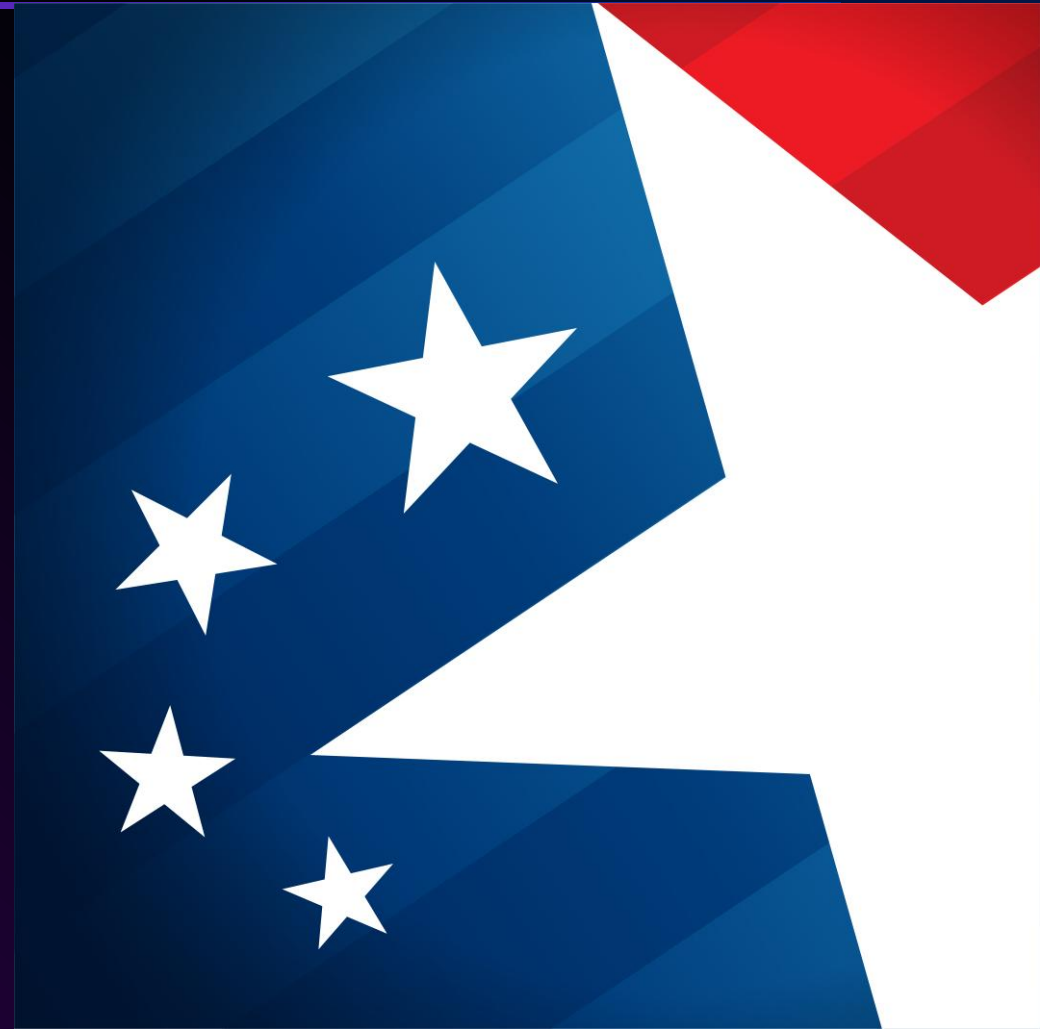


JULY 2025

Buncombe UCC





# HOT WEATHER TIPS

- Alert workers to the heat index anticipated for the day and identify each precaution in place at the work site to reduce the risk of heat-related illness
- Provide plenty of cool drinking water and disposable cups
- Actively encourage workers to drink small amounts of water often
- Establish and enforce work/rest schedules
- Set up a buddy system
- Maintain effective communication with your crew at all times
- Encourage workers to wear sunscreen and use other protections from direct sunlight







## MEETINGS

---

STATE UCC – July 8<sup>th</sup>, 10am  
Charlotte Water, 5730 General Commerce Dr.

UDPRB – July 15<sup>th</sup>, 8:30am  
NC811 Greensboro Office

NCLRPC – July 16<sup>th</sup>, 11am  
NC811 Greensboro Office

NC811 BOARD – July 18<sup>th</sup>, 8:30am  
Crowne Plaza Resort, Asheville



# STATE UCC SECRETARY NOMINATIONS

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For a full listing visit

<https://ncucc.org/secretary-nominations/>







## CALENDAR

NC811 & NCUCC EVENT  
CALENDARS CAN BE  
FOUND ON NC811.ORG  
OR THE NC811 APP



# CHANGES TO HOUSE BILL 247

## SESSION 2025

AN ACT TO UPDATE THE UNDERGROUND UTILITY SAFETY AND DAMAGE PREVENTION ACT.

- Changes to the law will go into effect October 1<sup>st</sup>, 2025
- The NC811 Education department will be relaying what the changes are and how it will impact our industry.
- Methods of instruction: PowerPoint presentations for both onsite and online meetings throughout the state. Instructional video outlining the changes will be uploaded to our YouTube account, all social media platforms, the [nc811.org](http://nc811.org) website and app as well as our Pipes Plus training.
- A printed quick reference chart will be handed out at all training events.

# DATA INSIGHTS

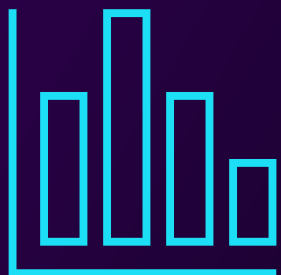
LOCATE REQUESTS

TRANSMISSIONS

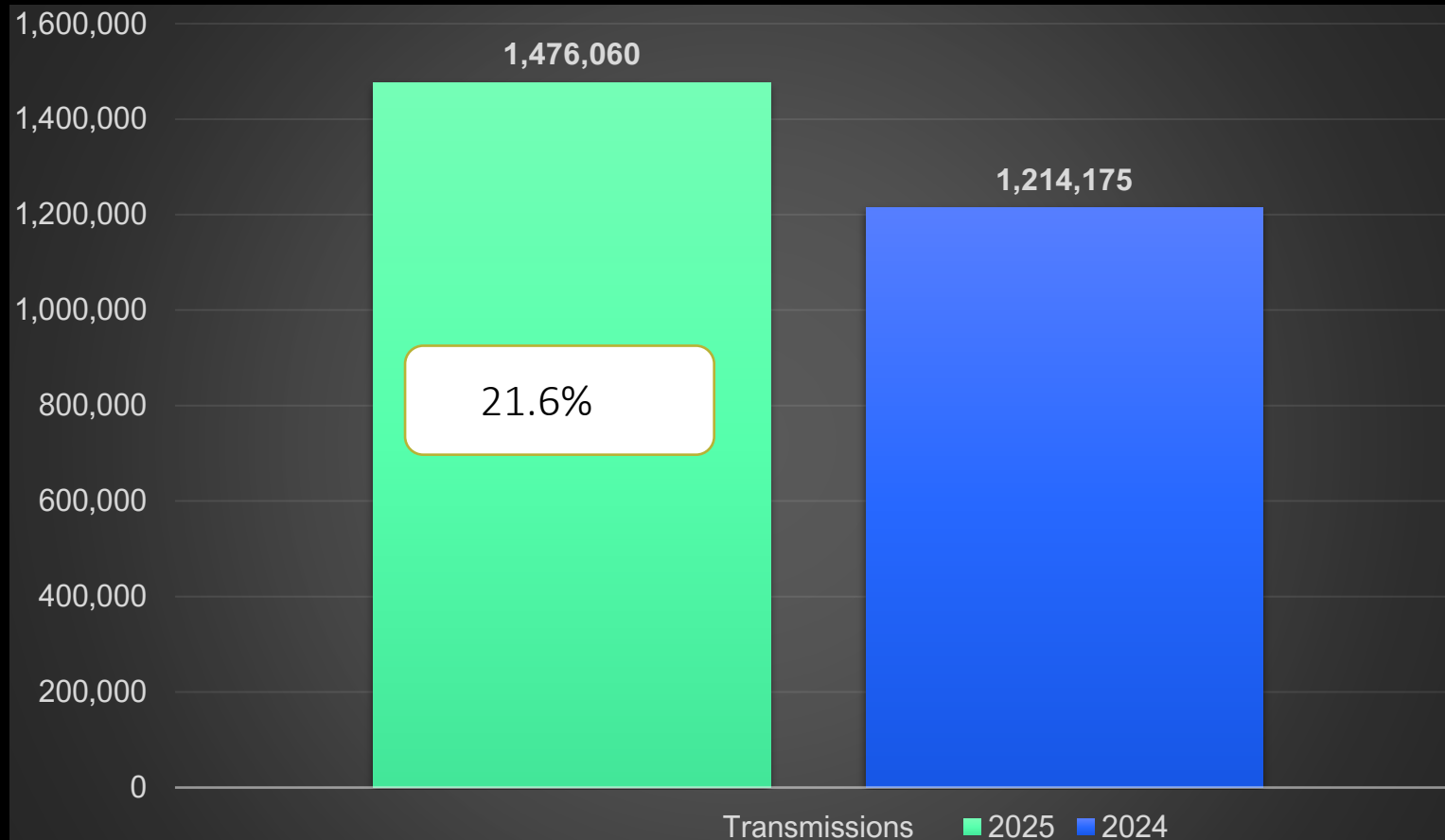
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



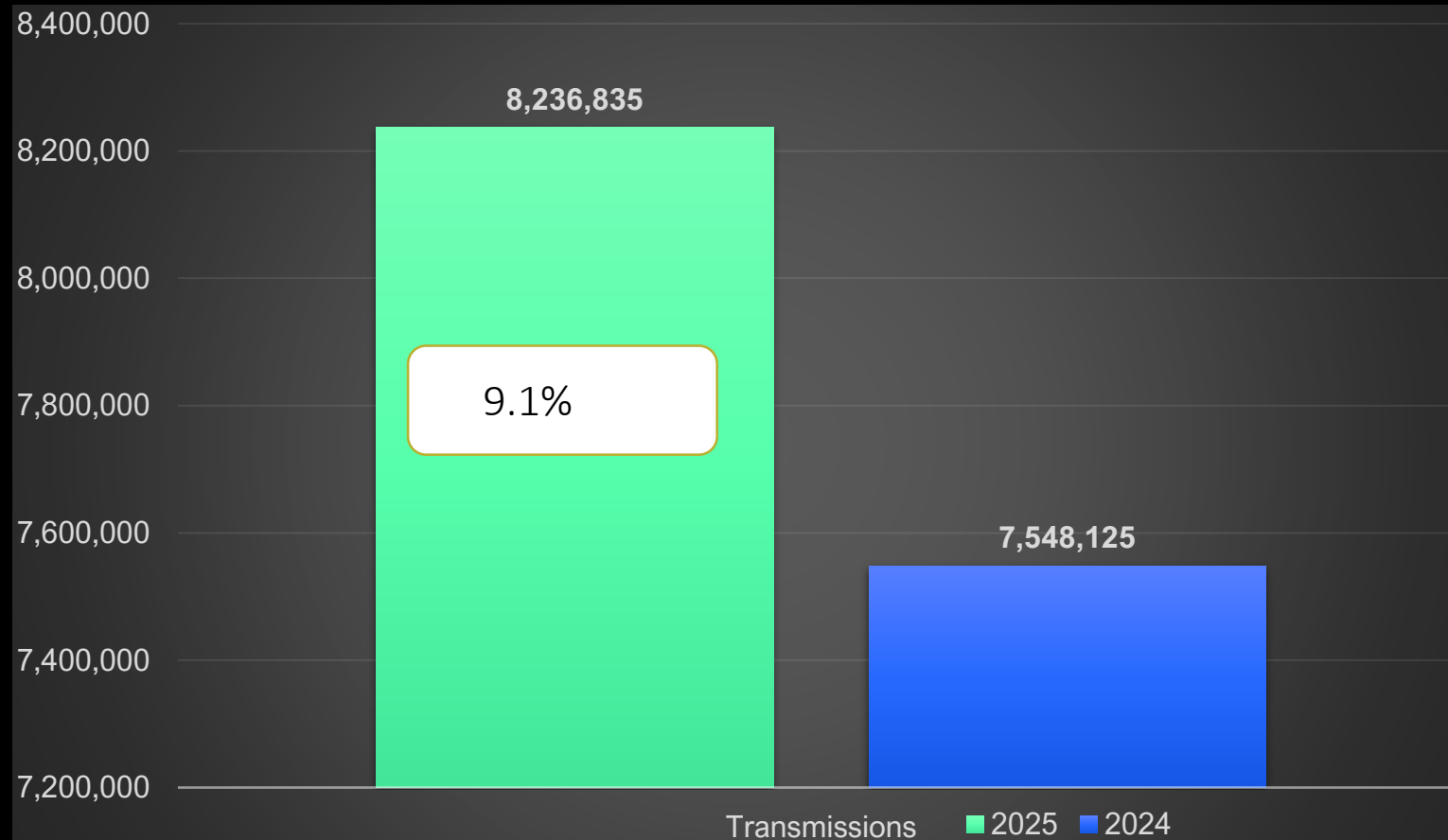
# TRANSMISSIONS FOR NC JUNE 25 VS 24



June, 2025 - 1,476,060 / 2024 - 1,214,175 = (21.6%)  
YTD 2025 - 8,236,835 / 2024 - 7,548,125 = +9.1%

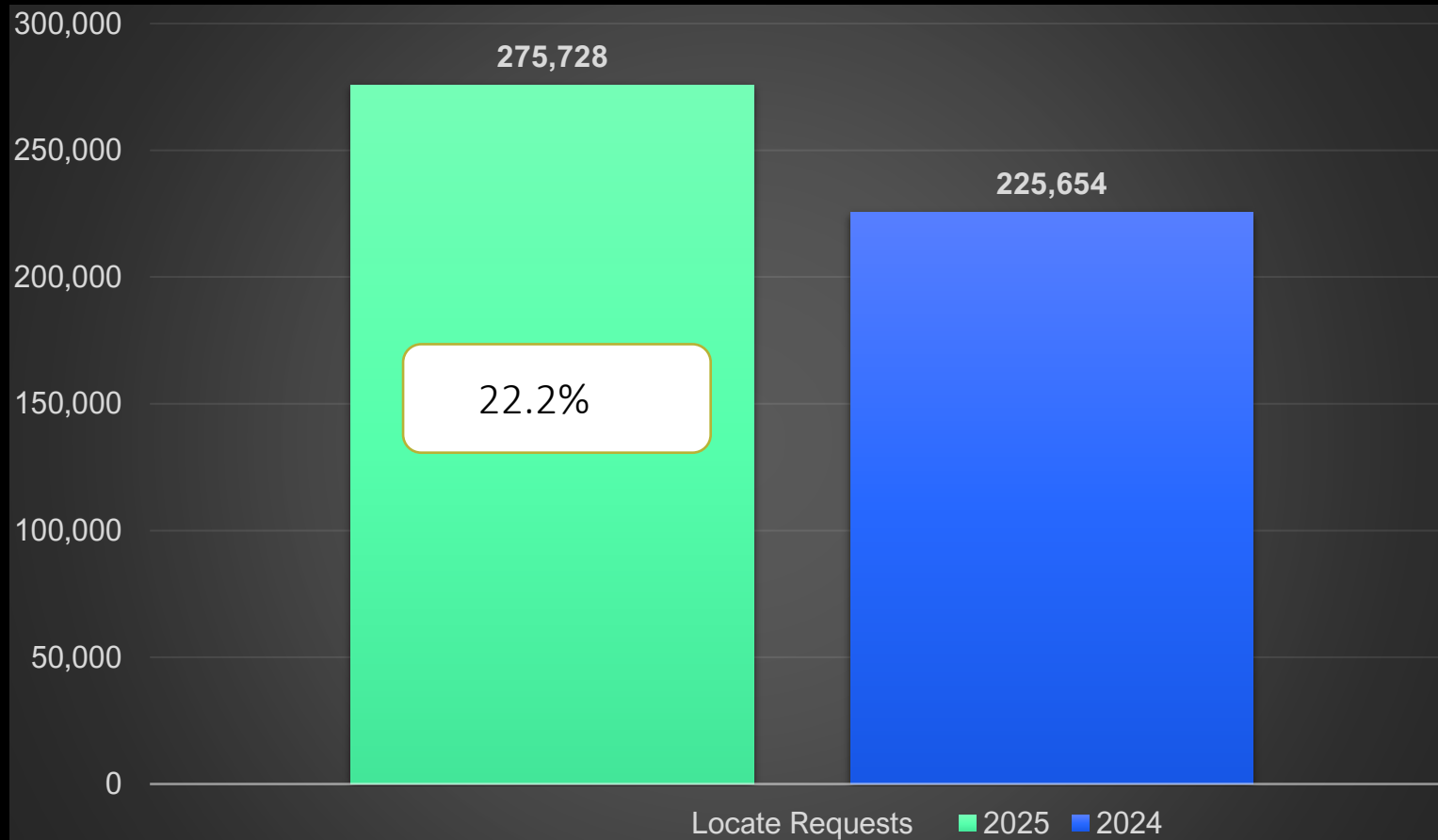


# TRANSMISSIONS FOR NC YEAR TO DATE



June, 2025 - 1,476,060/ 2024 - 1,214,175=(21.6%)  
YTD 2025 - 8,236,835/ 2024 - 7,548,125 = +9.1%

# LOCATE REQUESTS FOR NC JUNE 25 VS 24



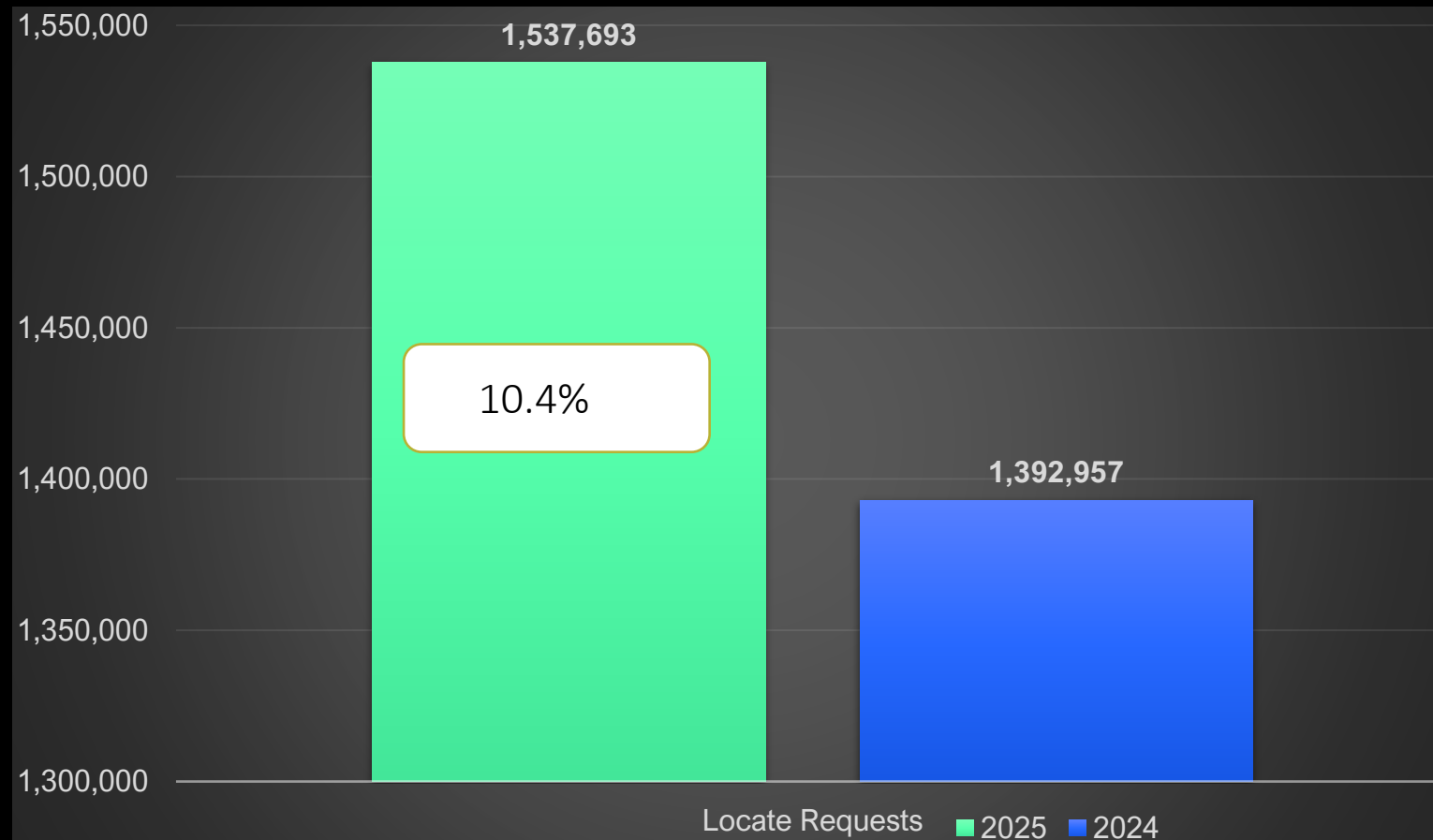
June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%

Updates for June (84,812) = 30.8% of volume / 2025

May (79,800) = 30.3%  
(.5% Increase from the month before)

# LOCATE REQUESTS FOR NC YEAR TO DATE



June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%



# COUNTY TICKET VOLUME

JUNE 2025 VS 2024

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	187	21	2470	135	1168	3981
2025	523	32	2875	386	1790	5606
+/- Var	179.7%	52.4%	16.4%	185.9%	53.3%	40.8%
				Locates per day		255





# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	981	250	16436	570	8454	26691
2025	2012	277	17637	1477	10802	32205
+/- Var	105.1%	10.8%	7.3%	159.1%	27.8%	20.7%
			Locates per day			254



# COUNTY TICKET DISTRIBUTION

JUNE 2025

<b>BUNCOMBE</b>	<b>5606</b>
ALEXANDER	40
<b>ARDEN</b>	<b>609</b>
<b>ASHEVILLE</b>	<b>2707</b>
AVERY CREEK	17
<b>BARNARDSVILLE</b>	<b>100</b>
BILTMORE FOREST	63
<b>BLACK MOUNTAIN</b>	<b>255</b>
<b>CANDLER</b>	<b>266</b>
ENKA	11
<b>FAIRVIEW</b>	<b>211</b>

HOMINY	11
<b>LEICESTER</b>	<b>209</b>
LUTHER	3
MILLS RIVER	5
MONTREAT	7
NEWFOUND	10
ROYAL PINES	11
SANDYMUSH	15
<b>SWANNANOA</b>	<b>288</b>
<b>WEAVERVILLE</b>	<b>682</b>
WOODFIN	77



# TOP 10 CALLERS

JUNE 2025

Buncombe	Company	Total
1	TENNOCA CONSTRUCTION COMPANY	492
2	ITG	474
3	MB HAYNES CORPORATION	295
4	HAYNES ELECTRIC UTILITY CORPORATION	237
5	ANSCO & ASSOCIATES LLC	173
6	AT&T UTILITY OPERATIONS	164
7	SUMTER UTILITIES INC	157
8	MATA ENTERPRISE	156
9	DUKE ENERGY	156
10	SUPERIOR FENCE AND RAIL	140



# DAMAGES

**DIRT** Damage Information  
Reporting Tool

**CGA** Common  
Ground  
Alliance







# DAMAGES BY COUNTY

JUNE 2025 – TOTAL 1,513

NC-Alamance	18
NC-Alexander	1
NC-Anson	6
NC-Avery	2
NC-Beaufort	1
NC-Bladen	2
NC-Brunswick	14
<b>NC-Buncombe</b>	<b>29</b>
NC-Cabarrus	23
NC-Caldwell	3
NC-Carteret	1
NC-Caswell	2
NC-Catawba	25
NC-Chatham	32
NC-Cherokee	1
NC-Clay	4
NC-Cleveland	16
NC-Columbus	4
NC-Craven	7
NC-Cumberland	58
NC-Currituck	12
NC-Dare	8

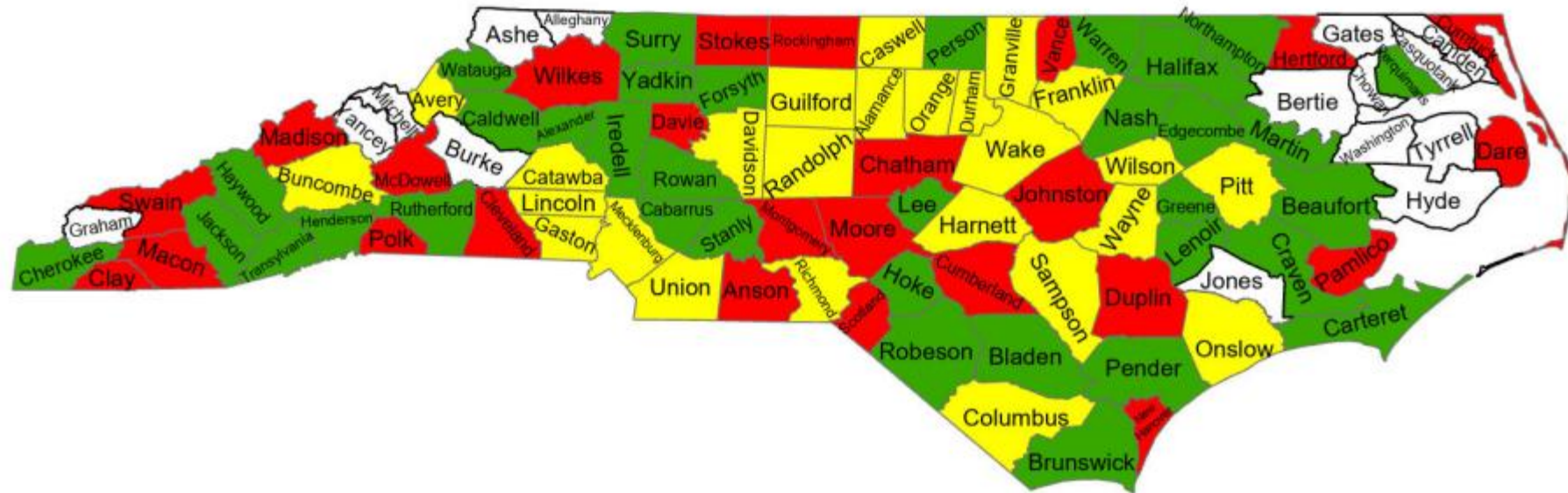
NC-Davidson	21
NC-Davie	7
NC-Duplin	11
NC-Durham	133
NC-Edgecombe	3
NC-Forsyth	34
NC-Franklin	8
NC-Gaston	25
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Halifax	1
NC-Harnett	27
NC-Haywood	3
NC-Henderson	7
NC-Hertford	2
NC-Hoke	4
NC-Iredell	26
NC-Jackson	2
NC-Johnston	45
NC-Lee	7
NC-Lenoir	6
NC-Lincoln	9
NC-Macon	4
NC-Madison	2

NC-Martin	1
NC-McDowell	8
NC-Mecklenburg	203
NC-Montgomery	7
NC-Moore	52
NC-Nash	9
NC-New Hanover	39
NC-Northampton	2
NC-Onslow	22
NC-Orange	35
NC-Pamlico	2
NC-Pender	6
NC-Perquimans	2
NC-Person	1
NC-Pitt	22
NC-Polk	4
NC-Randolph	14
NC-Richmond	4
NC-Robeson	11
NC-Rockingham	12
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	5
NC-Scotland	6
NC-Stanly	4

NC-Stokes	12
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	53
NC-Vance	6
NC-Wake	216
NC-Warren	4
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	8
NC-Wilson	5
NC-Yadkin	1

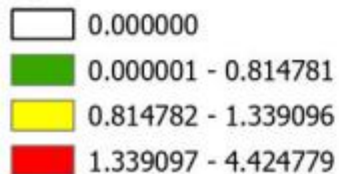
# DAMAGES PER 1,000 TRANSMISSIONS

JUNE 2025



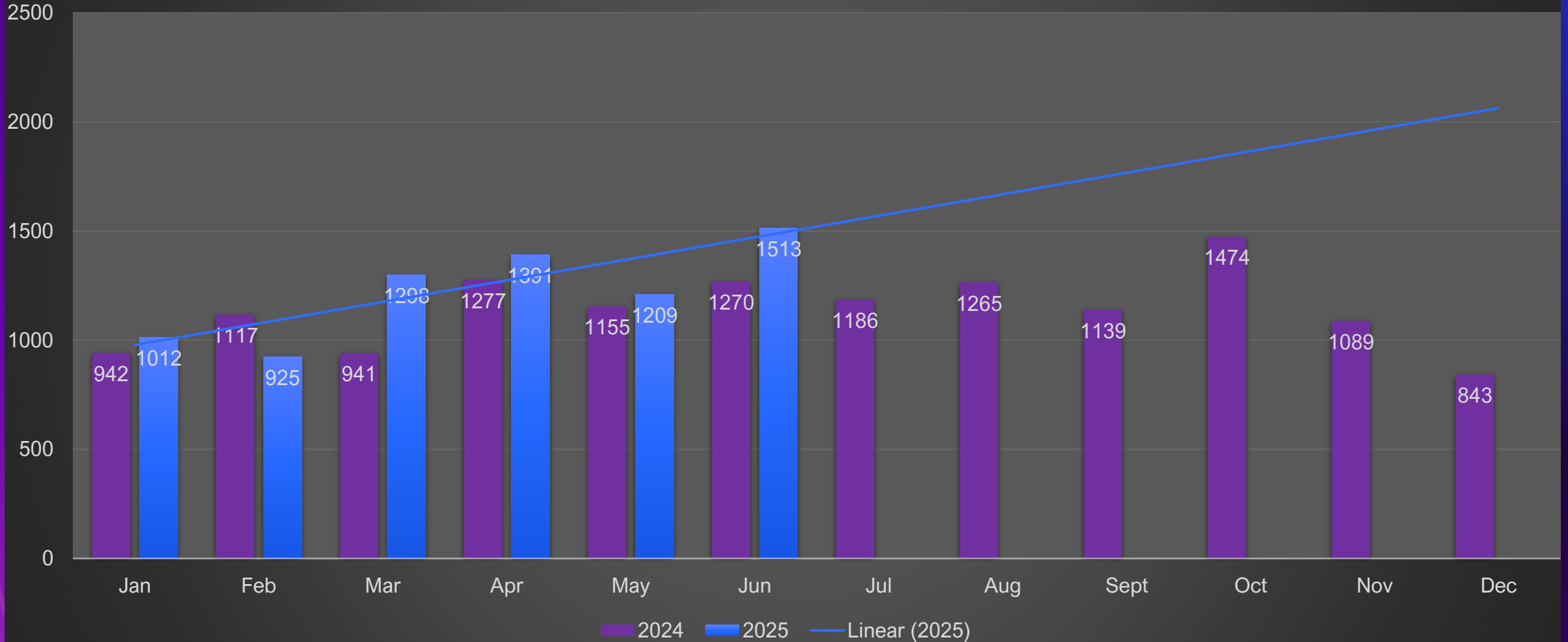
## Legend

Quantile





## Damages in North Carolina 2025 vs 2024



# NC811 EDUCATION TEAM



**Ann Rushing**  
Education Manager



**Parrish Riddick**  
Education Liaison, Piedmont Region



**Rory Phipps**  
Education Liaison, Western Region



**Howard Corey**  
Education Liaison, Eastern Region



**Tami Groves**  
Education Liaison, Southwest Region



**Steve Moore**  
Media Relations Specialist



# THANK YOU FOR YOUR ATTENTION



A copy of this presentation  
will be available at  
[www.ncucc.org](http://www.ncucc.org)



## **July Buncombe UCC Meeting Minutes**

### **Notes Provided by Rory Phipps: Stand-In Buncombe UCC Secretary**

**Date:** July 17, 2025

**Location:** Galactic Pizza, Asheville, NC

**Called to Order By:** Rory Phipps

---

### **Call to Order**

Welcome to the July Buncombe UCC meeting. The meeting was called to order at Galactic Pizza in Asheville NC.

---

### **Announcements**

I would like to thank everyone who came to the July meeting. This meeting has been the largest turnout to date, and we had multiple new members.

---

### **Recognition of New Attendees and Guests**

We were pleased to welcome Kevin Comalander and Mike Kamback from Colliers Engineering. As well as Paul Jordan, and Jasmin Watson from GHL Services INC.

---

### **Old Business**

MATA Enterprise was mentioned as a possible contractor who needed to be contacted due to ongoing issues with safety concerns.

---

### **New Business**

The group discussed increasing concern about **locate requests not being completed** in a timely manner. Other major concerns were brought up regarding a Tel-Com contractor operating in an unsavory manner.

- A subcontractor for ITG- Frontier Communications: MATA Enterprise was reported again to be very uncooperative with many members of the meeting. There were mentions of utilities being possibly intentionally damaged after being discovered in

the way of their boring efforts. The company was brought to light at the June Buncombe UCC meeting and it seems this has been escalated into a major priority.

---

### **Damage Report**

Multiple ongoing damages from Mata Enterprises working for ITG-Frontier Communications were reported. I asked for members to please provide pictures, utility information, and locations of any damage to me as soon as possible. Though there have been many claims of damage, nothing has been turned into NC811 at this time.

---

### **Round Table Discussion**

- Attendees expressed interest in **finding a way to documenting any damages caused by excavators intentionally. Due to the issue currently at hand with a contractor possibly damaging utilities off spite, we as a collective spoke about improving communication regarding any damage being 1) Photographed. 2) Documented: Date, Time, Utility Type/Owner, Location, and Ticket Number if possible. 3) Suspected Contractor. All this information needs to be emailed to the Education Liaison [rory@nc811.org](mailto:rory@nc811.org). Also, if the members feel like it is warranted, they have been informed to contact the Underground Damage Prevention Review Board and file a report of violation.**
- 

### **Project Report**

- It was noted that **Brian Jamerson is coordinating with area contractors** and others in neighboring counties as part of Enbridge's **rebranding efforts**, involving updates to old Dominion Gas markers since Enbridge's acquisition.
- 

### **Adjournment**

With no further business, the meeting was adjourned.



## UCC Sign-In Sheet : Buncombe UCC

Date: 7/17/2025

Name	Company	Email	Phone Number
Rory Phipps	NC811	<a href="mailto:rory@nc811.org">rory@nc811.org</a>	336-944-1087
Brian Jamerson ✓	Enbridge Gas	<a href="mailto:brian.jamerson@dominionenergy.com">brian.jamerson@dominionenergy.com</a>	828-551-6451
Josh Stroupe ✓	Enbridge Gas	<a href="mailto:joshua.stroupe@dominionenergy.com">joshua.stroupe@dominionenergy.com</a>	828-702-1868
Tony Woody X	Enbridge Gas	<a href="mailto:william.woody@dominionenergy.com">william.woody@dominionenergy.com</a>	828-551-5721
<del>Richard Walsh</del>	Enbridge Gas	<a href="mailto:richard.walsh@dominionenergy.com">richard.walsh@dominionenergy.com</a>	828-273-8446
<del>Jeremy Rector</del>	USIC	<a href="mailto:jeremyrector@usicllc.com">jeremyrector@usicllc.com</a>	336-941-8442
<del>Kyle Kissmann</del>	UPA	<a href="mailto:kkissmann@utilitypartners.com">kkissmann@utilitypartners.com</a>	864-775-1307
<del>Cameron Ball</del>	Enbridge Gas	<a href="mailto:cameron.l.ball@dominionenergy.com">cameron.l.ball@dominionenergy.com</a>	828-974-4199
Colton Anderson ✓	Southern Cross	<a href="mailto:canderson@southerncrossinc.com">canderson@southerncrossinc.com</a>	770-417-6220
Whisper Carver	Enbridge Gas	<a href="mailto:Whisper.L.Carver@dominionenergy.com">Whisper.L.Carver@dominionenergy.com</a>	828-329-5231
Michael Whiteside	Enbridge Gas	<a href="mailto:Michael.C.Whiteside@dominionenergy.com">Michael.C.Whiteside@dominionenergy.com</a>	
Marci Worley	ENGC	<a href="mailto:Marci.Worley@dominionenergy.com">Marci.Worley@dominionenergy.com</a>	828-230-2134
JASMIN WATSON	GHL SERVICES INC	<a href="mailto:jasmin@ghlservicesinc.com">jasmin@ghlservicesinc.com</a>	(919) 608-2663
Paul Jordan	GHL Services INC	<a href="mailto:paul@ghlservicesinc.com">paul@ghlservicesinc.com</a>	828-803-8398
TRAVIS BROOKS	Duke energy	<a href="mailto:Charles.BROOKS2@Duke-energy.com">Charles.BROOKS2@Duke-energy.com</a>	828-243-2308
Colton Anderson	Southern Cross	<a href="mailto:Canderson@southerncrossinc.com">Canderson@southerncrossinc.com</a>	770-417-6220
Mitchell Raymond	Southern Cross		828-335-3196
Tinsyde	SCC		
Michael Rathbone	SCC	<a href="mailto:michael.rathbone@southerncrossinc.com">michael.rathbone@southerncrossinc.com</a>	828-550-2287
Homer Luther	Haynes	<a href="mailto:H.Luther@mi.B.Haynes.com">H.Luther@mi.B.Haynes.com</a>	828-778-1842
Kerik Smalander	Colliers Engineering	<a href="mailto:Kerik.Smalander@collierseng.com">Kerik.Smalander@collierseng.com</a>	803-417-5809
Mike Kamback	Colliers Engineering	<a href="mailto:Michael.Kamback@collierseng.com">Michael.Kamback@collierseng.com</a>	256-603-9580
Mitch Mincey	Duke energy	<a href="mailto:Mitchell.Mincey@Duke-Energy.com">Mitchell.Mincey@Duke-Energy.com</a>	704 467 3926
Josh Bowman	Enbridge Gas NC	<a href="mailto:joshua.bowman@dominionenergy.com">joshua.bowman@dominionenergy.com</a>	828 641-1948



## UCC Sign-In Sheet : Buncombe UCC

Date: 7/17/2025

Name	Company	Email	Phone Number
Rory Phipps	NC811	<a href="mailto:rory@nc811.org">rory@nc811.org</a>	336-944-1087
Brian Jamerson ✓	Enbridge Gas	<a href="mailto:brian.jamerson@dominionenergy.com">brian.jamerson@dominionenergy.com</a>	828-551-6451
Josh Stroupe ✓	Enbridge Gas	<a href="mailto:joshua.stroupe@dominionenergy.com">joshua.stroupe@dominionenergy.com</a>	828-702-1868
Tony Woody X	Enbridge Gas	<a href="mailto:william.woody@dominionenergy.com">william.woody@dominionenergy.com</a>	828-551-5721
<del>Richard Walsh</del>	Enbridge Gas	<a href="mailto:richard.walsh@dominionenergy.com">richard.walsh@dominionenergy.com</a>	828-273-8446
<del>Jeremy Rector</del>	USIC	<a href="mailto:jeremyrector@usicllc.com">jeremyrector@usicllc.com</a>	336-941-8442
<del>Kyle Kissmann</del>	UPA	<a href="mailto:kkissmann@utilitypartners.com">kkissmann@utilitypartners.com</a>	864-775-1307
<del>Cameron Ball</del>	Enbridge Gas	<a href="mailto:cameron.l.ball@dominionenergy.com">cameron.l.ball@dominionenergy.com</a>	828-974-4199
Colton Anderson ✓	Southern Cross	<a href="mailto:canderson@southerncrossinc.com">canderson@southerncrossinc.com</a>	770-417-6220
Whisper Carver	Enbridge Gas	<a href="mailto:Whisper.L.Carver@dominionenergy.com">Whisper.L.Carver@dominionenergy.com</a>	828-329-5231
Michael Whiteside	Enbridge Gas	<a href="mailto:Michael.C.Whiteside@dominionenergy.com">Michael.C.Whiteside@dominionenergy.com</a>	
Marci Worley	ENGEL	<a href="mailto:Marci.Worley@dominionenergy.com">Marci.Worley@dominionenergy.com</a>	828-230-2134
JASMIN WATSON	GHL SERVICES INC	<a href="mailto:jasmin@ghlservicesinc.com">jasmin@ghlservicesinc.com</a>	(919) 608-2663
Paul Jordan	GHL Services INC	<a href="mailto:paul@ghlservicesinc.com">paul@ghlservicesinc.com</a>	828-803-8398
TRAVIS BROOKS	Duke energy	<a href="mailto:Charles.BROOKS2@Duke-energy.com">Charles.BROOKS2@Duke-energy.com</a>	828-243-2308
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Michael Rathbone	SCC	<a href="mailto:michael.rathbone@southerncrossinc.com">michael.rathbone@southerncrossinc.com</a>	828-550-2287
Homer Luther	Haynes	<a href="mailto:H.Luther@mi.B.Haynes.com">H.Luther@mi.B.Haynes.com</a>	828-778-1842
Kerik Smalander	Colliers Engineering	<a href="mailto:Kerik.Smalander@collierseng.com">Kerik.Smalander@collierseng.com</a>	803-417-5809
Mike Kamback	Colliers Engineering	<a href="mailto:Michael.Kamback@collierseng.com">Michael.Kamback@collierseng.com</a>	256-603-9580
Mitch Mincey	Duke energy	<a href="mailto:Mitchell.Mincey@Duke-Energy.com">Mitchell.Mincey@Duke-Energy.com</a>	704 467 3926
Josh Bowman	Enbridge Gas NC	<a href="mailto:joshua.bowman@dominionenergy.com">joshua.bowman@dominionenergy.com</a>	828 641-1948