
NC811 MONTHLY UPDATE

APRIL 2025



HENDERSON POLK TRANSYLVANIA UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



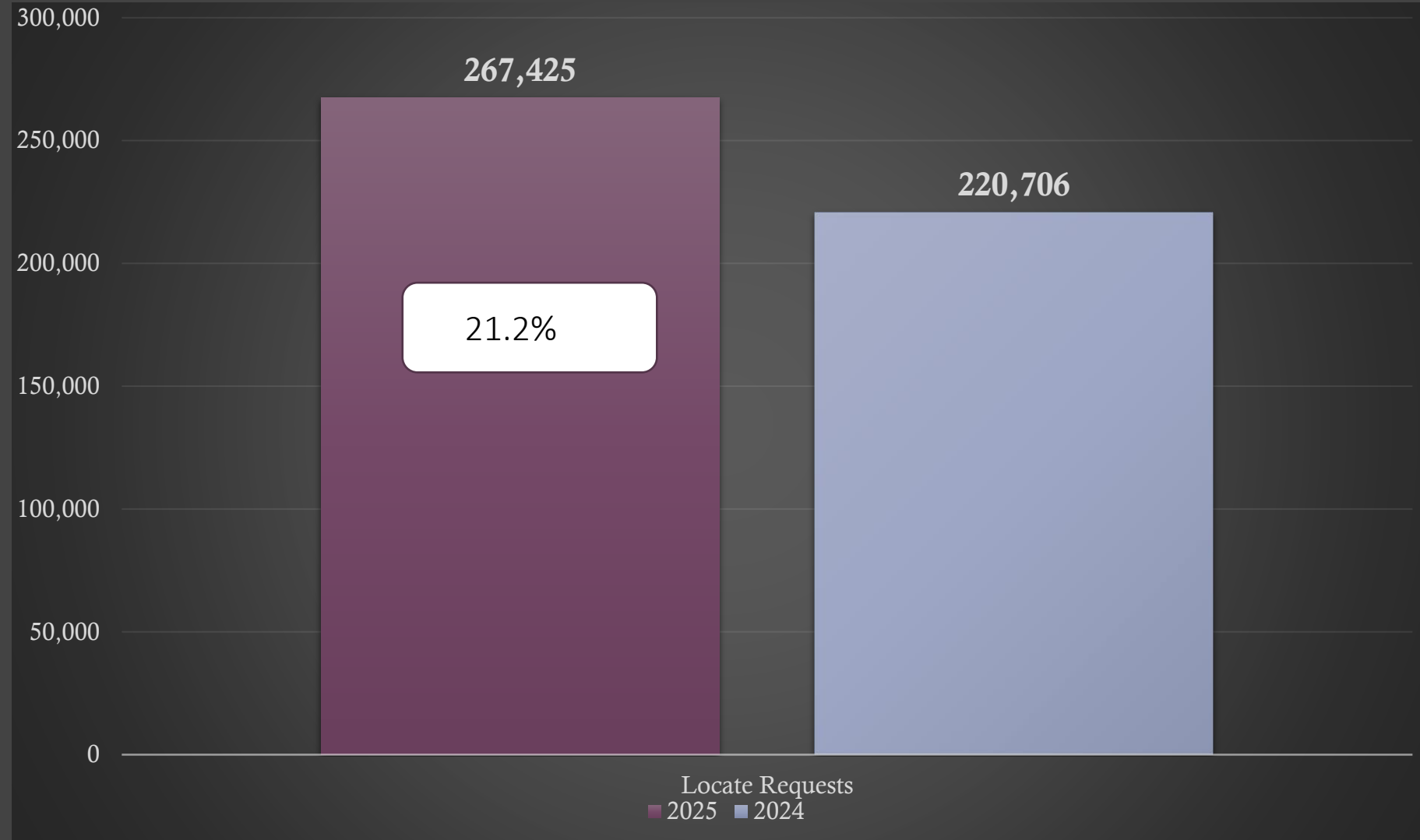
Locate Requests for NC – Mar. 25 vs 24



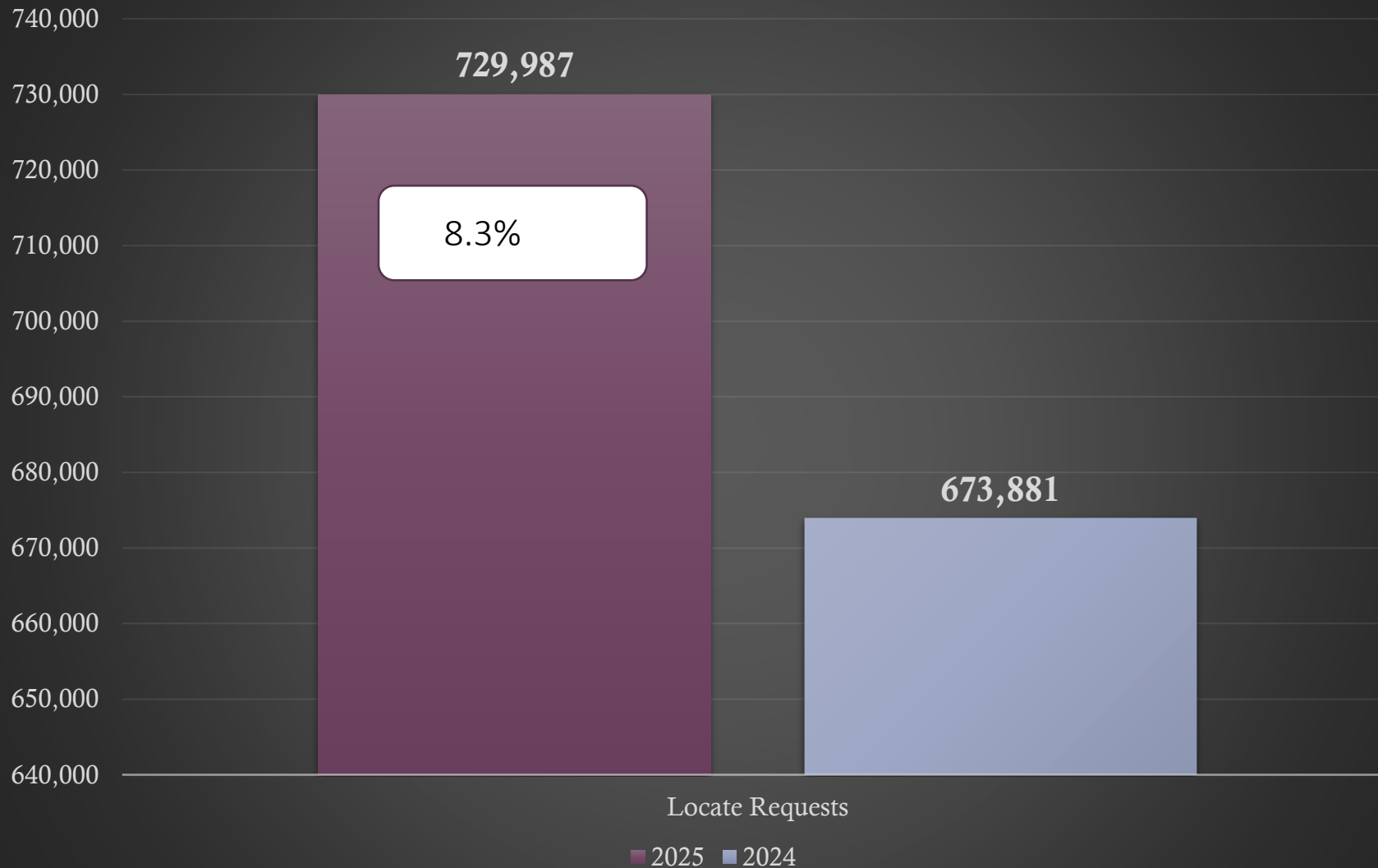
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



March 2025 - 267,425 / 2024 - 220,706 = (21.2%)

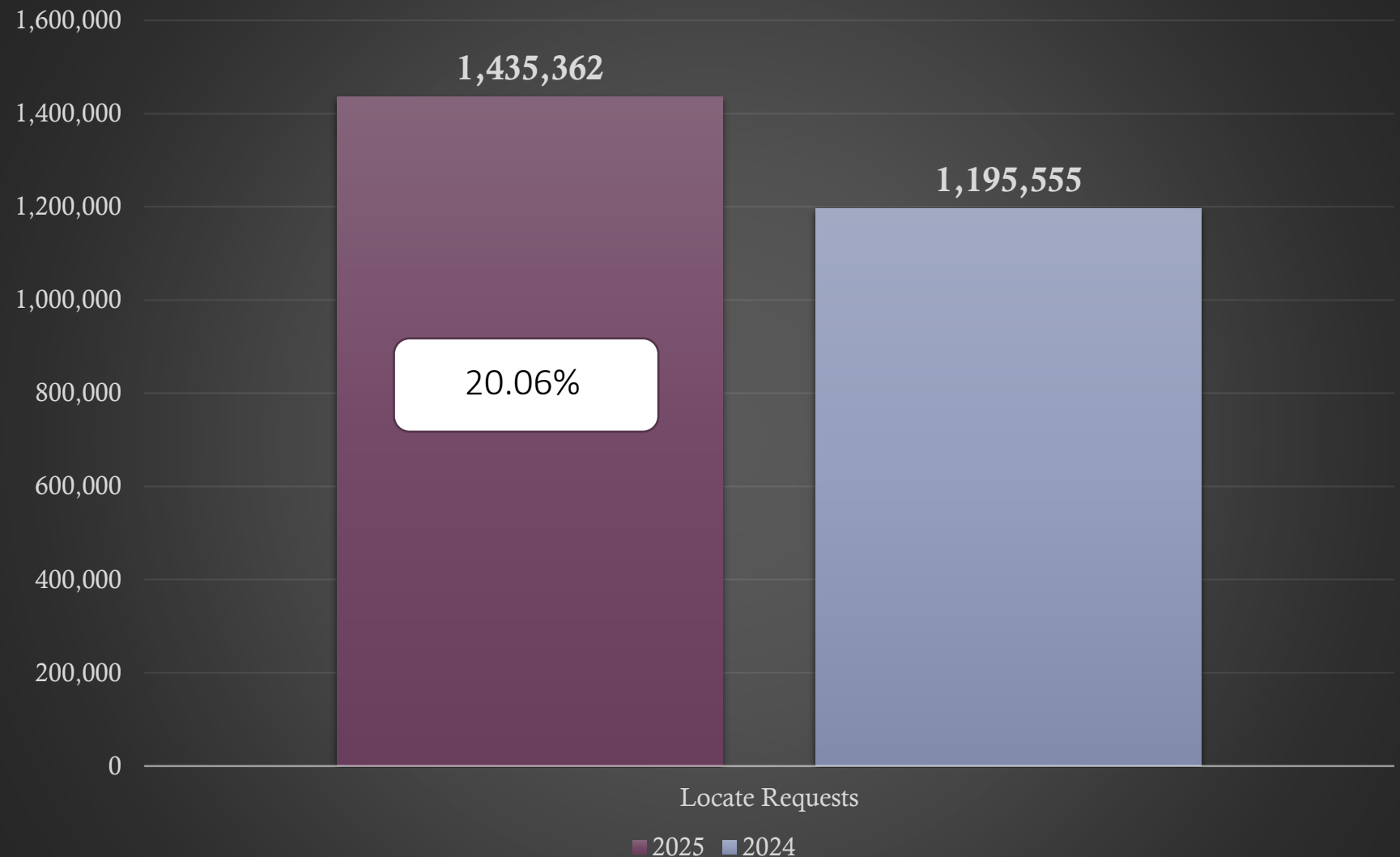
YTD 2025 - 729,987 / 2024 - 673,881 = +8.3%

Transmissions for NC – Mar. 25 vs 24

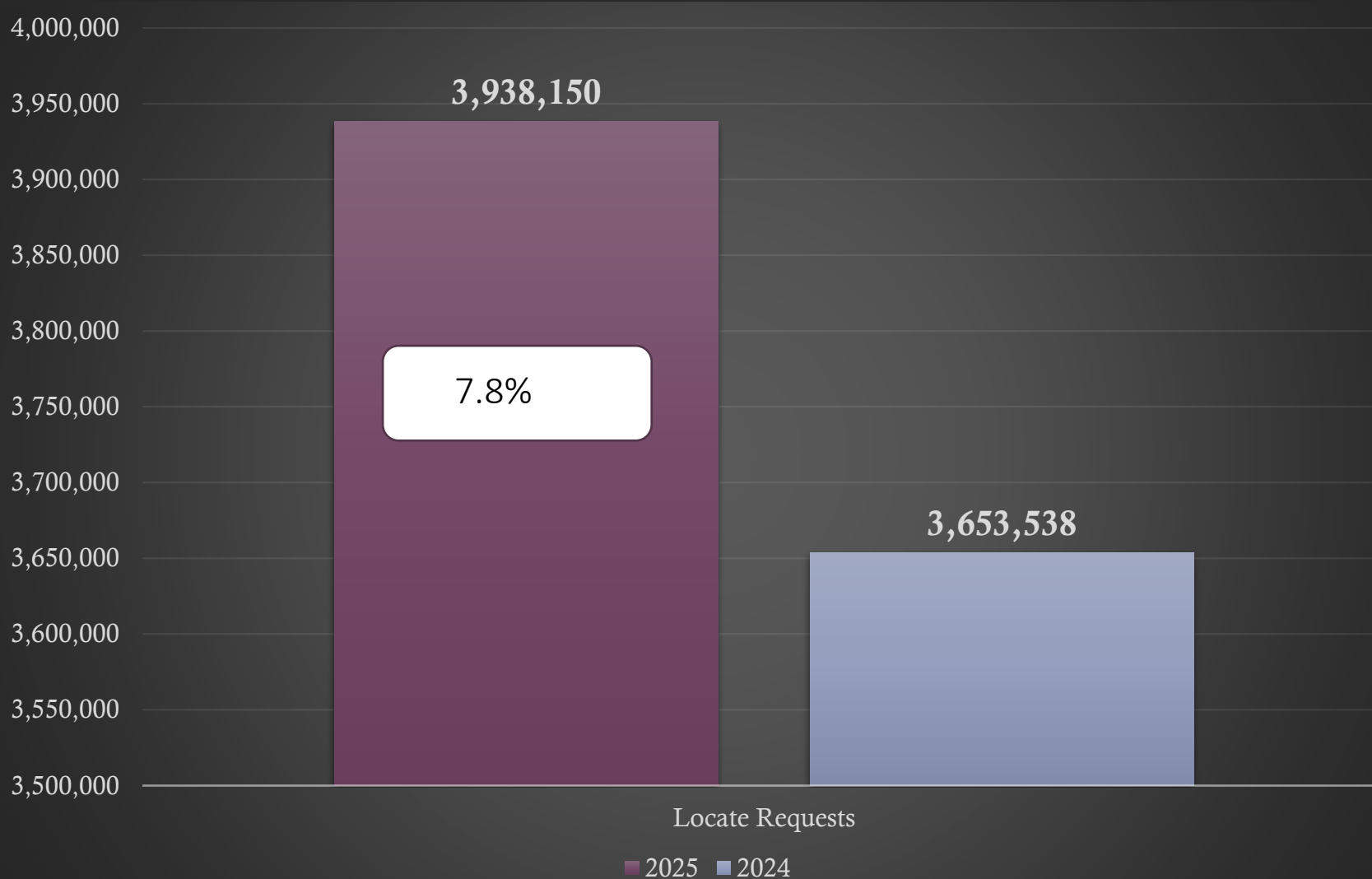


Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)
Transmissions YTD 2025-
3,938,150 / 2024 - 3,653,538=
(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	182	32	1624	55	802	2695
2025	248	44	1827	94	775	2988
+/- Var	36.3%	37.5%	12.5%	70.9%	-3.4%	10.9%
				Locates per day		149



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	390	60	4269	141	2242	7102
2025	604	73	5078	234	2432	8421
+/- Var	54.9%	21.7%	19.0%	66.0%	8.5%	18.6%
			Locates per day			138



COUNTY TICKET DISTRIBUTION - MARCH

HENDERSONVILLE	3197
BALFOUR	13
BARKER HEIGHTS	3
BAT CAVE	4
BEARWALLOW	4
EAST FLAT ROCK	34
EDNEYVILLE	20
ETOWAH	39
FLAT ROCK	319
FLETCHER	383

GERTON	27
HENDERSONVILLE	1634
HORSE SHOE	140
LAUREL PARK	64
MILLS RIVER	358
MOUNTAIN HOME	28
NAPLES	25
SALUDA	30
VALLEY HILL	4
ZIRCONIA	49



Top 10 Callers for MARCH

Henderson	Company	Total
1	SUMTER UTILITIES	241
2	GLOBAL FIBER	239
3	AT&T UTILITY OPERATIONS	163
4	FOREMOST PIPELINE CONSTRUCTION COMPANY	121
5	ITG	105
6	SOUTHEAST CONNECTIONS LLC	88
7	DUKE ENERGY	88
8	HAYNES ELECTRIC UTILITY CORPORATION	86
9	ANSCO & ASSOCIATES LLC	79
10	BIGHAM CABLE CONSTRUCTION INC	77



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	41	2	249	28	98	418
2025	26	7	355	30	156	574
+/- Var	-36.6%	250.0%	42.6%	7.1%	59.2%	37.3%
				Locates per day		29



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	89	5	798	75	250	1217
2025	50	14	945	59	294	1362
+/- Var	-43.8%	180.0%	18.4%	-21.3%	17.6%	11.9%
			Locates per day			22



COUNTY TICKET DISTRIBUTION - MARCH

POLK	574
COLUMBUS	144
GREEN CREEK	15
MILL SPRING	69
SALUDA	128
SUNNY VIEW	3
TRYON	212



Top 10 Callers for MARCH

Polk	Company	Total
1	SUMTER UTILITIES INC	126
2	WINDSTREAM COMMUNICATIONS	34
3	DUKE ENERGY	33
4	CAROLINAS GEOTECHNICAL GROUP	30
5	ITG	21
6	RUTHERFORD ELECTRIC MEMBERSHIP CORP	18
7	ALRIDGE ELECTRIC	17
8	BIGHAM CABLE CONSTRUCTION INC	17
9	INMAN CAMPOBELLO WATER DISTRICT	16
10	CAROLINAS GEOTECHNICAL GROUP	11



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	17	5	297	9	141	469
2025	25	5	292	4	169	495
+/- Var	47.1%	0.0%	-1.7%	-55.6%	19.9%	5.5%
				Locates per day		25



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	66	20	933	40	358	1417
2025	61	9	891	24	537	1522
+/- Var	-7.6%	-55.0%	-4.5%	-40.0%	50.0%	7.4%
			Locates per day			25



COUNTY TICKET DISTRIBUTION - MARCH

TRANSYLVANIA	495
BALSAM GROVE	6
BREVARD	343
CEDAR MOUNTAIN	27
CONNESTEE	3
DUNNS ROCK	3
LAKE TOXAWAY	20
LITTLE RIVER	1
PENROSE	11
PISGAH FOREST	59

ROSMAN	10
SAPPHIRE	4
TOXAWAY FALLS	6



Top 10 Callers for MARCH

Transylvania	Company	Total
1	SUMTER UTILITIES	104+
2	CHC UNDERGROUND INC	46
3	TENNOCA CONSTRUCTION COMPANY	26
4	MOUNTAIN CREEK CONTRACTORS	16
5	DUKE ENERGY	14
6	SOUTHEAST CONNECTIONS LLC	10
7	HAYNES ELECTRIC UTILITY CORPORATION	8
8	BIRD ELECTRIC INC	8
9	GLORY UTILITIES, LLC	8
10	FRENCH BROAD MHP	7

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

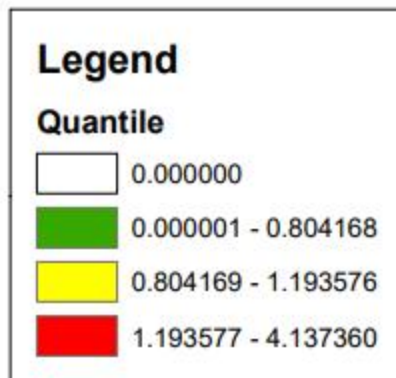
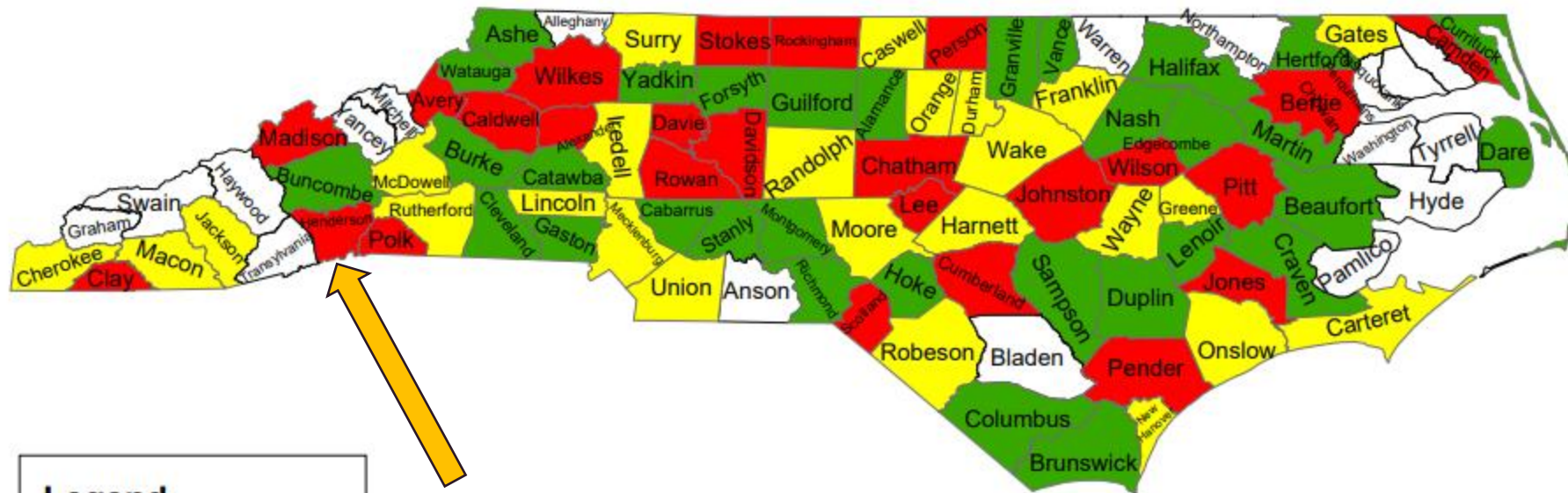
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

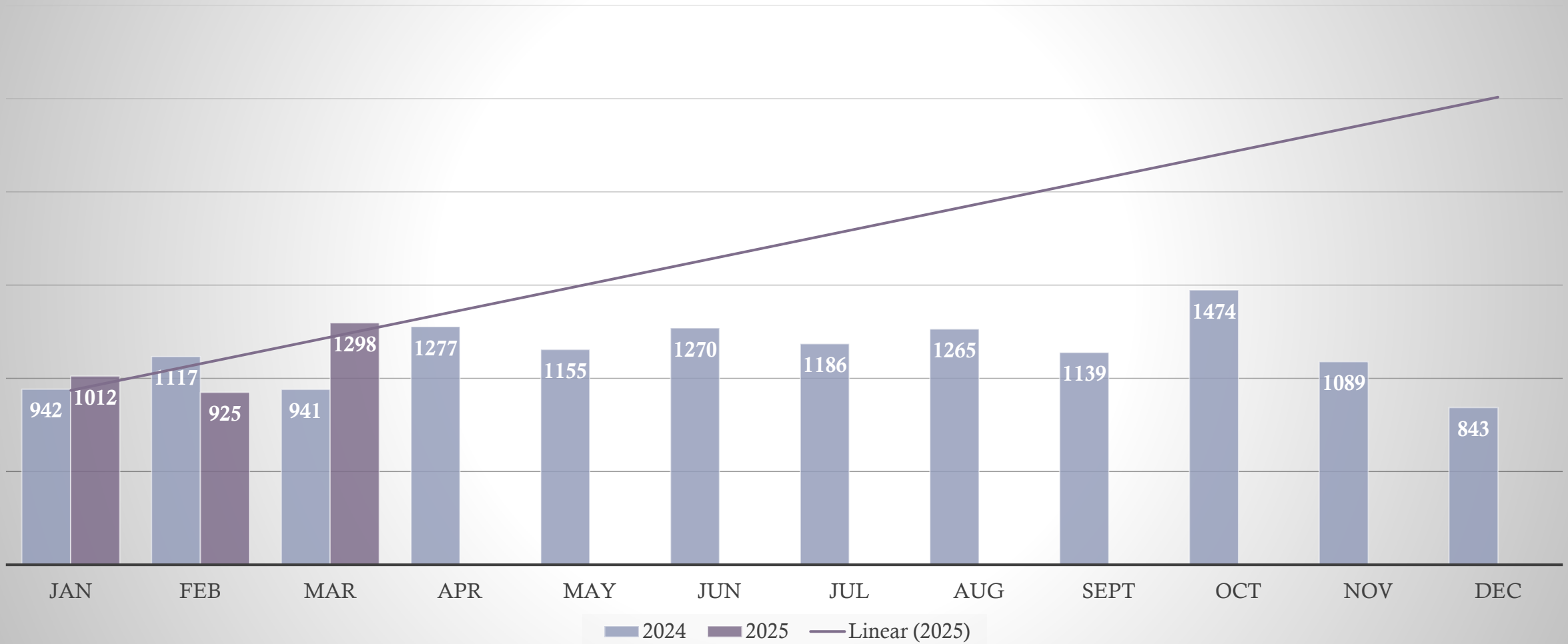
Damages Per 1,000 Transmissions

March
2025





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



**Before you dig,
contact 811.**



[illegible]