
NC811 MONTHLY UPDATE

APRIL 2025



WAKE UCC



[April is National Safe Digging Month](#) and it's almost time to get digging!! Entering the contest only takes a few minutes and you could win \$300 just by digging a few virtual holes.

Contest runs from now until April 30th

SHARE YOUR BANNERS

Once your banners are on display, scan the QR code on your banner to share a photo with NC811. We'll tag your company as a Safe Digging Partner on social media.



2025 TAILGATE WRAPS

*26 wraps are available
for free while they last.*

Apply today!



nc811.org/nc811-tailgate-wraps



REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806



CALENDAR

NC811 & NCUCC
event calendars can
be found on
nc811.org or the
nc811 app





DATA INSIGHTS

Locate Requests

Transmissions

County ticket volume
and distribution

“Shallow digging” is the #1 reason homeowners gave for digging without notifying 811 first.

Utilities can be buried just a few inches below the surface.



Contact 811. Every Dig. Every Time.



*Based on February 2025 polling



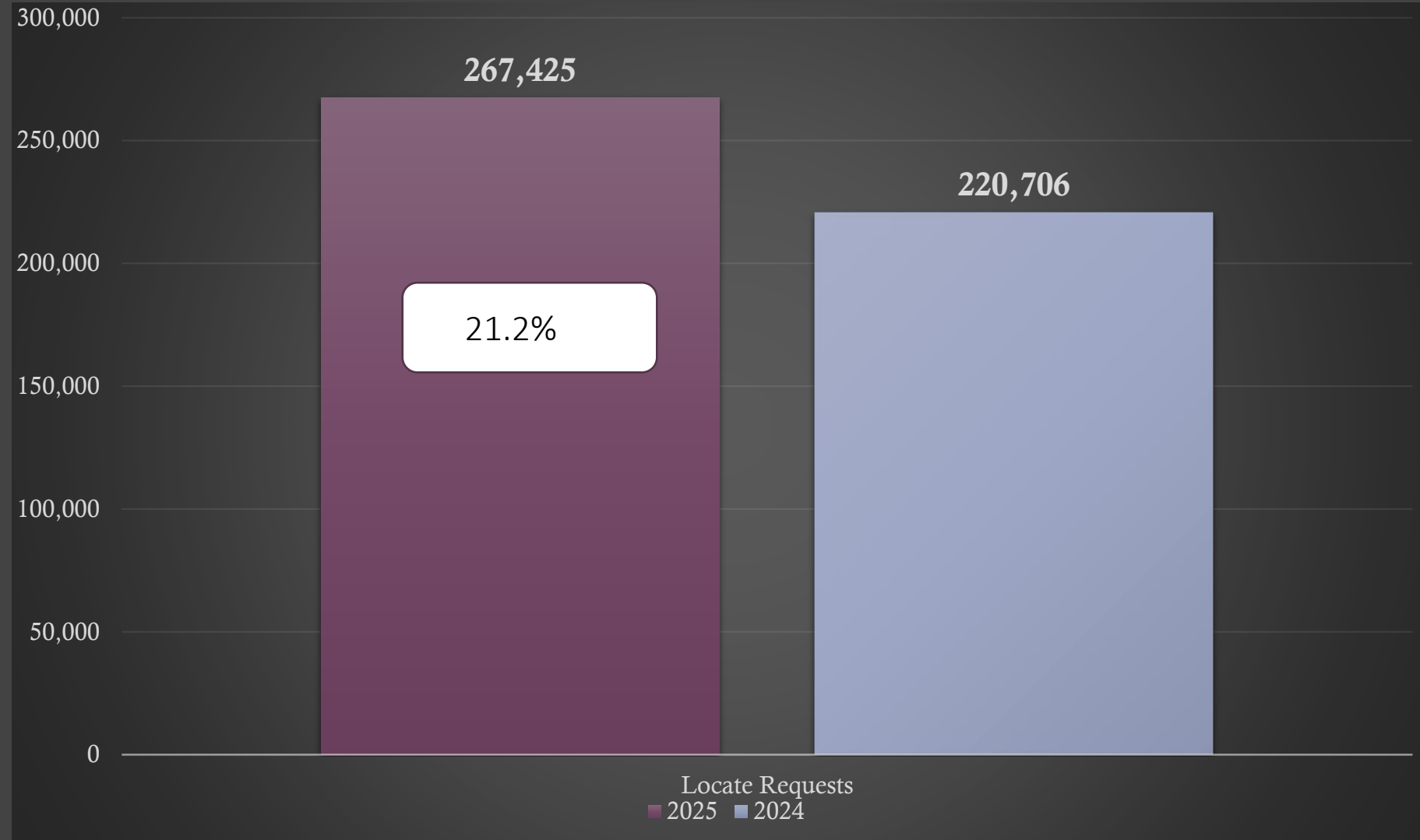
Locate Requests for NC – Mar. 25 vs 24



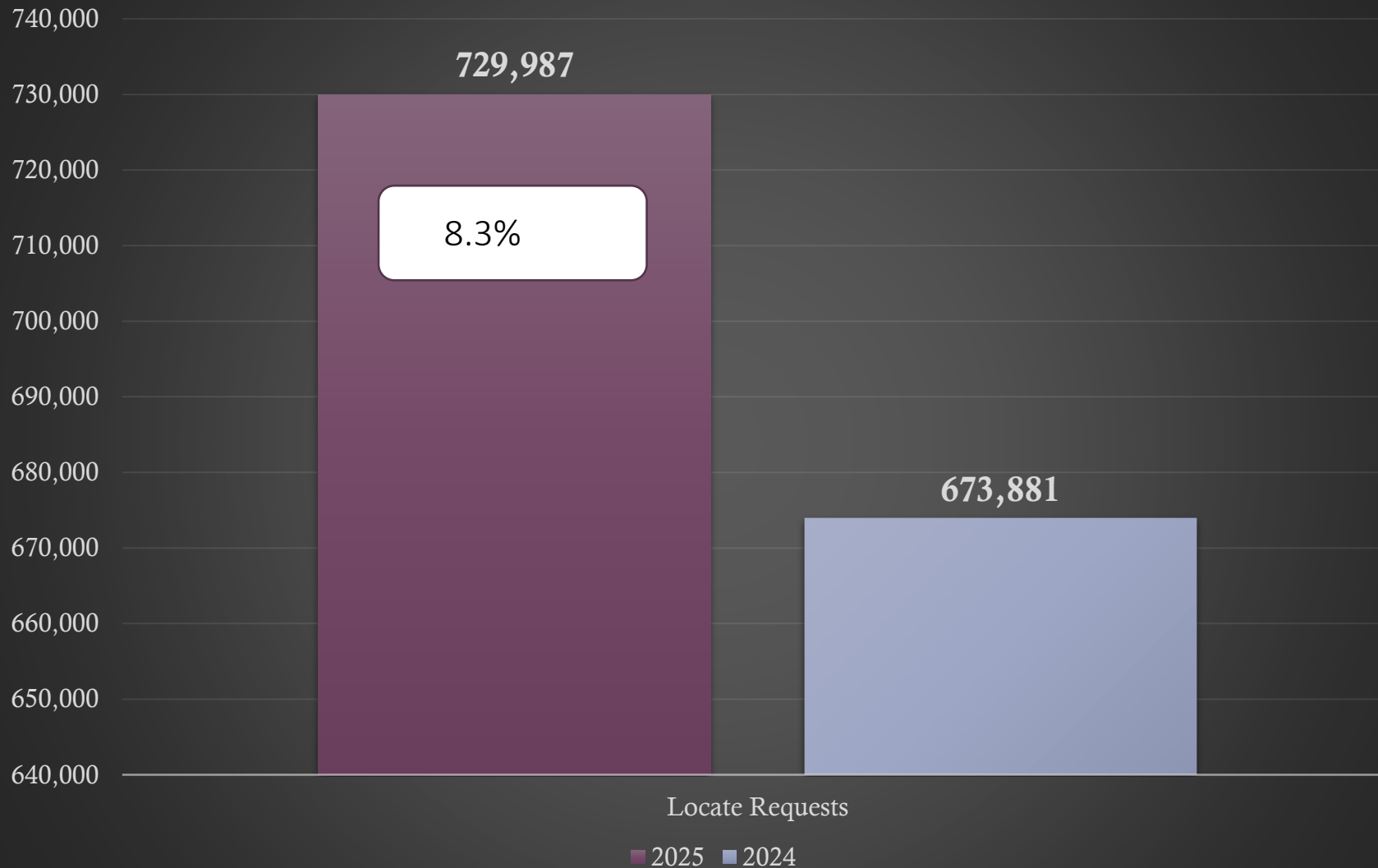
March. 2025 - 267,425 / 2024 - 220,706=(21.2%)

YTD 2025 - 729,987/ 2024 - 673,881 = +8.3%

Updates for March 2025 - (73,325) = 29.4% of volume / Feb 2025 (73,325) = 33.3% (3.9% Decrease from the month before)



Locate Requests for NC - YTD



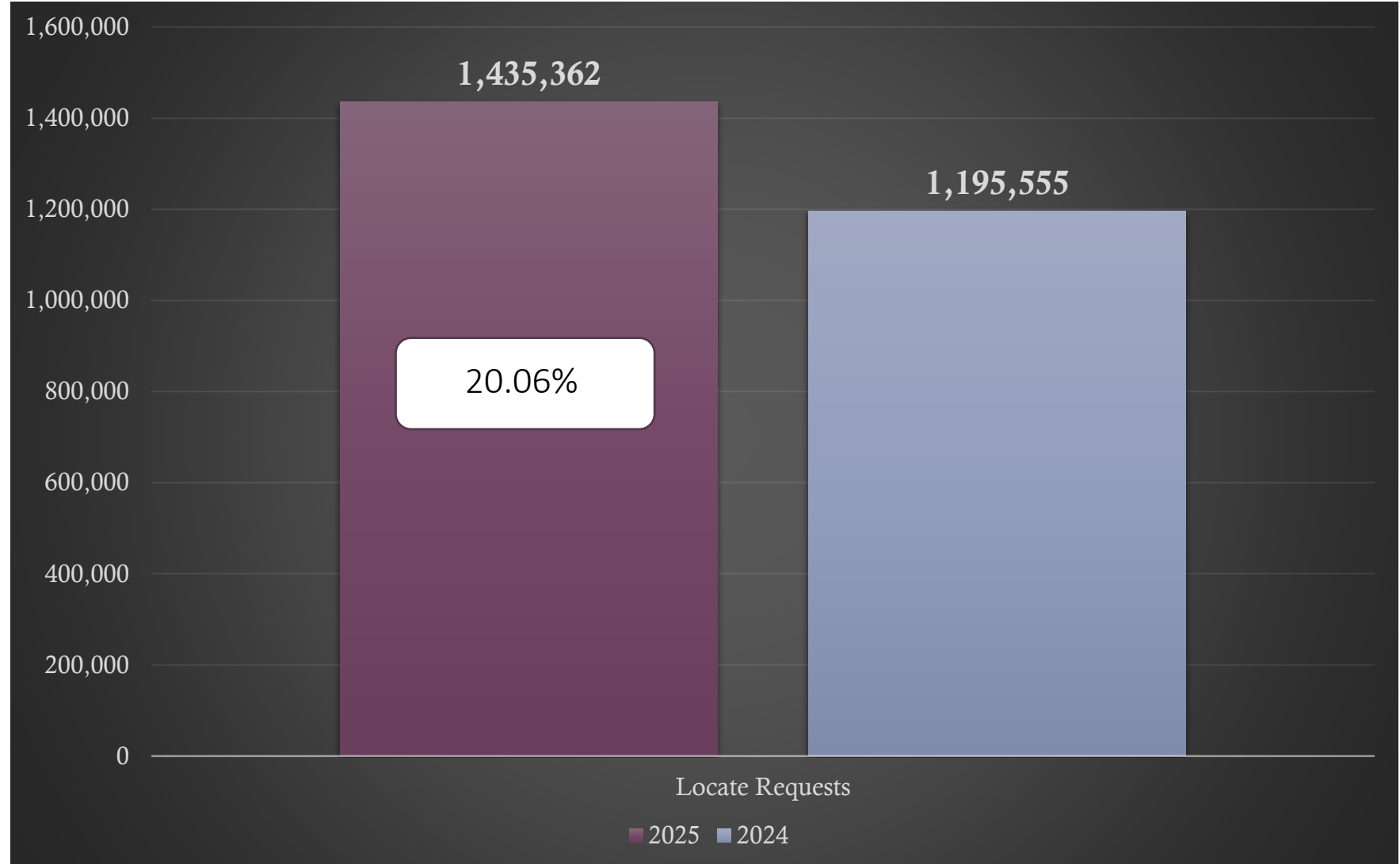
March 2025 - 267,425 / 2024 - 220,706 = (21.2%)

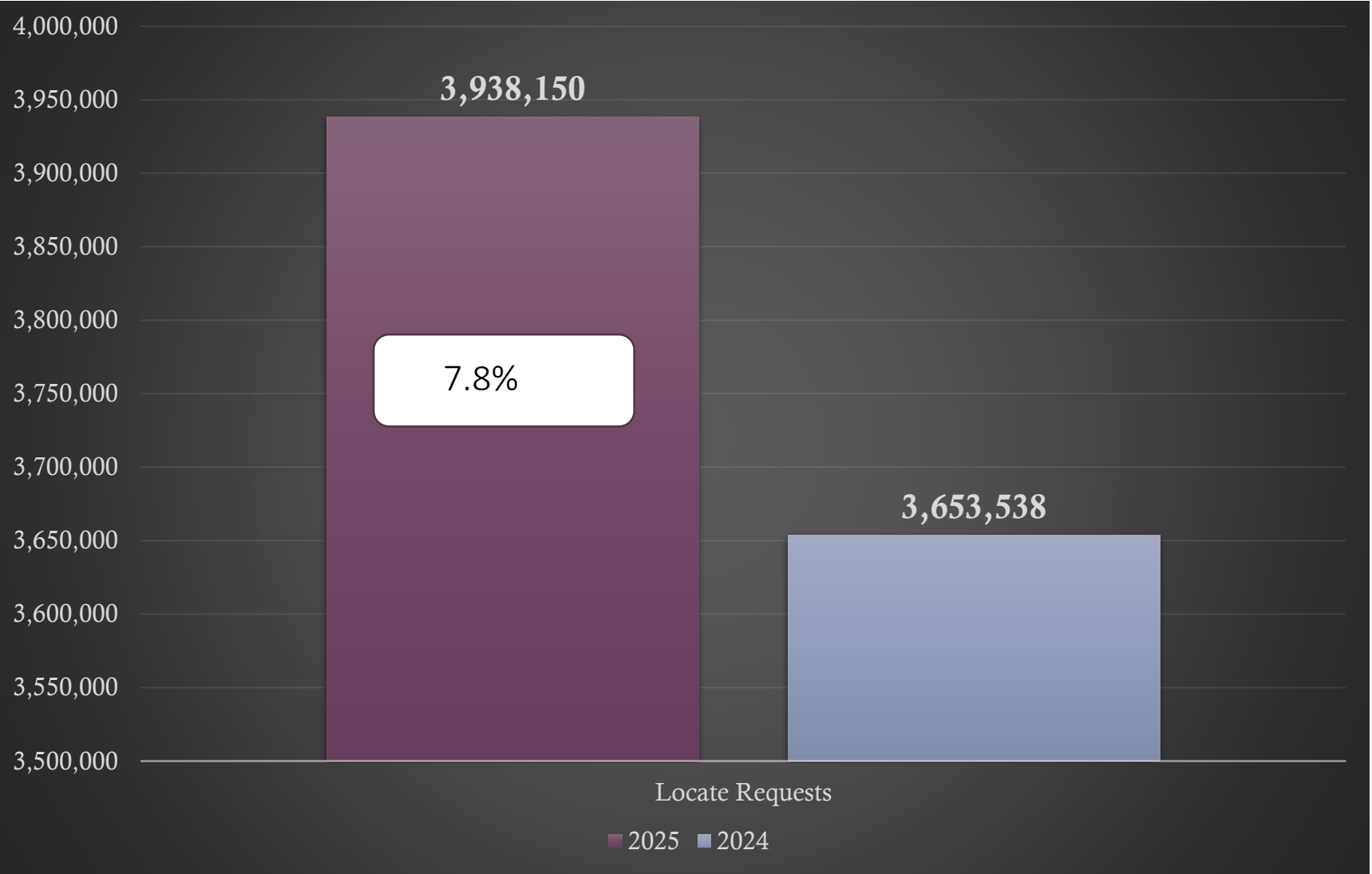
YTD 2025 - 729,987 / 2024 - 673,881 = +8.3%



Transmissions MTD 2025-
1,435,362 / 2024 -
1,195,555= (20.06%)

Transmissions YTD 2025-
3,938,150 / 2024 -
3,653,538= (7.8%)





Transmissions MTD 2025-
1,435,362 / 2024 -
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Transmissions YTD 2025-
3,938,150 / 2024 - 3,653,538=
(7.8%)



COUNTY TICKET VOLUME

MARCH 2025 VS 2024

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1742	188	15420	664	8305	26319
2025	2340	263	18820	1095	10479	32997
+/- Var	34.3%	39.9%	22.0%	64.9%	26.2%	25.4%
			Avg Locates per Day			1650



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	6122	563	47678	2219	26229	82811
2025	7355	636	50014	2679	28712	89396
+/- Var	20.1%	13.0%	4.9%	20.7%	9.5%	8.0%
			Avg Locates per Day			1466



COUNTY TICKET DISTRIBUTION - MARCH

WAKE	32997
ANGIER	230
APEX	3205
CARY	2869
DURHAM	10
FUQUAY VARINA	1834
GARNER	1789
HOLLY SPRINGS	2973
KNIGHTDALE	1152
MORRISVILLE	528
NEW HILL	117
NEW LIGHT	40
RALEIGH	13199
ROLESVILLE	602
WAKE FOREST	1689
WENDELL	1787
WILLOW SPRINGS	202
ZEBULON	731



Top 10 Callers for MARCH

Wake	name	Totals
1	INFRASTRUCTURE TECHNOLOGY SERVICES	2317
2	PRINCE TELECOM	1696
3	AT&T UTILITY OPERATIONS	1466
4	R G COMMUNICATIONS INC	1248
5	MASTEC	961
6	PHOENIX FIBER INC	906
7	TREMORS	830
8	ANSCO & ASSOCIATES LLC	694
9	KUZTOM PLUS	591
10	PIKE ELECTRIC	470

DAMAGES

DIRT Damage Information
Reporting Tool





MARCH Damages

Grand Total – 1,298

ALAMANCE	8
ALEXANDER	5
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	2
BEAUFORT	1
BERTIE	3
BLADEN	0
BRUNSWICK	11
BUNCOMBE	14
BURKE	3
CABARRUS	23
CALDWELL	9
CAMDEN	1
CARTERET	6
CASWELL	2
CATAWBA	10
CHATHAM	16
CHEROKEE	1
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	2
CRAVEN	13

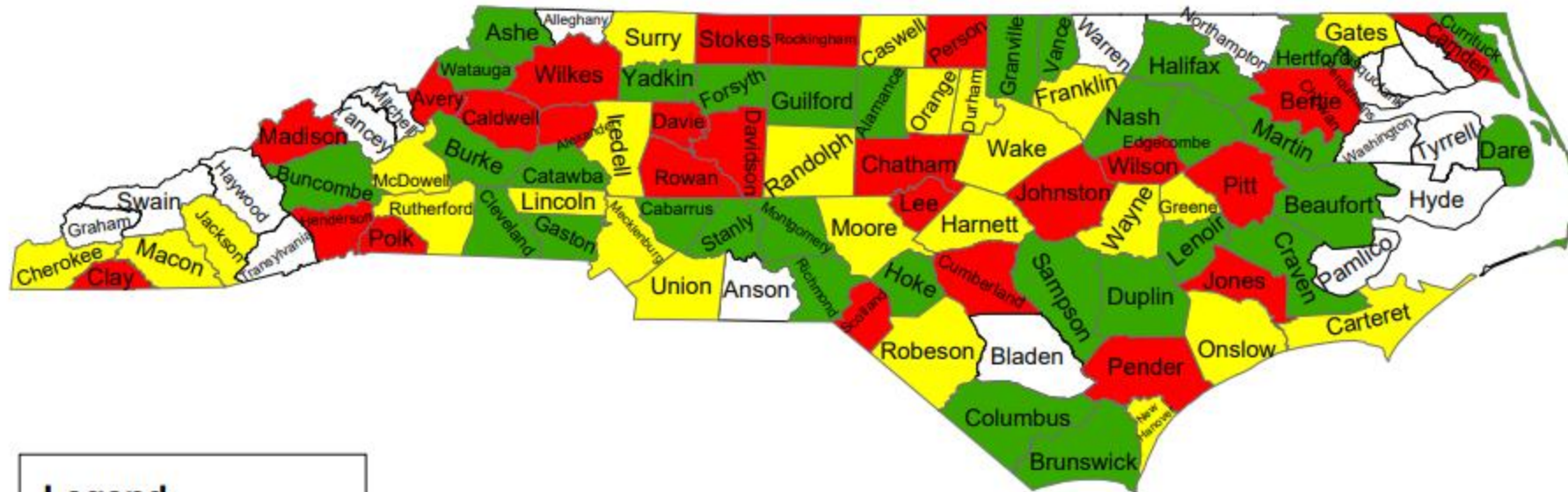
CUMBERLAND	57
CURRITUCK	4
DARE	13
DAVIDSON	21
DAVIE	8
DUPLIN	1
DURHAM	61
EDGECOMBE	2
FORSYTH	30
FRANKLIN	6
GASTON	8
GATES	2
GRAHAM	0
GRANVILLE	2
GREENE	2
GUILFORD	30
HALIFAX	2
HARNETT	33
HAYWOOD	0
HENDERSON	22
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	30

JACKSON	3
JOHNSTON	64
JONES	1
LEE	17
LENOIR	3
LINCOLN	10
MACON	2
MADISON	1
MARTIN	1
MCDOWELL	4
MECKLENBURG	174
MITCHELL	0
MONTGOMERY	1
MOORE	31
NASH	3
NEW HANOVER	30
NORTHAMPTON	0
ONSLOW	16
ORANGE	33
PAMLICO	0
PASQUOTANK	0
PENDER	22
PERQUIMANS	0
PERSON	3
PITT	32
POLK	3

RANDOLPH	11
RICHMOND	1
ROBESON	13
ROCKINGHAM	13
ROWAN	18
RUTHERFORD	5
SAMPSON	4
SCOTLAND	10
STANLY	5
STOKES	5
SURRY	6
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	56
VANCE	1
WAKE	192
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	11
WILKES	6
WILSON	4
YADKIN	2
YANCEY	0

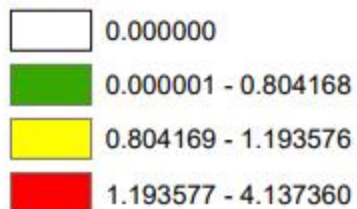
Damages Per 1,000 Transmissions

March
2025



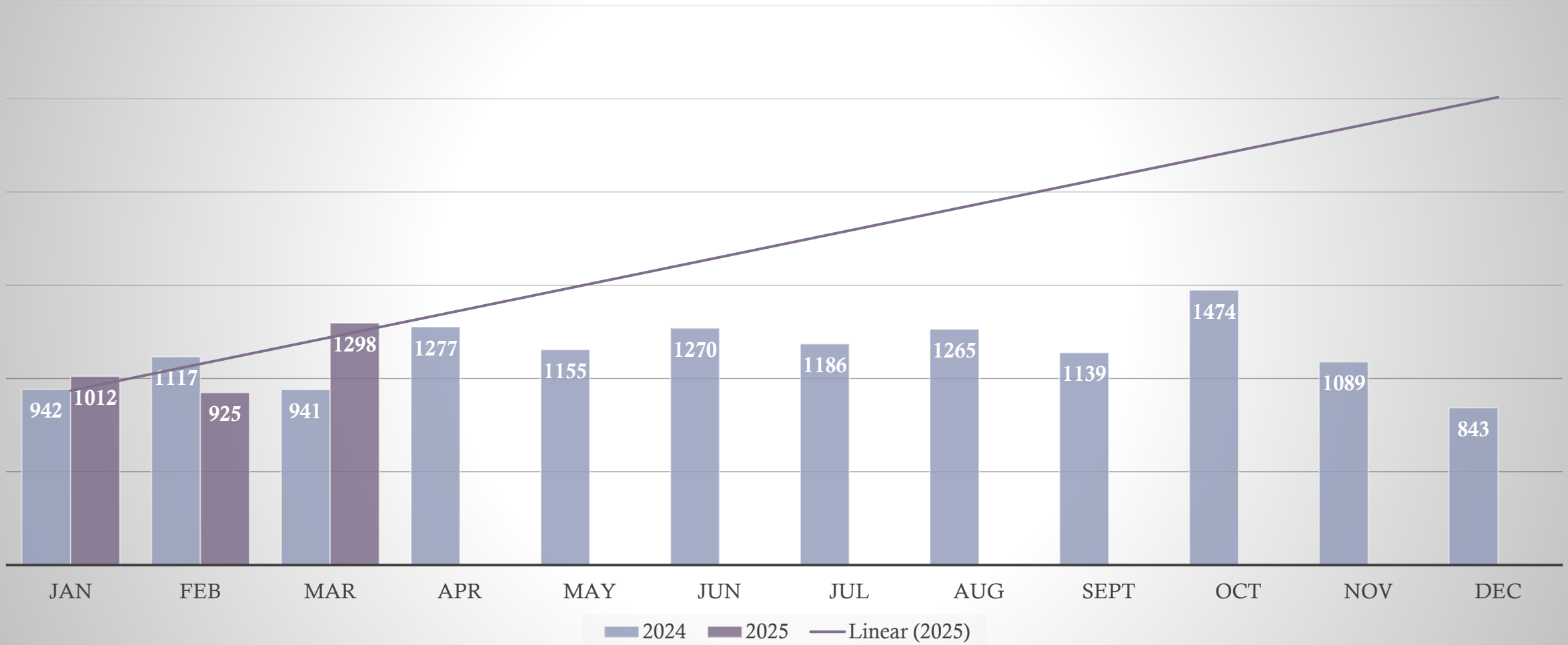
Legend

Quantile





Damages in North Carolina 2025 vs 2024





EDUCATION TEAM



Parrish Reddick
Piedmont Liaison



Steven Moore
Media Relations
Specialist



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard
Corey
Eastern Liaison



Rory Phipps
Western Liaison



THANK YOU!

A copy of this presentation
is available at
www.ncucc.org



**Before you dig,
contact 811.**



Wake UCC

4/29/2025

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