



NC811 MONTHLY UPDATE

MARCH 2025

UNION UCC



On April 1, 2025 our business hours will change.

POLICY 201 – 03/01/2025 – HOURS OF OPERATION

North Carolina 811, Inc. will be open for regular hours between ~~7:00 a.m. and 7:00 p.m.~~ 7:00 a.m. and 6:00 p.m. Monday through Friday for the purpose of receiving underground utility locate requests and transmitting them to its appropriate members. During the time outside these hours and Saturdays and on Sundays, only emergency requests, 3 hour notices and damage reports will be taken. Any changes to the aforementioned will be subject to Board of Director approval.



DATA INSIGHTS

Locate Requests

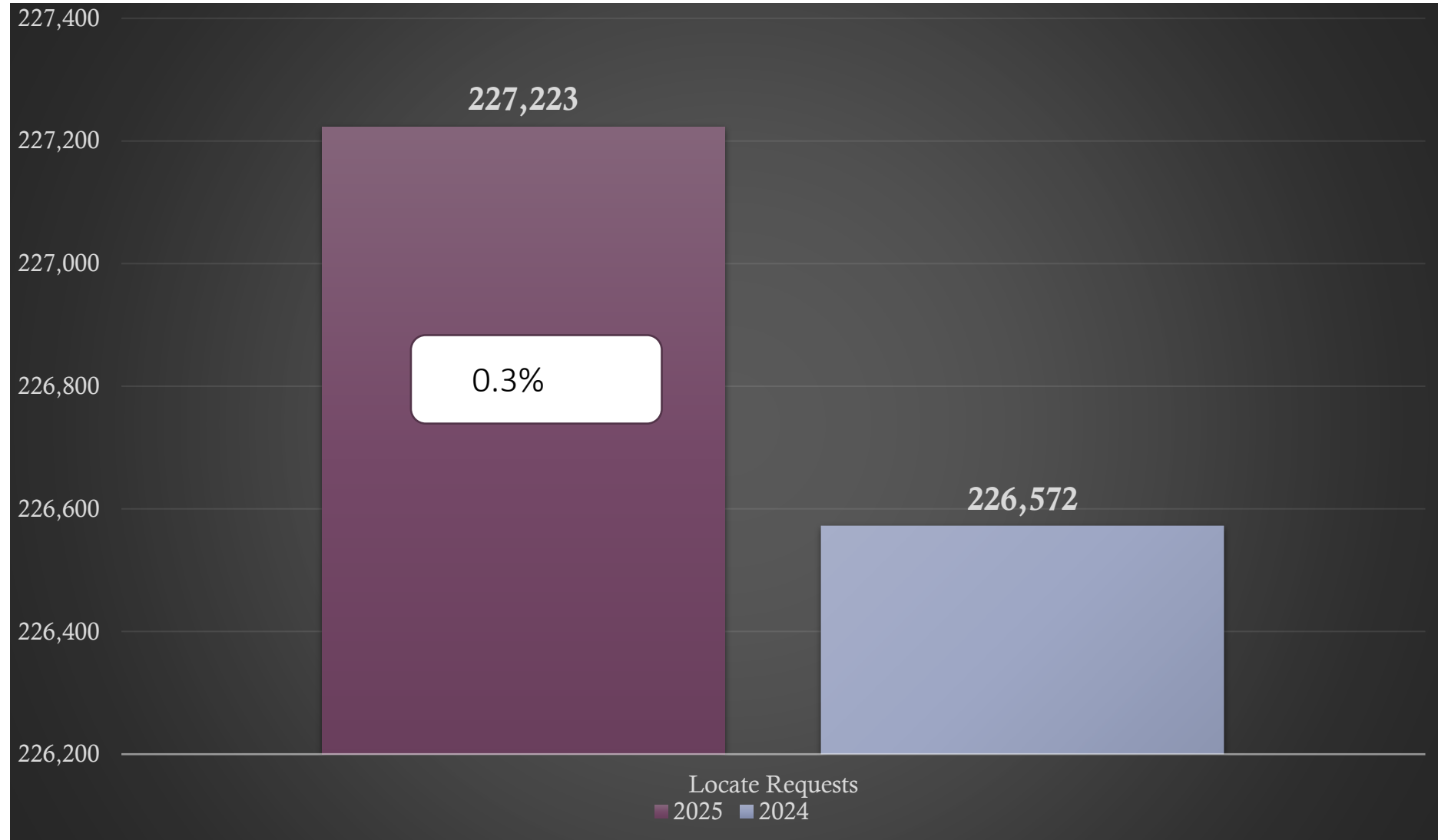
Transmissions

County ticket volume
and distribution





Locate Requests for NC - Feb 25 vs 24

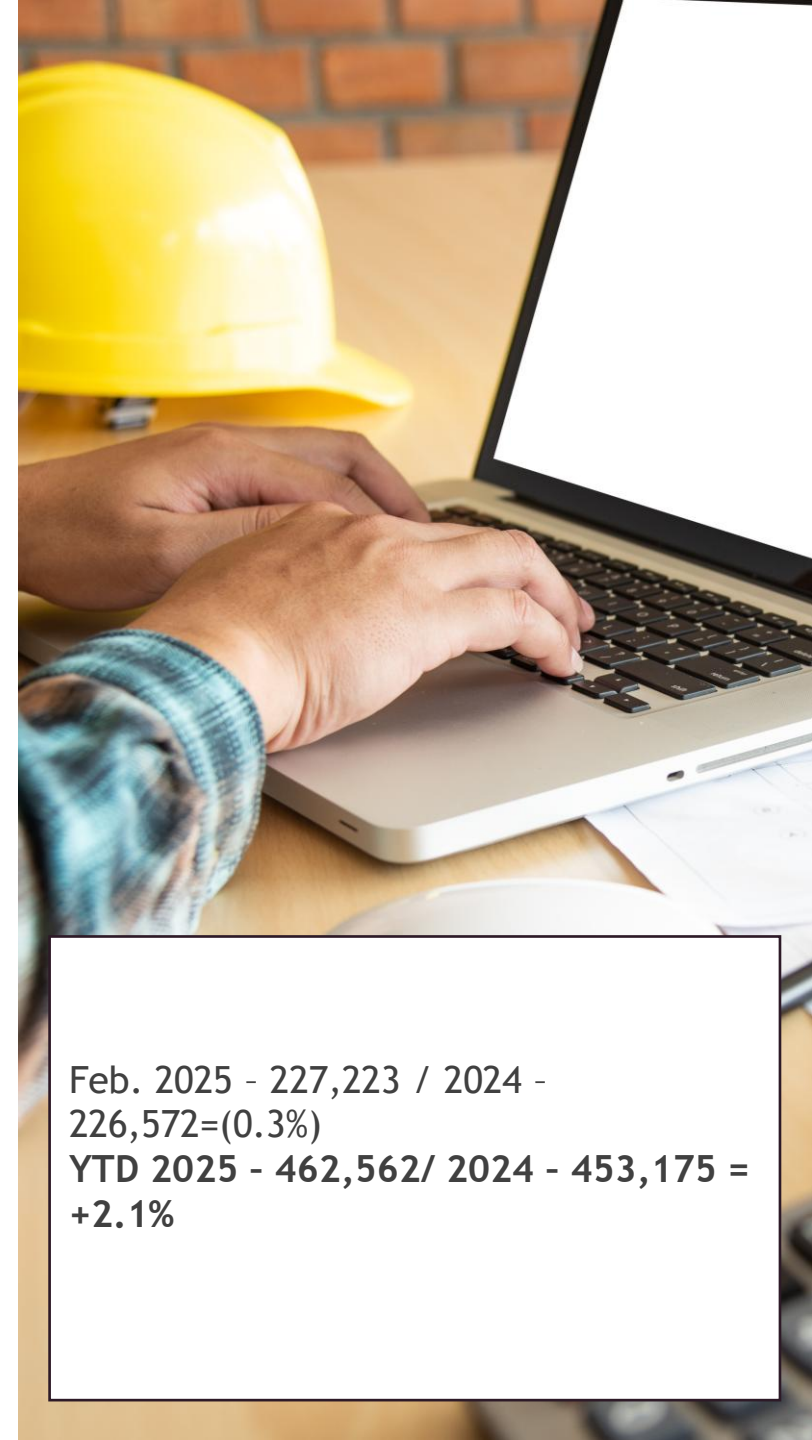
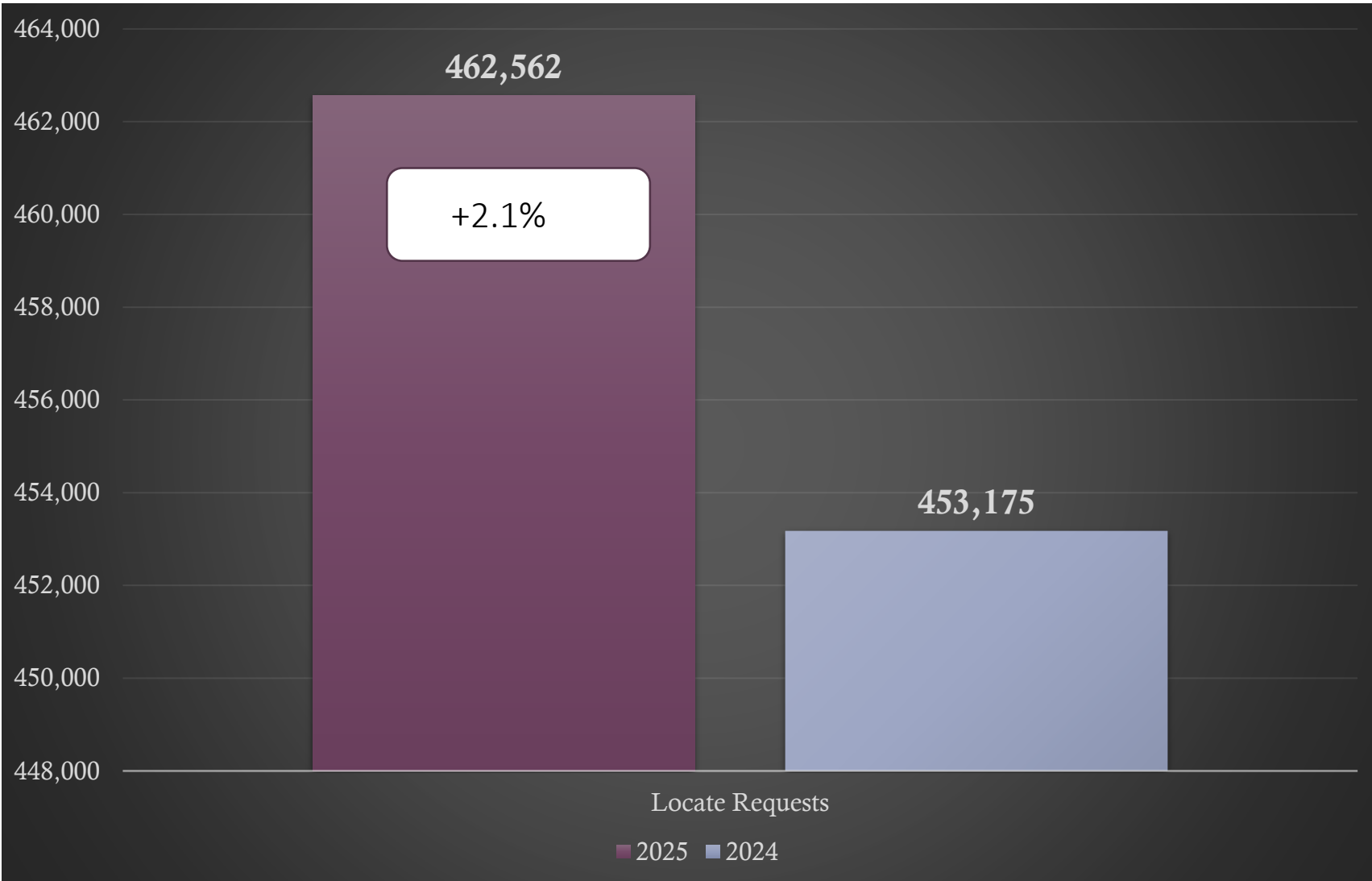


Feb. 2025 - 227,223 / 2024 - 226,572=(0.3%)
YTD 2025 - 462,562/ 2024 - 453,175 = +2.1%

Updates for Feb 2025 -
(73,325) = 33.3% of volume /
Jan 2025 (75,322) =
32.0% (1.3% Increase from
the month before)



Locate Requests for NC - YTD



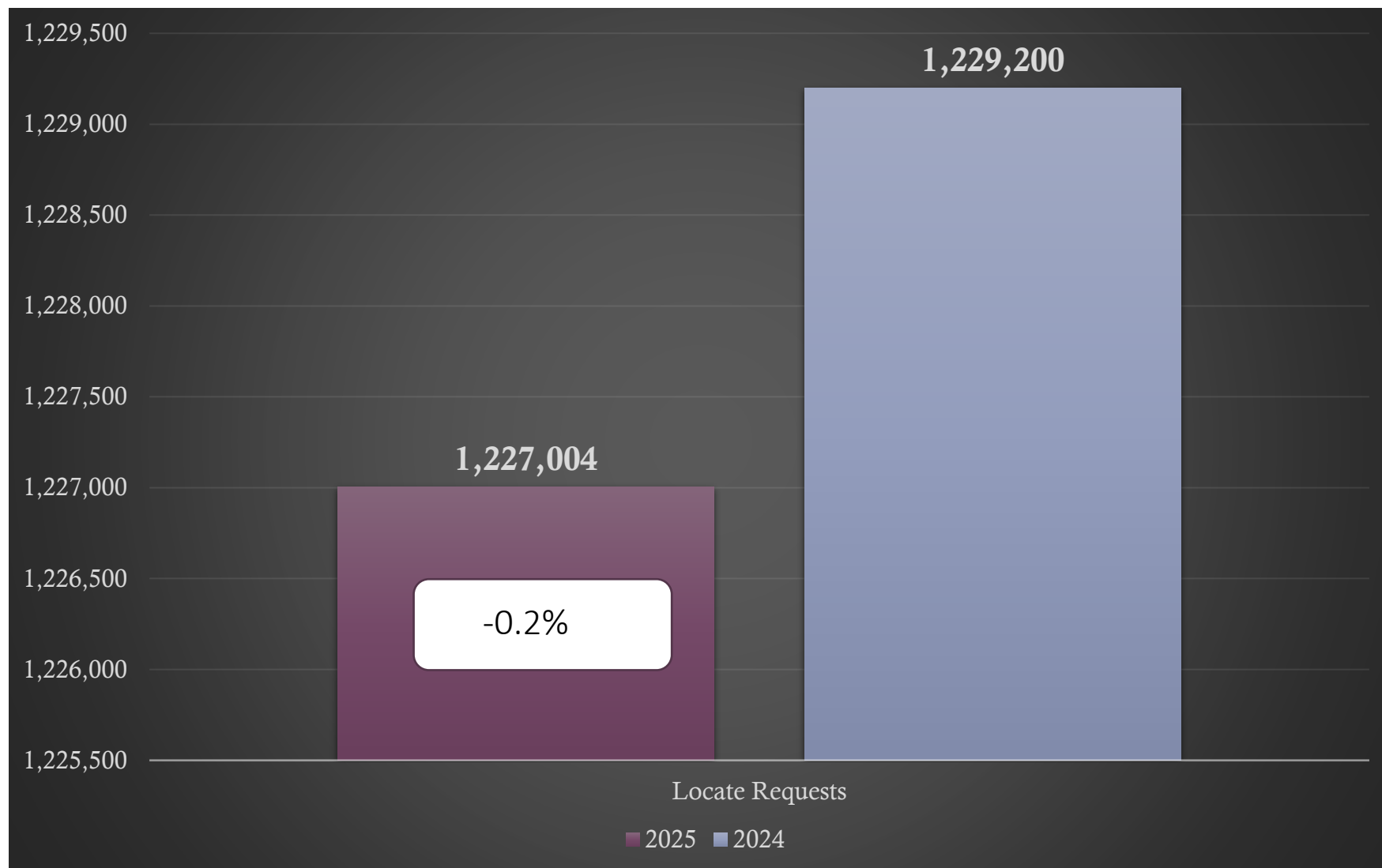
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Transmissions for NC – Feb 25 vs 24

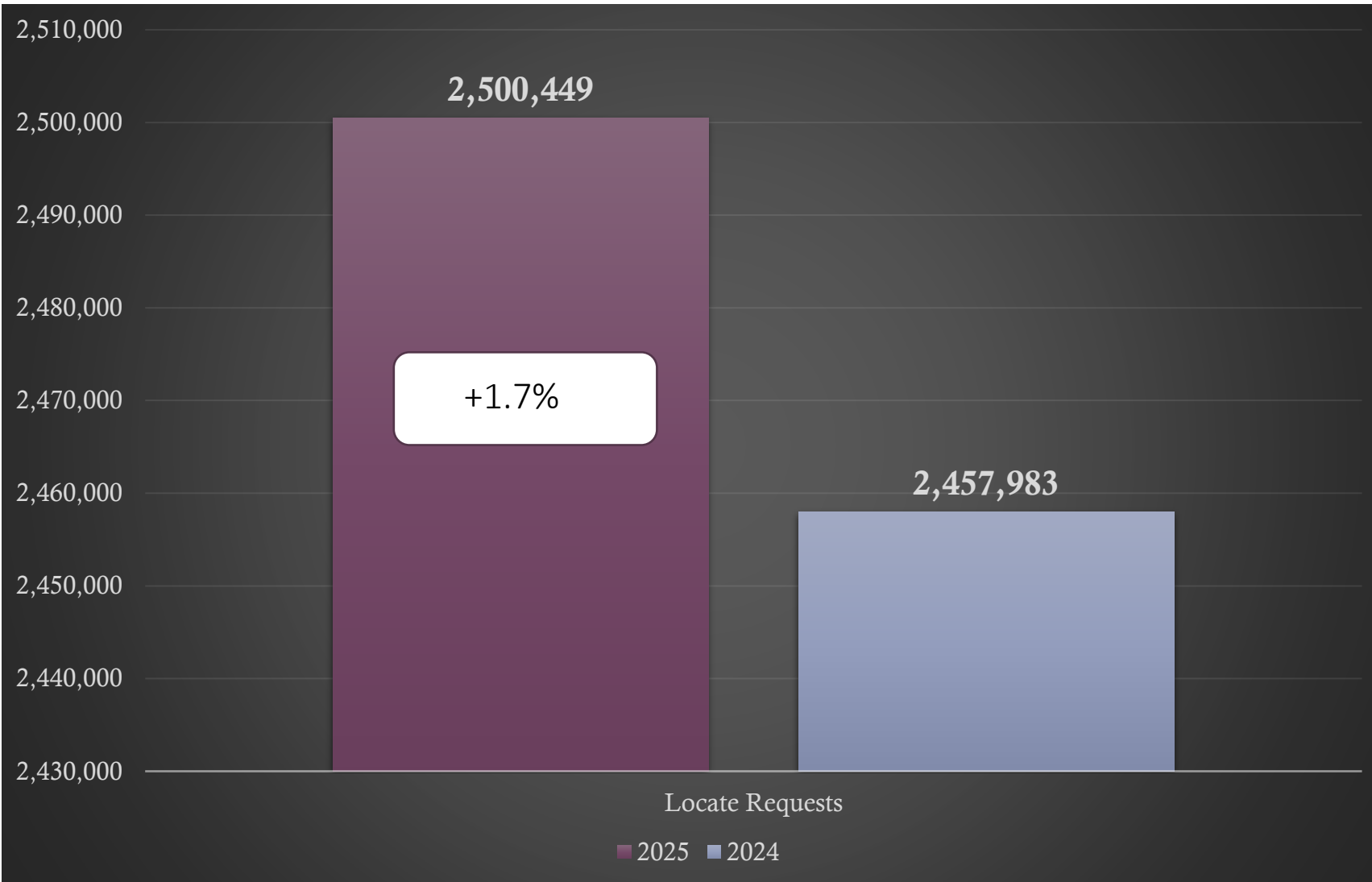
Transmissions MTD 2025- 1,227,004 /
2024 - 1,229,200 = (-0.2%)

Transmissions YTD 2025- 2,500,449 /
2024 - 2,457,983 = (1.7%)



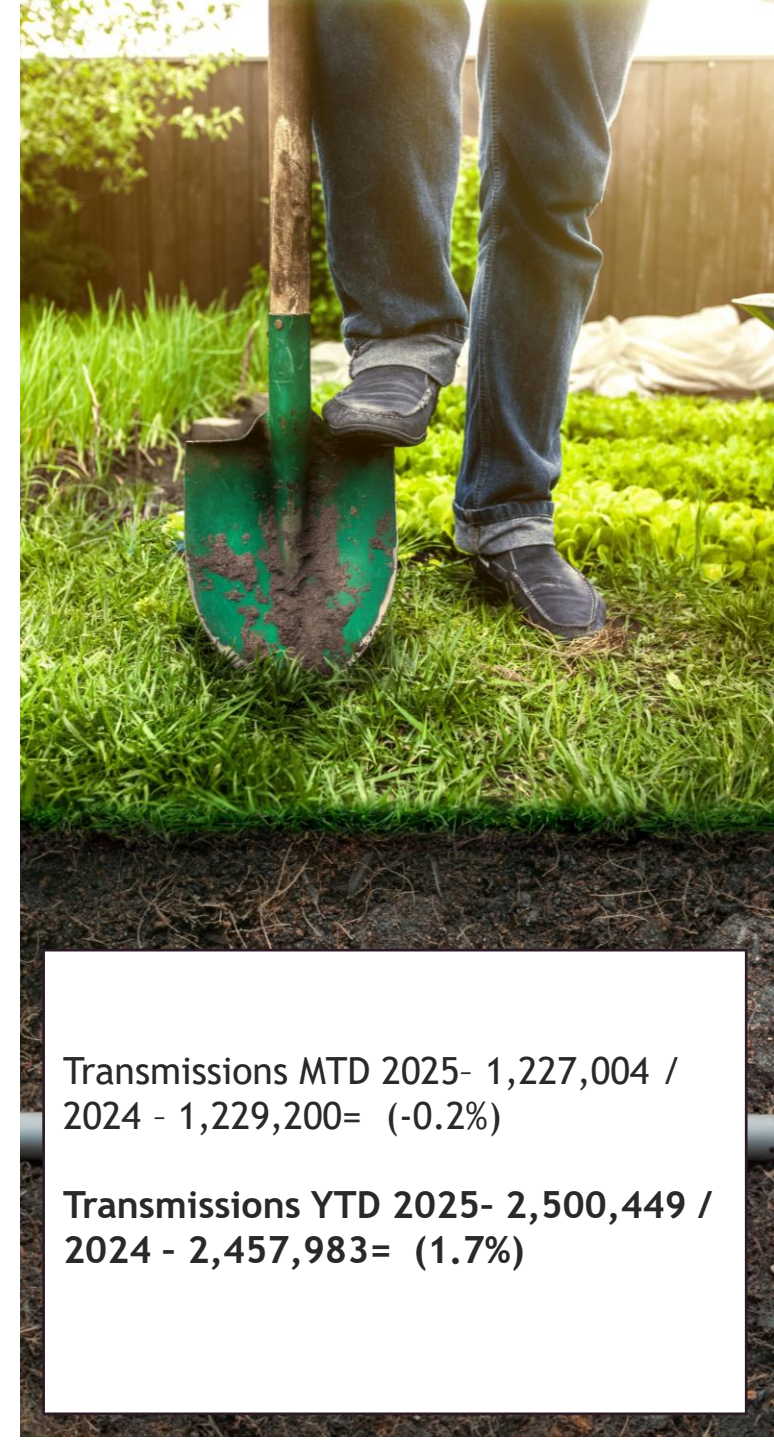


Transmissions for NC - YTD 2025



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COUNTY TICKET VOLUME

FEBRUARY 2025 VS 2024

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	430	51	3653	188	1406	5728
2025	1128	78	4459	184	2386	8235
	162.3%	52.9%	22.1%	-2.1%	69.7%	43.8%
				Locates per day		374



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	848	144	7371	286	2895	11544
2025	2441	183	8550	565	5062	16801
	187.9%	27.1%	16.0%	97.6%	74.9%	45.5%



COUNTY TICKET DISTRIBUTION - FEBRUARY

UNION	8235
FAIRVIEW	23
HEMBY BRIDGE	58
INDIAN TRAIL	1369
MARSHVILLE	479
MARVIN	353
MINERAL SPRINGS	38
MONROE	2044
STALLINGS	195
UNIONVILLE	43
WAXHAW	1623
WEDDINGTON	1417
WESLEY CHAPEL	339
WINGATE	224



Top 10 Callers for FEBRUARY

1	BICT USA	1518
2	NATIONAL ONDEMAND	574
3	METRO TECH	568
4	HYPER NETWORKS LLC	449
5	SEMF LLC	311
6	SOUTHEAST CONNECTIONS LLC	192
7	DAWN DEVELOPMENT	143
8	A AND M TOWER SERVICES	137
9	PIKE ELECTRIC	124
10	PRINCE TELECOM	122

DAMAGES

DIRT Damage Information
Reporting Tool





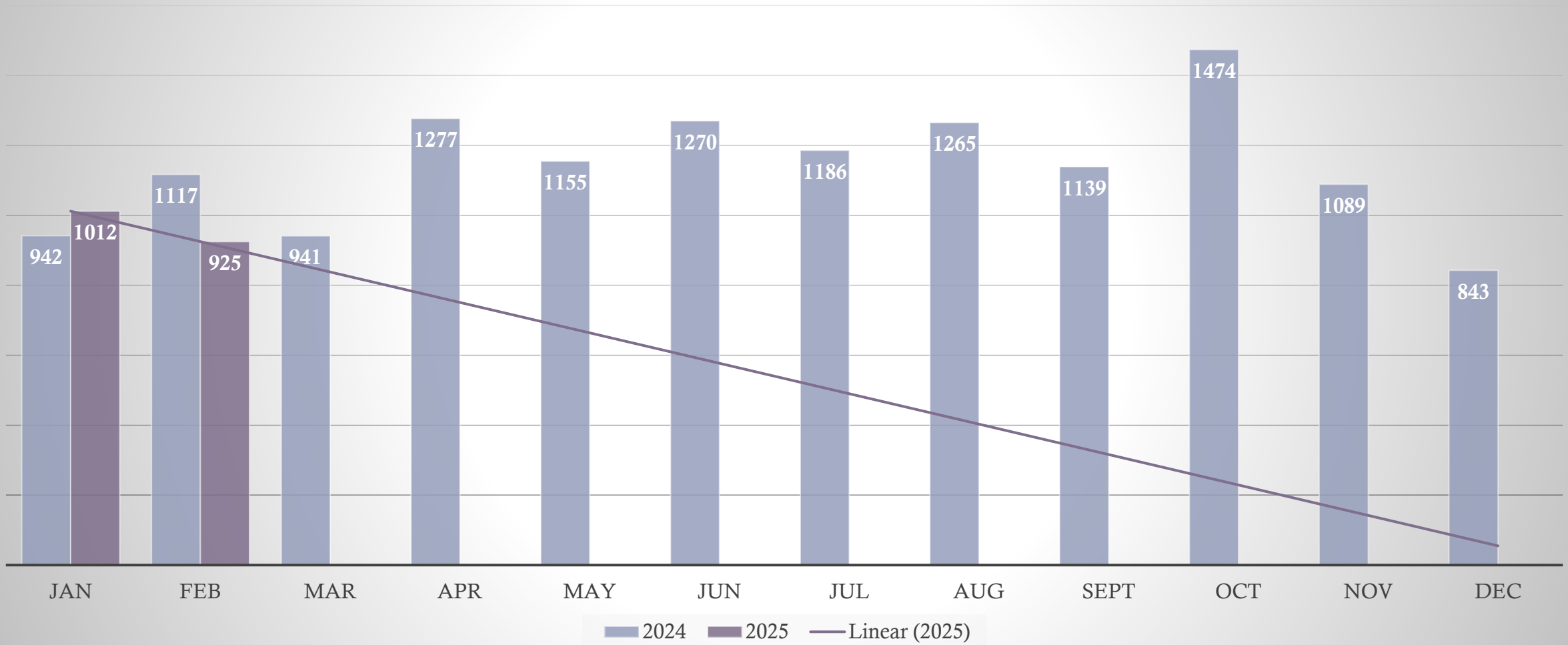
February Damages

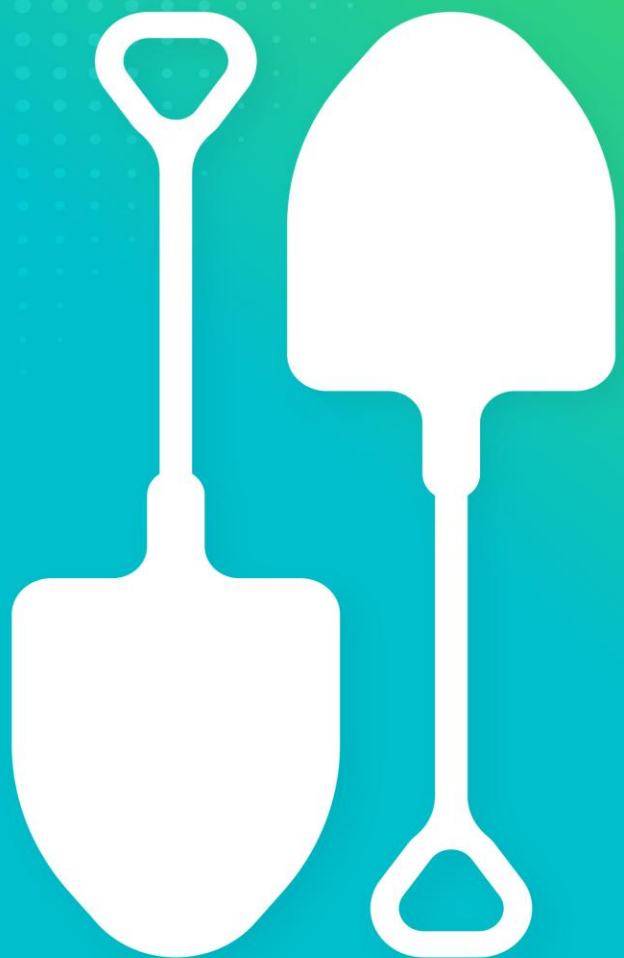
Grand Total 0

Damages Per 1,000 Transmissions



Damages in North Carolina 2025 vs 2024





NATIONAL

SAFE DIGGING MONTH

APRIL

nc811.org/national-safe-digging-month



April is National Safe Digging Month and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

2025 BANNER

*120 banners will
be available for
free. First come,
first serve.*



2025 TAILGATE WRAPS

26 wraps will be available for free.

Apply today!



nc811.org/nc811-tailgate-wraps



Transform your tanks with the 811 Logo!

Is it time for your above-ground or elevated storage tanks to be repainted? With our 811 Water Tank Grant Program, you can receive up to \$10,000 to have the 811 logo beautifully painted on your tanks!



nc811.org/water-tank-grant



811 Water Tank Grant Program!

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



neucc.org/joint-nc-sc-uccc



UPCOMING MEETINGS

- **NC State UCC**
March 11, 2025 at 10am
Enbridge, 4211 Global St., Raleigh NC
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NCLRPC**
March 19, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting.
- **NC811 Board**
April 25, 2025 at 8:30am
Chetola Resort
185 Chetola Lake Dr., Blowing Rock, NC



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



UCC Monthly Damage Report

Company:

Piedmont Natural Gas

Month/Year:

February 2025

Specify Hits:

Number of Hits	By Whom	Reason for Damage Code
1	Contractor	Other
7	Contractor	Hit marked line
1	Contractor	Ticket expired
1	Contractor	No ticket requested

Near Misses and by Whom:

Additional Comments or Concerns:

Reason for Damage Codes:

1. No line location requested
2. Failure to locate
3. Mis-locate
4. Hitting a marked line
5. Digging prior to ticket becoming valid
6. Failure to call for remark