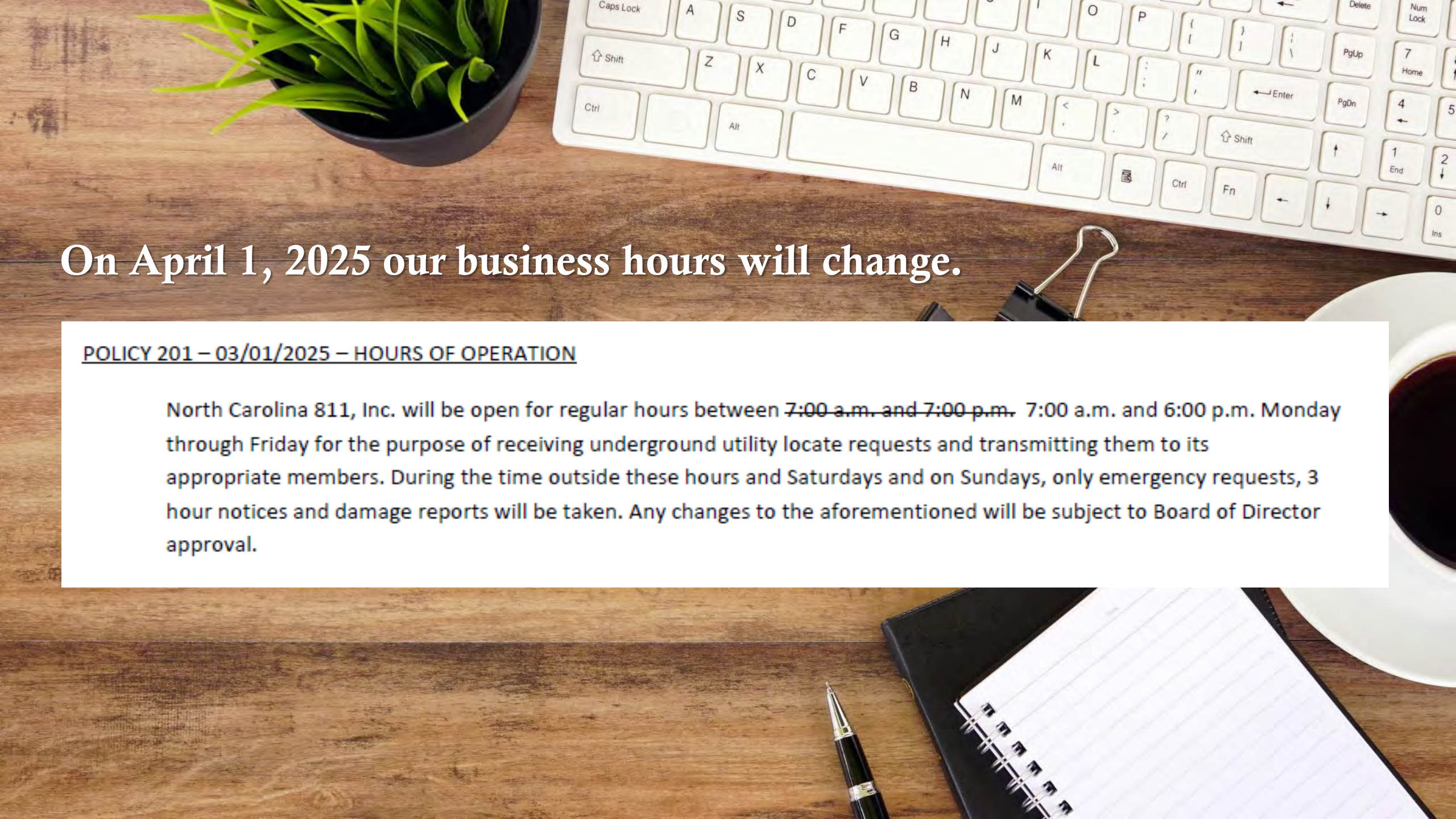




NC811 MONTHLY UPDATE

MARCH 2025

WAKE UCC



On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

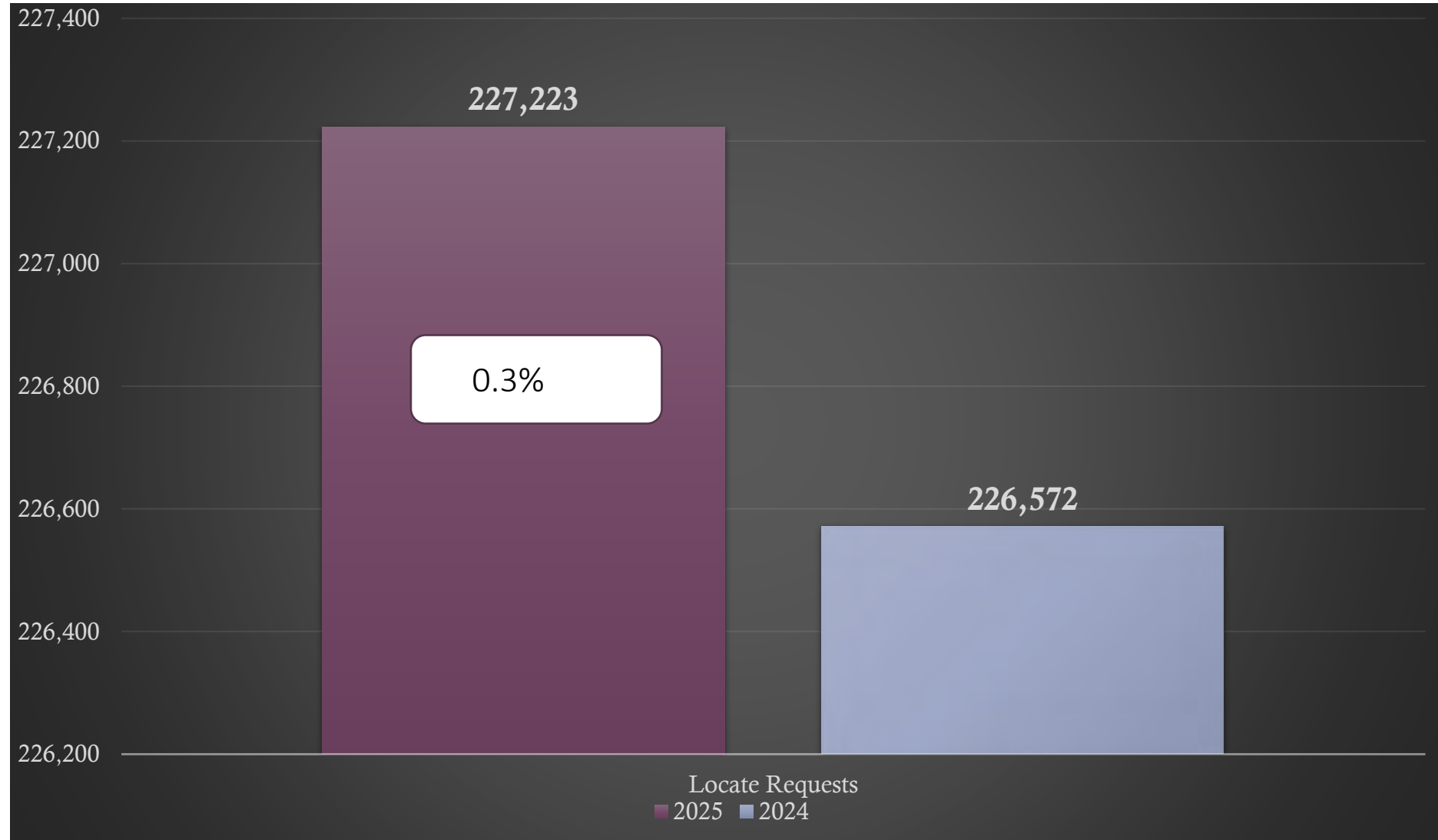
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

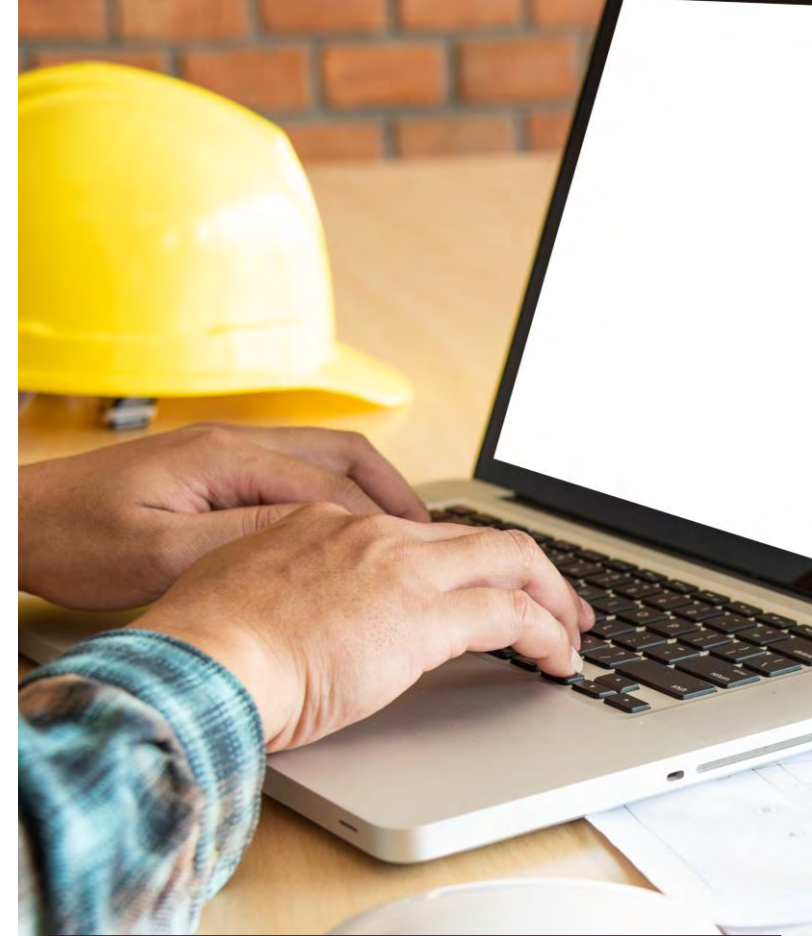
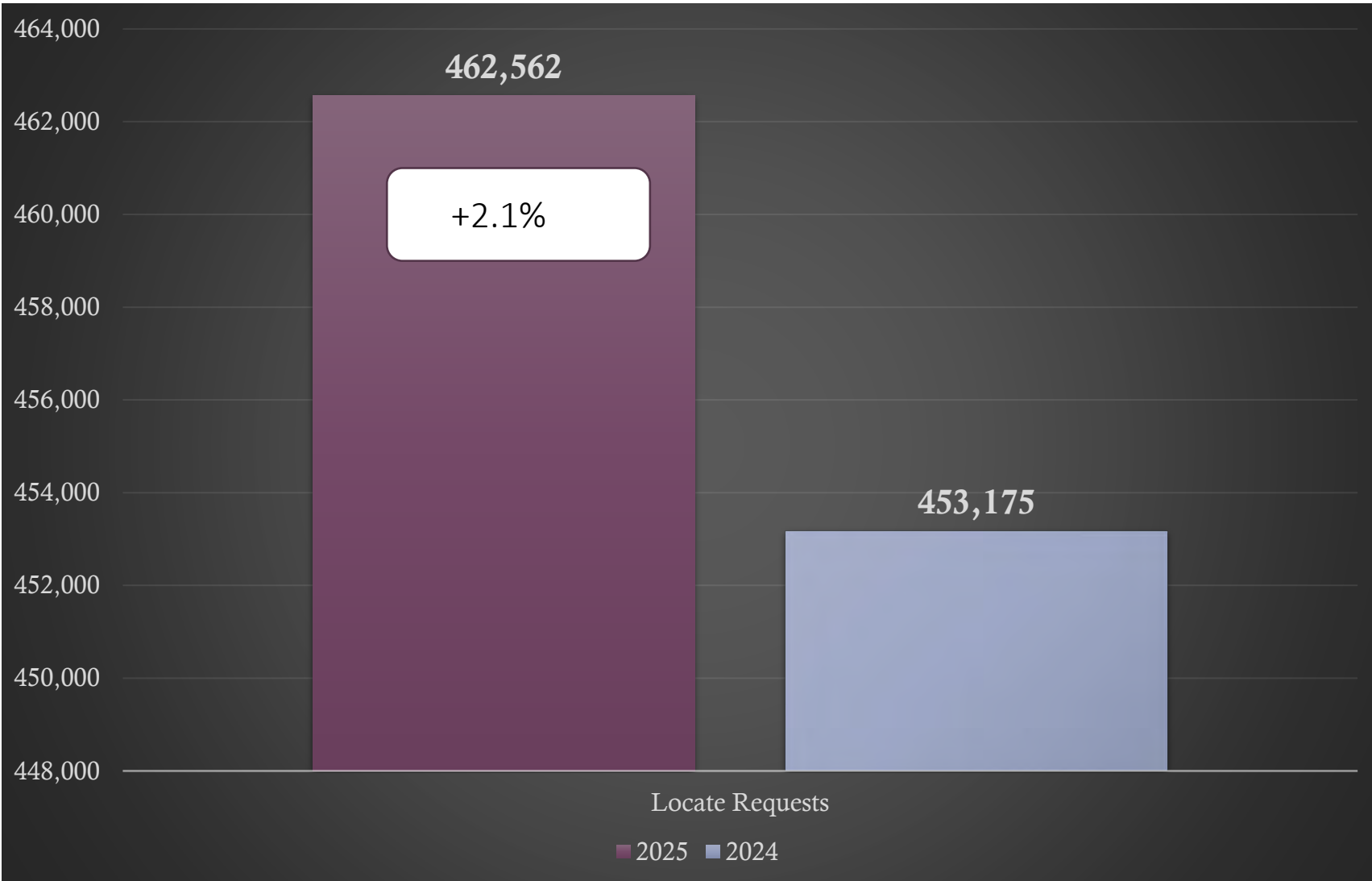


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 - (73,325) = 33.3% of volume / Jan 2025 (75,322) = 32.0% (1.3% Increase from the month before)



Locate Requests for NC - YTD



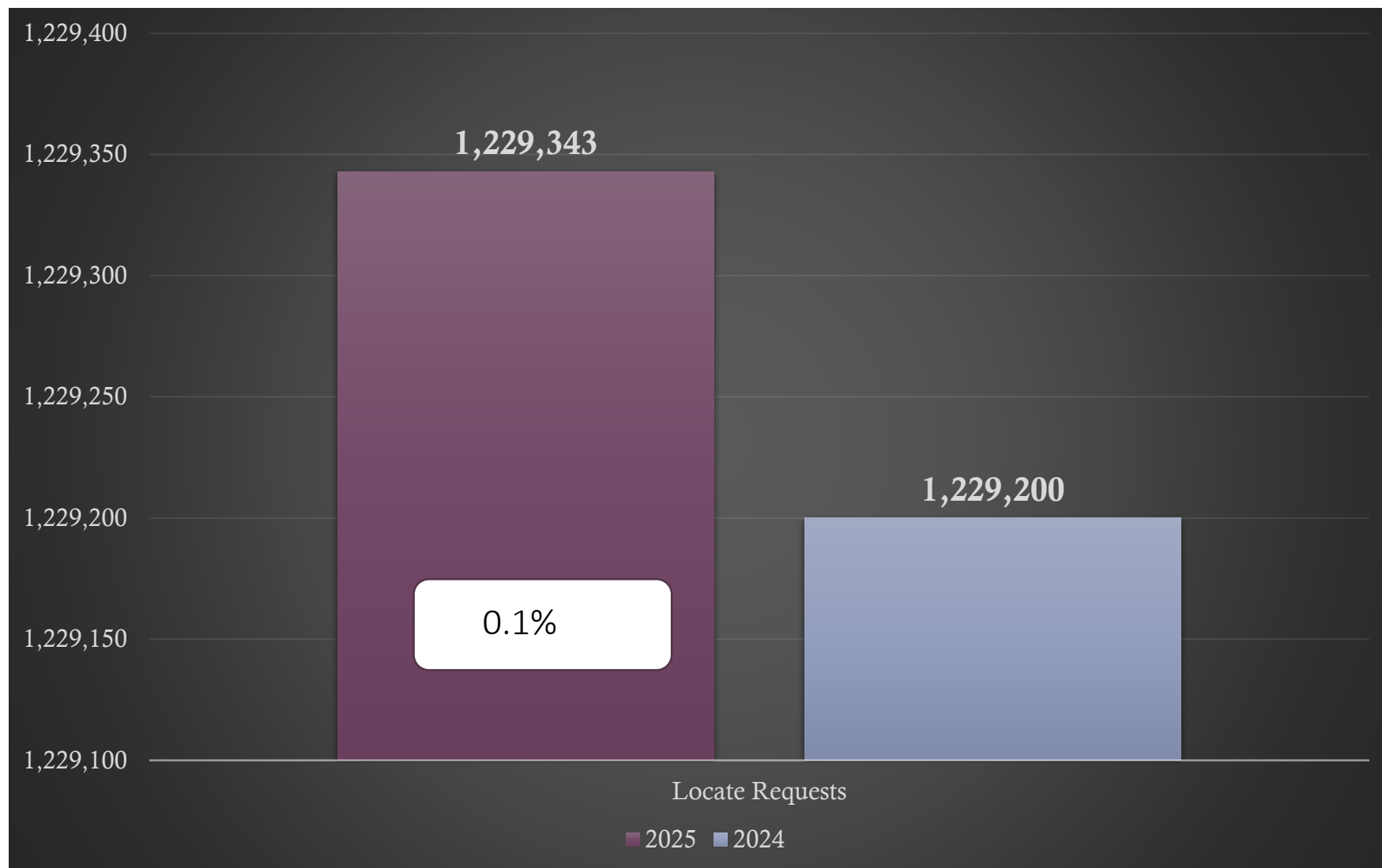
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YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%



Transmissions for NC – Feb 25 vs 24

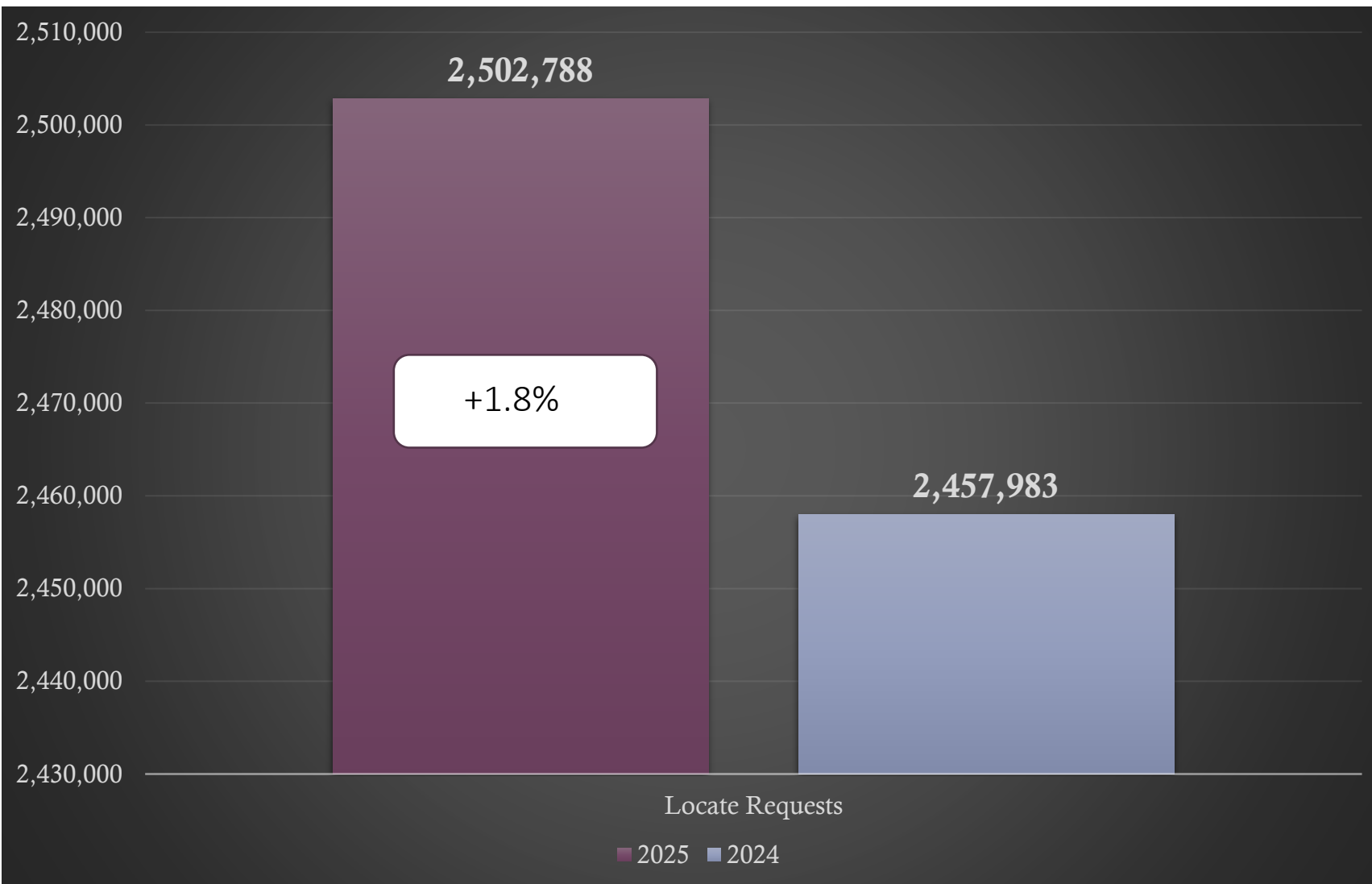
Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)



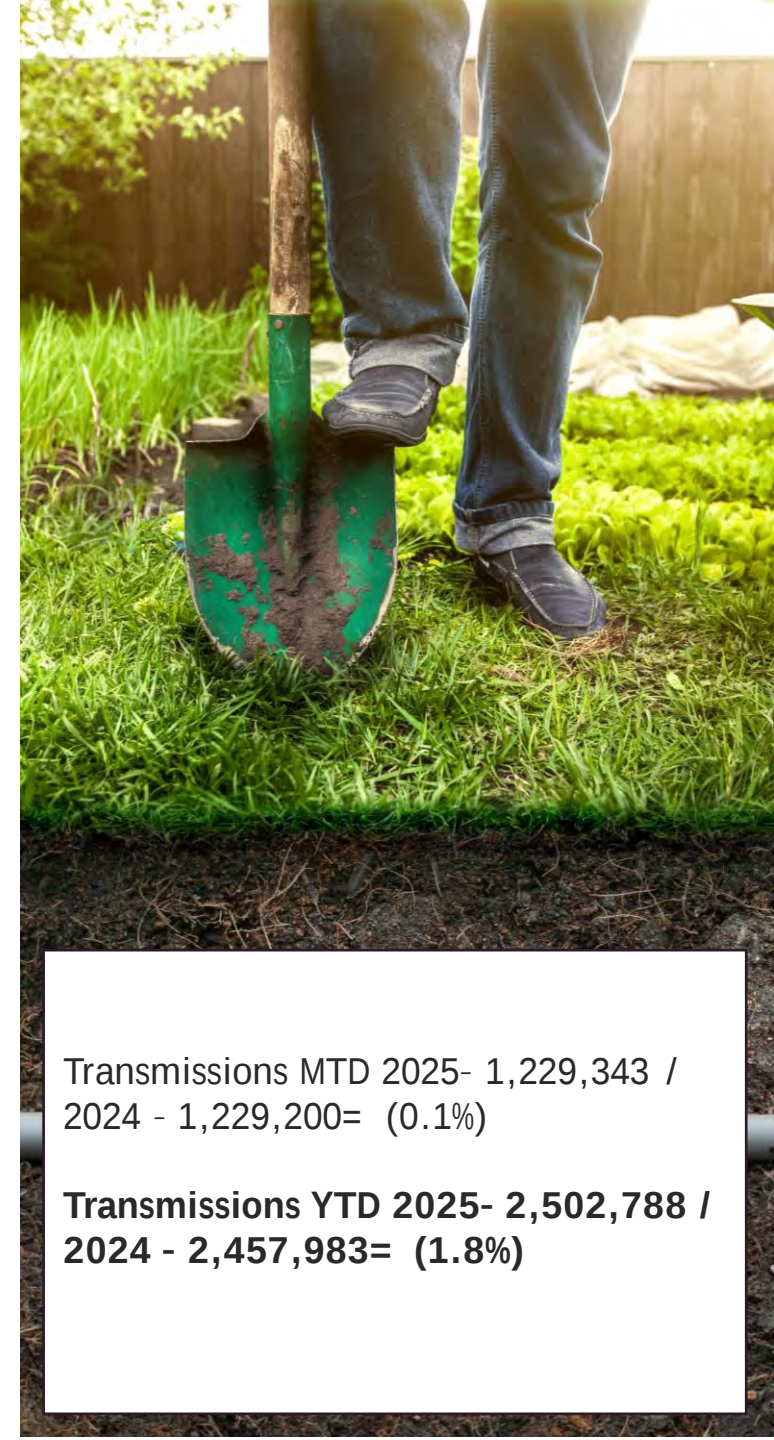


Transmissions for NC - YTD 2025



Transmissions MTD 2025- 1,229,343 /
2024 - 1,229,200= (0.1%)

**Transmissions YTD 2025- 2,502,788 /
2024 - 2,457,983= (1.8%)**





COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2439	176	15670	774	8868	27927
2025	2459	205	15514	1001	9241	28420
+/- Var	0.8%	16.5%	-1.0%	29.3%	4.2%	1.8%
			Avg Locates per Day			1292



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	4380	375	32258	1555	17924	56492
2025	5015	373	31194	1584	18233	56399
+/- Var	14.5%	-0.5%	-3.3%	1.9%	1.7%	-0.2%
			Avg Locates per Day			1376



COUNTY TICKET DISTRIBUTION -

FEBRUARY

WAKE	28420
ANGIER	128
APEX	2817
CARY	2104
CLAYTON	28
DURHAM	10
FUQUAY VARINA	1422
GARNER	1617
HOLLY SPRINGS	2573
KNIGHTDALE	984
MORRISVILLE	415
NEW HILL	215
NEW LIGHT	96
RALEIGH	12087
ROLESVILLE	364
SHOTWELL	11
WAKE FOREST	1584
WENDELL	1148
WILLOW SPRINGS	182
ZEBULON	606



Top 10 Callers for FEBRUARY

Wake	name	Totals
1	INFRASTRUCTURE TECHNOLOGY SERVICES	2116
2	PRINCE TELECOM	1586
3	PHOENIX FIBER INC	1432
4	AT&T UTILITY OPERATIONS	1116
5	MASTEC	882
6	TREMORS	853
7	R G COMMUNICATIONS INC	759
8	ANSCO & ASSOCIATES LLC	680
9	KUZTOM PLUS	498
10	MDS FIBER UTILITY	464

DAMAGES

DIRT Damage Information
Reporting Tool





February Damages

NC-Alamance	17
NC-Alexander	2
NC-Anson	2
NC-Bertie	1
NC-Brunswick	7
NC-Buncombe	17
NC-Burke	1
NC-Cabarrus	22
NC-Caldwell	5
NC-Carteret	8
NC-Caswell	1
NC-Catawba	16
NC-Chatham	15
NC-Cherokee	3
NC-Chowan	1
NC-Clay	3
NC-Cleveland	8
NC-Columbus	6
NC-Craven	12
NC-Cumberland	43
NC-Currituck	2
NC-Dare	7

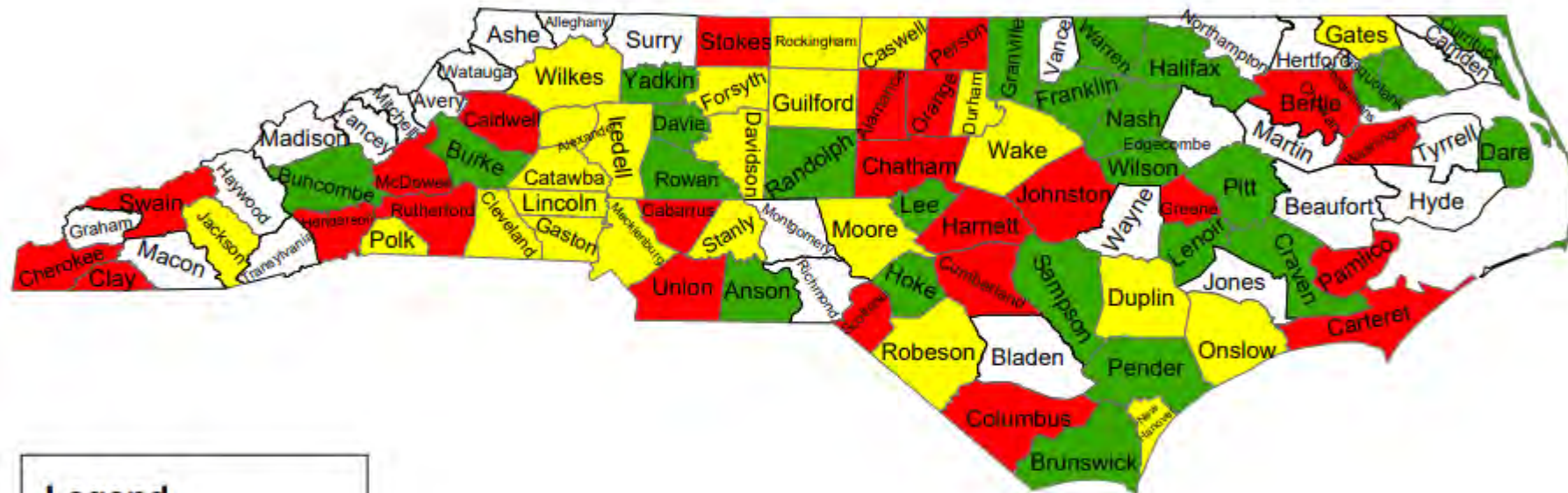
NC-Davidson	9
NC-Davie	3
NC-Duplin	6
NC-Durham	46
NC-Forsyth	21
NC-Franklin	2
NC-Gaston	15
NC-Gates	2
NC-Granville	1
NC-Greene	2
NC-Guilford	24
NC-Halifax	1
NC-Harnett	23
NC-Henderson	16
NC-Hoke	2
NC-Iredell	26
NC-Jackson	3
NC-Johnston	41
NC-Lee	5
NC-Lenoir	1
NC-Lincoln	5
NC-McDowell	5
NC-Mecklenburg	138
NC-Moore	15
NC-Nash	3

NC-New Hanover	23
NC-Onslow	12
NC-Orange	23
NC-Pamlico	1
NC-Pender	2
NC-Perquimans	1
NC-Person	4
NC-Pitt	8
NC-Polk	1
NC-Randolph	5
NC-Robeson	9
NC-Rockingham	4
NC-Rowan	7
NC-Rutherford	5
NC-Sampson	1
NC-Scotland	3
NC-Stanly	3
NC-Stokes	3
NC-Swain	1
NC-Union	49
NC-Wake	139
NC-Warren	1
NC-Washington	1
NC-Wilkes	2
NC-Wilson	2
NC-Yadkin	1

Grand Total 925

Damages Per 1,000 Transmissions

February
2025



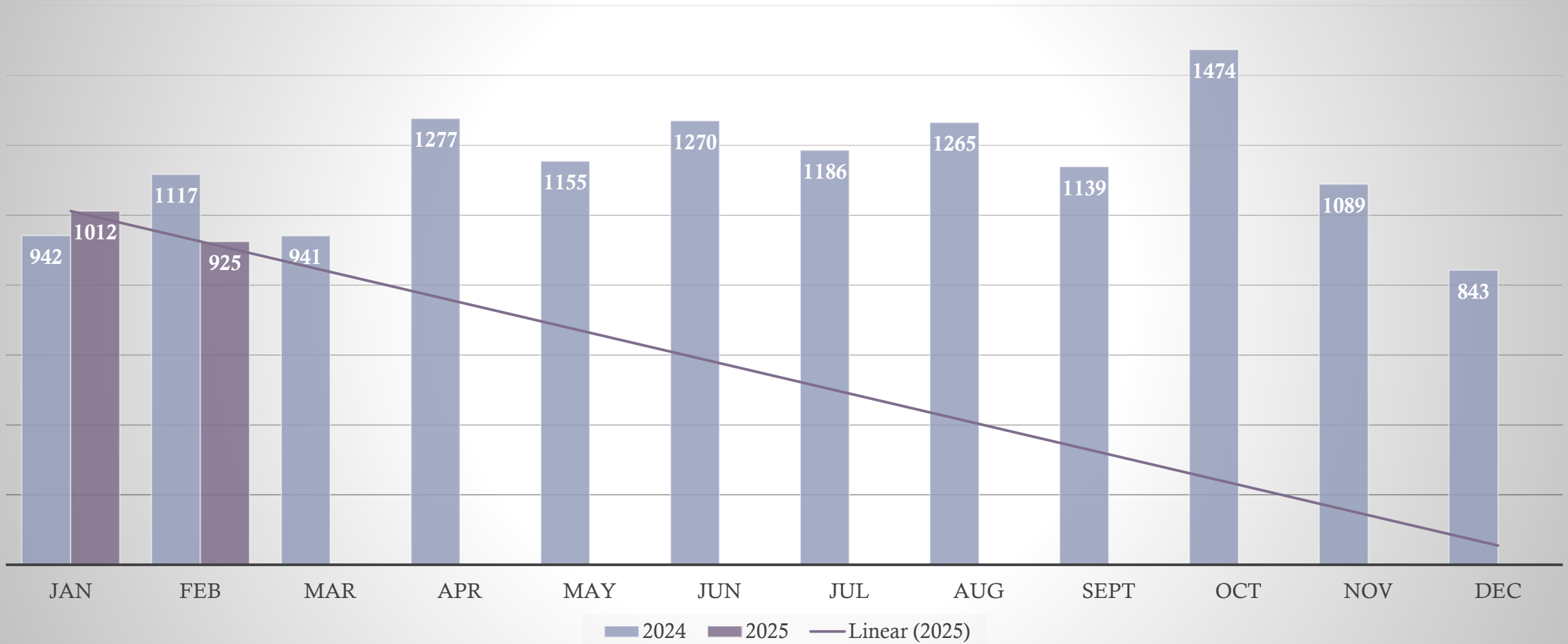
Legend

Quantile





Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

*120 banners will
be available for
free. First come,
first serve.*



2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps



Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.

nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



UCC Sign-In Sheet

County: WakeDate: 3/25/2025

Name	Company	Email	Phone Number
Parrish Reddick	NC811	Parrish@nc811.org	336-707-4528
John Myers	ITS	Jmyers@its-nc.com	336-504-8944
Pat Boice	Duke Energy	daniel.boice@duke-energy.com	910-373-6039
Greg Ellington	USIC	gregoryellington@usicllc.com	252-917-7273
Jeff Forehand	Enbridge	Jeffrey.Forehand@enbridge.com	919-836-2412
Scotty Jordan	ENBRIDGE	Scotty.Jordan@dominionenergy.com	919-819-9717
Michael Alexander	Flaggforce	Michael.Alexander@Flaggforce.com	717-213-1013
Jayson Rivera	Enbridge	Jayson.Rivera.Timmer@Dominion	919-819-6182
JUSTUS EVERETT	ABE UTILITIES	JSeventt@abeutilities.com	919-427-0537
Robert Mitchell	ITS		919-761-4420
Justin Pipkin	Summit Underground		704-591-7985
Kyle Cuddy	BRANZ technologies	Kyle.Cuddy@BRANZTech.com	919-796-2517
Dimitri Gambrell	NCDOT	dogambrell@NCDOT.gov	919-707-6755
Ian Foley	Paragon Safety	Ifoley@ParagonSafety.com	919-866-9990
Kara Moser	ITS	KMoser@its-nc.com	
Kim Gillespie	NCDOT-PMU	Klgillespie@ncdot.gov	(919) 707-1023
Lucas Strahin	LJ's Utility Services	LucasStrahin@LJUtility.com	919-412-8474
Gene Bullock	Raleigh Water	larry.bullock@raleighnc.gov	919-594-3460
Taylor Ferrell	Enbridge	Michael.Ferrell@dominionenergy.com	984-222-5565
TIFFANY ELIE	Enbridge	tiffany.elie@dominionenergy.com	919-836-2439
Matthew Keeley	NCDOT	makeeley@ncdot.gov	
JAMES Dunaway	Raleigh Water	James.Dunaway@RALEIGHNC.GOV	984-218-5607
Don Proctor	Enbridge Gas	Don.Proctor@dominionenergy.com	919-819-9983

UCC Sign-In Sheet

County: WAKE

Date: 3 / 25 / 2025

[illegible]

Wake UCC Online folks

[Type here]

Ann Rushing

Michael Hooker (External)

Russell Tate (External)

Frederick Hawley (External)

Webster, Billy

AJ Perkinson (External)

Marc Worth (Enbridge NC - 5P)

Trevor Green (Enbridge NC - 5P)

annrushing@nc811.org

michael.hooker@carync.gov

Russell.Tate@collierseng.com

Frederick.Hawley@carync.gov

Billy.Webster@williams.com

AJ.Perkinson@drmp.com

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trevor.green@dominionenergy.com