



**MAY 2025**

**NC811 MONTHLY UPDATE**

**HENDERSON POLK  
TRANSYLVANIA UCC**





# Upcoming meetings

- **NCLRPC**  
May 21, 2025 at 11am  
NC811, 5009 High Point Road, Greensboro  
TEAMS MEETING: Visit the [ncucc.org](https://ncucc.org) calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**  
June 4, 2025 at 8:30am  
NC811, 5009 High Point Road, Greensboro  
[udprb.nc.gov](https://udprb.nc.gov)
- **NC811 Board**  
July 18, 2025 at 8:30am  
Crowne Plaza Resort,  
1 Resort Dr., Asheville NC 28806



# National Safe Digging Month Proclamation Signing





# REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



[ncucc.org/joint-nc-sc-uccc](https://ncucc.org/joint-nc-sc-uccc)





# CALENDAR

NC811 & NCUCC  
event calendars  
can be found on  
[nc811.org](http://nc811.org) or the  
nc811 app





# Data Insights

Locate Requests

Transmissions

County ticket volume  
and distribution



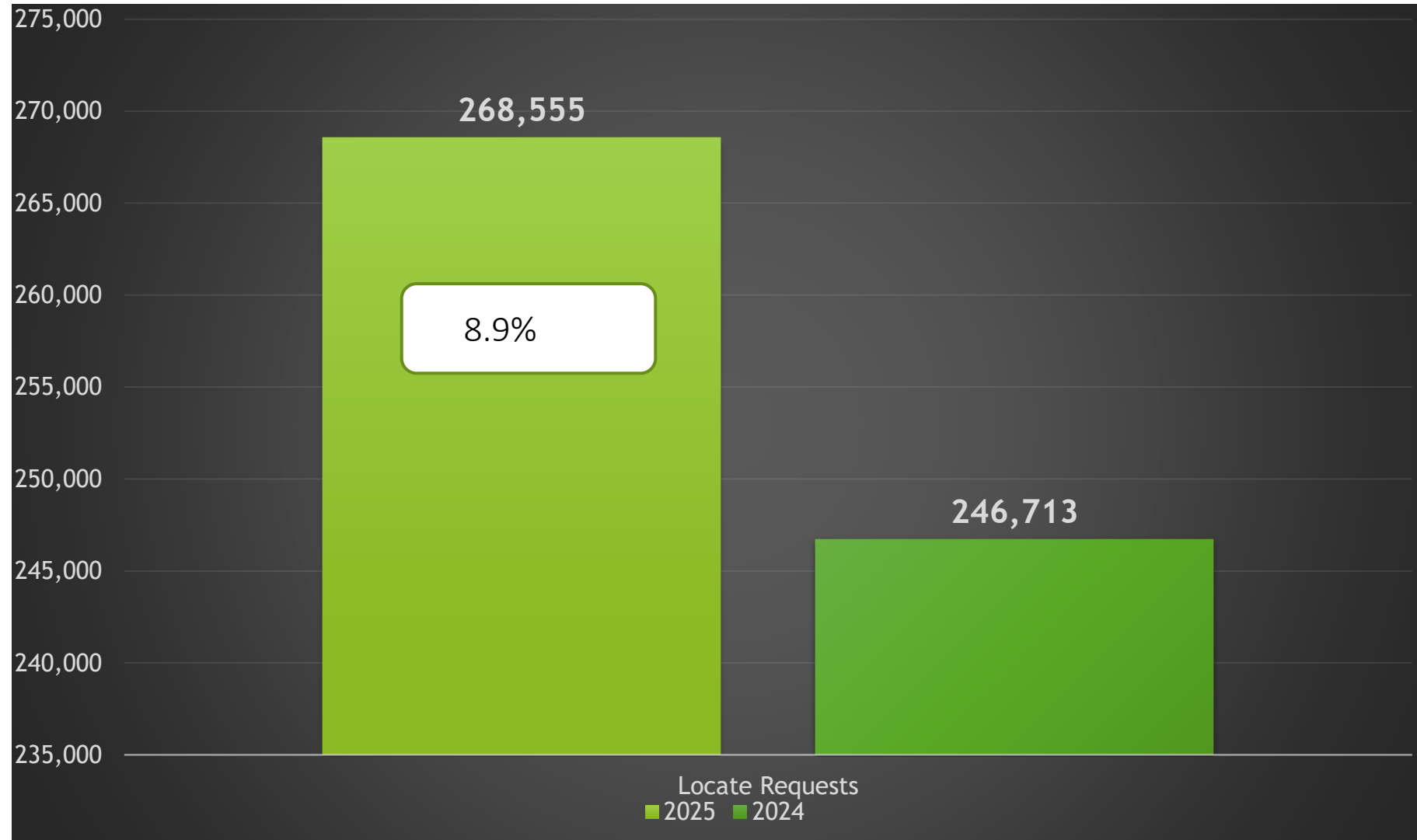
# Requests for NC - APRIL 25 vs 24



April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

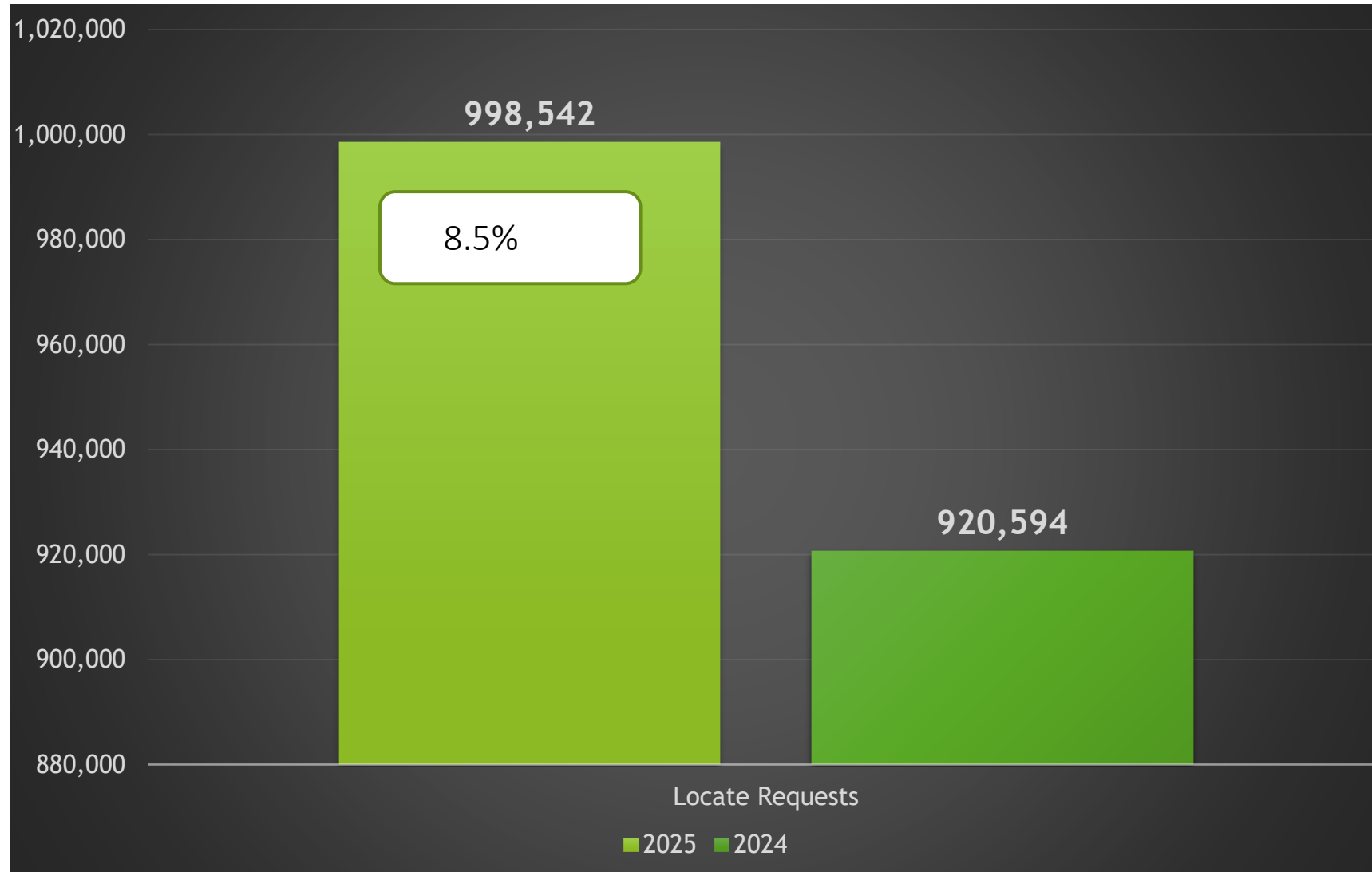
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)





# Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

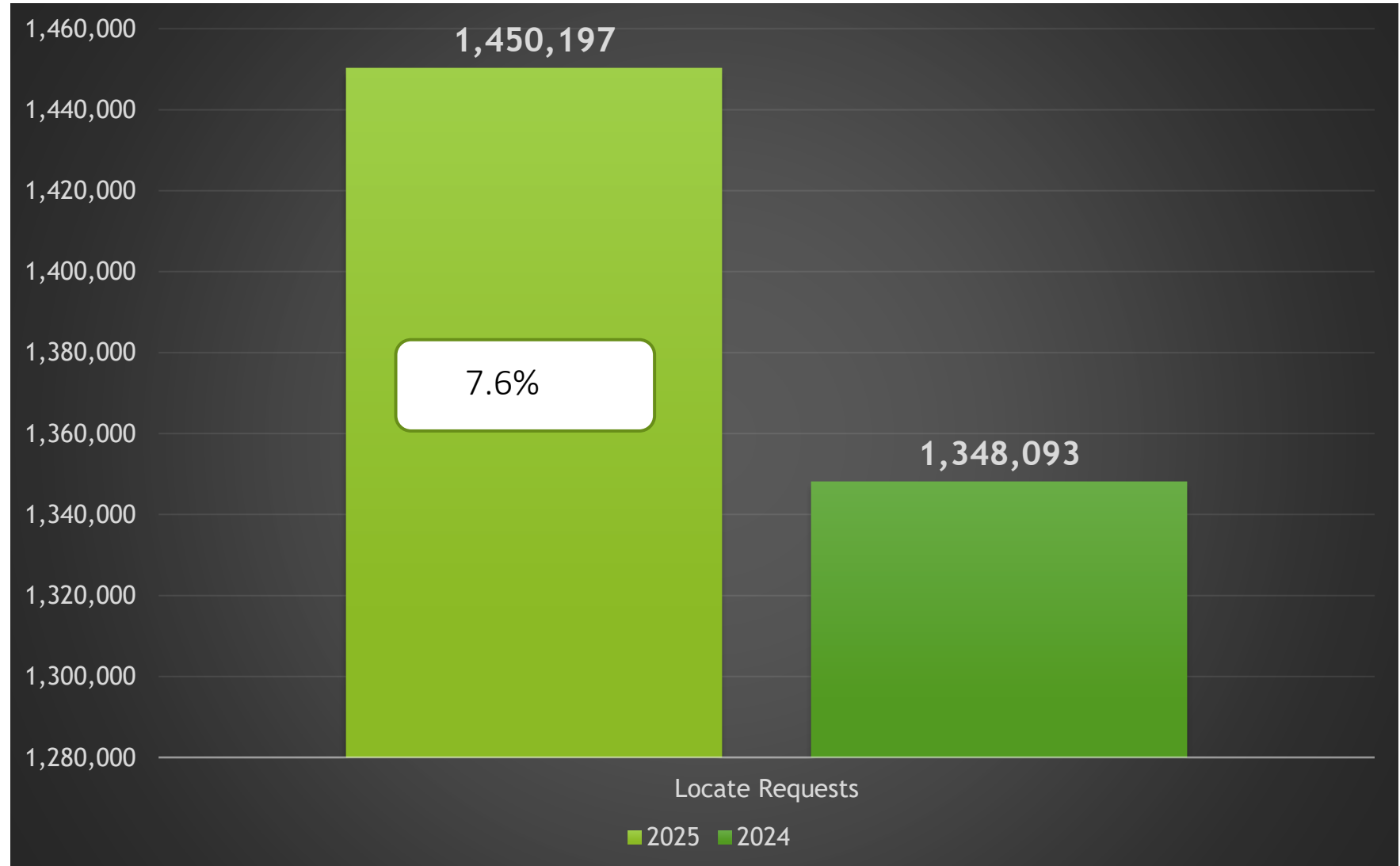


# Transmissions for NC - APRIL 25 vs 24



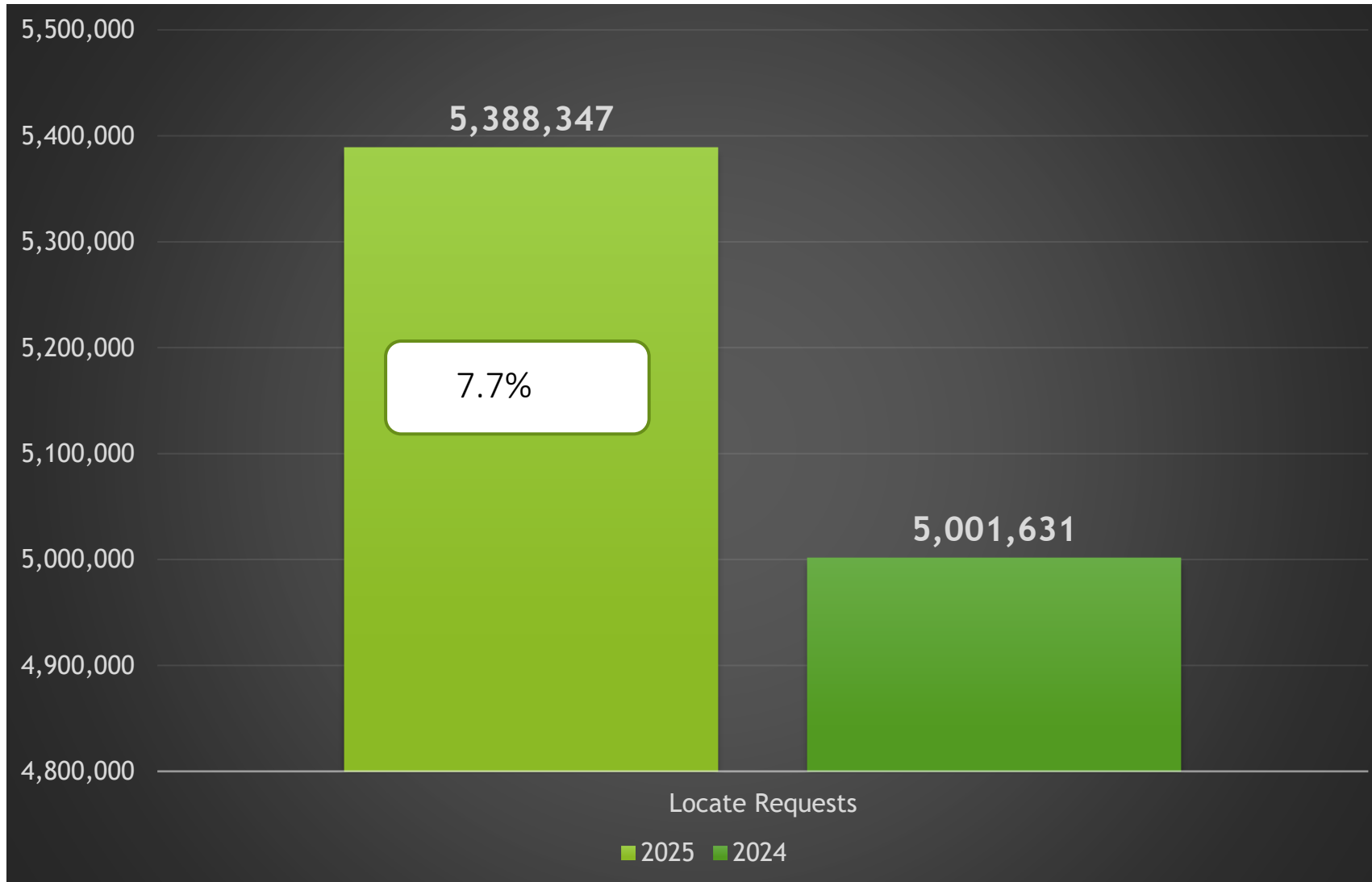
Transmissions MTD 2025-  
1,450,197 / 2024 -  
1,348,093= (7.6%)

Transmissions YTD 2025-  
5,388,347 / 2024 -  
5,001,631= (7.7%)





# Transmissions for NC - YTD 2025



Transmissions MTD 2025-  
1,450,197 / 2024 -  
1,348,093= (7.6%)

Transmissions YTD 2025-  
5,388,347 / 2024 -  
5,001,631= (7.7%)



# County ticket Volume

## APRIL 2025 VS 2024

| Henderson | 3 HR | CNCL   | NEW   | RXMT            | UPDT  | TOTAL Tickets |
|-----------|------|--------|-------|-----------------|-------|---------------|
| 2024      | 253  | 10     | 1741  | 104             | 710   | 2818          |
| 2025      | 265  | 24     | 1941  | 254             | 790   | 3274          |
| +/- Var   | 4.7% | 140.0% | 11.5% | 144.2%          | 11.3% | 16.2%         |
|           |      |        |       | Locates per day |       | 156           |





# County ticket Volume

## YTD VS PREVIOUS YEAR

| Henderson | 3 HR  | CNCL  | NEW             | RXMT  | UPDT | TOTAL Tickets |
|-----------|-------|-------|-----------------|-------|------|---------------|
| 2024      | 717   | 82    | 6482            | 268   | 3021 | 10570         |
| 2025      | 967   | 101   | 7424            | 535   | 3203 | 12230         |
| +/- Var   | 34.9% | 23.2% | 14.5%           | 99.6% | 6.0% | 15.7%         |
|           |       |       | Locates per day |       |      | 147           |



## County ticket distribution - APRIL

|                  |             |
|------------------|-------------|
| <b>HENDERSON</b> | <b>3274</b> |
| BALFOUR          | 10          |
| BAT CAVE         | 33          |
| DANA             | 9           |
| EAST FLAT ROCK   | 43          |
| EDNEYVILLE       | 28          |
| ETOWAH           | 59          |
| <b>FLAT ROCK</b> | <b>378</b>  |
| <b>FLETCHER</b>  | <b>377</b>  |
| FRUITLAND        | 4           |
| GERTON           | 40          |

|                       |             |
|-----------------------|-------------|
| <b>HENDERSONVILLE</b> | <b>1676</b> |
| HOOPERS CREEK         | 13          |
| HORSE SHOE            | 57          |
| LAUREL PARK           | 57          |
| <b>MILLS RIVER</b>    | <b>278</b>  |
| MOUNTAIN HOME         | 33          |
| NAPLES                | 47          |
| RUGBY                 | 4           |
| SALUDA                | 54          |
| VALLEY HILL           | 5           |
| ZIRCONIA              | 62          |





## Top 10 Callers for APRIL

| Henderson | Company                      | Total |
|-----------|------------------------------|-------|
| 1         | GLOBAL FIBER                 | 277   |
| 2         | SUMTER UTILITIES             | 175   |
| 3         | AT&T UTILITY OPERATIONS      | 160   |
| 4         | TENNOCA CONSTRUCTION COMPANY | 137   |
| 5         | EH UTILITIES LLC             | 110   |
| 6         | DUKE ENERGY                  | 105   |
| 7         | SUPERIOR FENCE AND RAIL      | 97    |
| 8         | ANSCO & ASSOCIATES LLC       | 88    |
| 9         | FIREBITT                     | 80    |
| 10        | ITG                          | 79    |



# County ticket Volume

APRIL 2025 VS 2024

| Polk    | 3 HR  | CNCL    | NEW   | RXMT            | UPDT  | TOTAL<br>Tickets |
|---------|-------|---------|-------|-----------------|-------|------------------|
| 2024    | 30    | 1       | 254   | 21              | 94    | 400              |
| 2025    | 57    | 18      | 445   | 38              | 185   | 743              |
| +/- Var | 90.0% | 1700.0% | 75.2% | 81.0%           | 96.8% | 85.8%            |
|         |       |         |       | Locates per day |       | 35               |





# County ticket Volume

YTD VS PREVIOUS YEAR

| Polk    | 3 HR   | CNCL   | NEW             | RXMT | UPDT  | TOTAL<br>Tickets |
|---------|--------|--------|-----------------|------|-------|------------------|
| 2024    | 119    | 6      | 1052            | 96   | 344   | 1617             |
| 2025    | 107    | 32     | 1390            | 97   | 479   | 2105             |
| +/- Var | -10.1% | 433.3% | 32.1%           | 1.0% | 39.2% | 30.2%            |
|         |        |        | Locates per day |      |       | 25               |



## County ticket distribution - APRIL

|                    |            |
|--------------------|------------|
| <b>POLK</b>        | <b>743</b> |
| GREEN CREEK        | 13         |
| <b>MILL SPRING</b> | <b>128</b> |
| PEA RIDGE          | 4          |
| SALUDA             | 77         |
| SUNNY VIEW         | 3          |
| <b>TRYON</b>       | <b>227</b> |



## Top 10 Callers for APRIL

| Polk | Company                       | Total |
|------|-------------------------------|-------|
| 1    | SUMTER UTILITIES INC          | 118   |
| 2    | BIGHAM CABLE CONSTRUCTION INC | 51    |
| 3    | CREW CABLE                    | 47    |
| 4    | BROTHERS DIRECTIONAL BORING   | 47    |
| 5    | WINDSTREAM COMMUNICATIONS     | 38    |
| 6    | S M C UNIVERSAL LLC           | 35    |
| 7    | ITG                           | 30    |
| 8    | ALRIDGE ELECTRIC              | 27    |
| 9    | DUKE ENERGY                   | 26    |
| 10   | WILLIAMS ELECTRIC COMPANY     | 20    |





# County ticket Volume

APRIL 2025 VS 2024

| Transylvania | 3 HR  | CNCL   | NEW   | RXMT            | UPDT | TOTAL<br>Tickets |
|--------------|-------|--------|-------|-----------------|------|------------------|
| 2024         | 29    | 1      | 296   | 9               | 144  | 479              |
| 2025         | 32    | 5      | 416   | 13              | 157  | 623              |
| +/- Var      | 10.3% | 400.0% | 40.5% | 44.4%           | 9.0% | 30.1%            |
|              |       |        |       | Locates per day |      | 30               |



# County ticket Volume

## YTD VS PREVIOUS YEAR

| Transylvania | 3 HR  | CNCL   | NEW             | RXMT   | UPDT  | TOTAL Tickets |
|--------------|-------|--------|-----------------|--------|-------|---------------|
| 2024         | 95    | 21     | 1229            | 49     | 502   | 1896          |
| 2025         | 93    | 14     | 1307            | 37     | 694   | 2145          |
| +/- Var      | -2.1% | -33.3% | 6.3%            | -24.5% | 38.2% | 13.1%         |
|              |       |        | Locates per day |        |       | 26            |



## County ticket distribution - APRIL

|                     |            |
|---------------------|------------|
| <b>TRANSYLVANIA</b> | <b>623</b> |
| <b>BREVARD</b>      | <b>431</b> |
| CEDAR MOUNTAIN      | 34         |
| DUNNS ROCK          | 8          |
| LAKE TOXAWAY        | 20         |
| LITTLE RIVER        | 10         |
| PENROSE             | 9          |
| PISGAH FOREST       | 57         |
| ROSMAN              | 18         |
| SAPPHIRE            | 26         |
| WHITEWATER PINES    | 4          |





## Top 10 Callers for APRIL

| Transylvania | Company                             | Total |
|--------------|-------------------------------------|-------|
| 1            | CHC UNDERGROUND INC                 | 81    |
| 2            | SUMTER UTILITIES                    | 79    |
| 3            | MOUNTAIN CREEK CONTRACTORS          | 32    |
| 4            | COMPORIUM                           | 25    |
| 5            | ACCESS UNDERGROUND SERVICES         | 23    |
| 6            | TENNOCA CONSTRUCTION COMPANY        | 21    |
| 7            | DUKE ENERGY                         | 16    |
| 8            | BULLINGTON CONSTRUCTION INC         | 9     |
| 9            | ENBRIDGE GAS NORTH CAROLINA         | 8     |
| 10           | HAYNES ELECTRIC UTILITY CORPORATION | 7     |

# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# APRIL DAMAGES BY COUNTY

Grand Total – 1,391

|               |    |
|---------------|----|
| NC-Alamance   | 18 |
| NC-Anson      | 4  |
| NC-Beaufort   | 2  |
| NC-Bertie     | 2  |
| NC-Brunswick  | 25 |
| NC-Buncombe   | 15 |
| NC-Burke      | 5  |
| NC-Cabarrus   | 22 |
| NC-Caldwell   | 17 |
| NC-Carteret   | 13 |
| NC-Caswell    | 5  |
| NC-Catawba    | 22 |
| NC-Chatham    | 14 |
| NC-Clay       | 1  |
| NC-Cleveland  | 14 |
| NC-Columbus   | 2  |
| NC-Craven     | 7  |
| NC-Cumberland | 60 |
| NC-Currituck  | 4  |
| NC-Dare       | 17 |
| NC-Davidson   | 18 |
| NC-Davie      | 10 |

|                     |           |
|---------------------|-----------|
| NC-Duplin           | 4         |
| NC-Durham           | 70        |
| NC-Edgecombe        | 2         |
| NC-Forsyth          | 30        |
| NC-Franklin         | 10        |
| NC-Gaston           | 17        |
| NC-Granville        | 1         |
| NC-Greene           | 1         |
| NC-Guilford         | 39        |
| NC-Harnett          | 42        |
| NC-Haywood          | 1         |
| <b>NC-Henderson</b> | <b>12</b> |
| NC-Hertford         | 2         |
| NC-Iredell          | 28        |
| NC-Johnston         | 84        |
| NC-Lee              | 10        |
| NC-Lenoir           | 7         |
| NC-Lincoln          | 7         |
| NC-Macon            | 3         |
| NC-McDowell         | 6         |
| NC-Mecklenburg      | 169       |
| NC-Montgomery       | 5         |
| NC-Moore            | 45        |
| NC-Nash             | 4         |
| NC-New Hanover      | 46        |

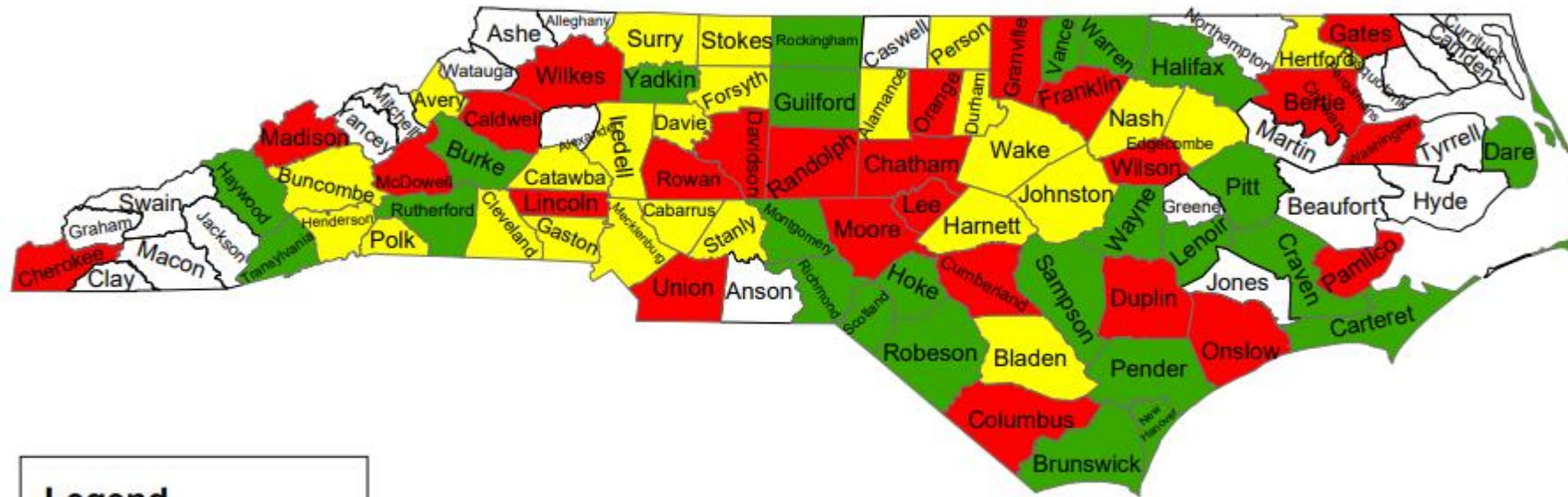
|                |          |
|----------------|----------|
| NC-Northampton | 3        |
| NC-Onslow      | 32       |
| NC-Orange      | 32       |
| NC-Pamlico     | 1        |
| NC-Pender      | 6        |
| NC-Person      | 2        |
| NC-Pitt        | 25       |
| <b>NC-Polk</b> | <b>2</b> |
| NC-Randolph    | 11       |
| NC-Richmond    | 2        |
| NC-Robeson     | 3        |
| NC-Rockingham  | 7        |
| NC-Rowan       | 15       |
| NC-Rutherford  | 4        |
| NC-Sampson     | 11       |
| NC-Scotland    | 8        |
| NC-Stanly      | 3        |
| NC-Stokes      | 6        |
| NC-Surry       | 1        |
| NC-Swain       | 1        |
| NC-Union       | 39       |
| NC-Vance       | 3        |
| NC-Wake        | 208      |
| NC-Warren      | 1        |
| NC-Washington  | 1        |

|            |    |
|------------|----|
| NC-Watauga | 3  |
| NC-Wayne   | 11 |
| NC-Wilkes  | 1  |
| NC-Wilson  | 5  |
| NC-Yadkin  | 1  |
| NC-Yancey  | 1  |



# Damages Per 1,000 Transmissions

April  
2025

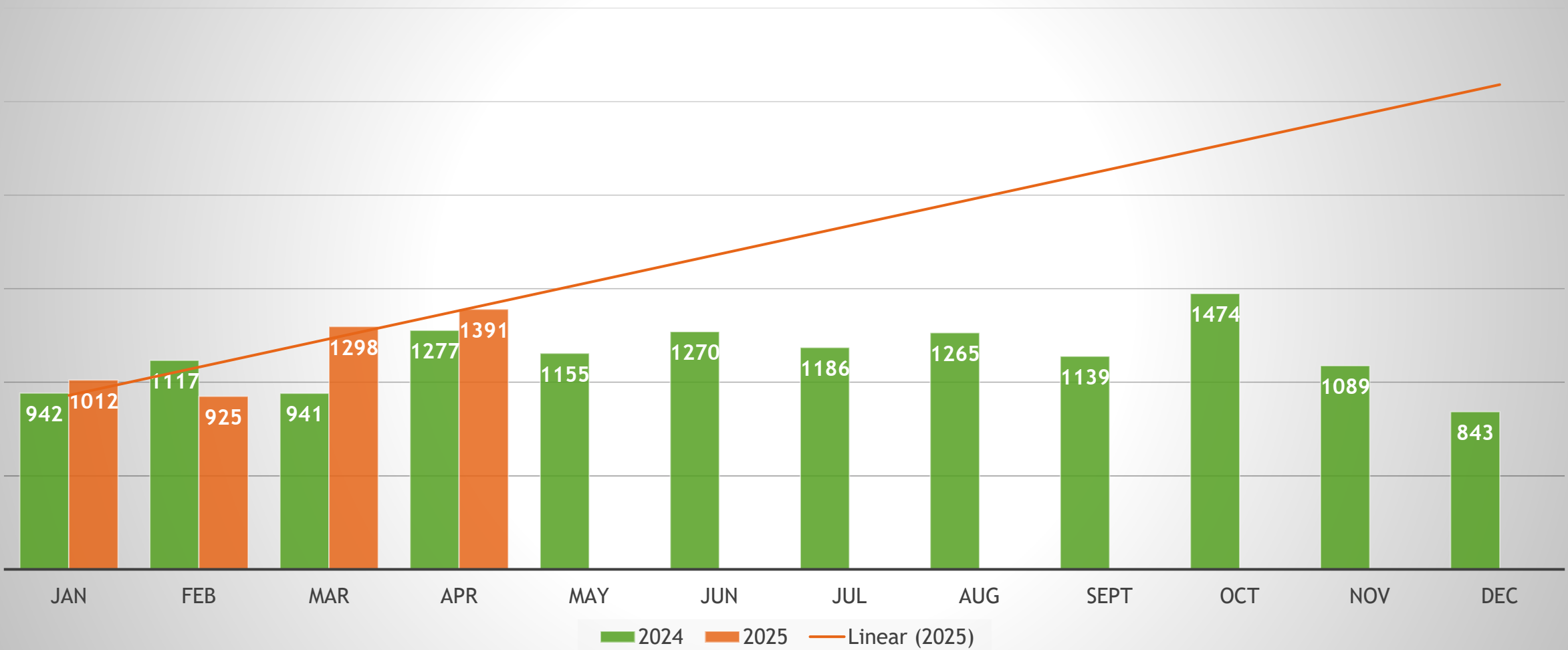


## Legend

### Quantile

|  |                     |
|--|---------------------|
|  | 0.000000            |
|  | 0.000001 - 0.613968 |
|  | 0.613969 - 0.925069 |
|  | 0.925070 - 5.347594 |

Damages in North Carolina 2025 vs 2024



# Education Team



**Ann Rushing**  
Education Manager



**Parrish Riddick**  
Education Liaison, Piedmont Region



**Rory Phipps**  
Education Liaison, Western Region



**Howard Corey**  
Education Liaison, Eastern Region



**Tami Groves**  
Education Liaison, Southwest Region



**Steve Moore**  
Media Relations Specialist





# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)





## Sign In: Henderson Polk Transylvania UCC

**Date: May 8, 2025**

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