
NC811 MONTHLY UPDATE

APRIL 2025



NW TRIAD UCC

<https://nc811.org/national-safe-digging-month/>

Contest runs from now until April 30th



nc811.org/dare-to-dig

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps





**Safe digging at your fingertips.
Get the NC811 App.**



UPCOMING MEETINGS

- **Underground Damage Prevention Review Board**
April 23, 2025 at 10am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the nc811.org calendar page for a link to the meeting,
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC
- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting,



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



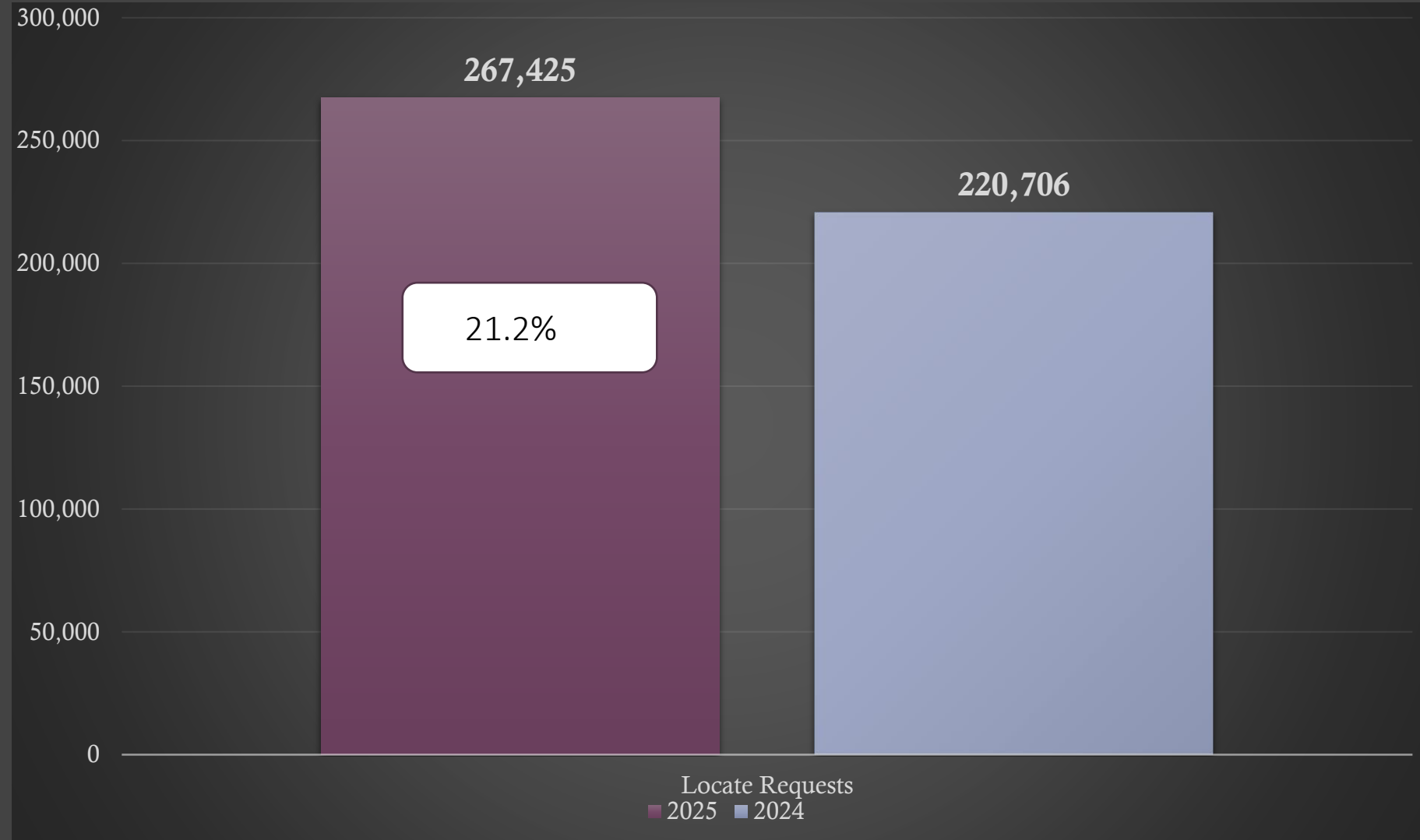
Locate Requests for NC – Mar. 25 vs 24



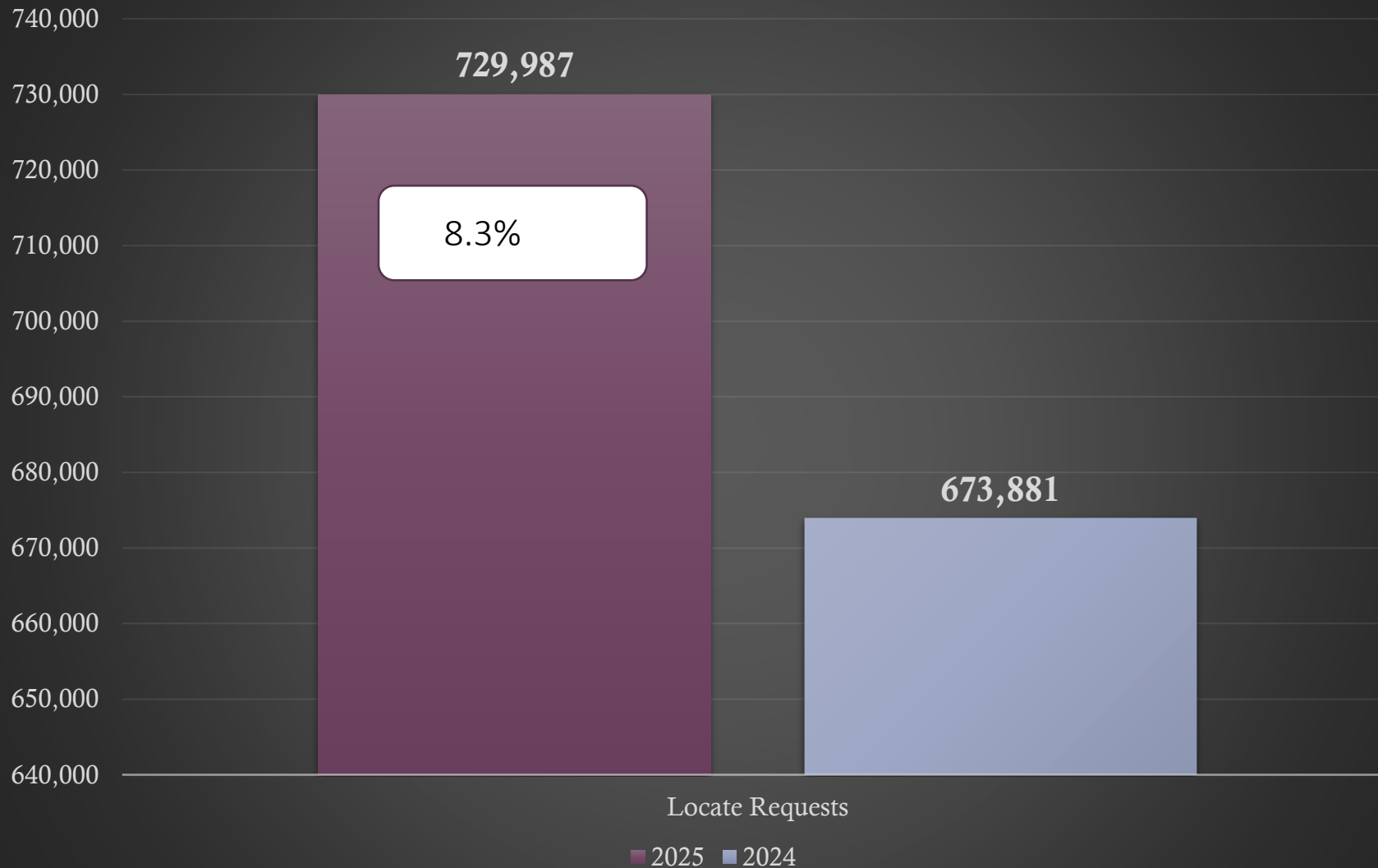
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



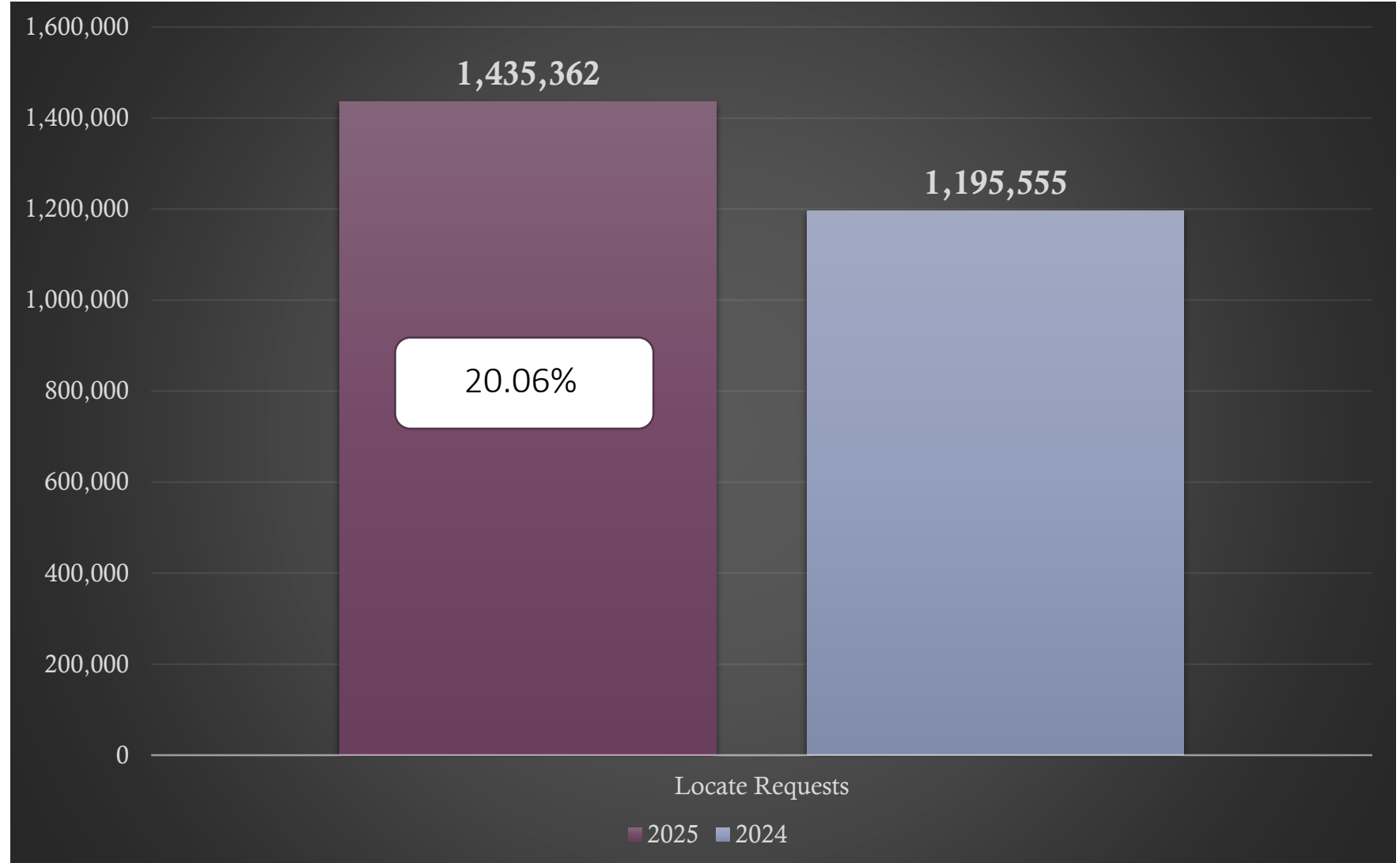
March 2025 - 267,425 / 2024 - 220,706 = (21.2%)

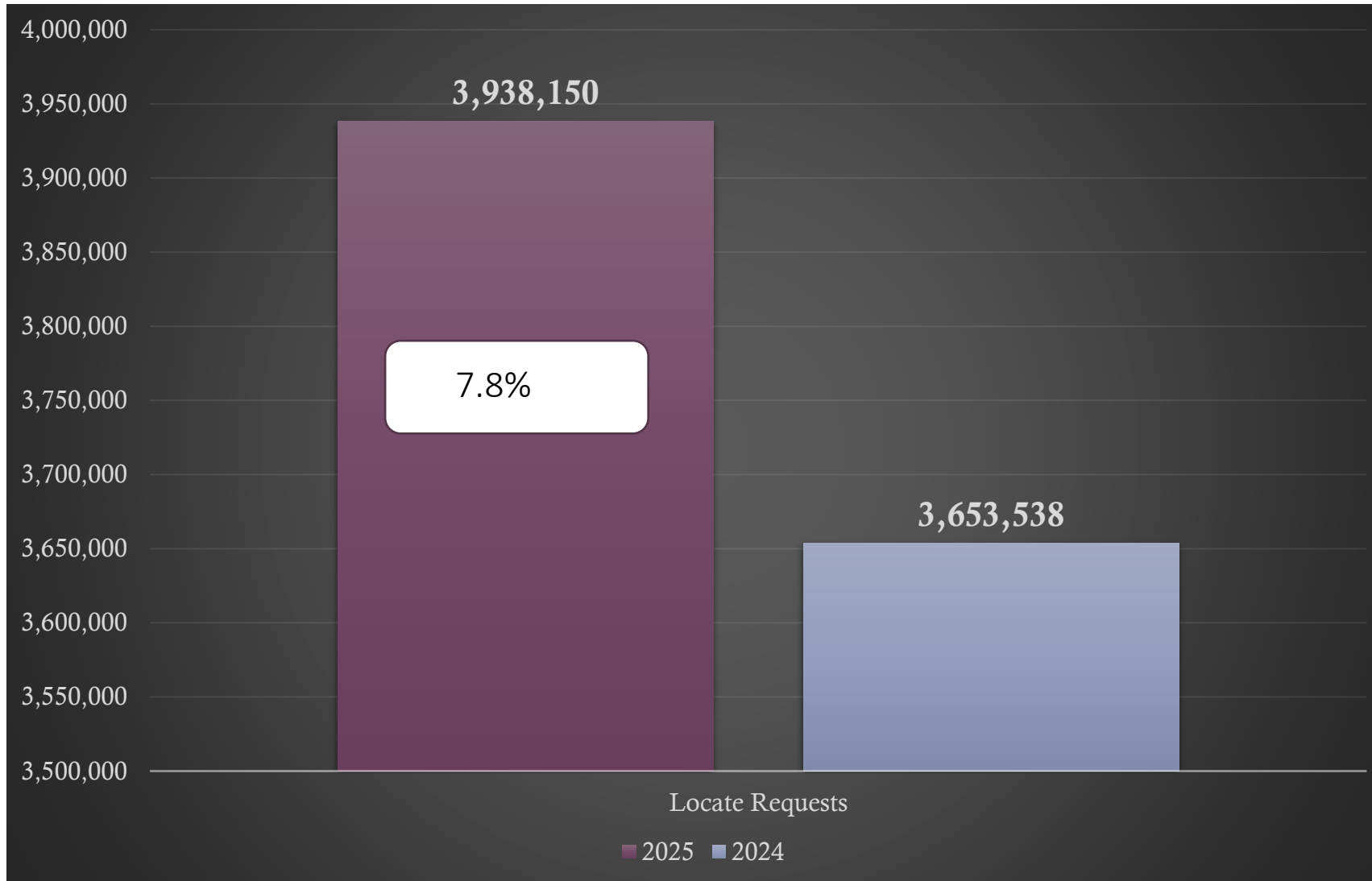
YTD 2025 - 729,987 / 2024 - 673,881 = +8.3%



Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)





Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)
Transmissions YTD 2025-
3,938,150 / 2024 - 3,653,538=
(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Forsyth	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	196	46	3514	71	2240	6067
2025	256	43	4658	92	2416	7465
+/- Var	30.6%	-6.5%	32.6%	29.6%	7.9%	23.0%
			Avg Locates per Day			373



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Stokes	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	56	5	679	33	246	1019
2025	62	12	476	27	275	852
+/- Var	10.7%	140.0%	-29.9%	-18.2%	11.8%	-16.4%
			Avg Locates per Day			43



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Davie	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	35	4	715	3	445	1202
2025	87	8	792	37	329	1253
+/- Var	148.6%	100.0%	10.8%	1133.3%	-26.1%	4.2%
			Avg Locates per Day			63



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Forsyth	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1187	170	12391	481	8998	23227
2025	683	129	12118	286	7299	20515
+/- Var	-42.5%	-24.1%	-2.2%	-40.5%	-18.9%	-11.7%
			Avg Locates per Day			336



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Stokes	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	236	16	1565	153	829	2799
2025	120	18	1172	55	854	2219
+/- Var	-49.2%	12.5%	-25.1%	-64.1%	3.0%	-20.7%
			Avg Locates per Day			36



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Davie	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	168	33	2047	30	1172	3450
2025	344	27	2212	75	1249	3907
+/- Var	104.8%	-18.2%	8.1%	150.0%	6.6%	13.2%
			Avg Locates per Day			64



COUNTY TICKET DISTRIBUTION - MARCH

FORSYTH	7465
BELEWS CREEK	60
BETHANIA	31
CLEMMONS	375
HIGH POINT	10
KERNERSVILLE	1149
KING	8
LEWISVILLE	475
PFAFFTOWN	434
RURAL HALL	202
TOBACCOVILLE	120
WALKERTOWN	313
WINSTON SALEM	4211



COUNTY TICKET DISTRIBUTION - MARCH

STOKES	852
ASBURY	11
DANBURY	84
FRANCISCO	7
GERMANTON	17
KING	232
LAWSONVILLE	161
MEADOWS	5
PINE HALL	42
PINNACLE	65
QUAKER GAP	5
SANDY RIDGE	42
TOBACCOVILLE	8
WALNUT COVE	169



COUNTY TICKET DISTRIBUTION - MARCH

DAVIE	1253
ADVANCE	262
BERMUDA RUN	55
BIXBY	3
COOLEEMEE	31
DAVIE ACADEMY CORNER	6
FARMINGTON	25
HILLSDALE	20
JERUSALEM	48
MOCKSVILLE	793
SHEFFIELD	2
SMITH GROVE	2



Top 10 Callers for MARCH

FORSYTH	name	Totals
1	J & J UNDERGROUND UTILITIES LLC	639
2	SOUTHEAST CONNECTIONS LLC	467
3	PIKE ELECTRIC	322
4	J & L CABLE SERVICES	301
5	UTILITY LINES CONSTRUCTION SERVICES, INC	298
6	AT&T UTILITY OPERATIONS	233
7	ANSCO & ASSOCIATES LLC	209
8	EVERGREEN LANDSCAPING & MAINTENANCE INC	167
9	SMITH ROWE, LLC	145
10	AKER LOP	130



Top 10 Callers for MARCH

Stokes	name	Totals
1	DOUBLE J DIRECTIONAL DRILLING, LLC	130
2	APPALACHIAN UTILITIES INC	57
3	J & S UNDERGROUND	45
4	J & L CABLE SERVICES	43
5	UTILITY LINES CONSTRUCTION SERVICES INC	32
6	PIKE ELECTRIC	28
7	SOUTHEAST CONNECTIONS LLC	26
8	SMITH ROWE, LLC	26
9	EVERGREEN LANDSCAPING & MAINTENANCE INC	23
10	DUKE ENERGY	22



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10	DUKE ENERGY	21

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

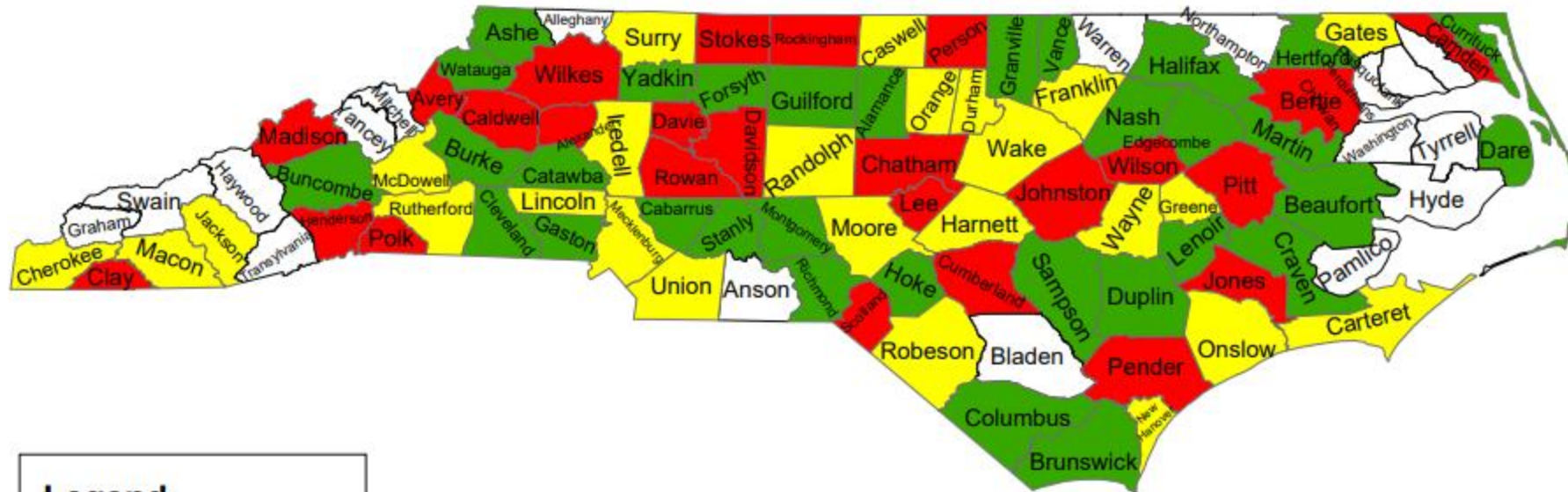
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

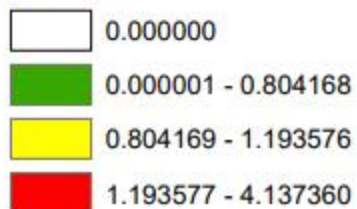
Damages Per 1,000 Transmissions

March
2025



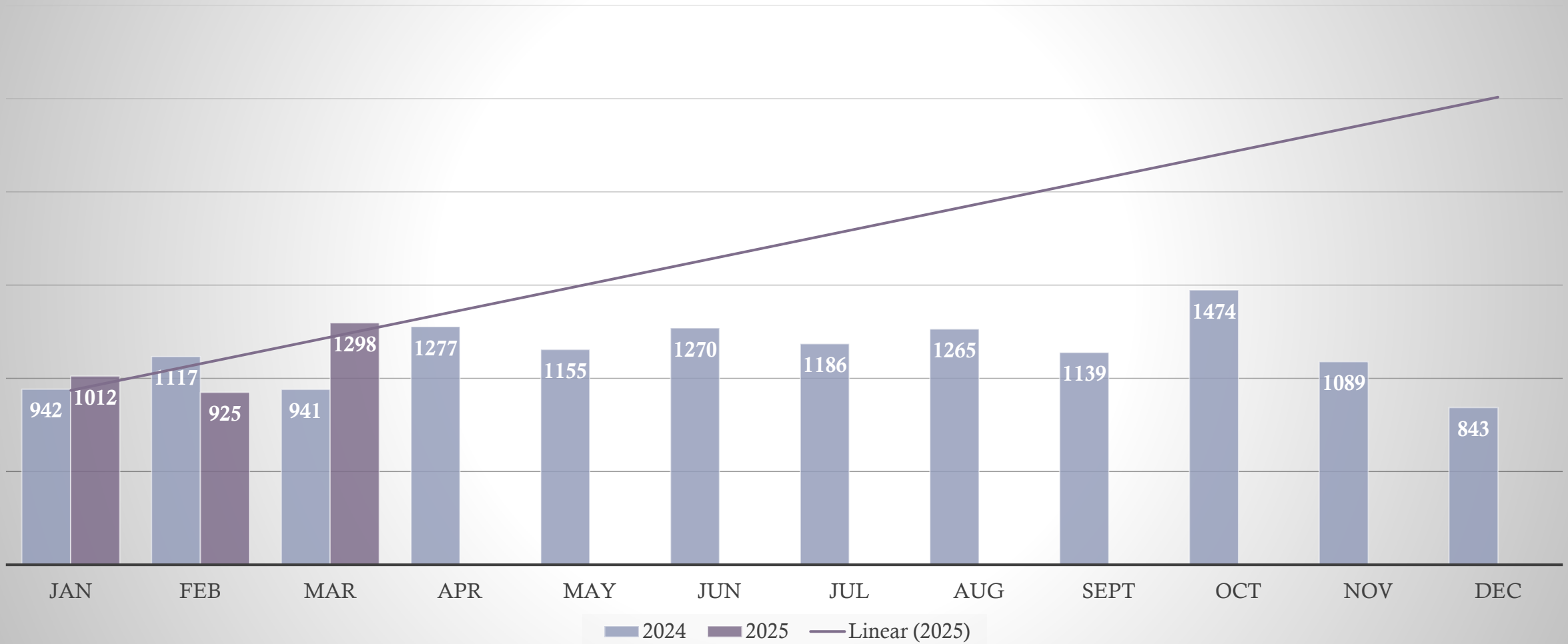
Legend

Quantile





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



**Before you dig,
contact 811.**



NW Triad WCC

Apr 2025

Tami Croves

NC811

336-601-8644

Rob L'Heral

TRC

336-339-7169

Mark Reeves

Decorum

336-306-3299

Steven Whybren

TRC

336-404-6111

Cathy Shelton

704-675-2417

NC811 presentation

Discussion about "normalizing" green "jackets"
the normal & supporting

NW Triad UCC
April 2025

NC811 presentation given by Tami Groves

Discussion about mismarking and supporting “green” folks.

TRC – focusing on high volume tickets. Let them know of any issues you might have. They can now access all tickets for their side – print overlay.

Mark – Discussion about locked gates/open gates and things not getting marked and not going into yards.

Cody – doing a great deal of compliance and quality assurance work. Will try to be of any help if needed.