
NC811 MONTHLY UPDATE

APRIL 2025



BURKE-CALDWELL UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



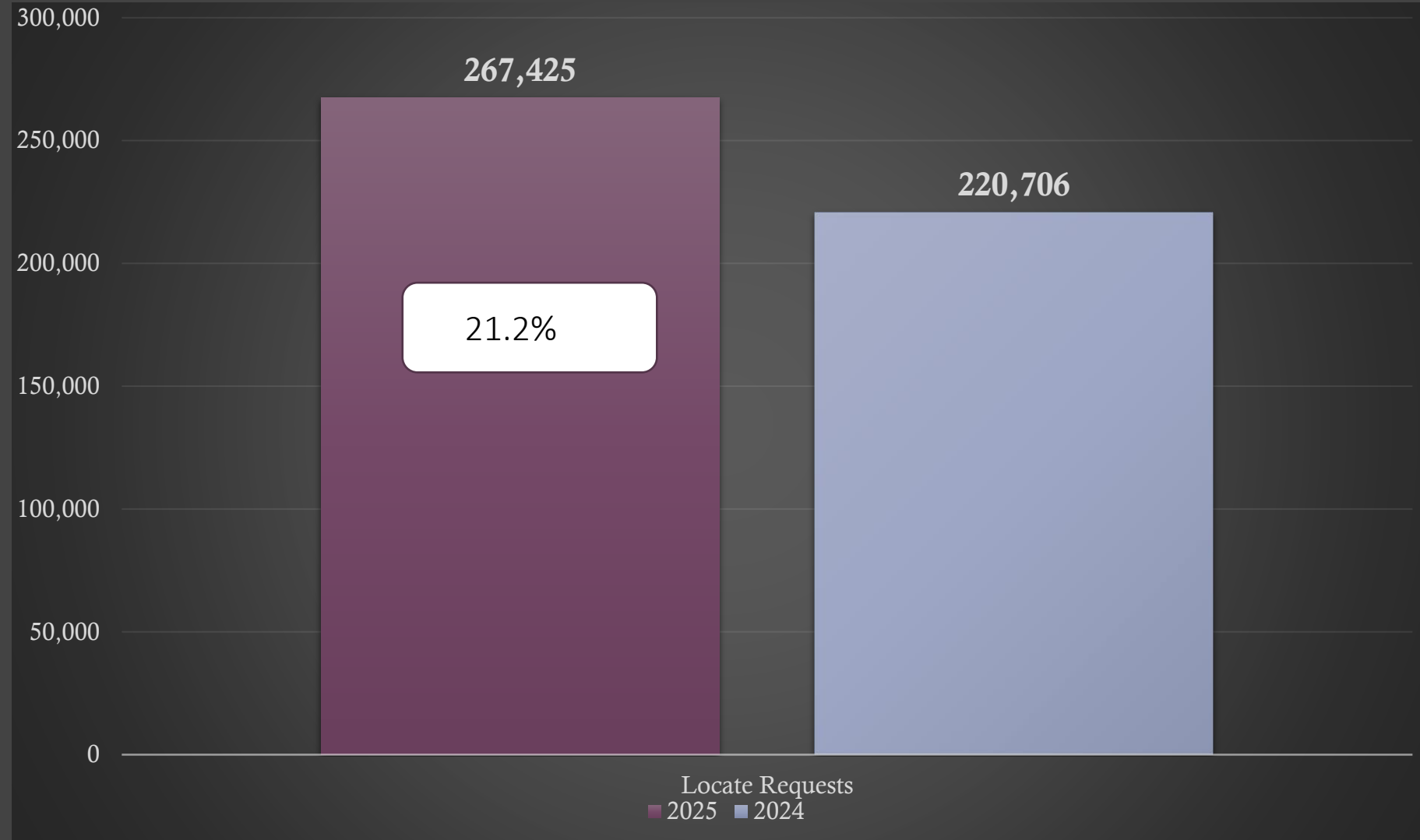
Locate Requests for NC – Mar. 25 vs 24



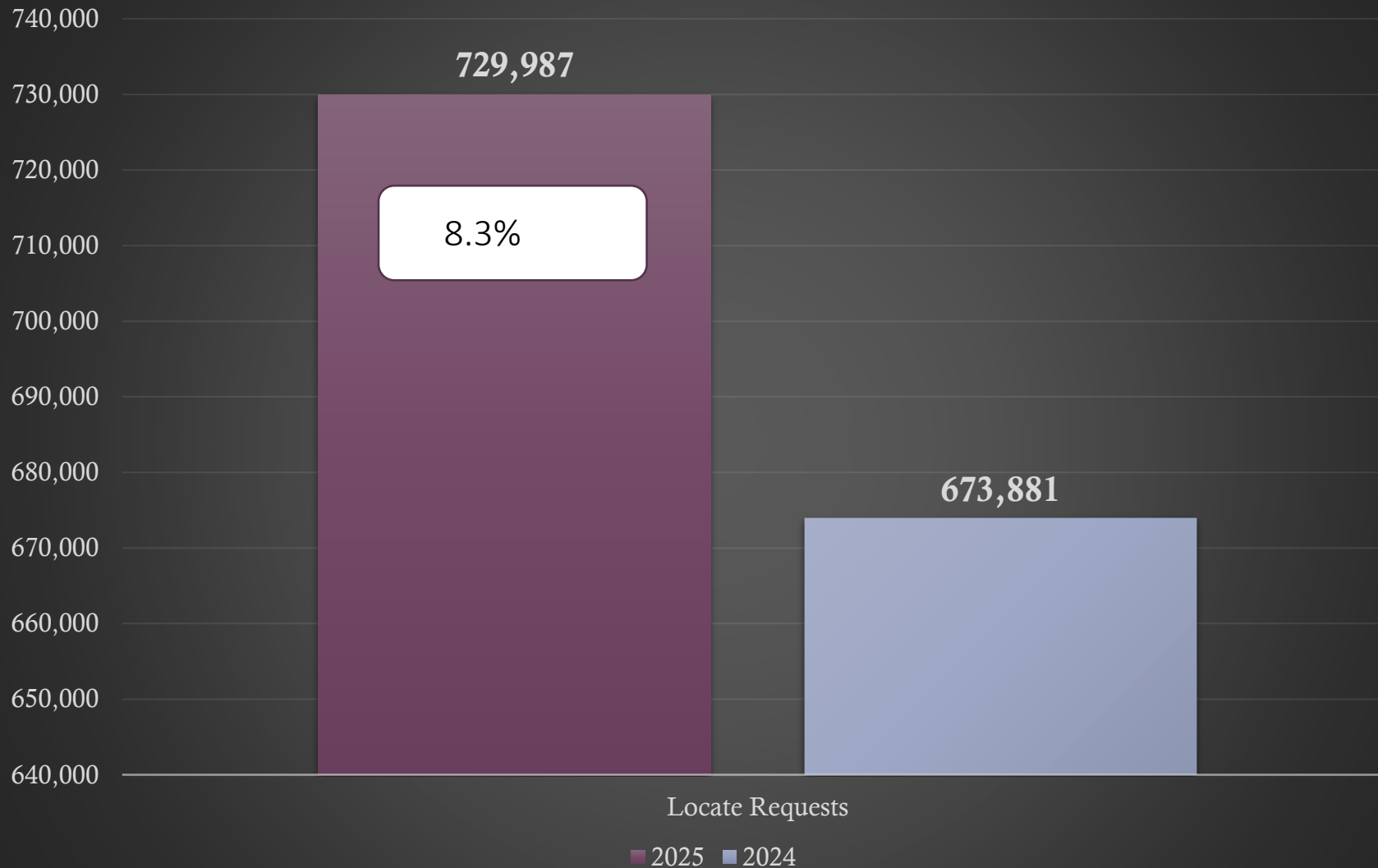
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



March 2025 - 267,425 / 2024 - 220,706 = (21.2%)

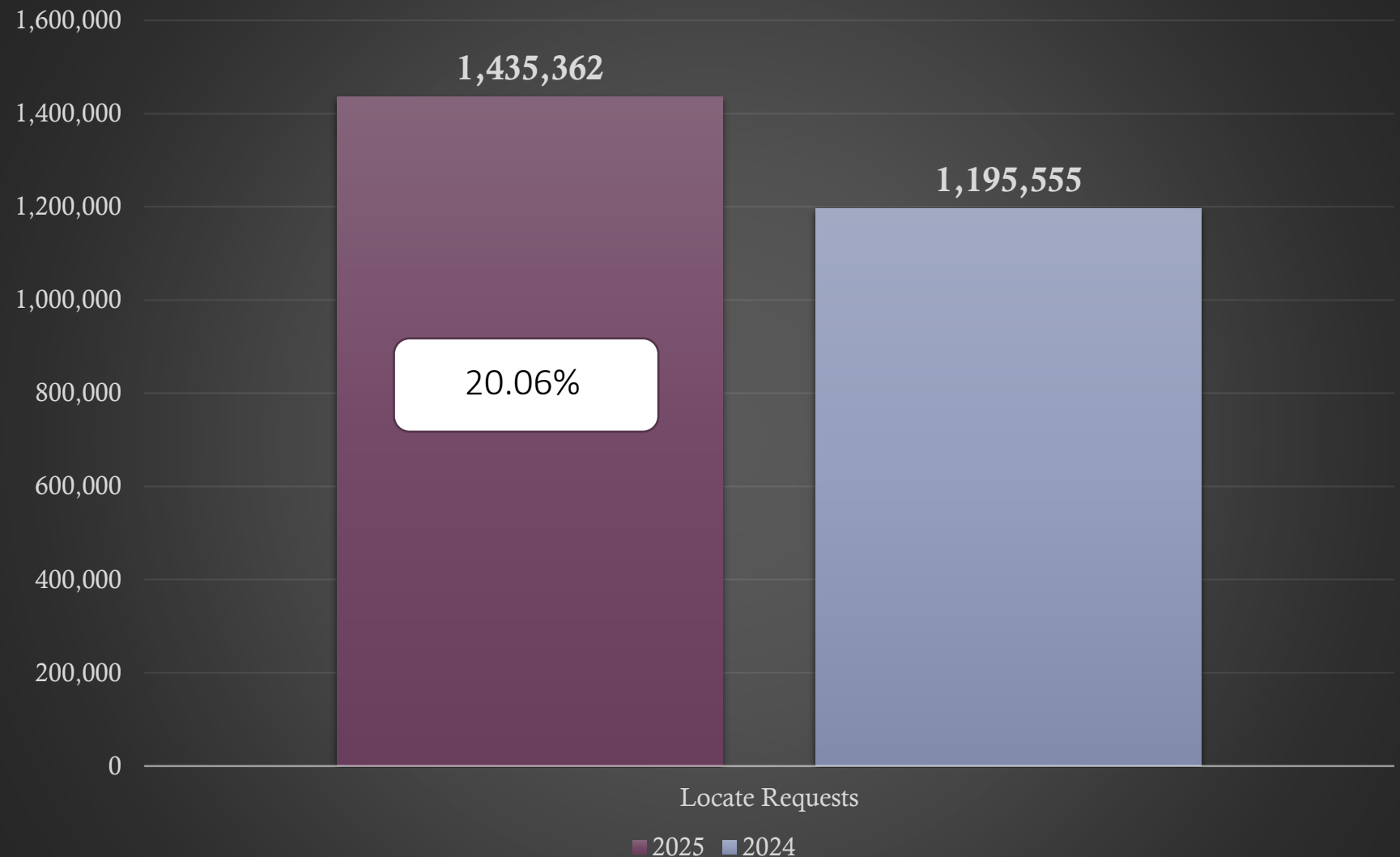
YTD 2025 - 729,987 / 2024 - 673,881 = +8.3%

Transmissions for NC – Mar. 25 vs 24

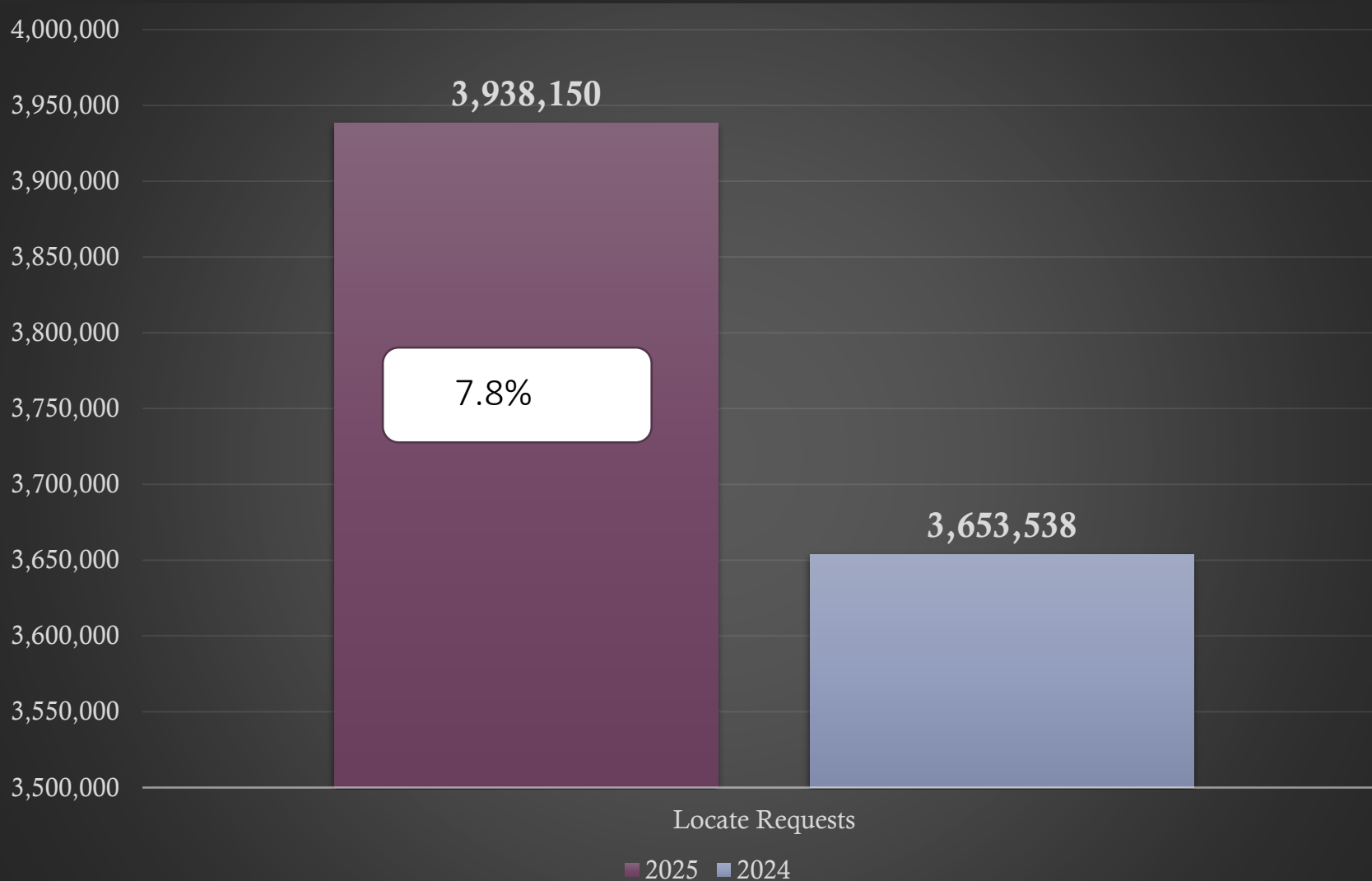


Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)
Transmissions YTD 2025-
3,938,150 / 2024 - 3,653,538=
(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	36	8	804	28	211	1087
2025	23	12	969	21	223	1248
+/- Var	-36.1%	50.0%	20.5%	-25.0%	5.7%	14.8%
				Locates per day		62



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	67	26	2156	65	686	3000
2025	92	34	2996	71	1198	4391
+/- Var	37.3%	30.8%	39.0%	9.2%	74.6%	46.4%
			Locates per day			72



COUNTY TICKET DISTRIBUTION - MARCH

BURKE	1248	LONGTOWN	3
CAMP CREEK	3	MORGANTON	648
CONNELLY SPRINGS	216	RHODHISS	6
DREXEL	4	RUTHERFORD COLLEGE	24
GLEN ALPINE	8	SALEM	3
HICKORY	59	VALDESE	219
HILDEBRAN	19		
ICARD	11		
JONAS RIDGE	11		
LINVILLE	4		
LONG VIEW	5		



Top 10 Callers for MARCH

Burke	Company	Total
1	KNIGHT BROADBAND LLC	134
2	UTILITIESONE	109
3	JCE UNDERGROUND LLC	52
4	AT&T UTILITY OPERATIONS	45
5	PAVON ENTERPRISE	44
6	FOOTHILLS BROADBAND	36
7	PREMIER TELECOMMUNICATIONS	35
8	DUKE ENERGY	34
9	WILLIAMS ELECTRIC COMPANY	29
10	BIRD ELECTRIC INC	21



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	27	9	648	22	158	864
2025	133	8	908	65	360	1474
+/- Var	392.6%	-11.1%	40.1%	195.5%	127.8%	70.6%
				Locates per day		74



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	59	24	1996	59	433	2571
2025	219	22	2269	118	726	3354
+/- Var	271.2%	-8.3%	13.7%	100.0%	67.7%	30.5%
			Locates per day			55



COUNTY TICKET DISTRIBUTION - MARCH

CALDWELL	1474
APPLE RIDGE	3
BATON	3
BLOWING ROCK	35
CAJAHS MOUNTAIN	8
CEDAR ROCK	4
COLLETTSVILLE	14
GAMEWELL	16

GRACE CHAPEL	5
GRANITE FALLS	614
HICKORY	34
HUDSON	206
LENOIR	514
RHODHISS	3
SAW MILLS	5



Top 10 Callers for MARCH

Caldwell	Company	Total
1	T & M SOLUTIONS	369
2	WILLIAMS ELECTRIC COMPANY	131
3	KNIGHT BROADBAND LLC	94
4	T G S ENGINEERS,INC	72
5	BIGHAM CABLE CONSTRUCTION INC	47
6	BIRD ELECTRIC INC	41
7	ROADSAFE TRAFFIC SYSTEMS	30
8	MILLER PIPELINE	26
9	DUKE ENERGY	26
10	AT&T UTILITY OPERATIONS	22

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

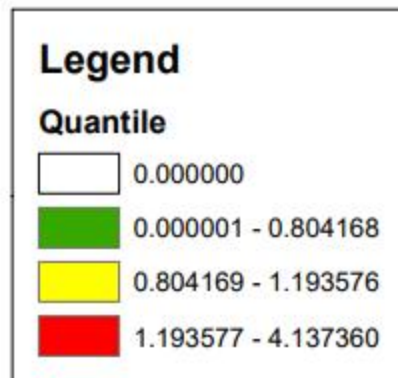
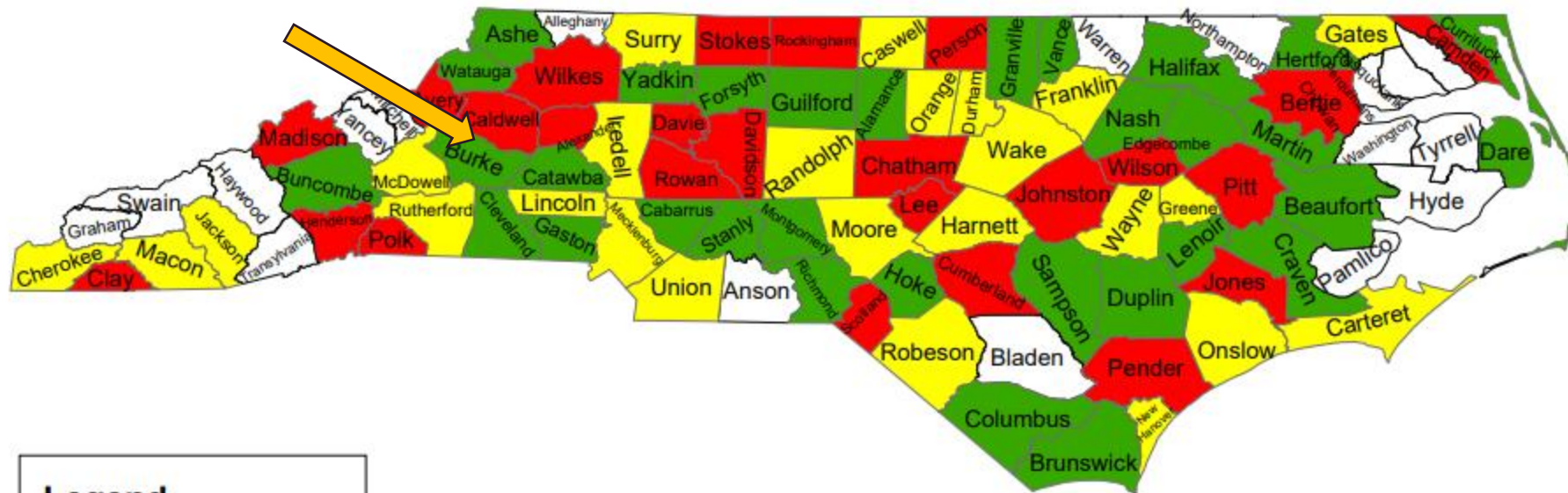
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

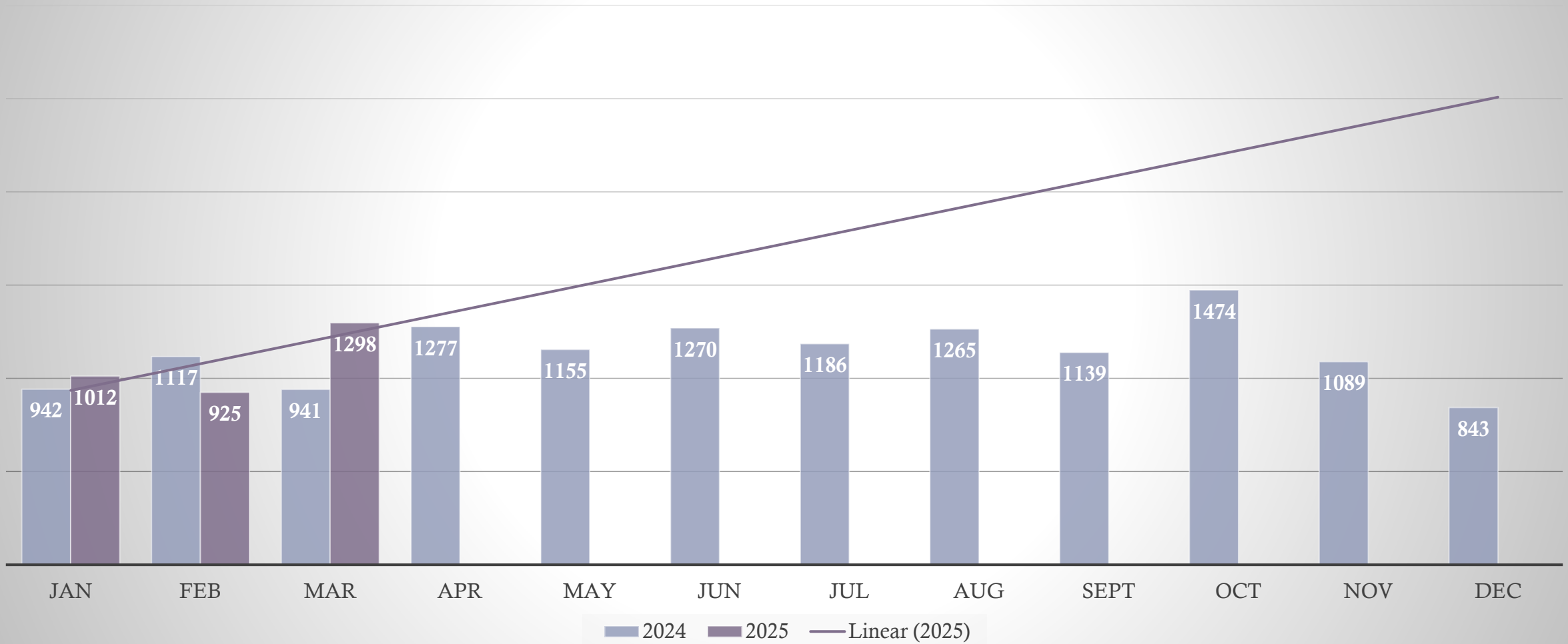
Damages Per 1,000 Transmissions

March
2025





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



**Before you dig,
contact 811.**



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