



JUNE 2025

NC811 MONTHLY UPDATE

Henderson Polk
Transylvania



Upcoming meetings

- **Excavator Safety Day-PNG /closed**
June 25, 2025 at 8:00am
PNG, 2611 Greengate Drive, Greensboro
- **NC State UCC Meeting**
July 8, 2025 at 10:00am
Charlotte Water,
5730 General Commerce Dr., Charlotte
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Drive, Asheville



Tailgate Wraps

20 wraps still available for free.

Apply today!



nc811.org/nc811-tailgate-wraps





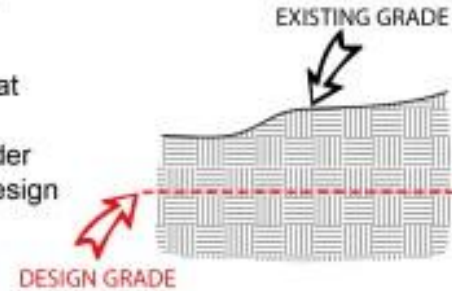
Grading is
excavation and
requires a locate.

Land Development 101

ROUGH GRADING TERMS

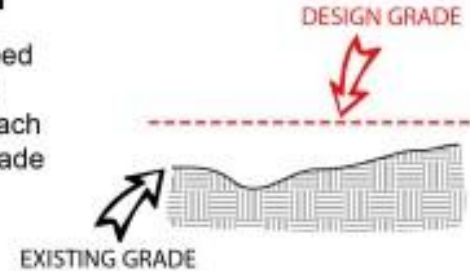
1. CUT

Existing dirt that needs to be removed in order to reach the design grade below.

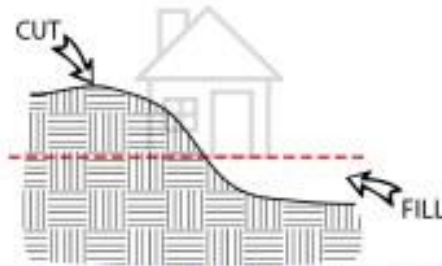


2. FILL

Areas that need to be filled in with dirt to reach the design grade above.



3. TRANSITION LOT



A lot where both a "cut" and a "fill" occur.

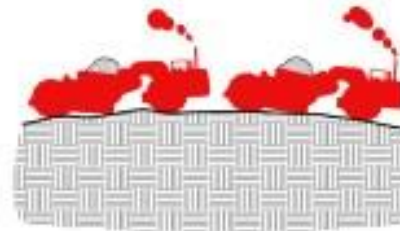
4. SITE CLEARING/DEMO



Removal of all vegetation, roots, trash, and other debris on site prior to the rough grade beginning.

5. MASS EXCAVATION

The removal and transportation of large volumes of dirt using large pieces of equipment (scrapers).



6. OVER-EXCAVATION

Additional excavation beyond the design grade in order to prep a solid foundation for houses or other structures.



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



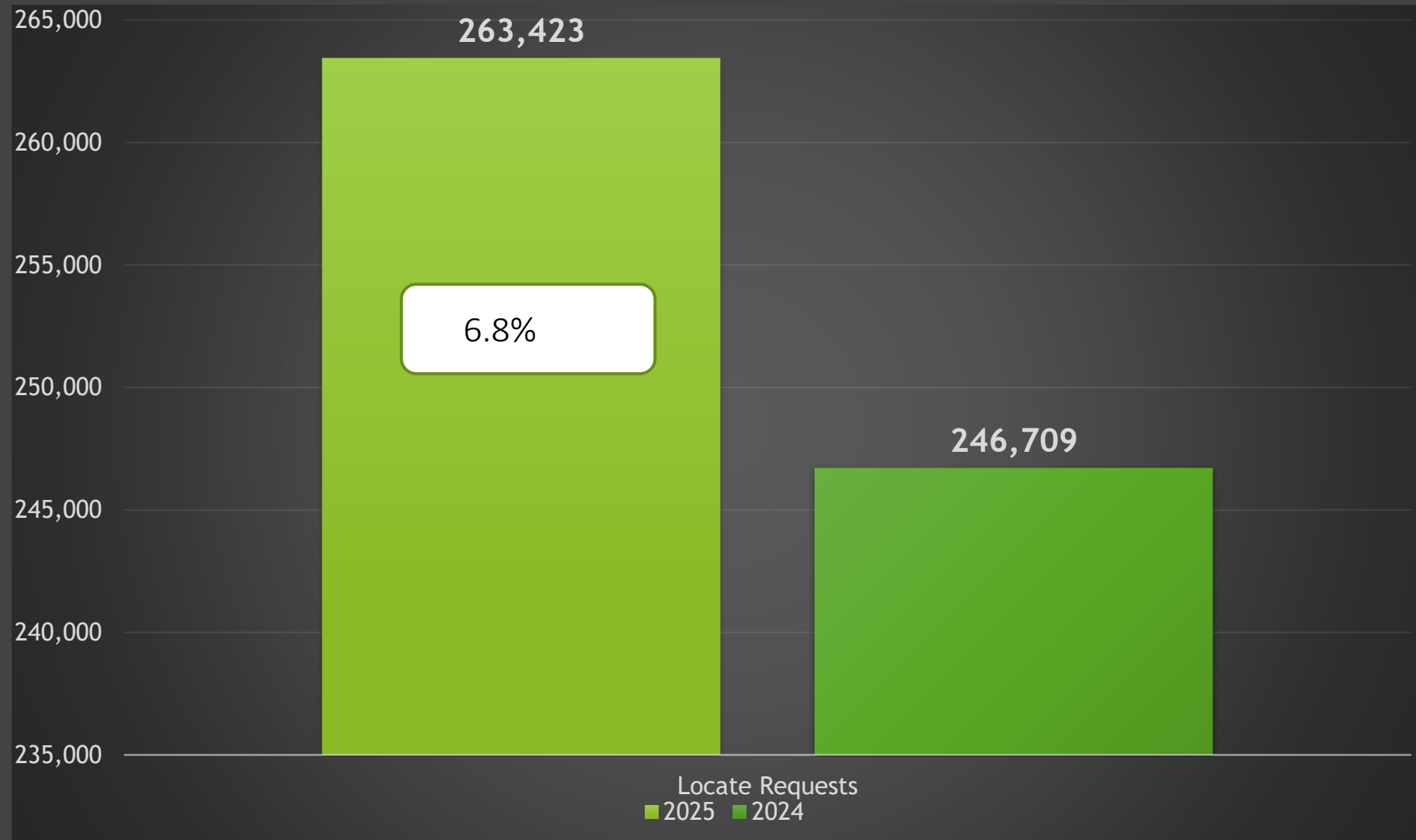
Locate Requests for NC - MAY 25 vs 24



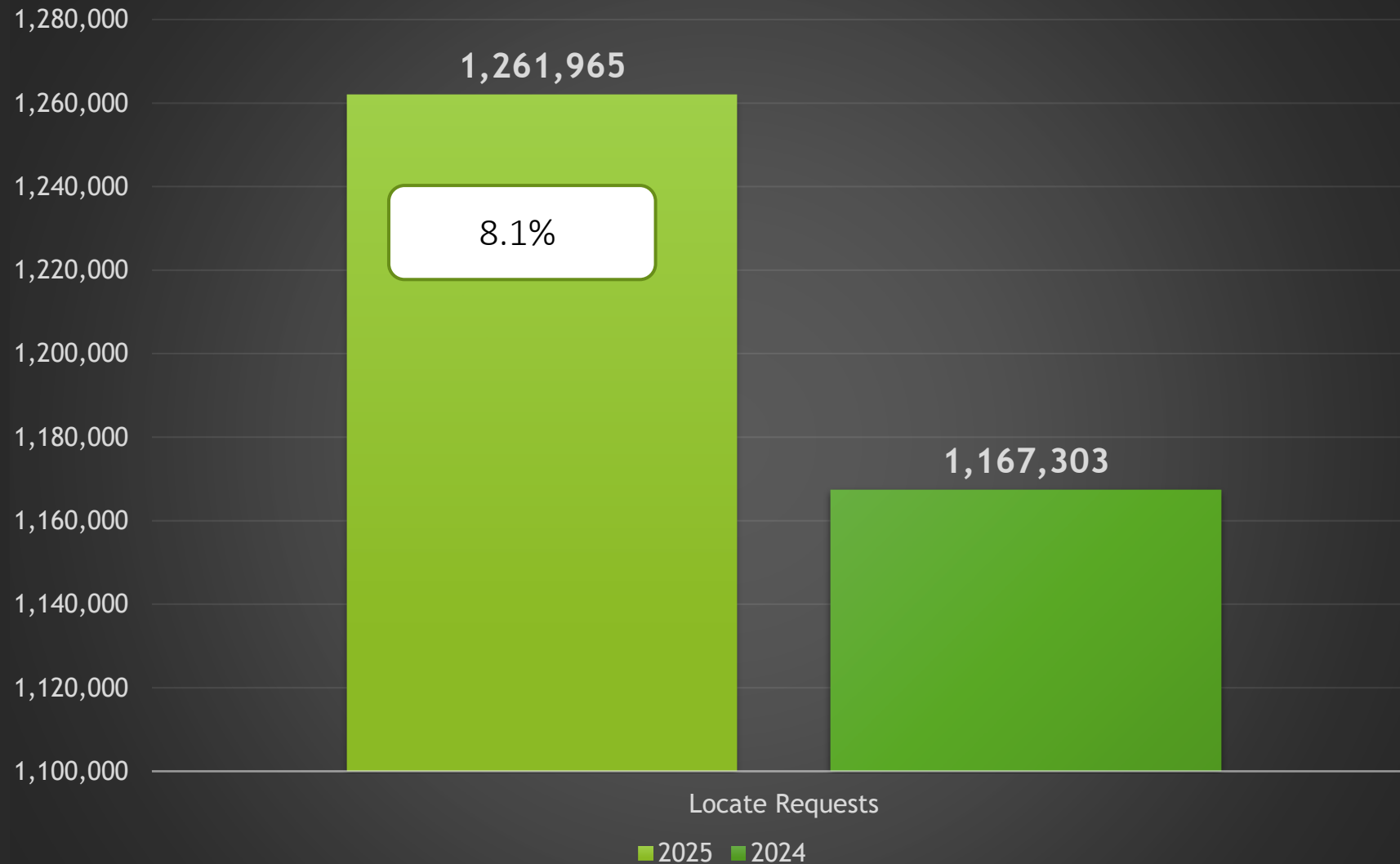
May, 2025 - 263,423 / 2024 - 246,709 = (6.8%)

YTD 2025 - 1,261,965 / 2024 - 1,167,303 = +8.1%

Updates for May (79,800)
= 30.3% of volume / 2025 April
(78,026) = 29.1% (1.2%
Increase from the month
before)



Locate Requests for NC - YTD



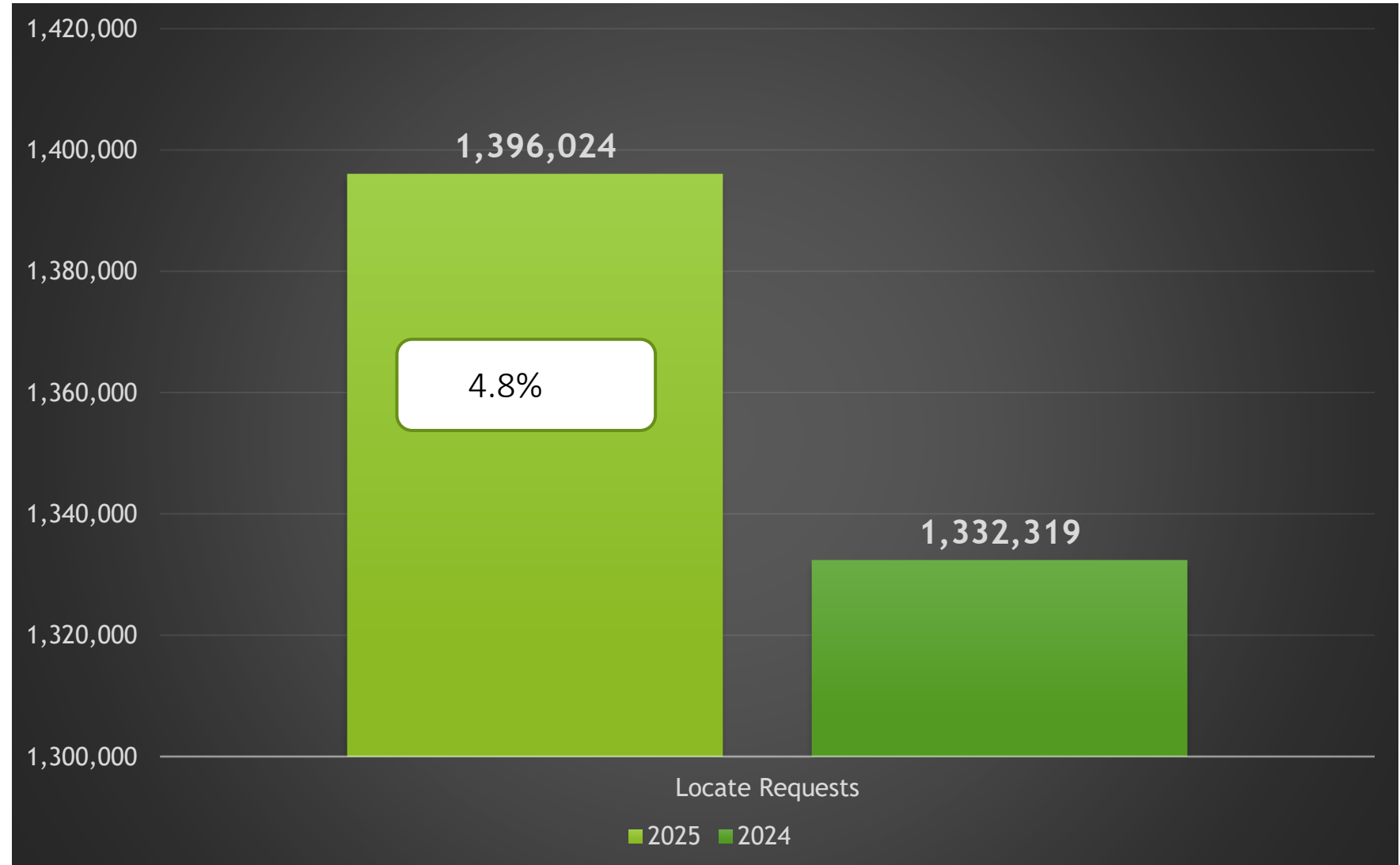
May, 2025 - 263,423 / 2024 -
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YTD 2025 - 1,261,965/ 2024 -
1,167,303 = +8.1%

Transmissions for NC - MAY 25 vs 24

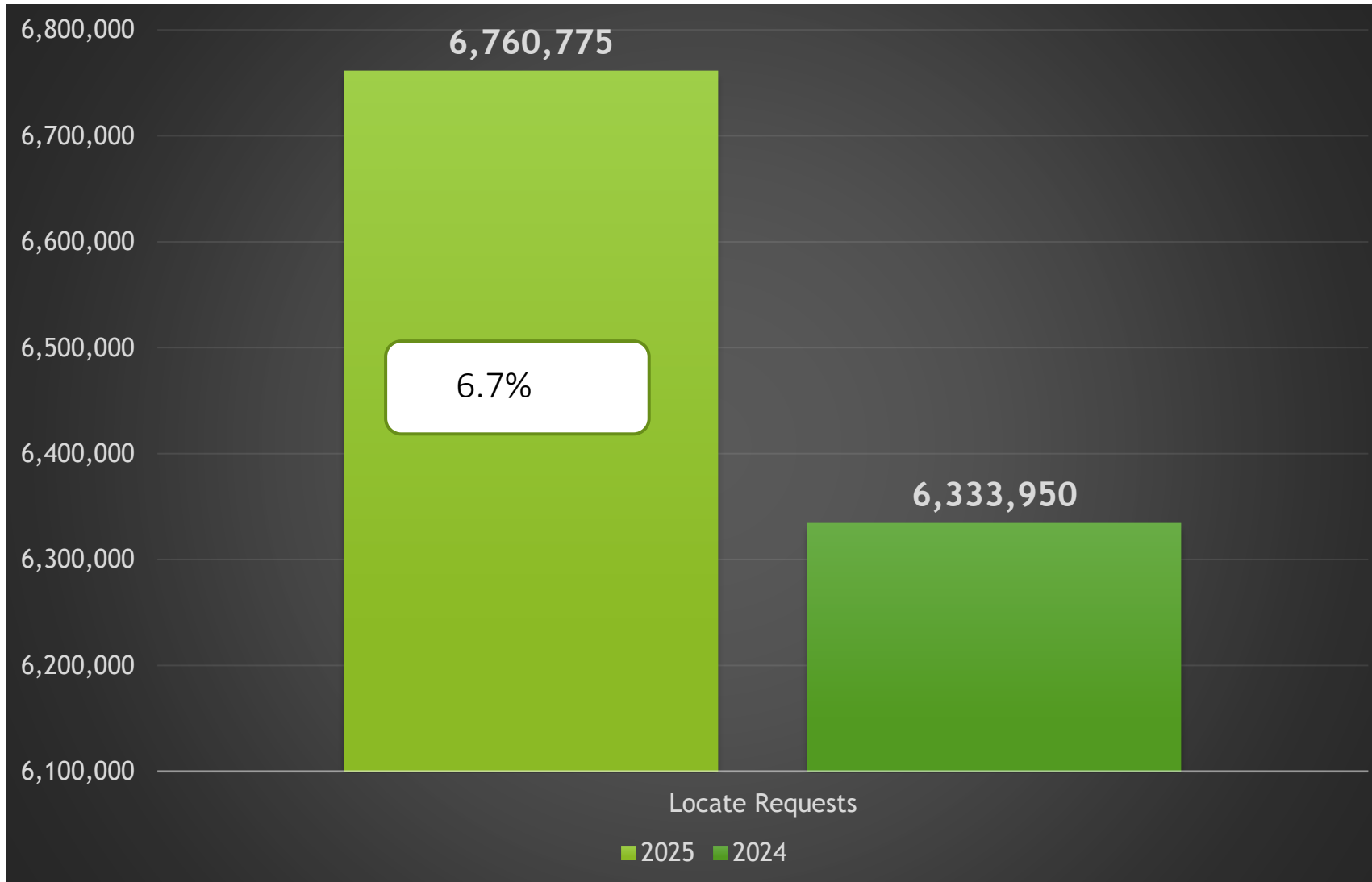


Transmissions MTD 2025-
1,396,024 / 2024 -
1,332,319 = (4.8%)

Transmissions YTD 2025-
6,760,775 / 2024 - 6,333,950 =
(6.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,396,024 / 2024 -
1,332,319 = (4.8%)

Transmissions YTD 2025-
6,760,775 / 2024 - 6,333,950 =
(6.7%)



County ticket Volume

MAY 2025 VS 2024

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	289	19	1778	113	698	2897
2025	275	37	1957	201	929	3399
+/- Var	-4.8%	94.7%	10.1%	77.9%	33.1%	17.3%
				Locates per day		155



County ticket Volume

YTD VS PREVIOUS YEAR

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1006	101	8260	381	3719	13467
2025	1242	138	9381	736	4132	15629
+/- Var	23.5%	36.6%	13.6%	93.2%	11.1%	16.1%
			Locates per day			149



County ticket distribution - MAY

HENDERSON	3399
BALFOUR	10
BAT CAVE	32
BLUE RIDGE	4
BRIGHTWATER	4
DANA	10
EAST FLAT ROCK	27
EDNEYVILLE	17
ETOWAH	55
FLAT ROCK	304
FLETCHER	358

GERTON	14
HENDERSONVILLE	1784
HOOPERS CREEK	46
HORSE SHOE	73
LAUREL PARK	43
MILLS RIVER	481
MOUNTAIN HOME	25
NAPLES	14
SALUDA	40
ZIRCONIA	50



Top 10 Callers for MAY

Henderson	Company	Total
1	AT&T UTILITY OPERATIONS	237
2	GLOBAL FIBER	223
3	TENNOCA CONSTRUCTION COMPANY	169
4	UTILITY SOLUTIONS GROUP	124
5	DUKE ENERGY	110
6	ANSCO & ASSOCIATES LLC	98
7	SUMTER UTILITIES	93
8	ITG	88
9	BIGHAM CABLE CONSTRUCTION INC	86
10	SUPERIOR FENCE AND RAIL	70



County ticket Volume

MAY 2025 VS 2024

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	37	1	252	35	100	425
2025	54	13	488	10	193	758
+/- Var	45.9%	1200.0%	93.7%	-71.4%	93.0%	78.4%
				Locates per day		34



County ticket Volume

YTD VS PREVIOUS YEAR

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	156	7	1304	131	444	2042
2025	161	45	1878	107	672	2863
+/- Var	3.2%	542.9%	44.0%	-18.3%	51.4%	40.2%
			Locates per day			27



County ticket distribution - MAY

POLK	758
COLUMBUS	326
GREEN CREEK	11
MILL SPRING	154
ROCK SPRINGS	11
SALUDA	30
SUNNY VIEW	4
TRYON	220



Top 10 Callers for MAY

Polk	Company	Total
1	ITG	94
2	BIGHAM CABLE CONSTRUCTION INC	91
3	CREW CABLE	82
4	SUMTER UTILITIES INC	72
5	INFRATECH CORP	40
6	BROTHERS DIRECTIONAL BORING	37
7	WILLIAMS ELECTRIC COMPANY	28
8	WINDSTREAM COMMUNICATIONS	24
9	JG CABLE LLC	23
10	DUKE ENERGY	15



County ticket Volume

MAY 2025 VS 2024

Trans.	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	17	1	285	14	110	427
2025	37	6	355	12	159	569
+/- Var	117.6%	500.0%	24.6%	-14.3%	44.5%	33.3%
				Locates per day		26



County ticket Volume

YTD VS PREVIOUS YEAR

Trans.	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	112	22	1514	63	612	2323
2025	130	20	1662	49	853	2714
+/- Var	16.1%	-9.1%	9.8%	-22.2%	39.4%	16.8%
			Locates per day			26



County ticket distribution - MAY

TRANSYLVANIA	569
BALSAM GROVE	3
BREVARD	391
CEDAR MOUNTAIN	16
CONNESTEE	3
DUNNS ROCK	11
LAKE TOXAWAY	32
LITTLE RIVER	7
PENROSE	6

PISGAH FOREST	60
ROSMAN	24
SAPPHIRE	9
WHITEWATER PINES	3



Top 10 Callers for MAY

Transylvania	Company	Total
1	CHC UNDERGROUND INC	66
2	MOUNTAIN CREEK CONTRACTORS	30
3	COMPORIUM	29
4	SUMTER UTILITIES	27
5	TENNOCA CONSTRUCTION COMPANY	26
6	DUKE ENERGY	20
7	FRENCH BROAD MHP	15
8	TRANSYLVANIA COUNTY EMERGENCY MANAGEMENT	14
9	BIRD ELECTRIC INC	12
10	MC COMMUNICATIONS INC	9

DAMAGES

DIRT Damage Information
Reporting Tool





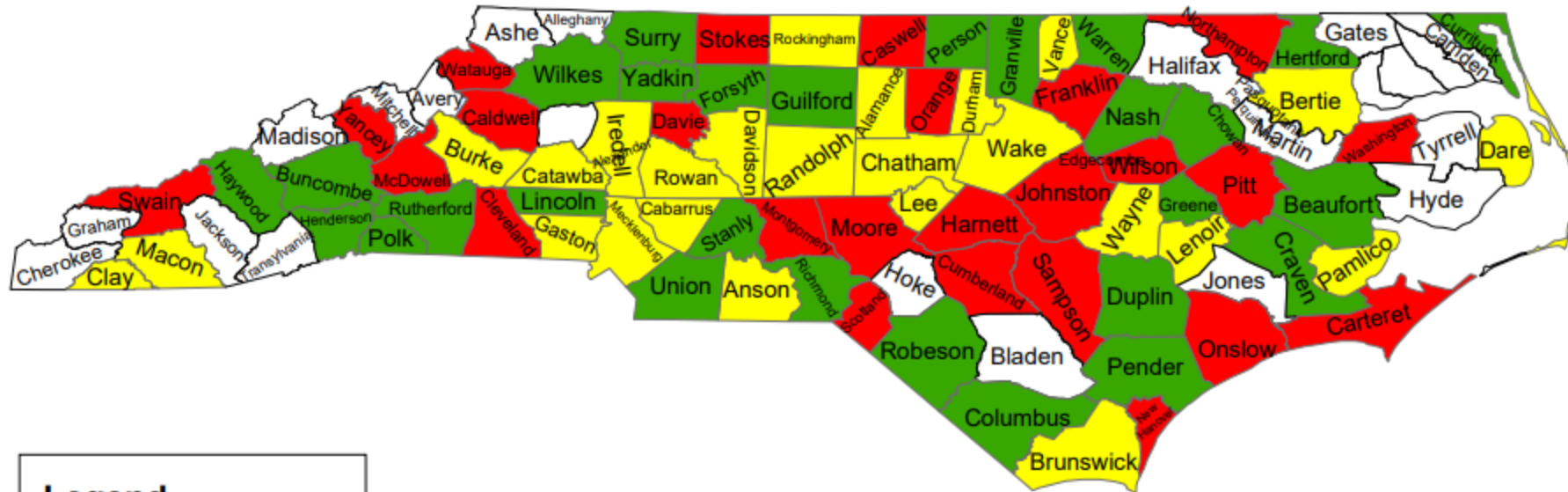
MAY DAMAGES BY COUNTY

Grand Total – 1,209

NC-Alamance	17	NC-Duplin	4	NC-Mecklenburg	151	NC-Tyrrell	1
NC-Alexander	2	NC-Durham	98	NC-Moore	25	NC-Union	46
NC-Anson	4	NC-Edgecombe	6	NC-Nash	7	NC-Vance	2
NC-Avery	1	NC-Forsyth	25	NC-New Hanover	47	NC-Wake	158
NC-Beaufort	3	NC-Franklin	9	NC-Northampton	3	NC-Warren	4
NC-Bertie	3	NC-Gaston	9	NC-Onslow	17	NC-Watauga	4
NC-Bladen	2	NC-Granville	1	NC-Orange	13	NC-Wayne	4
NC-Brunswick	14	NC-Greene	3	NC-Pamlico	1	NC-Wilkes	2
NC-Buncombe	16	NC-Guilford	33	NC-Pasquotank	1	NC-Wilson	1
NC-Burke	2	NC-Harnett	31	NC-Pender	10		
NC-Cabarrus	29	NC-Haywood	4	NC-Perquimans	1		
NC-Caldwell	8	NC-Henderson	9	NC-Person	2		
NC-Carteret	7	NC-Hertford	1	NC-Pitt	17		
NC-Catawba	16	NC-Hoke	4	NC-Polk	2		
NC-Chatham	24	NC-Hyde	1	NC-Randolph	10		
NC-Chowan	1	NC-Iredell	20	NC-Richmond	3		
NC-Clay	1	NC-Jackson	4	NC-Robeson	9		
NC-Cleveland	9	NC-Johnston	59	NC-Rockingham	3		
NC-Columbus	4	NC-Lee	5	NC-Rowan	7		
NC-Craven	5	NC-Lenoir	4	NC-Rutherford	13		
NC-Cumberland	64	NC-Lincoln	7	NC-Sampson	5		
NC-Currituck	7	NC-Macon	7	NC-Scotland	3		
NC-Dare	11	NC-Madison	1	NC-Stanly	6		
NC-Davidson	20	NC-Martin	1	NC-Stokes	2		
NC-Davie	3	NC-McDowell	9	NC-Surry	1		

Damages Per 1,000 Transmissions

May
2025

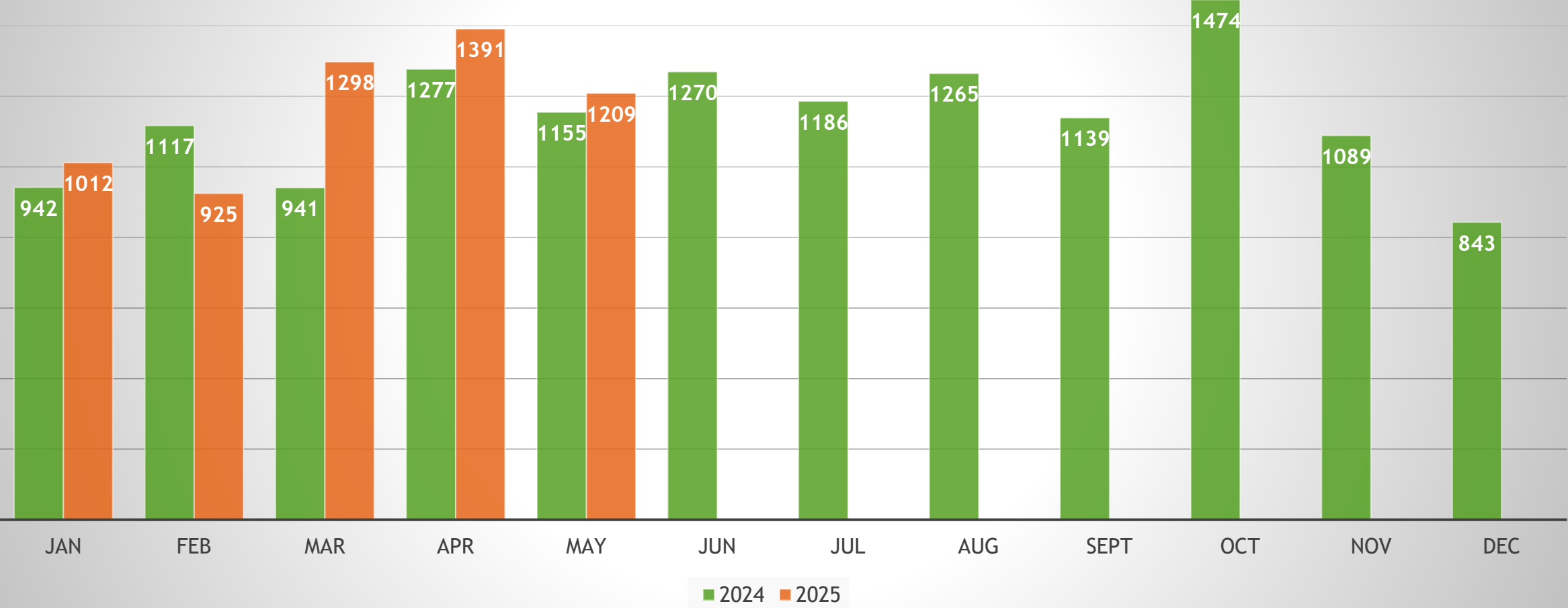


Legend

Quantile

	0.000000
	0.000001 - 0.780292
	0.780293 - 1.124859
	1.124860 - 2.952030

Damages in North Carolina 2025 vs 2024



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50
feet

8"

8"

8"

8"

ABC Gas Company

200
feet

Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app





THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



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