
NC811 MONTHLY UPDATE

APRIL 2025



CHEROKEE CLAY GRAHAM UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



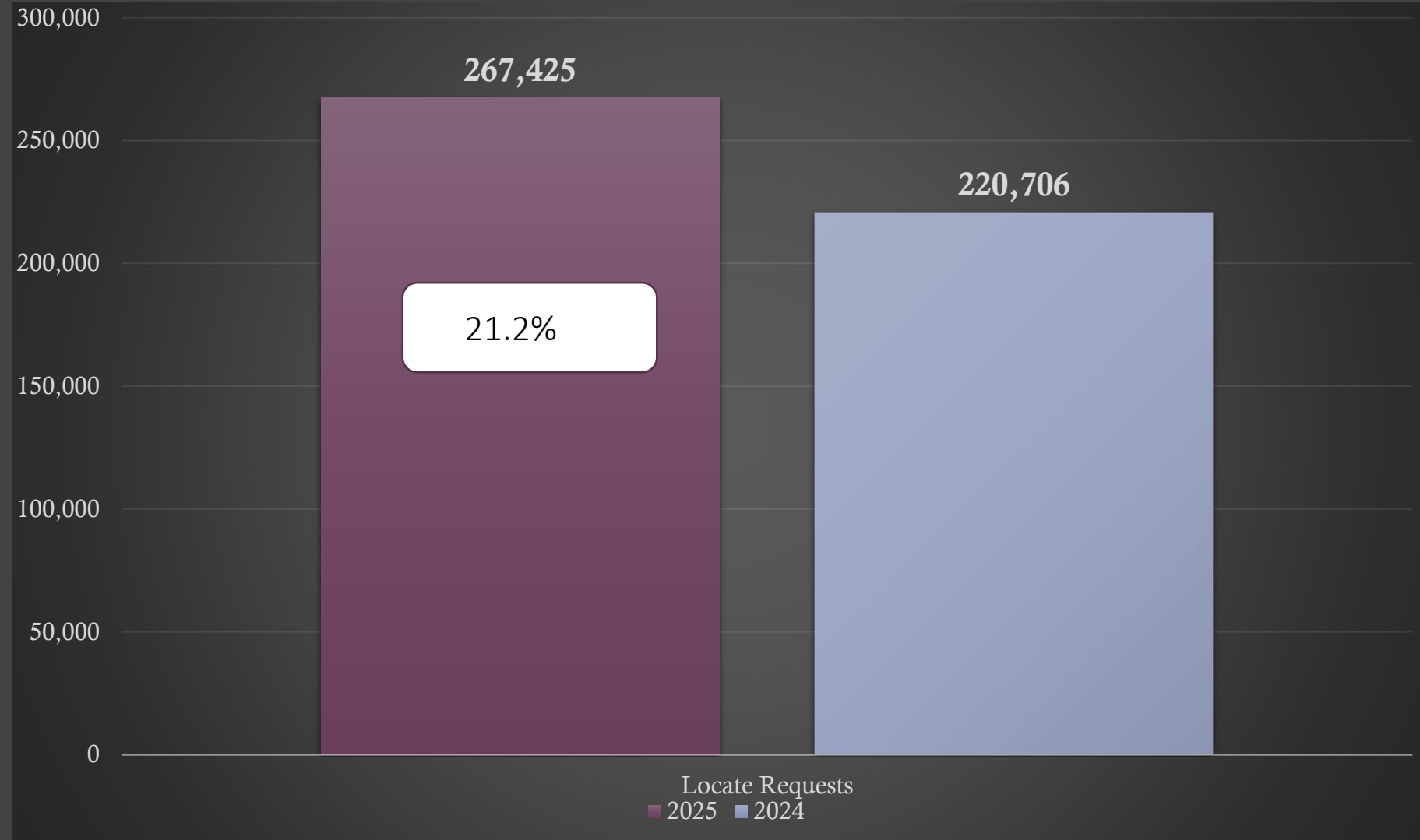
Locate Requests for NC – Mar. 25 vs 24



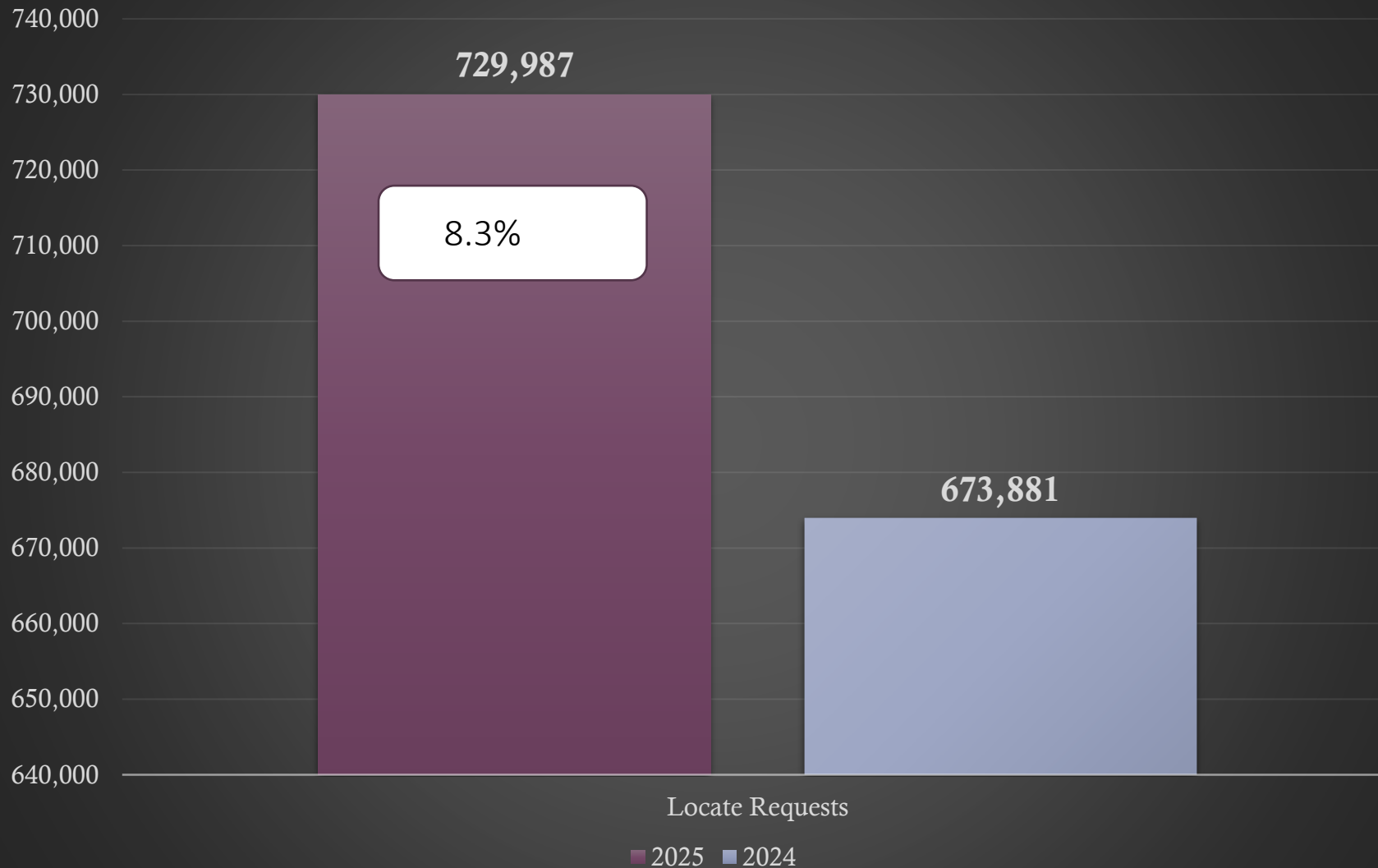
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



March 2025 - 267,425 / 2024 - 220,706=(21.2%)

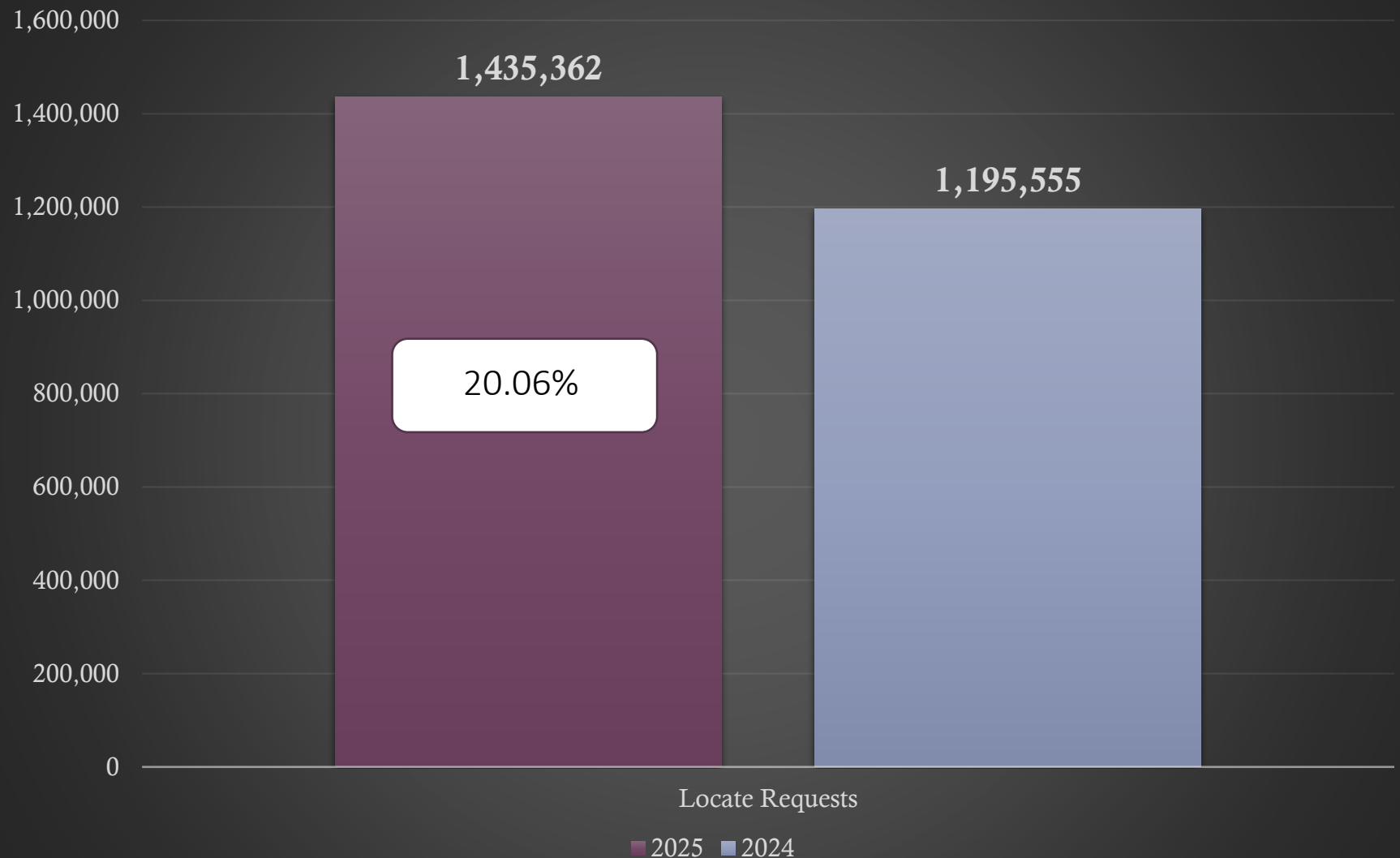
YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Transmissions for NC – Mar. 25 vs 24

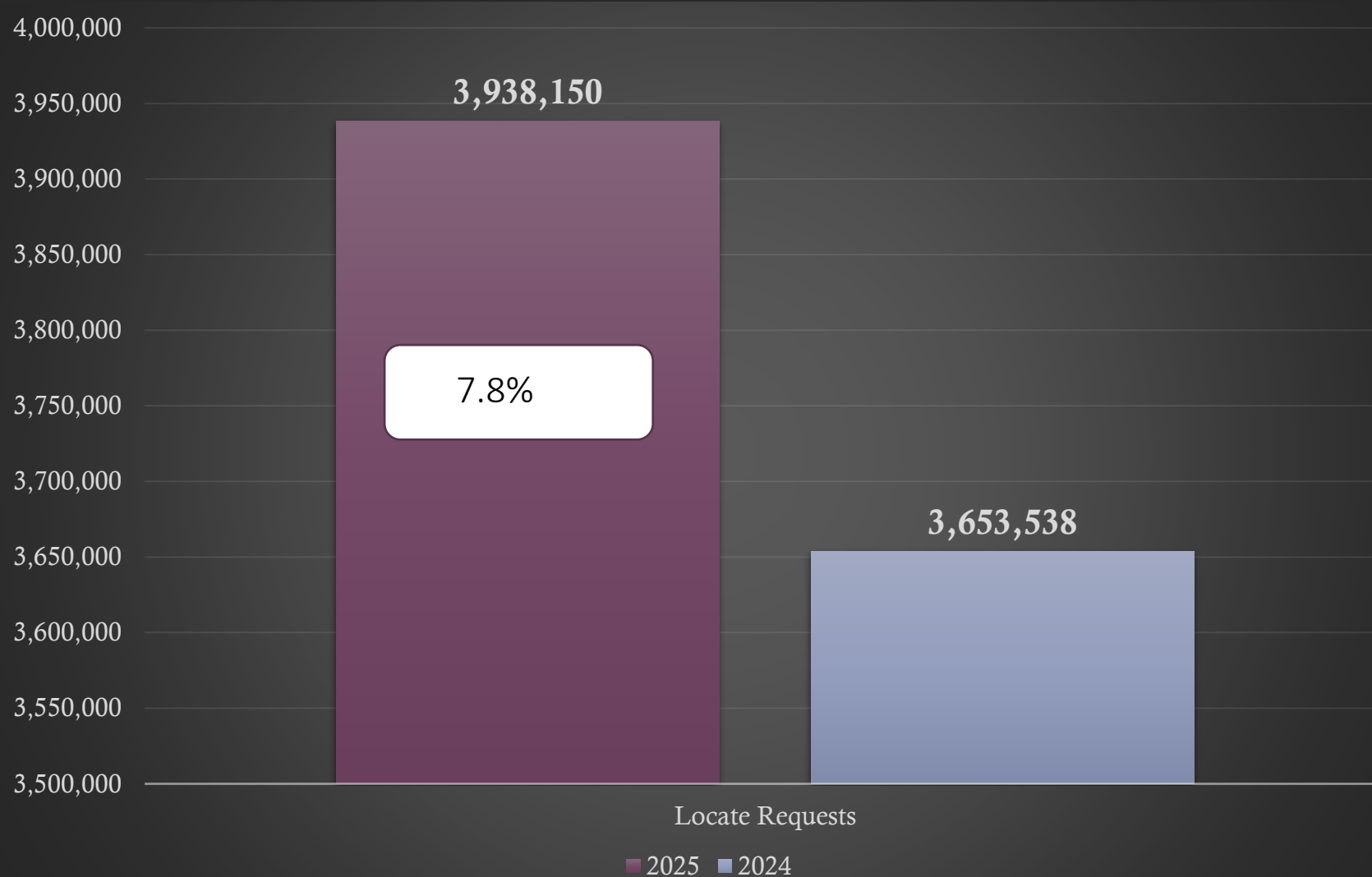


Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-

1,435,362 / 2024 -

1,195,555= (20.06%)

Transmissions YTD 2025-

3,938,150 / 2024 - 3,653,538=

(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Cherokee	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	7	3	184	3	134	331
2025	10	2	325	11	174	522
+/- Var	42.9%	-33.3%	76.6%	266.7%	29.9%	57.7%
				Locates per day		26



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Cherokee	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	17	21	725	14	256	1033
2025	35	11	876	33	514	1469
+/- Var	105.9%	-47.6%	20.8%	135.7%	100.8%	42.2%
			Locates per day			24



COUNTY TICKET DISTRIBUTION - MARCH

CHEROKEE	522
ANDREWS	59
BEAR PAW	8
MARBLE	32
MARTINS CREEK	6
MURPHY	404
RANGER	7



Top 10 Callers for MARCH

Cherokee	Company	Total
1	WRIGHT BROTHERS CONSTRUCTION COMPANY INC	74
2	BALLEWS UTILITY CONSTRUCTION LLC	49
3	CND ACQUISITION	33
4	BIRD ELECTRIC INC	32
5	SAGE BROWN WORKS	28
6	WRIGHT BROTHERS CONSTRUCTION	22
7	BLUE RIDGE MOUNTAIN EMC	22
8	DUKE ENERGY	21
9	SUMTER UTILITIES INC	17
10	NIX DIRECTIONAL DRILLING	8



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Clay	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	16	0	279	5	75	375
2025	14	2	237	19	121	393
+/- Var	-12.5%	0	-15.1%	280.0%	61.3%	4.8%
				Locates per day		20



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Clay	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	79	3	753	28	345	1208
2025	35	7	532	41	343	958
+/- Var	-55.7%	133.3%	-29.3%	46.4%	-0.6%	-20.7%
			Locates per day			16



COUNTY TICKET DISTRIBUTION - MARCH

CLAY	393
BRASSTOWN	9
HAYESVILLE	346
TUSQUITEE	28
WARNE	8



Top 10 Callers for MARCH

Clay	Company	Total
1	WRIGHT BROTHERS CONSTRUCTION	108
2	SAGE BROWN WORKS	31
3	BALLEWS UTILITY CONSTRUCTION LLC	25
4	BLUE RIDGE MOUNTAIN EMC	25
5	APPALACHIAN CABLE	23
6	NIX DIRECTIONAL DRILLING	21
7	M J UNDERGROUND	14
8	INGRAM CABLE INSTALLATION	7
9	ERIC NEWTON TRENCHING	7
10	GATEWAY UNDERGROUND	6



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Graham	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	0	1	26	4	83	114
2025	1	1	38	0	87	127
+/- Var	0	0.0%	46.2%	-100.0%	4.8%	11.4%
				Locates per day		6



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Graham	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	7	1	78	4	296	386
2025	4	4	81	2	328	419
+/- Var	-42.9%	300.0%	3.8%	-50.0%	10.8%	8.5%
			Locates per day			7



COUNTY TICKET DISTRIBUTION - MARCH

GRAHAM	127
CHEOAH	5
ROBBINSVILLE	122



Top 10 Callers for MARCH

Graham	Company	Total
1	CHARLES BLALOCK AND SONS	28
2	HAYNES ELECTRIC UTILITY CORPORATION	22
3	WATSON CONTRACTING	20
4	D R PHILLIPS LLC	12
5	SUMTER UTILITIES INC	8
6	DINO BRUCATO	7
7	REYNOLDS FENCE & GUARDRAIL INC	3
8	SANDY GILBREATH-IEHLE	3
9	HART & HICKMEN	2
10	DTR CONTRACTING	2

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

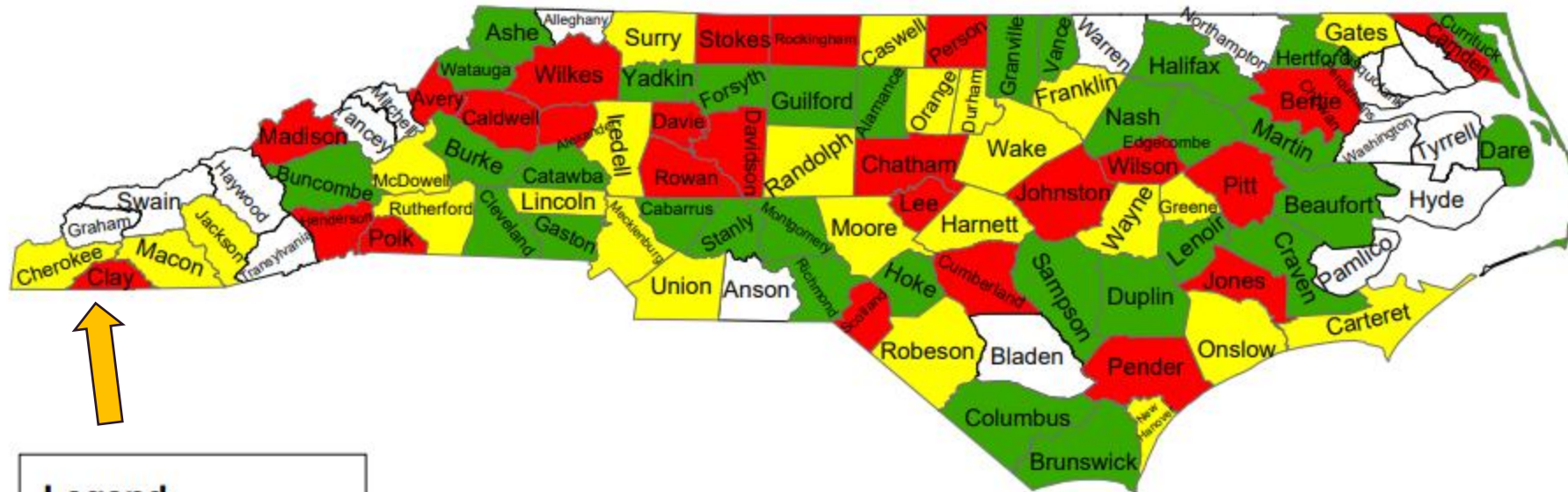
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

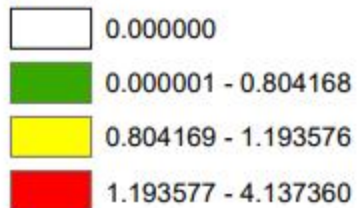
Damages Per 1,000 Transmissions

March
2025



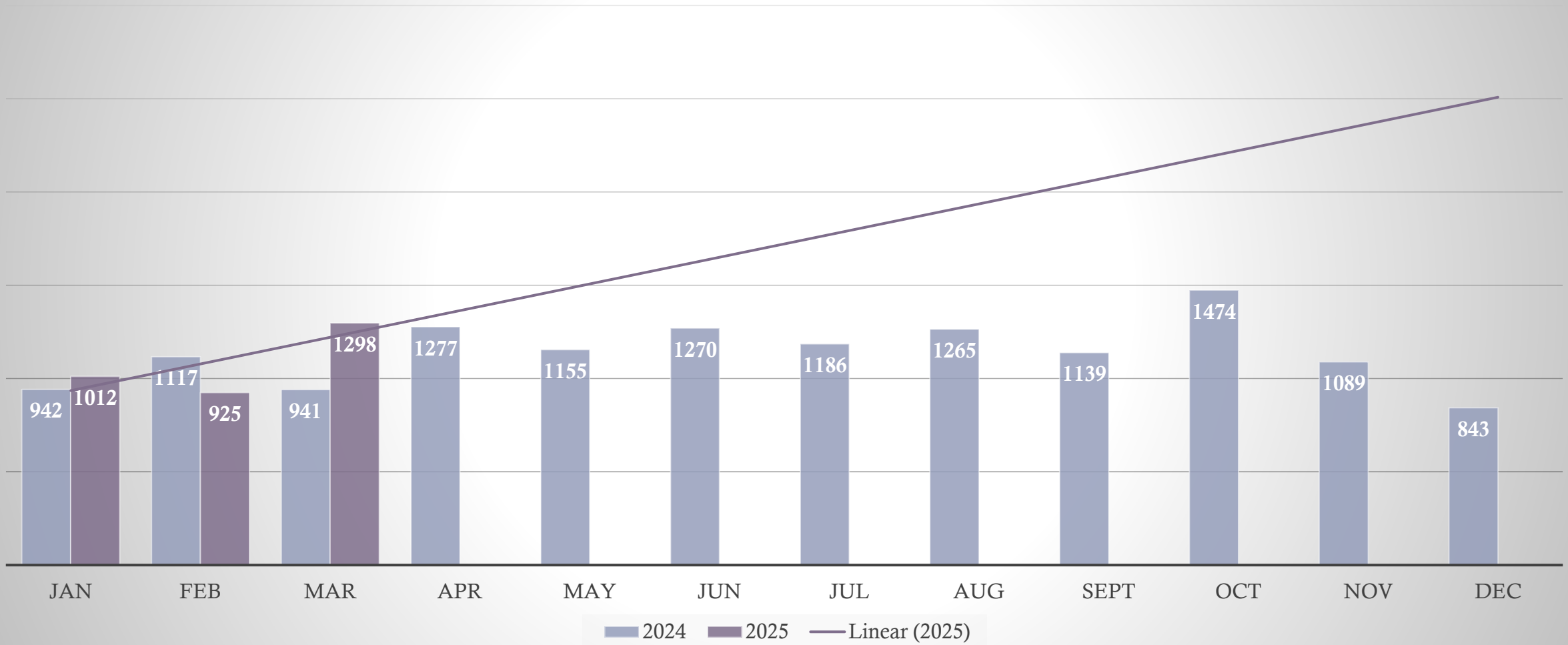
Legend

Quantile





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



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Piedmont Liaison



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Specialist



Ann Rushing
Education
Manager



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Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



**Before you dig,
contact 811.**



