



MAY 2025

NC811 MONTHLY UPDATE CUMBERLAND COUNTY UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



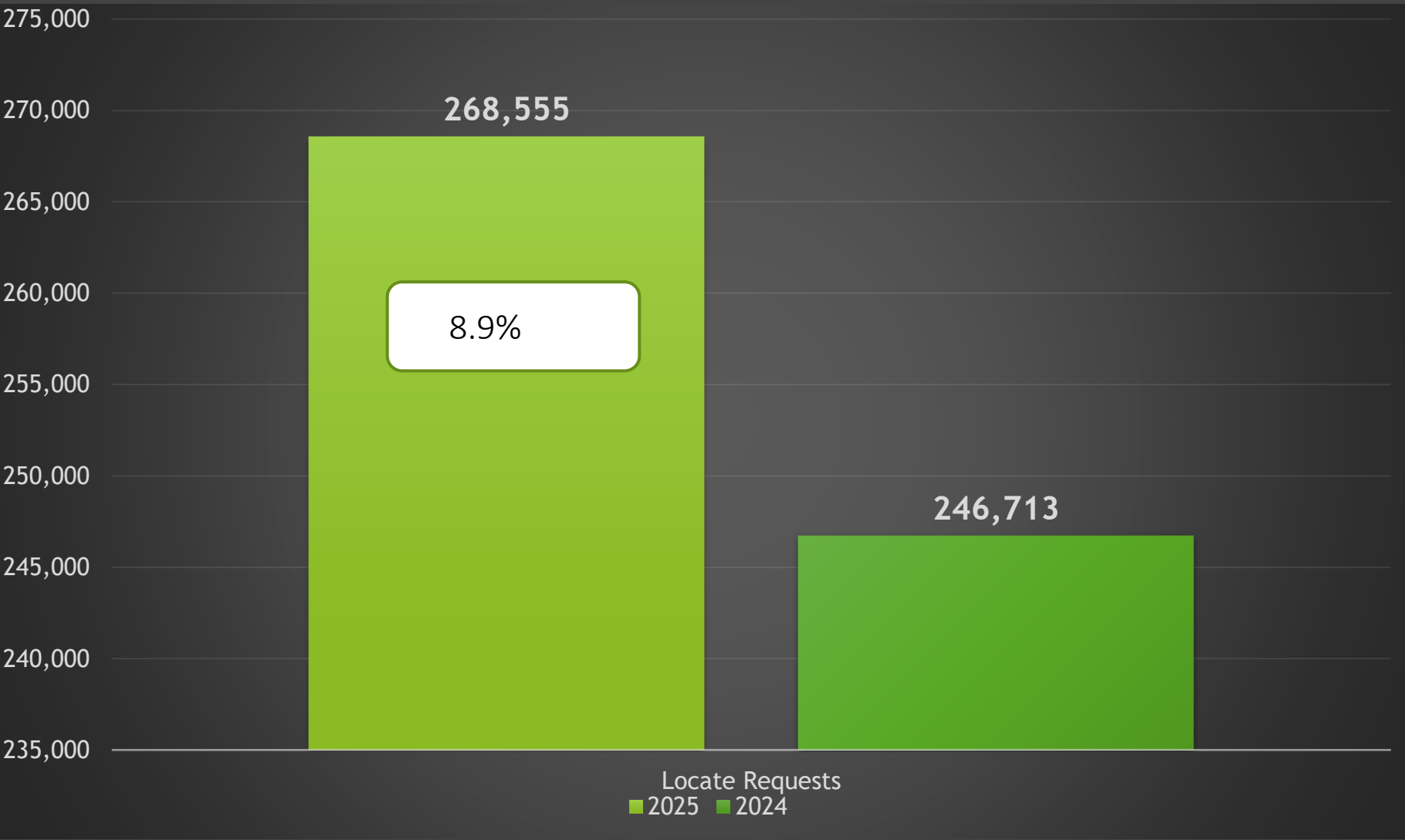
Locate Requests for NC - APRIL 25 vs 24



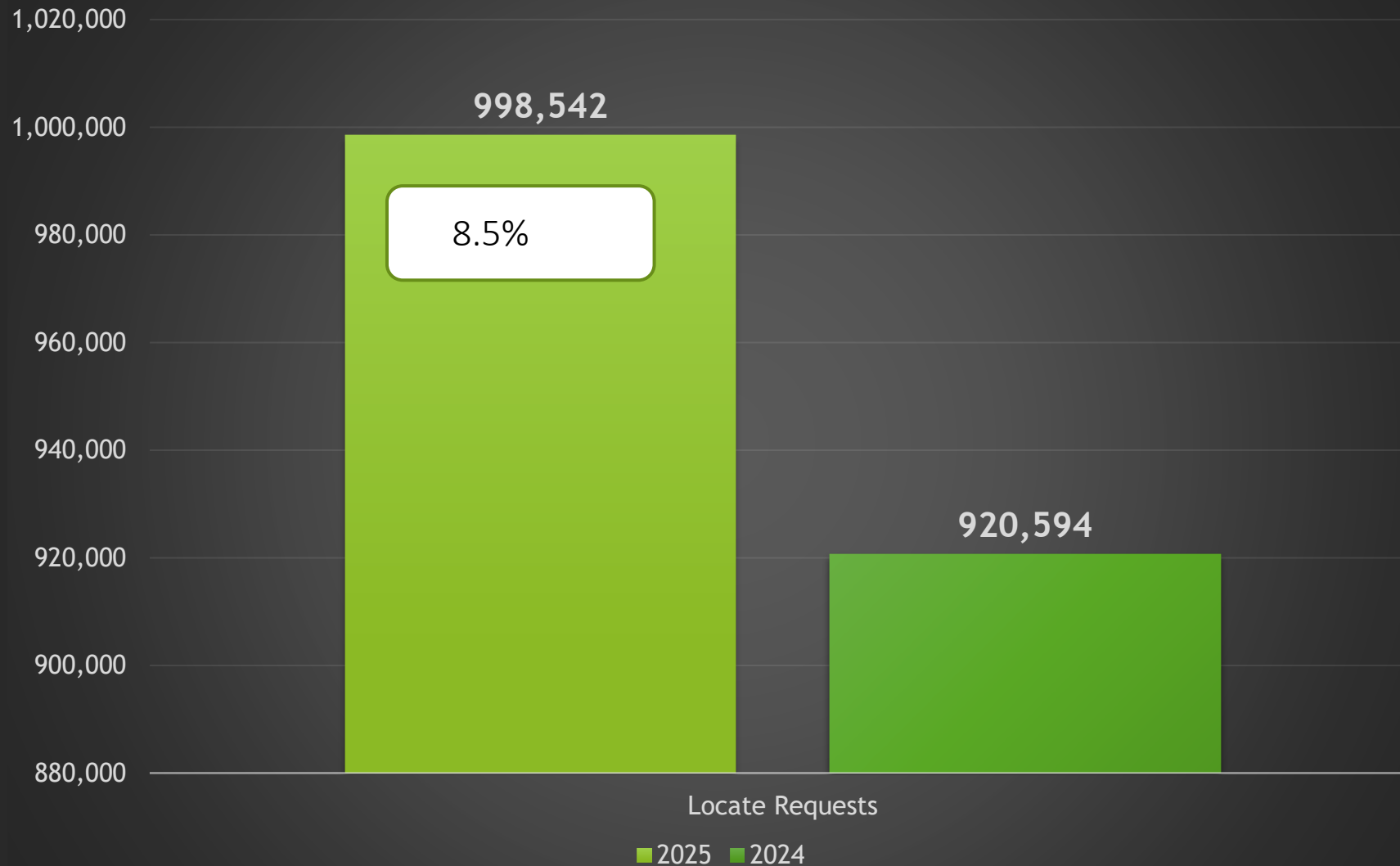
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

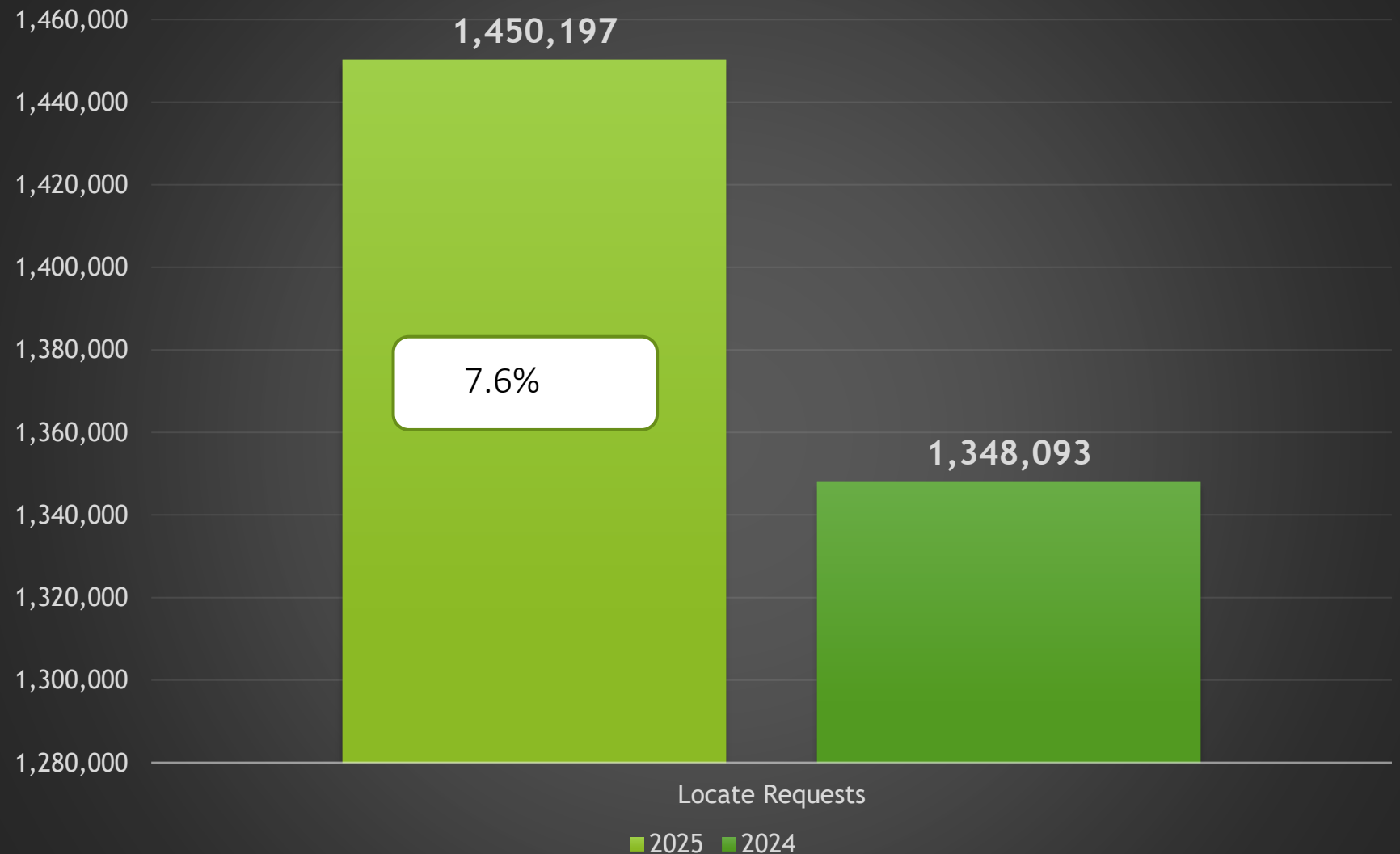
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

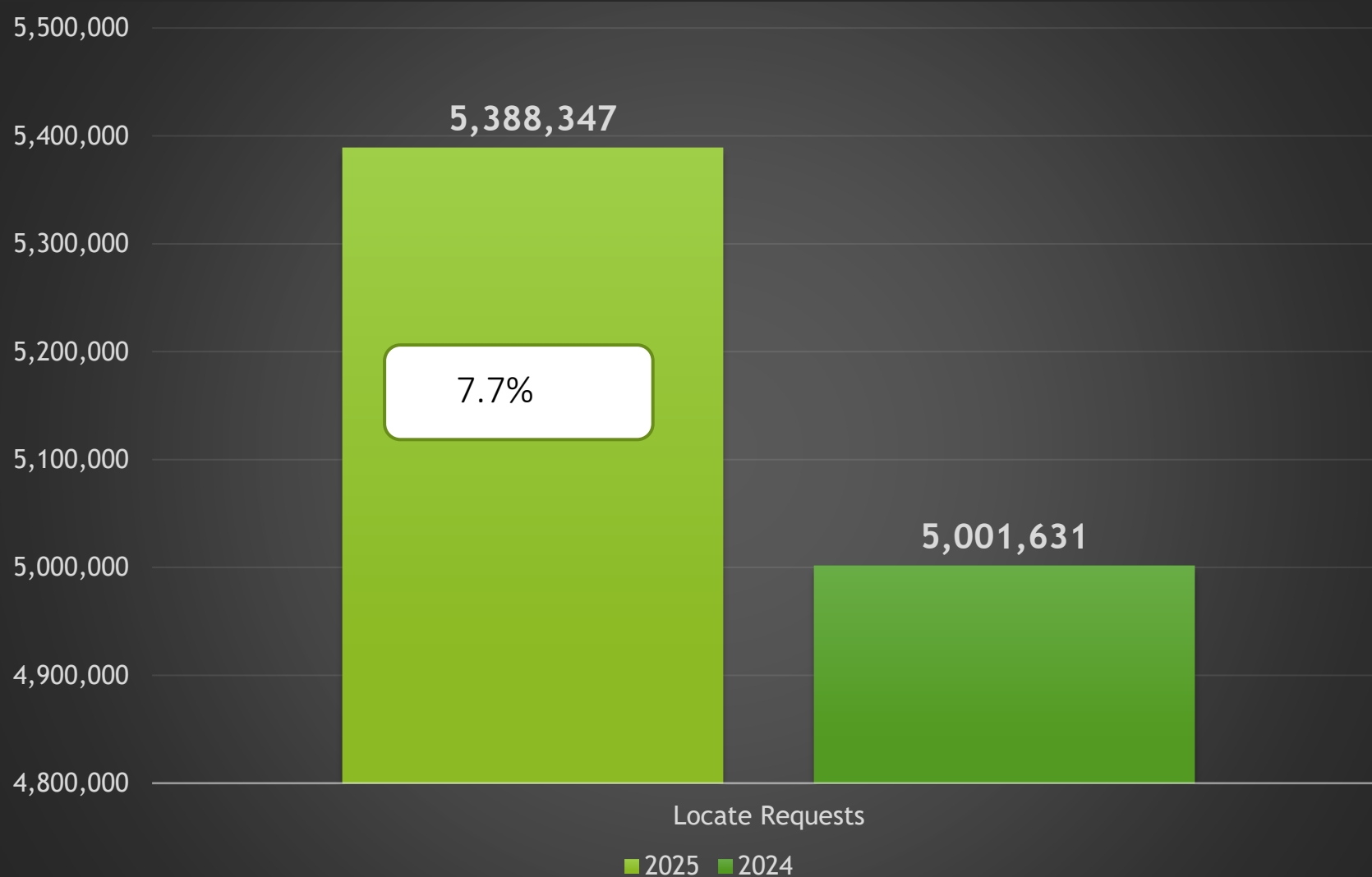


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	262	51	5464	92	1867	7736
2025	593	63	3727	598	1726	6707
+/- Var	126.3%	23.5%	-31.8%	550.0%	-7.6%	-13.3%
		Avg Locates per Day				319



County ticket Volume

YTD VS PREVIOUS YEAR

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	847	207	17535	339	6594	25522
2025	2317	269	14502	906	5964	23958
+/- Var	173.6%	30.0%	-17.3%	167.3%	-9.6%	-6.1%
		Avg Locates per Day				289



County ticket distribution - APRIL

County/Place	04 Apr
CUMBERLAND	6707
ARDULUSA	1
BEARD	3
BEAVER CREEK	2
BETHANY CROSSROADS	1
CEDAR CREEK	11
CUMBERLAND	3
EAST FAYETTEVILLE	1
EASTOVER	46
FALCON	14
FAYETTEVILLE	4796
FORT BRAGG	88
FORT LIBERTY	123
GODWIN	45

GRAYS CREEK	50
HAYMOUNT	3
HOPE MILLS	701
LINDEN	40
SHAWS	1
SLOCOMB	1
SPRING LAKE	371
STEDMAN	135
SUMMERTIME	1
VANDER	119
WADE	151



Top 15 Callers for APRIL

Rank	Name	Totals
1	UMANA DIRECTIONAL BORING LLC	658
2	DEN UNDERGROUND	488
3	W G UNDERGROUND LLC	385
4	CANOS SERVICES LLC	288
5	R G COMMUNICATIONS INC	257
6	CINTERRA	214
7	DPW	189
8	M R COMMUNICATIONS	155
9	BRANCH CIVIL	150
10	SOUTHEAST CONNECTIONS LLC	141
11	T A LOVING COMPANY	140
12	A & L CABLE SERVICES INC	126
13	SOLUTIONS UNDERGROUND LLC	124
14	FAYETTEVILLE PWC	117
15	CAPE FEAR UTILITIES LLC	113

DAMAGES

DIRT Damage Information
Reporting Tool





APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18
NC-Anson	4
NC-Beaufort	2
NC-Bertie	2
NC-Brunswick	25
NC-Buncombe	15
NC-Burke	5
NC-Cabarrus	22
NC-Caldwell	17
NC-Carteret	13
NC-Caswell	5
NC-Catawba	22
NC-Chatham	14
NC-Clay	1
NC-Cleveland	14
NC-Columbus	2
NC-Craven	7
NC-Cumberland	60
NC-Currituck	4
NC-Dare	17
NC-Davidson	18
NC-Davie	10

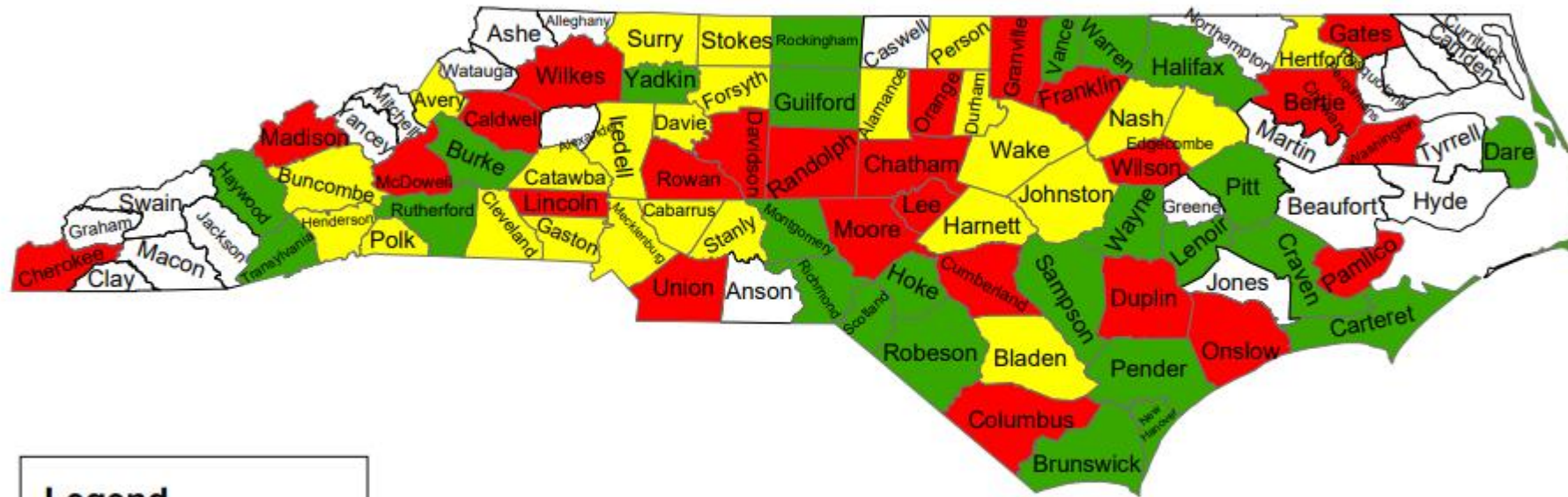
NC-Duplin	4
NC-Durham	70
NC-Edgecombe	2
NC-Forsyth	30
NC-Franklin	10
NC-Gaston	17
NC-Granville	1
NC-Greene	1
NC-Guilford	39
NC-Harnett	42
NC-Haywood	1
NC-Henderson	12
NC-Hertford	2
NC-Iredell	28
NC-Johnston	84
NC-Lee	10
NC-Lenoir	7
NC-Lincoln	7
NC-Macon	3
NC-McDowell	6
NC-Mecklenburg	169
NC-Montgomery	5
NC-Moore	45
NC-Nash	4
NC-New Hanover	46

NC-Northampton	3
NC-Onslow	32
NC-Orange	32
NC-Pamlico	1
NC-Pender	6
NC-Person	2
NC-Pitt	25
NC-Polk	2
NC-Randolph	11
NC-Richmond	2
NC-Robeson	3
NC-Rockingham	7
NC-Rowan	15
NC-Rutherford	4
NC-Sampson	11
NC-Scotland	8
NC-Stanly	3
NC-Stokes	6
NC-Surry	1
NC-Swain	1
NC-Union	39
NC-Vance	3
NC-Wake	208
NC-Warren	1
NC-Washington	1

NC-Watauga	3
NC-Wayne	11
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	1
NC-Yancey	1

Damages Per 1,000 Transmissions

April
2025

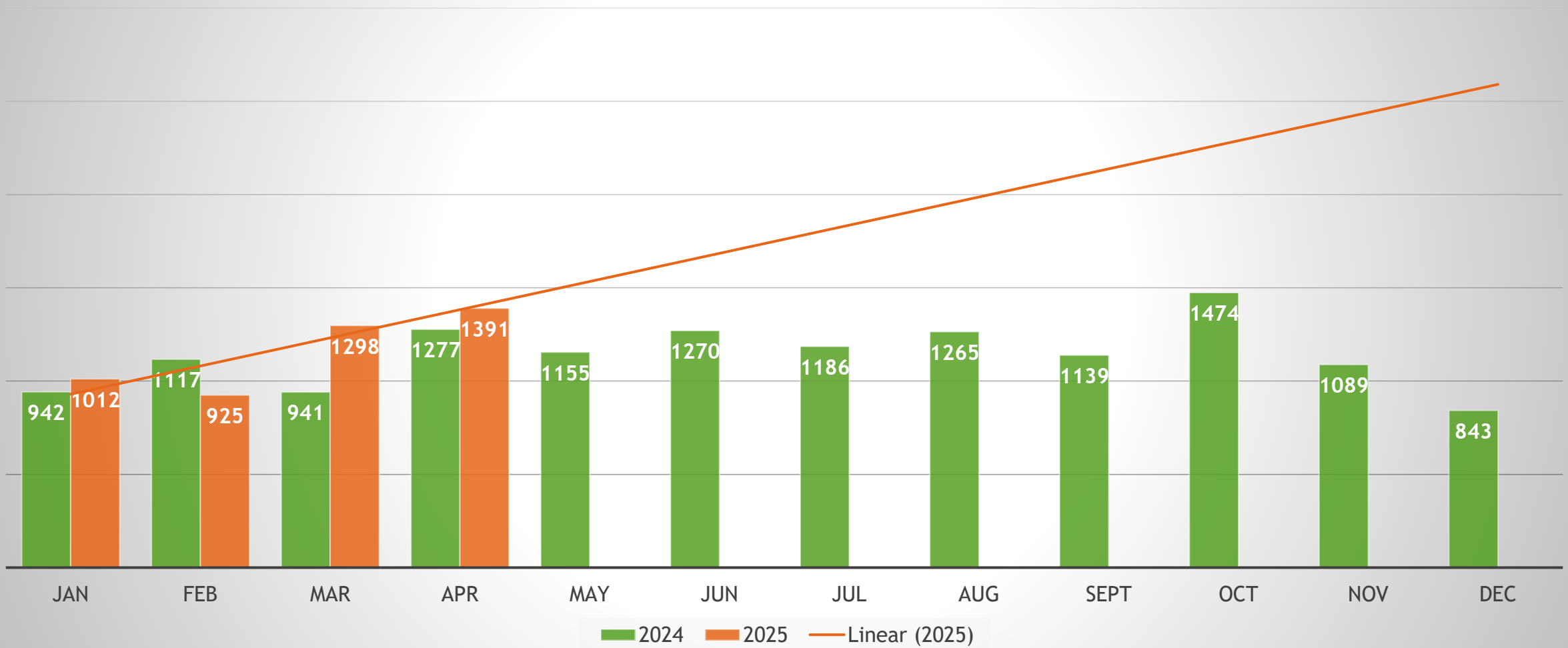


Legend

Quantile

	0.000000
	0.000001 - 0.613968
	0.613969 - 0.925069
	0.925070 - 5.347594

Damages in North Carolina 2025 vs 2024



Education Team



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THANK YOU!

A copy of this presentation
is available at

www.ncucc.org

