
NC811 MONTHLY UPDATE

APRIL 2025



JACKSON MACON SWAIN UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



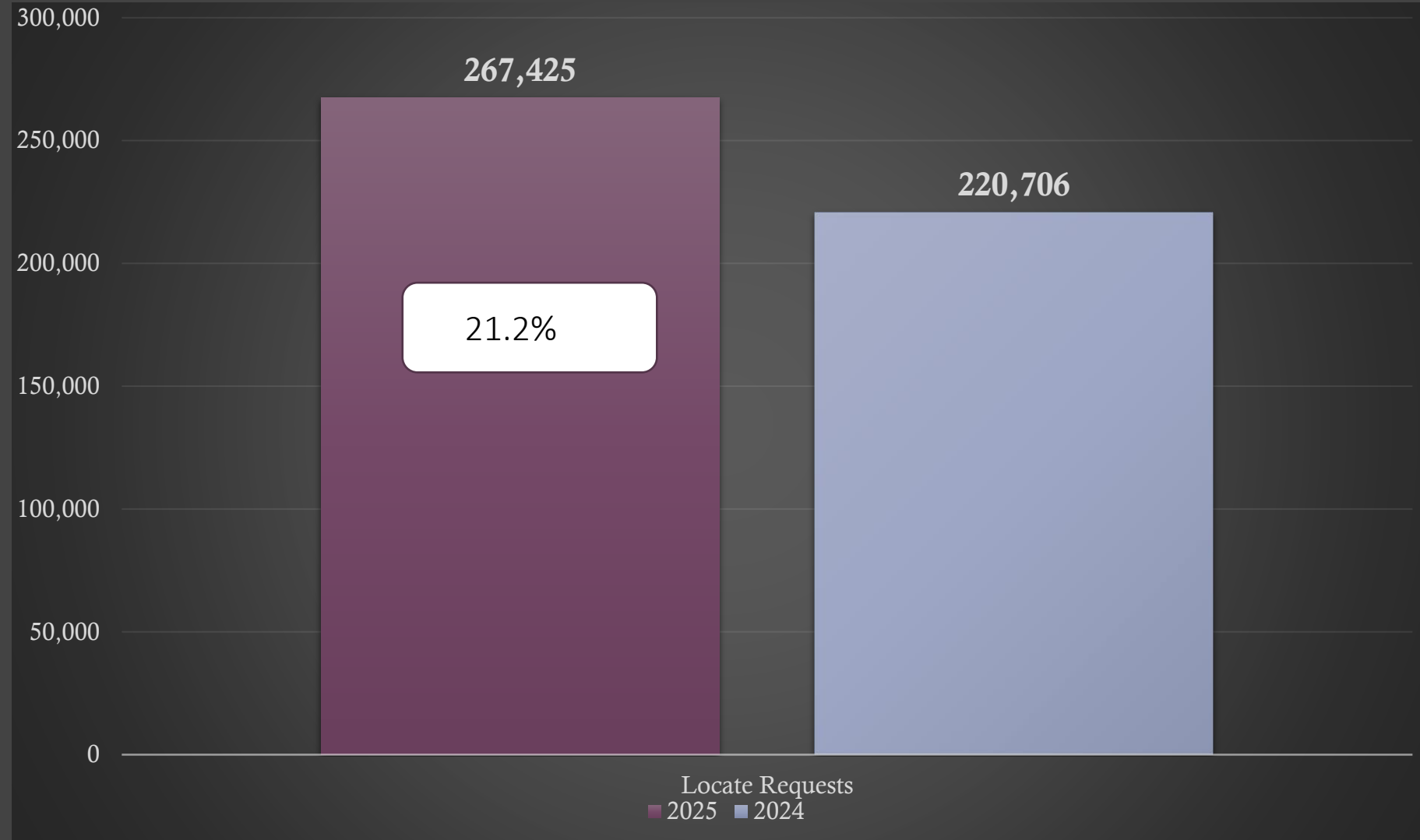
Locate Requests for NC – Mar. 25 vs 24



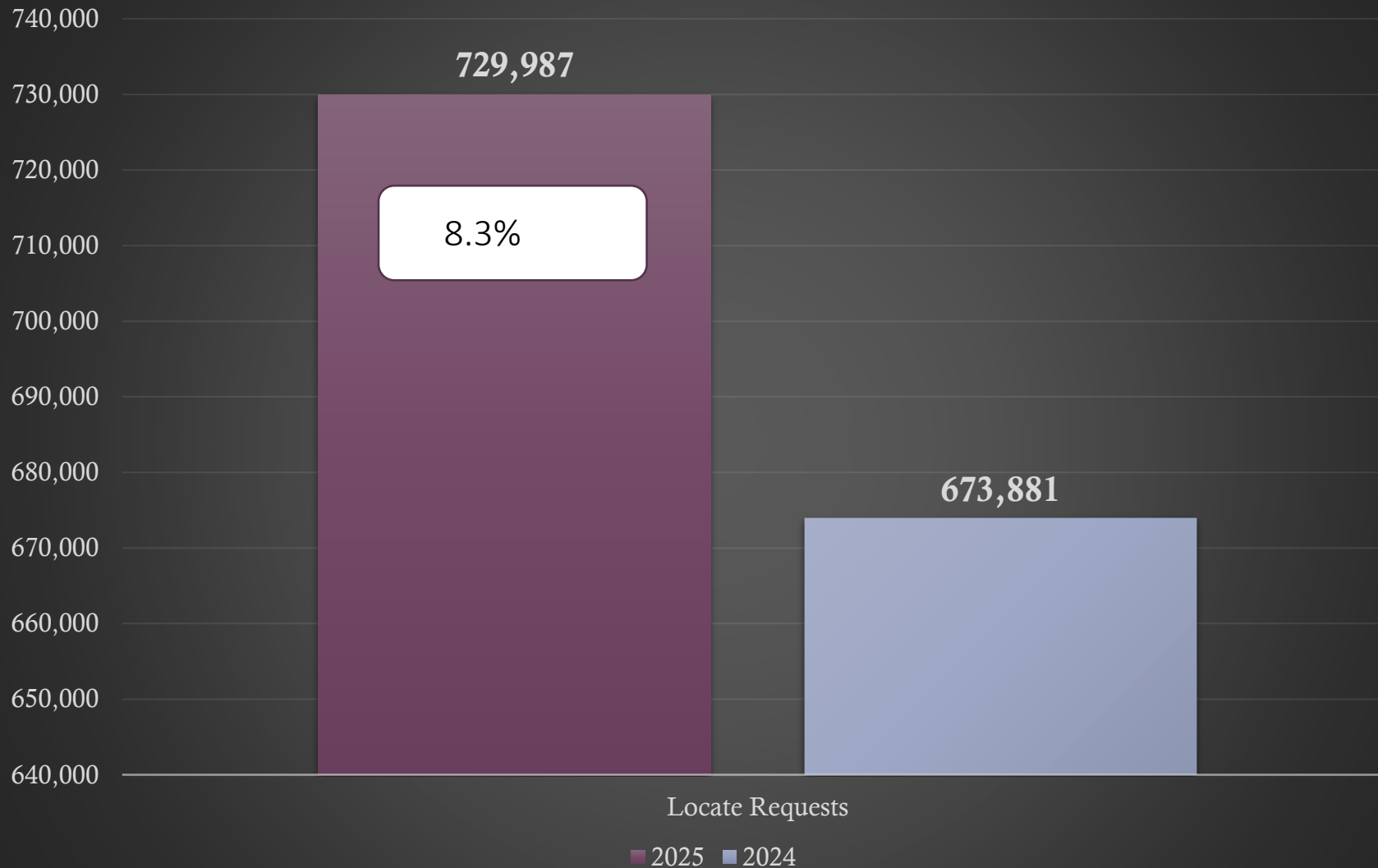
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



March 2025 - 267,425 / 2024 - 220,706 = (21.2%)

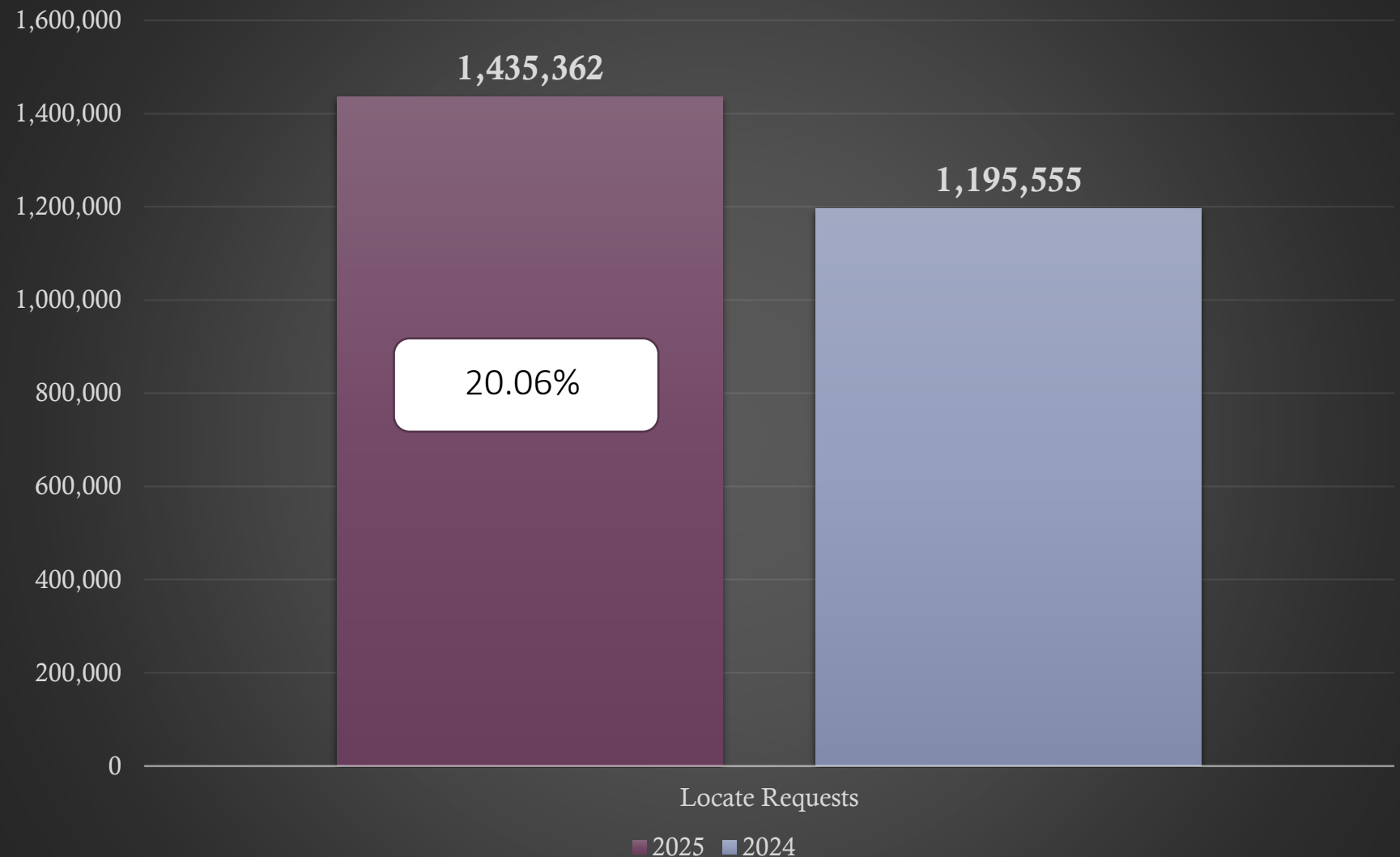
YTD 2025 - 729,987 / 2024 - 673,881 = +8.3%

Transmissions for NC – Mar. 25 vs 24

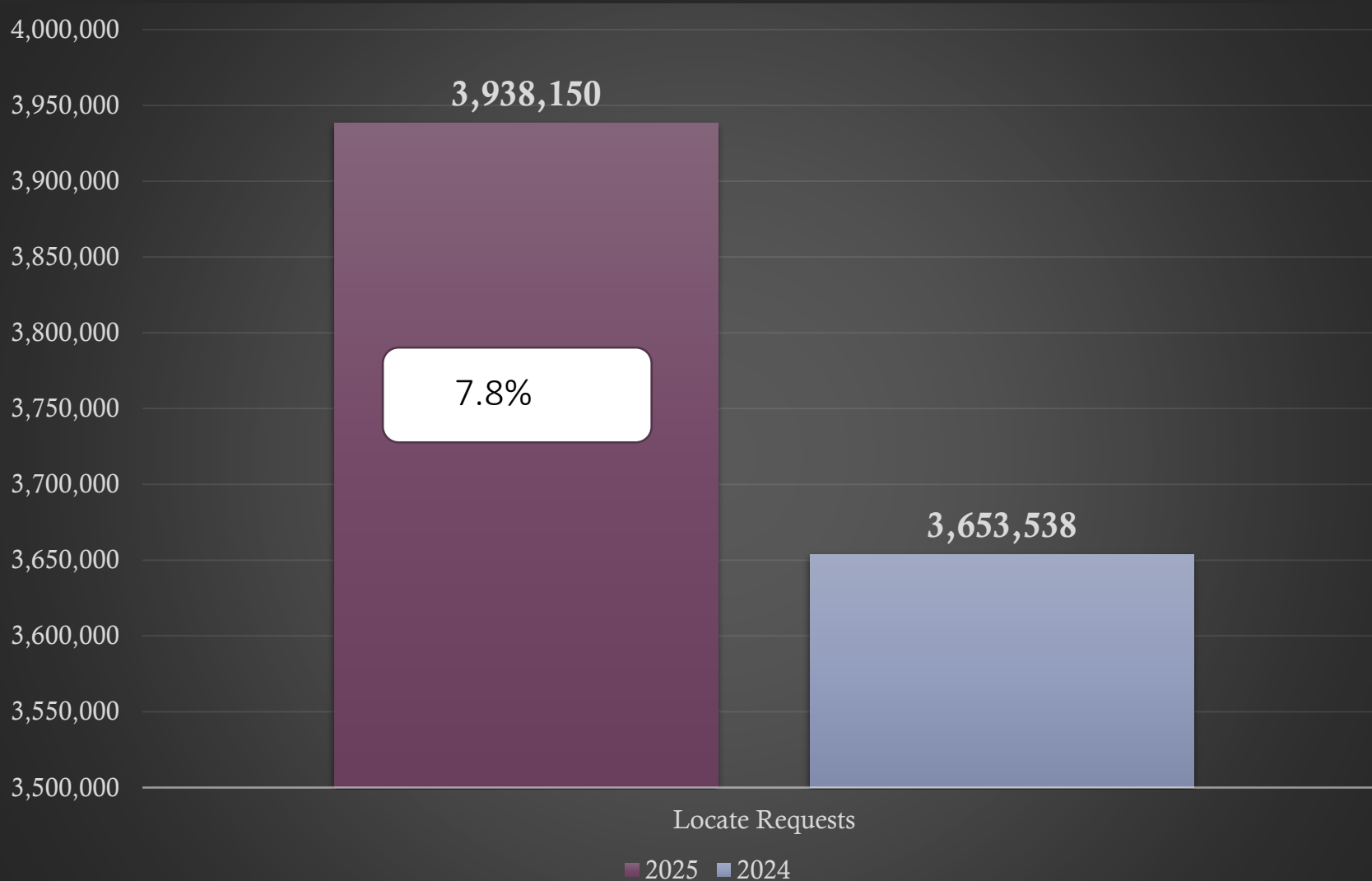


Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)
Transmissions YTD 2025-
3,938,150 / 2024 - 3,653,538=
(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	62	3	441	34	320	860
2025	69	3	580	25	277	954
+/- Var	11.3%	0.0%	31.5%	-26.5%	-13.4%	10.9%
				Locates per day		48



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	129	18	1215	108	773	2243
2025	224	14	1511	129	813	2691
+/- Var	73.6%	-22.2%	24.4%	19.4%	5.2%	20.0%
			Locates per day			44



COUNTY TICKET DISTRIBUTION - MARCH

JACKSON	954
BALSAM	10
CASHIERS	160
CULLOWHEE	100
DILLSBORO	14
GLENVILLE	63
HIGHLANDS	4
QUALLA	16

SYLVA	248
TUCKASEGEE	25
WEBSTER	3
WHITTIER	308



Top 10 Callers for MARCH

Jackson	Company	Total
1	ITG	165
2	SUMTER UTILITES INC	156
3	CVO ENTERPRISES	91
4	BIGHAM CABLE CONSTRUCTION INC	41
5	FREELANCE DRILLING	39
6	DUKE ENERGY	31
7	FIREBITT	28
8	CN1 COMMUNICATIONS LLC	22
9	ERIC NEWTON TRENCHING	15
10	OPTIMUM	15



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	25	5	285	13	109	437
2025	39	19	385	33	136	612
+/- Var	56.0%	280.0%	35.1%	153.8%	24.8%	40.0%
				Locates per day		31



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	69	16	832	29	359	1305
2025	285	31	1033	185	749	2283
+/- Var	313.0%	93.8%	24.2%	537.9%	108.6%	74.9%
			Locates per day			37



COUNTY TICKET DISTRIBUTION - MARCH

MACON	612
AQUONE	5
BURNINGTOWN	22
FLATS	4
FRANKLIN	457
HIGHLANDS	87
OTTO	21
SCALY MOUNTAIN	8



Top 10 Callers for MARCH

Macon	Company	Total
1	NOVA UNDERGROUND LLC	162
2	SUMTER UTILITIES INC	87
3	DUKE ENERGY	42
4	OPTIMUM	29
5	CN1 COMMUNICATIONS LLC	22
6	UNDERGROUND CONNECTIONS INC	22
7	VULCAN FIBER LLC.	19
8	FRANKLIN FENCE	9
9	ITG	9
10	HAYNES ELECTRIC UTILITY CORPORATION	8



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	9	1	159	2	255	426
2025	10	4	156	8	122	300
+/- Var	11.1%	300.0%	-1.9%	300.0%	-52.2%	-29.6%
				Locates per day		15



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	36	9	487	12	814	1358
2025	24	8	335	21	259	647
+/- Var	-33.3%	-11.1%	-31.2%	75.0%	-68.2%	-52.4%
			Locates per day			11



COUNTY TICKET DISTRIBUTION - MARCH

SWAIN	300
ALMOND	3
BRYSON CITY	133
CHEROKEE	108
WHITTIER	56



Top 10 Callers for MARCH

Swain	Company	Total
1	SUMTER UTILITIES INC	133
2	DUKE ENERGY	37
3	BIGHAM CABLE CONSTRUCTION INC	20
4	KEETER UNDERGROUND	12
5	MONTEITH CAMPGROUND	6
6	EBCI WATER & SEWER O&M DEPT	6
7	FOREMOST PIPELINE CONSTRUCTION COMPANY	5
8	HILLBILLY CONTRACTORS	5
9	JULIE BUYER	5
10	HYATT PIPELINE LLC	4

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

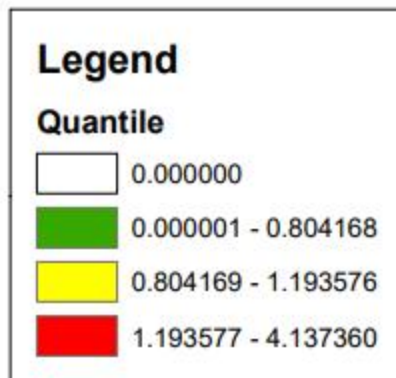
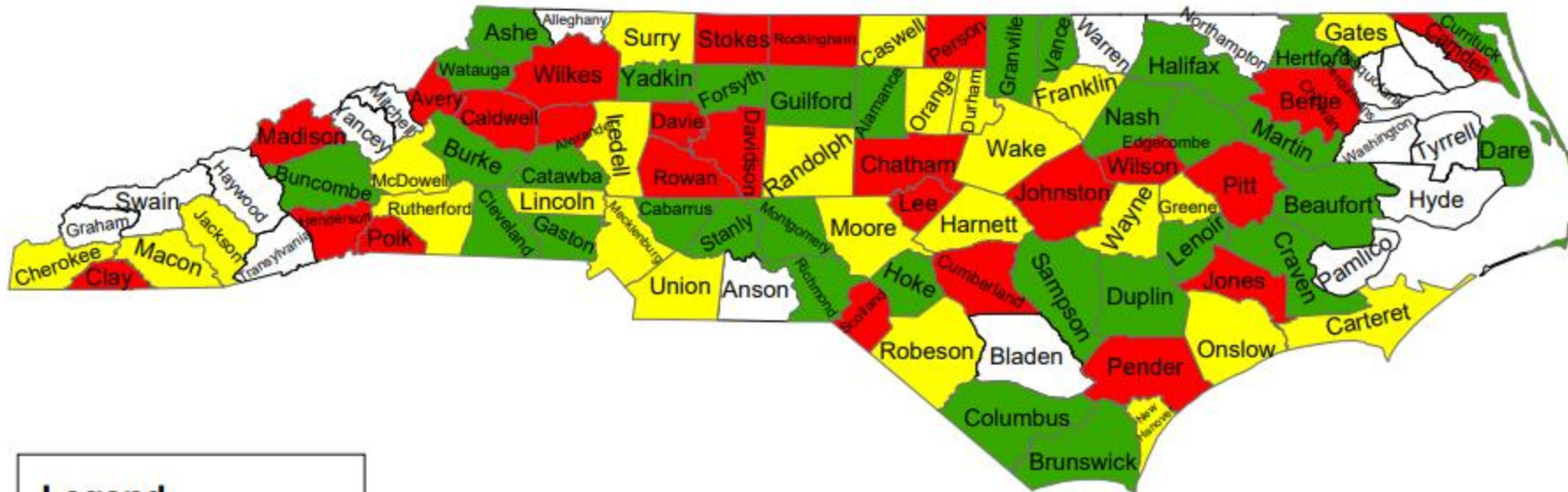
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

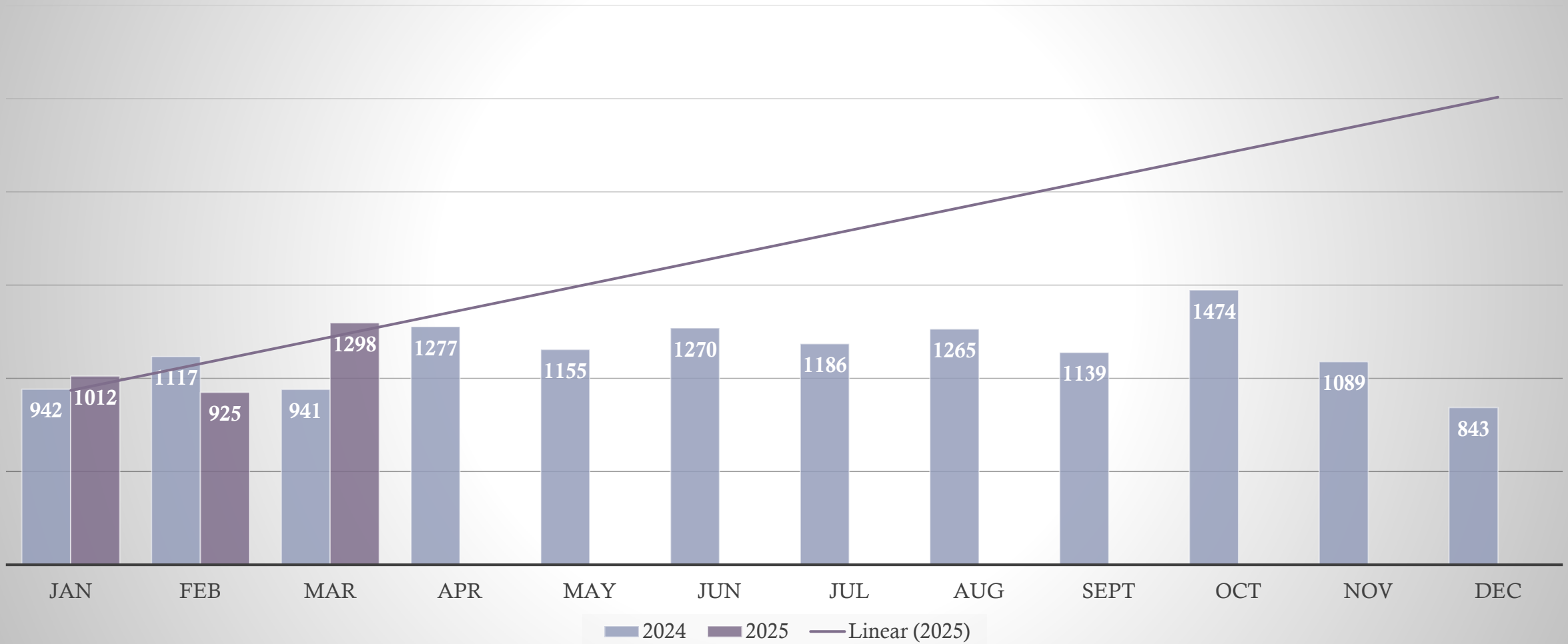
Damages Per 1,000 Transmissions

March
2025





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



**Howard
Corey**
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



**Before you dig,
contact 811.**



UCC Sign-In Sheet :

Name	Company	Email
JACKSON MACOON SWAIN		Date: 4/28/2025

4/28/2025

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