



NC811 MONTHLY UPDATE

MARCH 2025

CABARRUS/ROWAN/STANLY UCC





On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.





# DATA INSIGHTS

Locate Requests

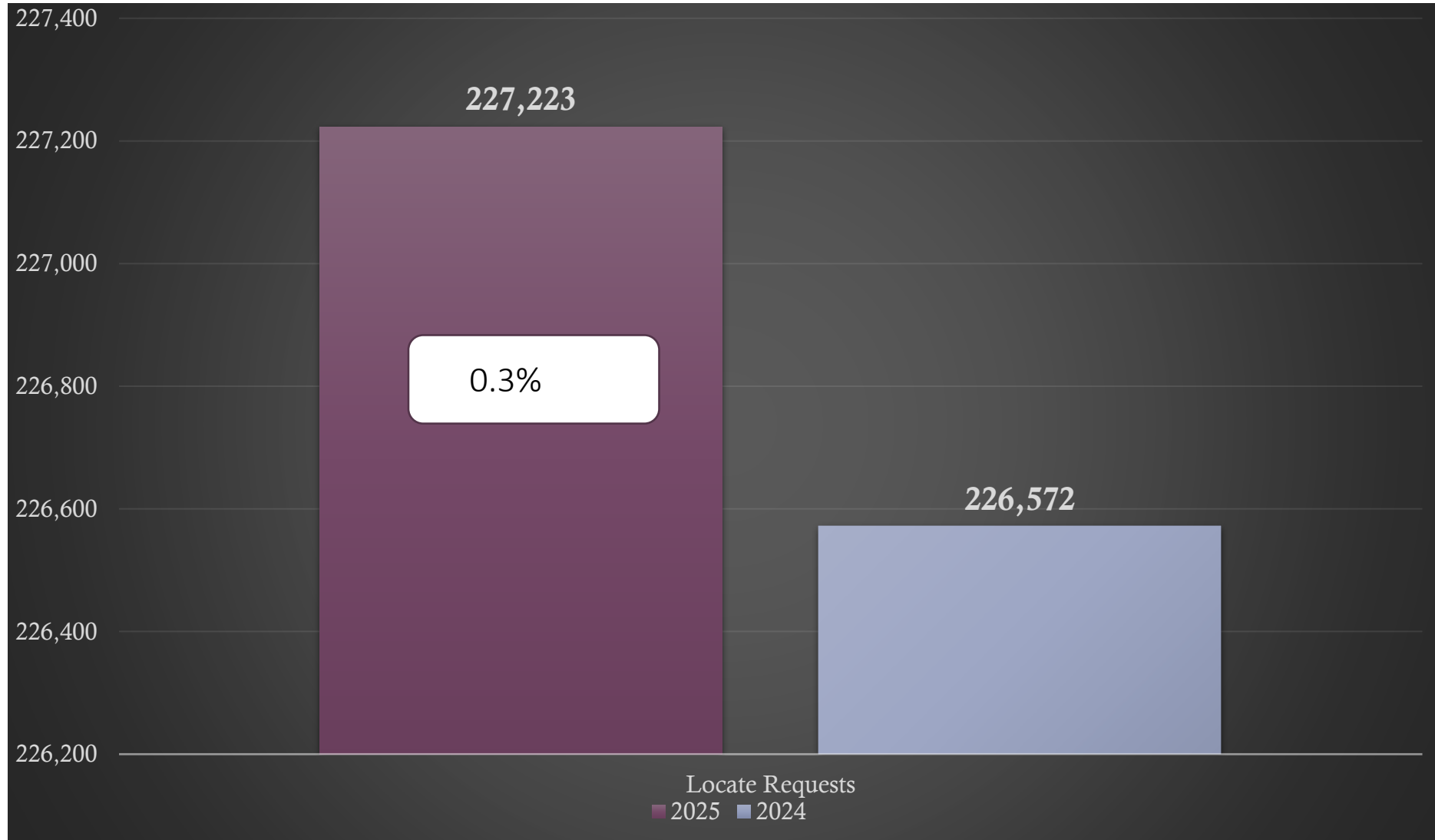
Transmissions

County ticket volume  
and distribution





# Locate Requests for NC - Feb 25 vs 24



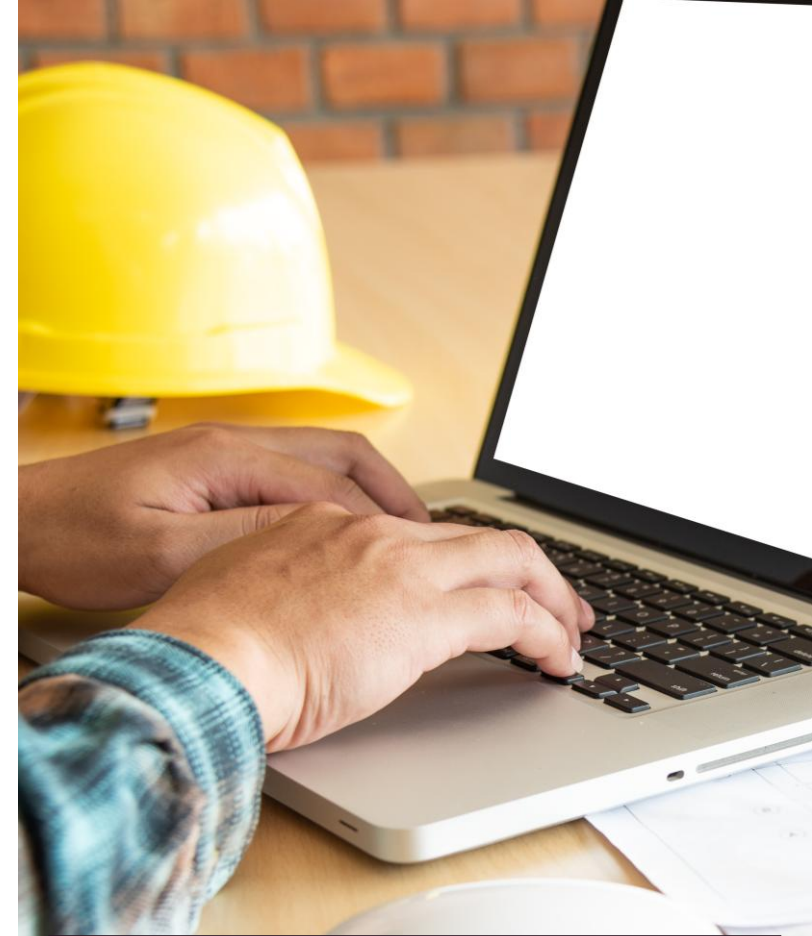
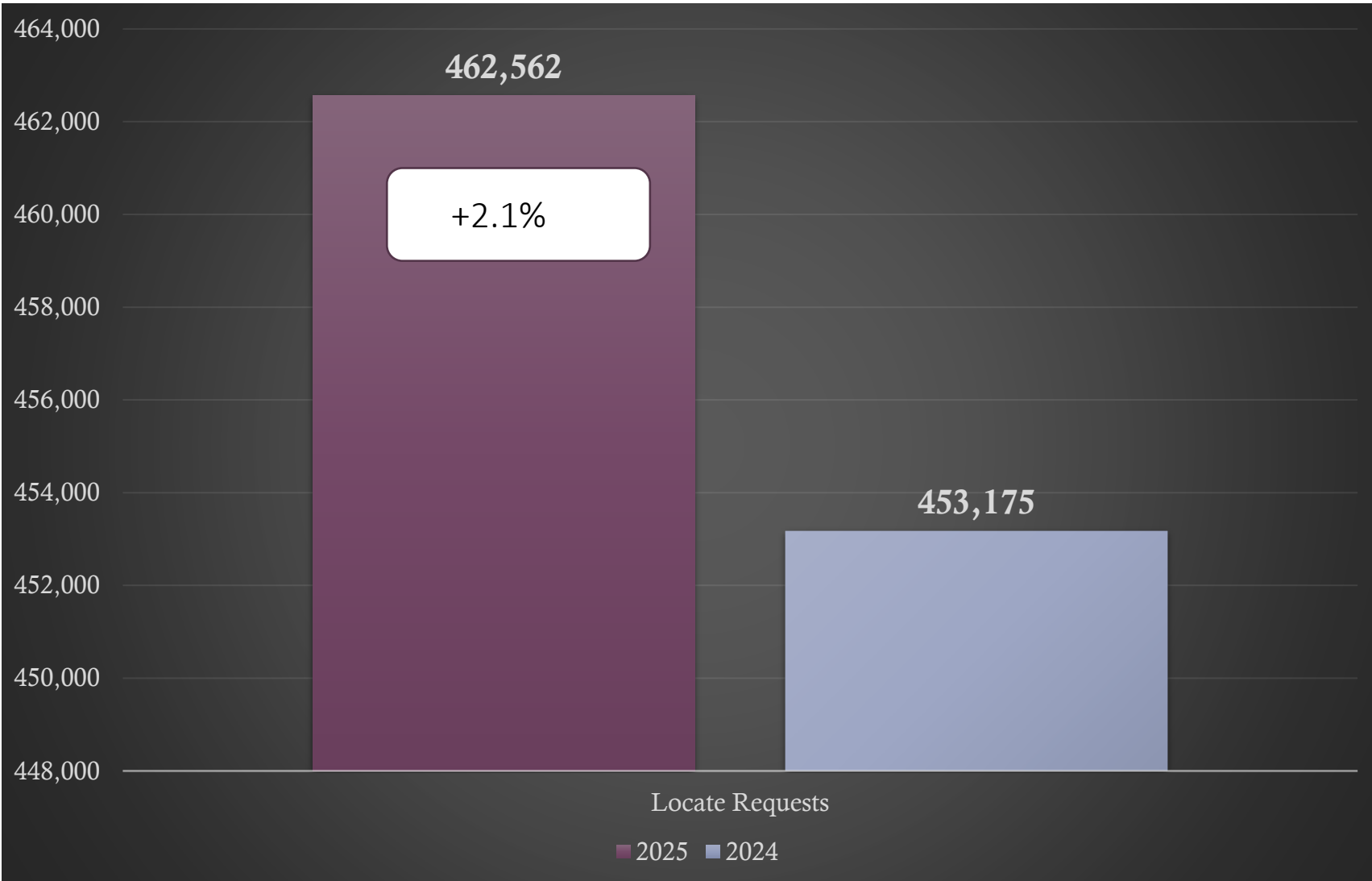
Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 -  
(73,325) = 33.3% of volume /  
Jan 2025 (75,322) =  
32.0% (1.3% Increase from  
the month before)





## Locate Requests for NC - YTD



Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

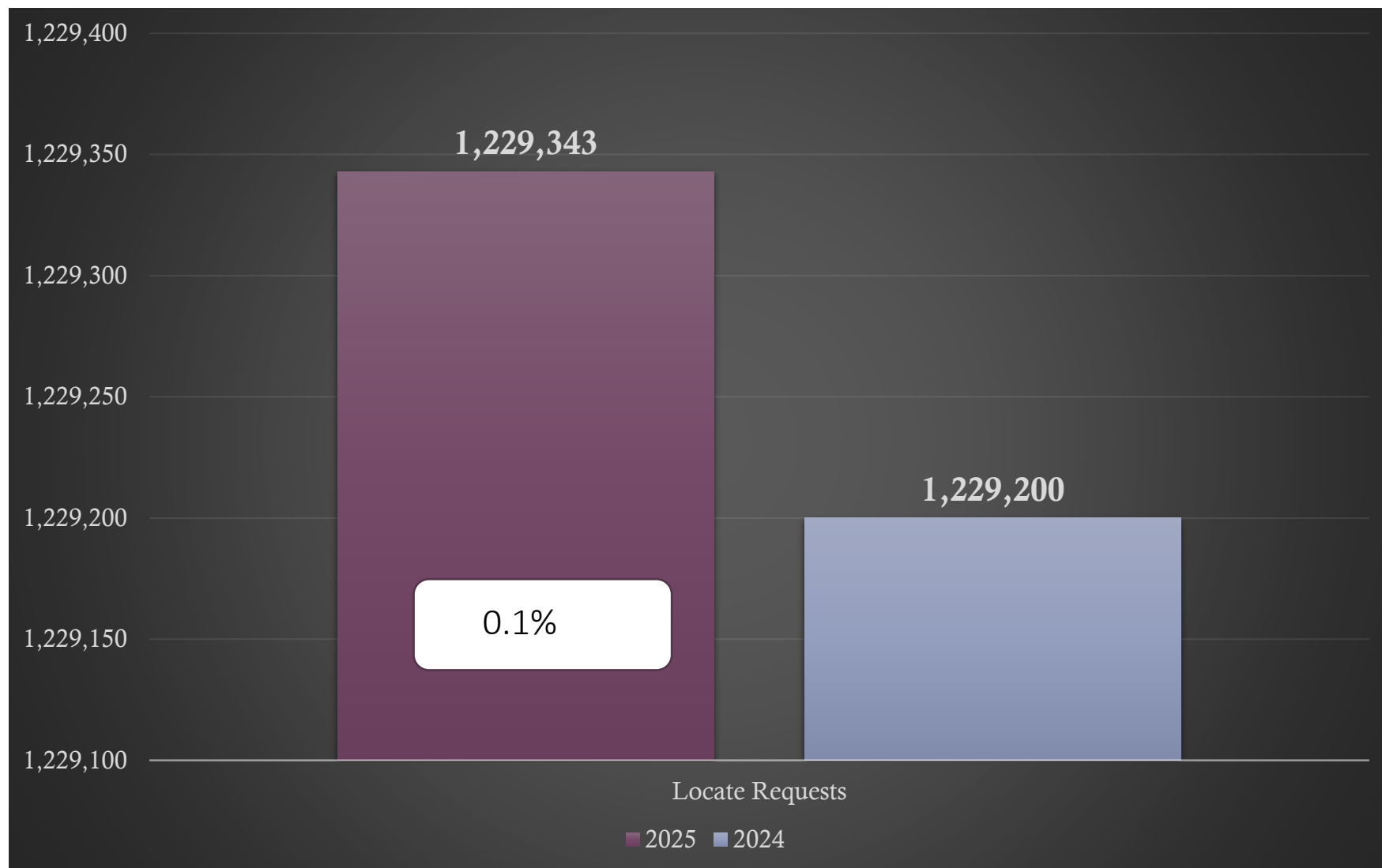




## Transmissions for NC – Feb 25 vs 24

Transmissions MTD 2025- 1,229,343 /  
2024 - 1,229,200= (0.1%)

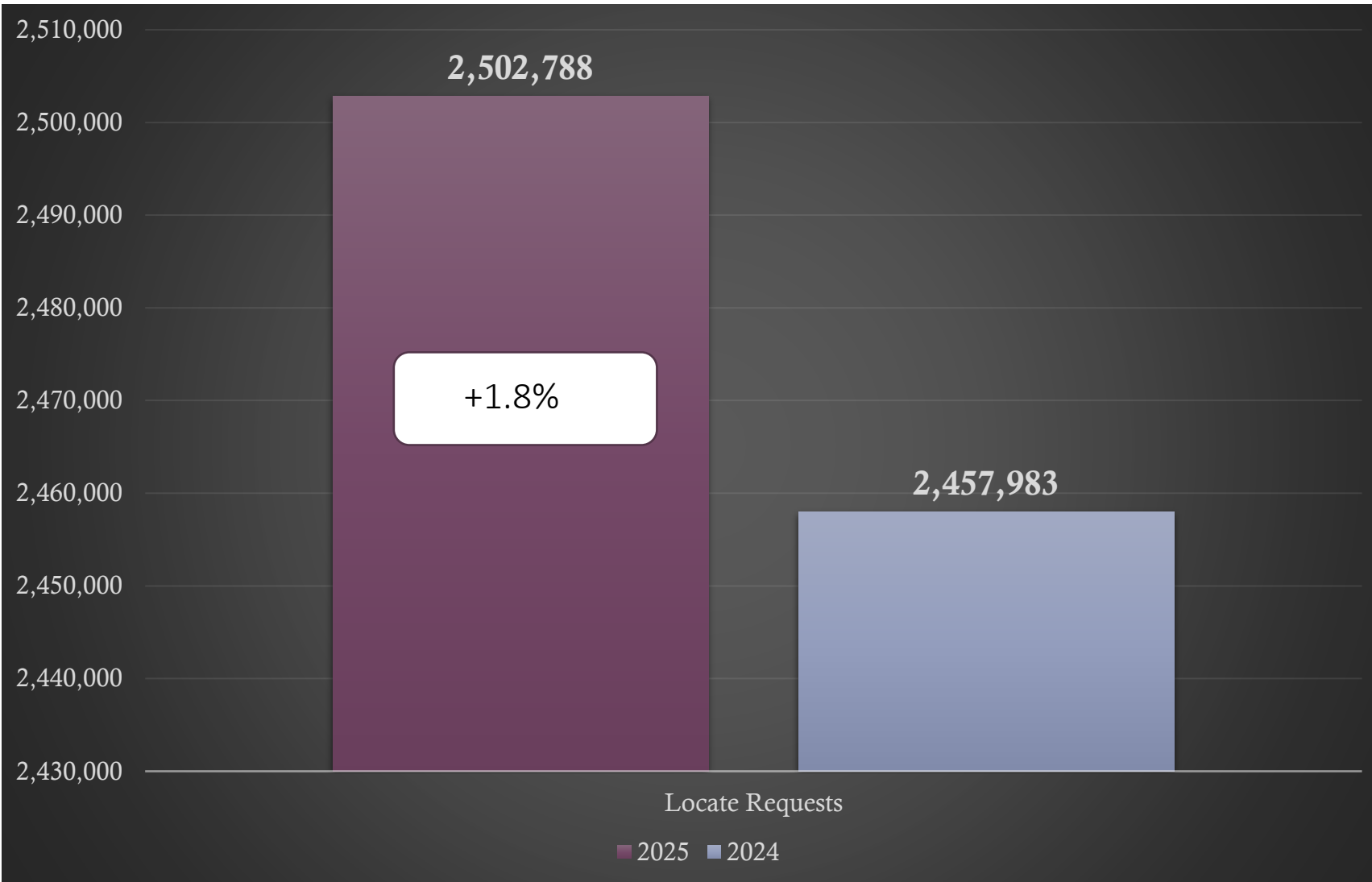
Transmissions YTD 2025- 2,502,788 /  
2024 - 2,457,983= (1.8%)





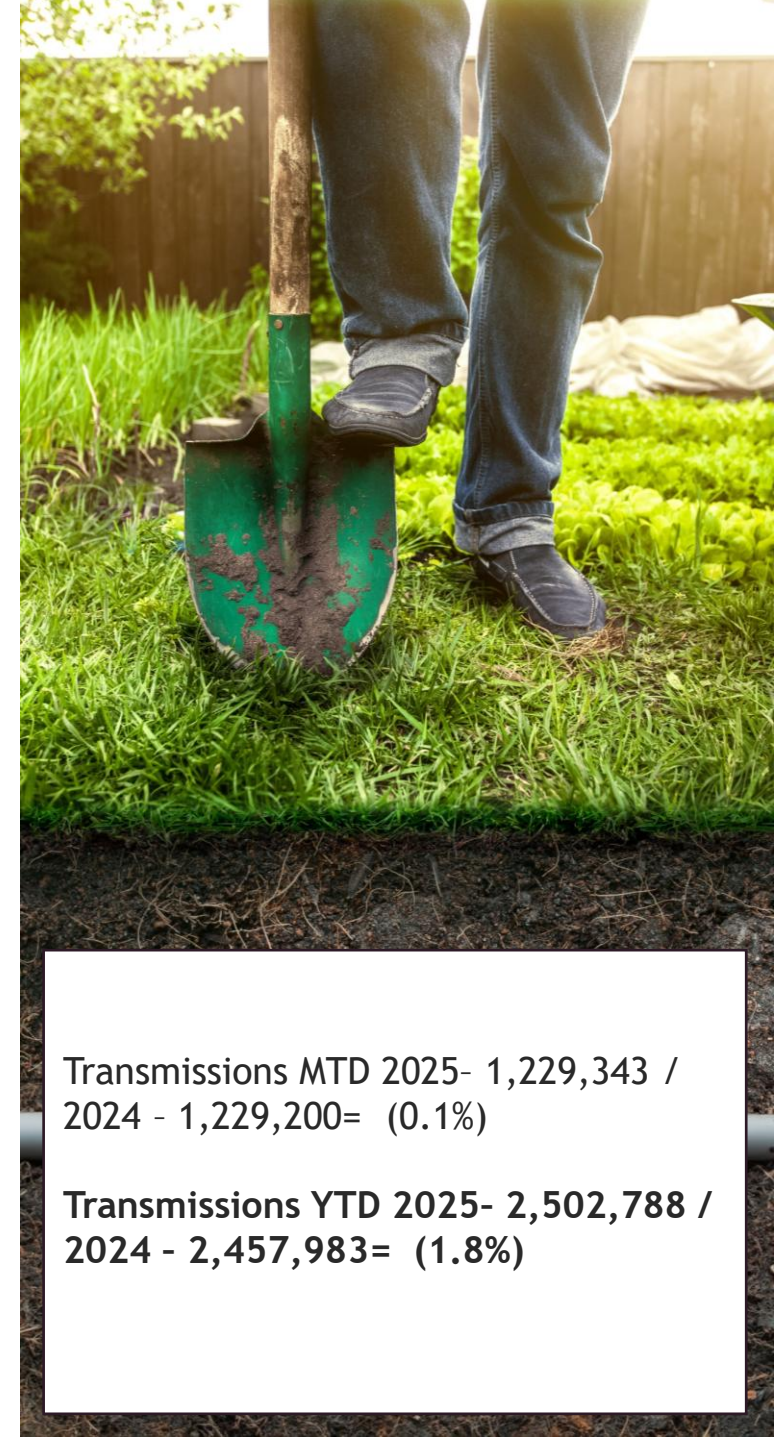


# Transmissions for NC - YTD 2025



Transmissions MTD 2025- 1,229,343 /  
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /  
2024 - 2,457,983= (1.8%)







COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	218	38	3025	86	1134	4501
2025	123	33	2332	86	1002	3576
	-43.6%	-13.2%	-22.9%	0.0%	-11.6%	-20.6%
				Locates per day		163





COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	84	34	1529	47	691	2385
2025	102	29	1611	32	907	2681
	21.4%	-14.7%	5.4%	-31.9%	31.3%	12.4%
				Locates per day		122



COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	30	7	677	14	388	1116
2025	120	6	667	57	361	1211
	300.0%	-14.3%	-1.5%	307.1%	-7.0%	8.5%
				Locates per day		55





COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	446	70	5709	169	2384	8778
2025	266	80	4623	157	2256	7382
	-40.4%	14.3%	-19.0%	-7.1%	-5.4%	-15.9%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	187	54	2989	81	1420	4731
2025	158	55	3207	71	1648	5139
	-15.5%	1.9%	7.3%	-12.3%	16.1%	8.6%





COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	89	11	1349	108	881	2438
2025	222	14	1353	86	644	2319
+/- Var	149.4%	27.3%	0.3%	-20.4%	-26.9%	-4.9%



## COUNTY TICKET DISTRIBUTION - FEBRUARY

CABARRUS	3576
CABARRUS	19
CONCORD	1739
HARRISBURG	376
KANNAPOLIS	1012
LOCUST	23
MIDLAND	218
MOUNT PLEASANT	164
RIMER	11





## COUNTY TICKET DISTRIBUTION - FEBRUARY

ROWAN	2681
CHINA GROVE	694
CLEVELAND	88
EAST SPENCER	23
ENOCHVILLE	14
FRANKLIN	23
GOLD HILL	23
GRANITE QUARRY	35
KANNAPOLIS	297
LANDIS	85
MOUNT ULLA	71
ROCKWELL	68
SALISBURY	1103
SPENCER	106
WOODLEAF	32



## COUNTY TICKET DISTRIBUTION - FEBRUARY

STANLY	1211
ALBEMARLE	292
BADIN	10
LOCUST	228
NEW LONDON	63
NORWOOD	41
OAKBORO	141
RED CROSS	12
RICHFIELD	32
STANFIELD	380





## Top 10 Callers for FEBRUARY - Cabarrus

1	UTILITY LINES CONSTRUCTION SERVICES INC	230
2	ITG	161
3	PRINCE TELECOM	120
4	PIKE GAS SERVICES LLC	111
5	UTILITY LINES CONSTRUCTION SERVICES, INC	110
6	SUNSET TELECOM	108
7	WINDSTREAM COMMUNICATIONS	107
8	DUKE ENERGY	93
9	SEMF LLC	76
10	B & G PIPELINE COMPANY	73



## Top 10 Callers for FEBRUARY - Rowan

1	ITG	265
2	KINETIC WINDSTREAM	234
3	UTILITY LINES CONSTRUCTION SERVICES INC	226
4	B & G PIPELINE COMPANY	181
5	WINDSTREAM	108
6	CITY OF SALISBURY	85
7	WINDSTREAM COMMUNICATIONS	81
8	UTILITY LINES CONSTRUCTION SERVICES, INC	73
9	ANSCO & ASSOCIATES LLC	68
10	DUKE ENERGY	61



# Top 10 Callers for FEBRUARY - Stanly

1	S M UNDERGROUND CABLE, LLC	163
2	S M UNDERGROUND CABLE LLC	105
3	WINDSTREAM COMMUNICATIONS	97
4	MEARS GROUP	74
5	SOUTHEAST CONNECTIONS LLC	60
6	SEMF LLC	51
7	CITY OF ALBEMARLE	40
8	UTILITY LINES CONSTRUCTION SERVICES INC	32
9	UTILITY LINES CONSTRUCTION SERVICES, INC	27
10	PROPST CONSTRUCTION, INC	24



# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# February Damages

**Grand Total 925**

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
<b>NC-Cabarrus</b>	<b>22</b>
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

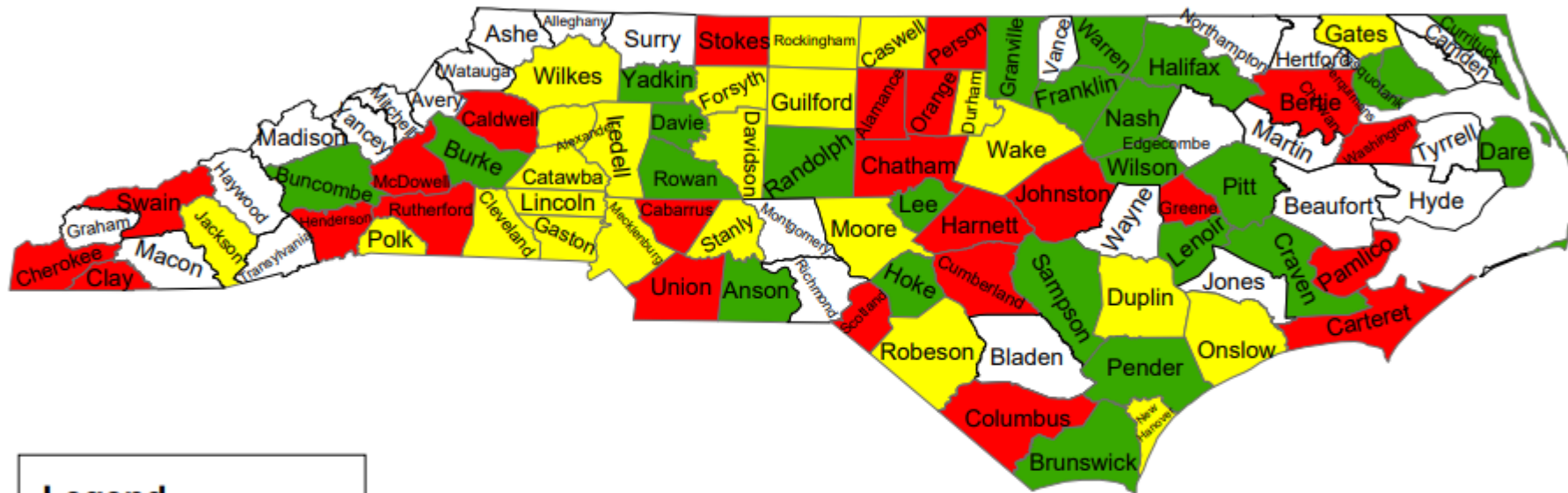
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
<b>NC-Rowan</b>	<b>7</b>
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
<b>NC-Stanly</b>	<b>3</b>
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1



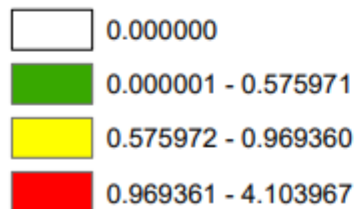
# Damages Per 1,000 Transmissions

February  
2025



## Legend

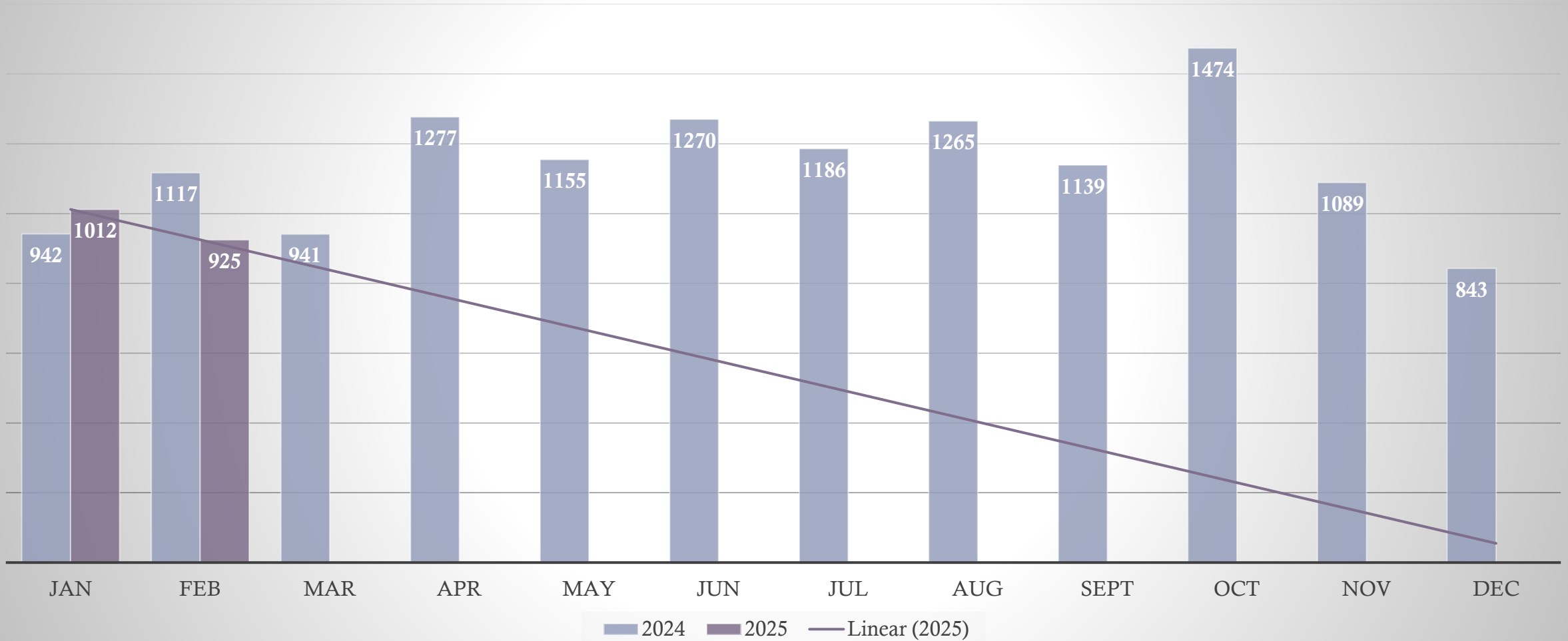
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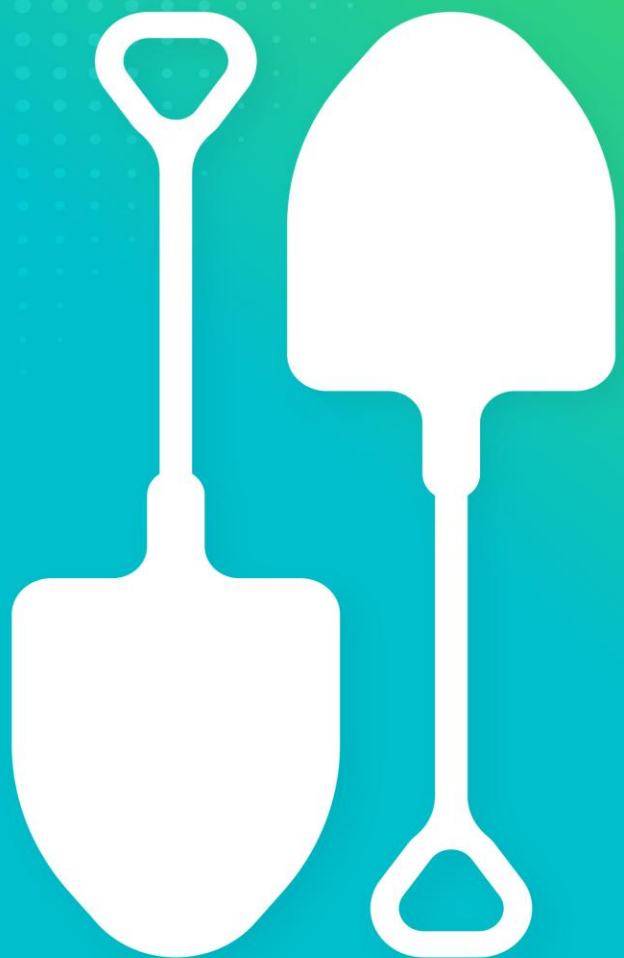






## Damages in North Carolina 2025 vs 2024





NATIONAL

# SAFE DIGGING MONTH

APRIL

[nc811.org/national-safe-digging-month](https://nc811.org/national-safe-digging-month)



[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

**Contest runs from now until April 30<sup>th</sup>**



# 2025 BANNER

*120 banners will  
be available for  
free. First come,  
first serve.*





# 2025 TAILGATE WRAPS

*26 wraps will be available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)





# Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



[nc811.org/water-tank-grant](https://nc811.org/water-tank-grant)



# 811 Water Tank Grant Program!



# Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



[neucc.org/joint-nc-sc-uccc](https://neucc.org/joint-nc-sc-uccc)





# UPCOMING MEETINGS

- **NC State UCC**  
March 11, 2025 at 10am  
Enbridge, 4211 Global St., Raleigh NC  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NCLRPC**  
March 19, 2025 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NC811 Board**  
April 25, 2025 at 8:30am  
Chetola Resort  
185 Chetola Lake Dr., Blowing Rock, NC





## EDUCATION TEAM



Parrish Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard  
Corey  
Eastern Liaison



Rory Phipps  
Western Liaison





# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)









Cabarrus/Rowan/Stanly Co UCC  
March 2025

Meeting opened by Chair, Leo Brooks

Level One Safety given by Leo Brooks

811 presentation given by Tami Groves

Discussion about emergency tickets.

Reminder – Chair/co Chair/Secretary positions coming up for reelection. Please consider supporting your UCC by running for one of the open spots.

Enbridge Gas – Lot of power. New poles. Some different fiber. Lots of updates. Repeats of tickets that don't need to be called in.

City of Kannapolis – Google supposed to be coming back into the area. Potentially June or July.

Spectrum – Rural construction supervisor. Actively working in Stanly Co, Stanfield/Oakboro area. Should be wrapped up in April.

City of Salisbury – business as usual.

Next meeting at the PNG ofc in Salisbury, April 10.