



NC811 MONTHLY
UPDATE

MAY 2025

UNION UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

REMINDER:

Join us at 2025 Joint NC/SC UCC Conference

Where: **Wrightsville Beach, NC**

When: **May 14-16, 2025**



ncucc.org/joint-nc-sc-uccc



CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



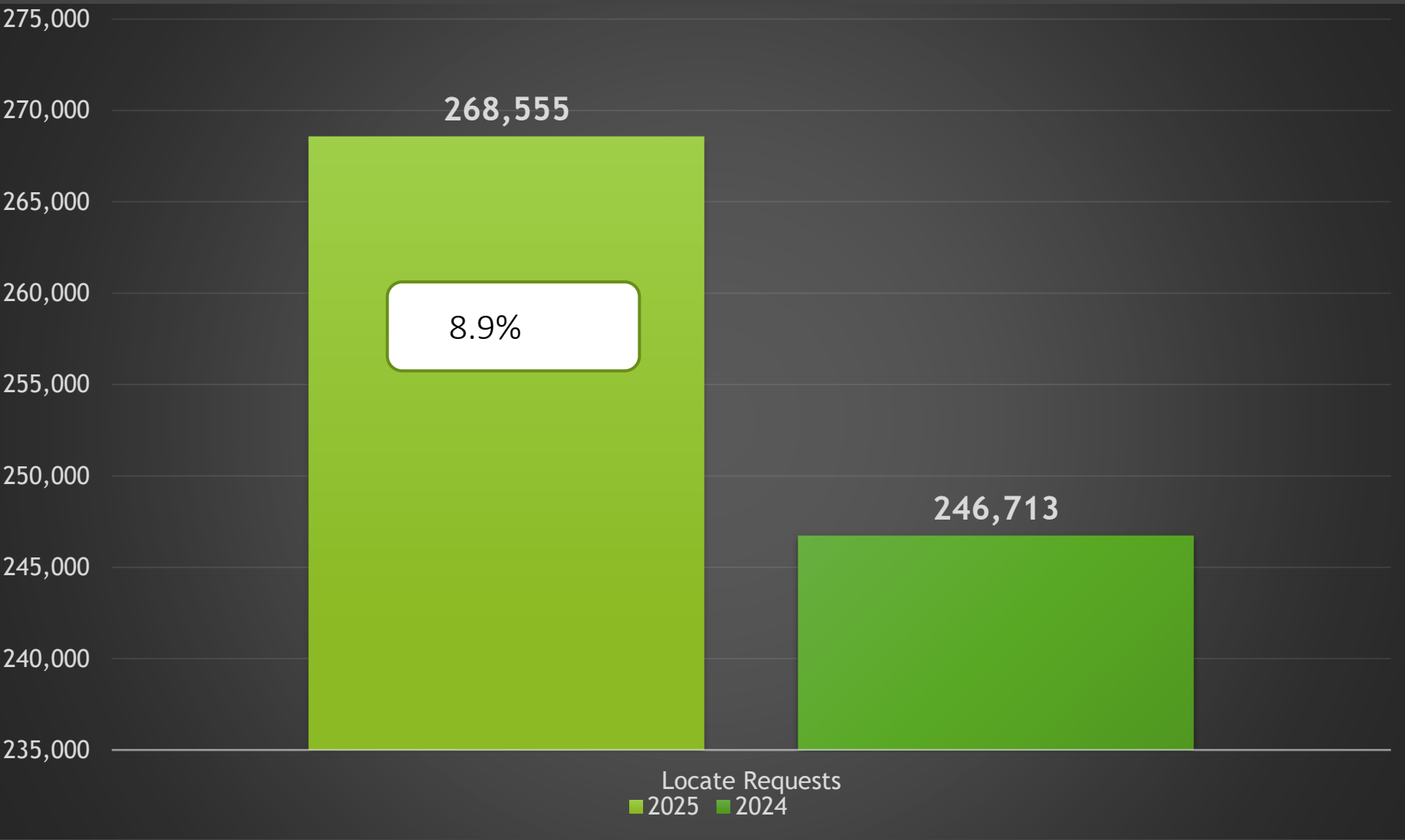
Locate Requests for NC - APRIL 25 vs 24



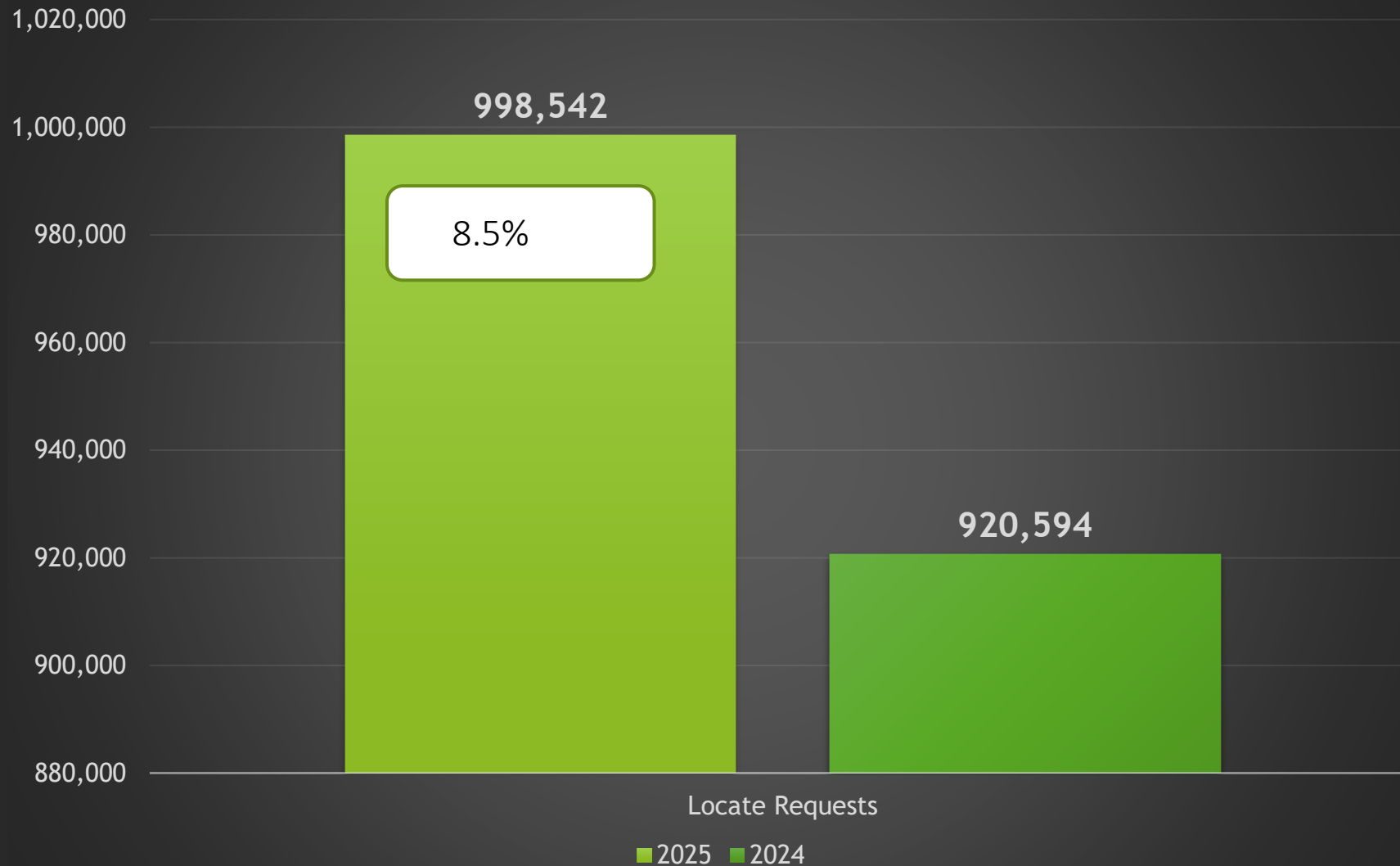
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

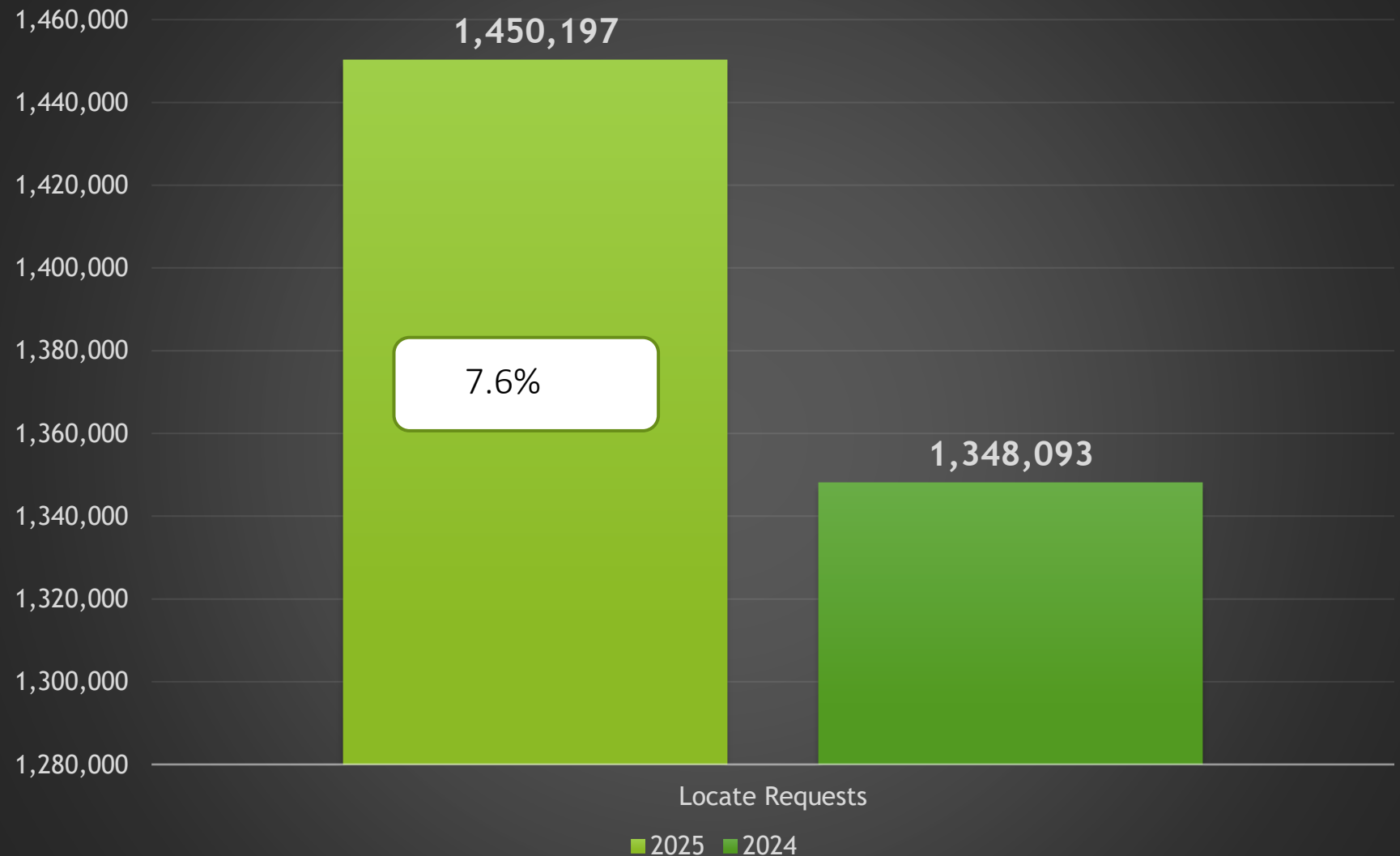
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

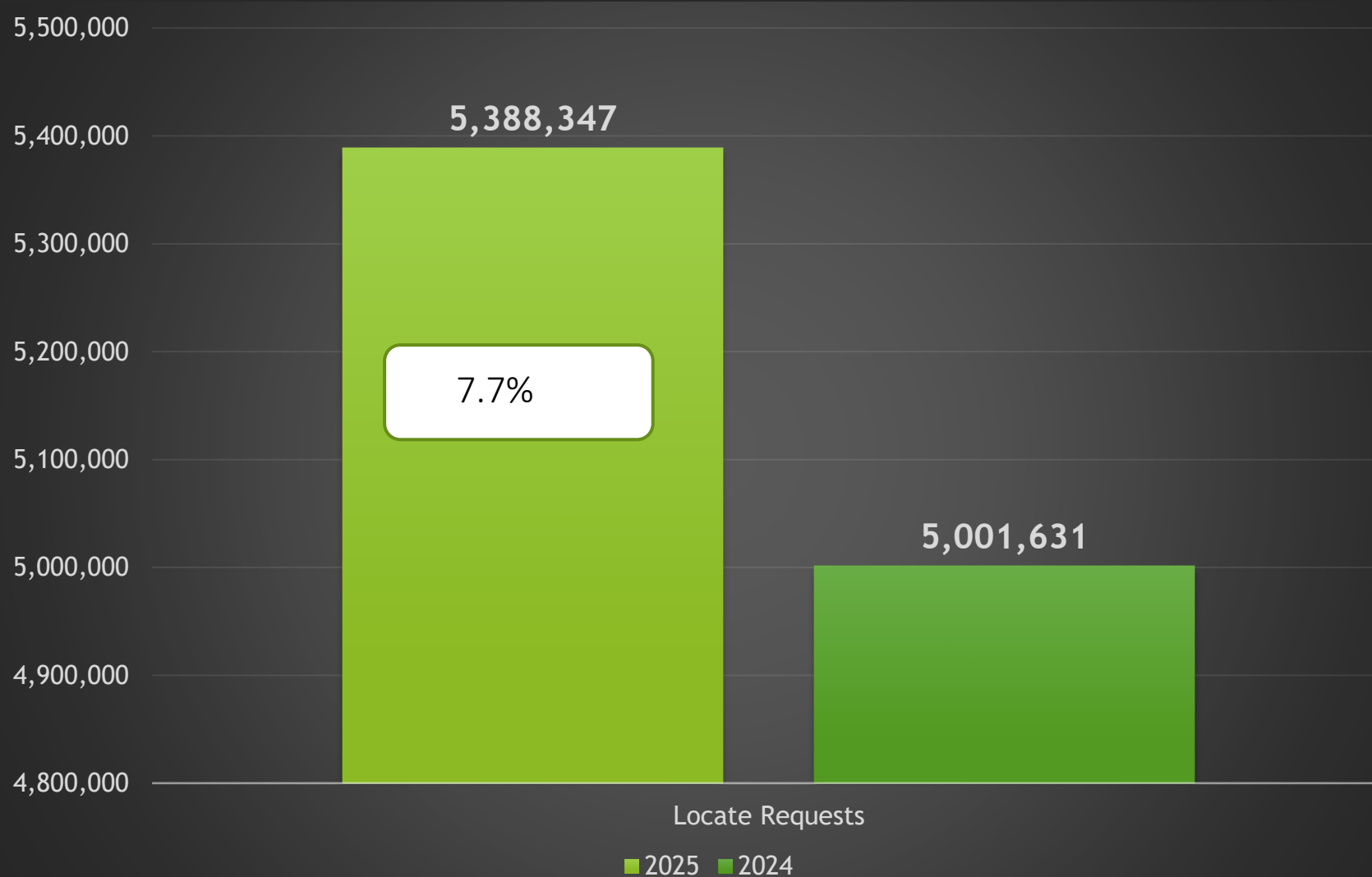


Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,450,197 / 2024 -
1,348,093= (7.6%)

Transmissions YTD 2025-
5,388,347 / 2024 -
5,001,631= (7.7%)



County ticket Volume

APRIL 2025 VS 2024

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	718	148	4436	205	2099	7606
2025	1037	74	4552	347	3342	9352
	44.4%	-50.0%	2.6%	69.3%	59.2%	23.0%
				Locates per day		445



County ticket Volume

YTD VS PREVIOUS YEAR

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2159	435	15972	631	6386	25583
2025	4707	331	18074	1257	11038	35407
	118.0%	-23.9%	13.2%	99.2%	72.8%	38.4%



County ticket distribution - APRIL

UNION	9352
FAIRVIEW	48
HEMBY BRIDGE	280
INDIAN TRAIL	1506
MARSHVILLE	537
MARVIN	228
MINERAL SPRINGS	18
MONROE	2225
NEW SALEM	25
STALLINGS	399
UNION	14
UNIONVILLE	63
WAXHAW	1904
WEDDINGTON	1602
WESLEY CHAPEL	276
WINGATE	193



Top 10 Callers for APRIL

1	HYPER NETWORKS LLC	1026
2	BICT USA	581
3	METRO TECH	503
4	SEMF LLC	423
5	TERRA TECH DRILLING	375
6	D&D CABLE INC	298
7	SOUTHEAST CONNECTIONS LLC	282
8	DAWN DEVELOPMENT	216
9	WINDSTREAM COMMUNICATIONS	198
10	NATIONAL ONDEMAND	185

DAMAGES

DIRT Damage Information
Reporting Tool





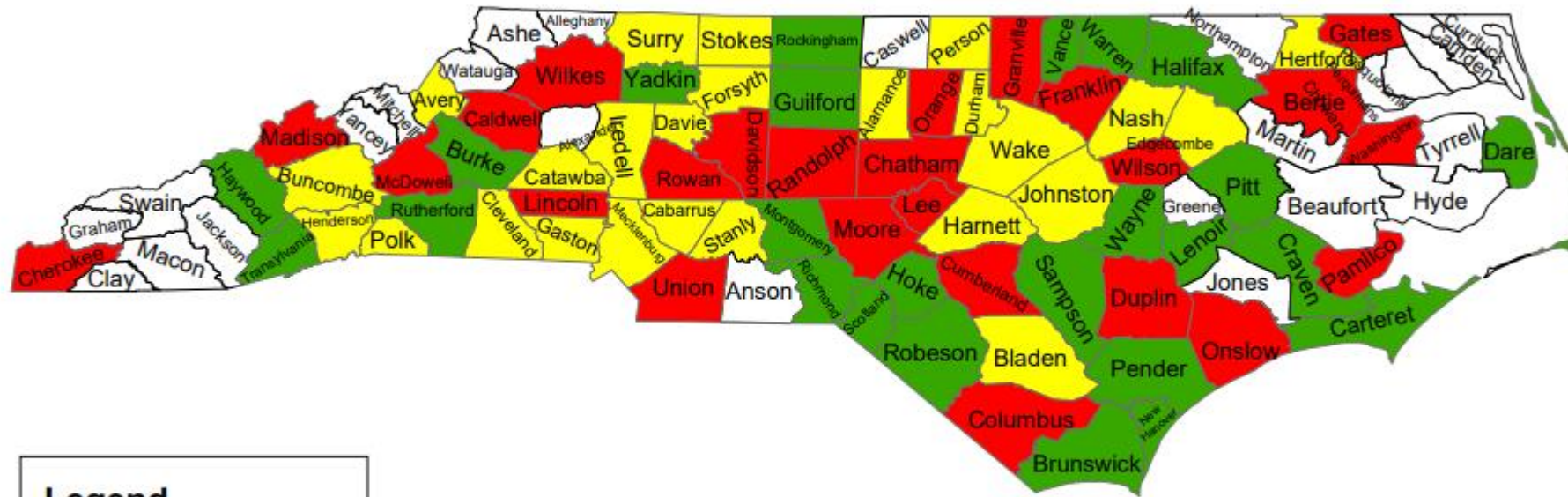
APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18	NC-Duplin	4	NC-Northampton	3	NC-Watauga	3
NC-Anson	4	NC-Durham	70	NC-Onslow	32	NC-Wayne	11
NC-Beaufort	2	NC-Edgecombe	2	NC-Orange	32	NC-Wilkes	1
NC-Bertie	2	NC-Forsyth	30	NC-Pamlico	1	NC-Wilson	5
NC-Brunswick	25	NC-Franklin	10	NC-Pender	6	NC-Yadkin	1
NC-Buncombe	15	NC-Gaston	17	NC-Person	2	NC-Yancey	1
NC-Burke	5	NC-Granville	1	NC-Pitt	25		
NC-Cabarrus	22	NC-Greene	1	NC-Polk	2		
NC-Caldwell	17	NC-Guilford	39	NC-Randolph	11		
NC-Carteret	13	NC-Harnett	42	NC-Richmond	2		
NC-Caswell	5	NC-Haywood	1	NC-Robeson	3		
NC-Catawba	22	NC-Henderson	12	NC-Rockingham	7		
NC-Chatham	14	NC-Hertford	2	NC-Rowan	15		
NC-Clay	1	NC-Iredell	28	NC-Rutherford	4		
NC-Cleveland	14	NC-Johnston	84	NC-Sampson	11		
NC-Columbus	2	NC-Lee	10	NC-Scotland	8		
NC-Craven	7	NC-Lenoir	7	NC-Stanly	3		
NC-Cumberland	60	NC-Lincoln	7	NC-Stokes	6		
NC-Currituck	4	NC-Macon	3	NC-Surry	1		
NC-Dare	17	NC-McDowell	6	NC-Swain	1		
NC-Davidson	18	NC-Mecklenburg	169	NC-Union	39		
NC-Davie	10	NC-Montgomery	5	NC-Vance	3		
		NC-Moore	45	NC-Wake	208		
		NC-Nash	4	NC-Warren	1		
		NC-New Hanover	46	NC-Washington	1		

Damages Per 1,000 Transmissions

April
2025

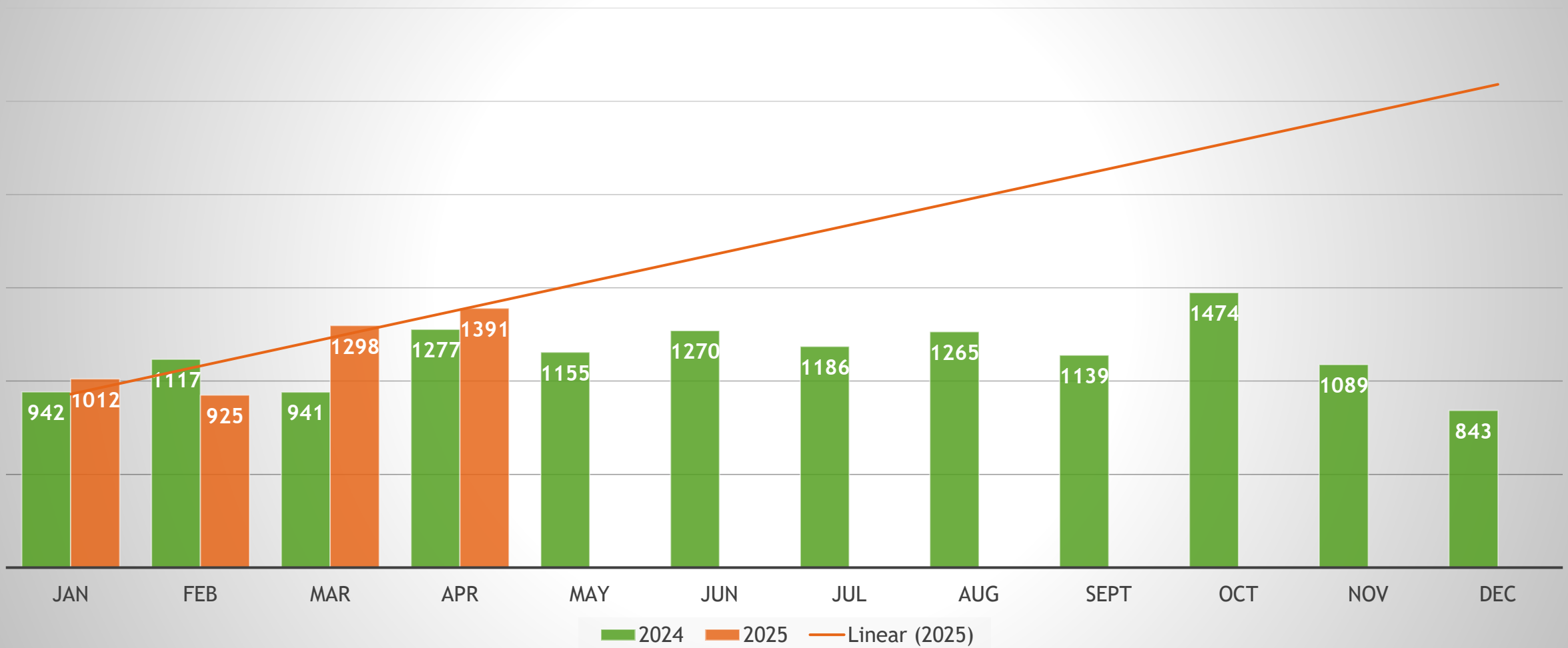


Legend

Quantile

0.000000
0.000001 - 0.613968
0.613969 - 0.925069
0.925070 - 5.347594

Damages in North Carolina 2025 vs 2024



Education Team



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THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



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May 2025

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