



JUNE 2025

NC811 MONTHLY UPDATE

BURKE CALDWELL



Upcoming meetings

- **Excavator Safety Day-PNG /closed**
June 25, 2025 at 8:00am
PNG, 2611 Greengate Drive, Greensboro
- **NC State UCC Meeting**
July 8, 2025 at 10:00am
Charlotte Water,
5730 General Commerce Dr., Charlotte
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Drive, Asheville



Tailgate Wraps

20 wraps still available for free.

Apply today!



nc811.org/nc811-tailgate-wraps





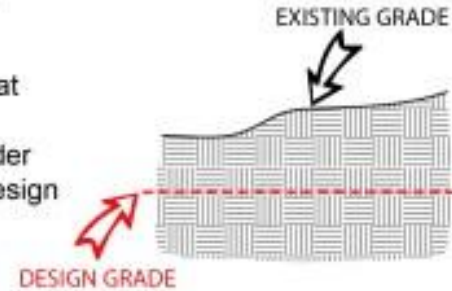
Grading is
excavation and
requires a locate.

Land Development 101

ROUGH GRADING TERMS

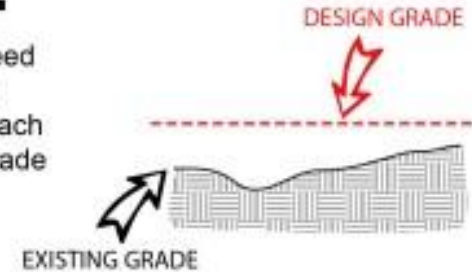
1. CUT

Existing dirt that needs to be removed in order to reach the design grade below.

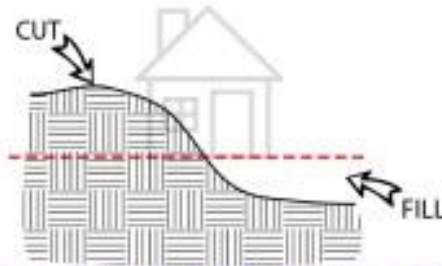


2. FILL

Areas that need to be filled in with dirt to reach the design grade above.



3. TRANSITION LOT



A lot where both a "cut" and a "fill" occur.

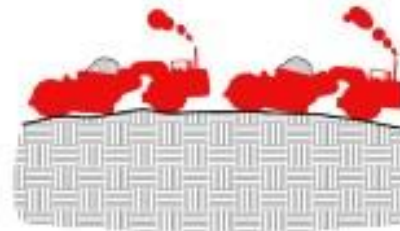
4. SITE CLEARING/DEMO



Removal of all vegetation, roots, trash, and other debris on site prior to the rough grade beginning.

5. MASS EXCAVATION

The removal and transportation of large volumes of dirt using large pieces of equipment (scrapers).



6. OVER-EXCAVATION

Additional excavation beyond the design grade in order to prep a solid foundation for houses or other structures.



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



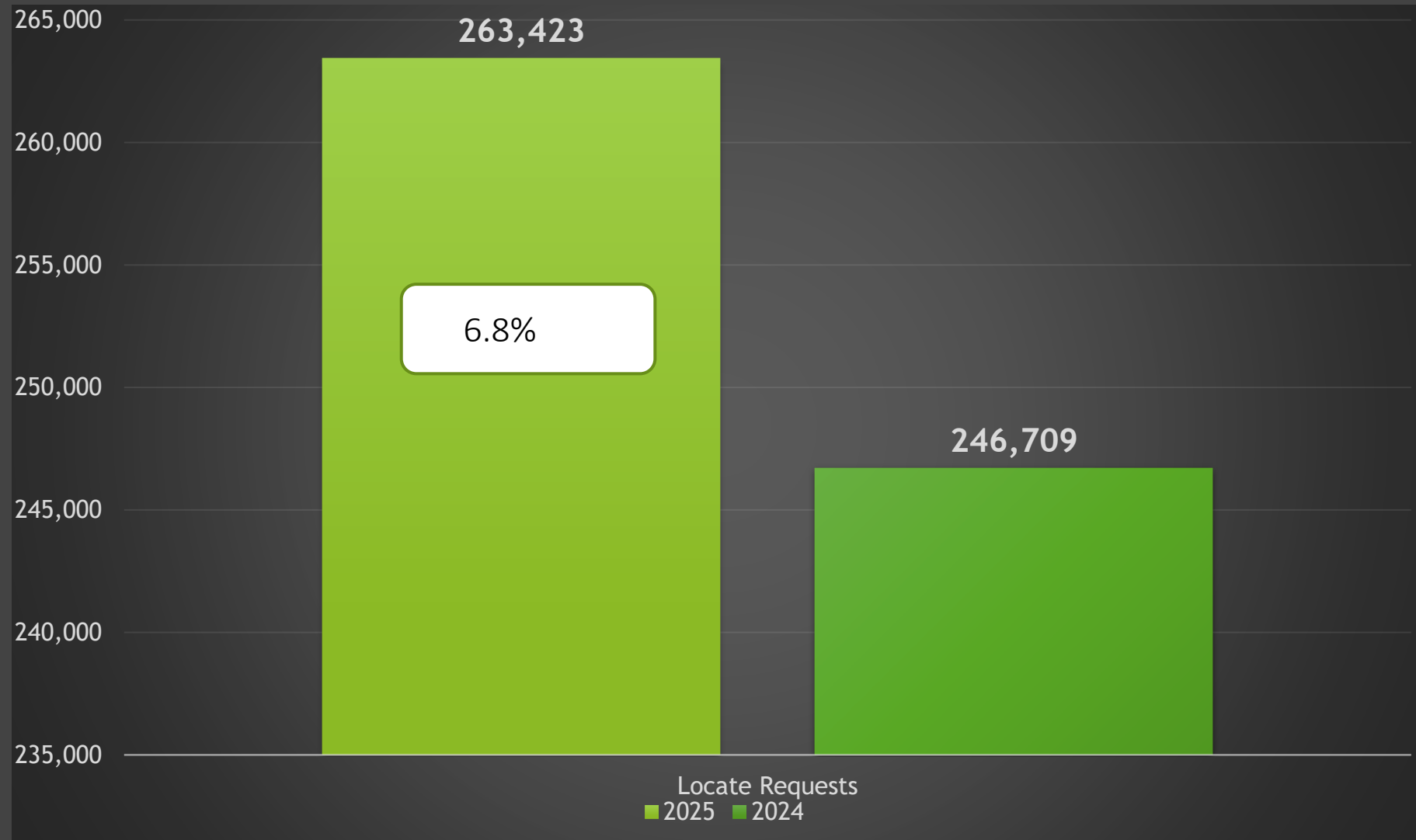
Locate Requests for NC - MAY 25 vs 24



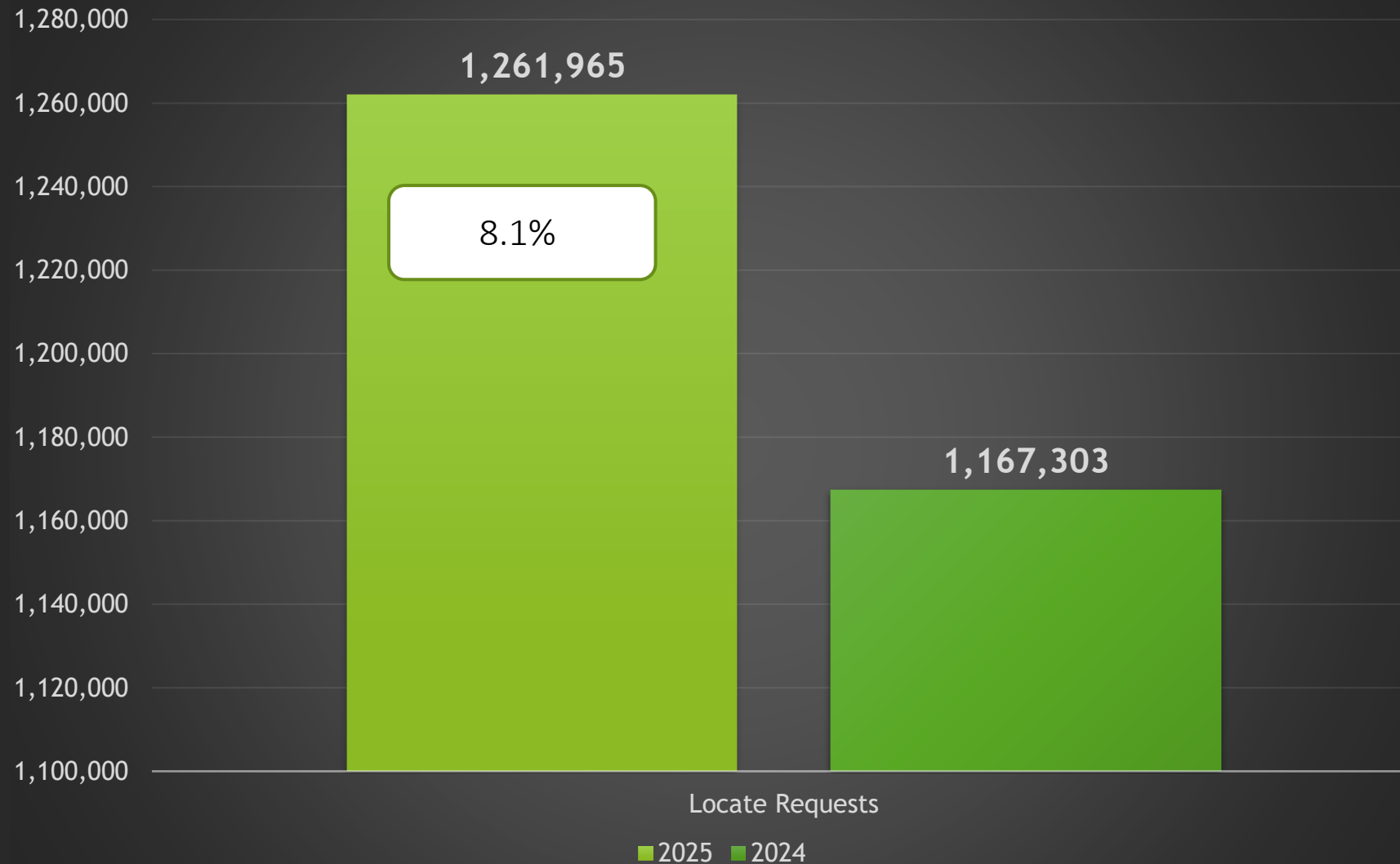
May, 2025 - 263,423 / 2024 - 246,709 = (6.8%)

YTD 2025 - 1,261,965 / 2024 - 1,167,303 = +8.1%

Updates for May (79,800)
= 30.3% of volume / 2025 April
(78,026) = 29.1% (1.2%
Increase from the month
before)



Locate Requests for NC - YTD



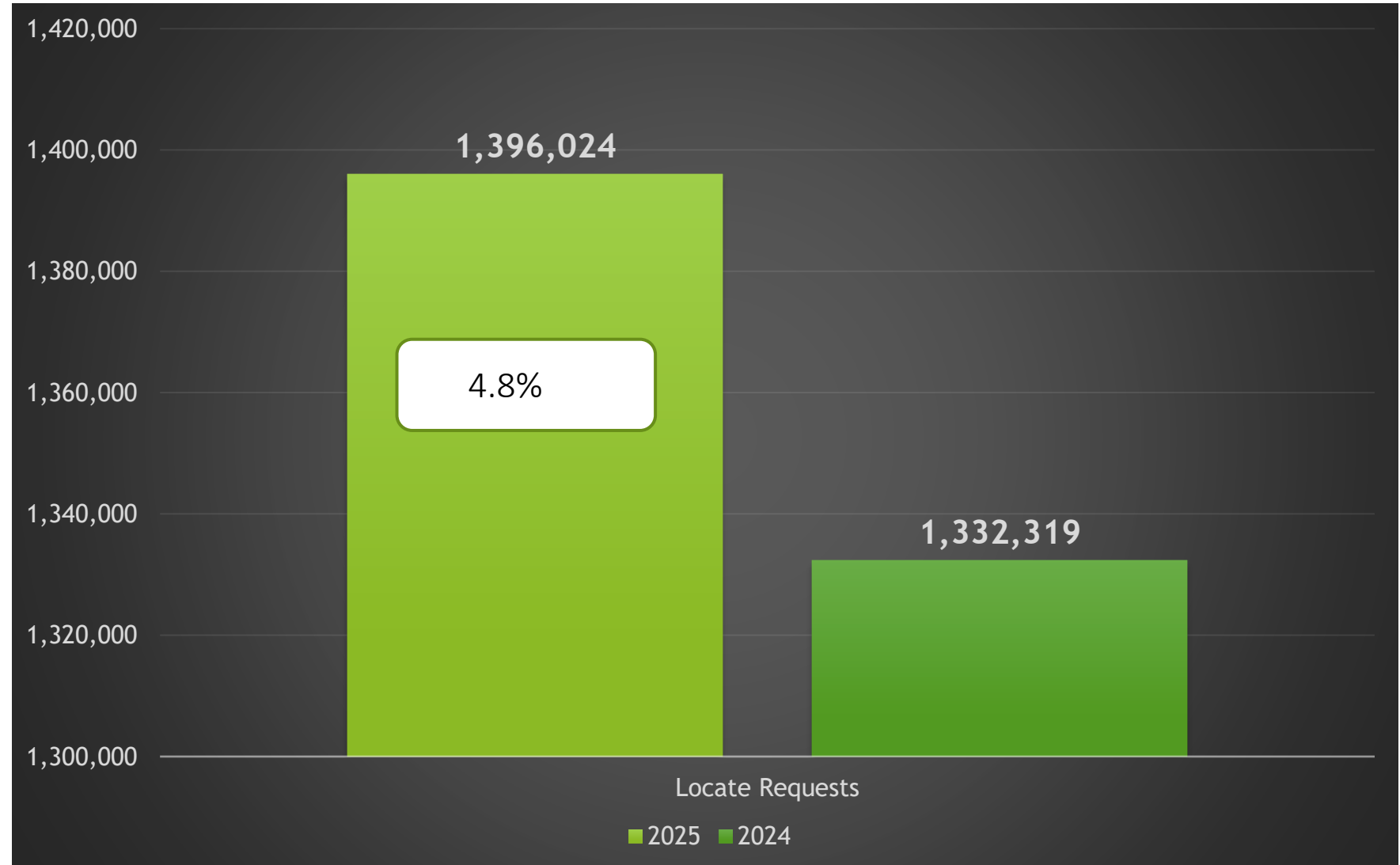
May, 2025 - 263,423 / 2024 -
246,709=(6.8%)
YTD 2025 - 1,261,965/ 2024 -
1,167,303 = +8.1%

Transmissions for NC - MAY 25 vs 24

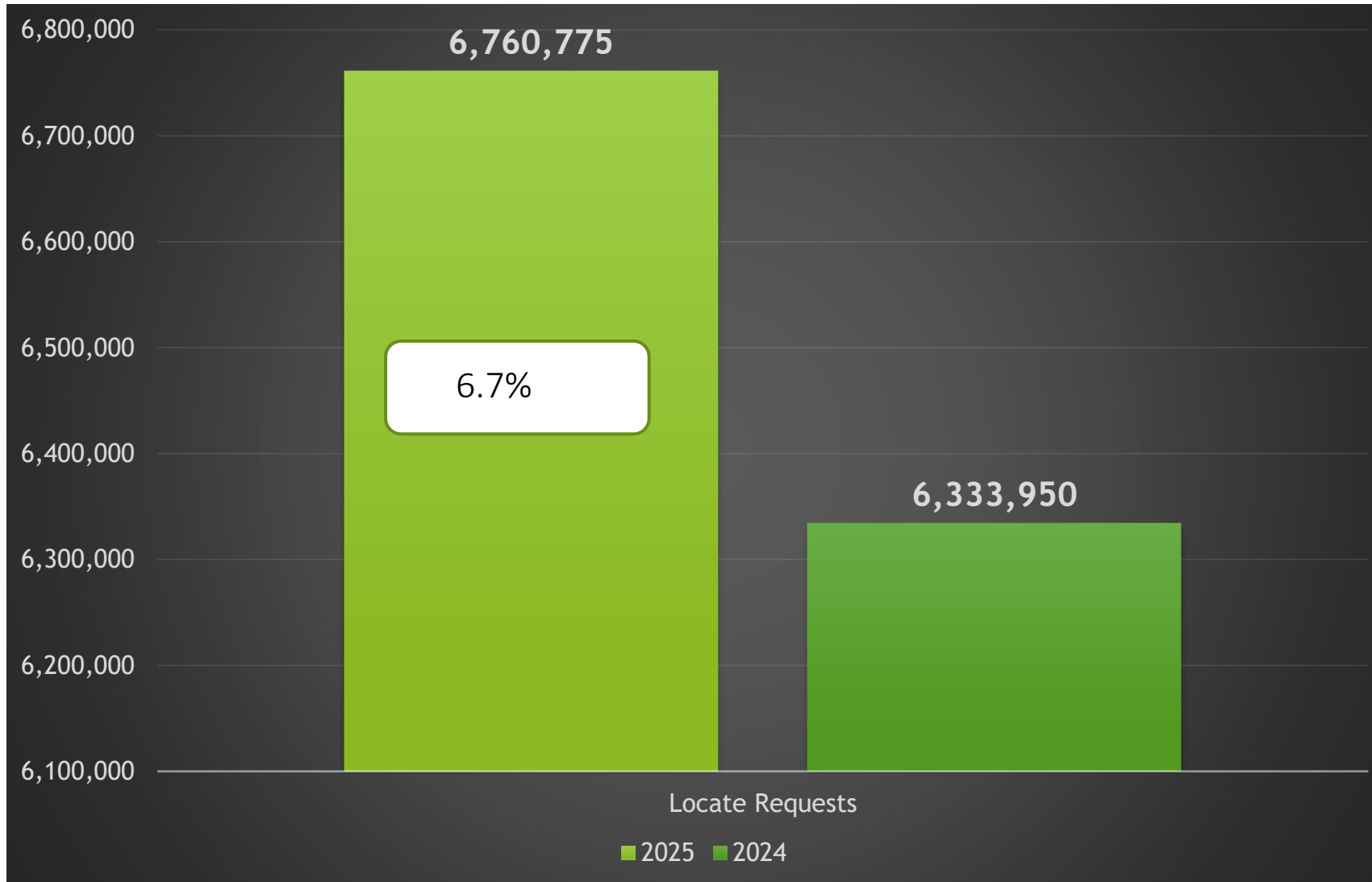


Transmissions MTD 2025-
1,396,024 / 2024 -
1,332,319 = (4.8%)

Transmissions YTD 2025-
6,760,775 / 2024 - 6,333,950 =
(6.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,396,024 / 2024 -
1,332,319 = (4.8%)

Transmissions YTD 2025-
6,760,775 / 2024 - 6,333,950 =
(6.7%)



County ticket Volume

MAY 2025 VS 2024

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	181	12	1046	46	350	1635
2025	25	6	797	25	318	1171
+/- Var	-86.2%	-50.0%	-23.8%	-45.7%	-9.1%	-28.4%
				Locates per day		53



County ticket Volume

YTD VS PREVIOUS YEAR

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	399	54	4287	135	1208	6083
2025	146	48	4644	106	1770	6714
+/- Var	-63.4%	-11.1%	8.3%	-21.5%	46.5%	10.4%
			Locates per day			64



County ticket distribution - MAY

BURKE	1171
CONNELLY SPRINGS	137
DREXEL	11
GLEN ALPINE	8
HICKORY	60
HILDEBRAN	29
ICARD	8
JONAS RIDGE	6
LINVILLE	12
LONG VIEW	5

MORGANTON	709
OAK HILL	3
RUTHERFORD COLLEGE	7
SALEM	3
VALDESE	165



Top 10 Callers for MAY

Burke	Company	Total
1	BIGHAM CABLE CONSTRUCTION INC	131
2	KNIGHT BROADBAND LLC	131
3	UTILITIESONE	61
4	AT&T UTILITY OPERATIONS	52
5	SANCHEZ FIBER CONNECTIONS	47
6	DUKE ENERGY	34
7	PREMIER TELECOMMUNICATIONS	27
8	WILLIAMS ELECTRIC COMPANY	26
9	T & M SOLUTIONS	23
10	TENNOCA CONSTRUCTION COMPANY	22



County ticket Volume

MAY 2025 VS 2024

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	19	10	676	10	191	906
2025	112	19	979	53	434	1597
+/- Var	489.5%	90.0%	44.8%	430.0%	127.2%	76.3%
				Locates per day		73



County ticket Volume

YTD VS PREVIOUS YEAR

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	105	40	3302	90	778	4315
2025	417	119	4257	230	1551	6574
+/- Var	297.1%	197.5%	28.9%	155.6%	99.4%	52.4%
			Locates per day			63



County ticket distribution - MAY

CALDWELL	1597
BATON	4
BLOWING ROCK	24
CAJAHS MOUNTAIN	79
CEDAR ROCK	4
COLLETTSVILLE	23
DUDLEY SHOALS	3
GAMEWELL	14
GLOBE	3
GRANITE FALLS	435

HICKORY	126
HUDSON	327
KINGS CREEK	3
LENOIR	515
SAW MILLS	27



Top 10 Callers for MAY

Caldwell	Company	Total
1	T & M SOLUTIONS	128
2	CENTDOOR	118
3	KNIGHT BROADBAND LLC	101
4	WILLIAMS ELECTRIC COMPANY	79
5	BICT USA	76
6	NEXUS CONSTRUCTION	56
7	PRIME UTILITY CONSTRUCTION LLC	50
8	DIVERSIFIED UTILITY GROUP	50
9	M G CAROLINA UNDERGROUND LLS	40
10	DUKE ENERGY	38

DAMAGES

DIRT Damage Information
Reporting Tool





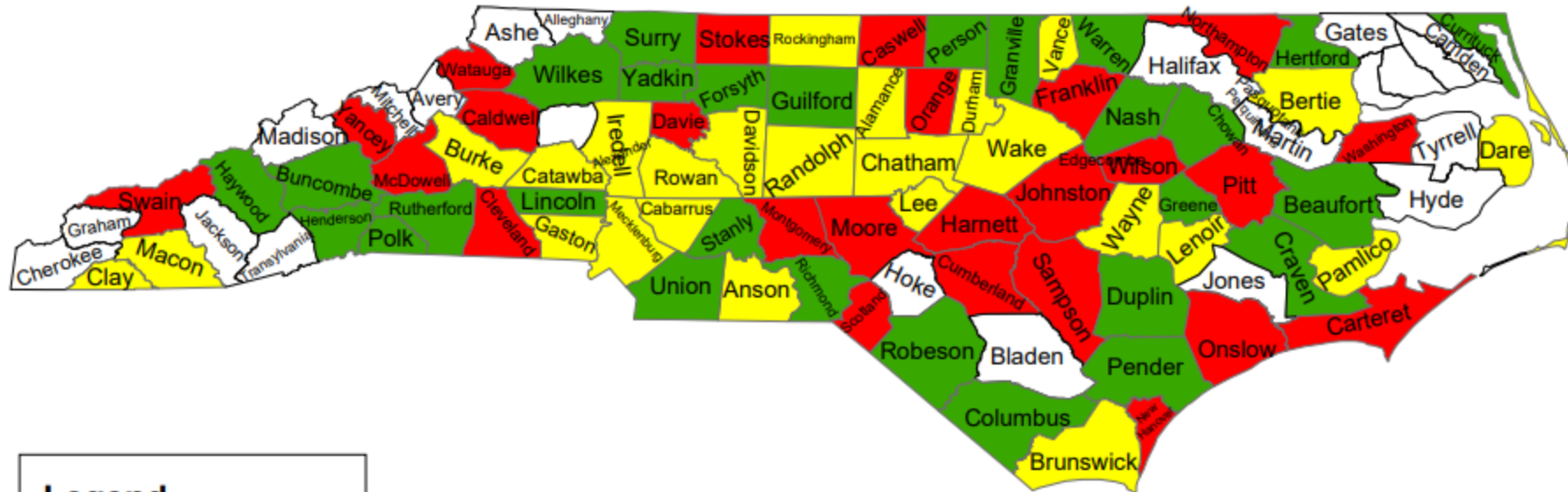
MAY DAMAGES BY COUNTY

Grand Total – 1,209

NC-Alamance	17	NC-Duplin	4	NC-Mecklenburg	151	NC-Tyrrell	1
NC-Alexander	2	NC-Durham	98	NC-Moore	25	NC-Union	46
NC-Anson	4	NC-Edgecombe	6	NC-Nash	7	NC-Vance	2
NC-Avery	1	NC-Forsyth	25	NC-New Hanover	47	NC-Wake	158
NC-Beaufort	3	NC-Franklin	9	NC-Northampton	3	NC-Warren	4
NC-Bertie	3	NC-Gaston	9	NC-Onslow	17	NC-Watauga	4
NC-Bladen	2	NC-Granville	1	NC-Orange	13	NC-Wayne	4
NC-Brunswick	14	NC-Greene	3	NC-Pamlico	1	NC-Wilkes	2
NC-Buncombe	16	NC-Guilford	33	NC-Pasquotank	1	NC-Wilson	1
NC-Burke	2	NC-Harnett	31	NC-Pender	10		
NC-Cabarrus	29	NC-Haywood	4	NC-Perquimans	1		
NC-Caldwell	8	NC-Henderson	9	NC-Person	2		
NC-Carteret	7	NC-Hertford	1	NC-Pitt	17		
NC-Catawba	16	NC-Hoke	4	NC-Polk	2		
NC-Chatham	24	NC-Hyde	1	NC-Randolph	10		
NC-Chowan	1	NC-Iredell	20	NC-Richmond	3		
NC-Clay	1	NC-Jackson	4	NC-Robeson	9		
NC-Cleveland	9	NC-Johnston	59	NC-Rockingham	3		
NC-Columbus	4	NC-Lee	5	NC-Rowan	7		
NC-Craven	5	NC-Lenoir	4	NC-Rutherford	13		
NC-Cumberland	64	NC-Lincoln	7	NC-Sampson	5		
NC-Currituck	7	NC-Macon	7	NC-Scotland	3		
NC-Dare	11	NC-Madison	1	NC-Stanly	6		
NC-Davidson	20	NC-Martin	1	NC-Stokes	2		
NC-Davie	3	NC-McDowell	9	NC-Surry	1		

Damages Per 1,000 Transmissions

May
2025

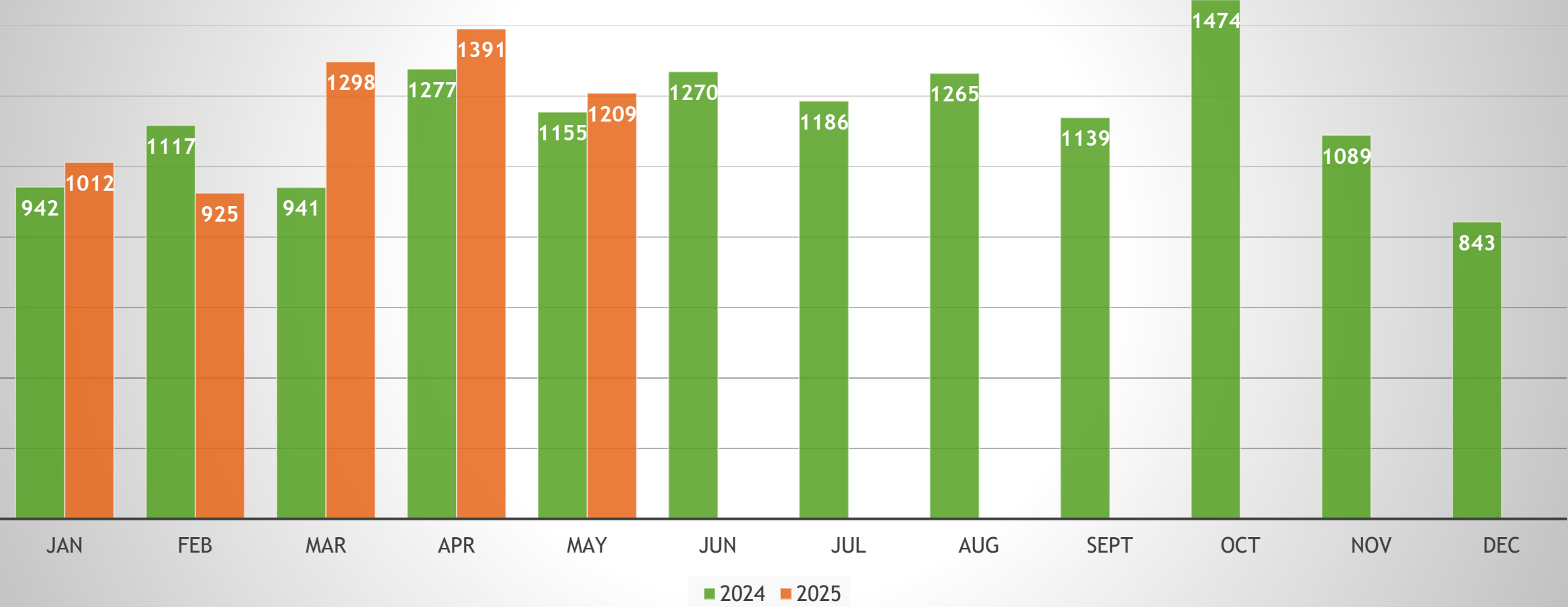


Legend

Quantile

	0.000000
	0.000001 - 0.780292
	0.780293 - 1.124859
	1.124860 - 2.952030

Damages in North Carolina 2025 vs 2024



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50
feet

8"

8"

8"

8"

ABC Gas Company

200
feet

Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app





THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



Burke - Cardwell Counties Attendance Sheet

6/10/25

Date: _____

Number	Name	Present Today	Company	Telephone Number	Email Address
1	Rory Phipps	X	NC 811 UCC Org	336-944-1087	rory@nc811.org
2	Robert Turner	X	Brentwood Water	828-584-4566	turn1148@bellsouth.net
3	Steve Whisenant	X	Brentwood Water	828-584-4566	steveewhisenant@yahoo.com
4	Glenn McCurry		Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	X	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams	X	Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kendall Powell	X	Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
8	Doug Suttles	X	Suttles Surveying	828-231-8313	doug@suttlessurvey.com
9	Ken Suttles		Suttles Surveying	828-231-8290	ken@suttlessurvey.com
10	John Leger		Town of Rutherford College		publicworks@rutherfordcollegenc.us
11	Will Dennis	X	Town of Rhodhiss	808-2120084	rfdchief361@yahoo.com
12	David Wortman		Town of Rhodhiss		wortmandw@gmail.com
13	Jim Buckner		REMC	828-584-1410 Ext 203	jbuckner@remc.com
14	Ray Stamey	X	REMC	828-502-0674	rstamey@remc.com
15	Kelsey Cassavaugh		PNG - Duke-Energy	828-569-9.66	kelsey.cassavaugh@duke-engery.com
16	Kyle Kissmann		Utilities Partners (UPA)	584-775-1307	kkissman@utilitypartners.com
17	Karen Burnett		Roddi Long Grading		roddilonggrading@gmail.com
18	Mike Sheffield		PRG Consulting	828-778-8027	msheffield@prgconsulting.net