



MAY 2025

NC811 MONTHLY UPDATE

FOOTHILLS UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

National Safe Digging Month Proclamation Signing



REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



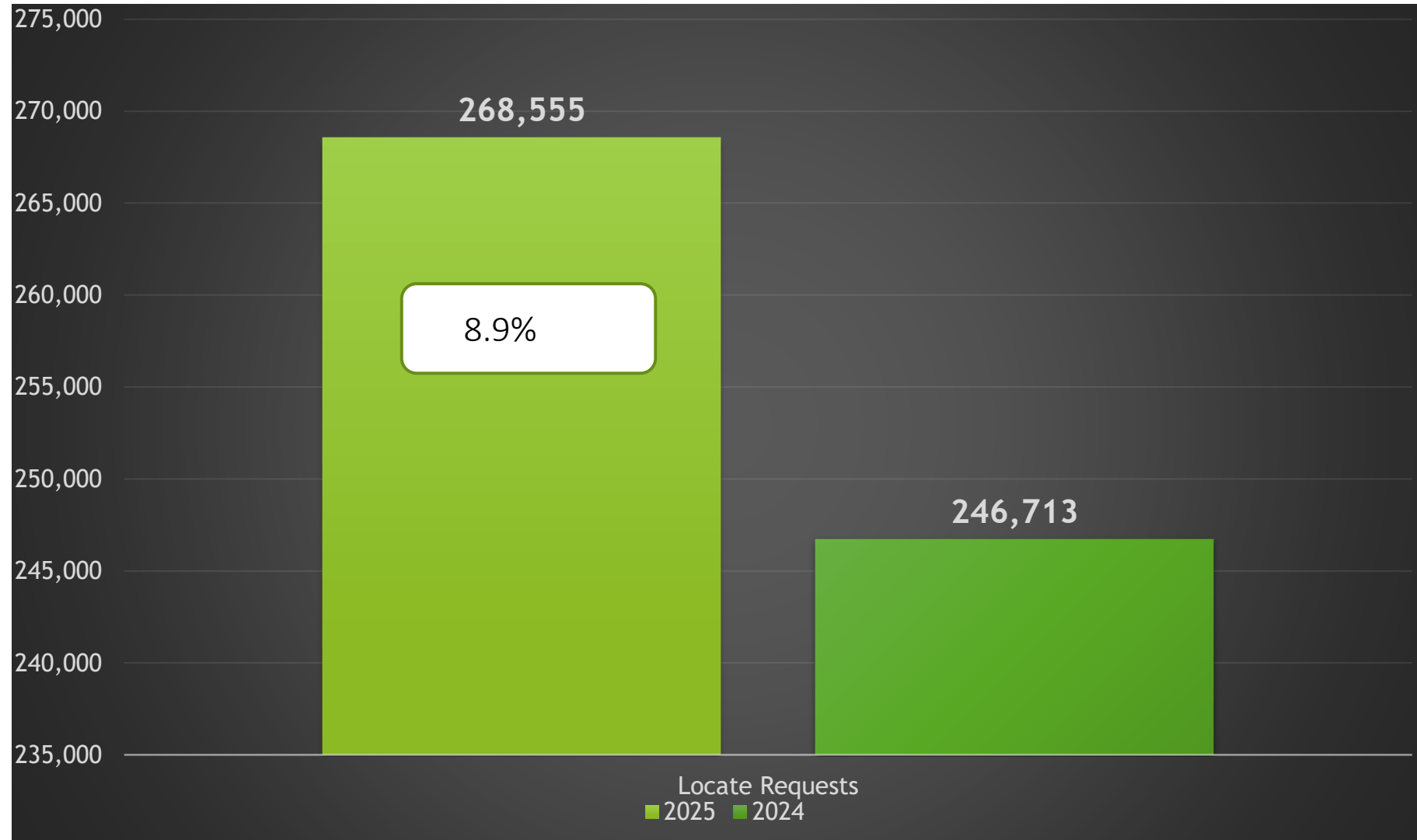
Locate Requests for NC - APRIL 25 vs 24



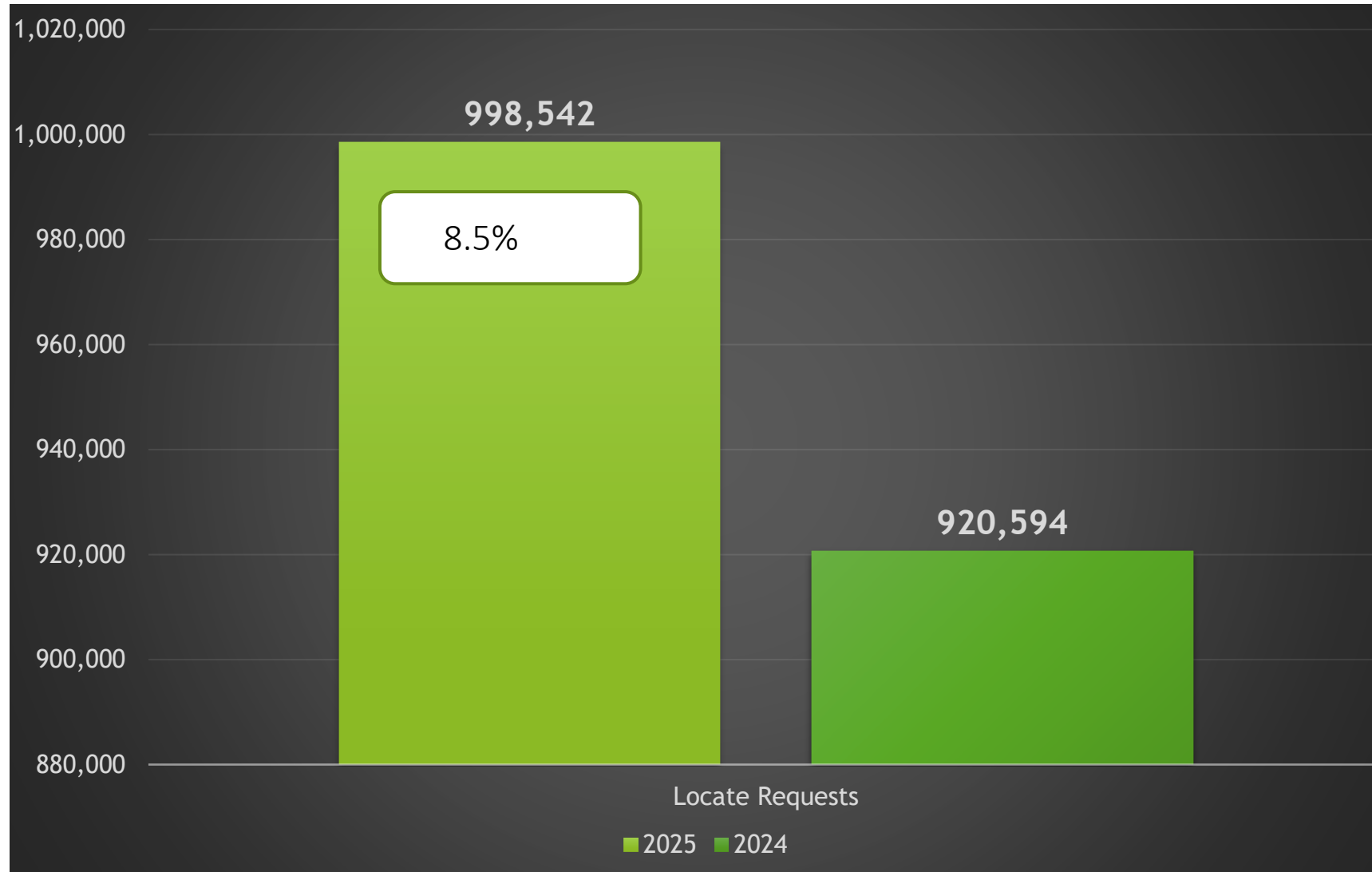
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

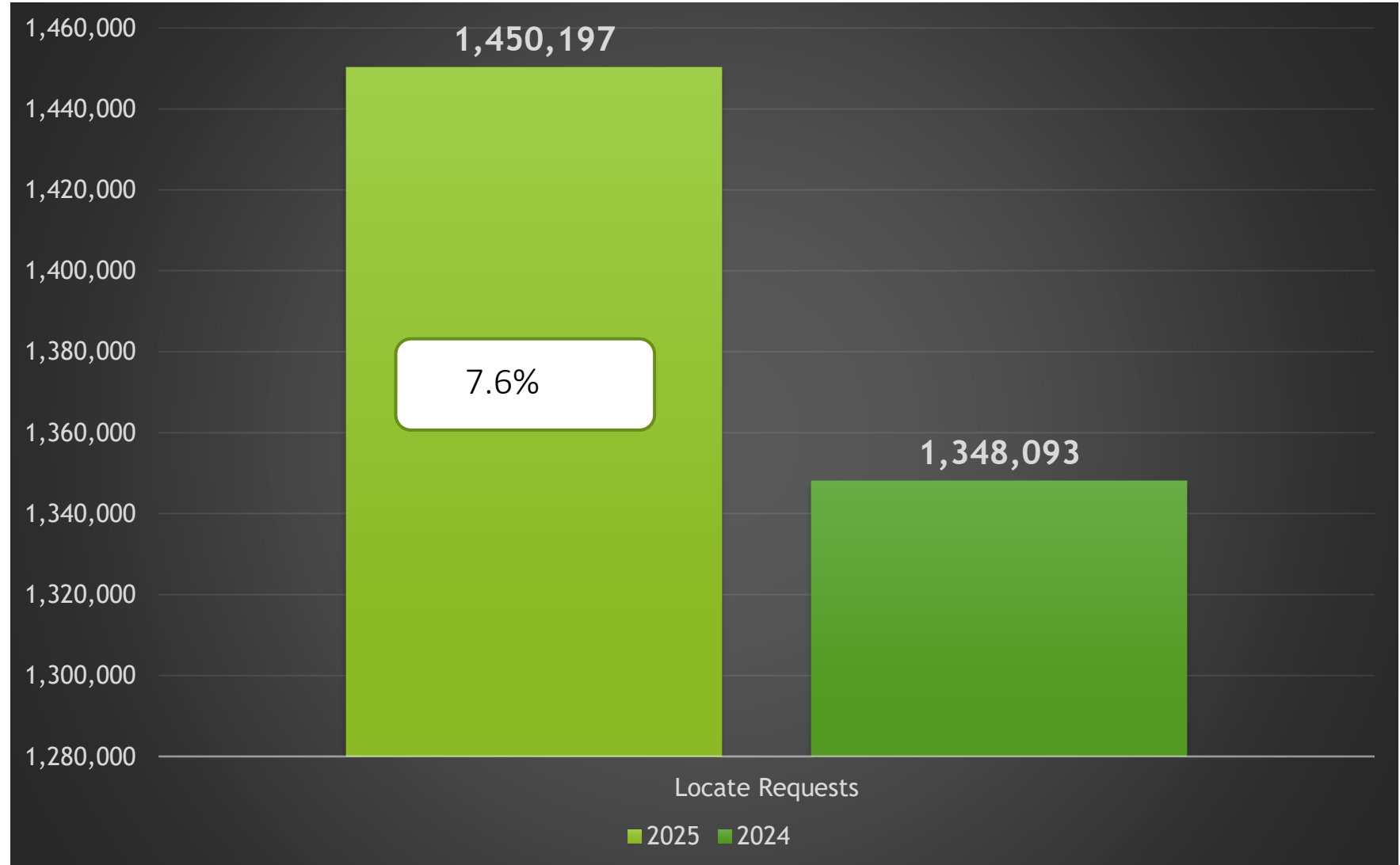
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

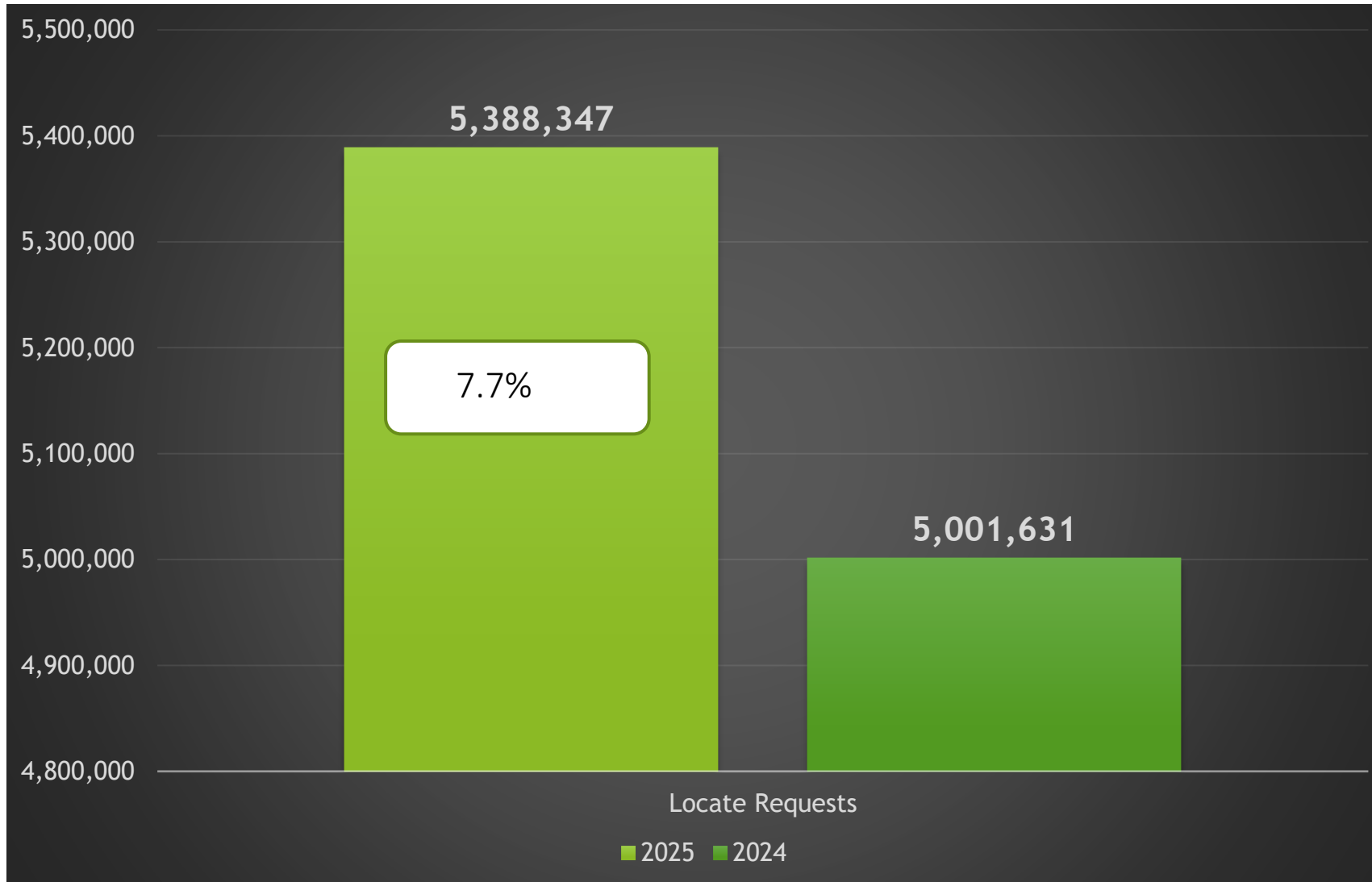


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	115	49	1372	19	1035	2590
2025	43	5	1067	31	518	1664
+/- Var	-62.6%	-89.8%	-22.2%	63.2%	-50.0%	-35.8%
				Locates per day		79



County ticket Volume

YTD VS PREVIOUS YEAR

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	376	186	5759	122	3420	9863
2025	145	53	4495	118	2230	7041
+/- Var	-61.4%	-71.5%	-21.9%	-3.3%	-34.8%	-28.6%
			Locates per day			85



County ticket distribution - APRIL

CLEVELAND	1664
BELWOOD	9
BOILING SPRINGS	48
CASAR	60
ELIZABETH CITY	6
FALLSTON	8
GROVER	50
KINGS MOUNTAIN	390
KINGSTOWN	3
WACO	15

LAWNDALE	120
MOORESBORO	52
POLKVILLE	9
SHELBY	883



Top 10 Callers for APRIL

Cleveland	Company	Total
1	SEMF LLC	221
2	ANSCO & ASSOCIATES LLC	80
3	SANDERS UTILITY CONSTRUCTION CO, INC	55
4	CLEVELAND COUNTY WATER	50
5	WILLIAMS ELECTRIC COMPANY	49
6	DUKE ENERGY	49
7	T & M SOLUTIONS	40
8	AT&T UTILITY OPERATIONS	39
9	AMACON UNDERGROUND	30
10	WILLIAMS ELECTRIC COMPANY	26



County ticket Volume

APRIL 2025 VS 2024

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	358	32	3593	73	1341	5397
2025	159	18	2951	78	1034	4240
+/- Var	-55.6%	-43.8%	-17.9%	6.8%	-22.9%	-21.4%
				Locates per day		202



County ticket Volume

YTD VS PREVIOUS YEAR

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1253	194	12976	259	4629	19311
2025	592	99	12029	307	4017	17044
+/- Var	-52.8%	-49.0%	-7.3%	18.5%	-13.2%	-11.7%
			Locates per day			205



County ticket distribution - APRIL

GASTON	4240
ALEXIS	16
ASHEBROOK PARK	4
BELMONT	813
BESSEMER CITY	153
CHERRYVILLE	302
CRAMERTON	82
DALLAS	227
GASTONIA	1790
HIGH SHOALS	37

KINGS MOUNTAIN	34
LOWELL	87
LUCIA	3
MCADENVILLE	22
MOUNT HOLLY	392
RANLO	14
SOUTH GASTONIA	24
STANLEY	225
WEST GASTONIA	4



Top 10 Callers for APRIL

Gaston	Company	Total
1	AT&T UTILITY OPERATIONS	424
2	SEMF LLC	242
3	UTILITY LINES CONSTRUCTION SERVICES INC	157
4	MILLER PIPELINE	147
5	SPEEDIES UNDERGROUND SERVICES, INC	144
6	G CAMPBELL CONSTRUCTION	95
7	T & M SOLUTIONS	87
8	PIKE ELECTRIC	85
9	ANSCO & ASSOCIATES LLC	76
10	PIEDMONT PLUMBERS OF CLOVER	66



County ticket Volume

APRIL 2025 VS 2024

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	159	3	670	19	547	1398
2025	70	7	970	30	431	1508
+/- Var	-56.0%	133.3%	44.8%	57.9%	-21.2%	7.9%
				Locates per day		72



County ticket Volume

YTD VS PREVIOUS YEAR

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	305	28	3240	61	1577	5211
2025	168	23	3416	83	1628	5318
+/- Var	-44.9%	-17.9%	5.4%	36.1%	3.2%	2.1%
			Locates per day			64



County ticket distribution - APRIL

RUTHERFORD	1508
BILLS CREEK	4
BOSTIC	97
CHIMNEY ROCK	17
CLIFFSIDE	29
ELLENBORO	159
FOREST CITY	303
GREEN HILL	6
HARRIS	4
HENRIETTA	3
UNION MILLS	42

LAKE LURE	282
RUTH	20
RUTHERFORDTON	449
SHINGLE HOLLOW	5
SPINDALE	74



Top 10 Callers for APRIL

Rutherford	Company	Total
1	WRIGHT BROTHERS CONSTRUCTION	141
2	BIGHAM CABLE CONSTRUCTION INC	122
3	AT&T UTILITY OPERATIONS	97
4	ITG	95
5	SEMF LLC	92
6	T & M SOLUTIONS	59
7	SUMTER UTILITIES	54
8	DUKE ENERGY	47
9	SITE DEVELOPMENT CORP	41
10	SOUTHEAST CONNECTIONS LLC	40

DAMAGES

DIRT Damage Information
Reporting Tool





APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18
NC-Anson	4
NC-Beaufort	2
NC-Bertie	2
NC-Brunswick	25
NC-Buncombe	15
NC-Burke	5
NC-Cabarrus	22
NC-Caldwell	17
NC-Carteret	13
NC-Caswell	5
NC-Catawba	22
NC-Chatham	14
NC-Clay	1
NC-Cleveland	14
NC-Columbus	2
NC-Craven	7
NC-Cumberland	60
NC-Currituck	4
NC-Dare	17
NC-Davidson	18
NC-Davie	10

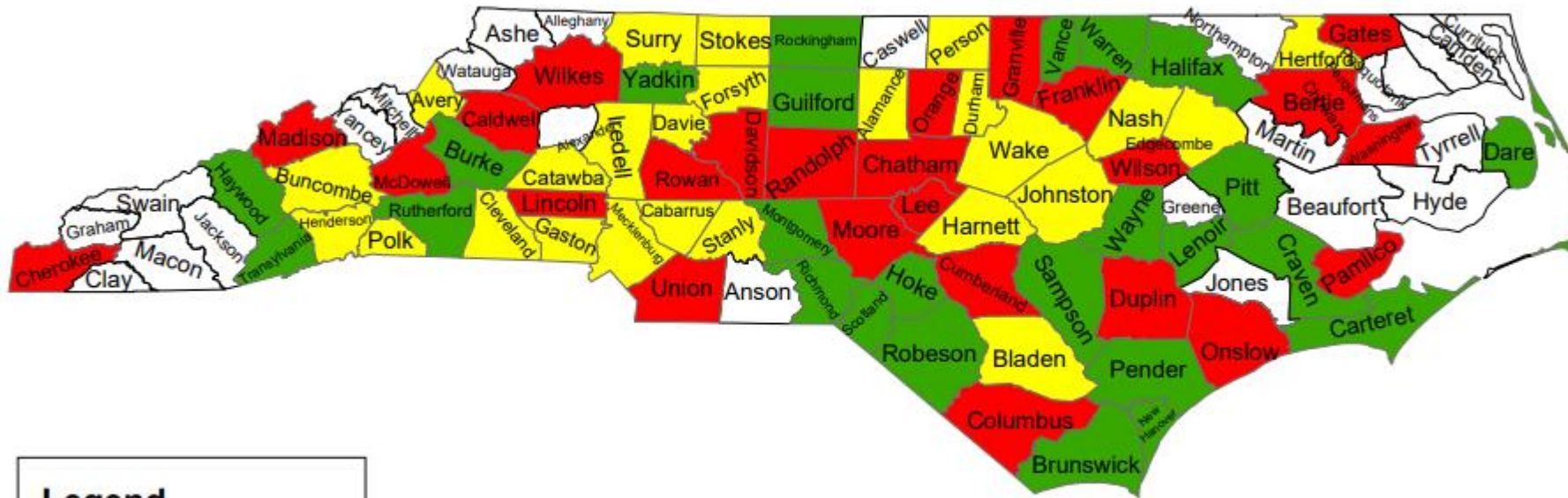
NC-Duplin	4
NC-Durham	70
NC-Edgecombe	2
NC-Forsyth	30
NC-Franklin	10
NC-Gaston	17
NC-Granville	1
NC-Greene	1
NC-Guilford	39
NC-Harnett	42
NC-Haywood	1
NC-Henderson	12
NC-Hertford	2
NC-Iredell	28
NC-Johnston	84
NC-Lee	10
NC-Lenoir	7
NC-Lincoln	7
NC-Macon	3
NC-McDowell	6
NC-Mecklenburg	169
NC-Montgomery	5
NC-Moore	45
NC-Nash	4
NC-New Hanover	46

NC-Northampton	3
NC-Onslow	32
NC-Orange	32
NC-Pamlico	1
NC-Pender	6
NC-Person	2
NC-Pitt	25
NC-Polk	2
NC-Randolph	11
NC-Richmond	2
NC-Robeson	3
NC-Rockingham	7
NC-Rowan	15
NC-Rutherford	4
NC-Sampson	11
NC-Scotland	8
NC-Stanly	3
NC-Stokes	6
NC-Surry	1
NC-Swain	1
NC-Union	39
NC-Vance	3
NC-Wake	208
NC-Warren	1
NC-Washington	1

NC-Watauga	3
NC-Wayne	11
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	1
NC-Yancey	1

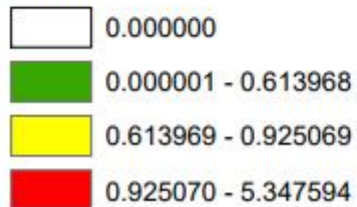
Damages Per 1,000 Transmissions

April
2025

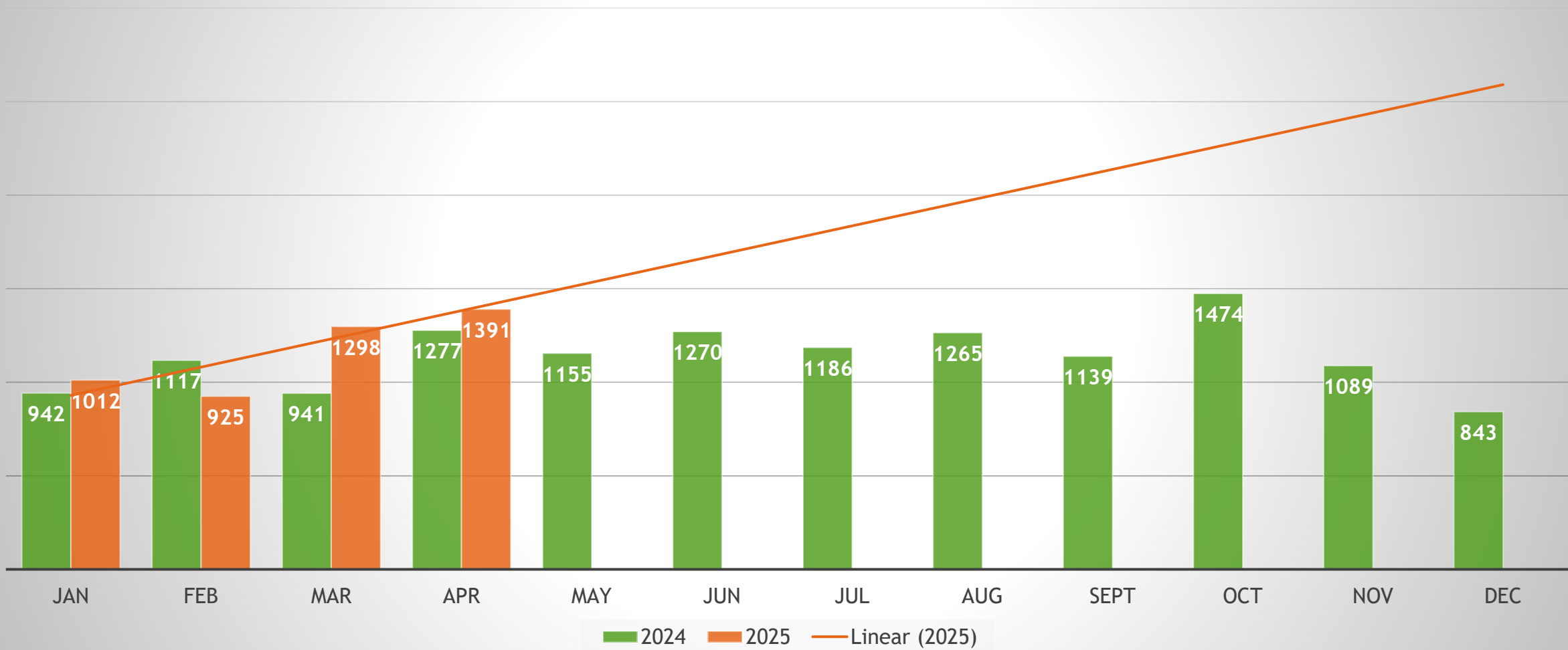


Legend

Quantile



Damages in North Carolina 2025 vs 2024



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THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



Date: May 6, 2025

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