



JUNE 2025

LOWER CAPE FEAR UCC

NC811 MONTHLY UPDATE



Upcoming meetings

- **Excavator Safety Day-PNG /closed**
June 25, 2025 at 8:00am
PNG, 2611 Greengate Drive, Greensboro
- **NC State UCC Meeting**
July 8, 2025 at 10:00am
Charlotte Water,
5730 General Commerce Dr., Charlotte
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Drive, Asheville



Tailgate Wraps

20 wraps still available for free.

Apply today!



nc811.org/nc811-tailgate-wraps



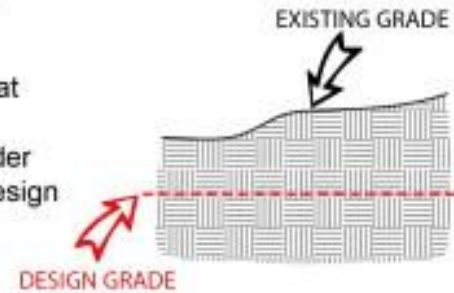
ROUGH GRADING TERMS



Grading is excavation and requires a locate.

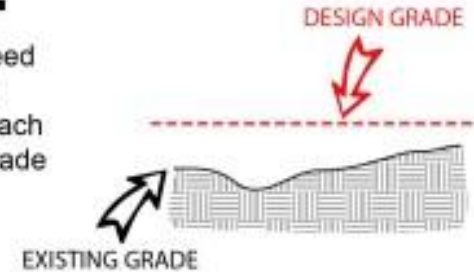
1. CUT

Existing dirt that needs to be removed in order to reach the design grade below.



2. FILL

Areas that need to be filled in with dirt to reach the design grade above.



3. TRANSITION LOT



A lot where both a "cut" and a "fill" occur.

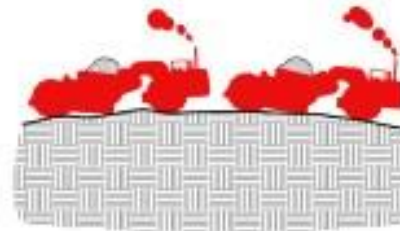
4. SITE CLEARING/DEMO



Removal of all vegetation, roots, trash, and other debris on site prior to the rough grade beginning.

5. MASS EXCAVATION

The removal and transportation of large volumes of dirt using large pieces of equipment (scrapers).



6. OVER-EXCAVATION

Additional excavation beyond the design grade in order to prep a solid foundation for houses or other structures.



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



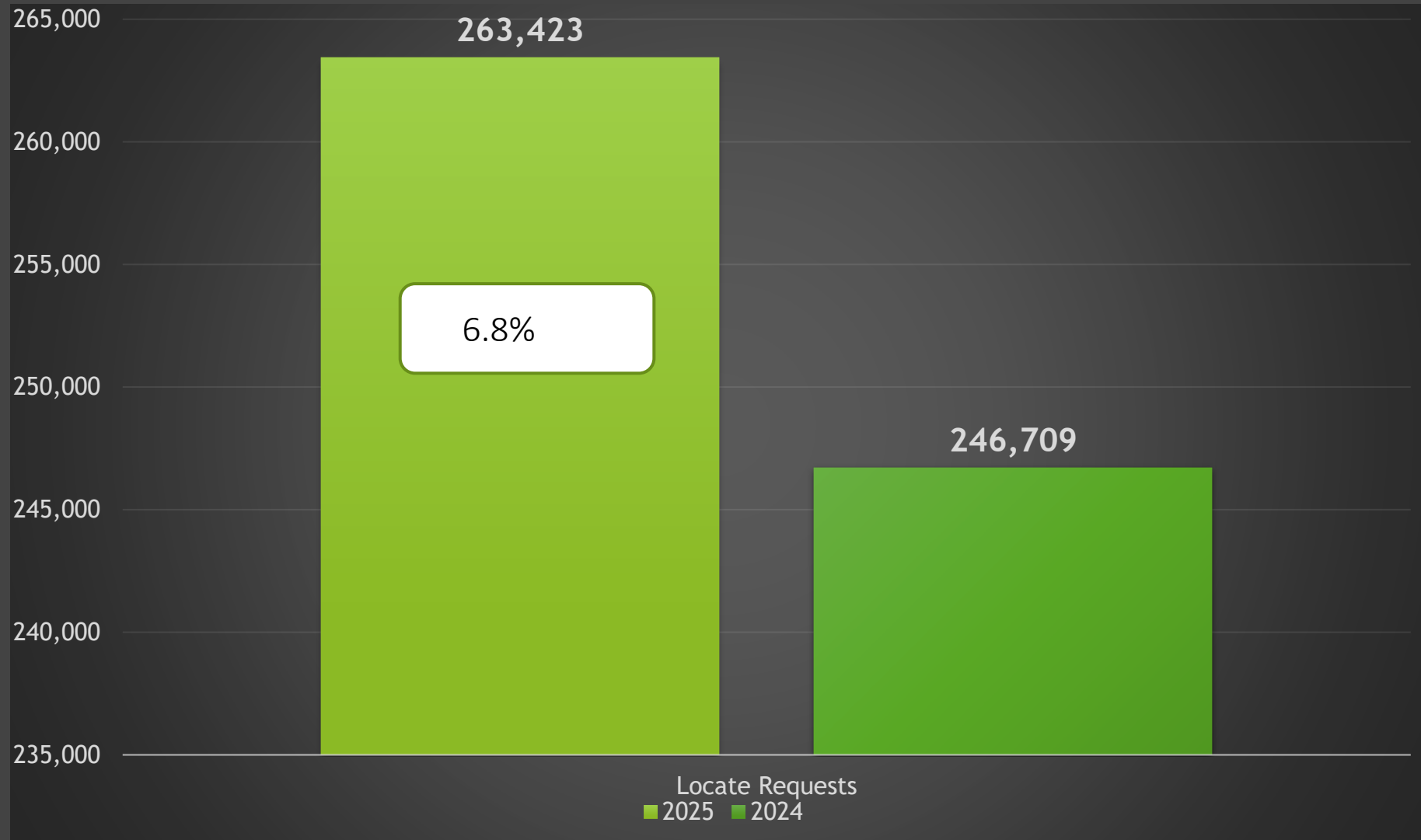
Locate Requests for NC - MAY 25 vs 24



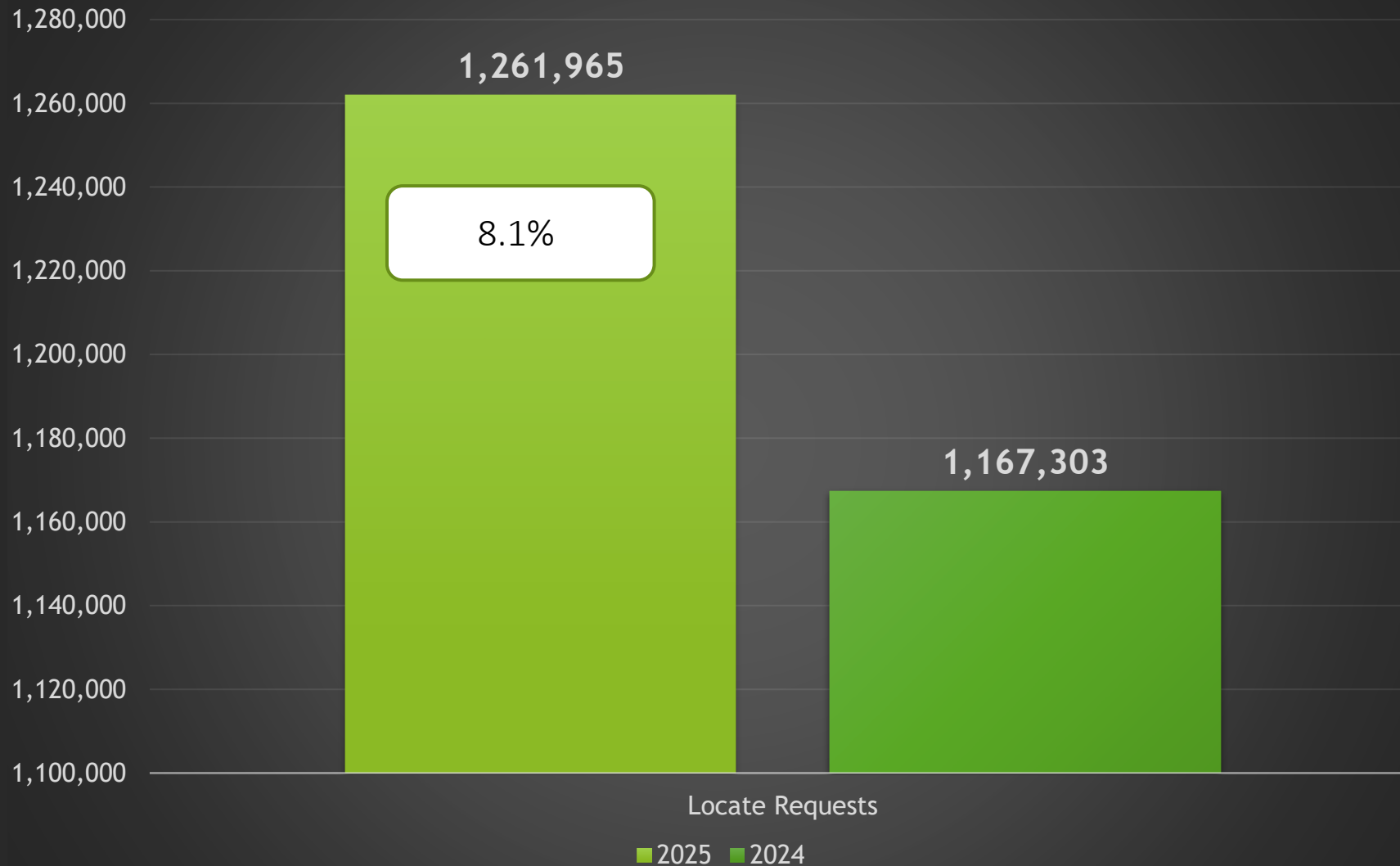
May, 2025 - 263,423 / 2024 - 246,709 = (6.8%)

YTD 2025 - 1,261,965 / 2024 - 1,167,303 = +8.1%

Updates for May (79,800) = 30.3% of volume / 2025 April (78,026) = 29.1% (1.2% increase from the month before)



Locate Requests for NC - YTD



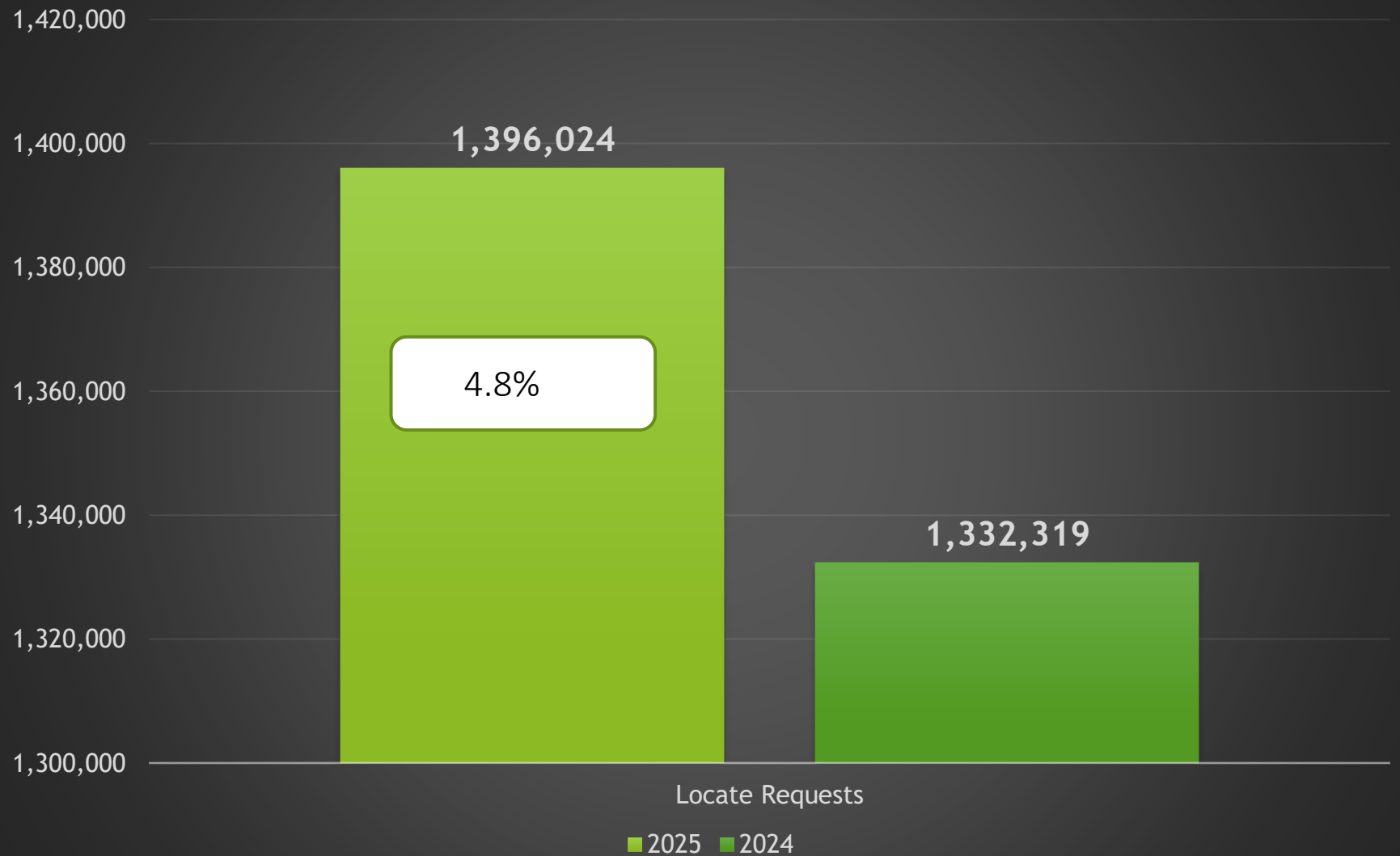
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YTD 2025 - 1,261,965/ 2024 - 1,167,303 = +8.1%

Transmissions for NC - MAY 25 vs 24

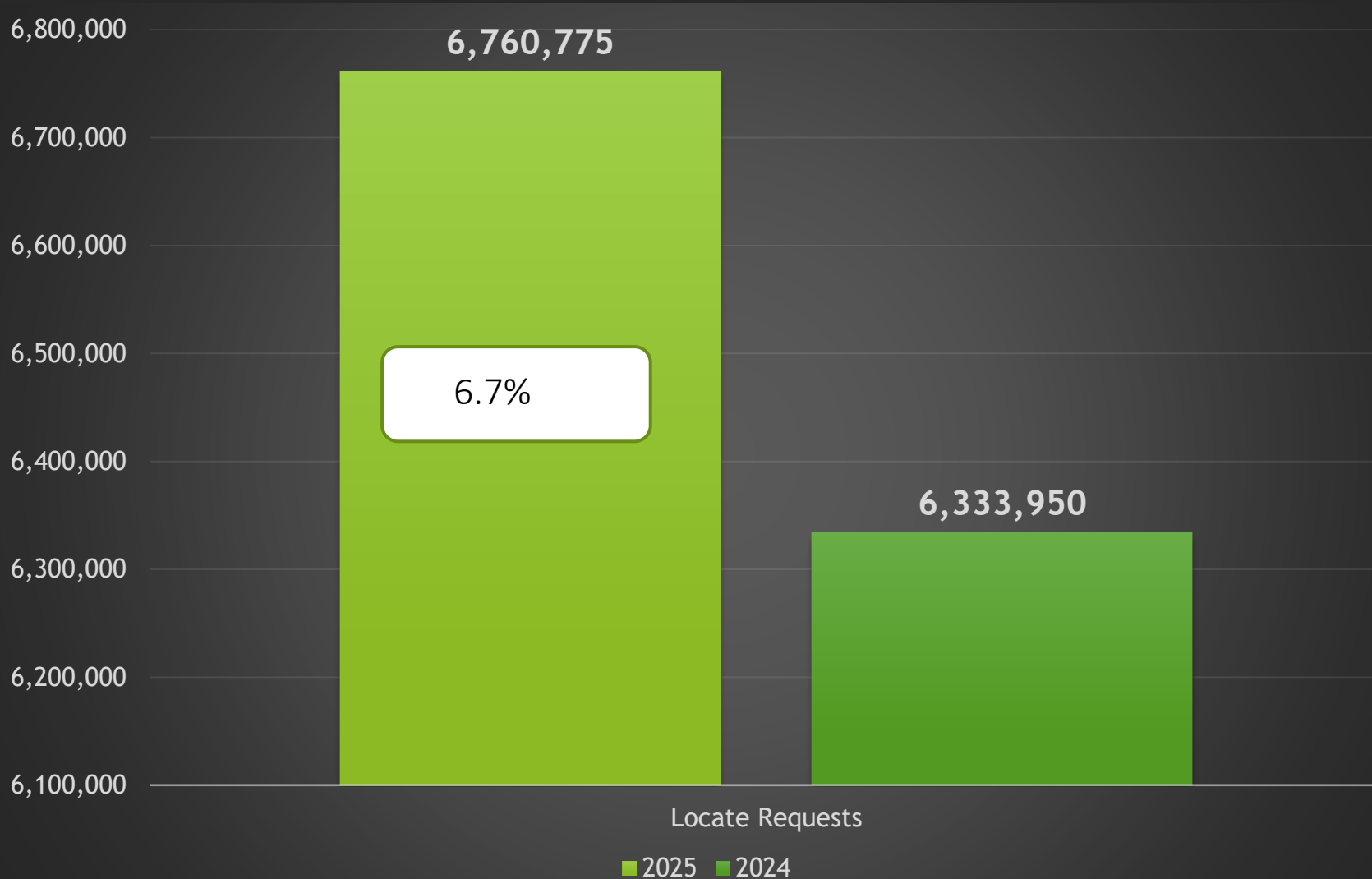


Transmissions MTD 2025-
1,396,024 / 2024 -
1,332,319 = (4.8%)

Transmissions YTD 2025-
6,760,775 / 2024 - 6,333,950 =
(6.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,396,024 / 2024 -
1,332,319 = (4.8%)

Transmissions YTD 2025-
6,760,775 / 2024 - 6,333,950 =
(6.7%)



County ticket Volume

MAY 2025 VS 2024

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	129	30	2952	74	1410	4595
2025	285	46	3964	114	1259	5668
+/- Var	120.9%	53.3%	34.3%	54.1%	-10.7%	23.4%
		Avg Locates per Day				258



County ticket Volume

MAY 2025 VS 2024

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	160	41	3802	87	1746	5836
2025	93	37	3914	71	1645	5760
+/- Var	-41.9%	-9.8%	2.9%	-18.4%	-5.8%	-1.3%
		Avg Locates per Day				262



County ticket Volume

MAY 2025 VS 2024

Pender	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	29	19	1521	30	1500	3099
2025	145	16	1544	24	729	2458
+/- Var	400.0%	-15.8%	1.5%	-20.0%	-51.4%	-20.7%
		Avg Locates per Day				112



County ticket Volume

YTD VS PREVIOUS YEAR

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	677	143	13540	378	6311	21049
2025	1656	246	18022	551	6004	26479
+/- Var	144.6%	72.0%	33.1%	45.8%	-4.9%	25.8%
		Avg Locates per Day				252



County ticket Volume

YTD VS PREVIOUS YEAR

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	703	198	18908	460	7909	28178
2025	404	248	20034	267	8367	29320
+/- Var	-42.5%	25.3%	6.0%	-42.0%	5.8%	4.1%
		Avg Locates per Day				279



County ticket Volume

YTD VS PREVIOUS YEAR

Pender	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	186	80	6669	236	6992	14163
2025	772	78	6964	176	5756	13746
+/- Var	315.1%	-2.5%	4.4%	-25.4%	-17.7%	-2.9%
		Avg Locates per Day				131



County ticket distribution - MAY

County/Place	05 May
NEW HANOVER	5668
BAYSHORE	2
CAROLINA BEACH	199
CASTLE HAYNE	313
KINGS GRANT	14
KIRKLAND	7
KURE BEACH	47
MASONBORO	27
MURRAYSVILLE	117
MYRTLE GROVE	16
MYRTLE GROVE JUNCTIO	4
OGDEN	41

SEA BREEZE	3
SEAGATE	4
SILVER LAKE	4
WILMINGTON	4790
WILMINGTON BEACH	1
WINDEMERE	1
WINTER PARK	1
WRIGHTSBORO	36
WRIGHTSVILLE	3
WRIGHTSVILLE BEACH	38



County ticket distribution - MAY

County/Place	05 May
BRUNSWICK	5760
ASH	67
BALD HEAD ISLAND	43
BELVILLE	16
BOILING SPRING LAKES	87
BOLIVIA	651
BONAPARTE LANDING	2
CALABASH	262
CAROLINA SHORES	43
CASWELL BEACH	7
GRISSETTOWN	8
HOLDEN BEACH	48
LANVALE	1
LELAND	1301
LONGWOOD	2
MALMO	36

NAVASSA	85
NORTHWEST	135
OAK GROVE	2
OAK ISLAND	251
OCEAN ISLE BEACH	369
SAINT JAMES	68
SANDY CREEK	2
SEA TRAIL PLANTATION	2
SHALLOTTE	618
SOUTHPORT	766
SUNSET BEACH	356
SUNSET HARBOR	2
SUPPLY	310
TOWN CREEK	84
VARNAMTOWN	5
WINNABOW	131



County ticket distribution - MAY

County/Place	05 May
PENDER	2458
ASHTON	1
ATKINSON	49
BURGAW	350
CLARKS LANDING	1
CURRIE	199
HAMPSTEAD	1267
LONG CREEK	17
MAPLE HILL	7
MONTAGUE	5
MURRAY TOWN	6
PENDERLEA	4
ROCKY POINT	169
SAINT HELENA	2

SCOTTS HILL	29
SLOOP POINT	1
SURF CITY	176
TOPSAIL	12
TOPSAIL BEACH	21
WALLACE	15
WATHA	18
WATTS LANDING	1
WILLARD	108



Top 20 Callers for MAY – New Hanover

Rank	Name	Totals
1	MASTEC	378
2	EZ TICKETS	315
3	ONUG COMMUNICATIONS	284
4	AT&T UTILITY OPERATIONS	274
5	ANSCO & ASSOCIATES LLC	220
6	SOUTHEASTERN CABLE CONTRACTORS	212
7	SOUTHEAST CONNECTIONS LLC	180
8	ONUG	178
9	CEC CONSTRUCTION	170
10	JULIES UNDERGROUND CABLE LLC	151
11	ADVANCED TECH UNDERGROUND UTILITIES INC	145
12	J & J UNDERGROUND UTILITIES LLC	129
13	HONEYCUTT CONSTRUCTION SERVICES	118
14	W G UNDERGROUND LLC	114
15	W G UNDERGROUND LLC	112
16	TELAR COMMUNICATIONS	97
17	CAPE FEAR PUBLIC UTILITY AUTHORITY	90
18	THOMSON CORDER & CO	77
19	MYATT LANDSCAPING	72
20	UTILITY SERVICE LLC	56



Top 10 Callers for MAY - Brunswick

Rank	Name	Totals
1	TEPDB OPCO, LLC	507
2	FOCUS BROADBAND	395
3	LEE ELECTRIC	258
4	LEE ELECTRICAL CONSTRUCTION LLC/SUMTER	256
5	RJM PLUMBING	231
6	SOUTHEAST CONNECTIONS LLC	225
7	SOUTHEASTERN CABLE CONTRACTORS	181
8	THOMSON CORDER & CO	178
9	MASTEC	174
10	PIEDMONT UTILITY GROUP LLC	131
11	HAL COLLINS CONSTRUCTION	126
12	STATE UTILITY CONTRACTORS	118
13	HERNANDEZ FIBER LLC	106
14	AT&T UTILITY OPERATIONS	95
15	BRUNSWICK COUNTY PUBLIC UTILITIES	90



Top 10 Callers for MAY - Pender

Rank	Name	Totals
1	TREMORS	296
2	MASTEC	289
3	TEPDB OPCO, LLC	248
4	SOUTHEASTERN CABLE CONTRACTORS	117
5	AT&T UTILITY OPERATIONS	101
6	STATE UTILITY CONTRACTORS	96
7	SOUTHEAST CONNECTIONS LLC	85
8	FOCUS BROADBAND	62
9	CONTI ENTERPRISES	56
10	HAL COLLINS CONSTRUCTION	50

DAMAGES


DIRT Damage Information
Reporting Tool





MAY DAMAGES BY COUNTY

Grand Total – 1,209



NC-Alamance	17
NC-Alexander	2
NC-Anson	4
NC-Avery	1
NC-Beaufort	3
NC-Bertie	3
NC-Bladen	2
NC-Brunswick	14
NC-Buncombe	16
NC-Burke	2
NC-Cabarrus	29
NC-Caldwell	8
NC-Carteret	7
NC-Catawba	16
NC-Chatham	24
NC-Chowan	1
NC-Clay	1
NC-Cleveland	9
NC-Columbus	4
NC-Craven	5
NC-Cumberland	64
NC-Currituck	7
NC-Dare	11
NC-Davidson	20
NC-Davie	3

NC-Duplin	4
NC-Durham	98
NC-Edgecombe	6
NC-Forsyth	25
NC-Franklin	9
NC-Gaston	9
NC-Granville	1
NC-Greene	3
NC-Guilford	33
NC-Harnett	31
NC-Haywood	4
NC-Henderson	9
NC-Hertford	1
NC-Hoke	4
NC-Hyde	1
NC-Iredell	20
NC-Jackson	4
NC-Johnston	59
NC-Lee	5
NC-Lenoir	4
NC-Lincoln	7
NC-Macon	7
NC-Madison	1
NC-Martin	1
NC-McDowell	9

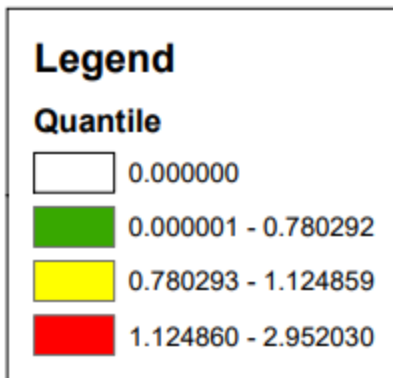
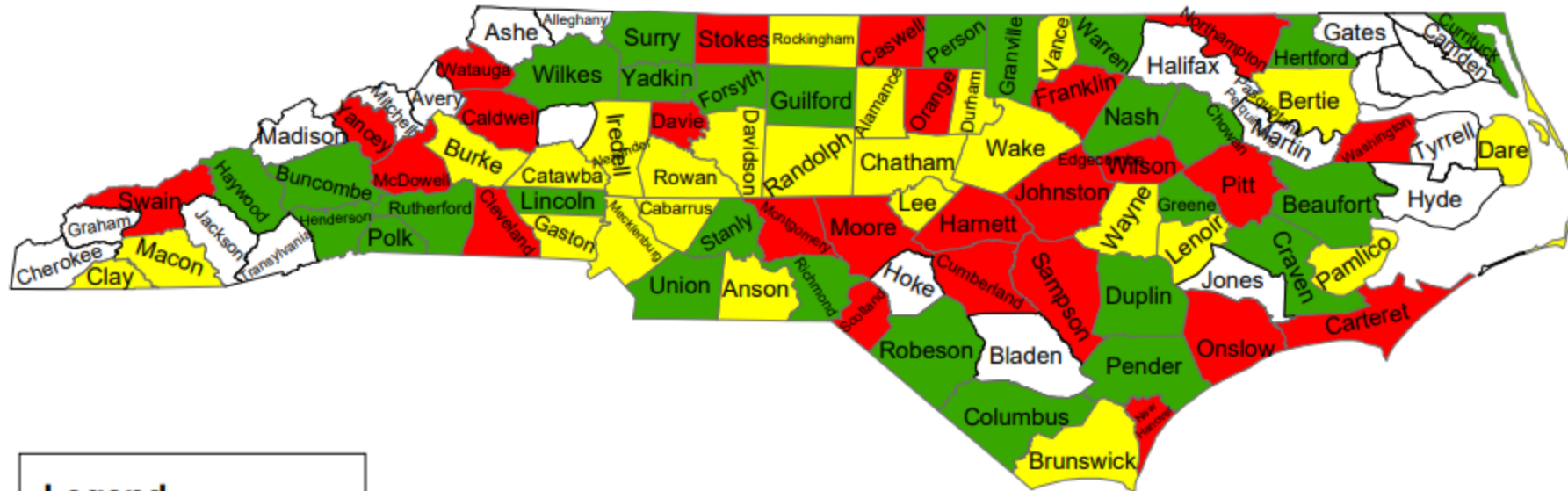


NC-Mecklenburg	151
NC-Moore	25
NC-Nash	7
NC-New Hanover	47
NC-Northampton	3
NC-Onslow	17
NC-Orange	13
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	10
NC-Perquimans	1
NC-Person	2
NC-Pitt	17
NC-Polk	2
NC-Randolph	10
NC-Richmond	3
NC-Robeson	9
NC-Rockingham	3
NC-Rowan	7
NC-Rutherford	13
NC-Sampson	5
NC-Scotland	3
NC-Stanly	6
NC-Stokes	2
NC-Surry	1

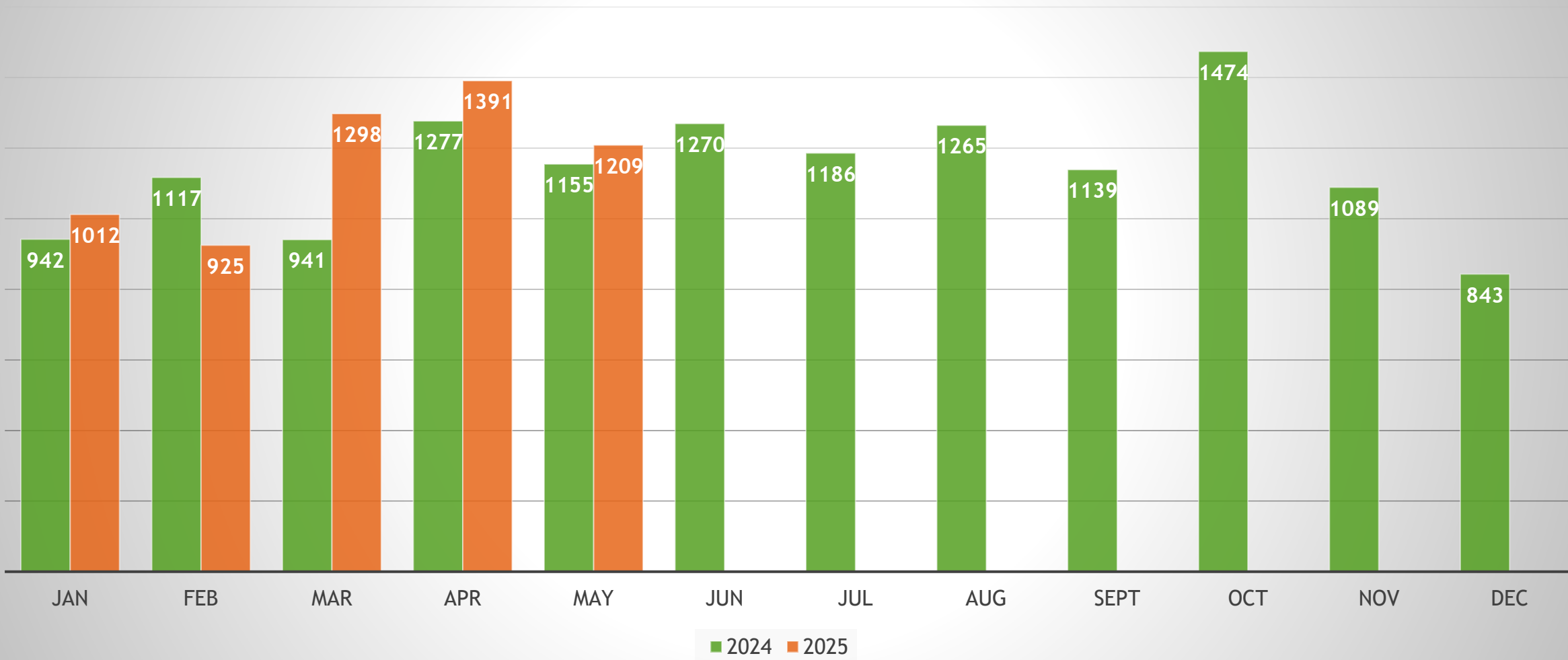
NC-Tyrrell	1
NC-Union	46
NC-Vance	2
NC-Wake	158
NC-Warren	4
NC-Watauga	4
NC-Wayne	4
NC-Wilkes	2
NC-Wilson	1

Damages Per 1,000 Transmissions

May
2025



Damages in North Carolina 2025 vs 2024





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 6/4/2025 Cases

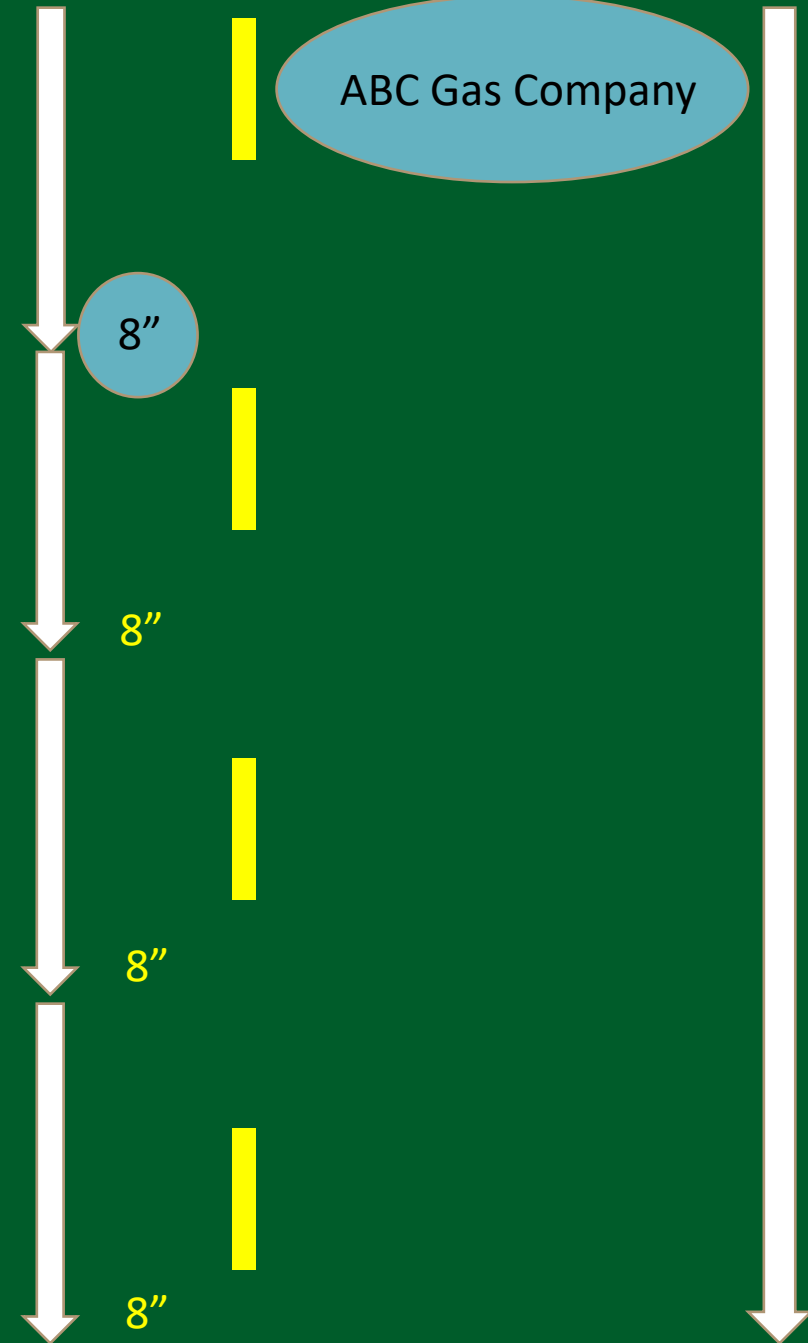
- **94** - Cases Reviewed
- **13** - Cases Tabled for additional information
- **18** - Cases Dismissed for lack of evidence
- **64** – Issued Pipes Plus Training
- **\$43,500** issued in fines

PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50
feet



Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app





THANK YOU!

A copy of this presentation
is available at

www.ncucc.org

