



JUNE 2025

NC811 MONTHLY UPDATE

FOOTHILLS UCC



Upcoming meetings

- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **Excavator Safety Day-PNG**
June 25, 2025 at 8:00am
PNG, 2611 Greengate Drive, Greensboro
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Drive, Asheville

Tailgate Wraps

20 wraps still available for free.

Apply today!



nc811.org/nc811-tailgate-wraps





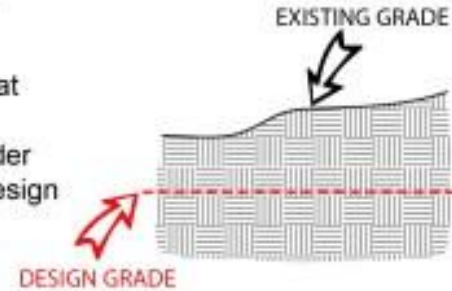
Grading is
excavation and
requires a locate.

Land Development 101

ROUGH GRADING TERMS

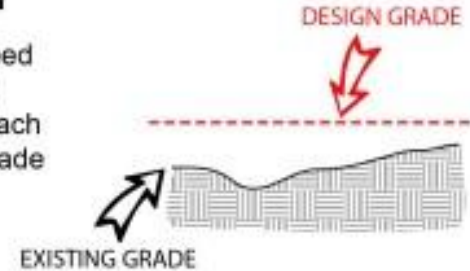
1. CUT

Existing dirt that needs to be removed in order to reach the design grade below.

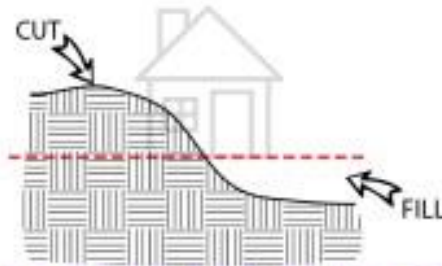


2. FILL

Areas that need to be filled in with dirt to reach the design grade above.



3. TRANSITION LOT



A lot where both a "cut" and a "fill" occur.

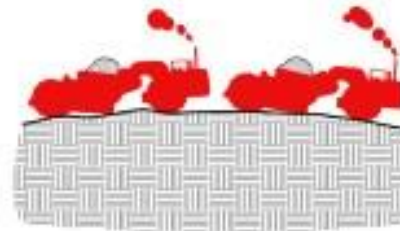
4. SITE CLEARING/DEMO



Removal of all vegetation, roots, trash, and other debris on site prior to the rough grade beginning.

5. MASS EXCAVATION

The removal and transportation of large volumes of dirt using large pieces of equipment (scrapers).



6. OVER-EXCAVATION

Additional excavation beyond the design grade in order to prep a solid foundation for houses or other structures.



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



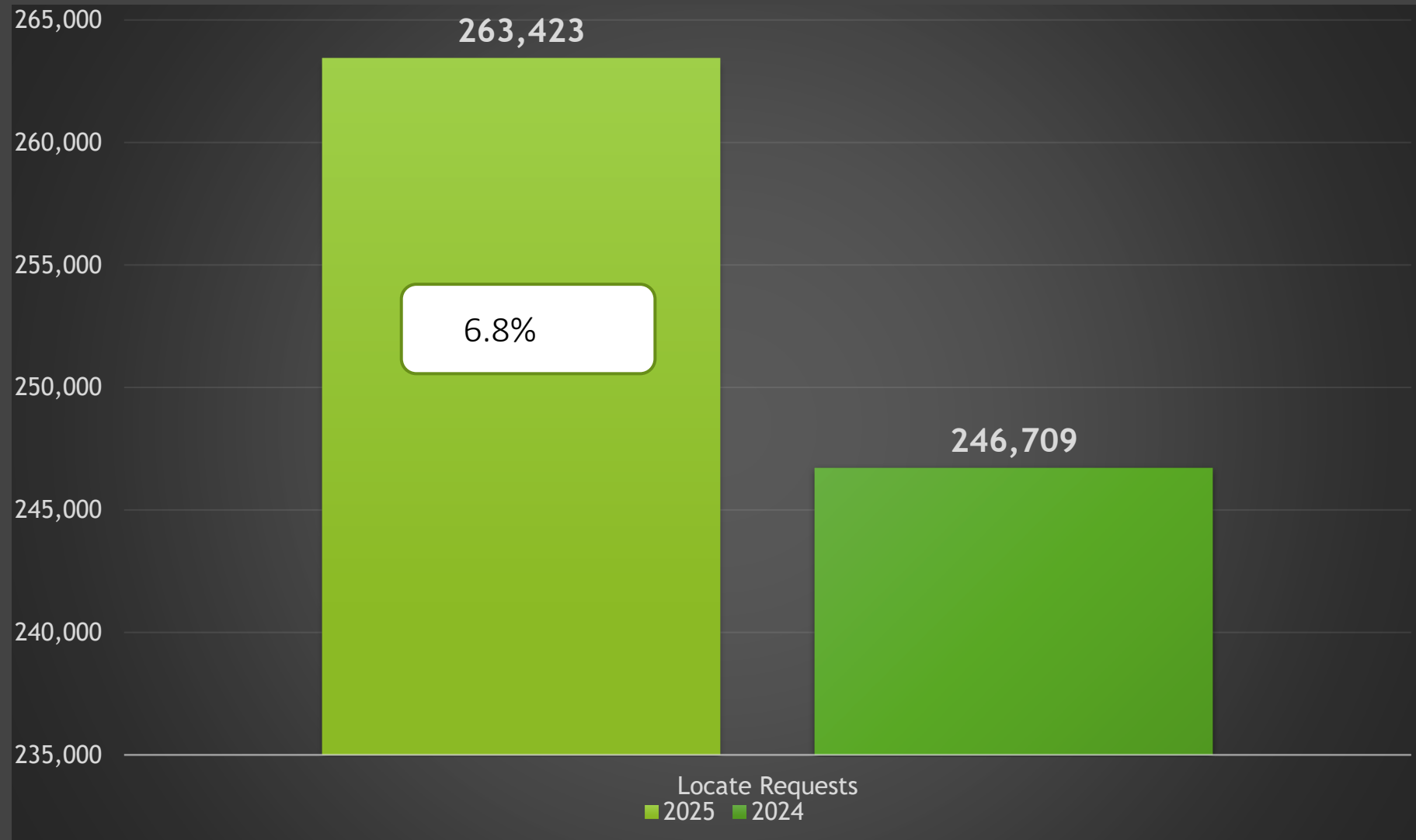
Locate Requests for NC - MAY 25 vs 24



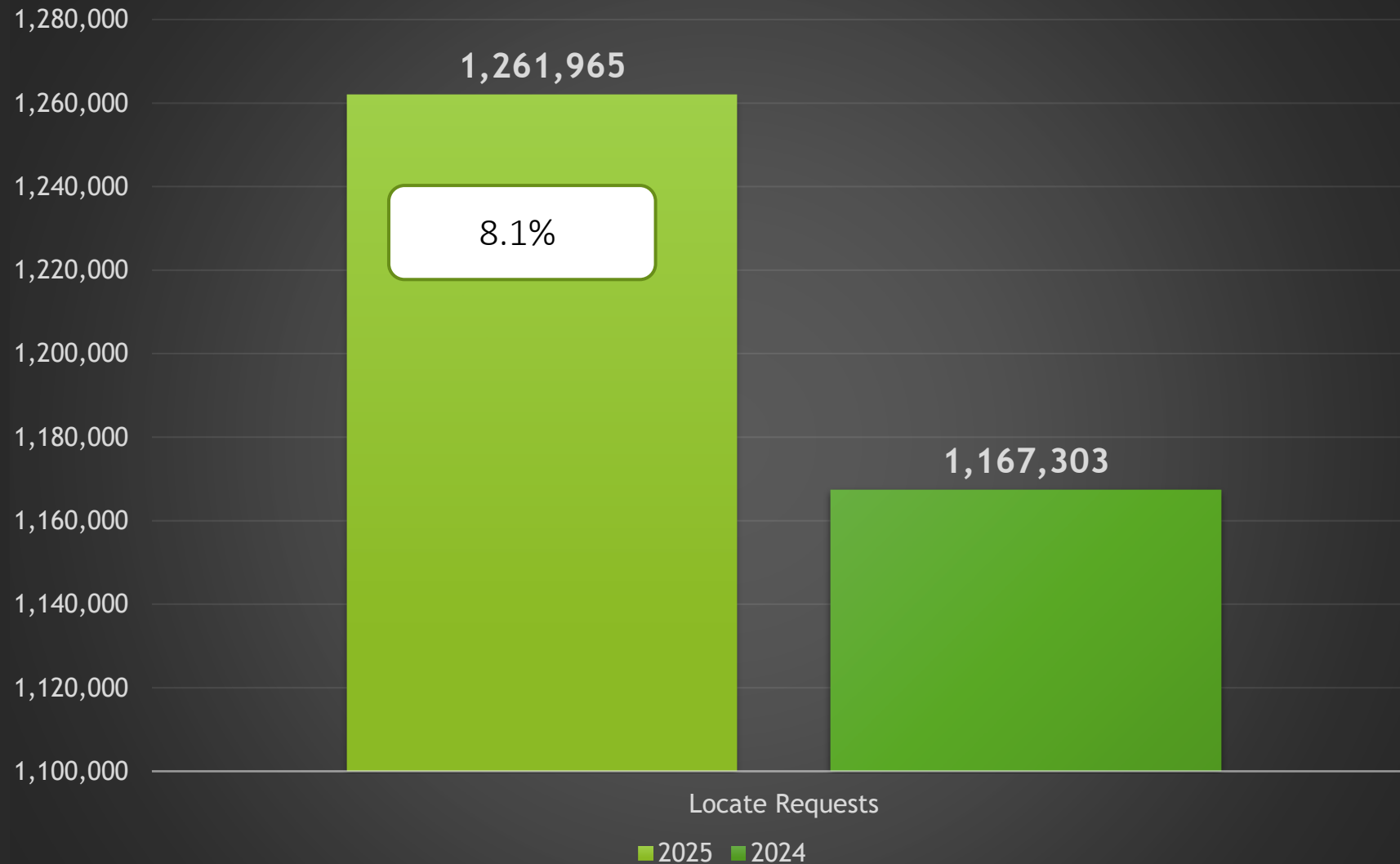
May, 2025 - 263,423 / 2024 - 246,709 = (6.8%)

YTD 2025 - 1,261,965 / 2024 - 1,167,303 = +8.1%

Updates for May (79,800)
= 30.3% of volume / 2025 April
(78,026) = 29.1% (1.2%
Increase from the month
before)



Locate Requests for NC - YTD



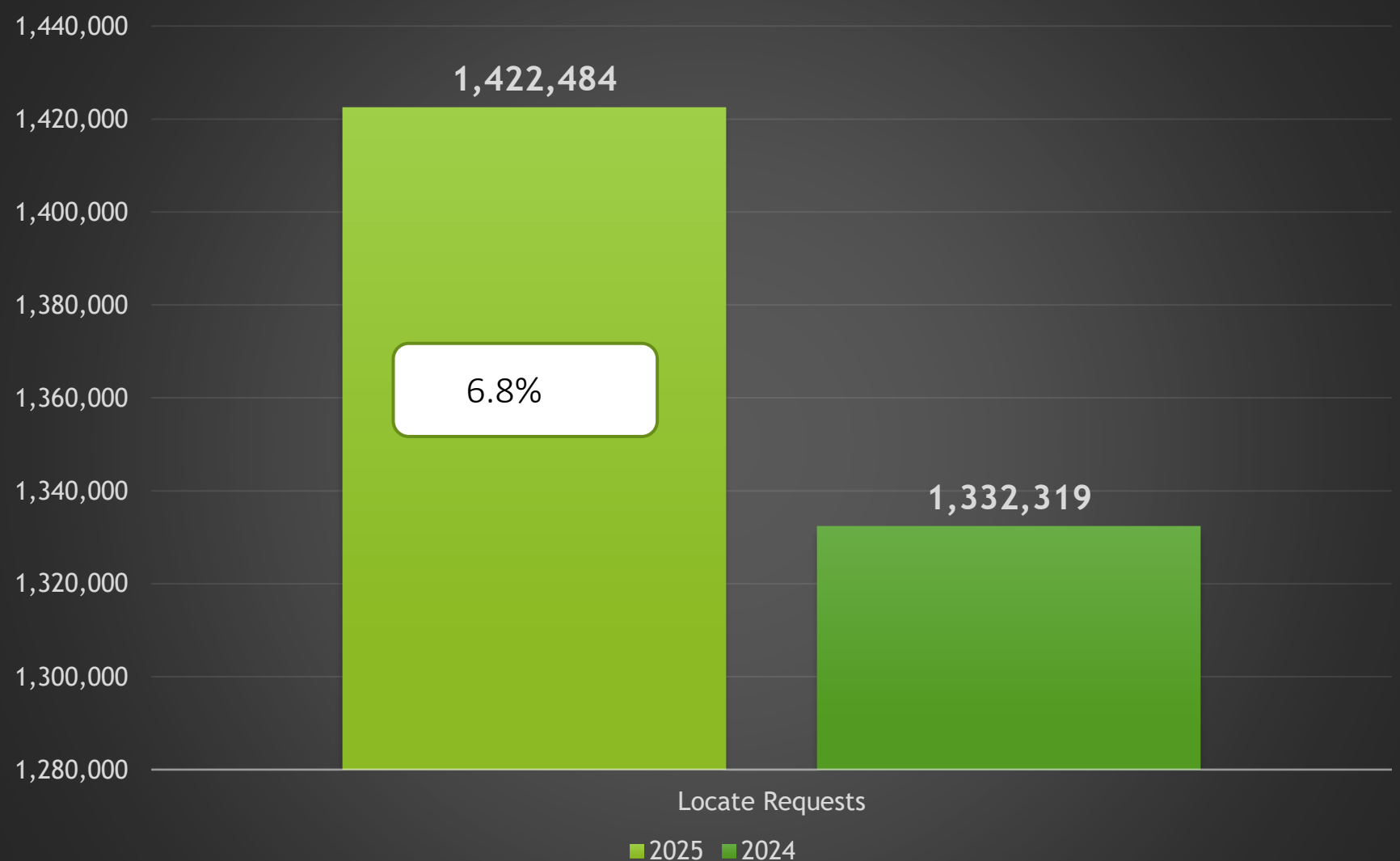
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1,167,303 = +8.1%

Transmissions for NC - MAY 25 vs 24

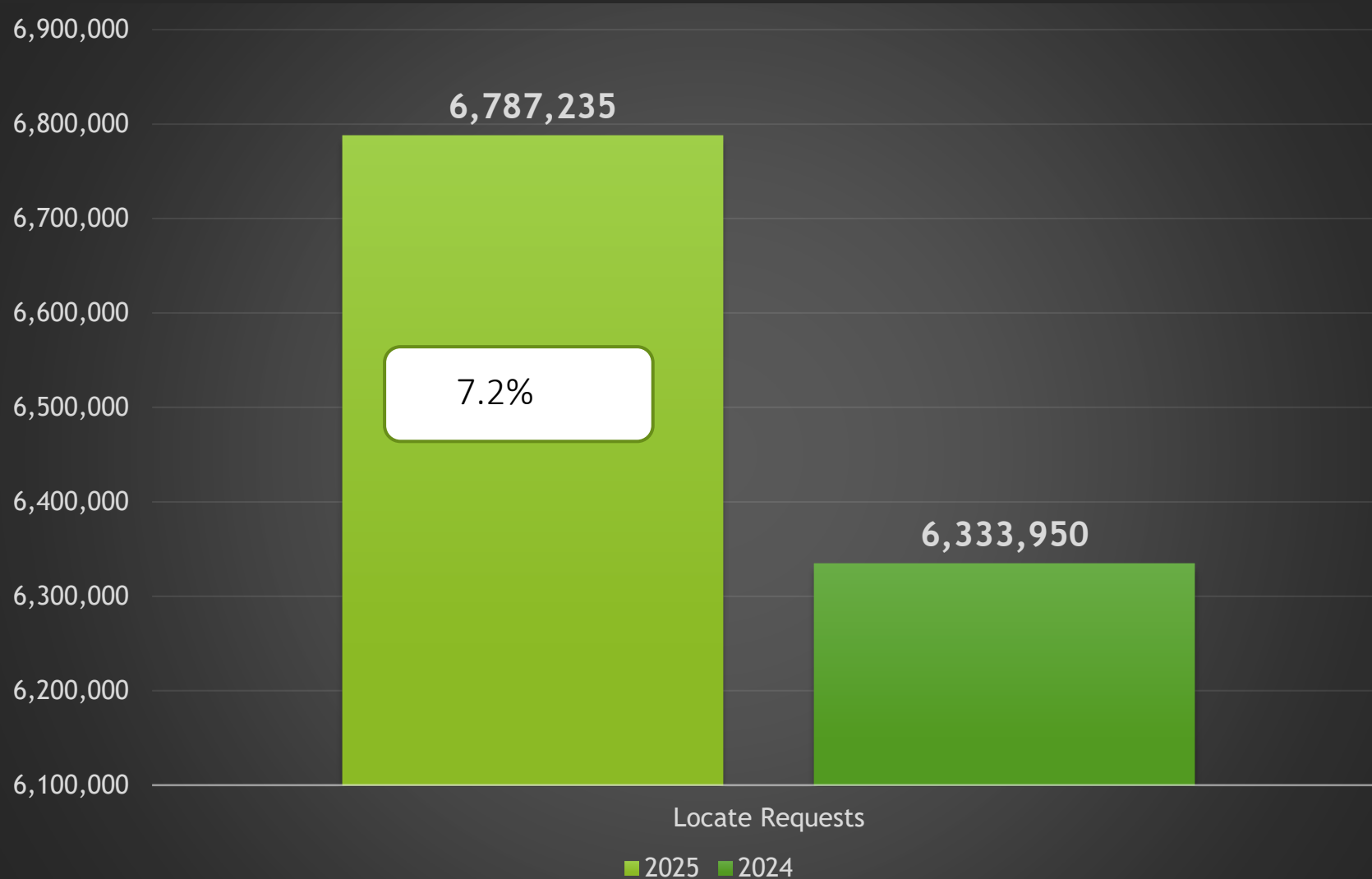


Transmissions MTD 2025-
1,422,484 / 2024 -
1,332,319 = (6.8%)

Transmissions YTD 2025-
6,787,235 / 2024 - 6,333,950 =
(7.2%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,422,484 / 2024 -
1,332,319 = (6.8%)

Transmissions YTD 2025-
6,787,235 / 2024 - 6,333,950 =
(7.2%)



County ticket Volume

MAY 2025 VS 2024

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	122	18	1769	33	867	2809
2025	54	10	989	37	569	1659
+/- Var	-55.7%	-44.4%	-44.1%	12.1%	-34.4%	-40.9%
				Locates per day		75



County ticket Volume

YTD VS PREVIOUS YEAR

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	498	204	7528	155	4287	12672
2025	199	63	5484	155	2799	8700
+/- Var	- 60.0%	-69.1%	-27.2%	0.0%	-34.7%	-31.3%
			Locates per day			83



County ticket distribution - MAY

CLEVELAND	1659
BELWOOD	5
BOILING SPRINGS	30
CASAR	40
EARL	3
FALLSTON	3
GROVER	46
KINGS MOUNTAIN	398
LAWNDALE	108

MOORESBORO	40
PATTERSON SPRINGS	4
POLKVILLE	11
SHELBY	948
WACO	14



Top 10 Callers for MAY

Cleveland	Company	Total
1	SEMF LLC	173
2	E S WAGNER	80
3	ANSCO & ASSOCIATES LLC	65
4	WILLIAMS ELECTRIC COMPANY	54
5	T & M SOLUTIONS	48
6	APPLING BORING CO INC	45
7	SANDERS UTILITY CONSTRUCTION CO, INC	42
8	FULLER & CO CONSTRUCTION LLC	42
9	CLEVELAND COUNTY WATER	41
10	AT&T UTILITY OPERATIONS	39



County ticket Volume

MAY 2025 VS 2024

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	344	39	3725	79	1341	5528
2025	303	25	2792	67	1079	4266
+/- Var	-11.9%	-35.9%	-25.0%	-15.2%	-19.5%	-22.8%
				Locates per day		194



County ticket Volume

YTD VS PREVIOUS YEAR

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1597	233	16701	338	5970	24839
2025	895	124	14821	374	5096	21310
+/- Var	-44.0%	-46.8%	-11.3%	10.7%	-14.6%	-14.2%
			Locates per day			203



County ticket distribution - MAY

GASTON	4266
ALEXIS	7
ASHEBROOK PARK	3
BELMONT	818
BESSEMER CITY	106
CHERRYVILLE	164
CRAMERTON	168
CROWDERS	7
DALLAS	248
GASTONIA	1941

HIGH SHOALS	20
KINGS MOUNTAIN	18
LOWELL	96
LUCIA	4
MCADENVILLE	6
MOUNT HOLLY	460
PARADISE POINT	3
RANLO	8
SOUTH GASTONIA	10
STANLEY	173



Top 10 Callers for MAY

Cleveland	Company	Total
1	AT&T UTILITY OPERATIONS	390
2	ANSCO & ASSOCIATES LLC	246
3	SEMF LLC	227
4	AKER LOP	198
5	UTILITY LINES CONSTRUCTION SERVICES INC	165
6	T & M SOLUTIONS	142
7	MILLER PIPELINE	127
8	PIKE ELECTRIC	97
9	G CAMPBELL CONSTRUCTION	93
10	T G S ENGINEERS	70
11	PRICE BROTHERS INC	61



County ticket Volume

MAY 2025 VS 2024

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	48	2	699	30	355	1134
2025	72	6	798	43	434	1353
+/- Var	50.0%	200.0%	14.2%	43.3%	22.3%	19.3%
				Locates per day		62



County ticket Volume

YTD VS PREVIOUS YEAR

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	353	30	3939	91	1932	6345
2025	240	29	4214	126	2062	6671
+/- Var	-32.0%	-3.3%	7.0%	38.5%	6.7%	5.1%
			Locates per day			64



County ticket distribution - MAY

RUTHERFORD	1353
BILLS CREEK	5
BOSTIC	54
CHIMNEY ROCK	13
CLIFFSIDE	31
ELLENBORO	170
FOREST CITY	235
GILKEY	3
GREEN HILL	6

HENRIETTA	3
LAKE LURE	243
RUTH	9
RUTHERFORDTON	479
SHILOH	3
SHINGLE HOLLOW	3
SPINDALE	65
UNION MILLS	22



Top 10 Callers for MAY

Rutherford	Company	Total
1	WRIGHT BROTHERS CONSTRUCTION	138
2	SEMF LLC	103
3	ITG	89
4	SITE DEVELOPMENT CORP	84
5	BIGHAM CABLE CONSTRUCTION INC	59
6	SUMTER UTILITIES	57
7	T & M SOLUTIONS	56
8	AT&T UTILITY OPERATIONS	53
9	ITG	40
10	SOUTHEAST CONNECTIONS LLC	37

DAMAGES

DIRT Damage Information
Reporting Tool



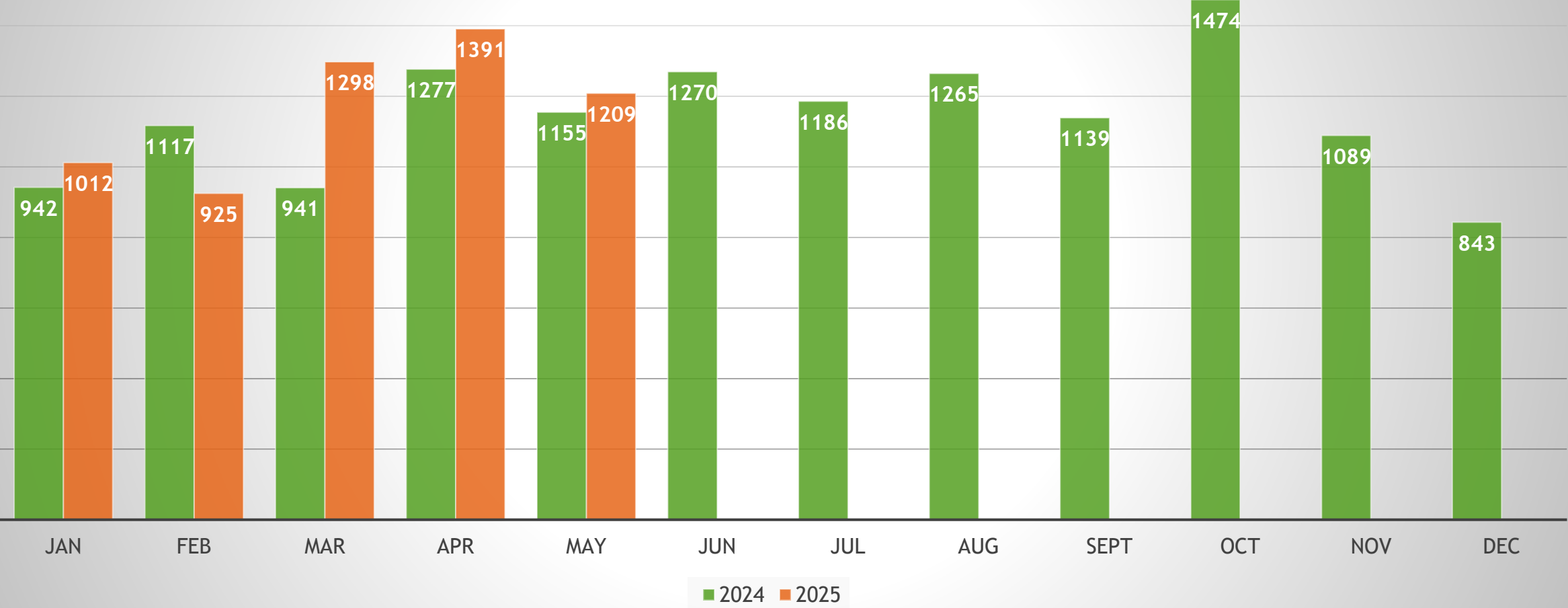


MAY DAMAGES BY COUNTY

Grand Total – 1,209

NC-Alamance	17	NC-Duplin	4	NC-Mecklenburg	151	NC-Tyrrell	1
NC-Alexander	2	NC-Durham	98	NC-Moore	25	NC-Union	46
NC-Anson	4	NC-Edgecombe	6	NC-Nash	7	NC-Vance	2
NC-Avery	1	NC-Forsyth	25	NC-New Hanover	47	NC-Wake	158
NC-Beaufort	3	NC-Franklin	9	NC-Northampton	3	NC-Warren	4
NC-Bertie	3	NC-Gaston	9	NC-Onslow	17	NC-Watauga	4
NC-Bladen	2	NC-Granville	1	NC-Orange	13	NC-Wayne	4
NC-Brunswick	14	NC-Greene	3	NC-Pamlico	1	NC-Wilkes	2
NC-Buncombe	16	NC-Guilford	33	NC-Pasquotank	1	NC-Wilson	1
NC-Burke	2	NC-Harnett	31	NC-Pender	10		
NC-Cabarrus	29	NC-Haywood	4	NC-Perquimans	1		
NC-Caldwell	8	NC-Henderson	9	NC-Person	2		
NC-Carteret	7	NC-Hertford	1	NC-Pitt	17		
NC-Catawba	16	NC-Hoke	4	NC-Polk	2		
NC-Chatham	24	NC-Hyde	1	NC-Randolph	10		
NC-Chowan	1	NC-Iredell	20	NC-Richmond	3		
NC-Clay	1	NC-Jackson	4	NC-Robeson	9		
NC-Cleveland	9	NC-Johnston	59	NC-Rockingham	3		
NC-Columbus	4	NC-Lee	5	NC-Rowan	7		
NC-Craven	5	NC-Lenoir	4	NC-Rutherford	13		
NC-Cumberland	64	NC-Lincoln	7	NC-Sampson	5		
NC-Currituck	7	NC-Macon	7	NC-Scotland	3		
NC-Dare	11	NC-Madison	1	NC-Stanly	6		
NC-Davidson	20	NC-Martin	1	NC-Stokes	2		
NC-Davie	3	NC-McDowell	9	NC-Surry	1		

Damages in North Carolina 2025 vs 2024



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50
feet

8"

8"

8"

8"

ABC Gas Company

200
feet

Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app





THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



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