



MAY 2025
NC811 MONTHLY UPDATE

MOORE UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



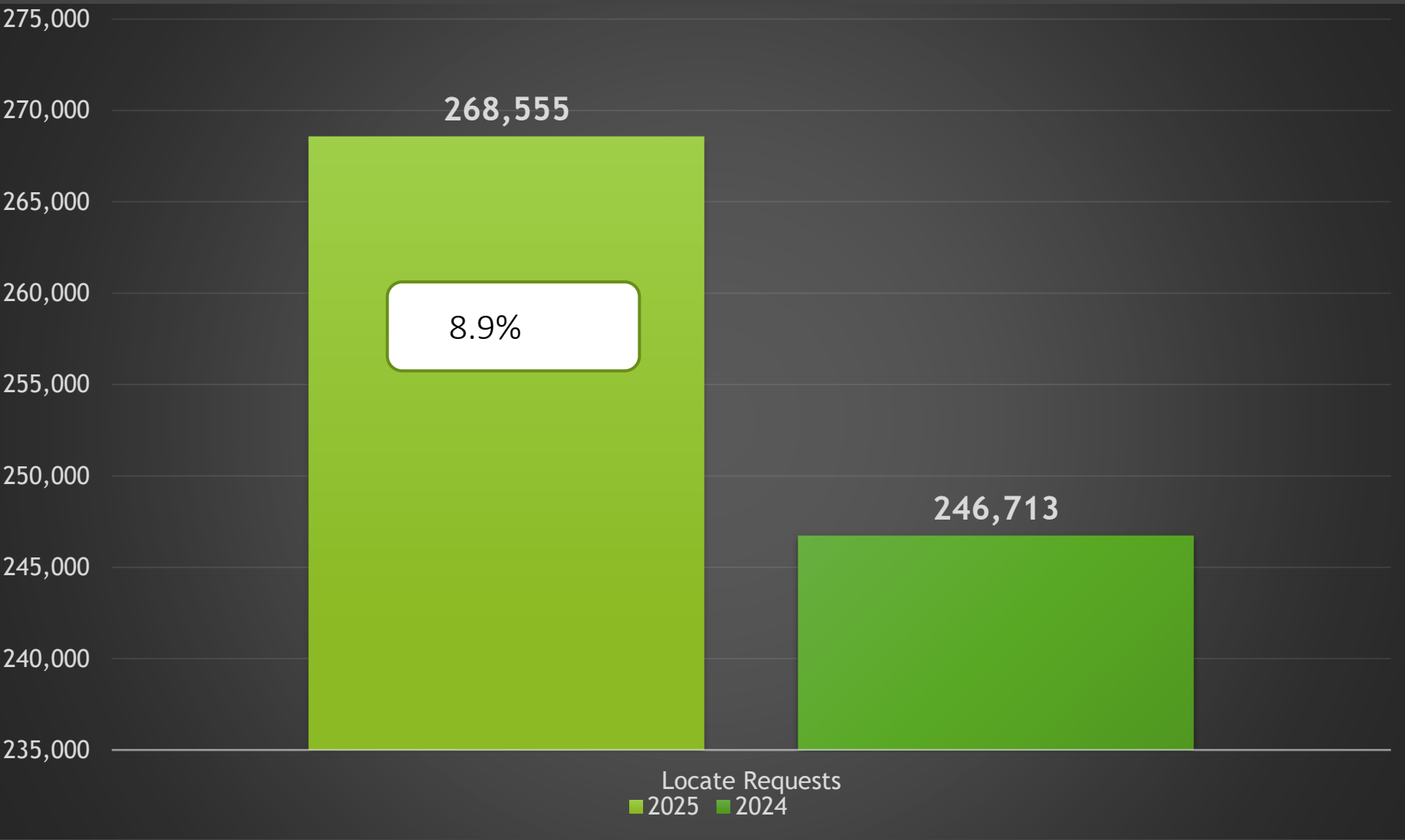
Locate Requests for NC - APRIL 25 vs 24



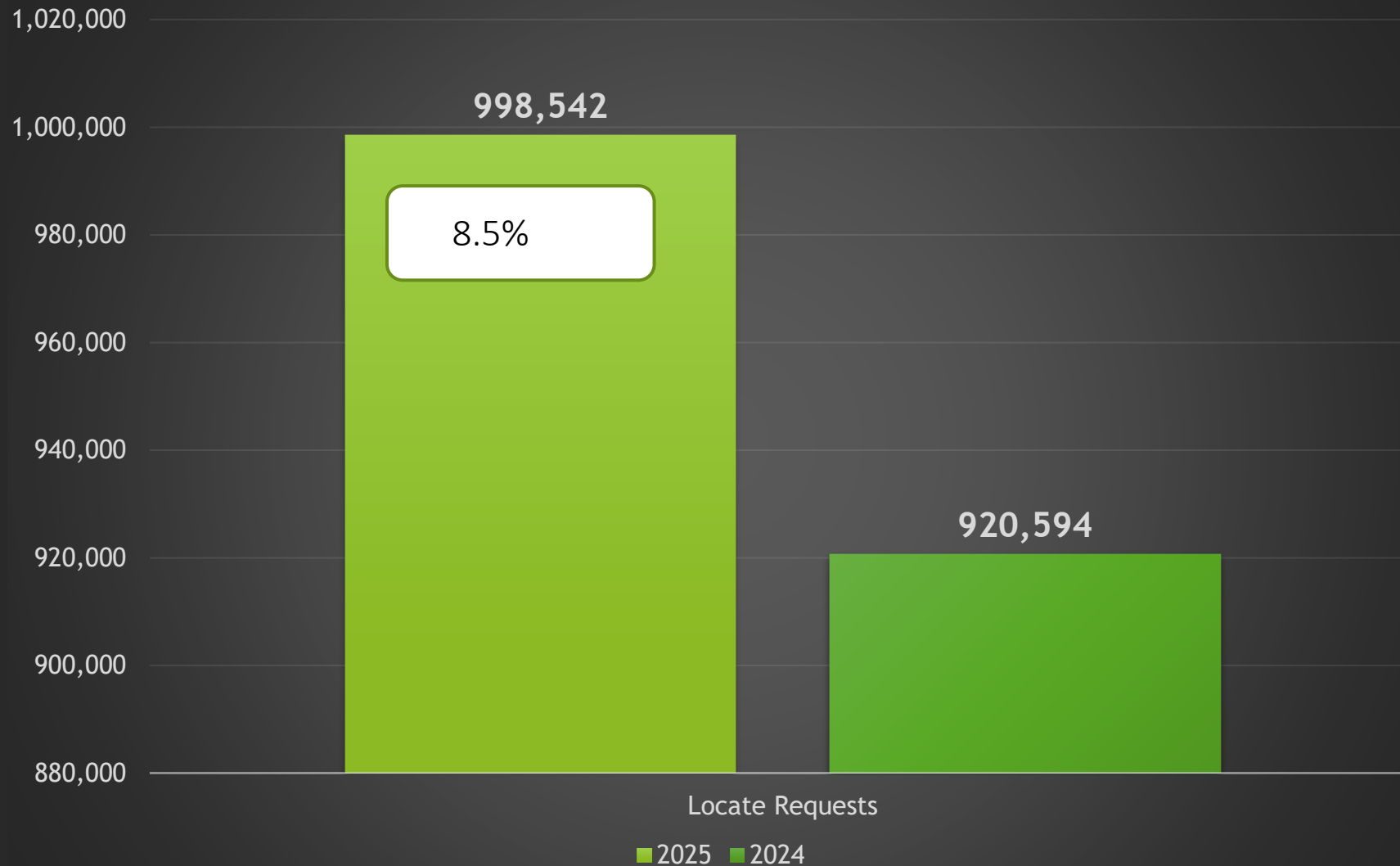
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

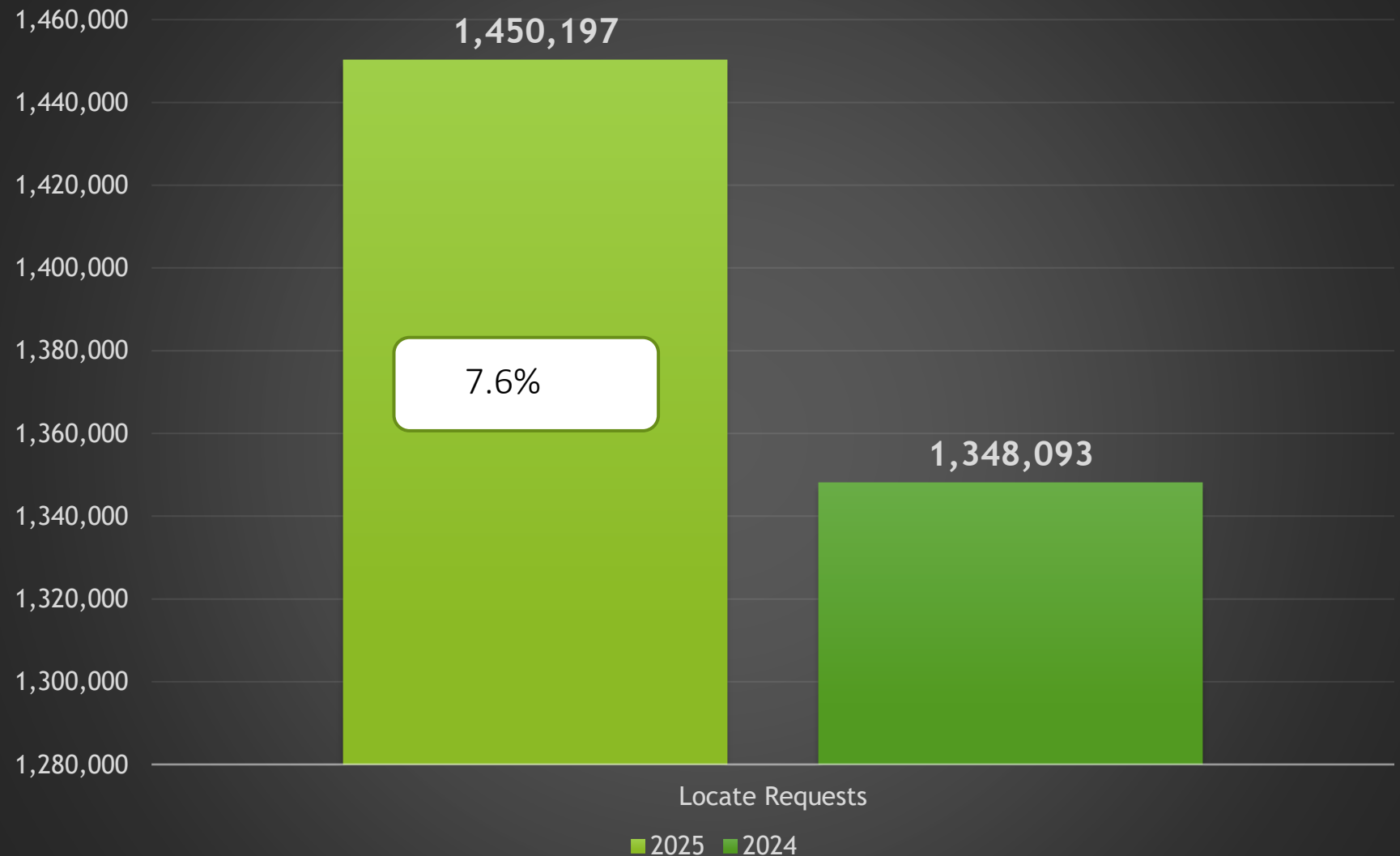
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

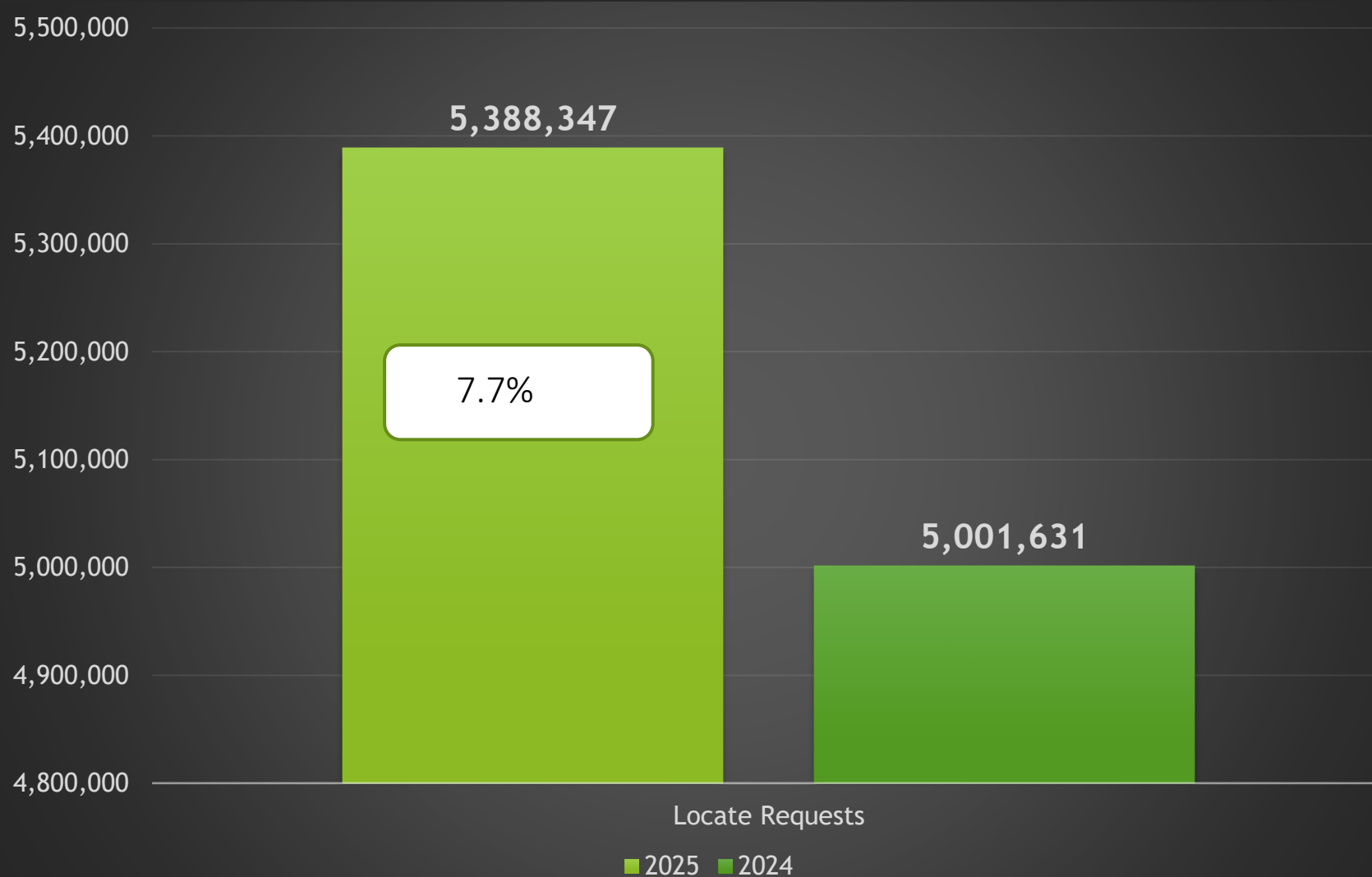


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

Moore	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	188	36	1860	59	957	3100
2025	493	24	2863	144	2150	5674
	162.2%	-33.3%	53.9%	144.1%	124.7%	83.0%
				Locates per day		270



County ticket Volume

YTD VS PREVIOUS YEAR

Moore	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	934	157	7572	344	3638	12645
2025	2132	259	10707	606	5942	19646
	128.3%	65.0%	41.4%	76.2%	63.3%	55.4%



County ticket distribution - APRIL

MOORE	5674
ABERDEEN	1070
CAMERON	84
CARTHAGE	473
EAGLE SPRINGS	25
FOXFIRE	47
FOXFIRE VILLAGE	10
JACKSON SPRINGS	64
LAKEVIEW	18
PINEBLUFF	43
PINEHURST	1107
ROBBINS	150
SEVEN LAKES	593
SOUTHERN PINES	1369
VASS	227
WEST END	288
WHISPERING PINES	87



Top 10 Callers for APRIL

1	F C C	604
2	R H UNDERGROUND LLC	481
3	SPEEDIES UNDERGROUND SERVICES, INC	300
4	LKN UNDERGROUND	291
5	WINDSTREAM COMMUNICATIONS	245
6	MASTEC	237
7	R G COMMUNICATIONS INC	234
8	EVERGREEN LANDSCAPING & MAINTENANCE INC	179
9	A & L CABLE SERVICES INC	176
10	CONNECT UNDERGROUND	156

DAMAGES

DIRT Damage Information
Reporting Tool





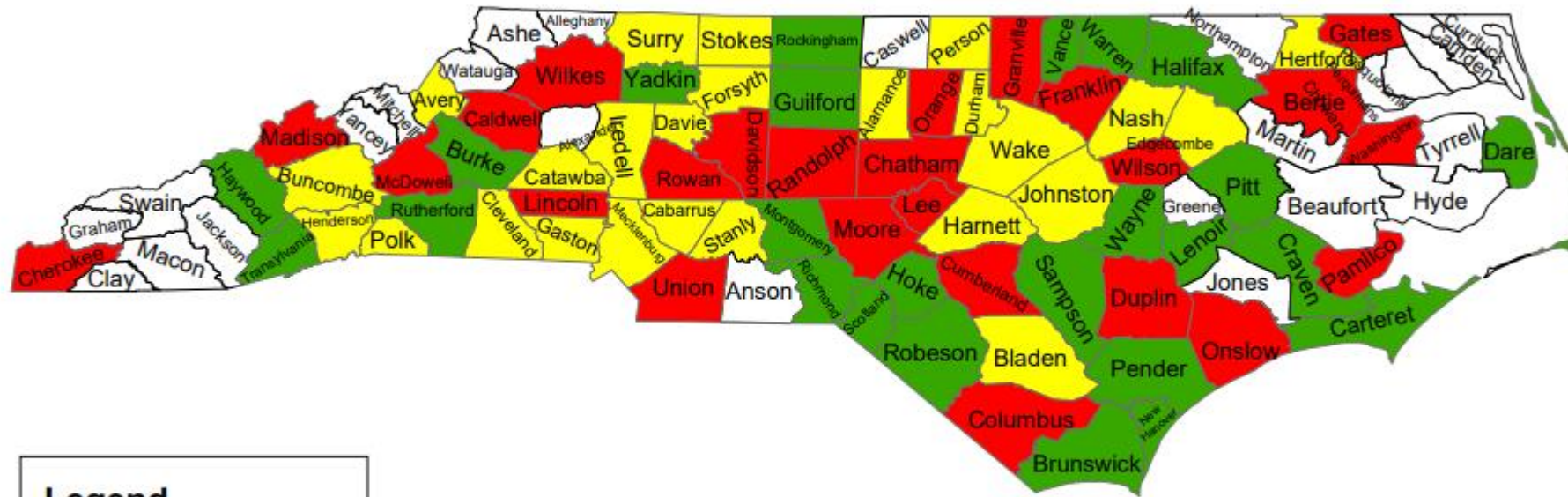
APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18	NC-Duplin	4	NC-Northampton	3	NC-Watauga	3
NC-Anson	4	NC-Durham	70	NC-Onslow	32	NC-Wayne	11
NC-Beaufort	2	NC-Edgecombe	2	NC-Orange	32	NC-Wilkes	1
NC-Bertie	2	NC-Forsyth	30	NC-Pamlico	1	NC-Wilson	5
NC-Brunswick	25	NC-Franklin	10	NC-Pender	6	NC-Yadkin	1
NC-Buncombe	15	NC-Gaston	17	NC-Person	2	NC-Yancey	1
NC-Burke	5	NC-Granville	1	NC-Pitt	25		
NC-Cabarrus	22	NC-Greene	1	NC-Polk	2		
NC-Caldwell	17	NC-Guilford	39	NC-Randolph	11		
NC-Carteret	13	NC-Harnett	42	NC-Richmond	2		
NC-Caswell	5	NC-Haywood	1	NC-Robeson	3		
NC-Catawba	22	NC-Henderson	12	NC-Rockingham	7		
NC-Chatham	14	NC-Hertford	2	NC-Rowan	15		
NC-Clay	1	NC-Iredell	28	NC-Rutherford	4		
NC-Cleveland	14	NC-Johnston	84	NC-Sampson	11		
NC-Columbus	2	NC-Lee	10	NC-Scotland	8		
NC-Craven	7	NC-Lenoir	7	NC-Stanly	3		
NC-Cumberland	60	NC-Lincoln	7	NC-Stokes	6		
NC-Currituck	4	NC-Macon	3	NC-Surry	1		
NC-Dare	17	NC-McDowell	6	NC-Swain	1		
NC-Davidson	18	NC-Mecklenburg	169	NC-Union	39		
NC-Davie	10	NC-Montgomery	5	NC-Vance	3		
		NC-Moore	45	NC-Wake	208		
		NC-Nash	4	NC-Warren	1		
		NC-New Hanover	46	NC-Washington	1		

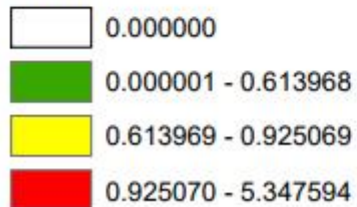
Damages Per 1,000 Transmissions

April
2025

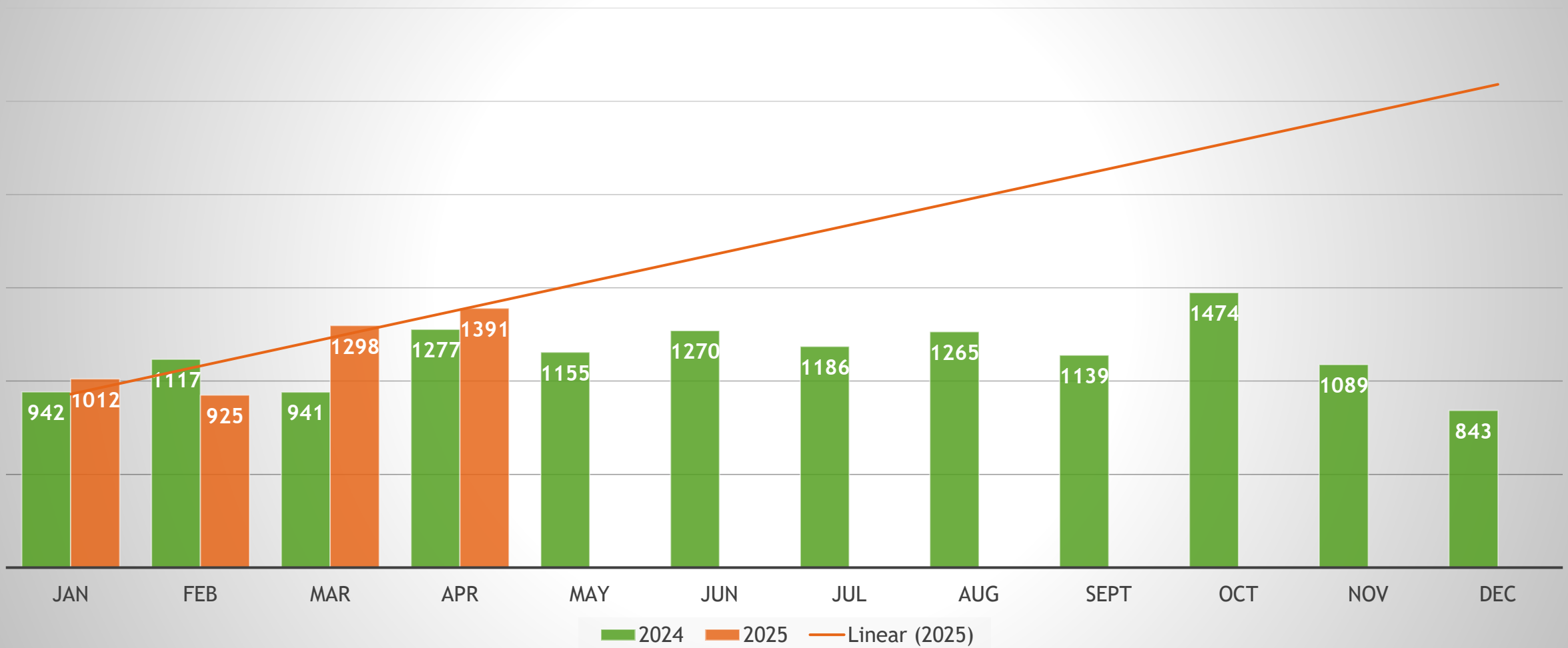


Legend

Quantile



Damages in North Carolina 2025 vs 2024



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THANK YOU!

A copy of this presentation
is available at

www.ncucc.org

