



MAY 2025

NC811 MONTHLY UPDATE

MCDOWELL UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



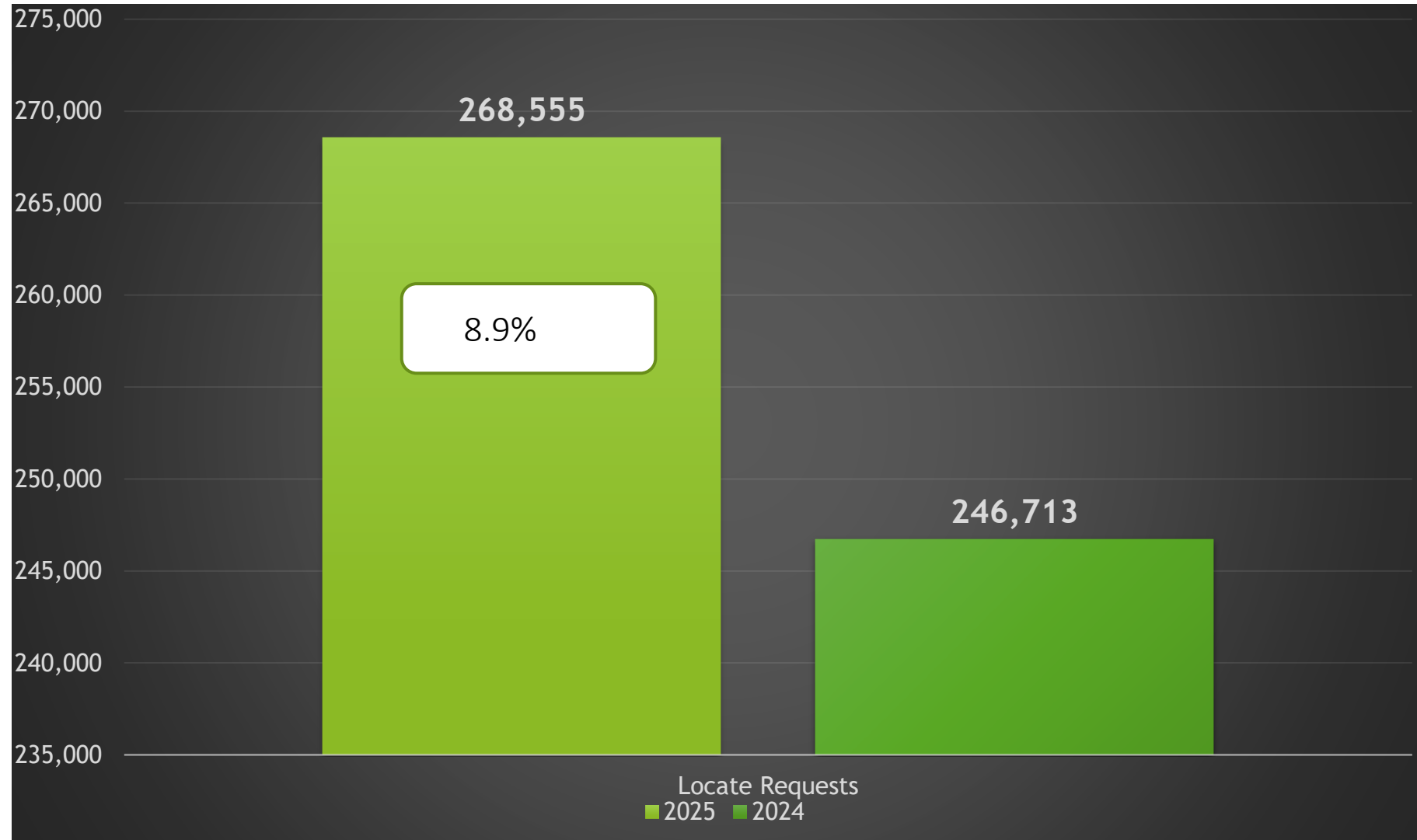
Requests for NC - APRIL 25 vs 24



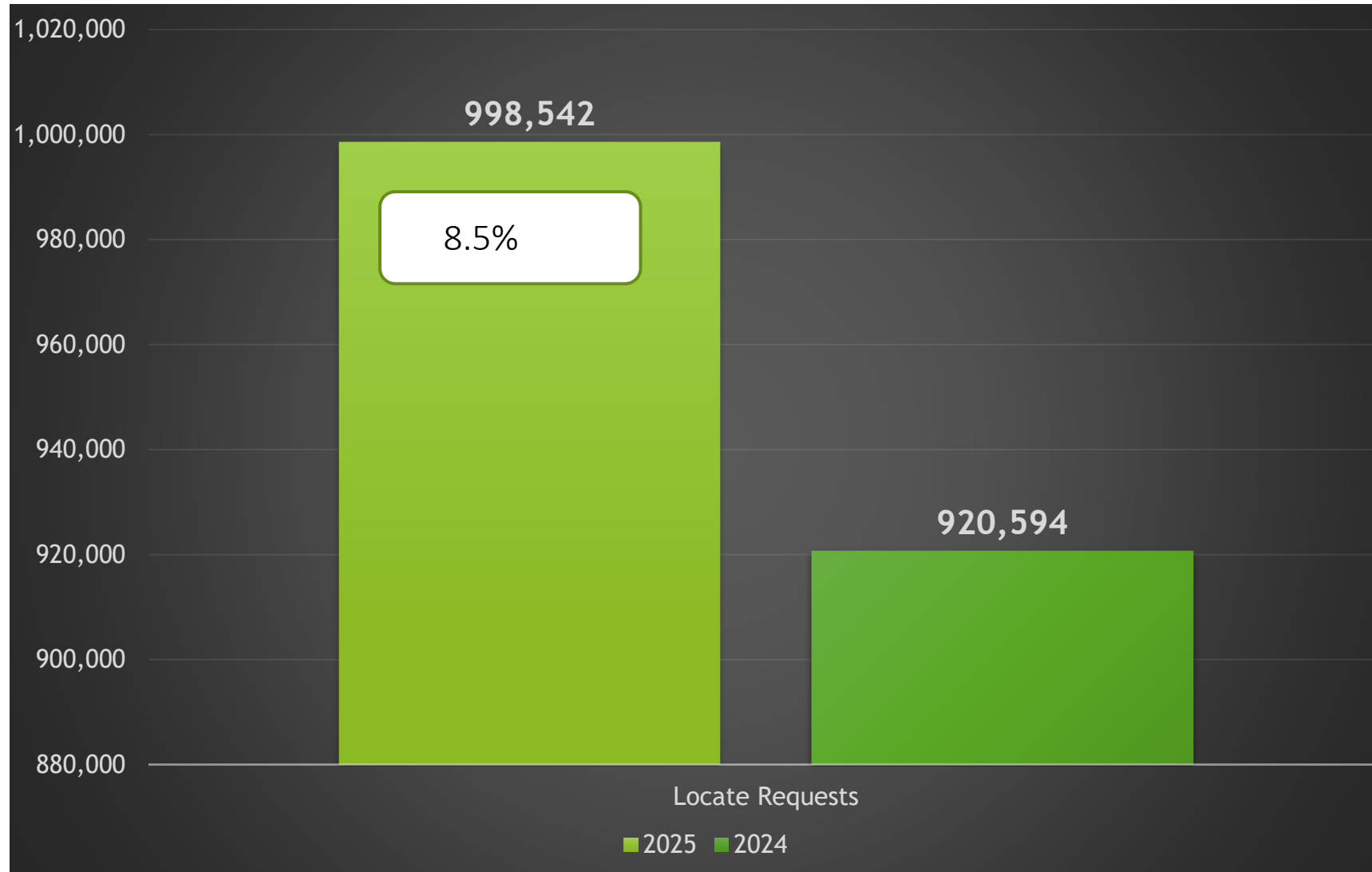
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

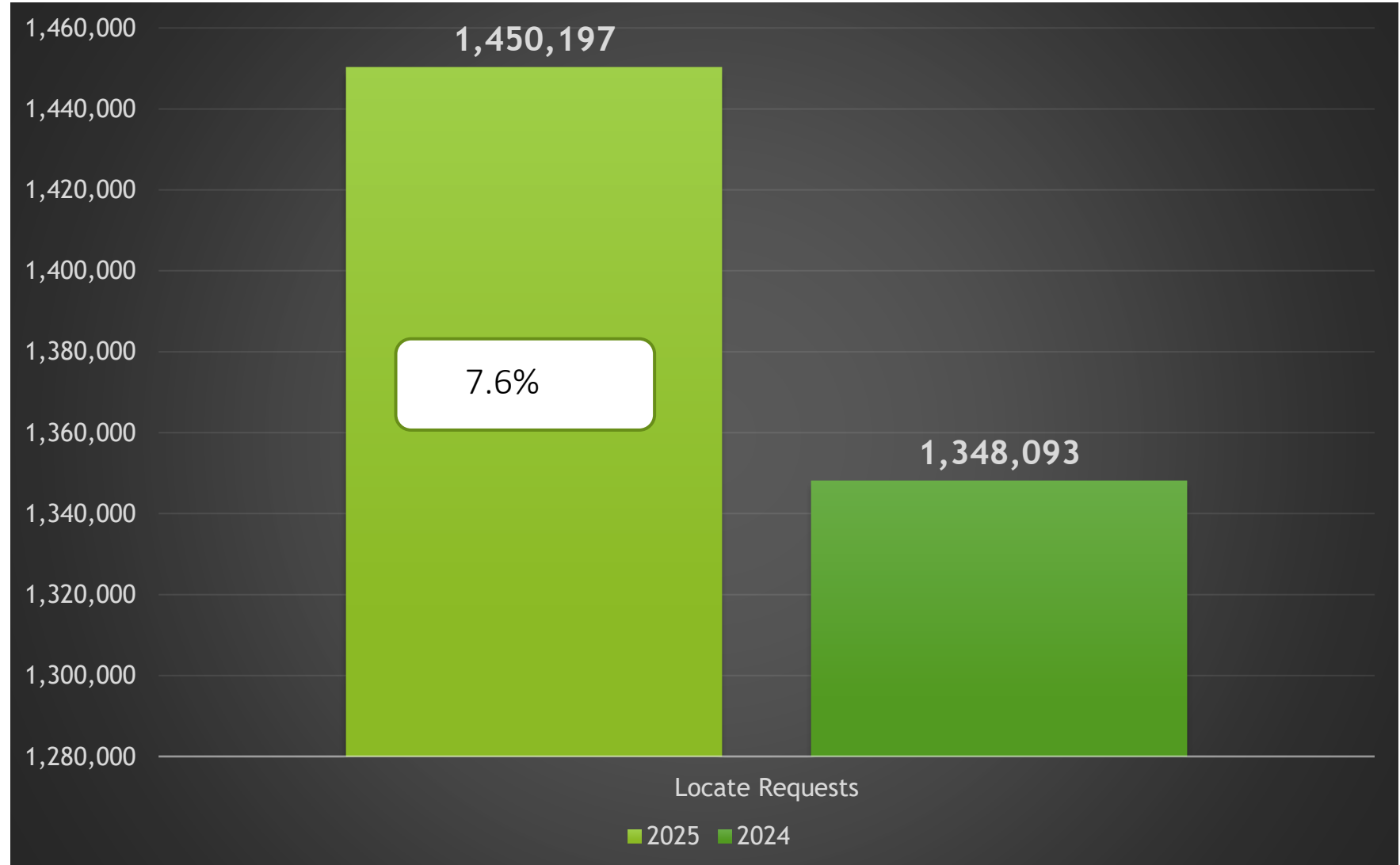
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

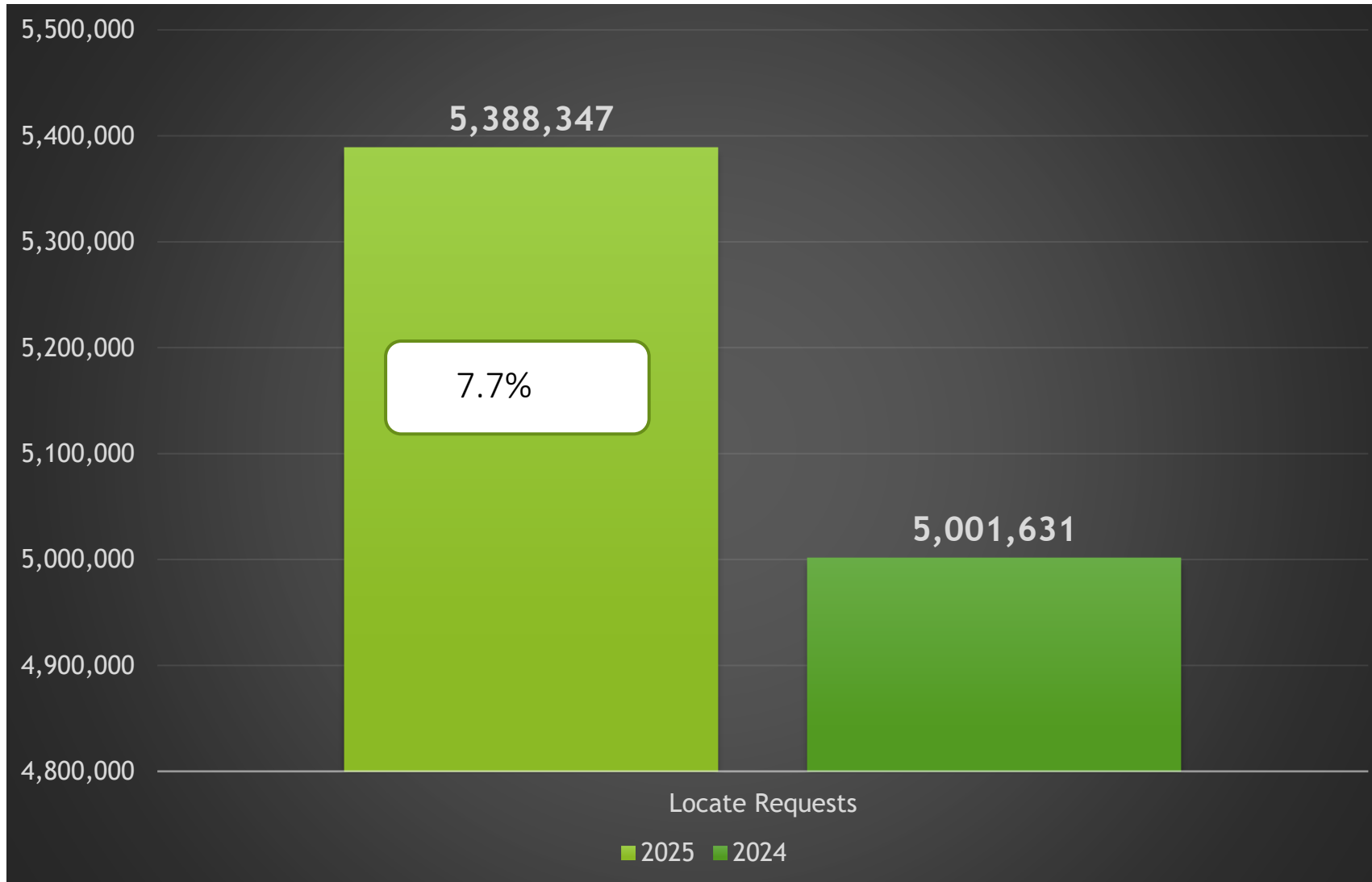


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	18	10	364	21	211	624
2025	79	5	754	43	251	1132
+/- Var	338.9%	-50.0%	107.1%	104.8%	19.0%	81.4%
				Locates per day		54



County ticket Volume

YTD VS PREVIOUS YEAR

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	44	29	1889	55	880	2897
2025	219	20	2515	135	1260	4149
+/- Var	397.7 %	-31.0%	33.1%	145.5%	43.2%	43.2%
			Locates per day			50



County ticket distribution - APRIL

MCDOWELL	1132	PLEASANT GARDENS	5
DYSARTSVILLE	35	SUGAR HILL	13
GLENWOOD	13	WEST MARION	3
HANKINS	4	WOODLAWN	19
LITTLE SWITZERLAND	10		
MARION	481		
NEBO	169		
NORTH COVE	15		
OLD FORT	358		



Top 10 Callers for APRIL

McDowell	Company	Total
1	CERES ENVIRONMENTAL	222
2	BIGHAM CABLE CONSTRUCTION INC	118
3	ARE COMMUNICATIONS	95
4	PERICO COMMUNICATIONS LLC	68
5	WILLIAMS ELECTRIC COMPANY	63
6	DUKE ENERGY	55
7	BIRD ELECTRIC	39
11	ROADSAFE TRAFFIC SYSTEMS	24
12	BULLINGTON CONSTRUCTION	22
13	OPTIMUM	22

DAMAGES

DIRT Damage Information
Reporting Tool





APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18
NC-Anson	4
NC-Beaufort	2
NC-Bertie	2
NC-Brunswick	25
NC-Buncombe	15
NC-Burke	5
NC-Cabarrus	22
NC-Caldwell	17
NC-Carteret	13
NC-Caswell	5
NC-Catawba	22
NC-Chatham	14
NC-Clay	1
NC-Cleveland	14
NC-Columbus	2
NC-Craven	7
NC-Cumberland	60
NC-Currituck	4
NC-Dare	17
NC-Davidson	18
NC-Davie	10

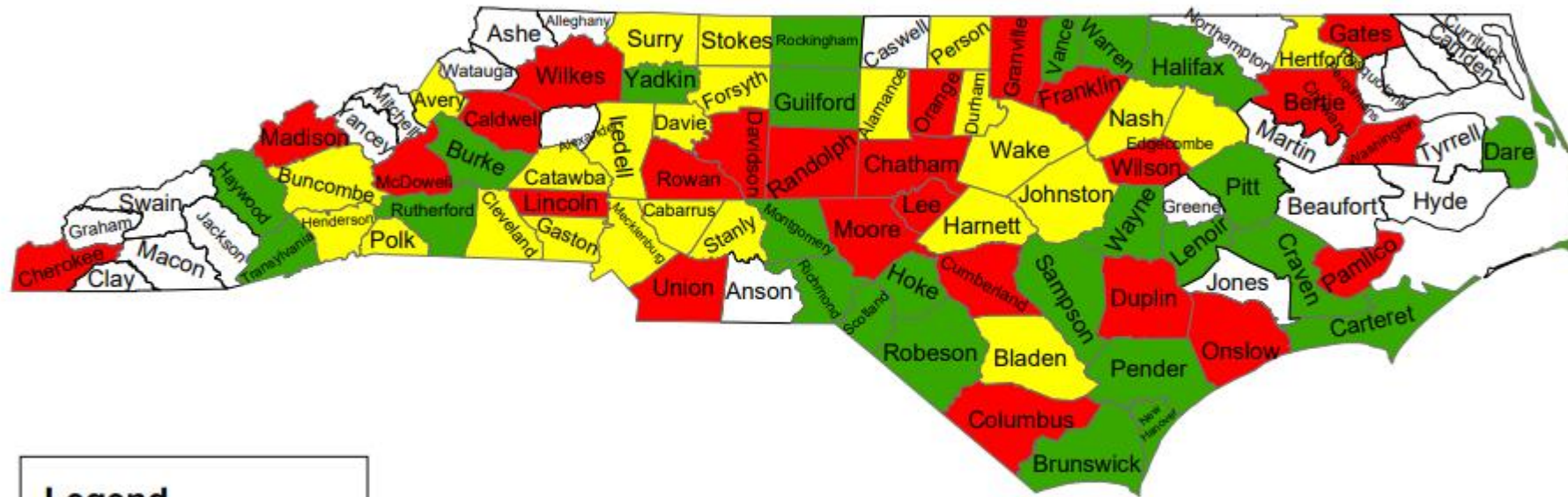
NC-Duplin	4
NC-Durham	70
NC-Edgecombe	2
NC-Forsyth	30
NC-Franklin	10
NC-Gaston	17
NC-Granville	1
NC-Greene	1
NC-Guilford	39
NC-Harnett	42
NC-Haywood	1
NC-Henderson	12
NC-Hertford	2
NC-Iredell	28
NC-Johnston	84
NC-Lee	10
NC-Lenoir	7
NC-Lincoln	7
NC-Macon	3
NC-McDowell	6
NC-Mecklenburg	169
NC-Montgomery	5
NC-Moore	45
NC-Nash	4
NC-New Hanover	46

NC-Northampton	3
NC-Onslow	32
NC-Orange	32
NC-Pamlico	1
NC-Pender	6
NC-Person	2
NC-Pitt	25
NC-Polk	2
NC-Randolph	11
NC-Richmond	2
NC-Robeson	3
NC-Rockingham	7
NC-Rowan	15
NC-Rutherford	4
NC-Sampson	11
NC-Scotland	8
NC-Stanly	3
NC-Stokes	6
NC-Surry	1
NC-Swain	1
NC-Union	39
NC-Vance	3
NC-Wake	208
NC-Warren	1
NC-Washington	1

NC-Watauga	3
NC-Wayne	11
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	1
NC-Yancey	1

Damages Per 1,000 Transmissions

April
2025

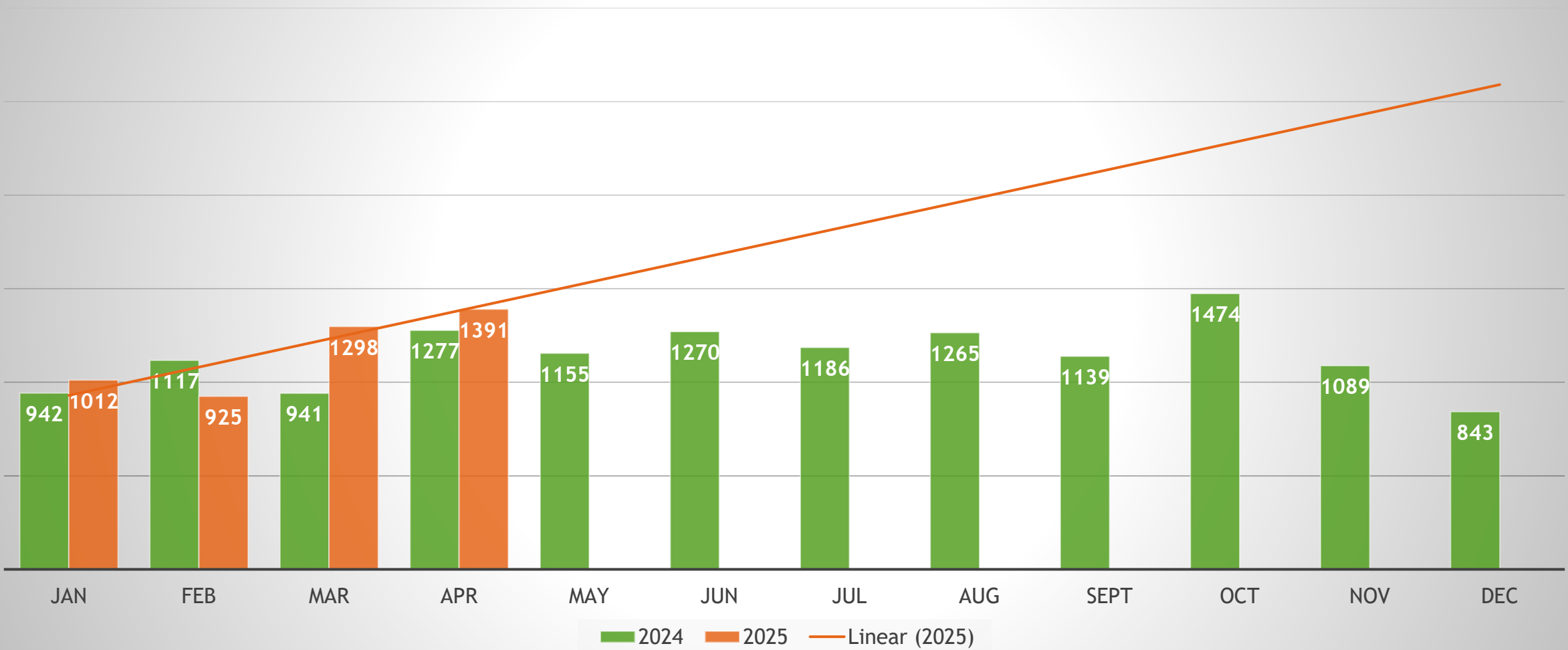


Legend

Quantile

	0.000000
	0.000001 - 0.613968
	0.613969 - 0.925069
	0.925070 - 5.347594

Damages in North Carolina 2025 vs 2024



Education Team



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THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



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