
NC811 MONTHLY UPDATE

APRIL 2025



BLUE RIDGE UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



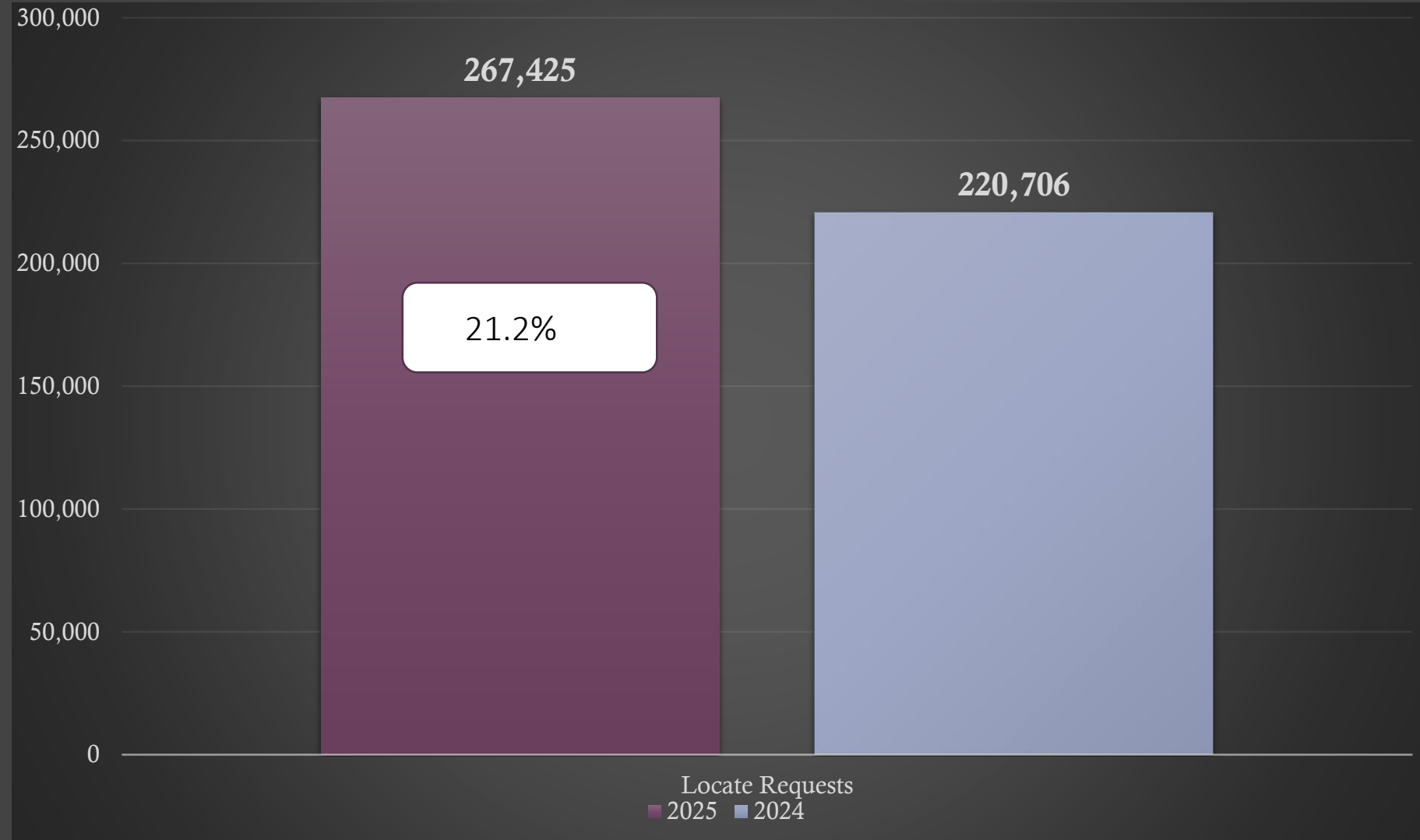
Locate Requests for NC – Mar. 25 vs 24



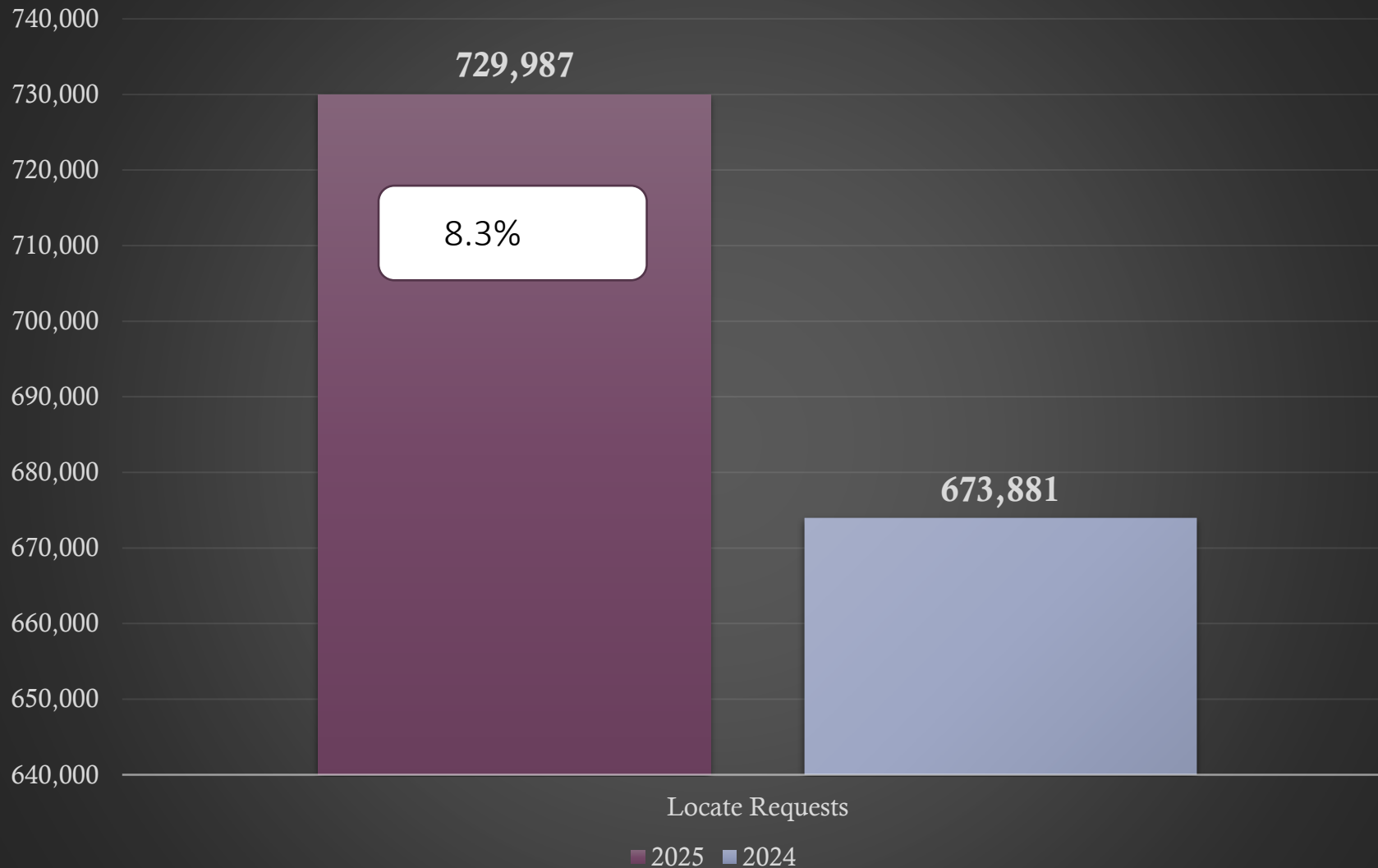
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



March 2025 - 267,425 / 2024 - 220,706 = (21.2%)

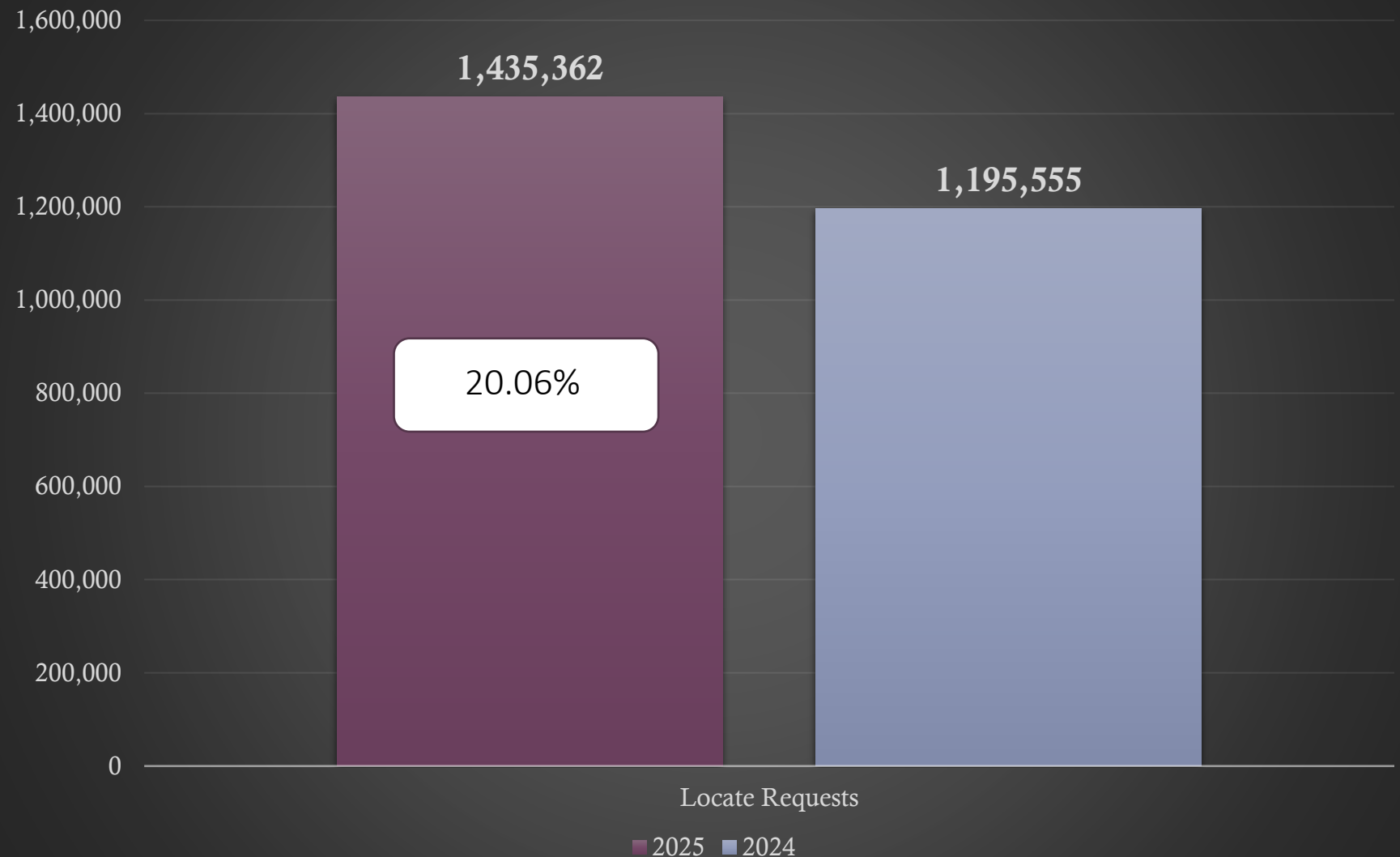
YTD 2025 - 729,987 / 2024 - 673,881 = +8.3%

Transmissions for NC – Mar. 25 vs 24

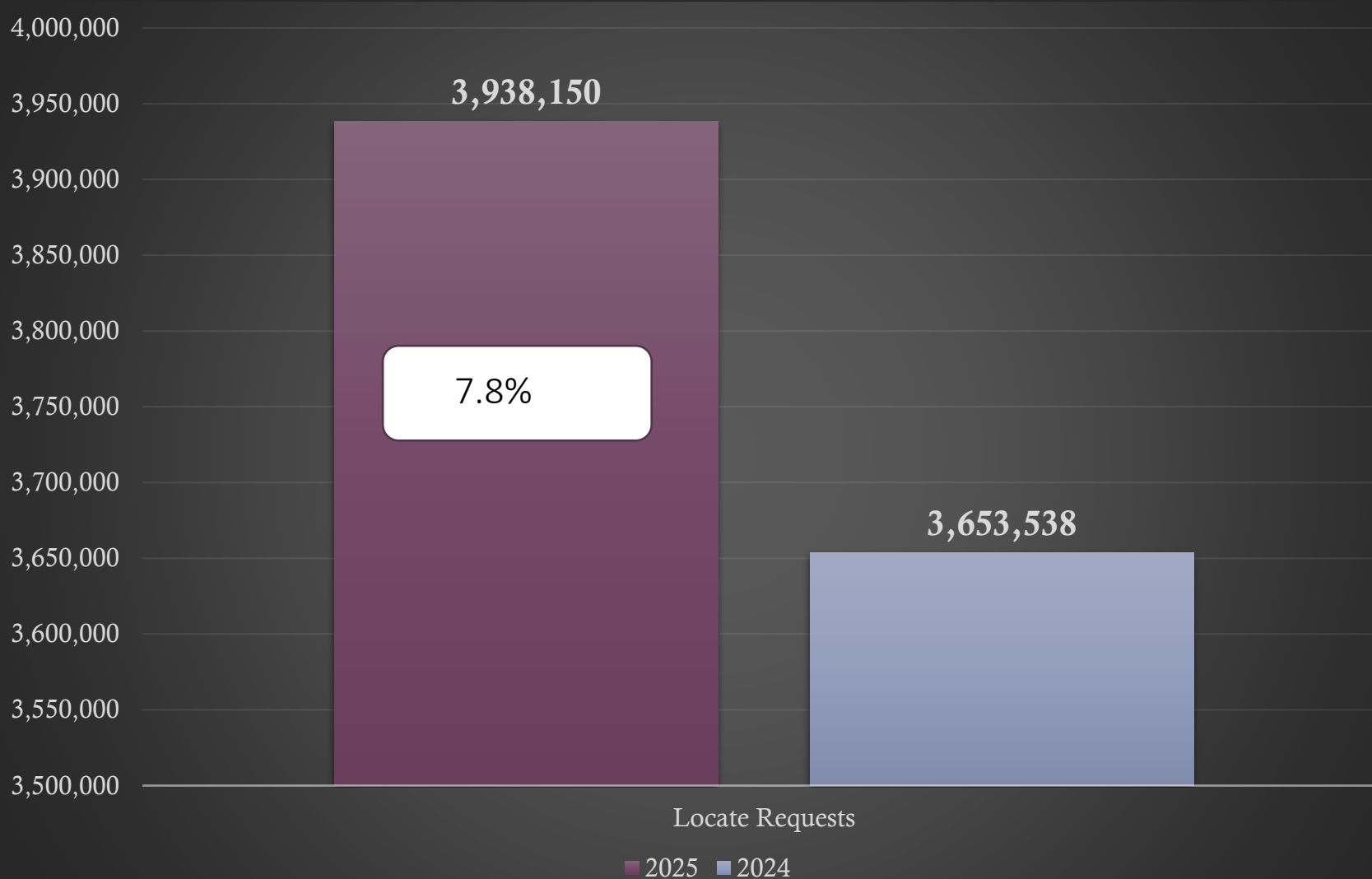


Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)
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3,938,150 / 2024 - 3,653,538=
(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	52	3	348	11	92	506
2025	49	4	415	47	278	793
	-5.8%	33.3%	19.3%	327.3%	202.2%	56.7%
				Locates per day		40



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	317	87	2518	76	1435	4433
2025	242	37	2397	153	1214	4043
	-23.7%	-57.5%	-4.8%	101.3%	-15.4%	-8.8%
				Locates per day		202



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	101	12	1241	18	491	1863
2025	58	13	1276	25	502	1874
	-42.6%	8.3%	2.8%	38.9%	2.2%	0.6%
				Locates per day		94



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	96	11	1015	59	285	1466
2025	86	10	1081	75	496	1748
	-10.4%	-9.1%	6.5%	27.1%	74.0%	19.2%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	675	247	7453	232	4526	13133
2025	482	157	6460	317	3378	10794
	-28.6%	-36.4%	-13.3%	36.6%	-25.4%	-17.8%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	256	31	3639	78	1432	5436
2025	161	38	3388	82	1384	5053
+/- Var	-37.1%	22.6%	-6.9%	5.1%	-3.4%	-7.0%



COUNTY TICKET DISTRIBUTION - MARCH

ALEXANDER	793
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BETHLEHEM	54
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ELLENDALE	3
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HIDDENITE	182
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STONY POINT	32
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TAYLORSVILLE	519
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VASHTI	3
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COUNTY TICKET DISTRIBUTION - MARCH

CATAWBA	4043
CATAWBA	203
CLAREMONT	93
CONOVER	306
HICKORY	1830
LAKE NORMAN	28
MAIDEN	391
MOUNTAIN VIEW	27
NEWTON	514
SAINT STEPHENS	12
SHERRILLS FORD	545
TERRELL	61



COUNTY TICKET DISTRIBUTION - MARCH

LINCOLN	1874
CROUSE	28
DENVER	870
IRON STATION	88
LINCOLNTON	639
LOWESVILLE	90
MAIDEN	33
VALE	77



Top 10 Callers for MARCH - Alexander

1	ULCS	101
2	T&A UNDERGROUND INC	88
3	ENERGYUNITED	66
4	ROADMASTERS TRAFFIC CONTROL	52
5	WILLIAMS ELECTRIC COMPANY	31
6	DUKE ENERGY	30
7	ULCS	29
8	KNIGHT BROADBAND LLC	28
9	CITY OF HICKORY	25
10	R & R UNDERGROUND LLC	25



Top 10 Callers for MARCH - Catawba

1	HYPER NETWORKS LLC	259
2	KNIGHT BROADBAND LLC	252
3	MILLER PIPELINE	220
4	WILLIAMS ELECTRIC COMPANY	154
5	METRO TECH	136
6	UTILITY LINES CONSTRUCTION SERVICES INC	116
7	PIEDMONT PLUMBERS OF CLOVER	84
8	PRIME UTILITY CONSTRUCTION LLC	79
9	BIRD ELECTRIC INC	79
10	W G UNDERGROUND LLC	76



Top 10 Callers for MARCH - Lincoln

1	HYPER NETWORKS LLC	259
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DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

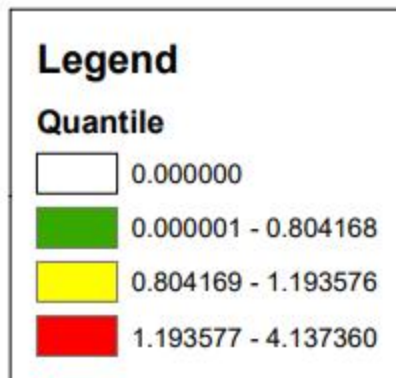
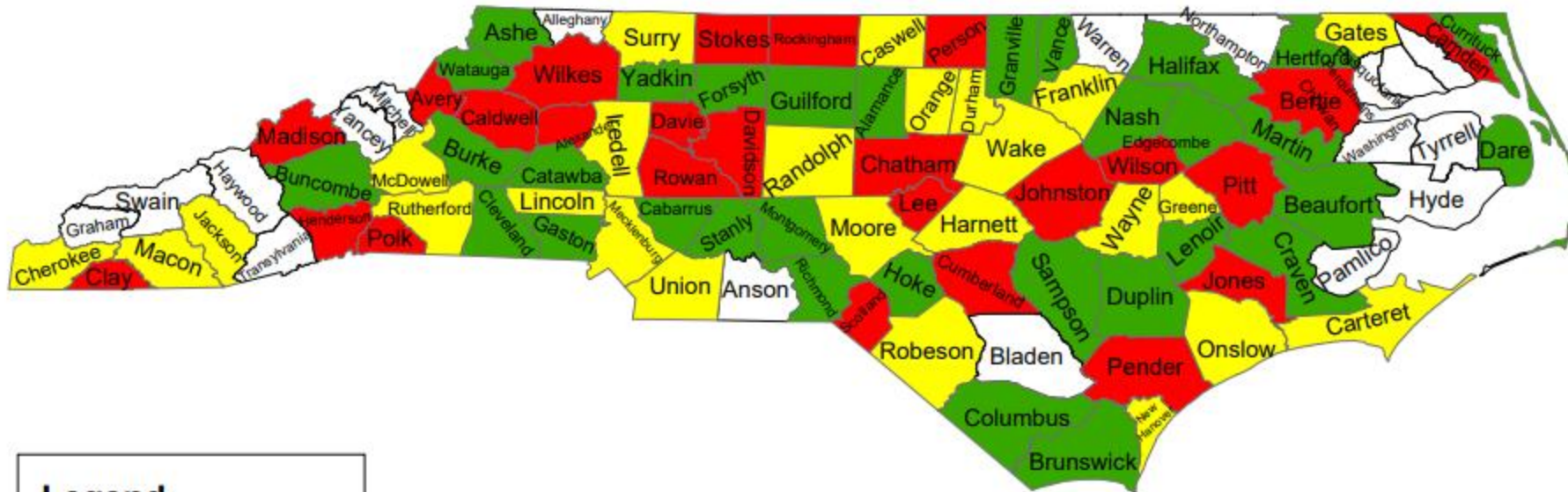
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

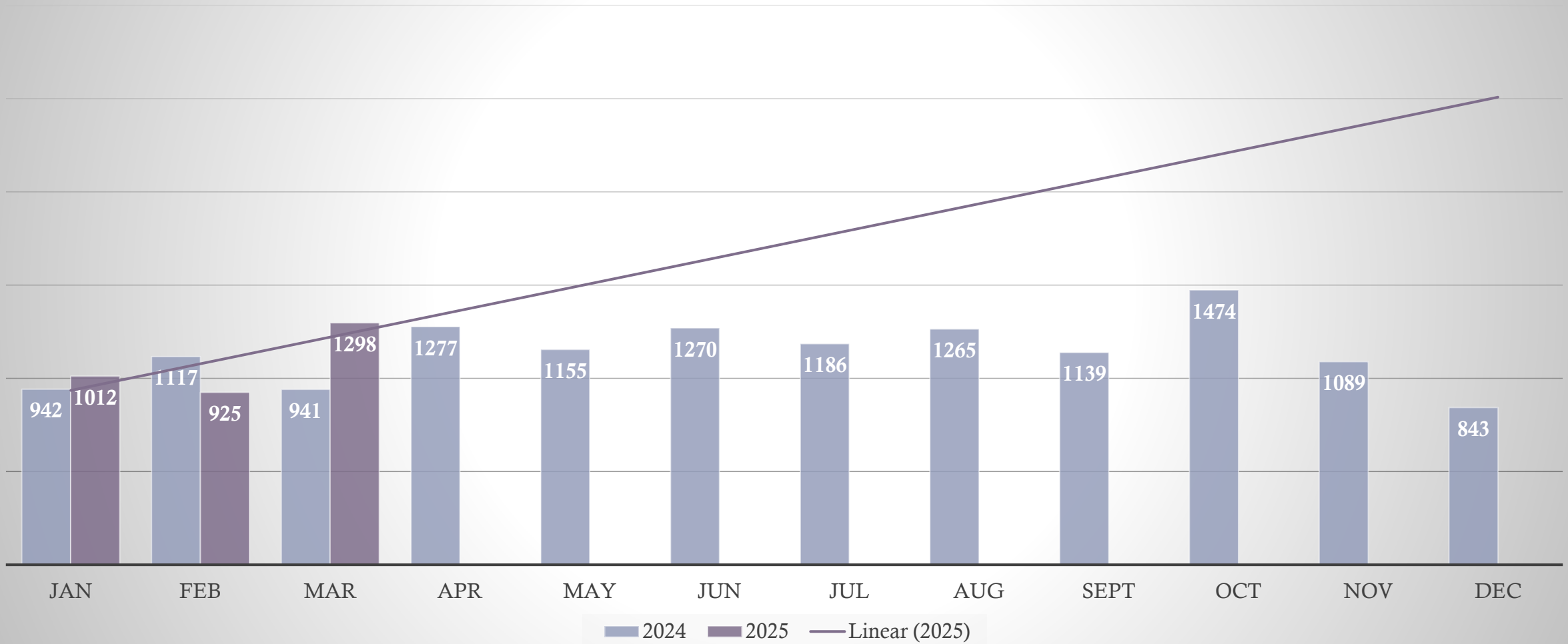
Damages Per 1,000 Transmissions

March
2025





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



**Before you dig,
contact 811.**



Blue Ridge UCC
April 2025

Meeting opened by Chair, Chris Anthony

Level One Safety given by Chris Anthony

NC811 presentation given by Tami Groves

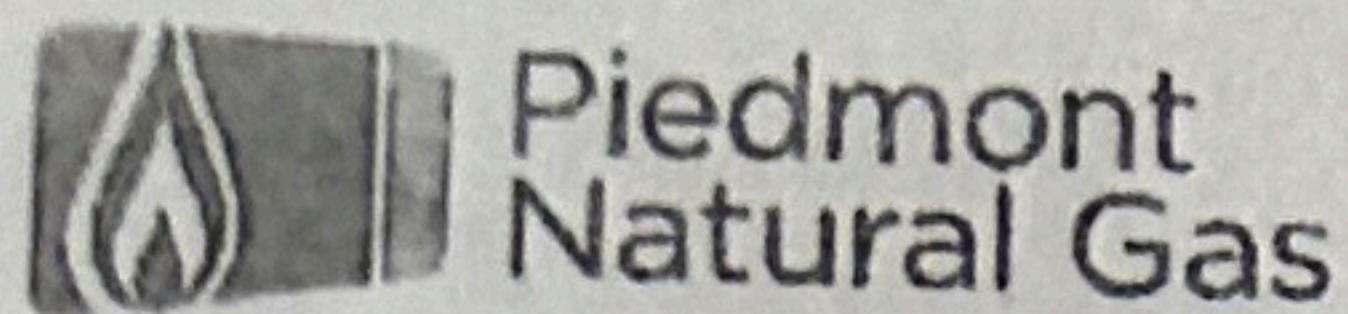
City of Newton – three subdivisions with the potential for two more, over two thousand homes. Uptown – lot of updates. If you code your tickets a certain way – make sure it is accurate.

Heath – Fiber everywhere. Staffing for the work that is happening. Very busy. Doing repairs for PNG not under hard surfaces.

S & N – they are locating for Brightspeed and Ripple. Picked up Dominion Energy in the eastern part of the state. More personnel will be attending the UCC meetings. If they can be of service, please reach out.

Piedmont Natural Gas – lot of new neighborhoods. They are very busy. Fiber contractors everywhere. If they can be of help, let Chris know.

Next meeting May 21st



Public Awareness and Damage Prevention Liaison Form

Piedmont Natural Gas Employee Name: _____ Date of Event: 4.16.25

Brief Description of Event:

Blue Ridge UCC Meeting

Operations Center: Hickory Type of Meeting: In Person

Type of Audience: _____ Number of Attendees: _____

Name of Organization (if applicable): Blue Ridge UCC

Name of Facilitator (if applicable): C. Anthony

Roster of attendees:

- 1) Chris Anthony 828 312 1191 PNG christopher.anthony@duke-energy.com
- 2) Tami Groves 336-601-8644 NC811 tami@nc811.org
- 3) Brian Morehouse 336-482-6890 SCN bmorehouse@scn.com
- 4) Terry Russell 704-685-7053 Terry.Russell@heathus.com
- 5) Anthony Norris 336 999 3878 Anthony.Norris@heathus.com
- 6) Albert Parker 828 982 4553 Albert.Parker@heathus.com
- 7) Carlos Huitron (828) 320-7784 Huitron@newtea.nc.gov
- 8) Duane Spencer Heath
- 9) _____
- 10) _____