



MAY 2025

NC811 MONTHLY UPDATE BURKE CALDWELL UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

National Safe Digging Month Proclamation Signing



REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



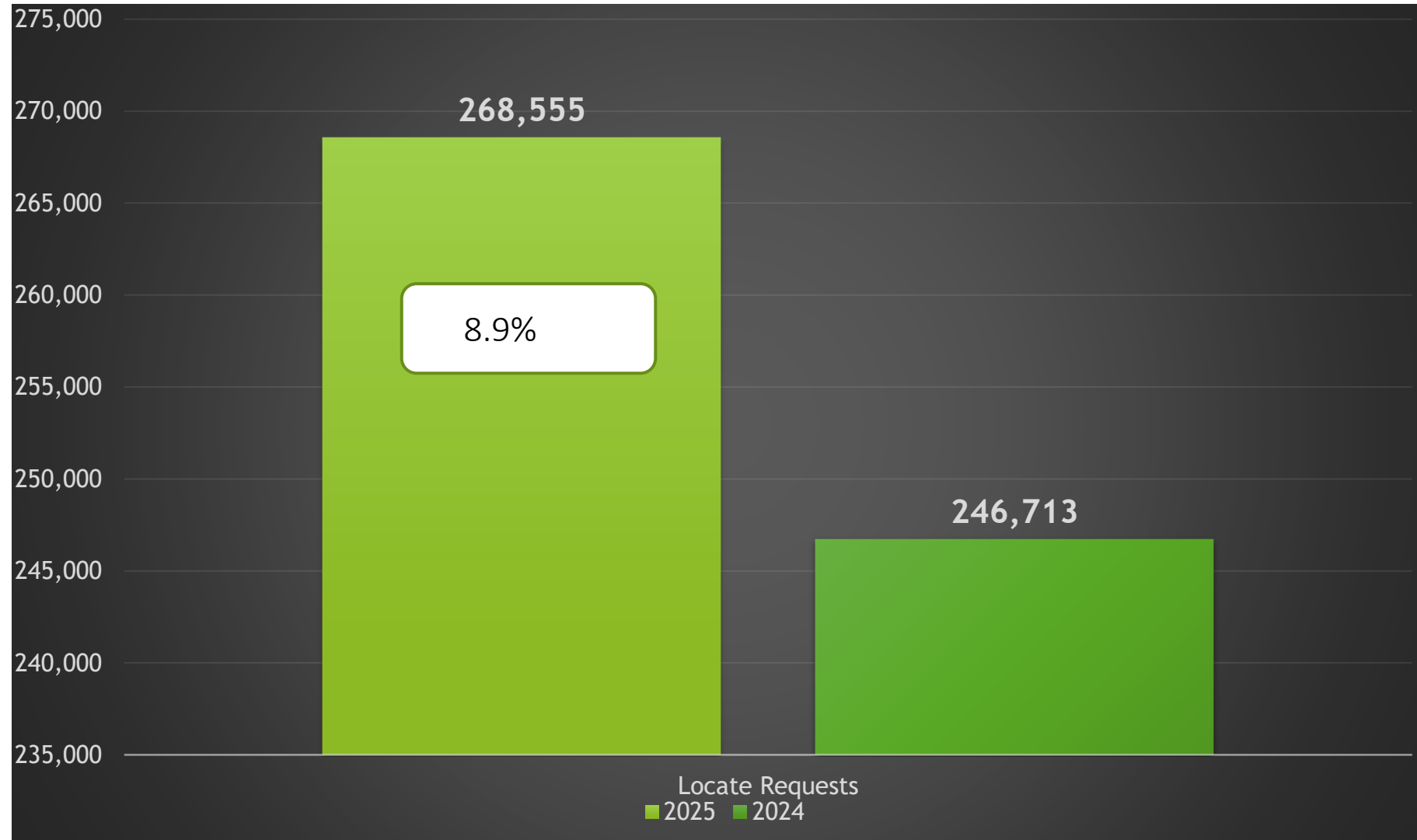
Requests for NC - APRIL 25 vs 24



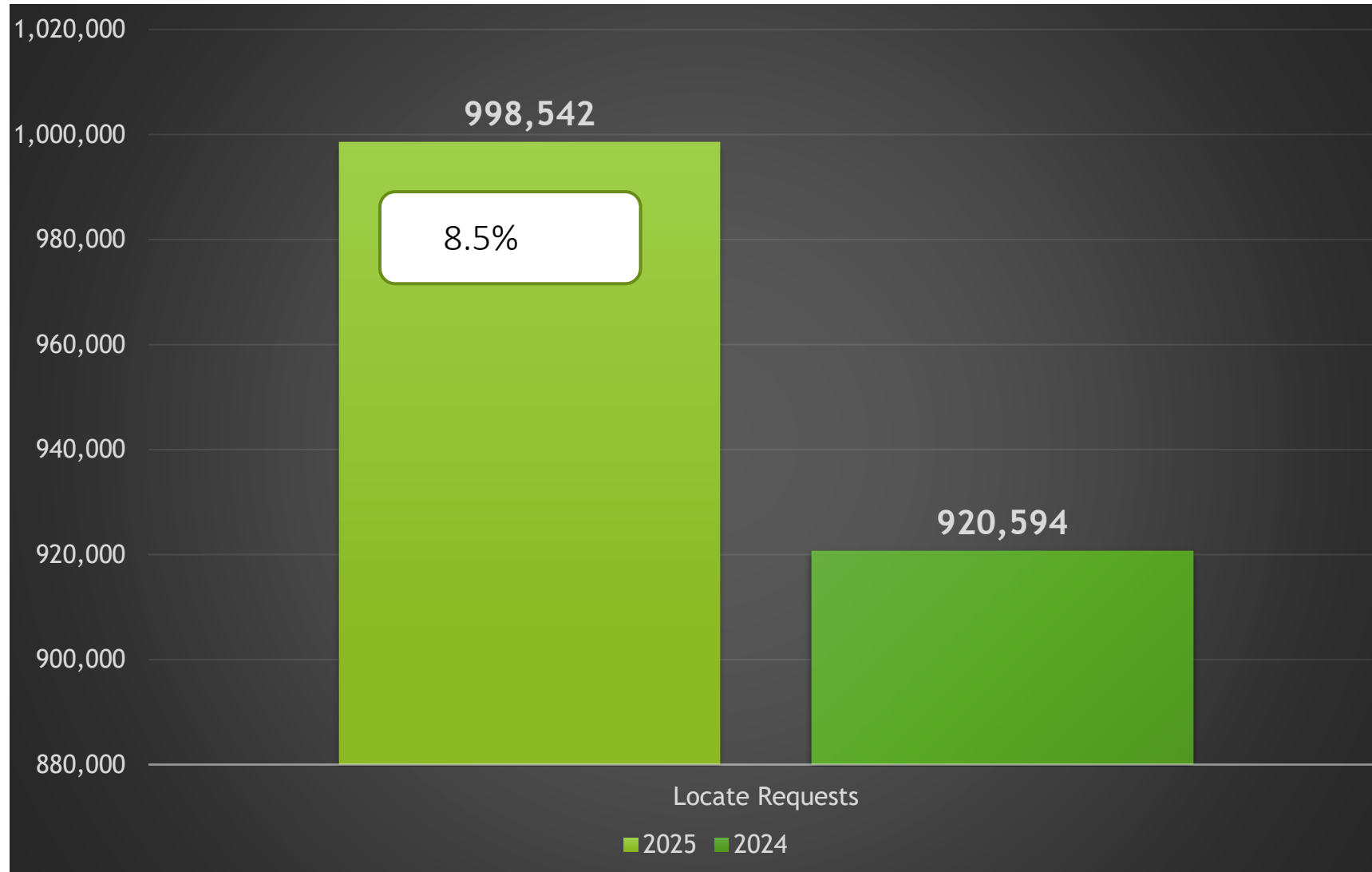
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

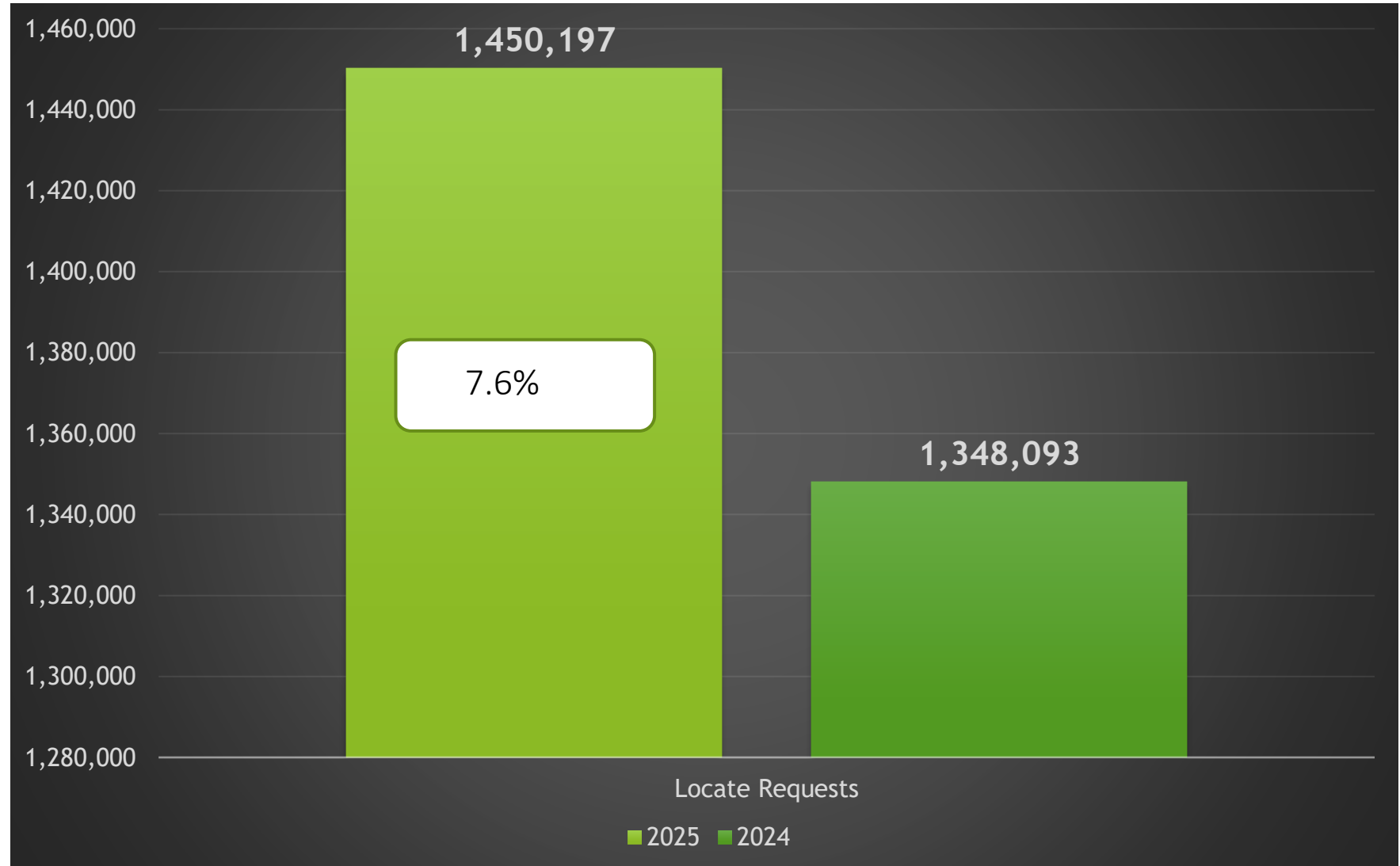
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

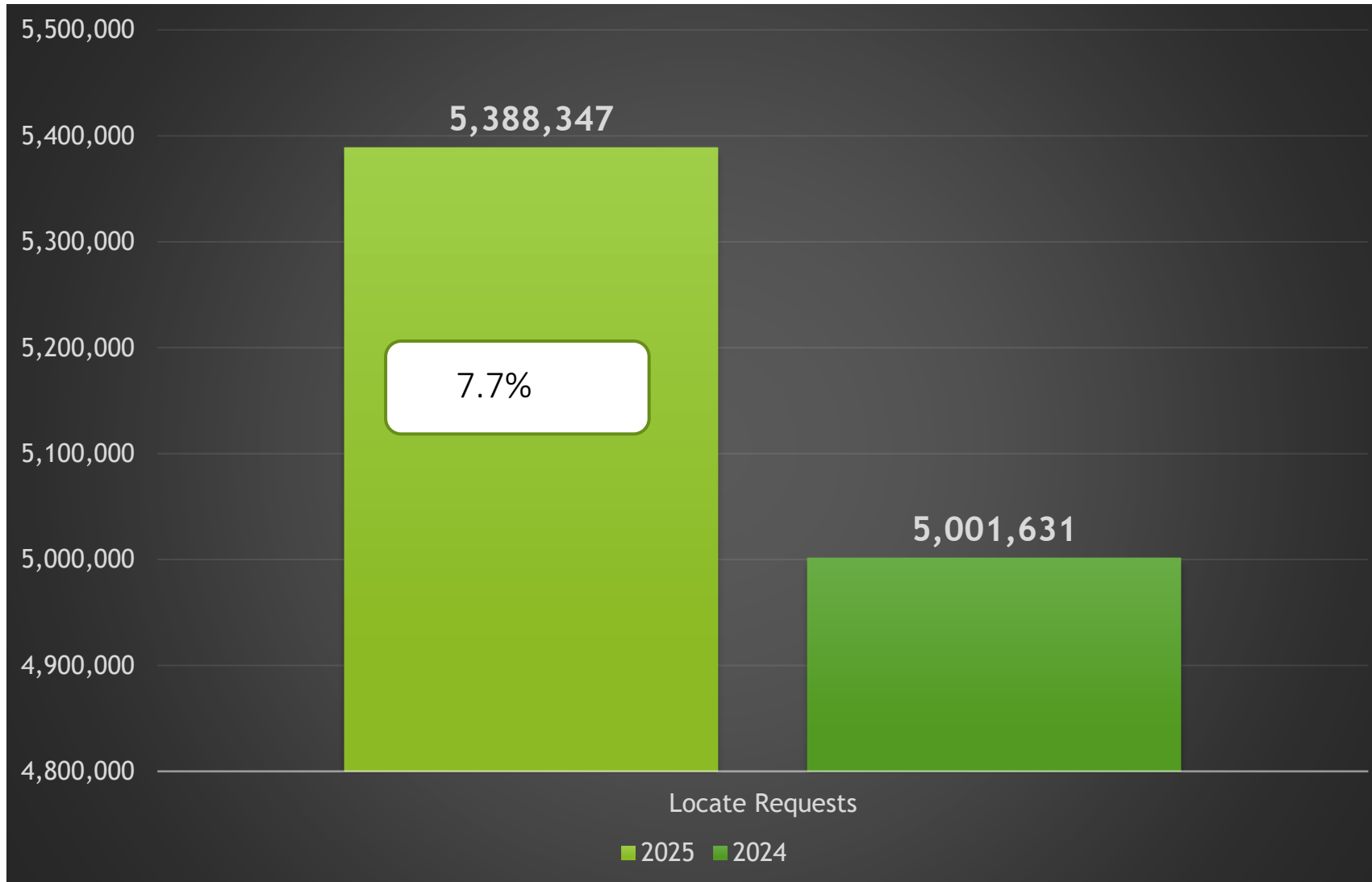


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	151	16	1085	24	172	1448
2025	29	8	851	10	254	1152
+/- Var	-80.8%	-50.0%	-21.6%	-58.3%	47.7%	-20.4%
				Locates per day		55



County ticket Volume

YTD VS PREVIOUS YEAR

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	218	42	3241	89	858	4448
2025	121	42	3847	81	1452	5543
+/- Var	-44.5%	0.0%	18.7%	-9.0%	69.2%	24.6%
			Locates per day			67



County ticket distribution - APRIL

BURKE	1152
CONNELLY SPRINGS	169
DREXEL	25
GLEN ALPINE	13
HICKORY	46
HILDEBRAN	17
ICARD	5
JONAS RIDGE	7
LINVILLE	6
LONG VIEW	4

MORGANTON	704
RHODHISS	3
RUTHERFORD COLLEGE	11
VALDESE	133



Top 10 Callers for APRIL

Burke	Company	Total
1	KNIGHT BROADBAND LLC	141
2	BIGHAM CABLE CONSTRUCTION INC	130
3	UTILITIESONE	84
4	DUKE ENERGY	41
5	T & M SOLUTIONS	32
6	AT&T UTILITY OPERATIONS	28
7	CAROLINA UNDERGROUND, LLC	21
8	TENNOCA CONSTRUCTION COMPANY	20
9	BIRD ELECTRIC INC	19
10	CITY OF MORGANTON	18



County ticket Volume

APRIL 2025 VS 2024

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	27	6	630	21	154	838
2025	86	78	1009	59	391	1623
+/- Var	218.5%	1200.0%	60.2%	181.0%	153.9%	93.7%
				Locates per day		77



County ticket Volume

YTD VS PREVIOUS YEAR

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	86	30	2626	80	587	3409
2025	305	100	3278	177	1117	4977
+/- Var	254.7%	233.3%	24.8%	121.3%	90.3%	46.0%
			Locates per day			60



County ticket distribution - APRIL

CALDWELL	1623	GRACE CHAPEL	4
BATON	4	GRANITE FALLS	402
BLOWING ROCK	21	HICKORY	95
CAJAHS MOUNTAIN	137	HUDSON	226
COLLETTSVILLE	30	LENOIR	586
GAMEWELL	12	SAW MILLS	86
GLOBE	6		



Top 10 Callers for APRIL

Caldwell	Company	Total
1	BICT USA	315
2	T & M SOLUTIONS	228
3	WILLIAMS ELECTRIC COMPANY	85
4	DIVERSIFIED UTILITY GROUP	74
5	KNIGHT BROADBAND LLC	71
6	WILLIAMS ELECTRIC COMPANY	65
7	BIRD ELECTRIC INC	46
8	ANSCO & ASSOCIATES LLC	28
9	CALDWELL COUNTY WATER DEPARTMENT	28
10	MILLER PIPELINE	27

DAMAGES

DIRT Damage Information
Reporting Tool





APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18
NC-Anson	4
NC-Beaufort	2
NC-Bertie	2
NC-Brunswick	25
NC-Buncombe	15
NC-Burke	5
NC-Cabarrus	22
NC-Caldwell	17
NC-Carteret	13
NC-Caswell	5
NC-Catawba	22
NC-Chatham	14
NC-Clay	1
NC-Cleveland	14
NC-Columbus	2
NC-Craven	7
NC-Cumberland	60
NC-Currituck	4
NC-Dare	17
NC-Davidson	18
NC-Davie	10

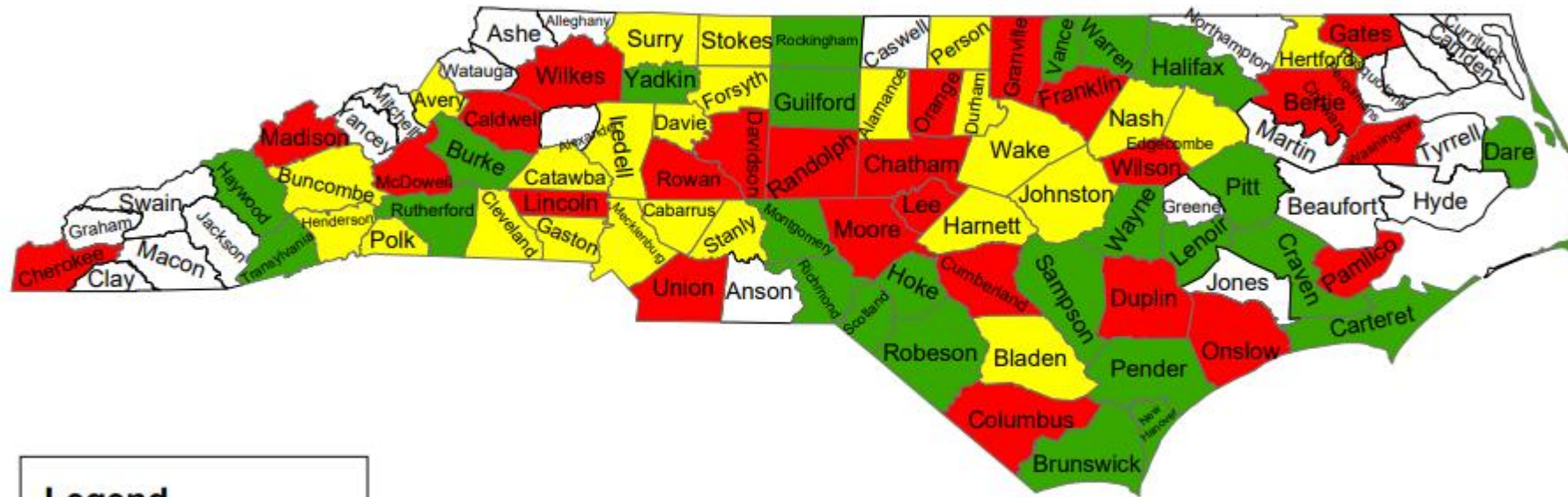
NC-Duplin	4
NC-Durham	70
NC-Edgecombe	2
NC-Forsyth	30
NC-Franklin	10
NC-Gaston	17
NC-Granville	1
NC-Greene	1
NC-Guilford	39
NC-Harnett	42
NC-Haywood	1
NC-Henderson	12
NC-Hertford	2
NC-Iredell	28
NC-Johnston	84
NC-Lee	10
NC-Lenoir	7
NC-Lincoln	7
NC-Macon	3
NC-McDowell	6
NC-Mecklenburg	169
NC-Montgomery	5
NC-Moore	45
NC-Nash	4
NC-New Hanover	46

NC-Northampton	3
NC-Onslow	32
NC-Orange	32
NC-Pamlico	1
NC-Pender	6
NC-Person	2
NC-Pitt	25
NC-Polk	2
NC-Randolph	11
NC-Richmond	2
NC-Robeson	3
NC-Rockingham	7
NC-Rowan	15
NC-Rutherford	4
NC-Sampson	11
NC-Scotland	8
NC-Stanly	3
NC-Stokes	6
NC-Surry	1
NC-Swain	1
NC-Union	39
NC-Vance	3
NC-Wake	208
NC-Warren	1
NC-Washington	1

NC-Watauga	3
NC-Wayne	11
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	1
NC-Yancey	1

Damages Per 1,000 Transmissions

April
2025

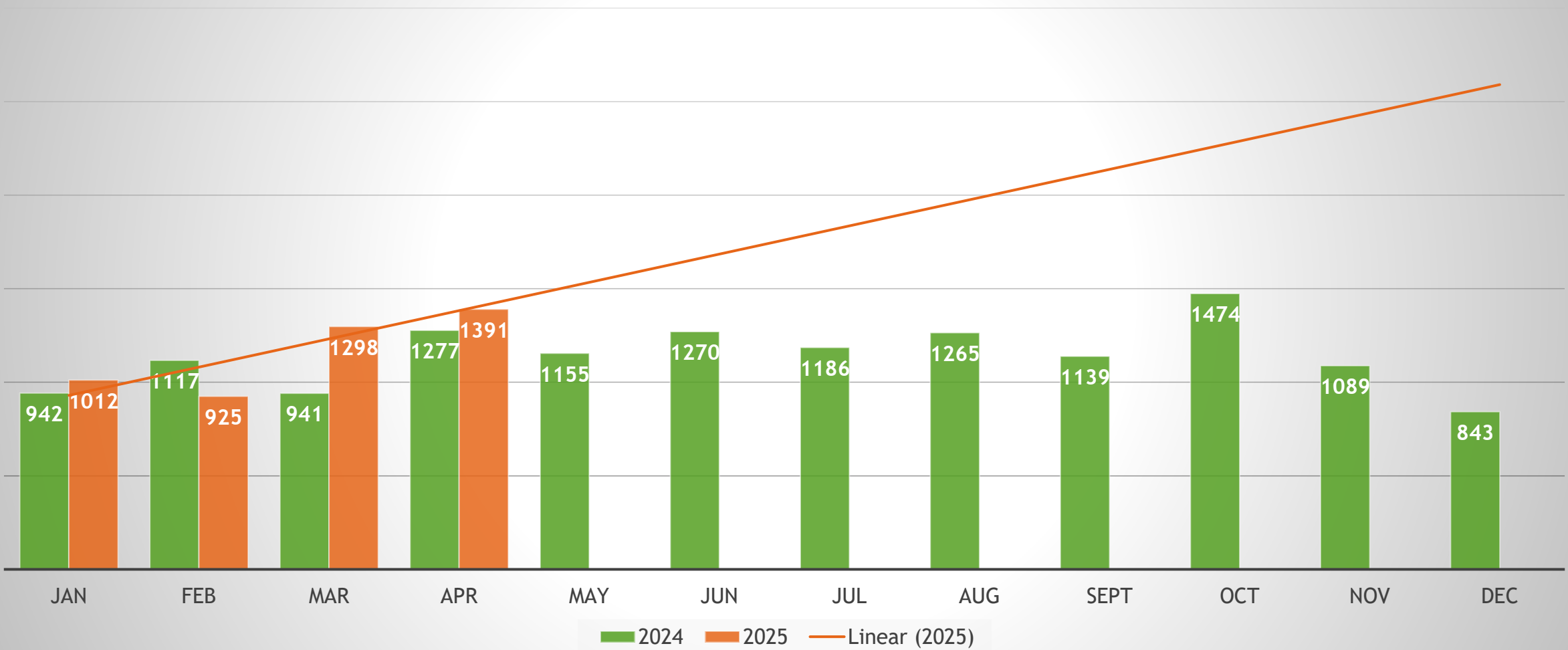


Legend

Quantile

0.000000
0.000001 - 0.613968
0.613969 - 0.925069
0.925070 - 5.347594

Damages in North Carolina 2025 vs 2024



Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



. Minutes –Burke / Caldwell Counties - NC 811 Meeting

May 13, 2025

Members Present:

Rory Phipps – NC 811
Robert Turner – Brentwood Water
Bruce Byrd – Brentwood Water
Steve Whisenant – Brentwood Water
Glenn McCurry – Brentwood Water
Bryan Williams – Brentwood Water

Ray Stamey – REMC
Jim Buckner – REWC
Will Dennis – Town of Rhodhiss
Ken Suttles - Suttles Surveying Co.
Doug Suttles - Suttles Surveying Co.
Kyle Kissmann – Utilities Partners (UPA)

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on May 13, 2025, 2025, 12:00 noon at the Timberwood Restaurant in Morganton, NC. Robert Turner, Secretary, called the meeting to order. Doug Suttles offered the prayer of blessings for the meeting and meal.

Rory Phipps from NC811 Organization made the presentation for the meeting. A copy of Rory's presentation is attached to the minutes of the meeting.

A total of **12** members attended today's meeting.

A roundtable discussion period was held. The meeting was adjourned at 1:00 PM.

The next meeting for the Burke – Caldwell Counties NC 811 will be held on June 10, 2025, at 12:00 noon at the Timberwood Restaurant in Morganton.



Robert H. Turner