



MAY 2025

NC811 MONTHLY UPDATE

BLUE RIDGE UCC



Upcoming meetings

- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



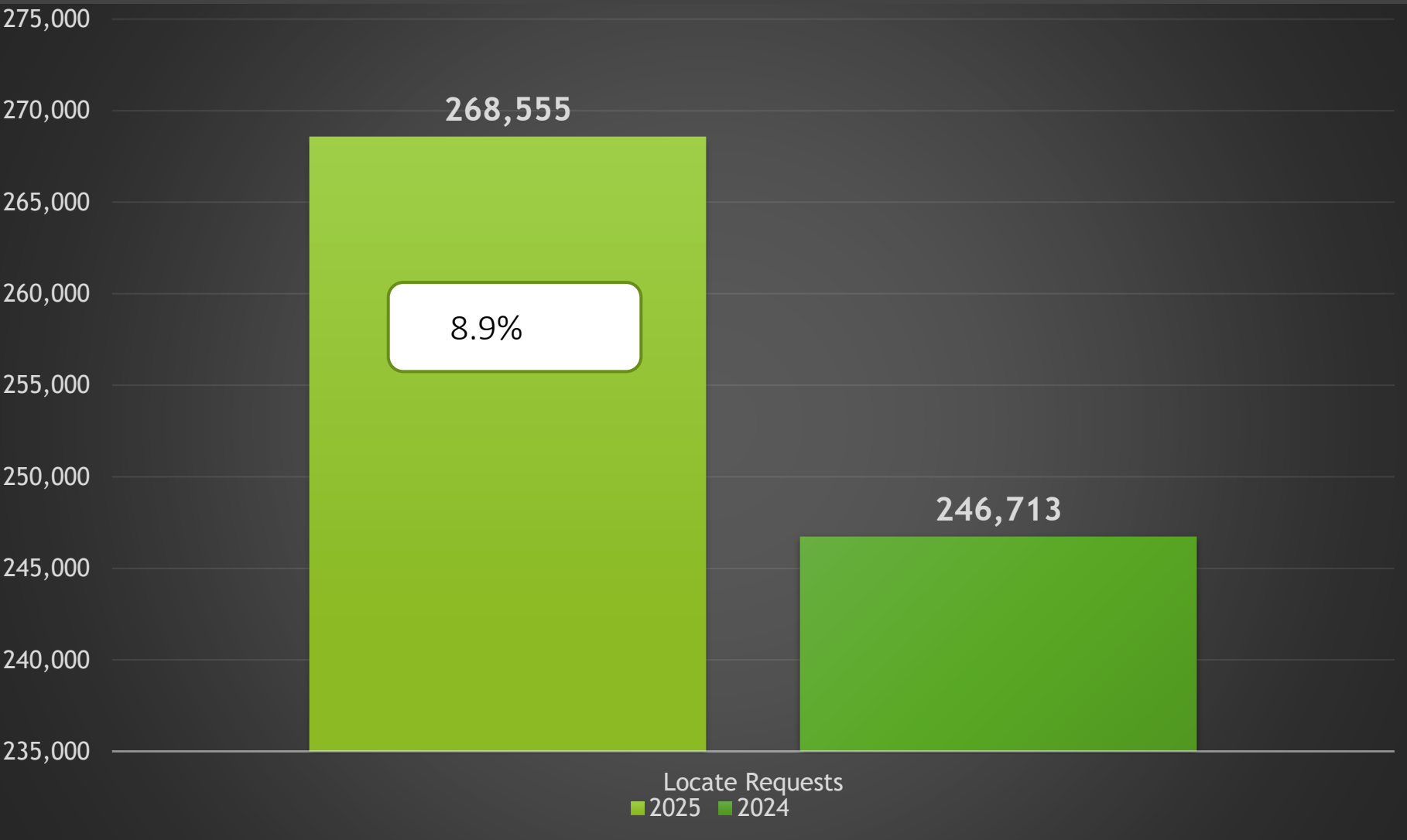
Locate Requests for NC - APRIL 25 vs 24



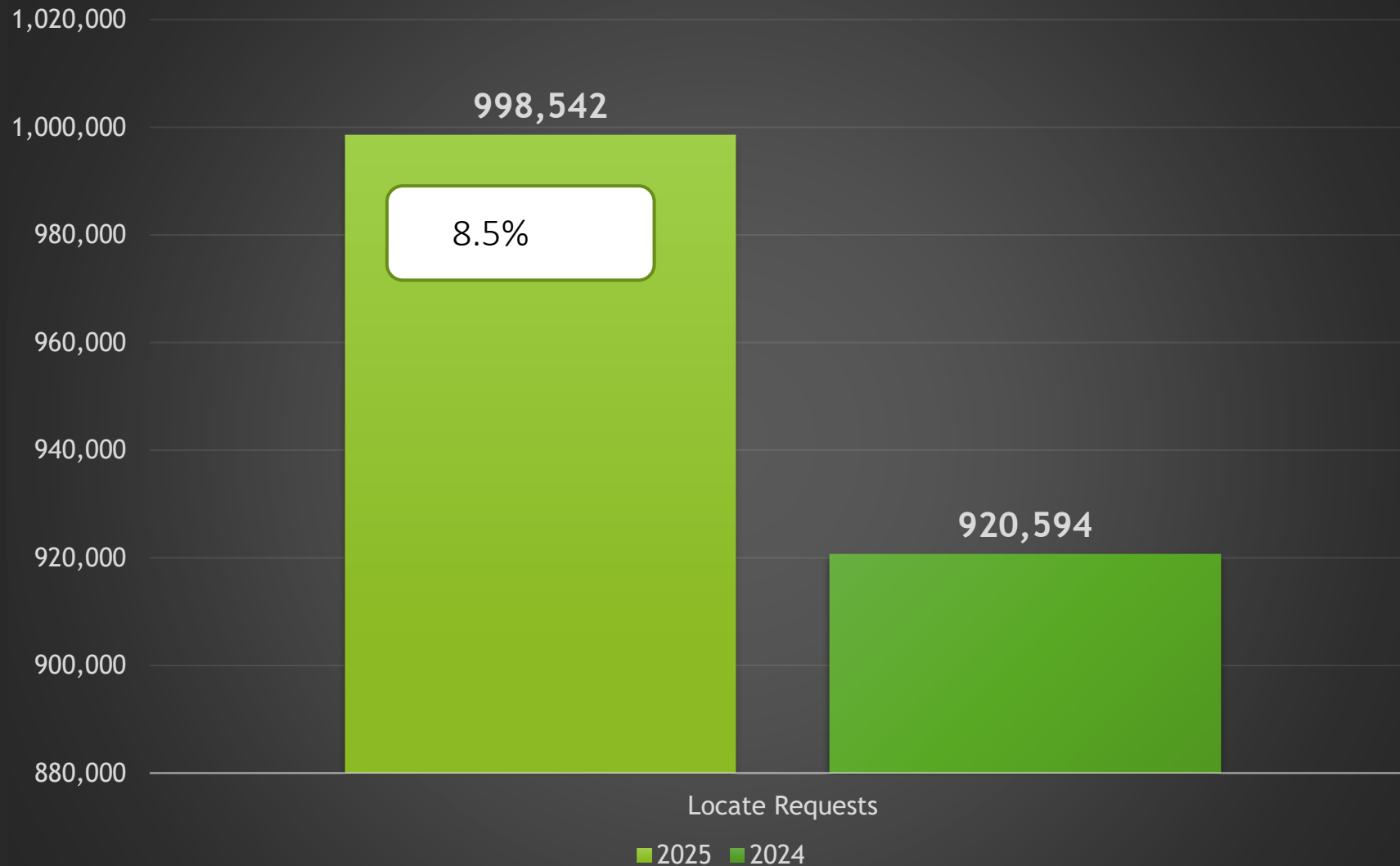
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

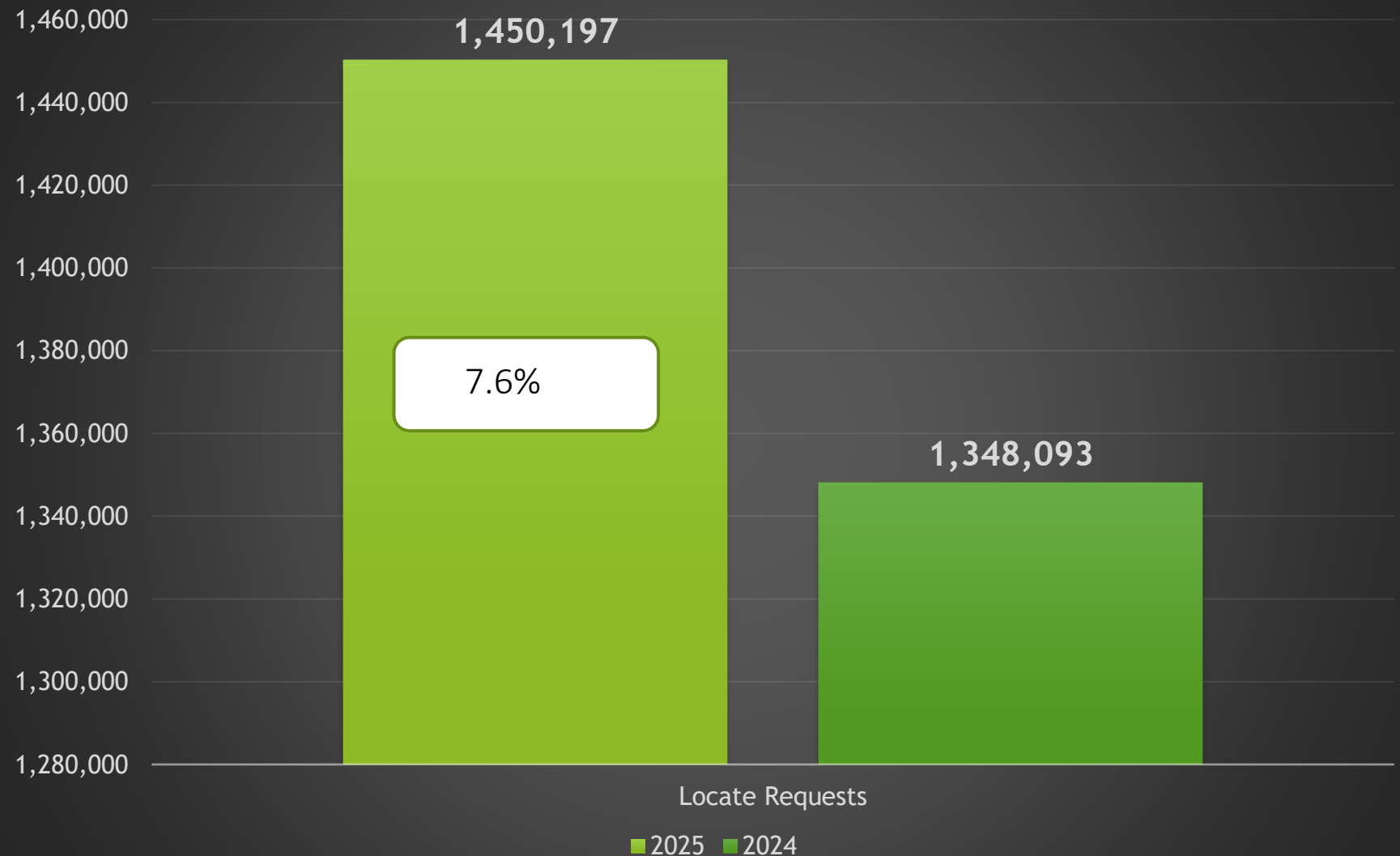
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

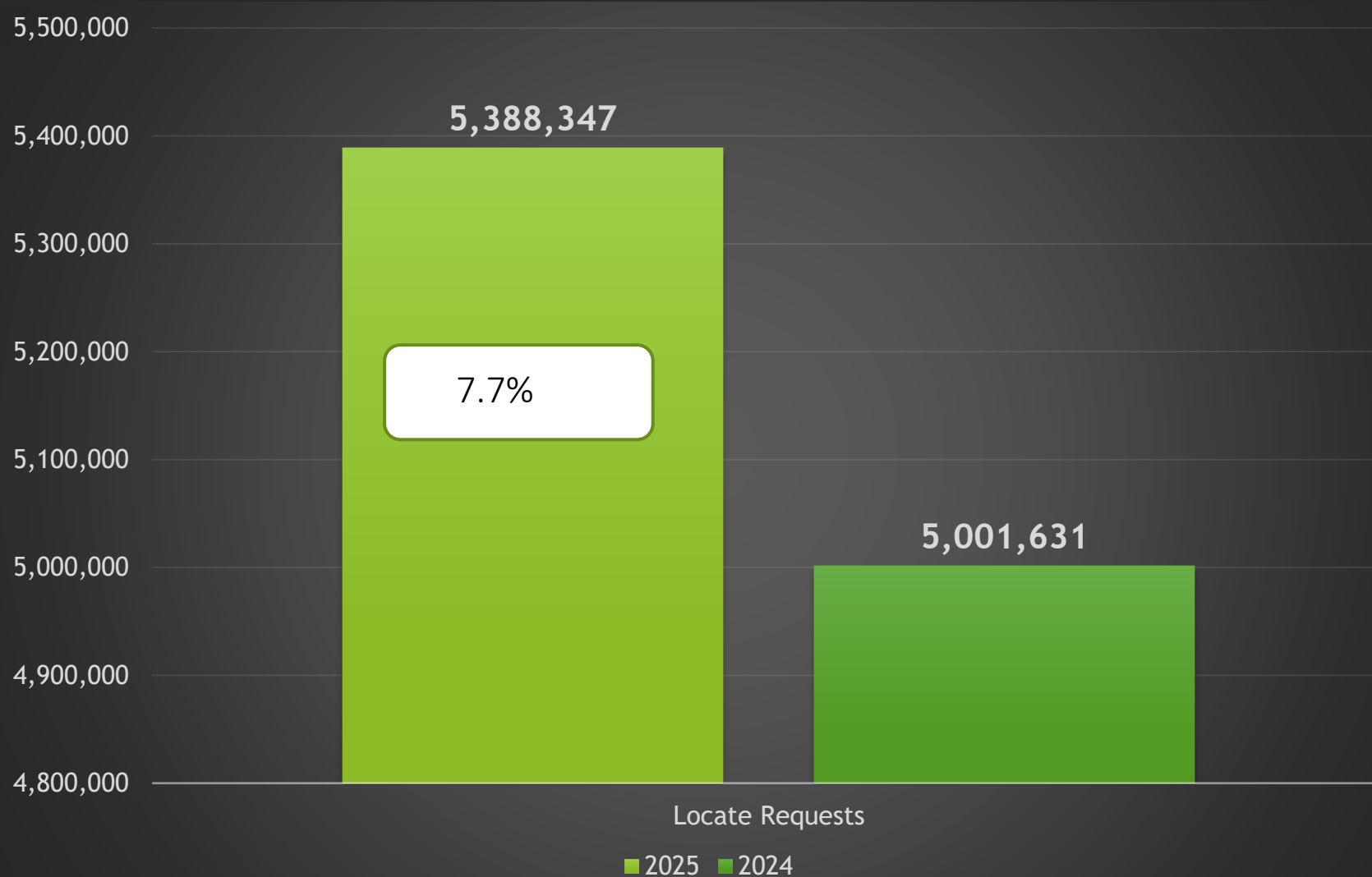


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	19	3	310	24	98	454
2025	27	10	488	16	212	753
	42.1%	233.3%	57.4%	-33.3%	116.3%	65.9%
				Locates per day		36



County ticket Volume

APRIL 2025 VS 2024

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	372	72	2603	104	1910	5061
2025	349	40	2355	214	1294	4252
	-6.2%	-44.4%	-9.5%	105.8%	-32.3%	-16.0%
				Locates per day		202



County ticket Volume

APRIL 2025 VS 2024

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	69	44	1379	30	513	2035
2025	67	31	1235	48	500	1881
	-2.9%	-29.5%	-10.4%	60.0%	-2.5%	-7.6%
				Locates per day		90



County ticket Volume

YTD VS PREVIOUS YEAR

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	115	14	1325	83	383	1920
2025	113	20	1569	91	708	2501
	-1.7%	42.9%	18.4%	9.6%	84.9%	30.3%



County ticket Volume

YTD VS PREVIOUS YEAR

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1047	319	10056	336	6436	18194
2025	831	197	8815	531	4672	15046
	-20.6%	-38.2%	-12.3%	58.0%	-27.4%	-17.3%



County ticket Volume

YTD VS PREVIOUS YEAR

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	325	75	5018	108	1945	7471
2025	228	69	4623	130	1884	6934
	-29.8%	-8.0%	-7.9%	20.4%	-3.1%	-7.2%



County ticket distribution - APRIL

ALEXANDER	753
BETHLEHEM	80
ELLENDALE	3
HIDDENITE	135
LITTLE RIVER	1
STONY POINT	92
TAYLORSVILLE	442

County ticket distribution - APRIL

CATAWBA	4252
BANDY	16
CATAWBA	289
CLAREMONT	50
CONOVER	301
HICKORY	1596
LAKE NORMAN	25
MAIDEN	409
MOUNTAIN VIEW	50
NEWTON	553
SAINT STEPHENS	279
SHERRILLS FORD	605
TERRELL	56



County ticket distribution - APRIL

LINCOLN	1881
BELWOOD	10
CROUSE	17
DENVER	919
IRON STATION	106
LINCOLNTON	572
LOWESVILLE	109
MAIDEN	29
VALE	66
WESTPORT	19



Top 10 Callers for APRIL - Alexander

1	ENERGYUNITED	163
2	KNIGHT BROADBAND LLC	97
3	ULCS	47
4	YADTEL / ZIRRUS	32
5	ULCS	27
6	WOLFE COMMUNICATIONS	26
7	DUKE ENERGY	24
8	CITY OF HICKORY	20
9	WILLIAMS ELECTRIC COMPANY	18
10	CAROLINA GRADING & UTILITIES	18



Top 10 Callers for APRIL - Catawba

1	HYPER NETWORKS LLC	531
2	MILLER PIPELINE	241
3	METRO TECH	140
4	WILLIAMS ELECTRIC COMPANY	129
5	ANSCO & ASSOCIATES LLC	128
6	KNIGHT BROADBAND LLC	109
7	ENERGYUNITED	92
8	W G UNDERGROUND LLC	88
9	DUKE ENERGY	88
10	PIEDMONT UTILITY GROUP, LLC	85



Top 10 Callers for APRIL

1	MILLER PIPELINE	148
2	AT&T UTILITY OPERATIONS	111
3	UTILITY LINES CONSTRUCTION SERVICES INC	104
4	E AND G LANDSCAPING	70
5	KNIGHT BROADBAND LLC	69
6	ANSCO & ASSOCIATES LLC	67
7	T & M SOLUTIONS	62
8	FULLER & CO CONSTRUCTION LLC	58
9	QUAN SERVICES INC	54
10	B P DRAINAGE WORKS INC	38

DAMAGES

DIRT Damage Information
Reporting Tool





APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18
NC-Anson	4
NC-Beaufort	2
NC-Bertie	2
NC-Brunswick	25
NC-Buncombe	15
NC-Burke	5
NC-Cabarrus	22
NC-Caldwell	17
NC-Carteret	13
NC-Caswell	5
NC-Catawba	22
NC-Chatham	14
NC-Clay	1
NC-Cleveland	14
NC-Columbus	2
NC-Craven	7
NC-Cumberland	60
NC-Currituck	4
NC-Dare	17
NC-Davidson	18
NC-Davie	10

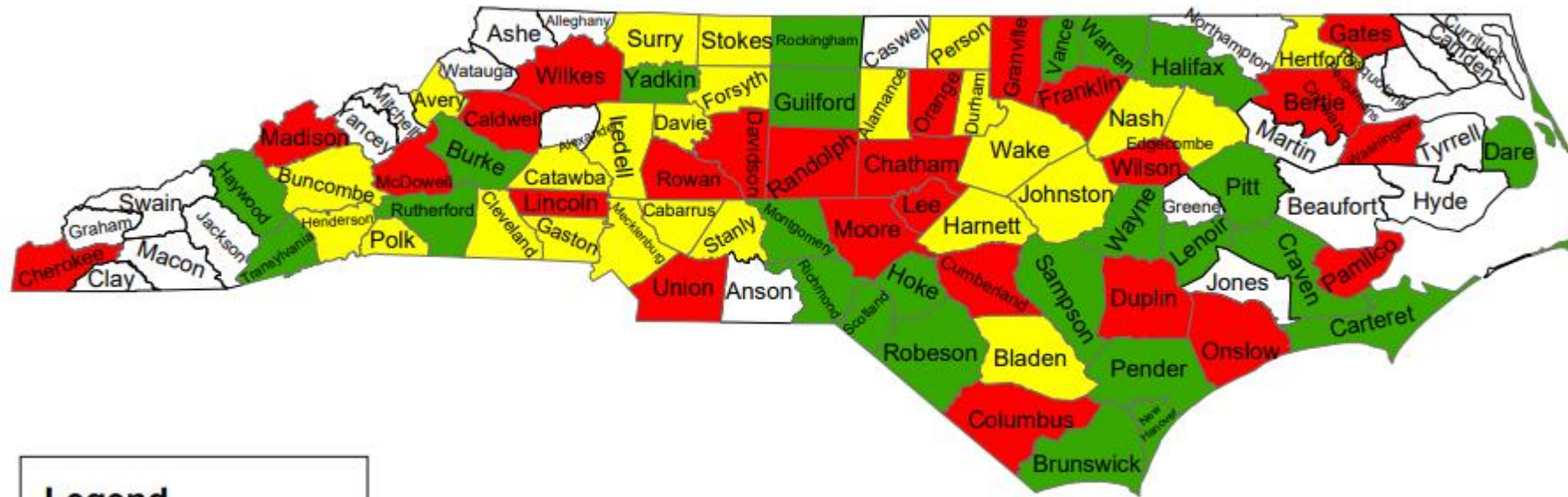
NC-Duplin	4
NC-Durham	70
NC-Edgecombe	2
NC-Forsyth	30
NC-Franklin	10
NC-Gaston	17
NC-Granville	1
NC-Greene	1
NC-Guilford	39
NC-Harnett	42
NC-Haywood	1
NC-Henderson	12
NC-Hertford	2
NC-Iredell	28
NC-Johnston	84
NC-Lee	10
NC-Lenoir	7
NC-Lincoln	7
NC-Macon	3
NC-McDowell	6
NC-Mecklenburg	169
NC-Montgomery	5
NC-Moore	45
NC-Nash	4
NC-New Hanover	46

NC-Northampton	3
NC-Onslow	32
NC-Orange	32
NC-Pamlico	1
NC-Pender	6
NC-Person	2
NC-Pitt	25
NC-Polk	2
NC-Randolph	11
NC-Richmond	2
NC-Robeson	3
NC-Rockingham	7
NC-Rowan	15
NC-Rutherford	4
NC-Sampson	11
NC-Scotland	8
NC-Stanly	3
NC-Stokes	6
NC-Surry	1
NC-Swain	1
NC-Union	39
NC-Vance	3
NC-Wake	208
NC-Warren	1
NC-Washington	1

NC-Watauga	3
NC-Wayne	11
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	1
NC-Yancey	1

Damages Per 1,000 Transmissions

April
2025

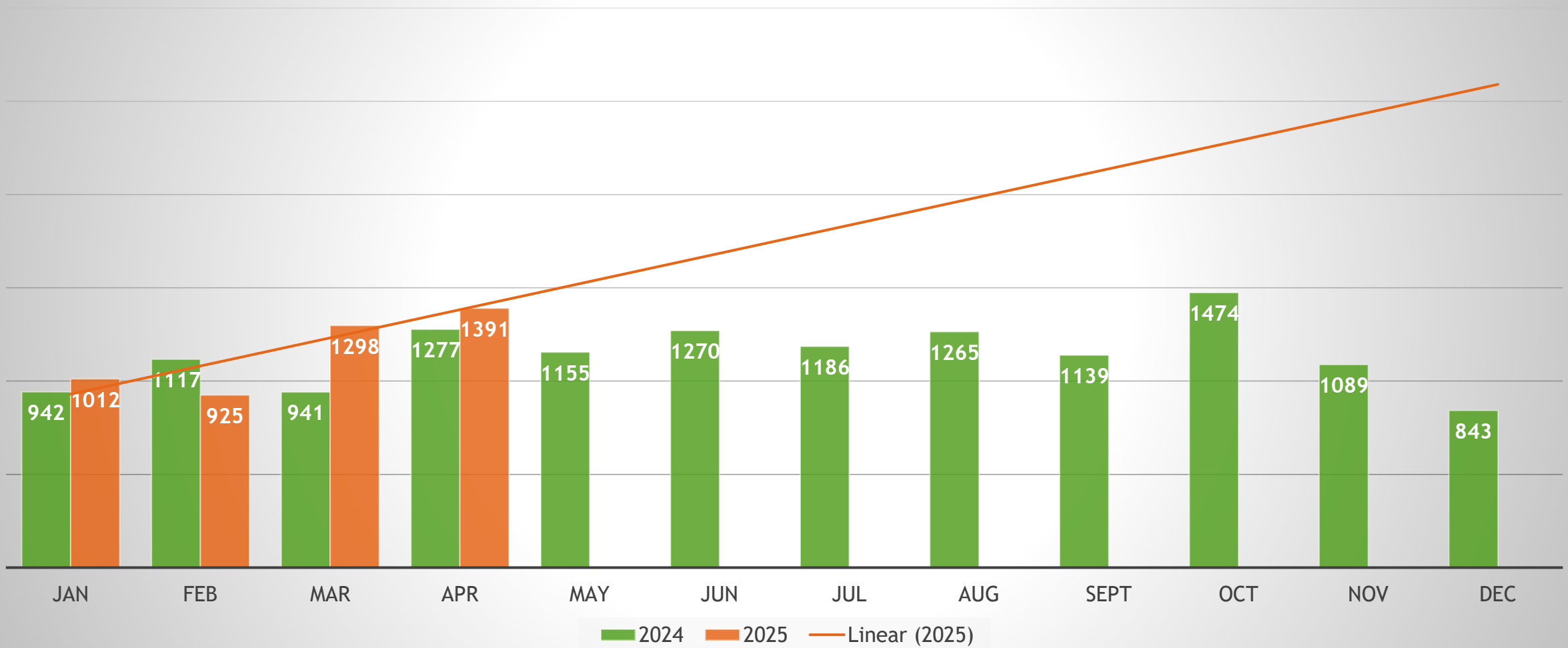


Legend

Quantile

	0.000000
	0.000001 - 0.613968
	0.613969 - 0.925069
	0.925070 - 5.347594

Damages in North Carolina 2025 vs 2024



Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

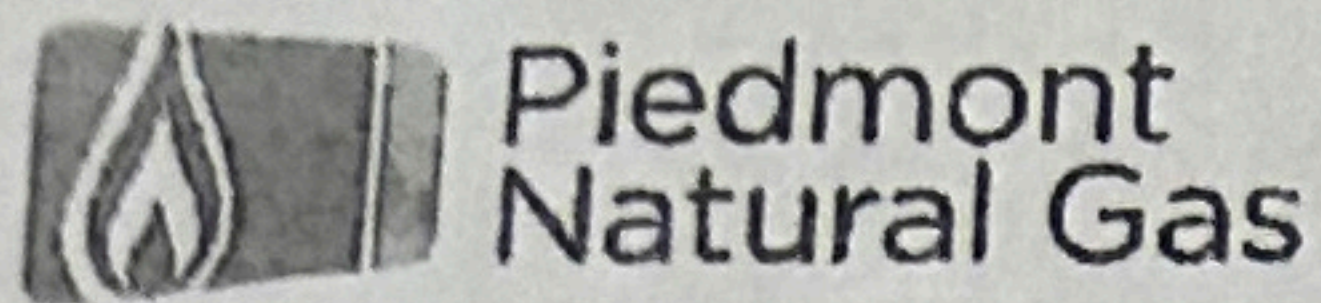


THANK YOU!

A copy of this presentation
is available at

www.ncucc.org





Public Awareness and Damage Prevention Liaison Form

Piedmont Natural Gas Employee Name: _____ Date of Event: 5.21.25

Brief Description of Event:

Blue Ridge UCC

Operations Center: Hickory Type of Meeting: In Person

Type of Audience: _____ Number of Attendees: _____

Name of Organization (if applicable): Blue Ridge UCC

Name of Facilitator (if applicable): C. Anthony

oster of attendees:

- | | | | |
|-----|----------------------|--------------|---|
| 1) | <u>Chris Anthony</u> | <u>PNG</u> | <u>Christopher.anthony@duke-energy.com</u> |
| 2) | <u>Tami Groves</u> | <u>NC811</u> | <u>tami@nc811.org 336-601-8644</u> |
| 3) | <u>Kyle Kissmann</u> | <u>UPA</u> | <u>KKissmann@utilitypartners.com 864-775-1307</u> |
| 4) | <u>Albert Parker</u> | <u>Heath</u> | <u>Albert.Parker@heathus.com (828) 962-4553</u> |
| 5) | <u>Desara Coe</u> | <u>Heath</u> | <u>desara.coe@heathus.com</u> |
| 6) | <u>Duane Spencer</u> | <u>Heath</u> | <u>duane.spencer@heathus.com (828) 601-1866</u> |
| 7) | _____ | _____ | _____ |
| 8) | _____ | _____ | _____ |
| 9) | _____ | _____ | _____ |
| 10) | _____ | _____ | _____ |

Blue Ridge UCC
May 2025

Meeting opened by Chair, Chris Anthony

Level One Safety performed by Chris Anthony

NC811 presentation given by Tami Groves

Would like to see Hyper Networks attending meetings (I reached out during the meeting and also emailed today, 5/29)

Heath – extremely busy.

Utility Partners – They are available for anyone needing assistance getting utilities located.
Contact Kyle.

PNG – high profile locates coming in. Very busy. Chris needs to be on site or check in with the high profile areas. Otherwise, typical work. Lot of projects winding down. Not as many locates coming in for those.

Next meeting is June 18th at 10:00 am