

UCC Sign-In Sheet County: Cumberland Date: 4 / 3 / 2025

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NC811 MONTHLY UPDATE

APRIL 2025



CUMBERLAND COUNTY UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



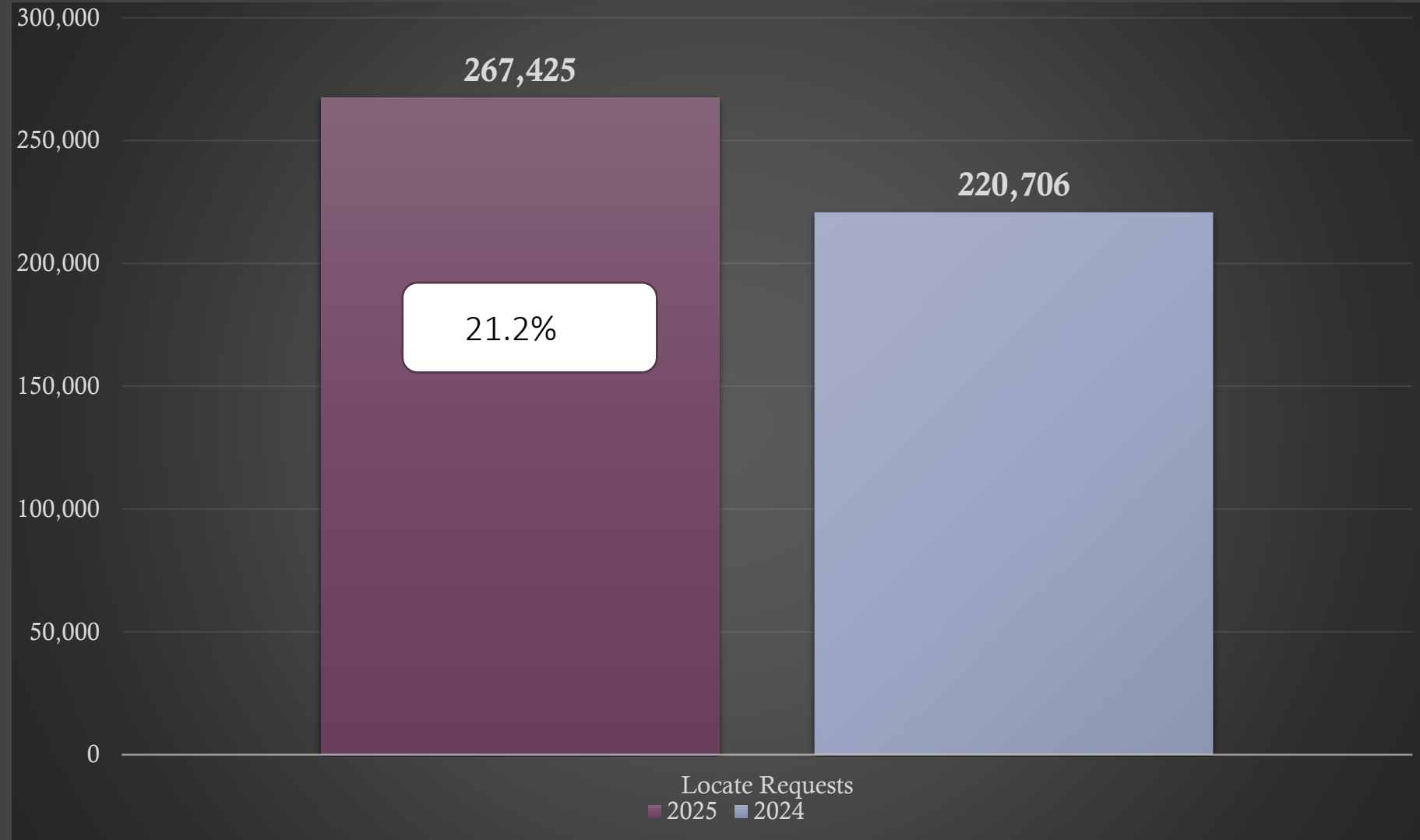
Locate Requests for NC – Mar. 25 vs 24



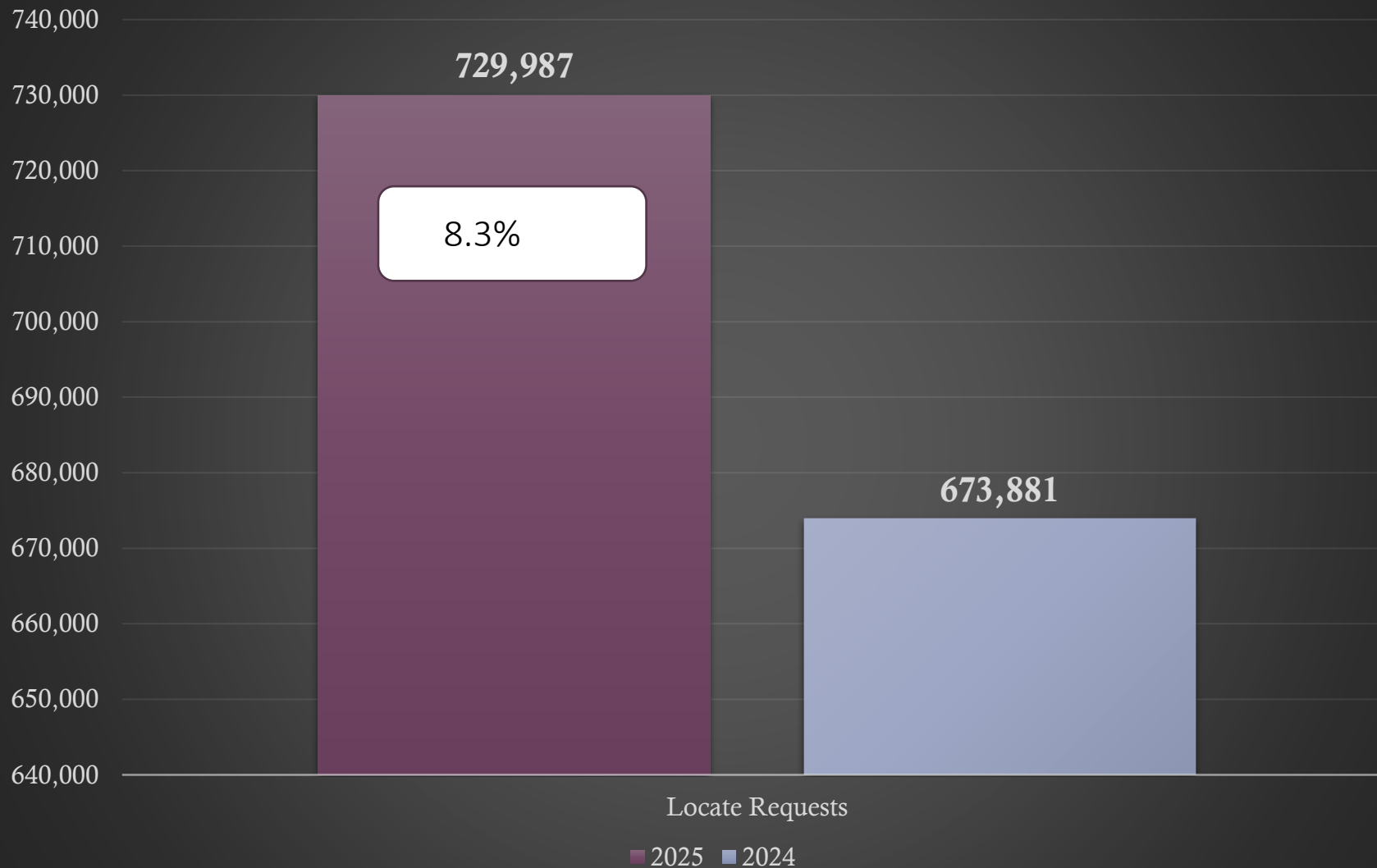
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



March 2025 - 267,425 / 2024 - 220,706=(21.2%)

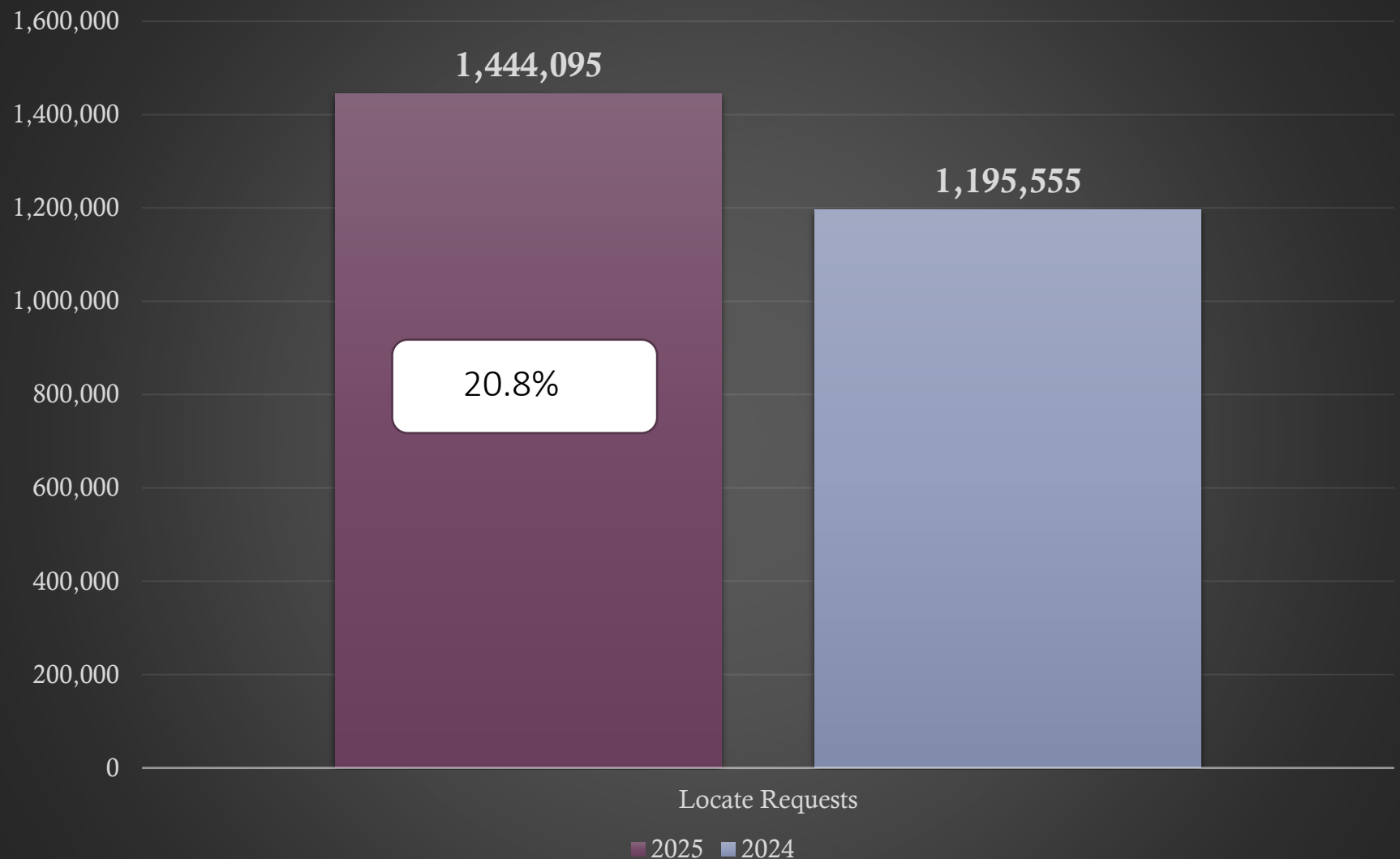
YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Transmissions for NC – Mar. 25 vs 24

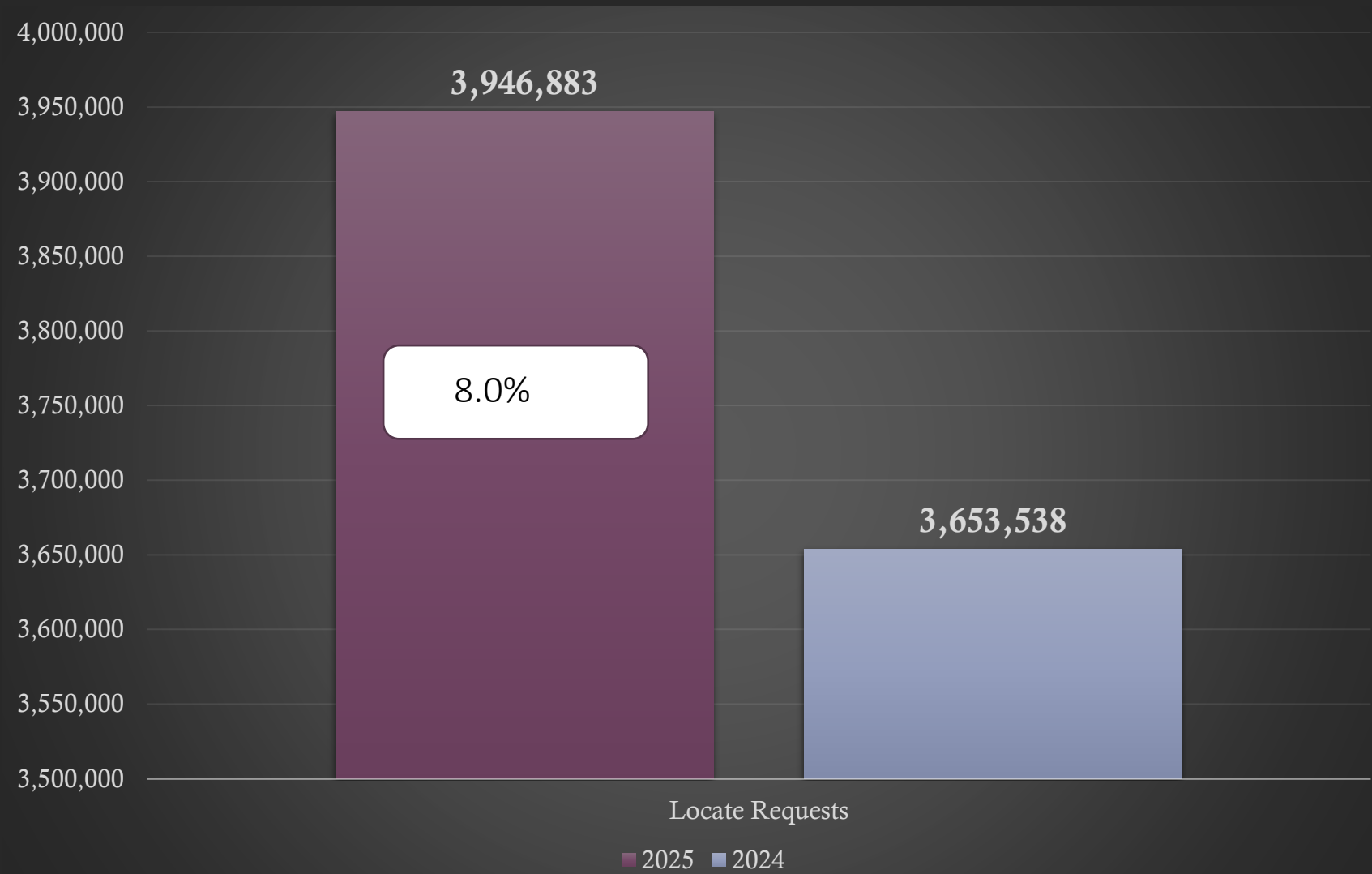


Transmissions MTD 2025-
1,444,095 / 2024 -
1,195,555= (20.8%)

Transmissions YTD 2025-
3,946,883 / 2024 -
3,653,538= (8.0%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
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(8.0%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	287	69	4538	77	1628	6599
2025	524	120	3846	130	1469	6089
+/- Var	82.6%	73.9%	-15.2%	68.8%	-9.8%	-7.7%
		Avg Locates per Day				304



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	585	156	12071	247	4727	17786
2025	1724	206	10775	308	4238	17251
+/- Var	194.7%	32.1%	-10.7%	24.7%	-10.3%	-3.0%
		Avg Locates per Day				283



COUNTY TICKET DISTRIBUTION - MARCH

County/Place	03 Mar
CUMBERLAND	6089
ARDULUSA	8
BEAVER CREEK	4
CEDAR CREEK	14
CUMBERLAND	4
EASTOVER	90
FALCON	12
FAYETTEVILLE	4444
FORT BRAGG	37
FORT LIBERTY	155
GODWIN	36
GRAYS CREEK	27
HAYMOUNT	2
HOPE MILLS	624

JUDSON	1
LAKEDALE	1
LINDEN	47
POPE AIR FORCE BASE	1
SPRING LAKE	221
STEDMAN	68
VANDER	213
WADE	80



Top 15 Callers for MARCH

Rank	Name	Totals
1	W G UNDERGROUND LLC	454
2	DEN UNDERGROUND	379
3	FUTURE COMMUNICATIONS	314
4	CANOS SERVICES LLC	277
5	R G COMMUNICATIONS INC	270
6	CINTERRA	241
7	UMANA DIRECTIONAL BORING LLC	211
8	DPW	178
9	SOUTHEAST CONNECTIONS LLC	161
10	A & L CABLE SERVICES INC	149
11	T A LOVING COMPANY	146
12	FAYETTEVILLE PWC	124
13	IBAK UG	113
14	CAPE FEAR UTILITIES LLC	99
15	PIEDMONT NATURAL GAS	95

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

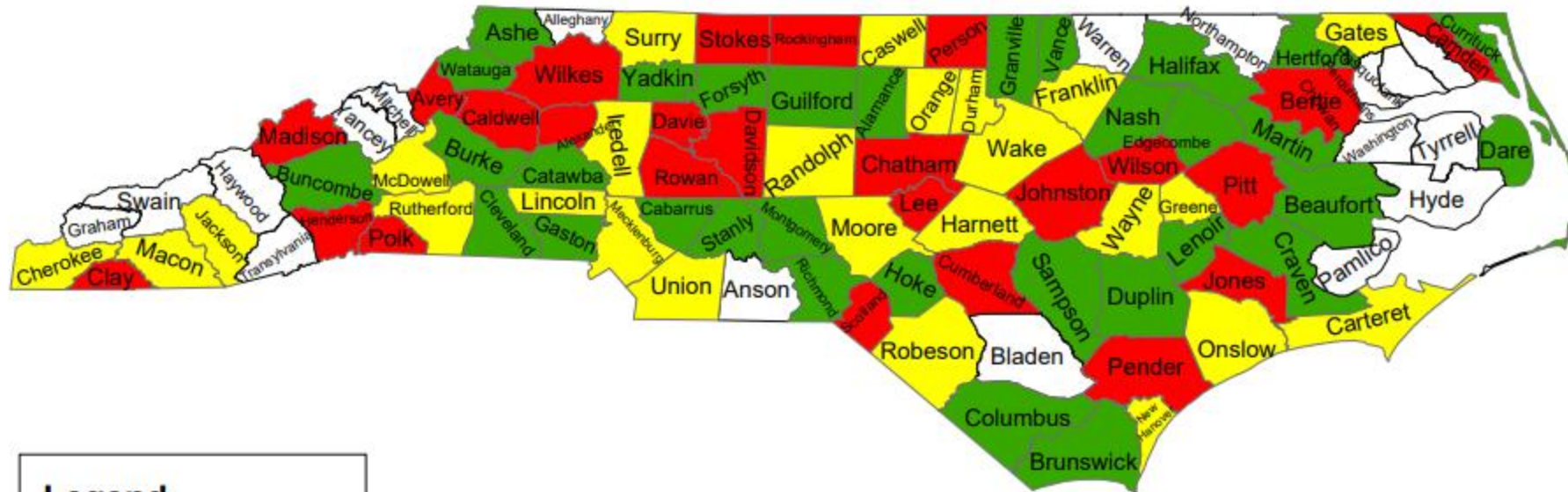
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

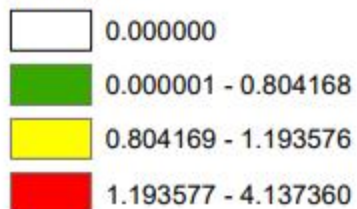
Damages Per 1,000 Transmissions

March
2025



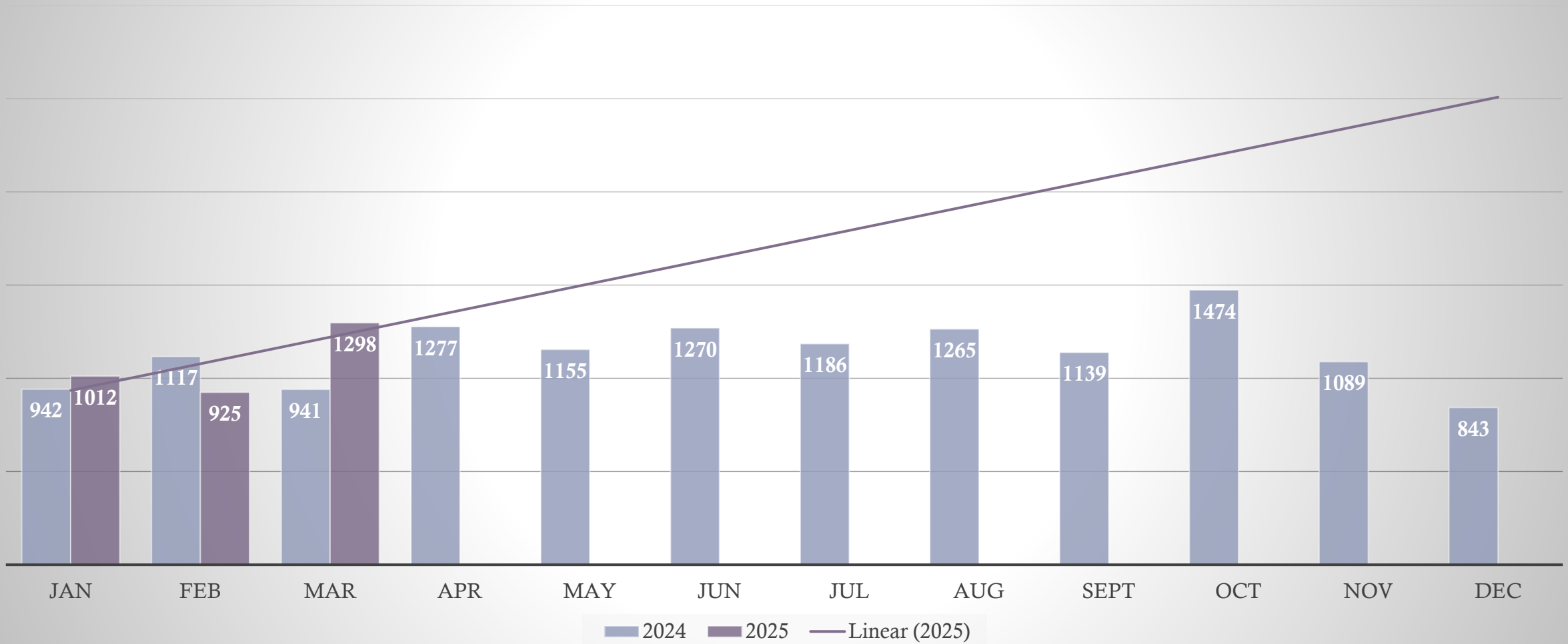
Legend

Quantile





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



**Before you dig,
contact 811.**

