



MAY 2025

NC811 MONTHLY UPDATE

WAKE UCC



Upcoming meetings

- **NCLRPC**
May 21, 2025 at 11am
NC811, 5009 High Point Road, Greensboro
TEAMS MEETING: Visit the ncucc.org calendar page for a link to the meeting
- **Underground Damage Prevention Review Board**
June 4, 2025 at 8:30am
NC811, 5009 High Point Road, Greensboro
udprb.nc.gov
- **NC811 Board**
July 18, 2025 at 8:30am
Crowne Plaza Resort,
1 Resort Dr., Asheville NC 28806

National Safe Digging Month Proclamation Signing





CALENDAR

NC811 & NCUCC
event calendars
can be found on
nc811.org or the
nc811 app



Data Insights

Locate Requests

Transmissions

County ticket volume
and distribution



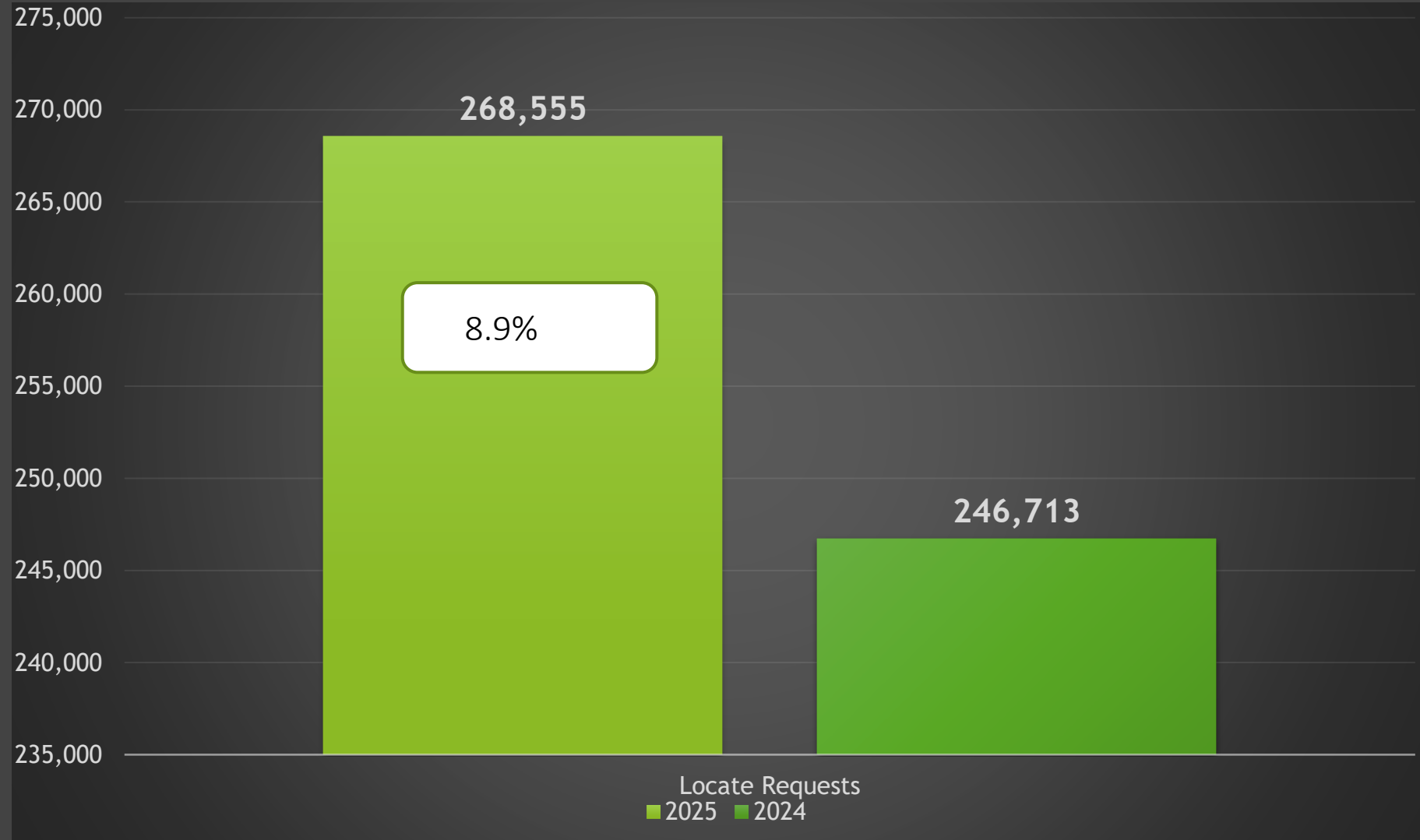
Locate Requests for NC - APRIL 25 vs 24



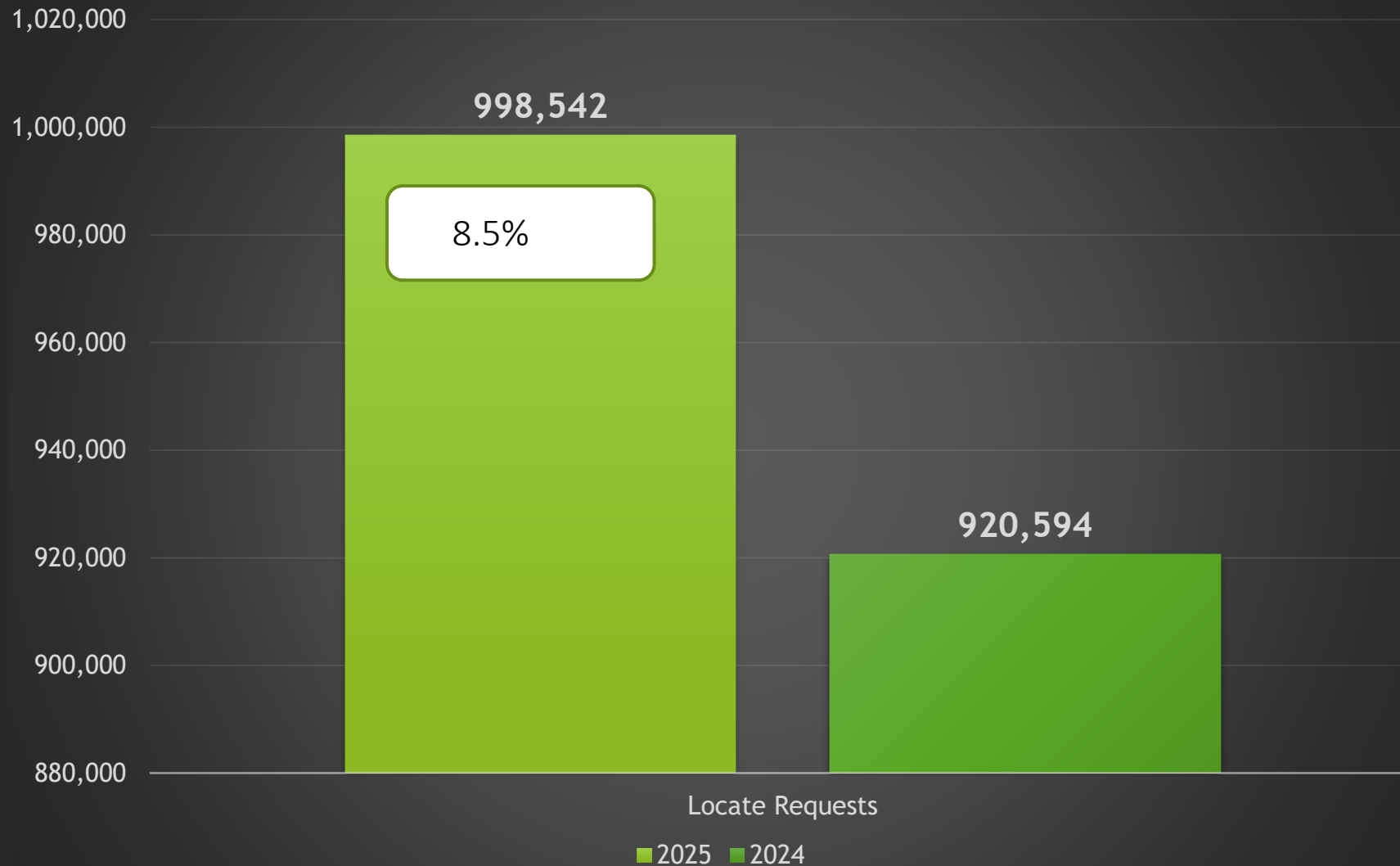
April. 2025 - 268,555 / 2024 - 245,713=(8.9%)

YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Updates for April (78,026) = 29.1% of volume / March 2025 (78,564) = 29.4% (.3% Decrease from the month before)



Locate Requests for NC - YTD



April 2025 - 268,555 / 2024 - 246,713=(8.9%)

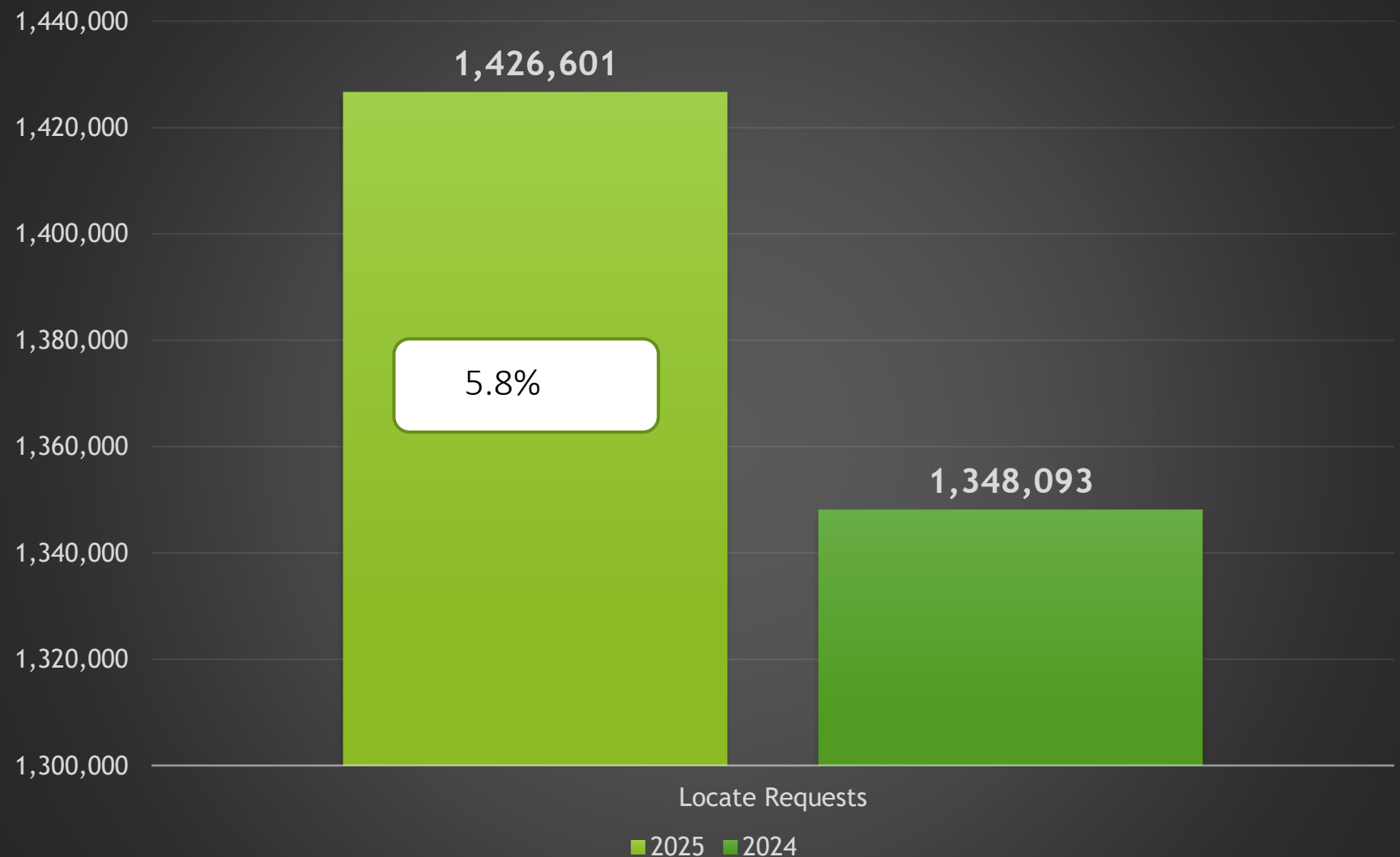
YTD 2025 - 998,542/ 2024 - 920,594 = +8.5%

Transmissions for NC - APRIL 25 vs 24

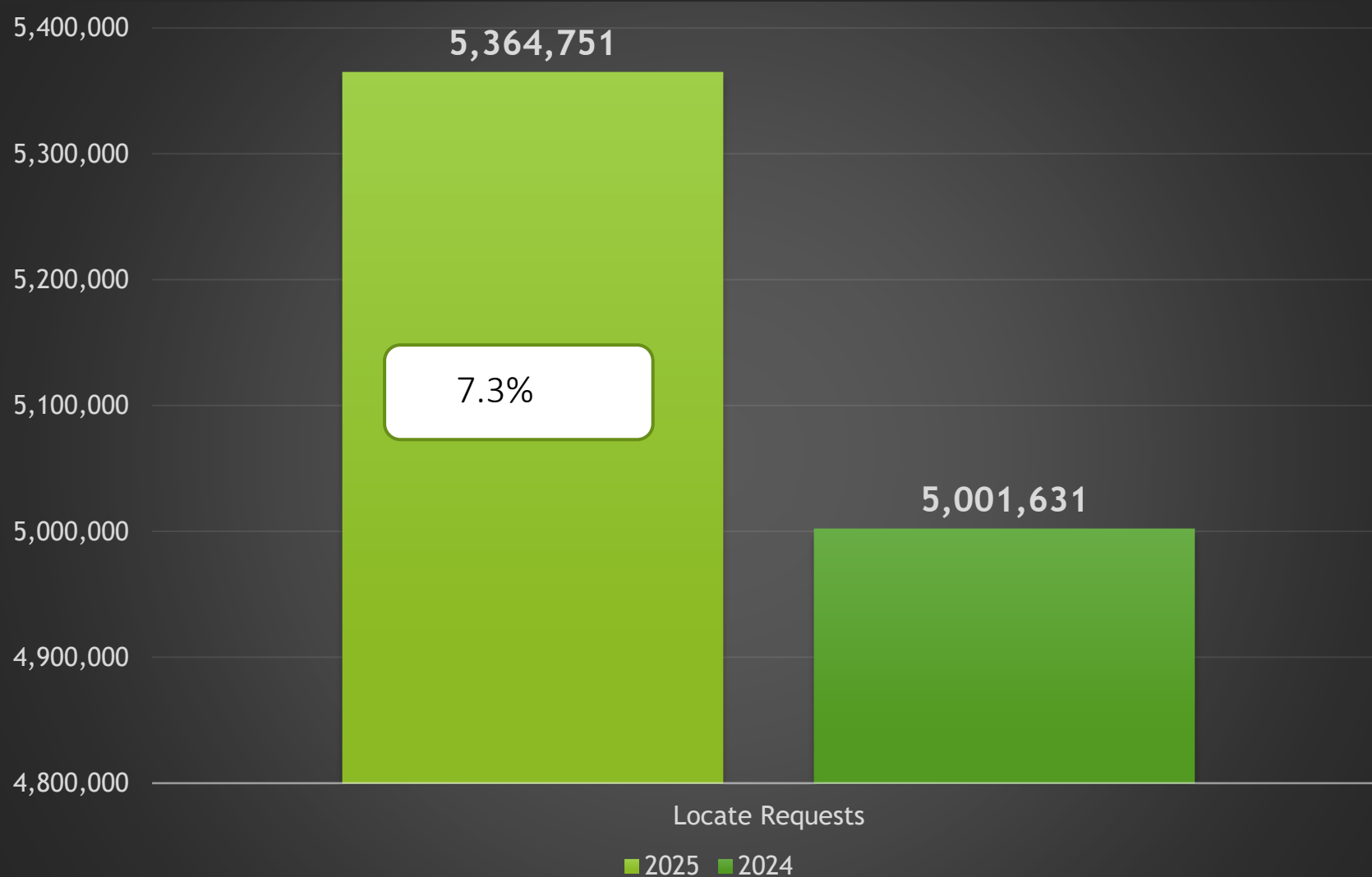


Transmissions MTD 2025-
1,426,601 / 2024 -
1,348,093= (5.8%)

Transmissions YTD 2025-
5,364,751 / 2024 -
5,001,631= (7.3%)



Transmissions for NC - YTD 2025



Transmissions MTD 2025-
1,426,601 / 2024 -
1,348,093= (5.8%)

Transmissions YTD 2025-
5,364,751 / 2024 -
5,001,631= (7.3%)



County ticket Volume

APRIL 2025 VS 2024

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2388	257	17477	789	9533	30444
2025	1582	267	17597	772	9270	29488
+/- Var	-33.8%	3.9%	0.7%	-2.2%	-2.8%	-3.1%
			Avg Locates per Day			1404



County ticket Volume

YTD VS PREVIOUS YEAR

Wake	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	8510	820	65155	3008	35762	113255
2025	8937	903	67611	3451	37982	118884
+/- Var	5.0%	10.1%	3.8%	14.7%	6.2%	5.0%
			Avg Locates per Day			1432



County ticket distribution - APRIL

WAKE	29488
ANGIER	219
APEX	2933
CARY	2771
CLAYTON	33
DURHAM	45
FUQUAY VARINA	1614
GARNER	1448
HOLLY SPRINGS	1569
KNIGHTDALE	1204
MORRISVILLE	493
NEW HILL	110
RALEIGH	11944
ROLESVILLE	814
SIX FORKS	13
WAKE FOREST	1820
WENDELL	1321
WILLOW SPRINGS	279
ZEBULON	809



Top 10 Callers for APRIL

Wake	name	Totals
1	INFRASTRUCTURE TECHNOLOGY SERVICES	2551
2	MASTEC	1586
3	AT&T UTILITY OPERATIONS	1540
4	PRINCE TELECOM	1493
5	R G COMMUNICATIONS INC	1158
6	ANSCO & ASSOCIATES LLC	639
7	PIKE ELECTRIC	519
8	SOUTHEAST CONNECTIONS LLC	497
9	TREMORS	453
10	Z BROS DRILLING	327

DAMAGES

DIRT Damage Information
Reporting Tool





APRIL DAMAGES BY COUNTY

Grand Total – 1,391

NC-Alamance	18
NC-Anson	4
NC-Beaufort	2
NC-Bertie	2
NC-Brunswick	25
NC-Buncombe	15
NC-Burke	5
NC-Cabarrus	22
NC-Caldwell	17
NC-Carteret	13
NC-Caswell	5
NC-Catawba	22
NC-Chatham	14
NC-Clay	1
NC-Cleveland	14
NC-Columbus	2
NC-Craven	7
NC-Cumberland	60
NC-Currituck	4
NC-Dare	17
NC-Davidson	18
NC-Davie	10

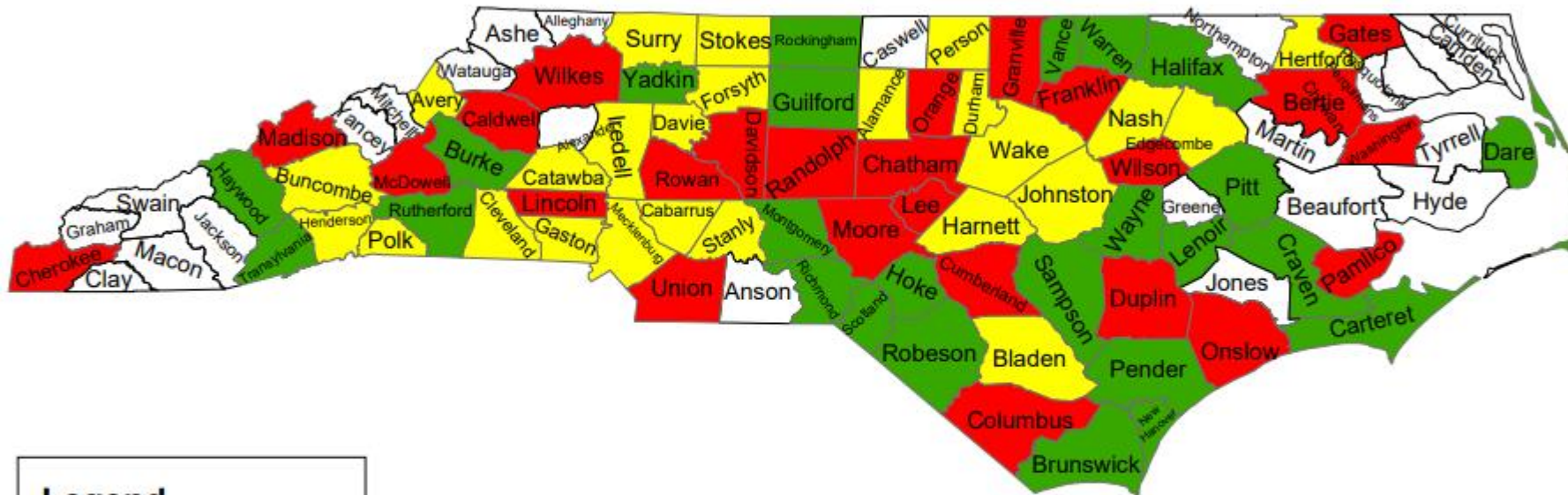
NC-Duplin	4
NC-Durham	70
NC-Edgecombe	2
NC-Forsyth	30
NC-Franklin	10
NC-Gaston	17
NC-Granville	1
NC-Greene	1
NC-Guilford	39
NC-Harnett	42
NC-Haywood	1
NC-Henderson	12
NC-Hertford	2
NC-Iredell	28
NC-Johnston	84
NC-Lee	10
NC-Lenoir	7
NC-Lincoln	7
NC-Macon	3
NC-McDowell	6
NC-Mecklenburg	169
NC-Montgomery	5
NC-Moore	45
NC-Nash	4
NC-New Hanover	46

NC-Northampton	3
NC-Onslow	32
NC-Orange	32
NC-Pamlico	1
NC-Pender	6
NC-Person	2
NC-Pitt	25
NC-Polk	2
NC-Randolph	11
NC-Richmond	2
NC-Robeson	3
NC-Rockingham	7
NC-Rowan	15
NC-Rutherford	4
NC-Sampson	11
NC-Scotland	8
NC-Stanly	3
NC-Stokes	6
NC-Surry	1
NC-Swain	1
NC-Union	39
NC-Vance	3
NC-Wake	208
NC-Warren	1
NC-Washington	1

NC-Watauga	3
NC-Wayne	11
NC-Wilkes	1
NC-Wilson	5
NC-Yadkin	1
NC-Yancey	1

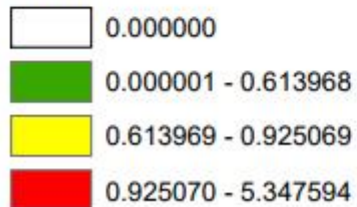
Damages Per 1,000 Transmissions

April
2025

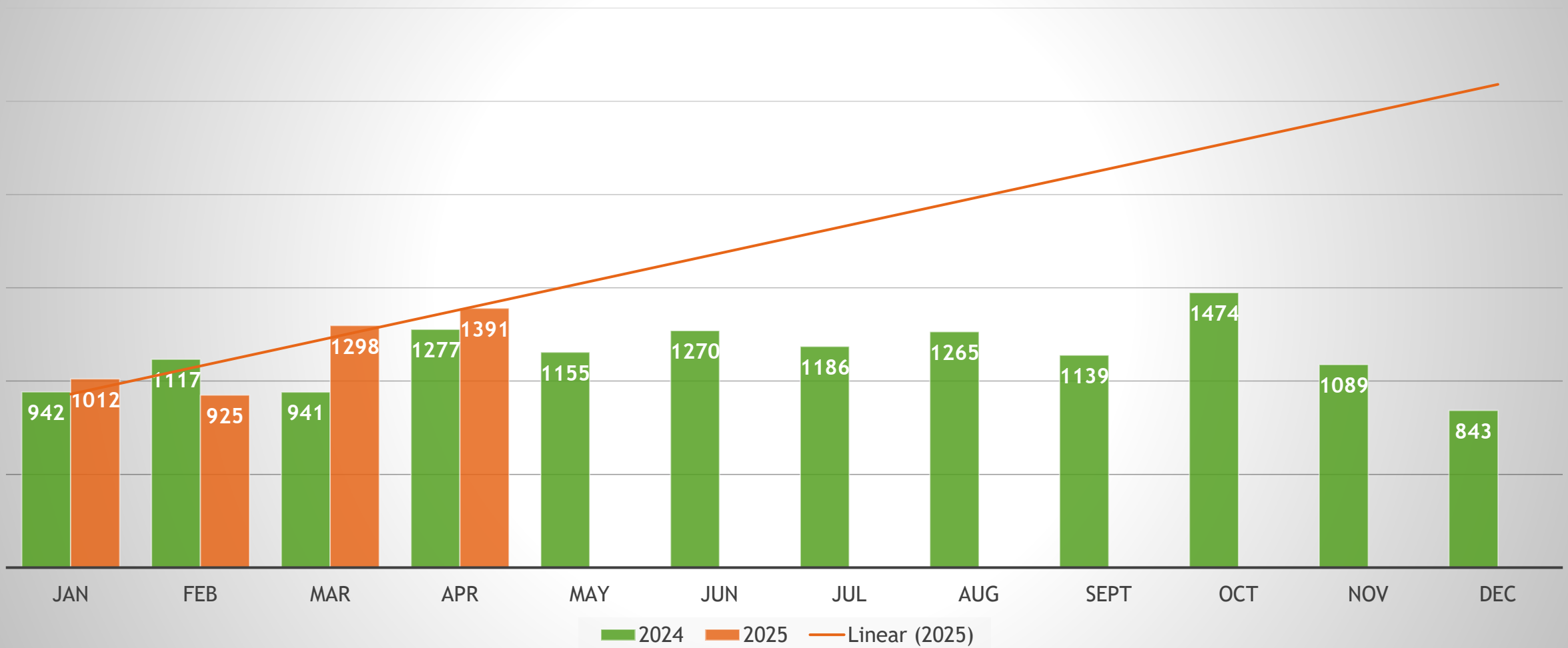


Legend

Quantile



Damages in North Carolina 2025 vs 2024





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 4/23/2025 Cases

- 81 Cases on Agenda
- 64– Issued Pipes Plus Training
- **\$38,500** issued in fines

Education Team



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist



THANK YOU!

A copy of this presentation
is available at

www.ncucc.org



Date: 5/27/2025

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Wake UCC Online Folks sign in

5/27/2025

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