

# JUNE 2025

NC811 MONTHLY UPDATE

SURRY WILKES YADKIN



# Upcoming meetings

- **Excavator Safety Day-PNG /closed**  
June 25, 2025 at 8:00am  
PNG, 2611 Greengate Drive, Greensboro
- **NC State UCC Meeting**  
July 8, 2025 at 10:00am  
Charlotte Water,  
5730 General Commerce Dr., Charlotte
- **NC811 Board**  
July 18, 2025 at 8:30am  
Crowne Plaza Resort,  
1 Resort Drive, Asheville



# Tailgate Wraps

*20 wraps still available for free.*

**Apply today!**



[nc811.org/nc811-tailgate-wraps](https://nc811.org/nc811-tailgate-wraps)







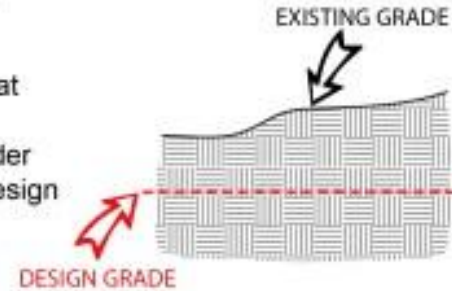
Grading is  
excavation and  
requires a locate.

# Land Development 101

## ROUGH GRADING TERMS

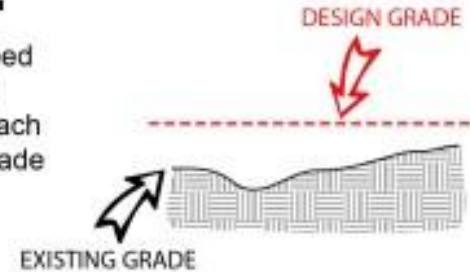
### 1. CUT

Existing dirt that needs to be removed in order to reach the design grade below.

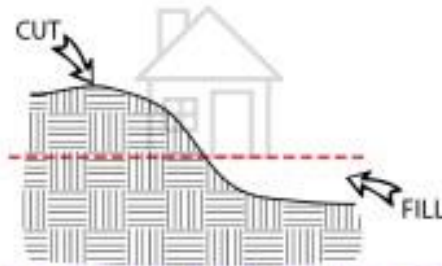


### 2. FILL

Areas that need to be filled in with dirt to reach the design grade above.



### 3. TRANSITION LOT



A lot where both a "cut" and a "fill" occur.

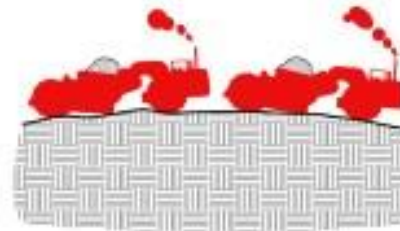
### 4. SITE CLEARING/DEMO



Removal of all vegetation, roots, trash, and other debris on site prior to the rough grade beginning.

### 5. MASS EXCAVATION

The removal and transportation of large volumes of dirt using large pieces of equipment (scrapers).



### 6. OVER-EXCAVATION

Additional excavation beyond the design grade in order to prep a solid foundation for houses or other structures.



# Data Insights

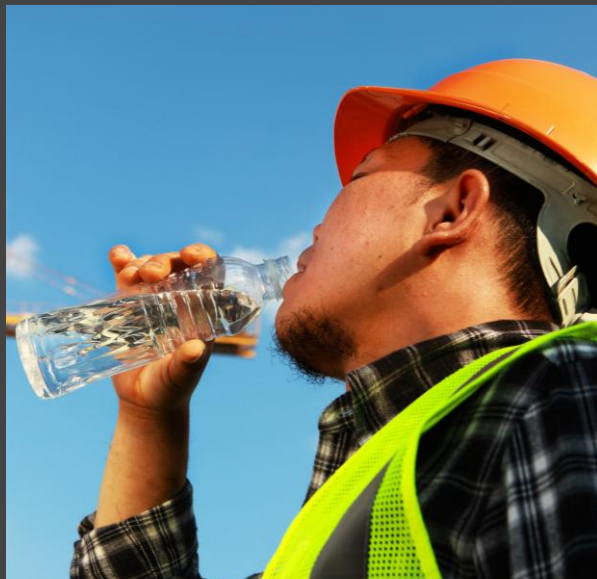
Locate Requests

Transmissions

County ticket volume  
and distribution



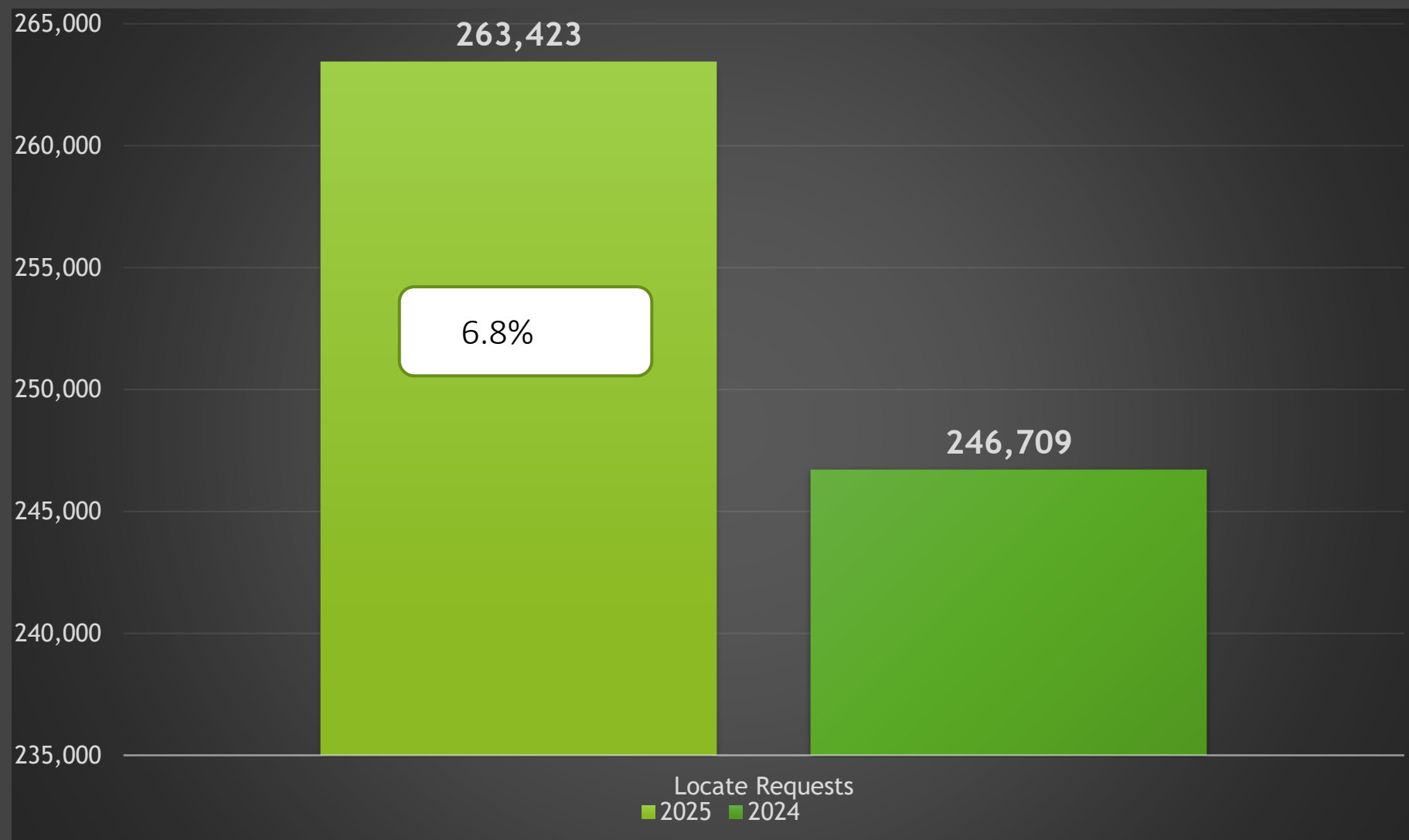
# Locate Requests for NC - MAY 25 vs 24



May, 2025 - 263,423 / 2024 - 246,709 = (6.8%)

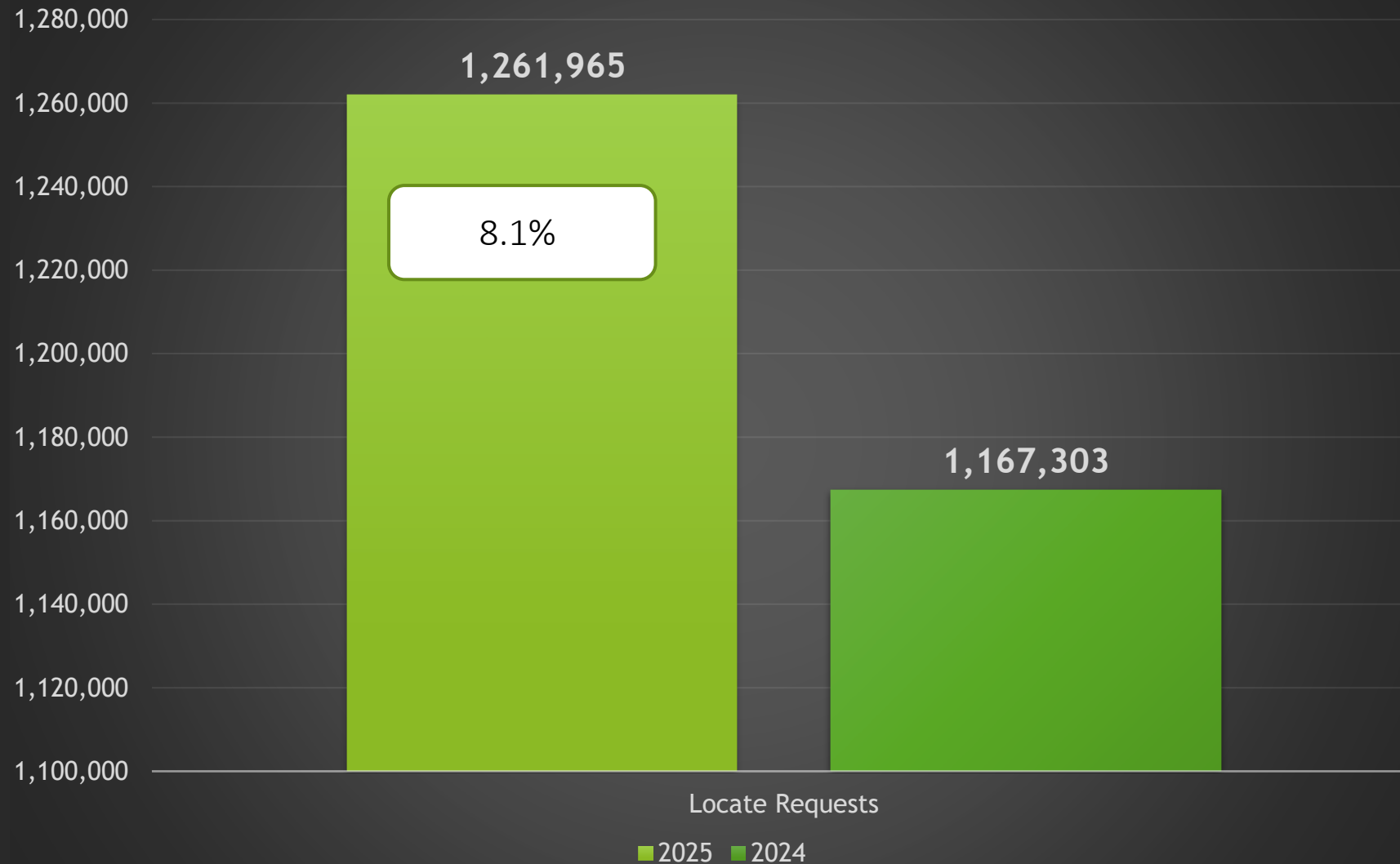
YTD 2025 - 1,261,965 / 2024 - 1,167,303 = +8.1%

Updates for May (79,800)  
= 30.3% of volume / 2025 April  
(78,026) = 29.1% (1.2%  
Increase from the month  
before)





# Locate Requests for NC - YTD



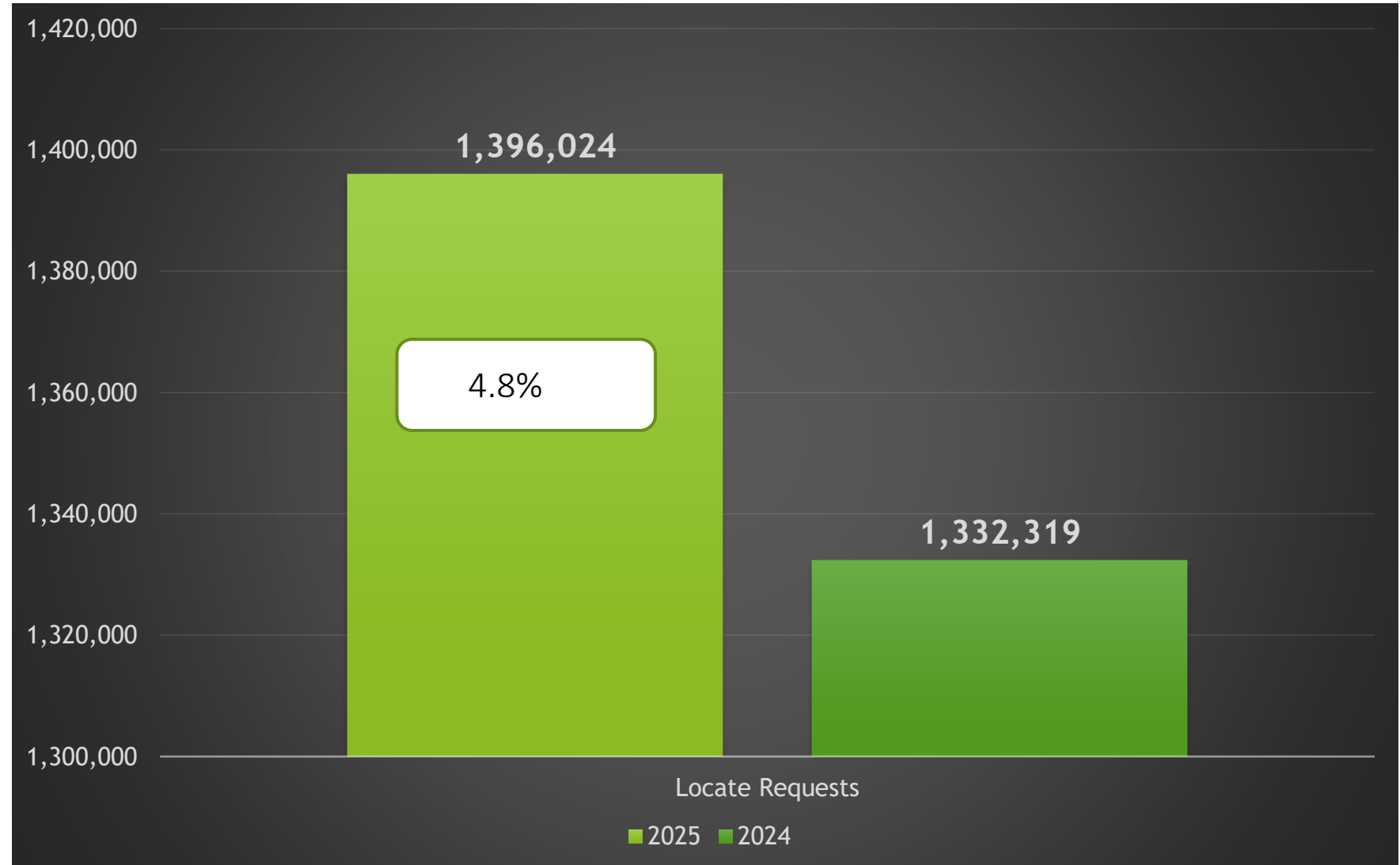
May, 2025 - 263,423 / 2024 -  
246,709=(6.8%)  
YTD 2025 - 1,261,965/ 2024 -  
1,167,303 = +8.1%

# Transmissions for NC - MAY 25 vs 24



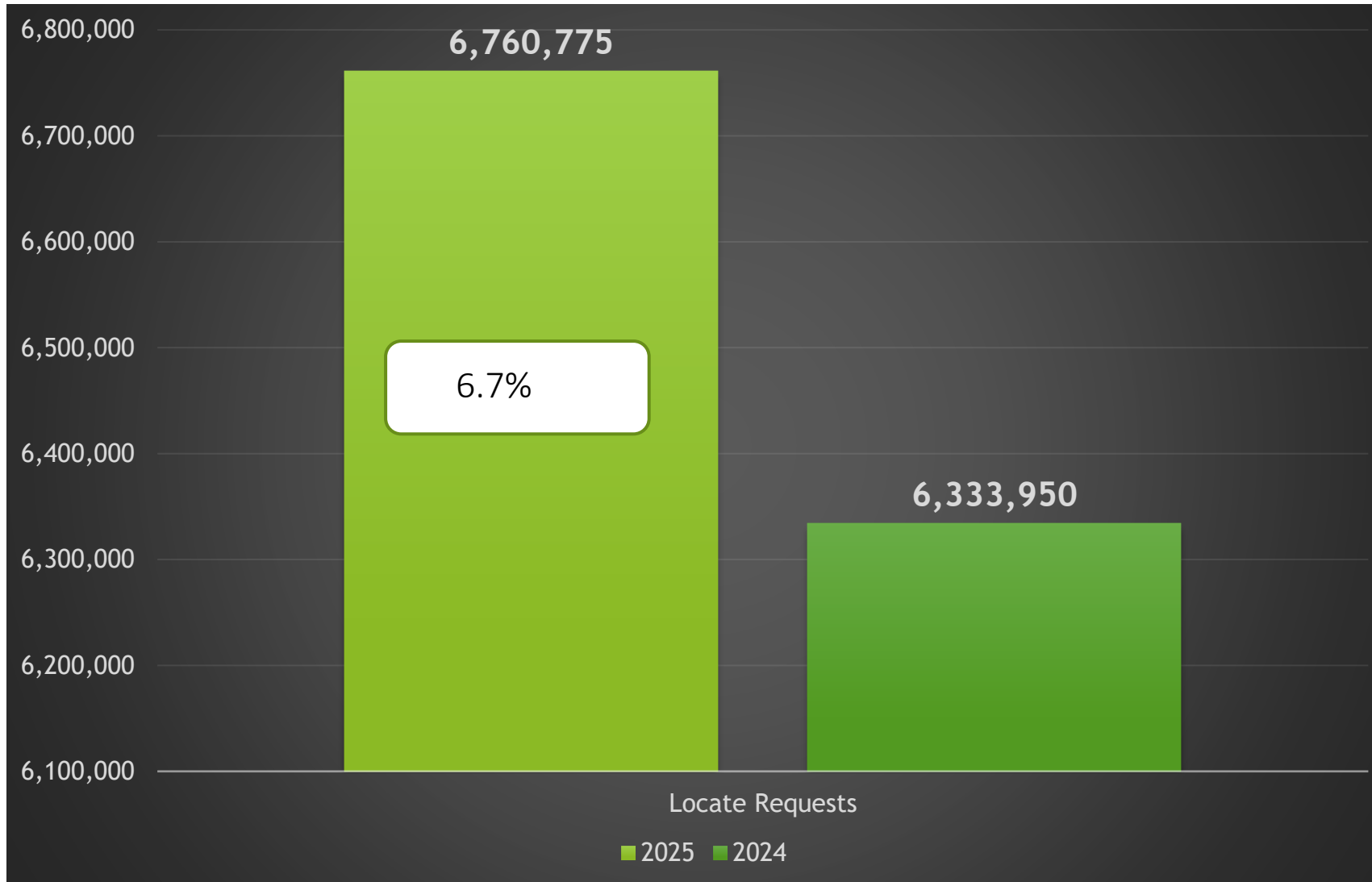
Transmissions MTD 2025-  
1,396,024 / 2024 -  
1,332,319 = (4.8%)

Transmissions YTD 2025-  
6,760,775 / 2024 - 6,333,950 =  
(6.7%)





# Transmissions for NC - YTD 2025



Transmissions MTD 2025-  
1,396,024 / 2024 -  
1,332,319 = (4.8%)

Transmissions YTD 2025-  
6,760,775 / 2024 - 6,333,950 =  
(6.7%)



# County ticket Volume

MAY 2025 VS 2024

| Surry   | 3 HR    | CNCL  | NEW    | RXMT            | UPDT   | TOTAL<br>Tickets |
|---------|---------|-------|--------|-----------------|--------|------------------|
| 2024    | 10      | 3     | 614    | 11              | 155    | 793              |
| 2025    | 303     | 4     | 490    | 16              | 608    | 1421             |
| +/- Var | 2930.0% | 33.3% | -20.2% | 45.5%           | 292.3% | 79.2%            |
|         |         |       |        | Locates per day |        | 65               |





# County ticket Volume

## YTD VS PREVIOUS YEAR

| Surry   | 3 HR    | CNCL  | NEW             | RXMT  | UPDT  | TOTAL Tickets |
|---------|---------|-------|-----------------|-------|-------|---------------|
| 2024    | 96      | 29    | 2765            | 72    | 1214  | 4176          |
| 2025    | 1126    | 40    | 2550            | 70    | 2250  | 6036          |
| +/- Var | 1072.9% | 37.9% | -7.8%           | -2.8% | 85.3% | 44.5%         |
|         |         |       | Locates per day |       |       | 57            |



## County ticket distribution - MAY

|               |             |
|---------------|-------------|
| <b>SURRY</b>  | <b>1421</b> |
| ARARAT        | 5           |
| <b>DOBSON</b> | <b>139</b>  |
| <b>ELKIN</b>  | <b>138</b>  |
| FLAT ROCK     | 5           |
| FRANKLIN      | 3           |
| LEVEL CROSS   | 5           |
| LONG HILL     | 4           |
| LOWGAP        | 5           |
| WESTFIELD     | 12          |

|                       |            |
|-----------------------|------------|
| <b>MOUNT AIRY</b>     | <b>413</b> |
| <b>PILOT MOUNTAIN</b> | <b>629</b> |
| SHOALS                | 11         |
| SILOAM                | 12         |
| STATE ROAD            | 21         |
| THURMOND              | 4          |





## Top 10 Callers for MAY

| Surry | Company                                 | Total |
|-------|---|-------|
| 1     | JIMMY R LYNCH AND SONS INC              | 499   |
| 2     | TUCKER INC                              | 107   |
| 3     | MASTEC                                  | 78    |
| 4     | UTILITY LINES CONSTRUCTION SERVICES INC | 67    |
| 5     | HIATTS CABLE SERVICE                    | 67    |
| 6     | J & L CABLE SERVICES                    | 52    |
| 7     | DUKE ENERGY                             | 38    |
| 8     | GILBERT ENGINEERING                     | 34    |
| 9     | HOLT CONSTRUCTION                       | 25    |
| 10    | MASTEC                                  | 23    |



# County ticket Volume

MAY 2025 VS 2024

| Wilkes  | 3 HR   | CNCL   | NEW   | RXMT            | UPDT  | TOTAL Tickets |
|---------|--------|--------|-------|-----------------|-------|---------------|
| 2024    | 17     | 2      | 458   | 6               | 106   | 589           |
| 2025    | 53     | 5      | 681   | 33              | 117   | 889           |
| +/- Var | 211.8% | 150.0% | 48.7% | 450.0%          | 10.4% | 50.9%         |
|         |        |        |       | Locates per day |       | 40            |





# County ticket Volume

YTD VS PREVIOUS YEAR

| Wilkes  | 3 HR   | CNCL | NEW             | RXMT   | UPDT  | TOTAL Tickets |
|---------|--------|------|-----------------|--------|-------|---------------|
| 2024    | 73     | 33   | 2185            | 43     | 622   | 2956          |
| 2025    | 218    | 36   | 2792            | 129    | 990   | 4165          |
| +/- Var | 198.6% | 9.1% | 27.8%           | 200.0% | 59.2% | 40.9%         |
|         |        |      | Locates per day |        |       | 40            |



## County ticket distribution - MAY

|                |            |
|----------------|------------|
| <b>WILKES</b>  | <b>889</b> |
| ANTIOCH        | 4          |
| BOOMER         | 9          |
| CRICKET        | 5          |
| <b>ELKIN</b>   | <b>179</b> |
| FERGUSON       | 11         |
| HAYS           | 58         |
| MCGRADY        | 10         |
| MILLERS CREEK  | 40         |
| MORAVIAN FALLS | 26         |

|                             |            |
|-----------------------------|------------|
| MULBERRY                    | 26         |
| <b>NORTH<br/>WILKESBORO</b> | <b>194</b> |
| PURLEAR                     | 25         |
| ROARING RIVER               | 23         |
| RONDA                       | 16         |
| TRAPHILL                    | 37         |
| WILBAR                      | 4          |
| <b>WILKESBORO</b>           | <b>216</b> |



## Top 10 Callers for MAY

| Wilkes | Company                           | Total |
|--------|-----------------------------------|-------|
| 1      | DOUBLE J DIRECTIONAL DRILLING LLC | 114   |
| 2      | ERIC NEWTON TRENCHING             | 87    |
| 3      | A P T COMMUNICATIONS LLC          | 35    |
| 4      | J & S UNDERGROUND                 | 35    |
| 5      | DUKE ENERGY                       | 34    |
| 6      | BRANCH CIVIL                      | 34    |
| 7      | BERANDA                           | 34    |
| 8      | PIKE ELECTRIC                     | 33    |
| 9      | ELITE FIBER COMMUNICATIONS        | 32    |
| 10     | GUZMAN CONTRACTING CORP           | 24    |





# County ticket Volume

MAY 2025 VS 2024

| Yadkin  | 3 HR | CNCL   | NEW    | RXMT            | UPDT   | TOTAL Tickets |
|---------|------|--------|--------|-----------------|--------|---------------|
| 2024    | 13   | 4      | 518    | 3               | 529    | 1067          |
| 2025    | 14   | 1      | 397    | 7               | 166    | 585           |
| +/- Var | 7.7% | -75.0% | -23.4% | 133.3%          | -68.6% | -45.2%        |
|         |      |        |        | Locates per day |        | 27            |



# County ticket Volume

YTD VS PREVIOUS YEAR

| Yadkin  | 3 HR   | CNCL   | NEW             | RXMT   | UPDT  | TOTAL Tickets |
|---------|--------|--------|-----------------|--------|-------|---------------|
| 2024    | 34     | 35     | 2892            | 30     | 1299  | 4290          |
| 2025    | 73     | 15     | 2634            | 63     | 1518  | 4303          |
| +/- Var | 114.7% | -57.1% | -8.9%           | 110.0% | 16.9% | 0.3%          |
|         |        |        | Locates per day |        |       | 41            |



## County ticket distribution - MAY

|                    |            |
|--------------------|------------|
| <b>YADKIN</b>      | <b>585</b> |
| <b>BOONVILLE</b>   | <b>136</b> |
| <b>EAST BEND</b>   | <b>116</b> |
| FORBUSH            | 6          |
| HAMPTONVILLE       | 43         |
| JONESVILLE         | 46         |
| MARLER             | 22         |
| <b>YADKINVILLE</b> | <b>207</b> |





## Top 10 Callers for MAY

| Yadkin | Company                                 | Total |
|--------|---|-------|
| 1      | YADTEL / ZIRRUS                         | 99    |
| 2      | FREDERICK MATTHEW ROBINSON CO           | 79    |
| 3      | TUCKER INC                              | 68    |
| 4      | PIKE ELECTRIC                           | 27    |
| 5      | BAKER UNDERGROUND INC                   | 20    |
| 6      | R AND R UNDERGROUND                     | 20    |
| 7      | J & L CABLE SERVICES                    | 18    |
| 8      | EVERGREEN LANDSCAPING & MAINTENANCE INC | 16    |
| 9      | MASTEC                                  | 16    |
| 10     | B & C CONSTRUCTION                      | 9     |

# DAMAGES

**DIRT** Damage Information  
Reporting Tool





# MAY DAMAGES BY COUNTY

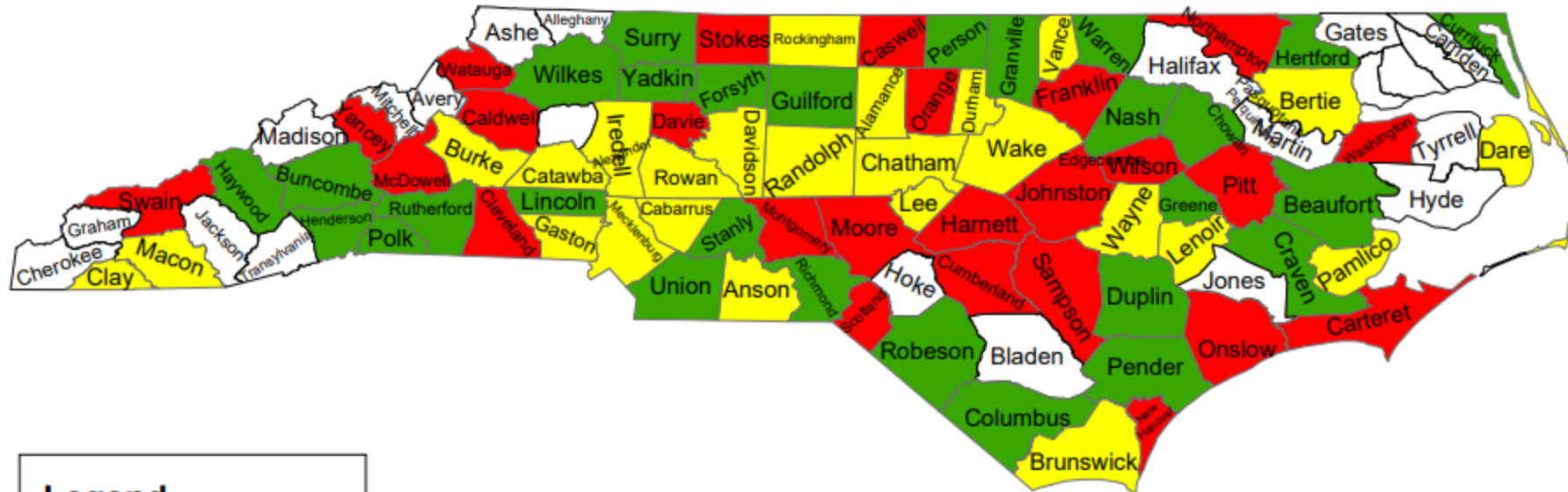
Grand Total – 1,209

|               |    |              |    |                |     |            |     |
|---------------|----|--------------|----|----------------|-----|------------|-----|
| NC-Alamance   | 17 | NC-Duplin    | 4  | NC-Mecklenburg | 151 | NC-Tyrrell | 1   |
| NC-Alexander  | 2  | NC-Durham    | 98 | NC-Moore       | 25  | NC-Union   | 46  |
| NC-Anson      | 4  | NC-Edgecombe | 6  | NC-Nash        | 7   | NC-Vance   | 2   |
| NC-Avery      | 1  | NC-Forsyth   | 25 | NC-New Hanover | 47  | NC-Wake    | 158 |
| NC-Beaufort   | 3  | NC-Franklin  | 9  | NC-Northampton | 3   | NC-Warren  | 4   |
| NC-Bertie     | 3  | NC-Gaston    | 9  | NC-Onslow      | 17  | NC-Watauga | 4   |
| NC-Bladen     | 2  | NC-Granville | 1  | NC-Orange      | 13  | NC-Wayne   | 4   |
| NC-Brunswick  | 14 | NC-Greene    | 3  | NC-Pamlico     | 1   | NC-Wilkes  | 2   |
| NC-Buncombe   | 16 | NC-Guilford  | 33 | NC-Pasquotank  | 1   | NC-Wilson  | 1   |
| NC-Burke      | 2  | NC-Harnett   | 31 | NC-Pender      | 10  |            |     |
| NC-Cabarrus   | 29 | NC-Haywood   | 4  | NC-Perquimans  | 1   |            |     |
| NC-Caldwell   | 8  | NC-Henderson | 9  | NC-Person      | 2   |            |     |
| NC-Carteret   | 7  | NC-Hertford  | 1  | NC-Pitt        | 17  |            |     |
| NC-Catawba    | 16 | NC-Hoke      | 4  | NC-Polk        | 2   |            |     |
| NC-Chatham    | 24 | NC-Hyde      | 1  | NC-Randolph    | 10  |            |     |
| NC-Chowan     | 1  | NC-Iredell   | 20 | NC-Richmond    | 3   |            |     |
| NC-Clay       | 1  | NC-Jackson   | 4  | NC-Robeson     | 9   |            |     |
| NC-Cleveland  | 9  | NC-Johnston  | 59 | NC-Rockingham  | 3   |            |     |
| NC-Columbus   | 4  | NC-Lee       | 5  | NC-Rowan       | 7   |            |     |
| NC-Craven     | 5  | NC-Lenoir    | 4  | NC-Rutherford  | 13  |            |     |
| NC-Cumberland | 64 | NC-Lincoln   | 7  | NC-Sampson     | 5   |            |     |
| NC-Currituck  | 7  | NC-Macon     | 7  | NC-Scotland    | 3   |            |     |
| NC-Dare       | 11 | NC-Madison   | 1  | NC-Stanly      | 6   |            |     |
| NC-Davidson   | 20 | NC-Martin    | 1  | NC-Stokes      | 2   |            |     |
| NC-Davie      | 3  | NC-McDowell  | 9  | NC-Surry       | 1   |            |     |



# Damages Per 1,000 Transmissions

May  
2025

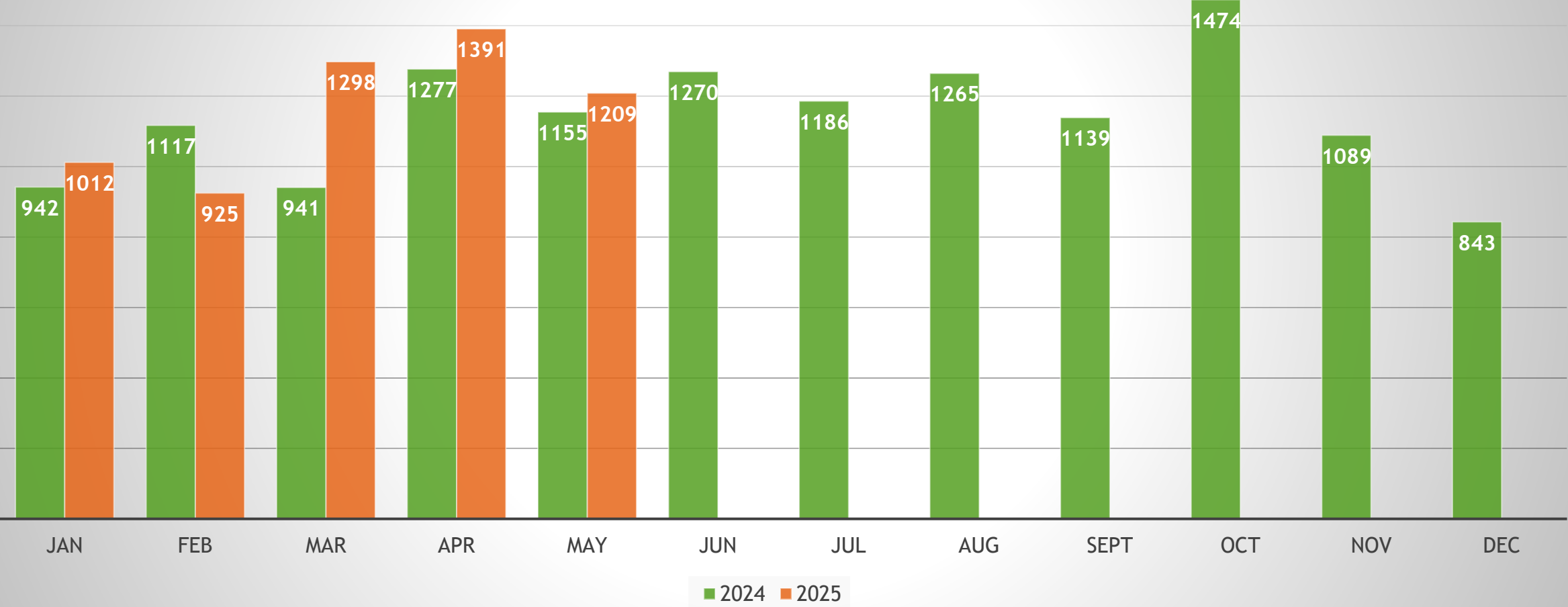


## Legend

### Quantile

|  |                     |
|--|---------------------|
|  | 0.000000            |
|  | 0.000001 - 0.780292 |
|  | 0.780293 - 1.124859 |
|  | 1.124860 - 2.952030 |

Damages in North Carolina 2025 vs 2024



## PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50  
feet

8"

8"

8"

8"

ABC Gas Company

200  
feet

# Education Team



**Ann Rushing**  
Education Manager



**Parrish Riddick**  
Education Liaison, Piedmont Region



**Rory Phipps**  
Education Liaison, Western Region



**Howard Corey**  
Education Liaison, Eastern Region



**Tami Groves**  
Education Liaison, Southwest Region



**Steve Moore**  
Media Relations Specialist





# CALENDAR

NC811 & NCUCC  
event calendars  
can be found on  
[nc811.org](http://nc811.org) or the  
nc811 app





# THANK YOU!

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A copy of this presentation  
is available at

[www.ncucc.org](http://www.ncucc.org)





**Date: June 6, 2025**

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