



NC811 MONTHLY UPDATE

MARCH 2025

LEE UCC





On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.





# DATA INSIGHTS

Locate Requests

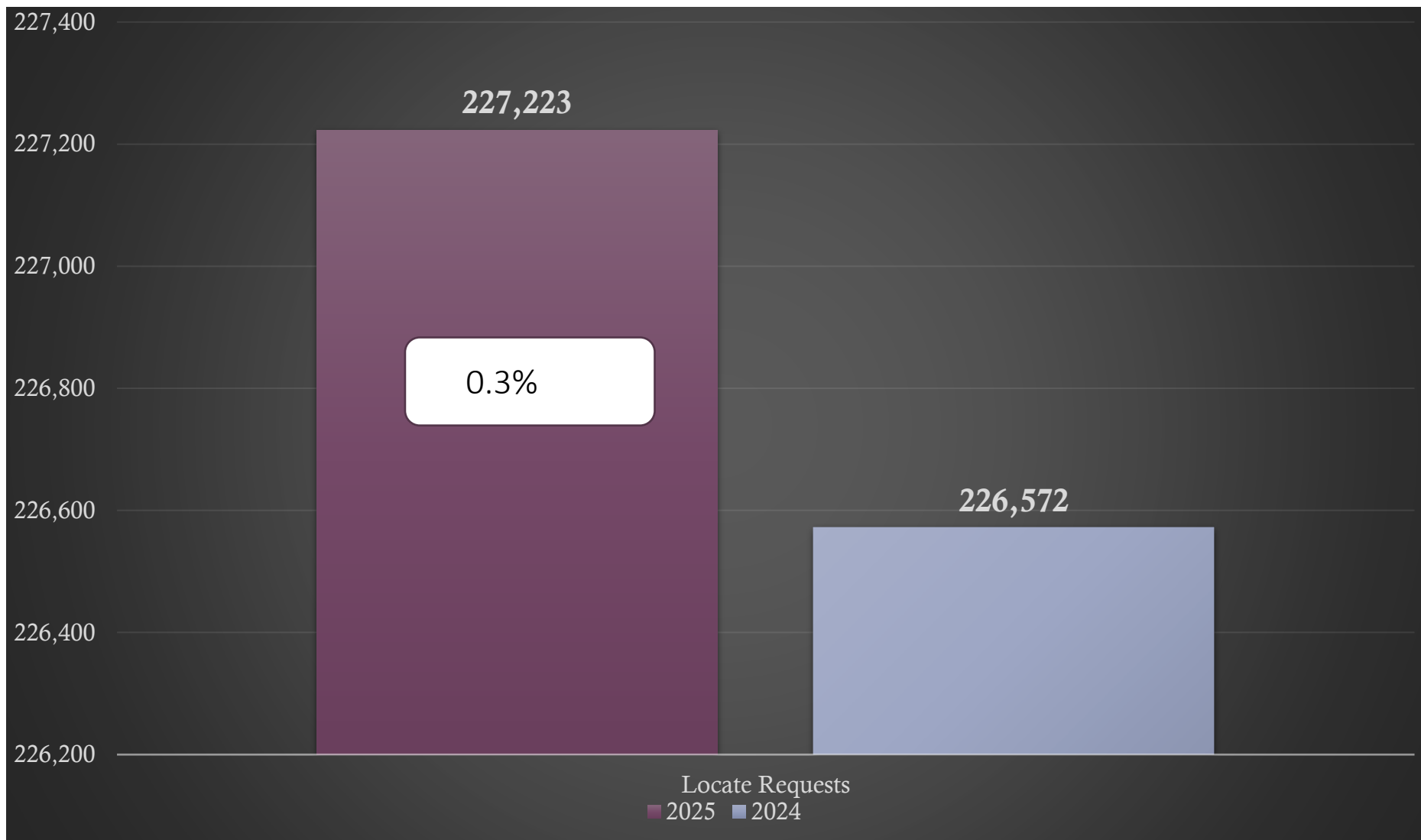
Transmissions

County ticket volume  
and distribution





## Locate Requests for NC - Feb 25 vs 24



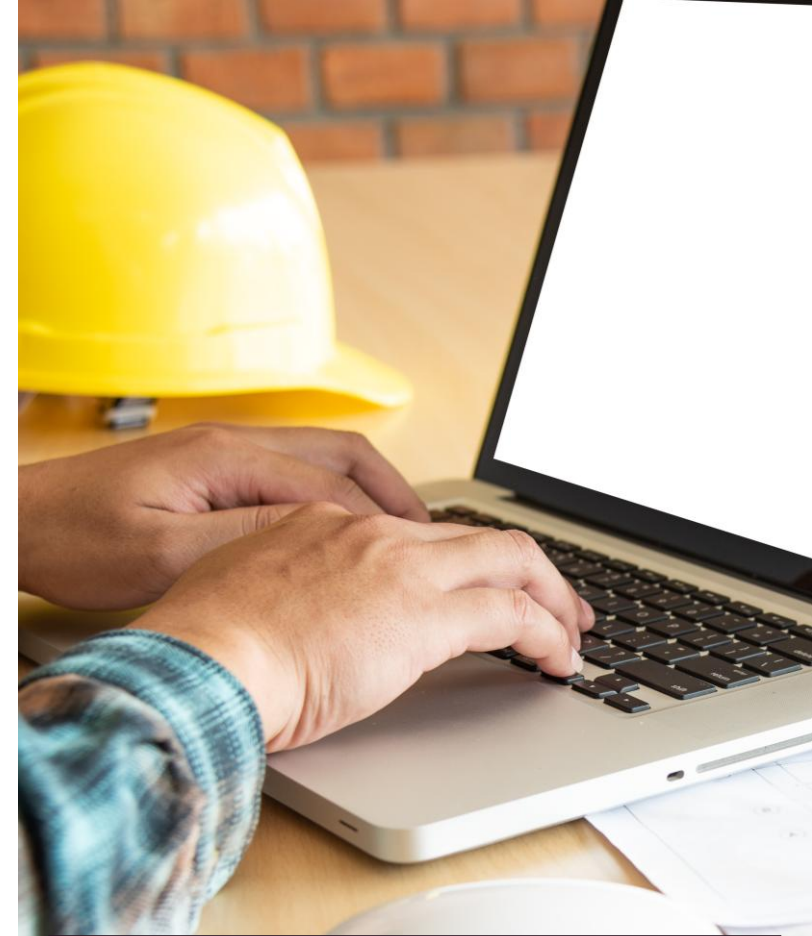
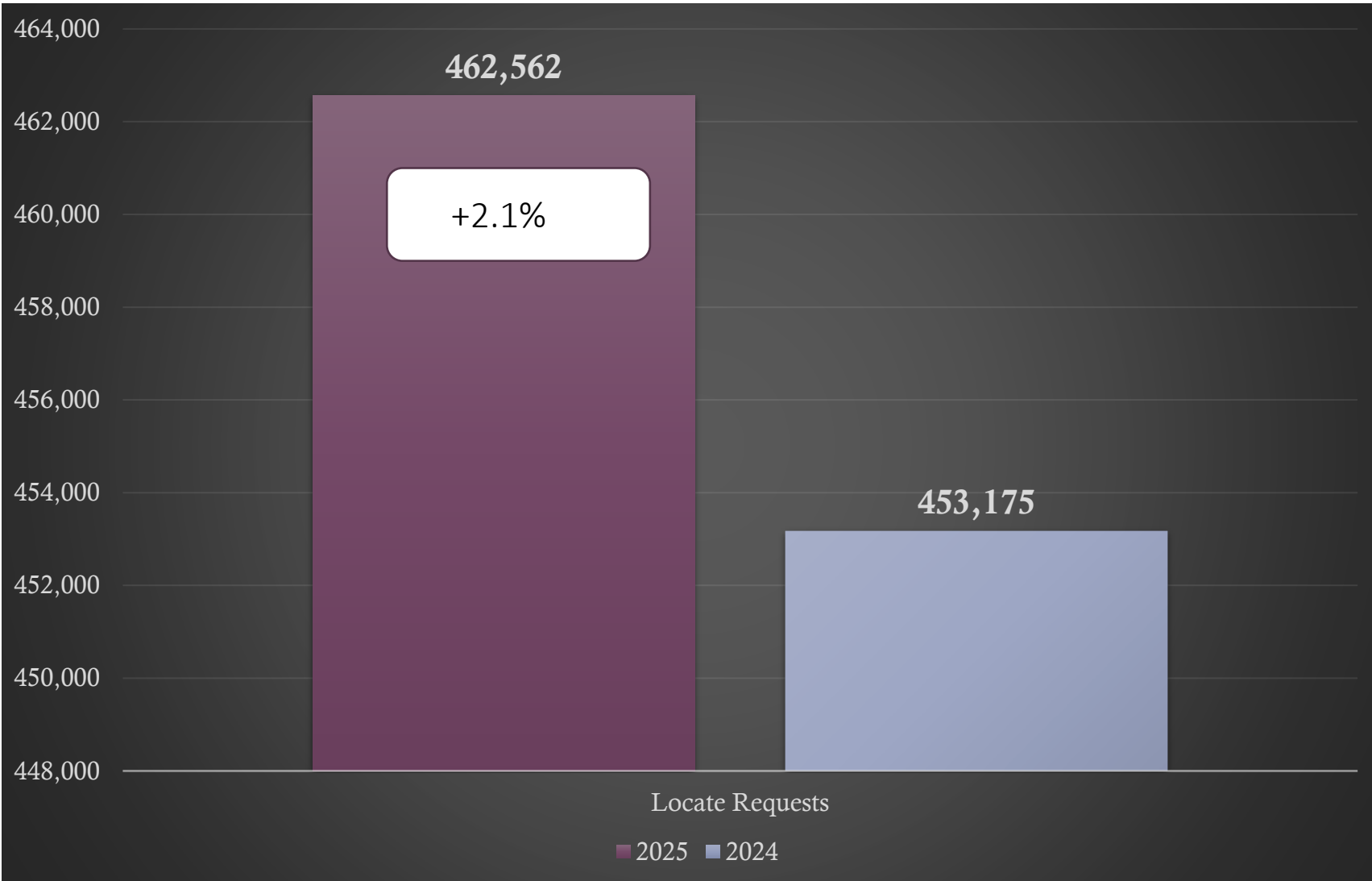
Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 -  
(73,325) = 33.3% of volume /  
Jan 2025 (75,322) =  
32.0% (1.3% Increase from  
the month before)





## Locate Requests for NC - YTD



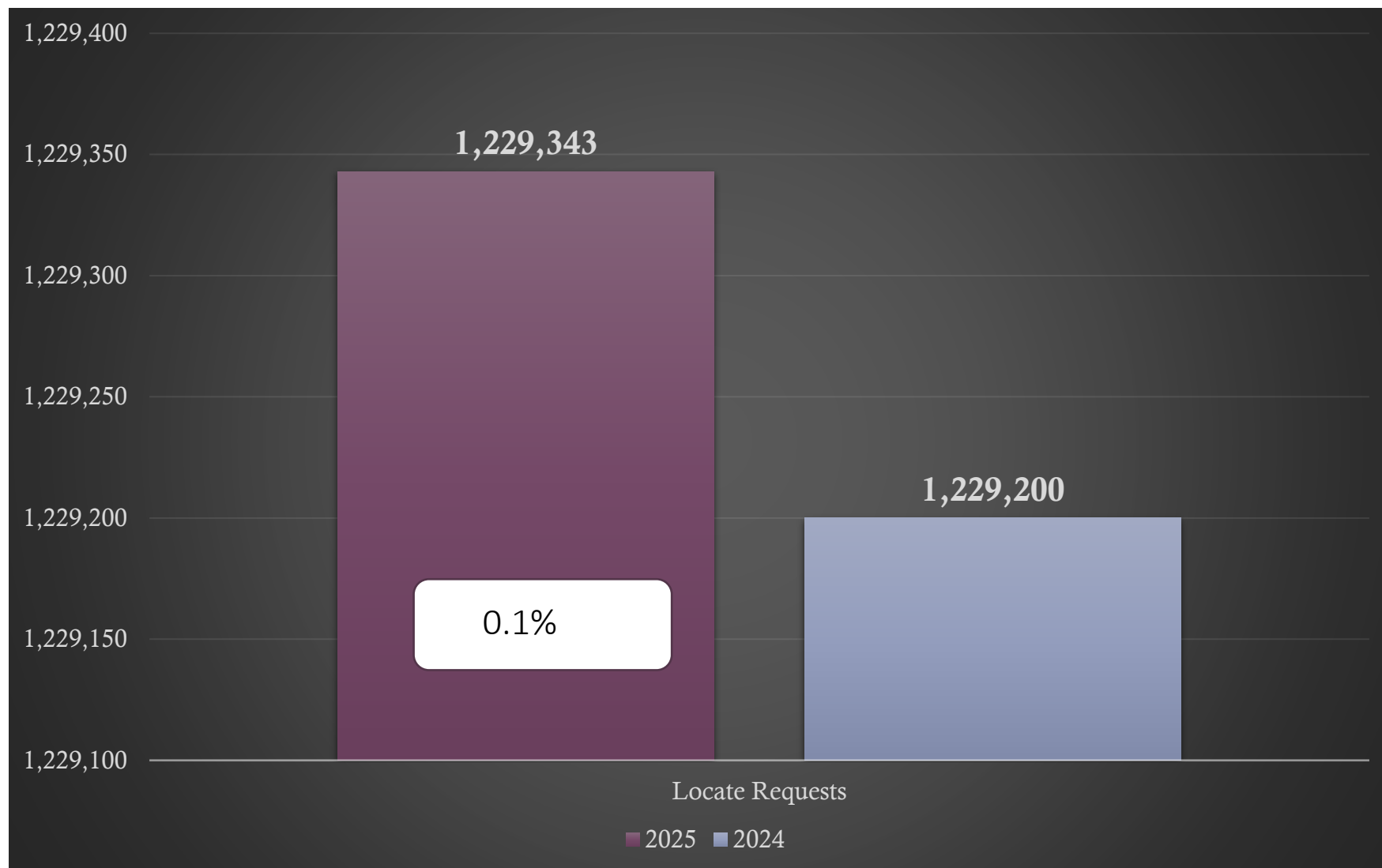
Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)  
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%



## Transmissions for NC – Feb 25 vs 24

Transmissions MTD 2025- 1,229,343 /  
2024 - 1,229,200= (0.1%)

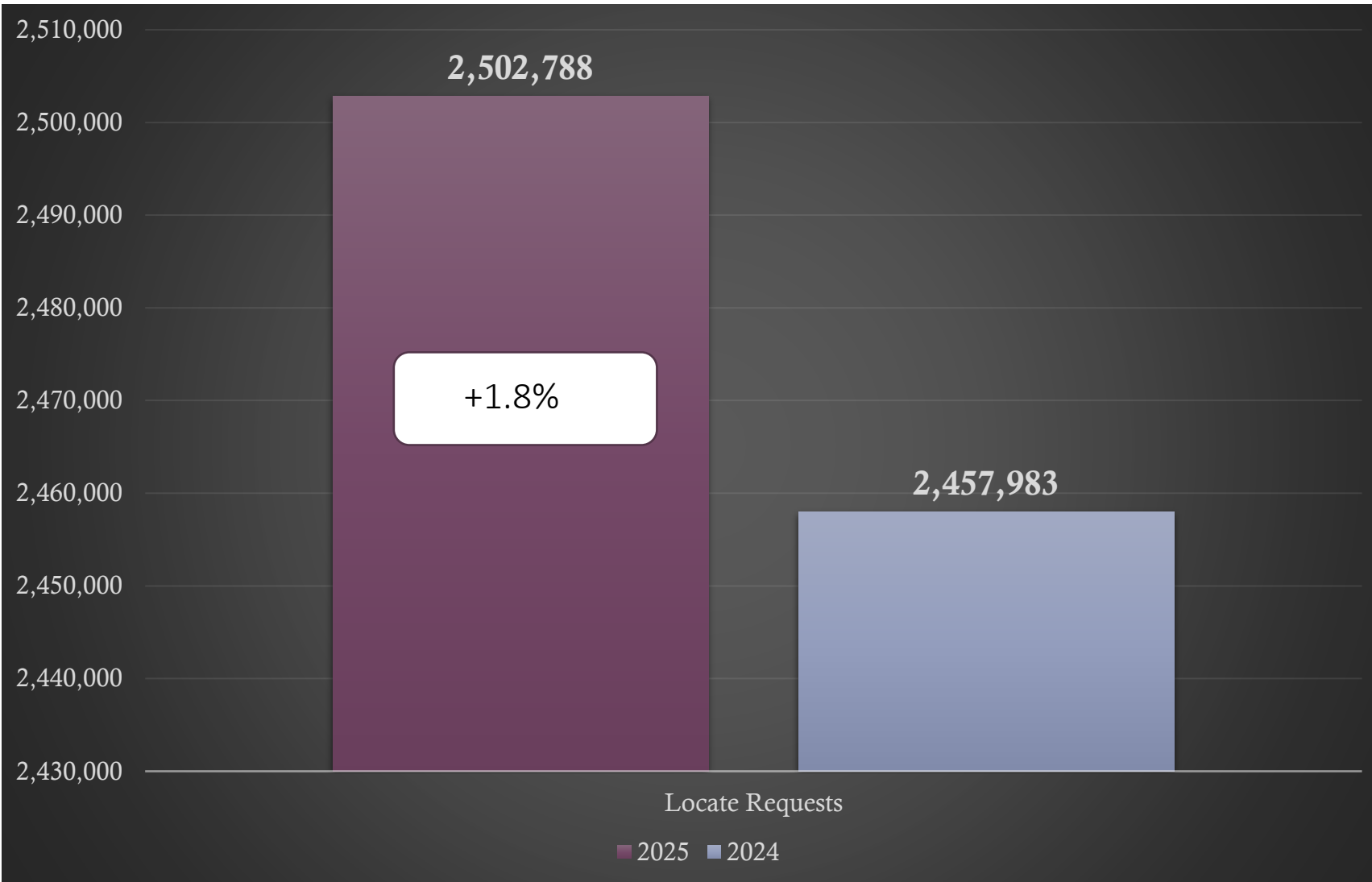
Transmissions YTD 2025- 2,502,788 /  
2024 - 2,457,983= (1.8%)





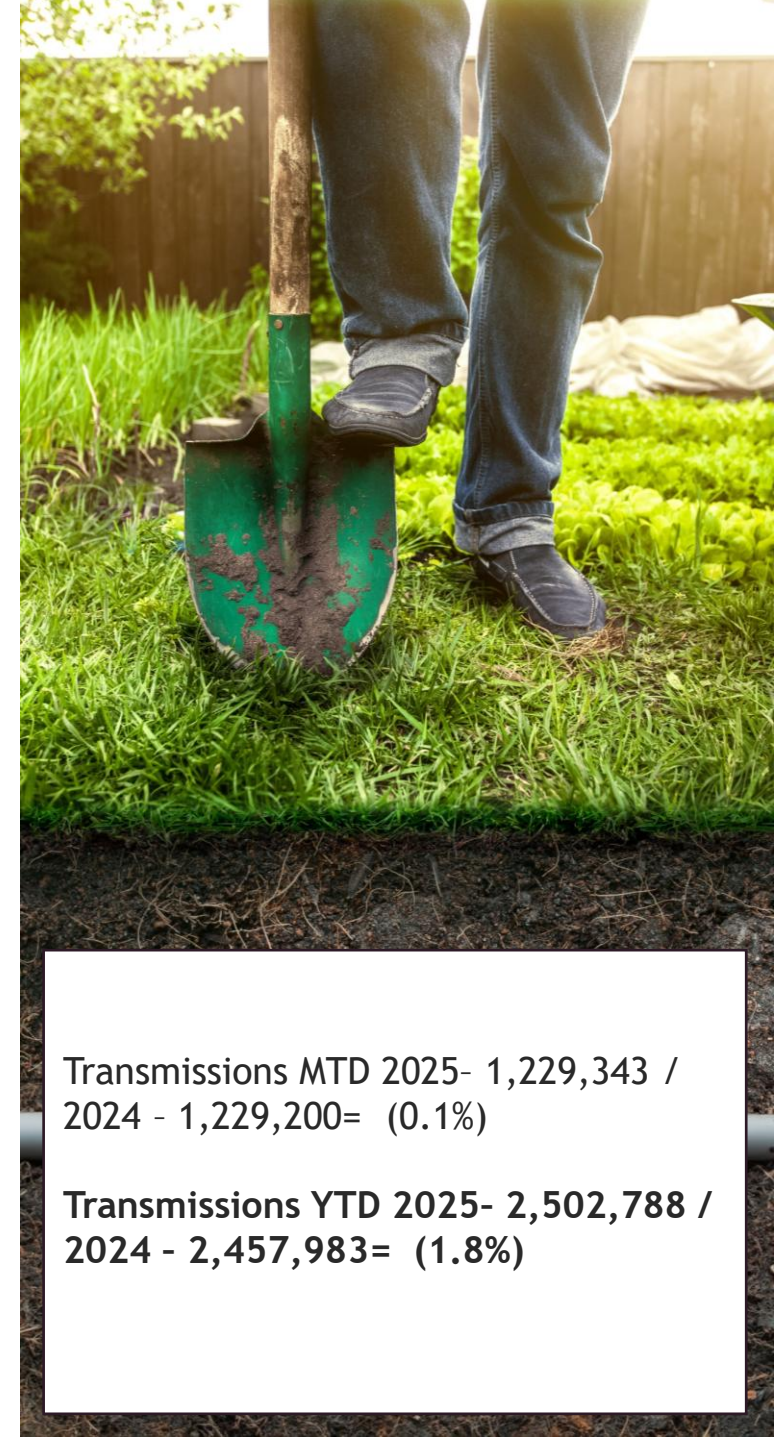


# Transmissions for NC - YTD 2025



Transmissions MTD 2025- 1,229,343 /  
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /  
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# COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Lee	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	55	10	1018	29	525	1637
2025	143	7	700	54	714	1618
+/- Var	160.0%	-30.0%	-31.2%	86.2%	36.0%	-1.2%
			Avg Locates per Day			74





# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Lee	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	111	27	2078	53	1015	3284
2025	311	19	1620	114	1223	3287
+/- Var	180.2%	-29.6%	-22.0%	115.1%	20.5%	0.1%
			Avg Locates per Day			80



# COUNTY TICKET DISTRIBUTION -

## FEBRUARY

LEE	1618
BROADWAY	23
CAROLINA TRACE	22
CUMNOCK	1
JONESBORO HEIGHTS	4
LEMON SPRINGS	16
SANFORD	1545
TRAMWAY	7





## Top 10 Callers for FEBRUARY

Lee	name	Totals
1	MASTEC	246
2	TRUEROCK INC	239
3	R G COMMUNICATIONS INC	103
4	EVERGREEN LANDSCAPING & MAINTENANCE, INC	61
5	WINDSTREAM COMMUNICATIONS	54
6	PHOENIX FIBER INC	45
7	PRIMORIS T&D	40
8	LITTLE MOUNTAIN BUILDERS	34
9	DUKE ENERGY	29
10	NC COMMUNICATIONS, INC	26

# DAMAGES

**DIRT** Damage Information  
Reporting Tool







# February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

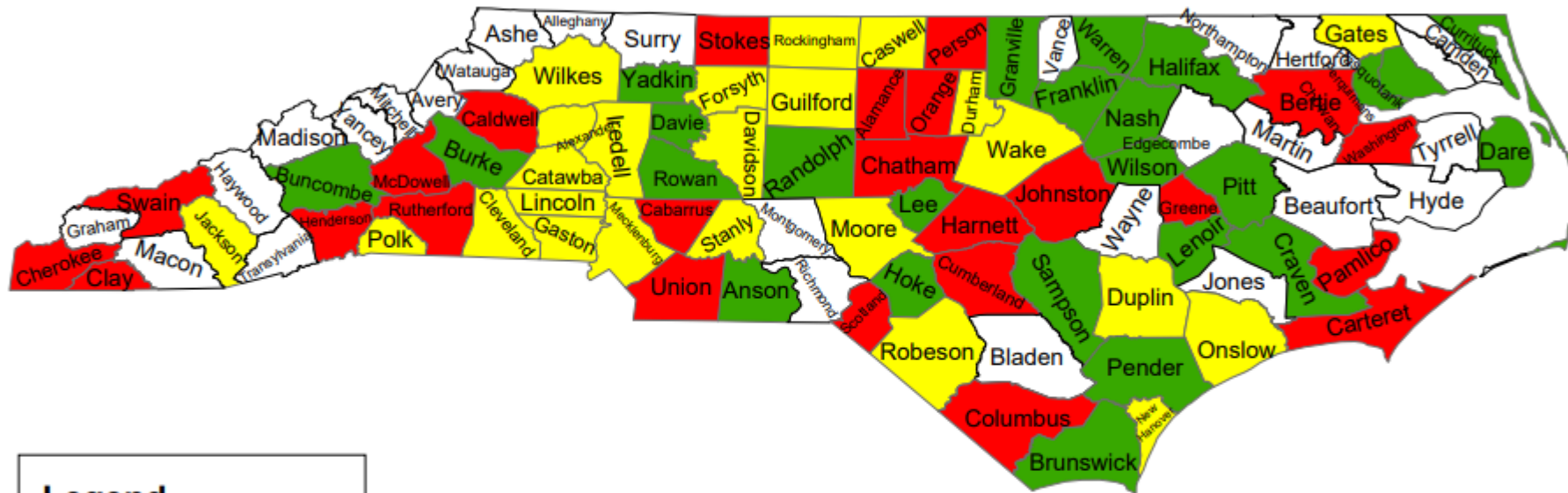
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

**Grand Total 925**

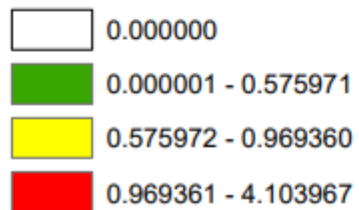
# Damages Per 1,000 Transmissions

February  
2025



## Legend

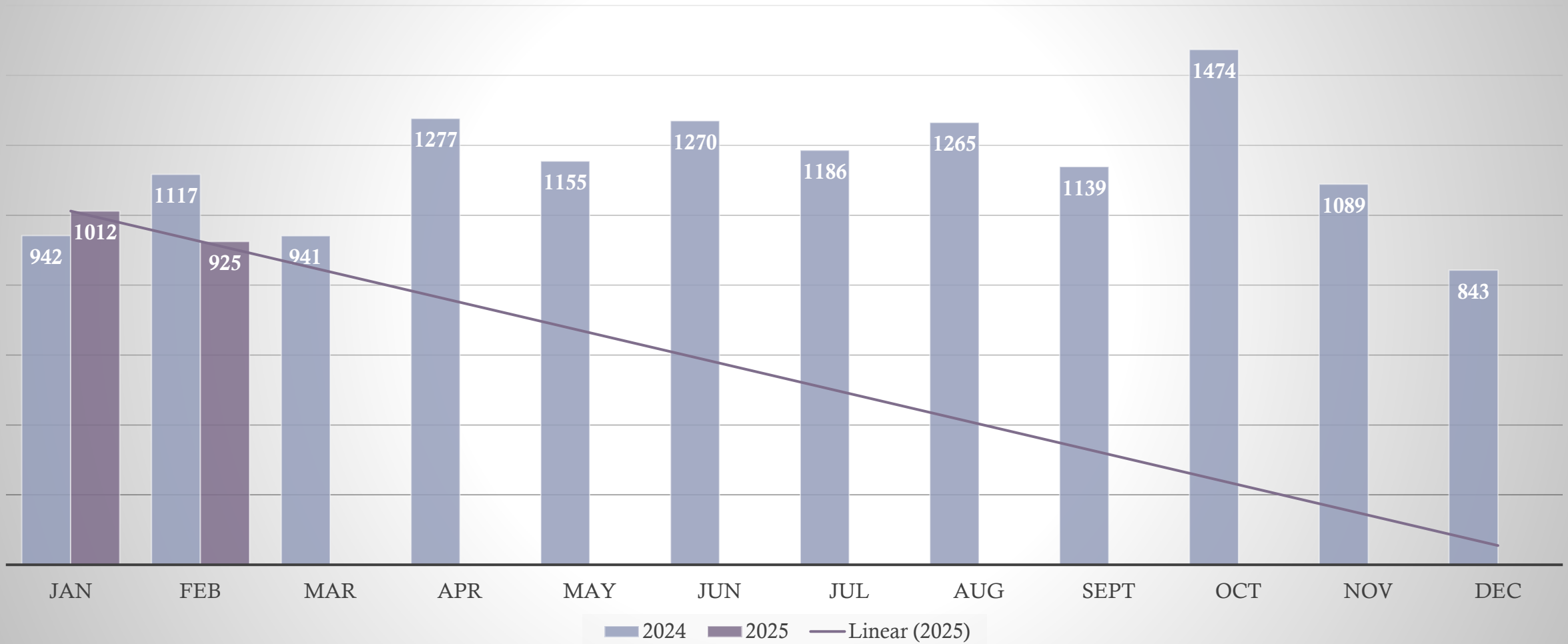
### Quantile

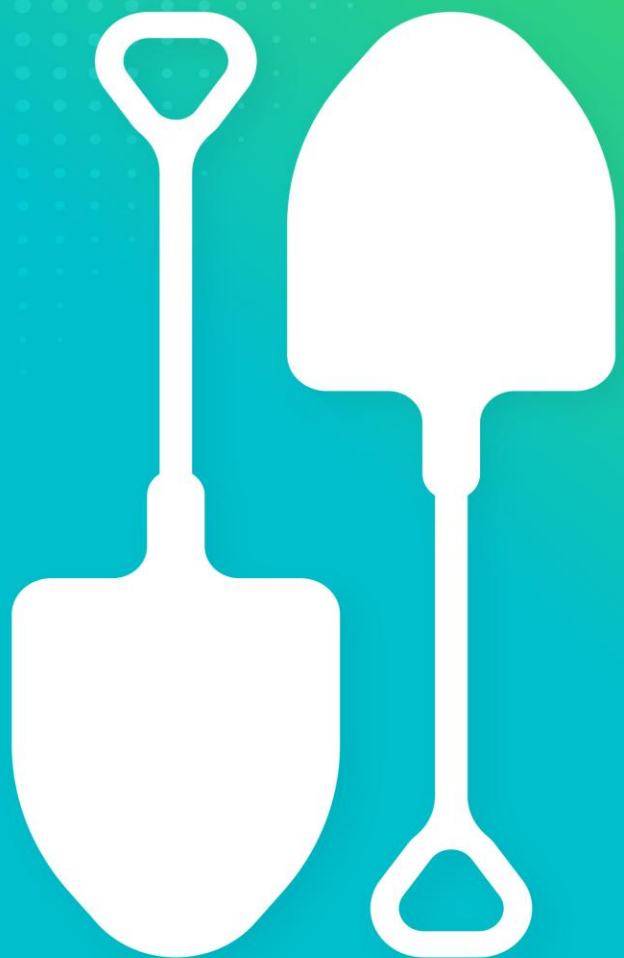






# Damages in North Carolina 2025 vs 2024





NATIONAL

# SAFE DIGGING MONTH

APRIL

[nc811.org/national-safe-digging-month](https://nc811.org/national-safe-digging-month)



NC 811.ORG



[nc811.org/dare-to-dig](https://nc811.org/dare-to-dig)

[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

**Contest runs from now until April 30<sup>th</sup>**



# 2025 BANNER

*120 banners will  
be available for  
free. First come,  
first serve.*





# 2025 TAILGATE WRAPS

*26 wraps will be available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)





# Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



[nc811.org/water-tank-grant](https://nc811.org/water-tank-grant)



# 811 Water Tank Grant Program!



# Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



[neucc.org/joint-nc-sc-uccc](https://neucc.org/joint-nc-sc-uccc)





# UPCOMING MEETINGS

- **NC State UCC**  
March 11, 2025 at 10am  
Enbridge, 4211 Global St., Raleigh NC  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NCLRPC**  
March 19, 2025 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting.
- **NC811 Board**  
April 25, 2025 at 8:30am  
Chetola Resort  
185 Chetola Lake Dr., Blowing Rock, NC



# CALENDAR

NC811 & NCUCC  
event calendars can  
be found on  
nc811.org or the  
nc811 app







## EDUCATION TEAM



Parrish Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard  
Corey  
Eastern Liaison



Rory Phipps  
Western Liaison





# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)



# **Lee Utility Coordinating Committee**

*“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities infrastructure within Lee County”.*

## **Minutes** **March 11, 2025**

### **A. Call To Order**

1. Recognize new attendees & guest
  - Andrew Holquist- welcomed everyone to the March UCC meeting.
2. Announcements
  - The UCC needs a Co-Chair & Secretary.

### **B. Review and Approval of Previous Meeting’s Minutes**

1. No prior minutes to approve

### **C. Old Business/New Business/Projects**

1. NCDOT
  - Lee with SAM spoke about DOT projects taking place at Carthage St Round-a-bout also the Binfast project Road widening and Interchange Old US 1.
2. City of Sanford – N/A.
3. Report – NC811 – Parrish Reddick
  - Parrish reported the numbers for Lee County.
4. Open floor for any new business.  
Tami Stout will be taking over as the Liaison for Lee county.
5. Duke Energy-N/A.
6. Enbridge Gas of NC Deep River continuing on, working around a lot of fiber in the area, Gabria and Laurel Oaks are still being worked with gas installed.
7. Dixie pipeline-Popular Springs to HWY 42 a water line is being installed close to their ROW.

### **D. Damage Report**

1. Round Table Reports from members
  - Dominion- no damages.

### **G. Adjourn –**

**\*\*Next meeting location: Enbridge Energy**  
**800 N Horner Blvd, Sanford NC**  
**April 8<sup>th</sup>, 2025**



## UCC Sign-In Sheet

County: Lee

Date: 3/11/2025

[illegible]