

**JUNE 2025**

**CUMBERLAND COUNTY UCC**

**NC811 MONTHLY UPDATE**





# Upcoming meetings

- **Excavator Safety Day-PNG /closed**  
June 25, 2025 at 8:00am  
PNG, 2611 Greengate Drive, Greensboro
- **NC State UCC Meeting**  
July 8, 2025 at 10:00am  
Charlotte Water,  
5730 General Commerce Dr., Charlotte
- **NC811 Board**  
July 18, 2025 at 8:30am  
Crowne Plaza Resort,  
1 Resort Drive, Asheville





# Tailgate Wraps

*20 wraps still available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)







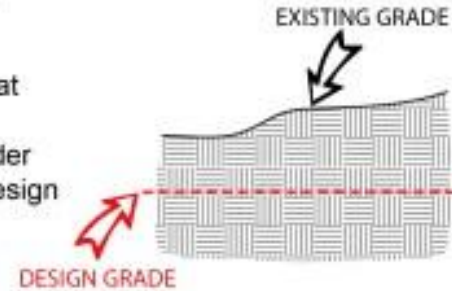
Grading is  
excavation and  
requires a locate.

# Land Development 101

## ROUGH GRADING TERMS

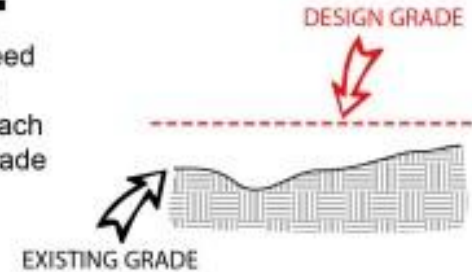
### 1. CUT

Existing dirt that needs to be removed in order to reach the design grade below.

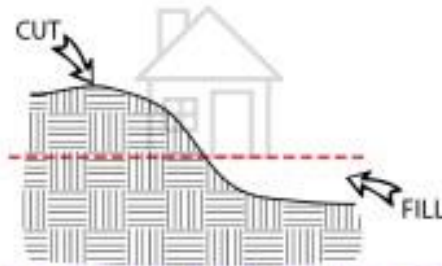


### 2. FILL

Areas that need to be filled in with dirt to reach the design grade above.



### 3. TRANSITION LOT



A lot where both a "cut" and a "fill" occur.

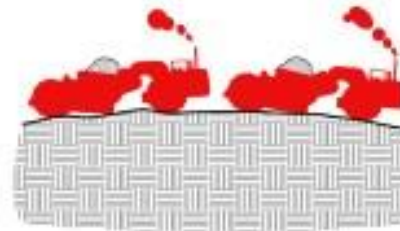
### 4. SITE CLEARING/DEMO



Removal of all vegetation, roots, trash, and other debris on site prior to the rough grade beginning.

### 5. MASS EXCAVATION

The removal and transportation of large volumes of dirt using large pieces of equipment (scrapers).



### 6. OVER-EXCAVATION

Additional excavation beyond the design grade in order to prep a solid foundation for houses or other structures.



# Data Insights

Locate Requests

Transmissions

County ticket volume  
and distribution



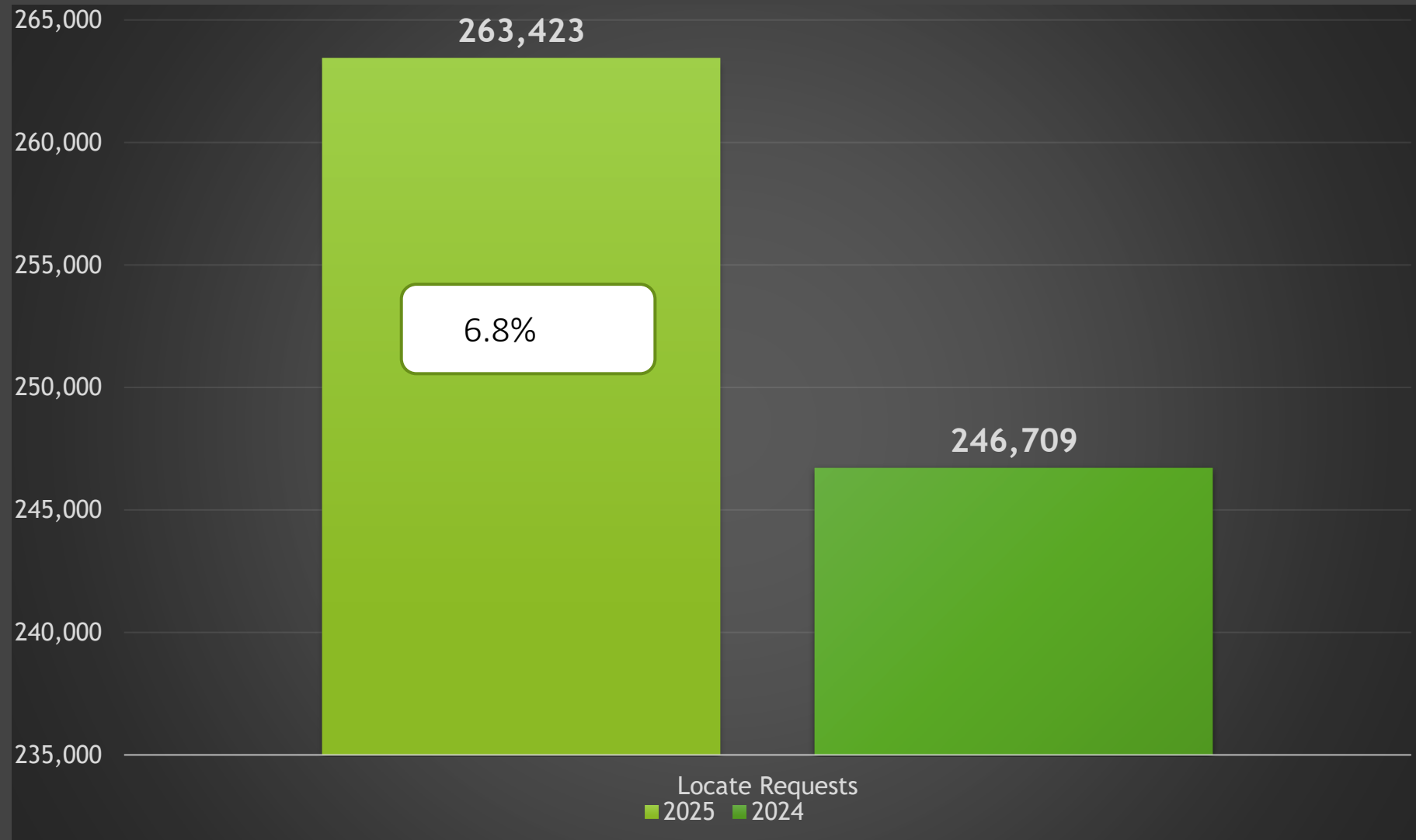
# Locate Requests for NC - MAY 25 vs 24



May, 2025 - 263,423 / 2024 - 246,709 = (6.8%)

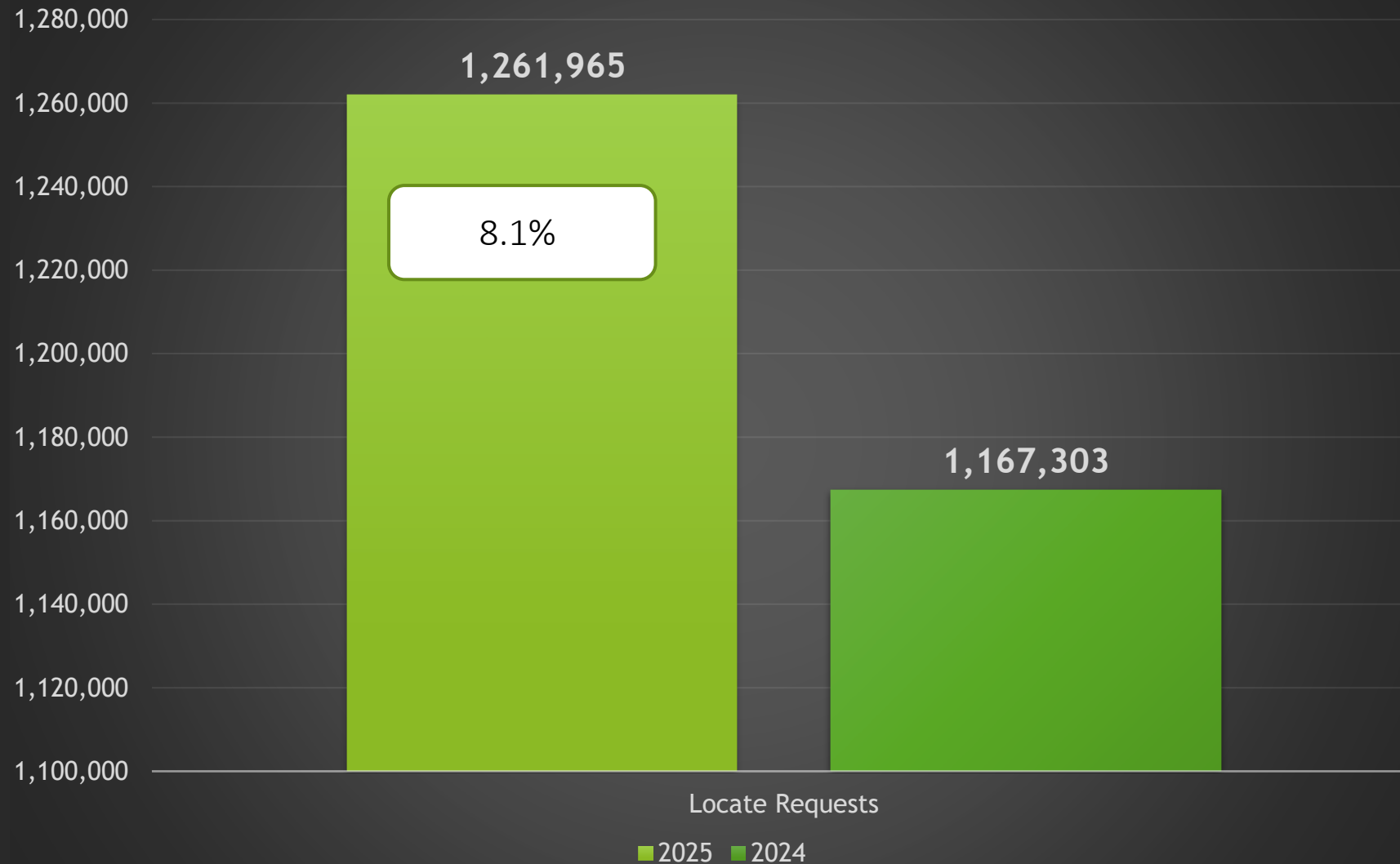
YTD 2025 - 1,261,965 / 2024 - 1,167,303 = +8.1%

Updates for May (79,800)  
= 30.3% of volume / 2025 April  
(78,026) = 29.1% (1.2%  
Increase from the month  
before)





# Locate Requests for NC - YTD



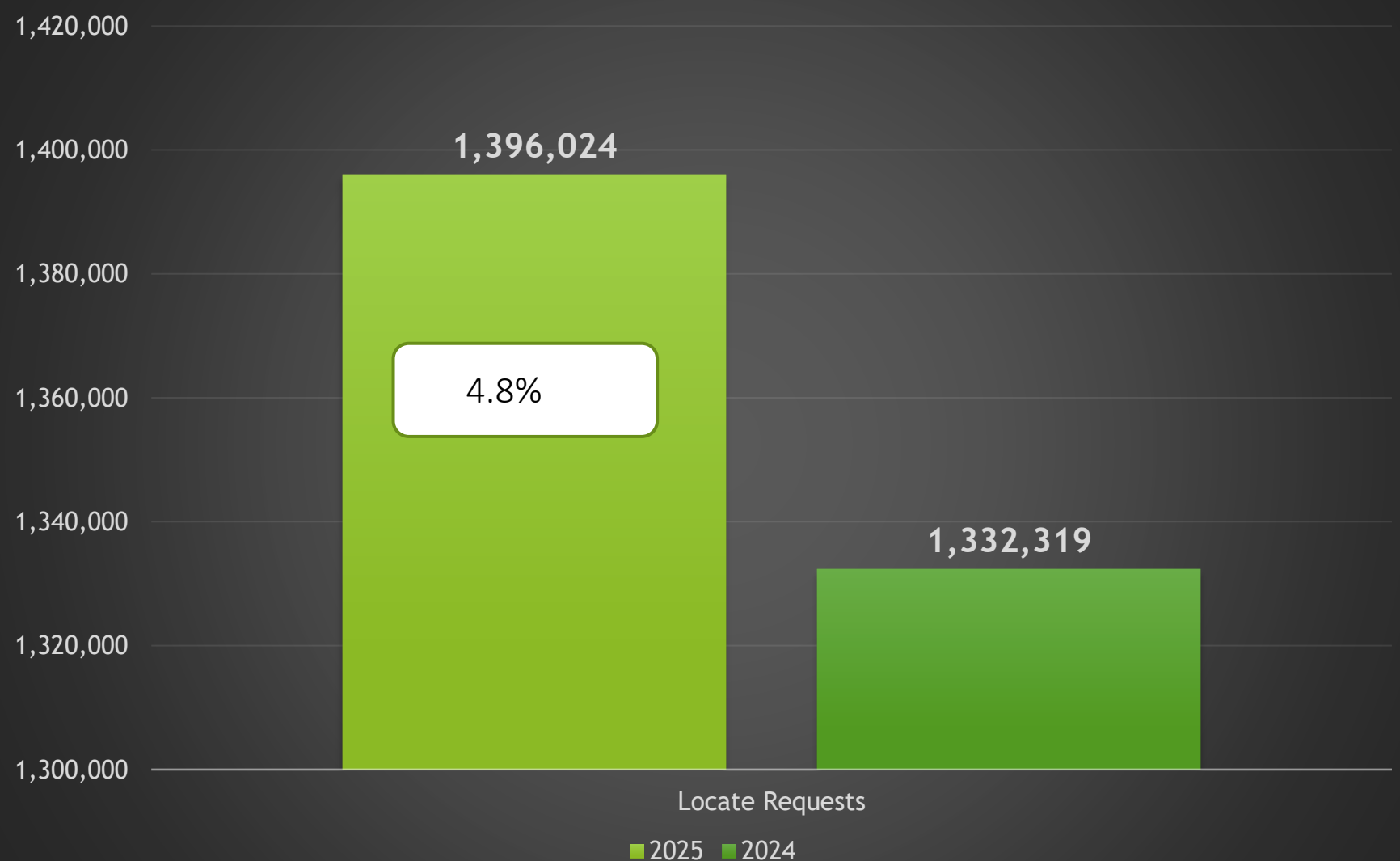
May, 2025 - 263,423 / 2024 -  
246,709=(6.8%)  
YTD 2025 - 1,261,965/ 2024 -  
1,167,303 = +8.1%

# Transmissions for NC - MAY 25 vs 24



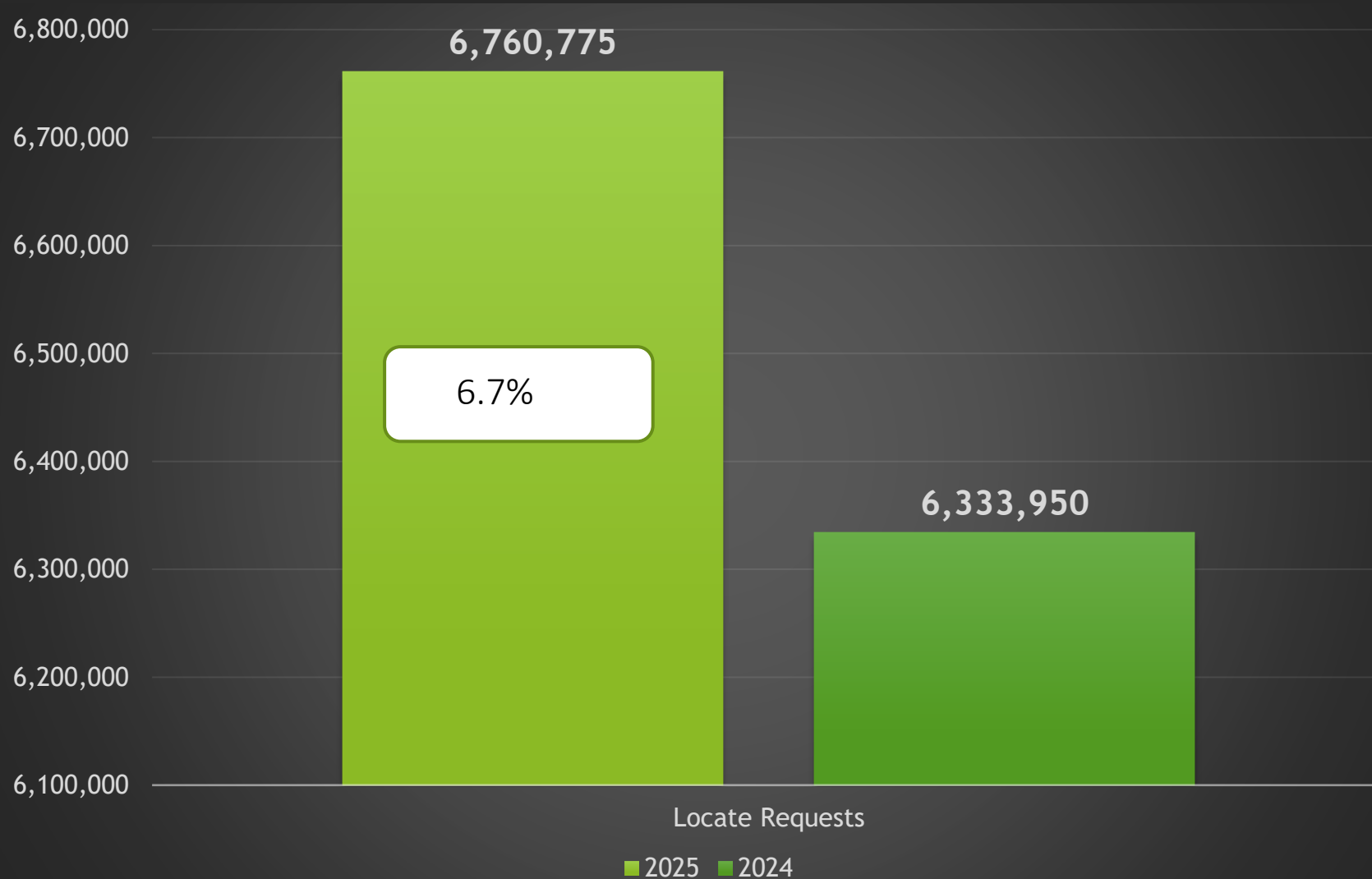
Transmissions MTD 2025-  
1,396,024 / 2024 -  
1,332,319 = (4.8%)

Transmissions YTD 2025-  
6,760,775 / 2024 - 6,333,950 =  
(6.7%)





# Transmissions for NC - YTD 2025



Transmissions MTD 2025-  
1,396,024 / 2024 -  
1,332,319 = (4.8%)

Transmissions YTD 2025-  
6,760,775 / 2024 - 6,333,950 =  
(6.7%)



# County ticket Volume

MAY 2025 VS 2024

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	174	53	4216	75	1593	6111
2025	681	45	3633	287	1828	6474
+/- Var	291.4%	-15.1%	-13.8%	282.7%	14.8%	5.9%
		Avg Locates per Day				294





# County ticket Volume

## YTD VS PREVIOUS YEAR

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1021	260	21751	414	8187	31633
2025	2998	314	18135	1193	7792	30432
+/- Var	193.6%	20.8%	-16.6%	188.2%	-4.8%	-3.8%
		Avg Locates per Day				290



## County ticket distribution - MAY

County/Place	05 May
<b>CUMBERLAND</b>	<b>6474</b>
ARDULUSA	5
BETHANY CROSSROADS	5
CEDAR CREEK	7
CLIFDALE	2
CUMBERLAND	15
EAST FAYETTEVILLE	1
EASTOVER	67
FALCON	6
<b>FAYETTEVILLE</b>	<b>4547</b>
FORT BRAGG	97
<b>FORT LIBERTY</b>	<b>142</b>
GODWIN	58
GRAYS CREEK	42

HAYMOUNT	3
<b>HOPE MILLS</b>	<b>948</b>
LINDEN	24
PETERS CREEK	1
POPE AIR FORCE BASE	1
SHAWS	1
<b>SPRING LAKE</b>	<b>266</b>
STEDMAN	59
VANDER	60
<b>WADE</b>	<b>117</b>





## Top 20 Callers for MAY

Rank	Name	Totals
1	W G UNDERGROUND LLC	347
2	DEN UNDERGROUND	335
3	R G COMMUNICATIONS INC	313
4	UMANA DIRECTIONAL BORING LLC	291
5	CINTERRA	238
6	C & W UNDERGROUND DRILLING LLC	227
7	DPW	217
8	LAMBERTS CABLE SPLICING LLC	201
9	M R COMMUNICATIONS	200
10	A & L CABLE SERVICES INC	195
11	CANOS SERVICES LLC	189
12	MARTINEZ UNDERGROUND	187
13	SOLUTIONS UNDERGROUND LLC	185
14	T A LOVING COMPANY	150
15	IBAK UG	118
16	GREEN BIZ NURSERY	109
17	UTILITY SOLUTIONS GROUP	108
18	CAPE FEAR UTILITIES LLC	103
19	SOUTHEAST CONNECTIONS LLC	95
20	FAYETTEVILLE PWC	95

# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# MAY DAMAGES BY COUNTY

Grand Total – 1,209

NC-Alamance	17
NC-Alexander	2
NC-Anson	4
NC-Avery	1
NC-Beaufort	3
NC-Bertie	3
NC-Bladen	2
NC-Brunswick	14
NC-Buncombe	16
NC-Burke	2
NC-Cabarrus	29
NC-Caldwell	8
NC-Carteret	7
NC-Catawba	16
NC-Chatham	24
NC-Chowan	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	4
NC-Craven	5
NC-Cumberland	64
NC-Currituck	7
NC-Dare	11
NC-Davidson	20
NC-Davie	3

NC-Duplin	4
NC-Durham	98
NC-Edgecombe	6
NC-Forsyth	25
NC-Franklin	9
NC-Gaston	9
NC-Granville	1
NC-Greene	3
NC-Guilford	33
NC-Harnett	31
NC-Haywood	4
NC-Henderson	9
NC-Hertford	1
NC-Hoke	4
NC-Hyde	1
NC-Iredell	20
NC-Jackson	4
NC-Johnston	59
NC-Lee	5
NC-Lenoir	4
NC-Lincoln	7
NC-Macon	7
NC-Madison	1
NC-Martin	1
NC-McDowell	9

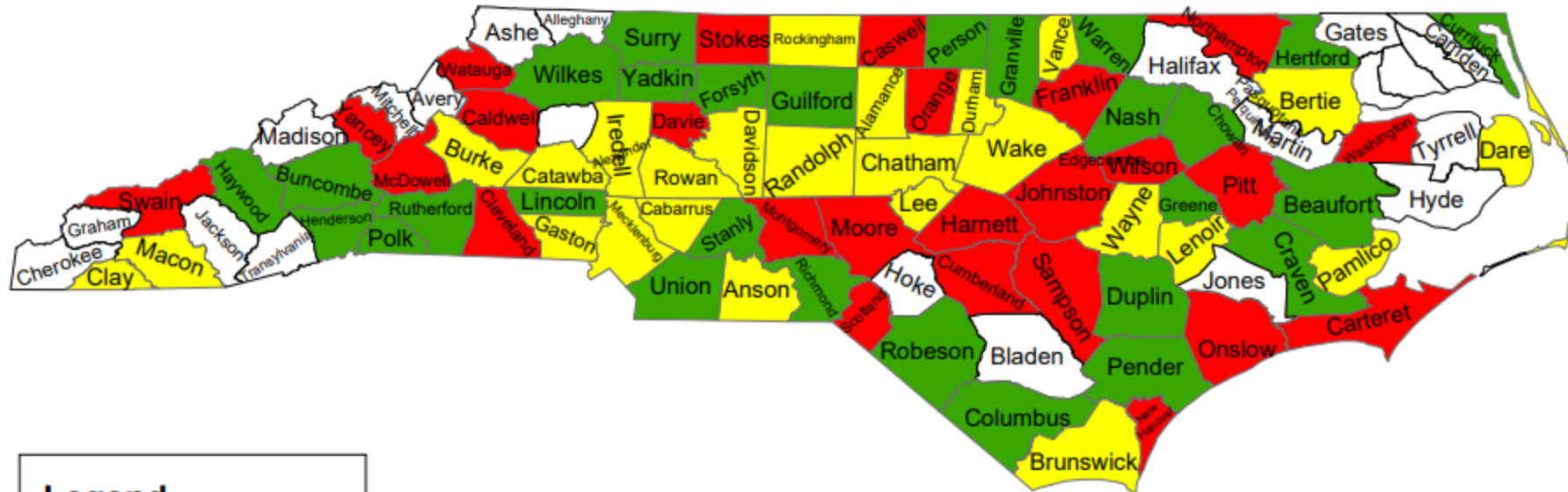
NC-Mecklenburg	151
NC-Moore	25
NC-Nash	7
NC-New Hanover	47
NC-Northampton	3
NC-Onslow	17
NC-Orange	13
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	10
NC-Perquimans	1
NC-Person	2
NC-Pitt	17
NC-Polk	2
NC-Randolph	10
NC-Richmond	3
NC-Robeson	9
NC-Rockingham	3
NC-Rowan	7
NC-Rutherford	13
NC-Sampson	5
NC-Scotland	3
NC-Stanly	6
NC-Stokes	2
NC-Surry	1

NC-Tyrrell	1
NC-Union	46
NC-Vance	2
NC-Wake	158
NC-Warren	4
NC-Watauga	4
NC-Wayne	4
NC-Wilkes	2
NC-Wilson	1



# Damages Per 1,000 Transmissions

May  
2025

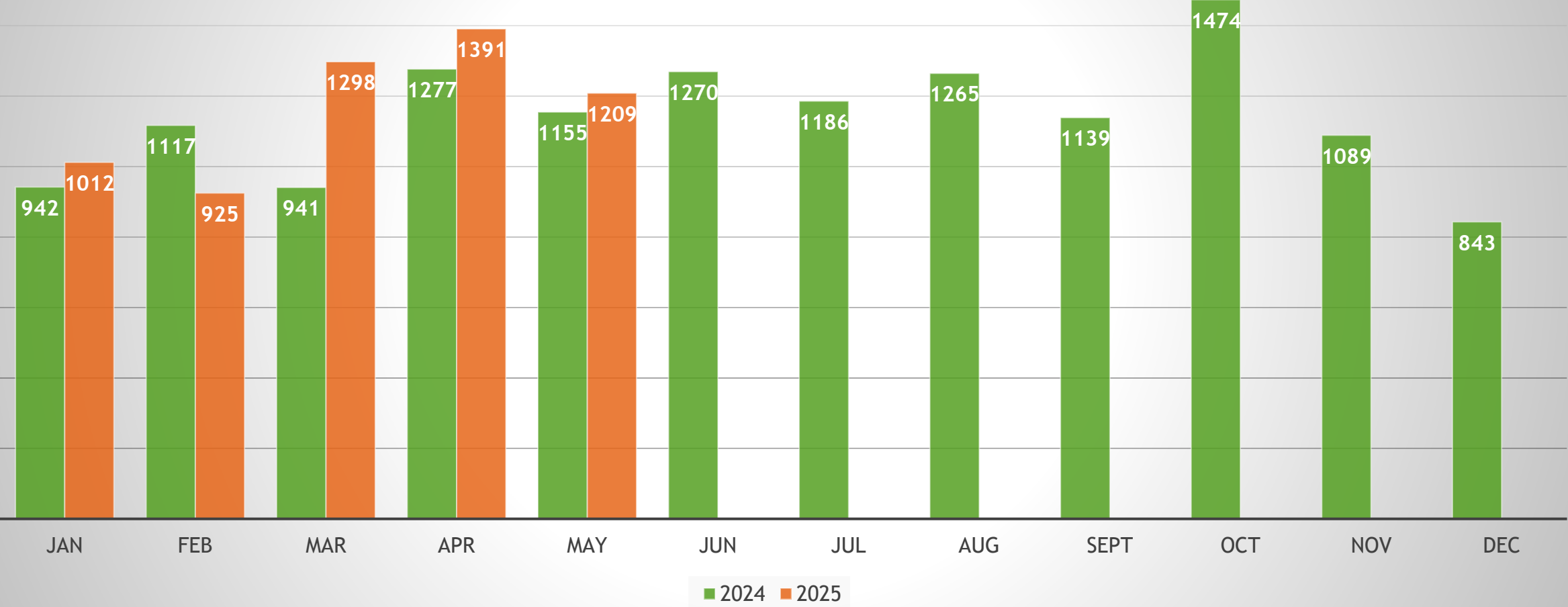


## Legend

### Quantile

	0.000000
	0.000001 - 0.780292
	0.780293 - 1.124859
	1.124860 - 2.952030

Damages in North Carolina 2025 vs 2024



## PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50  
feet

8"

8"

8"

8"

ABC Gas Company

200  
feet



# Education Team



**Ann Rushing**  
Education Manager



**Parrish Riddick**  
Education Liaison, Piedmont Region



**Rory Phipps**  
Education Liaison, Western Region



**Howard Corey**  
Education Liaison, Eastern Region



**Tami Groves**  
Education Liaison, Southwest Region



**Steve Moore**  
Media Relations Specialist



# CALENDAR

NC811 & NCUCC  
event calendars  
can be found on  
[nc811.org](http://nc811.org) or the  
nc811 app





# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)

