



MAY 2025
NC811 MONTHLY UPDATE

CABARRUS/ROWAN/STANLY UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



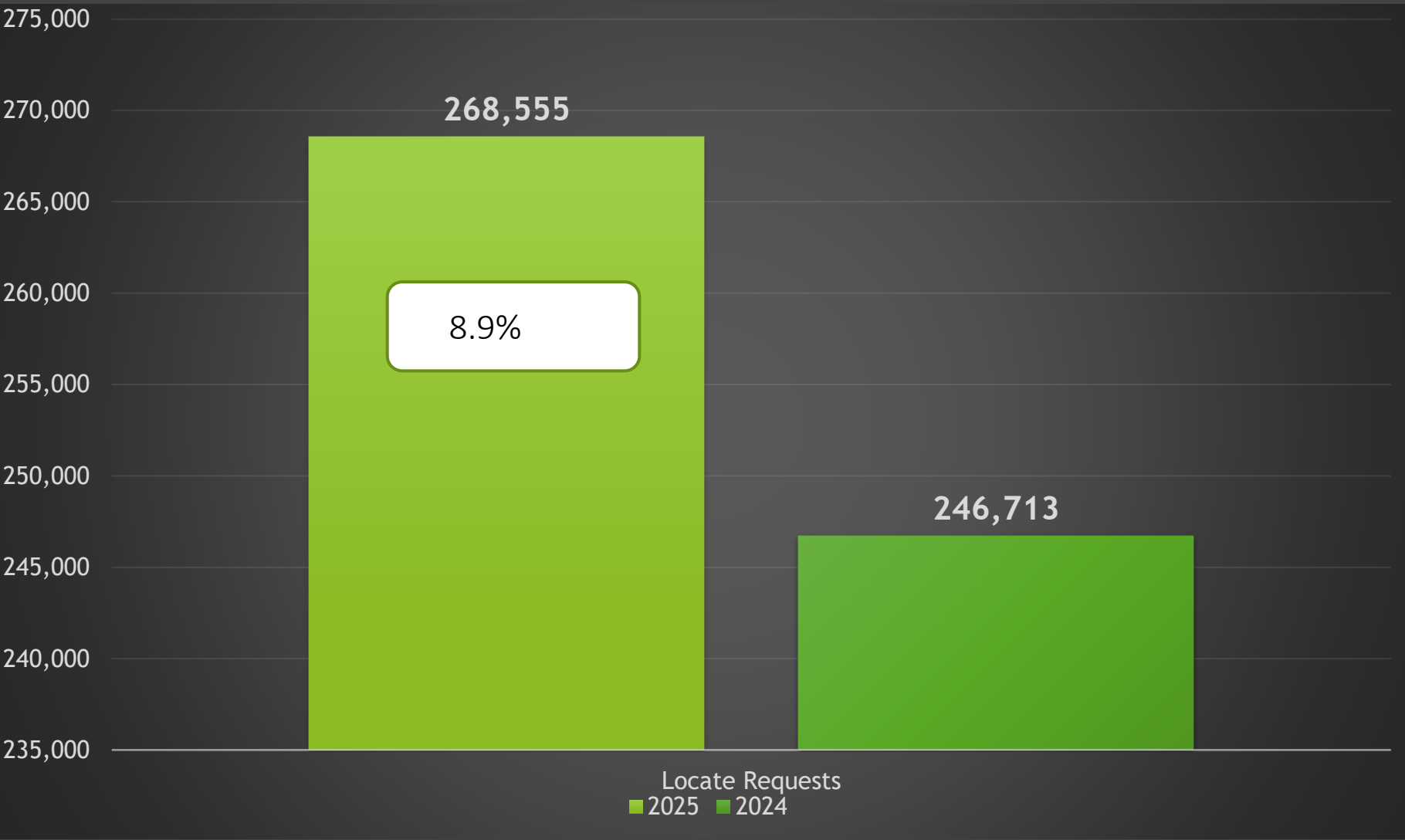
Locate Requests for NC - APRIL 25 vs 24



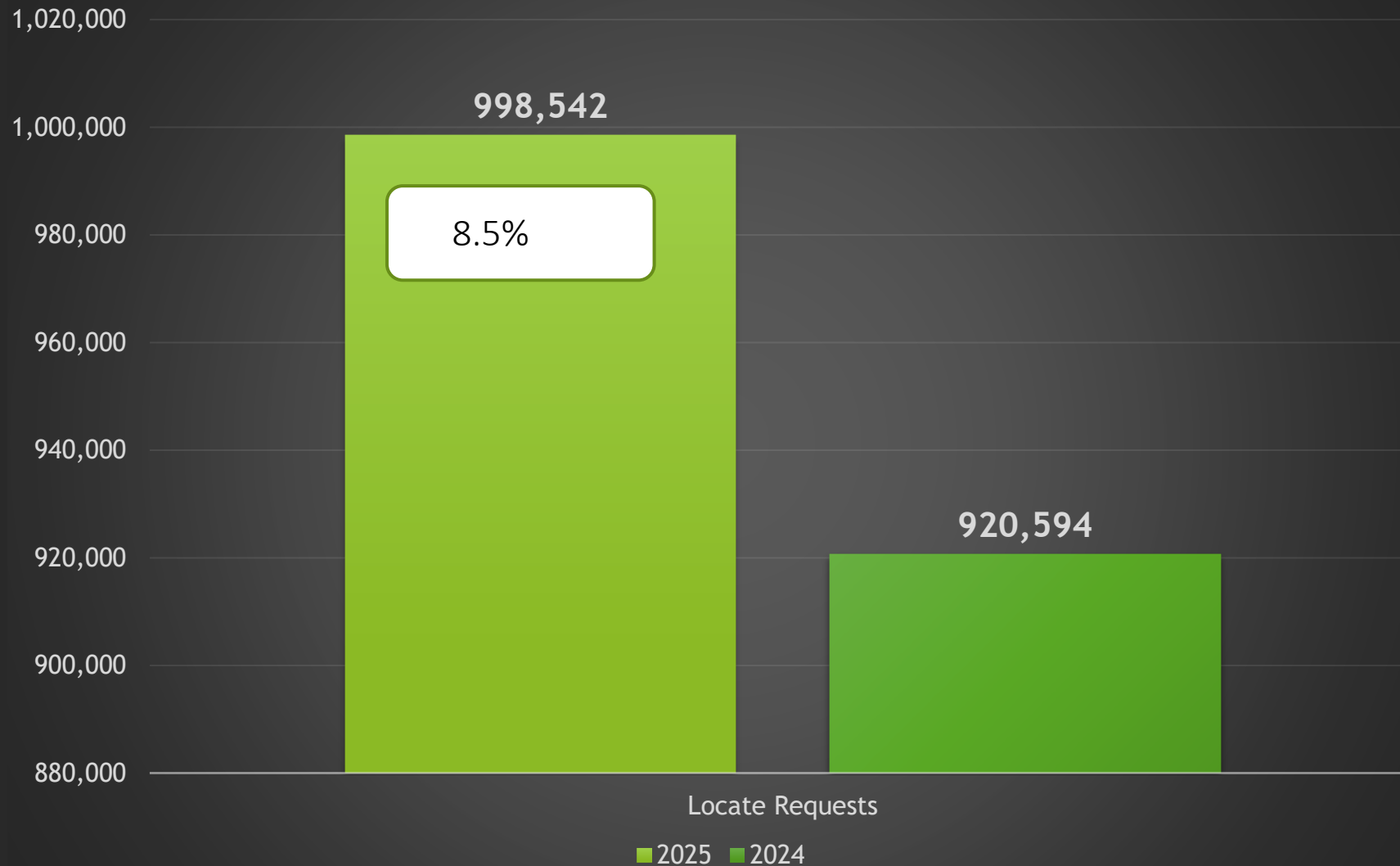
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

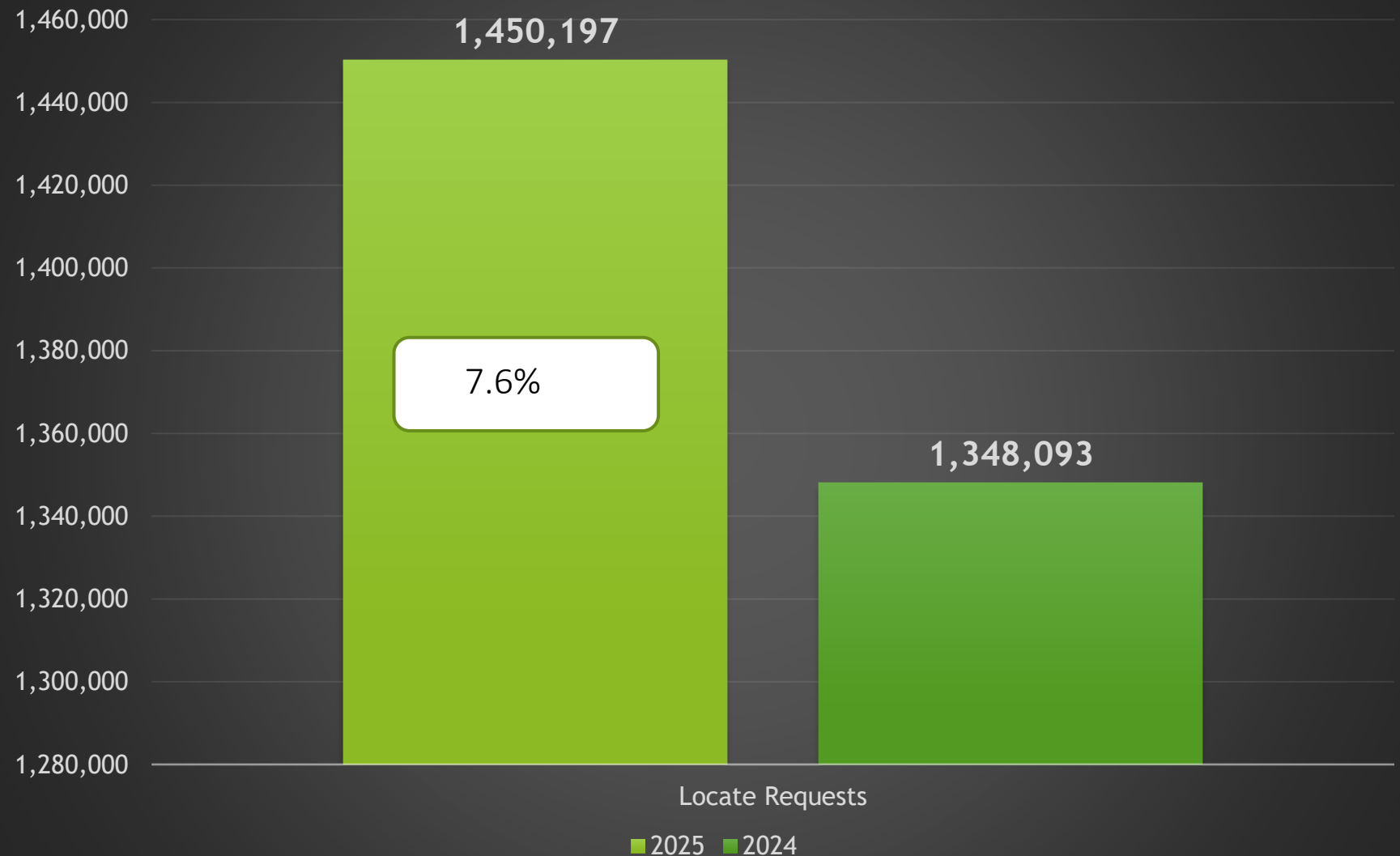
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

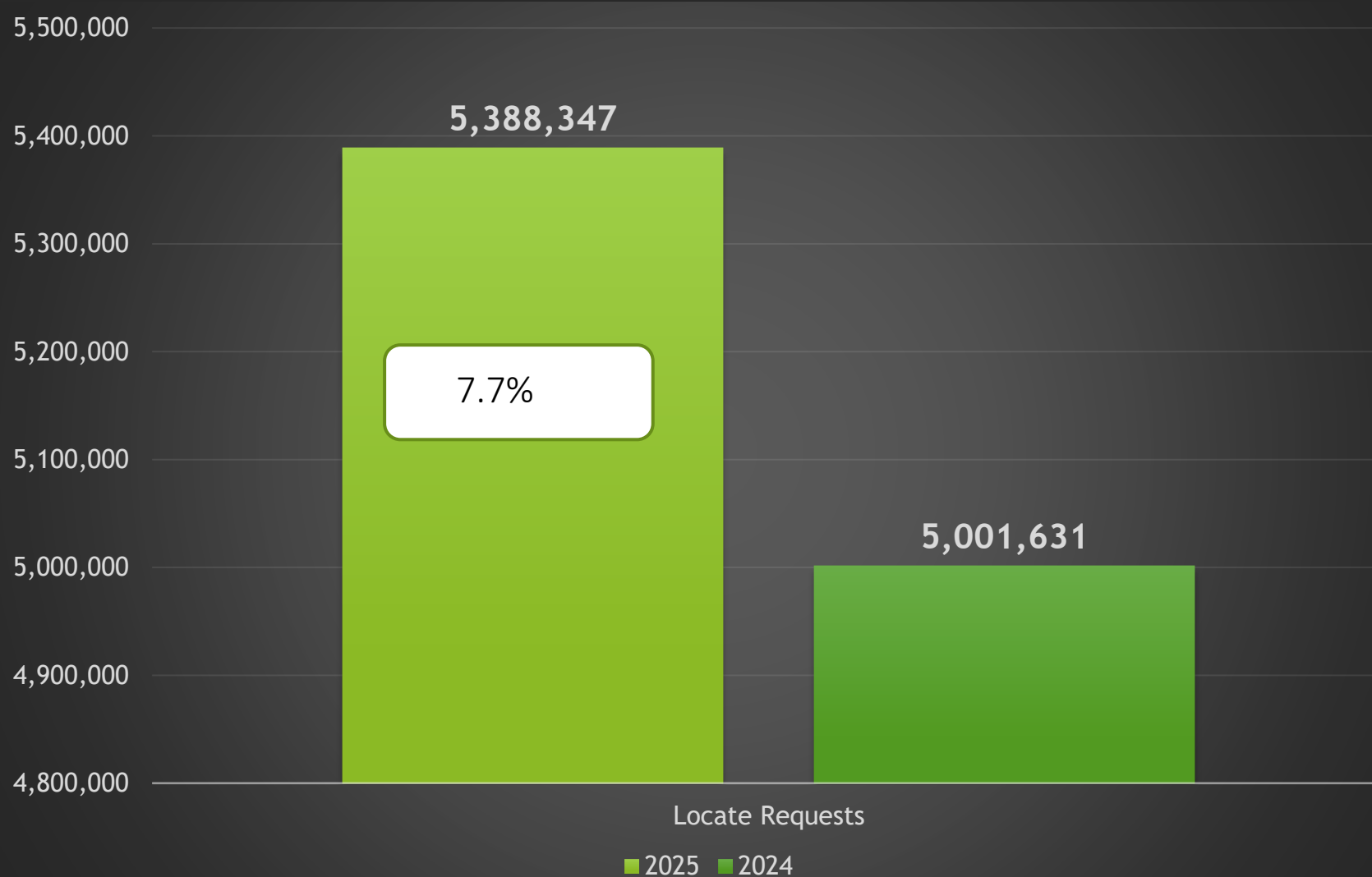


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	220	48	3049	64	1359	4740
2025	187	34	2881	65	1405	4572
	-15.0%	-29.2%	-5.5%	1.6%	3.4%	-3.5%
				Locates per day		218



County ticket Volume

APRIL 2025 VS 2024

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	70	41	1671	70	620	2472
2025	95	30	1842	31	855	2853
	35.7%	-26.8%	10.2%	-55.7%	37.9%	15.4%
				Locates per day		136



County ticket Volume

APRIL 2025 VS 2024

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	51	5	726	33	542	1357
2025	76	11	755	27	574	1443
	49.0%	120.0%	4.0%	-18.2%	5.9%	6.3%
				Locates per day		69



County ticket Volume

YTD VS PREVIOUS YEAR

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	828	170	11419	285	4973	17675
2025	587	155	10549	276	4997	16564
	-29.1%	-8.8%	-7.6%	-3.2%	0.5%	-6.3%



County ticket Volume

YTD VS PREVIOUS YEAR

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	328	120	6044	186	2737	9415
2025	301	123	6929	141	3366	10860
	-8.2%	2.5%	14.6%	-24.2%	23.0%	15.3%



County ticket Volume

YTD VS PREVIOUS YEAR

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	164	25	2785	155	1737	4866
2025	505	47	3109	155	1650	5466
	207.9%	88.0%	11.6%	0.0%	-5.0%	12.3%



County ticket distribution - APRIL

CABARRUS	4572
CABARRUS	32
CONCORD	2506
HARRISBURG	511
KANNAPOLIS	1012
LOCUST	13
MIDLAND	277
MOUNT PLEASANT	187
RIMER	14



County ticket distribution - APRIL

ROWAN	2853
CHINA GROVE	677
CLEVELAND	101
EAST SPENCER	35
ENOCHVILLE	15
FAITH	19
GOLD HILL	35
GRANITE QUARRY	33
KANNAPOLIS	320
LANDIS	109
MOUNT ULLA	101
ROCKWELL	124
SALISBURY	1135
SPENCER	104
WOODLEAF	26



County ticket distribution - APRIL

STANLY	1443
ALBEMARLE	307
BIG LICK	25
LOCUST	249
MILLINGPORT	58
NEW LONDON	44
NORWOOD	124
OAKBORO	182
RED CROSS	33
RICHFIELD	59
STANFIELD	336



Top 10 Callers for APRIL - Cabarrus

1	UTILITY LINES CONSTRUCTION SERVICES INC	407
2	ITG	294
3	WINDSTREAM COMMUNICATIONS	205
4	PRINCE TELECOM	149
5	B AND G PIPELINE	105
6	DUKE ENERGY	95
7	BROADLINX TELECOM	79
8	B & G PIPELINE COMPANY	72
9	HYPER NETWORKS LLC	66
10	A & A TRENCHING SERVICES INC	60



Top 10 Callers for APRIL - Rowan

1	UTILITY LINES CONSTRUCTION SERVICES INC	418
2	WINDSTREAM COMMUNICATION S	305
3	ITG	257
4	B & G PIPELINE COMPANY	141
5	DUKE ENERGY	99
6	RITELITE SIGNS	90
7	CITY OF SALISBURY	89
8	METRO TECH	57
9	PIEDMONT NATURAL GAS	38
10	AT&T UTILITY OPERATIONS	37



Top 10 Callers for APRIL - Stanly

1	S M UNDERGROUND CABLE LLC	129
2	ENERGY SERVICES SOUTH	100
3	SOUTHEAST CONNECTIONS LLC	81
4	SEMF LLC	74
5	N A G INFRASTRUCTURE LLC	69
6	UTILITY LINES CONSTRUCTION SERVICES INC	67
7	WINDSTREAM COMMUNICATIONS	62
8	METRO TECH	61
9	UTILITY LINES CONSTRUCTION SERVICES INC	57
10	MEARS GROUP	56

DAMAGES

DIRT Damage Information
Reporting Tool





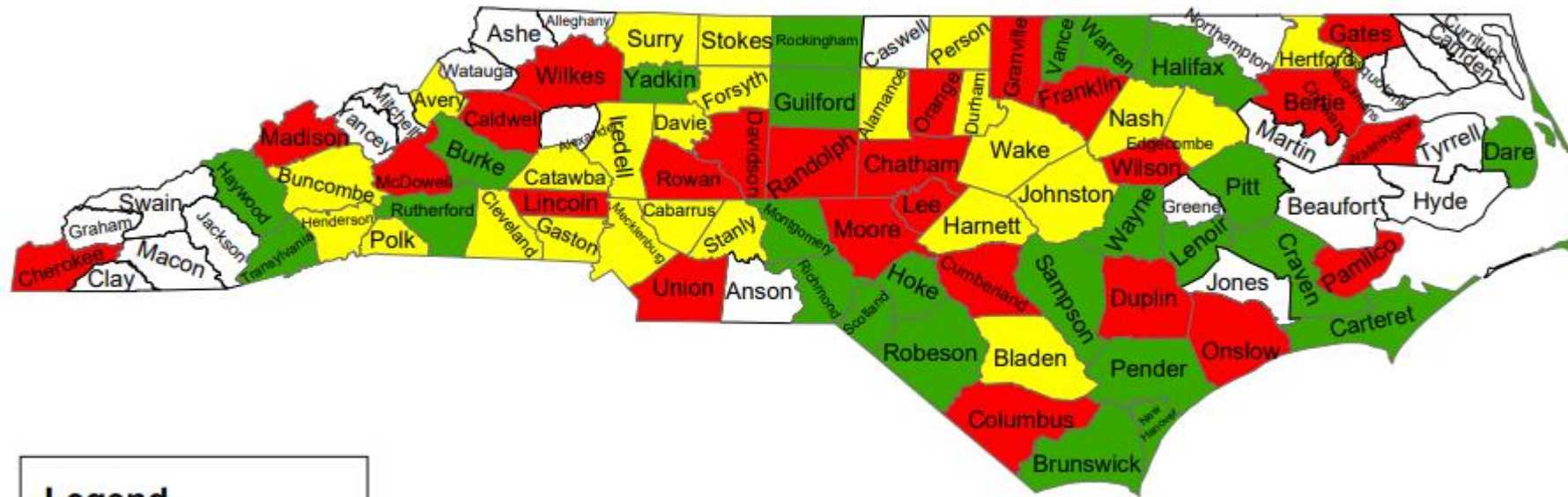
APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18	NC-Duplin	4	NC-Northampton	3	NC-Watauga	3
NC-Anson	4	NC-Durham	70	NC-Onslow	32	NC-Wayne	11
NC-Beaufort	2	NC-Edgecombe	2	NC-Orange	32	NC-Wilkes	1
NC-Bertie	2	NC-Forsyth	30	NC-Pamlico	1	NC-Wilson	5
NC-Brunswick	25	NC-Franklin	10	NC-Pender	6	NC-Yadkin	1
NC-Buncombe	15	NC-Gaston	17	NC-Person	2	NC-Yancey	1
NC-Burke	5	NC-Granville	1	NC-Pitt	25		
NC-Cabarrus	22	NC-Greene	1	NC-Polk	2		
NC-Caldwell	17	NC-Guilford	39	NC-Randolph	11		
NC-Carteret	13	NC-Harnett	42	NC-Richmond	2		
NC-Caswell	5	NC-Haywood	1	NC-Robeson	3		
NC-Catawba	22	NC-Henderson	12	NC-Rockingham	7		
NC-Chatham	14	NC-Hertford	2	NC-Rowan	15		
NC-Clay	1	NC-Iredell	28	NC-Rutherford	4		
NC-Cleveland	14	NC-Johnston	84	NC-Sampson	11		
NC-Columbus	2	NC-Lee	10	NC-Scotland	8		
NC-Craven	7	NC-Lenoir	7	NC-Stanly	3		
NC-Cumberland	60	NC-Lincoln	7	NC-Stokes	6		
NC-Currituck	4	NC-Macon	3	NC-Surry	1		
NC-Dare	17	NC-McDowell	6	NC-Swain	1		
NC-Davidson	18	NC-Mecklenburg	169	NC-Union	39		
NC-Davie	10	NC-Montgomery	5	NC-Vance	3		
		NC-Moore	45	NC-Wake	208		
		NC-Nash	4	NC-Warren	1		
		NC-New Hanover	46	NC-Washington	1		

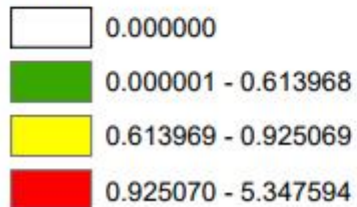
Damages Per 1,000 Transmissions

April
2025

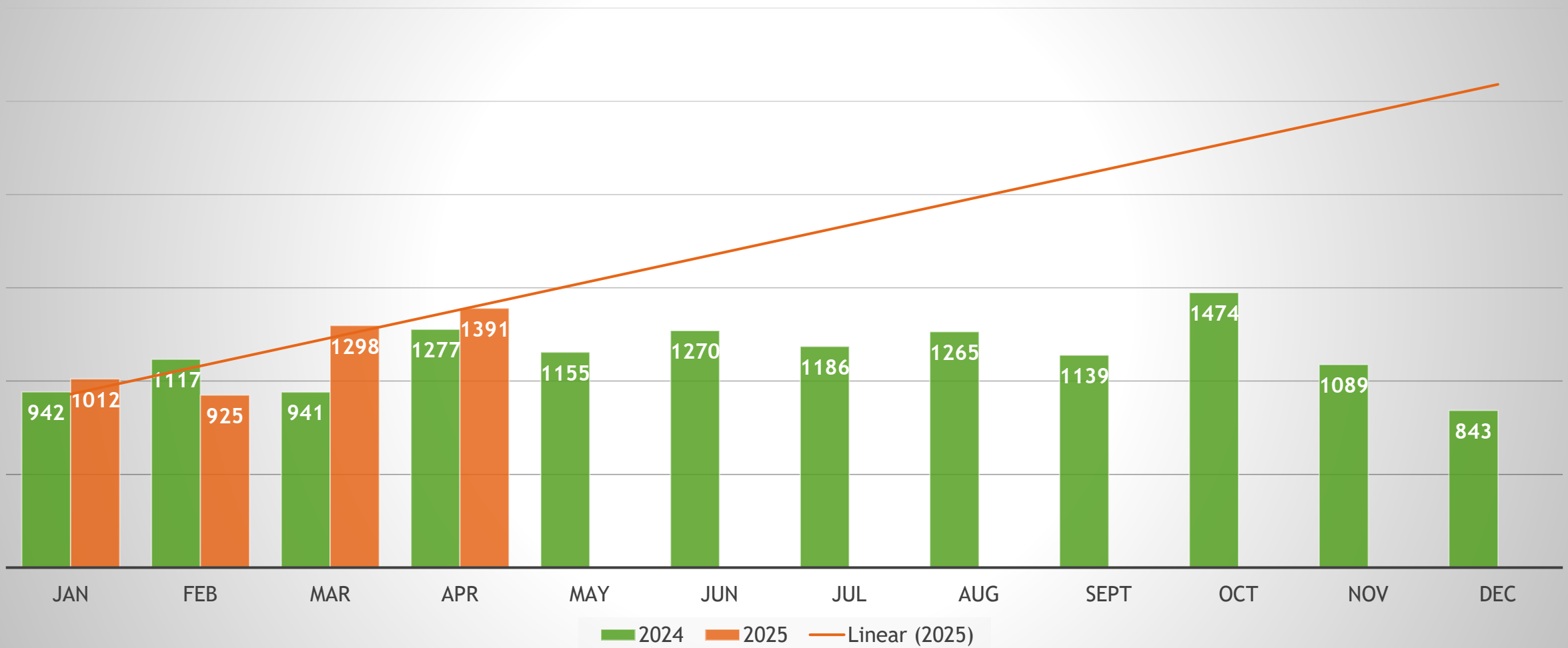


Legend

Quantile



Damages in North Carolina 2025 vs 2024



Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



Attendance Roster

Name of Contact		CABARRUS, ROWAN, STANLY COUNTY VCE	
Location		CONCORD, NC	
Order #	Name	Job	Phone
1	Leo Brooks	Leo Brooks @ DominionEnergy.com	704-718-0049
2	Tami Groves	tami@nc811.org 336-601-8644	
3	Jimmy Gray	jimmy.gray@dominion.com 704-574-3469	
4	Travis Raymer	Travis.raymer@dominionenergy.com 704-787-2784	
5	Justin Enloe	jenlode@concordnc.gov 704-668-1882	
6	Chris Holshouser	holshous@concordnc.gov 704-798-4277	
7	Kyle Kissmann	KKissmann@utilitypartners.com 864-775-1307	
8	Mark Peltz	MPeltz@KANApoliS.nc.gov	
9	Randy Rayfield	Rayfield@kanapolisnc.gov	
10	Paul Coutinho	Paul.Coutinho@sunstatequp.com 919-538-3377	
11	Damon Davis	Damon.Davis@salisburync.gov 704-580-014	
12	Marshall Herring	Marshall.herring@duke-energy.com 704-506-5688	
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Cabarrus/Rowan/Stanly Co UCC

May 2025

Meeting opened by Chair, Leo Brooks

Level One Safety given by Leo Brooks

NC811 presentation given by Tami Groves

Time for a change of chair, co-chair, secretary. Be thinking if you are interested.

Enbridge Gas – still see some of the same issues today that have been happening for the past thirty years (Jimmy). We all have to evolve. Evolve as a person, as an employee, as a company, as an organization. B & G is installing twenty five miles of eastern feed in Concord. Looking to potentially be wrapped up by July. New high pressure line.

PNG – few services in Stanly Co. Otherwise business as usual.

City of Kannapolis – Google is supposed to be coming to the area. They will be meeting with City leadership soon.

City of Salisbury – business as usual.

City of Concord – business as usual.

UPA – if you need any overflow locates done they are available and ready to assist.

Still would like to do a damage prevention luncheon this year – potentially Aug/Sept

Next meeting is June 12 at PNG