	<b>Company</b>	<b>Total</b>
<b>1</b>	<b>TENNOCA CONSTRUCTION COMPANY</b>	<b>463</b>
<b>2</b>	<b>ITG</b>	<b>340</b>
<b>3</b>	<b>MB HAYNES CORPORATION</b>	<b>319</b>
<b>4</b>	<b>ANSCO &amp; ASSOCIATES LLC</b>	<b>164</b>
<b>5</b>	<b>SUMTER UTILITIES INC</b>	<b>144</b>
<b>6</b>	<b>BIGHAM CABLE CONSTRUCTION INC</b>	<b>133</b>
<b>7</b>	<b>FOREMOST PIPELINE CONSTRUCTION COMPANY</b>	<b>132</b>
<b>8</b>	<b>AT&amp;T UTILITY OPERATIONS</b>	<b>129</b>
<b>9</b>	<b>METROPOLITAN SEWERAGE DISTRICT</b>	<b>112</b>
<b>10</b>	<b>DUKE ENERGY</b>	<b>104</b>

# DAMAGES

**DIRT** Damage Information  
Reporting Tool







# February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
<b>NC-Buncombe</b>	<b>17</b>
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

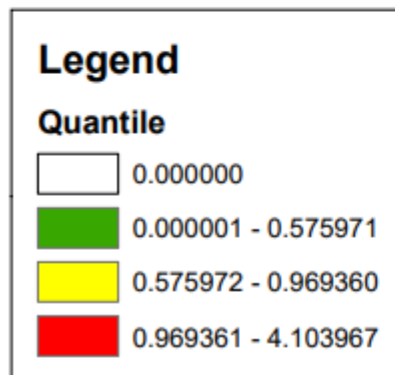
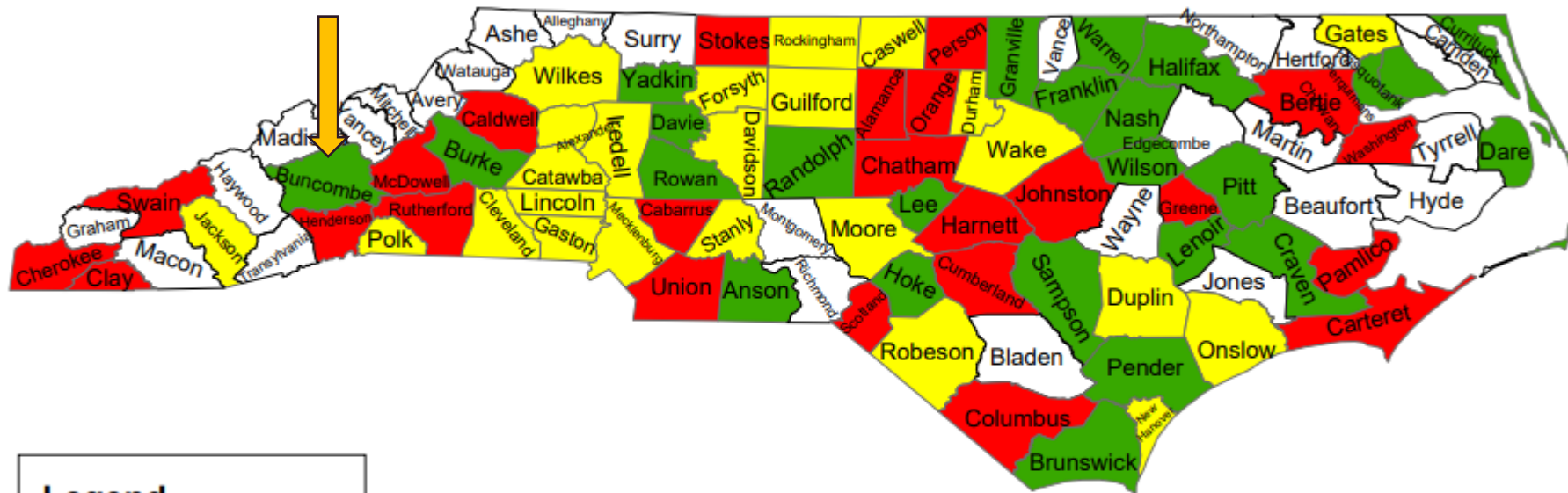
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

**Grand Total 925**

# Damages Per 1,000 Transmissions

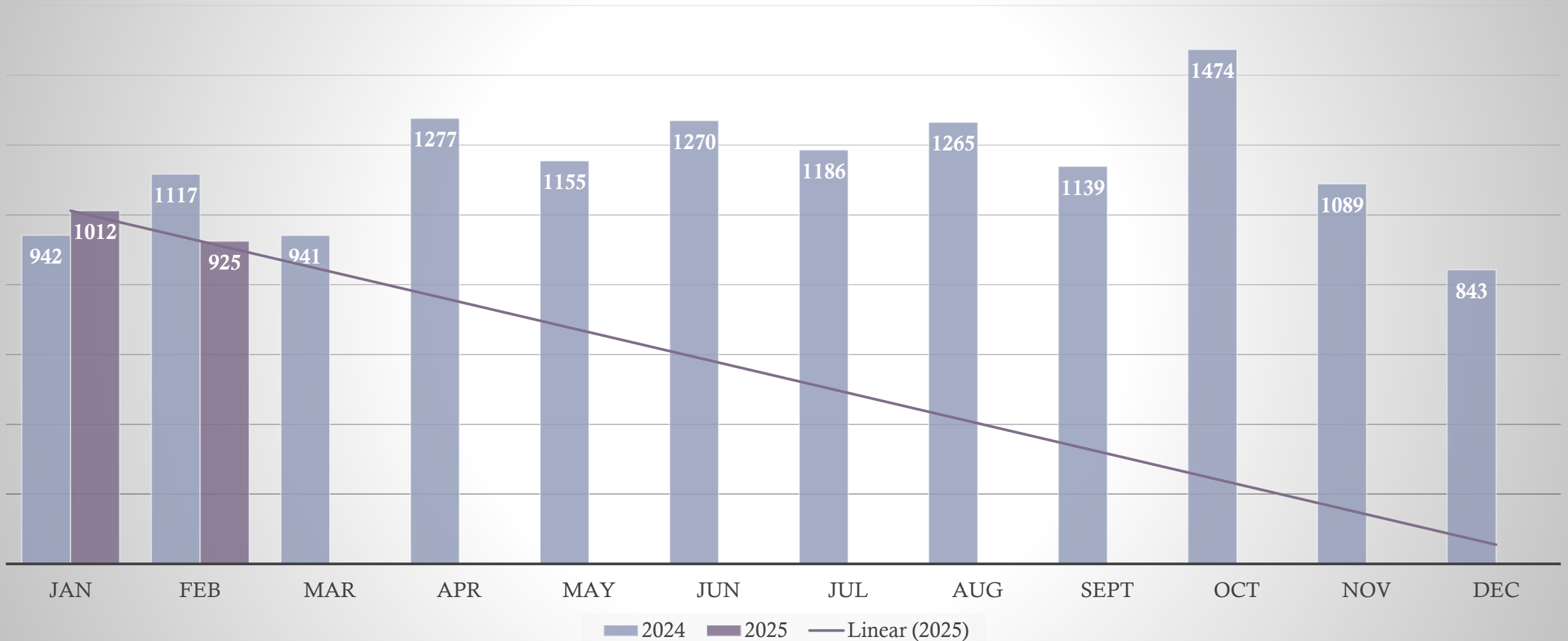
February  
2025

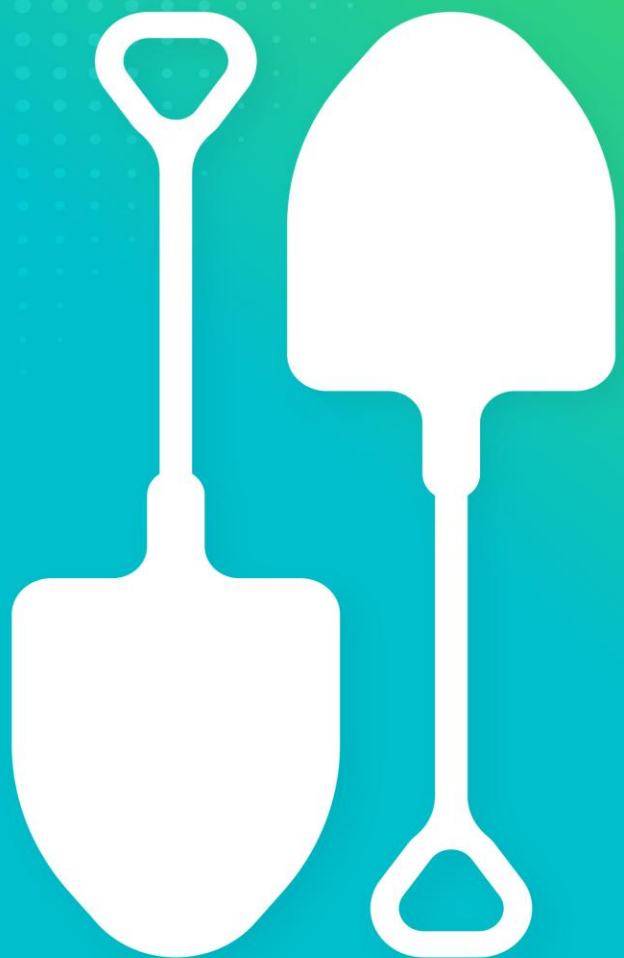






## Damages in North Carolina 2025 vs 2024





NATIONAL

# SAFE DIGGING MONTH

APRIL

[nc811.org/national-safe-digging-month](https://nc811.org/national-safe-digging-month)





April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

**Contest runs from now until April 30<sup>th</sup>**



# 2025 BANNER

*120 banners will  
be available for  
free. First come,  
first serve.*





# 2025 TAILGATE WRAPS

*26 wraps will be available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)





# Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



[nc811.org/water-tank-grant](https://nc811.org/water-tank-grant)



# 811 Water Tank Grant Program!



# Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



[neucc.org/joint-nc-sc-uccc](https://neucc.org/joint-nc-sc-uccc)





# UPCOMING MEETINGS

- **NC State UCC**  
March 11, 2025 at 10am  
Enbridge, 4211 Global St., Raleigh NC  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NCLRPC**  
March 19, 2025 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NC811 Board**  
April 25, 2025 at 8:30am  
Chetola Resort  
185 Chetola Lake Dr., Blowing Rock, NC





# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on  
nc811.org or the  
nc811 app





## EDUCATION TEAM



Parrish Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard  
Corey  
Eastern Liaison



Rory Phipps  
Western Liaison





# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)





## UCC Sign-In Sheet : Buncombe UCC

**Date: March 20th 2025**

Name	Company	Email	Phone Number
Rory Phipps	NC811	<a href="mailto:rory@nc811.org">rory@nc811.org</a>	336-944-1087
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Lewis Lance	ERC	<a href="mailto:llance@ercbroadband.com">llance@ercbroadband.com</a>	828-216-1131
Travis Brooks	Duke	<a href="mailto:charles.Brooks2@Duke-energy.com">charles.Brooks2@Duke-energy.com</a>	828-243-2308
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Colton Anderson	Southern Cross	<a href="mailto:CAnderson@SouthernCrossnc.com">CAnderson@SouthernCrossnc.com</a>	770-417-6220
Andrea Solis	Southern Cross		804 824 3200
Michael Whiteside	Enbridge	<a href="mailto:Michael.C.Whiteside@dominionenergy.com">Michael.C.Whiteside@dominionenergy.com</a>	
Cam Ball	ENBRIDGE	<a href="mailto:CamBall@dominionenergy.com">CamBall@dominionenergy.com</a>	828-919-4199
Mr. W. W. Webb	Enbridge	<del>Mr. W. W. Webb</del> <a href="mailto:william.webb@dominionenergy.com">william.webb@dominionenergy.com</a>	828-231-2134
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Tony Webb	Enbridge Gas	<a href="mailto:william.webb@dominionenergy.com">william.webb@dominionenergy.com</a>	828-551-5721
Andrew Walker	CITY OF ASHEVILLE WATER		828-777-2279
Scott Demick	COA - Water	<a href="mailto:SDemick@ashvillenc.gov">SDemick@ashvillenc.gov</a>	828-777-9750
Janet Weaver	COA - Water	<a href="mailto:jweaver@ashvillenc.gov">jweaver@ashvillenc.gov</a>	828-337-0181
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Jon Fly	COA - Water	<a href="mailto:jfly2@ashvillenc.gov">jfly2@ashvillenc.gov</a>	828-777-1602
Brad Bullock	Duke	<a href="mailto:brad.bullock@duke-energy.com">brad.bullock@duke-energy.com</a>	828 280 5319