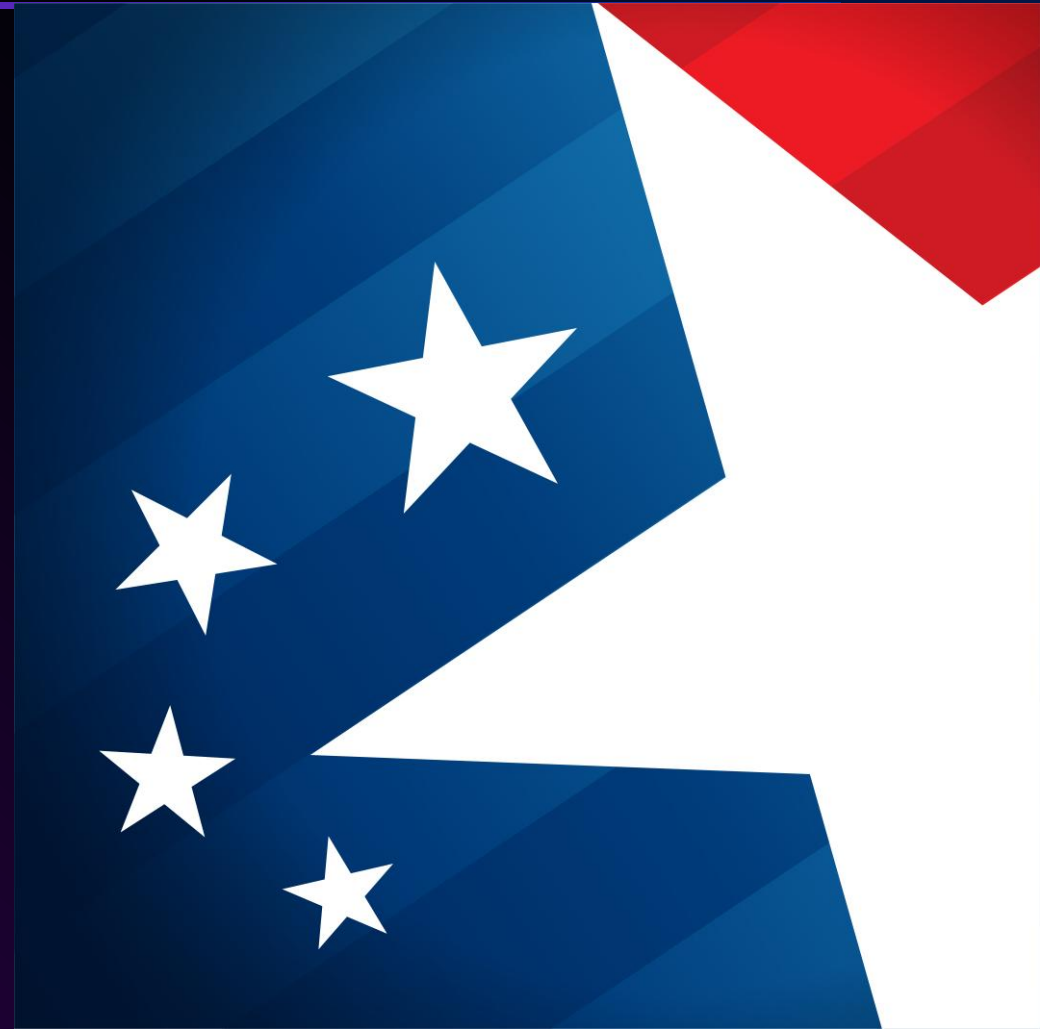


JULY 2025

Henderson Polk Transylvania UCC





HOT WEATHER TIPS

- Alert workers to the heat index anticipated for the day and identify each precaution in place at the work site to reduce the risk of heat-related illness
- Provide plenty of cool drinking water and disposable cups
- Actively encourage workers to drink small amounts of water often
- Establish and enforce work/rest schedules
- Set up a buddy system
- Maintain effective communication with your crew at all times
- Encourage workers to wear sunscreen and use other protections from direct sunlight





MEETINGS

STATE UCC – July 8th, 10am
Charlotte Water, 5730 General Commerce Dr.

UDPRB – July 15th, 8:30am
NC811 Greensboro Office

NCLRPC – July 16th, 11am
NC811 Greensboro Office

NC811 BOARD – July 18th, 8:30am
Crowne Plaza Resort, Asheville



STATE UCC SECRETARY NOMINATIONS

For a full listing visit

<https://ncucc.org/secretary-nominations/>





CALENDAR

NC811 & NCUCC EVENT
CALENDARS CAN BE
FOUND ON NC811.ORG
OR THE NC811 APP



CHANGES TO HOUSE BILL 247

SESSION 2025

AN ACT TO UPDATE THE UNDERGROUND UTILITY SAFETY AND DAMAGE PREVENTION ACT.

- Changes to the law will go into effect October 1st, 2025
- The NC811 Education department will be relaying what the changes are and how it will impact our industry.
- Methods of instruction: PowerPoint presentations for both onsite and online meetings throughout the state. Instructional video outlining the changes will be uploaded to our YouTube account, all social media platforms, the nc811.org website and app as well as our Pipes Plus training.
- A printed quick reference chart will be handed out at all training events.

DATA INSIGHTS

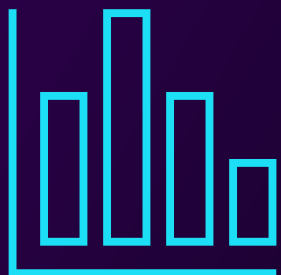
LOCATE REQUESTS

TRANSMISSIONS

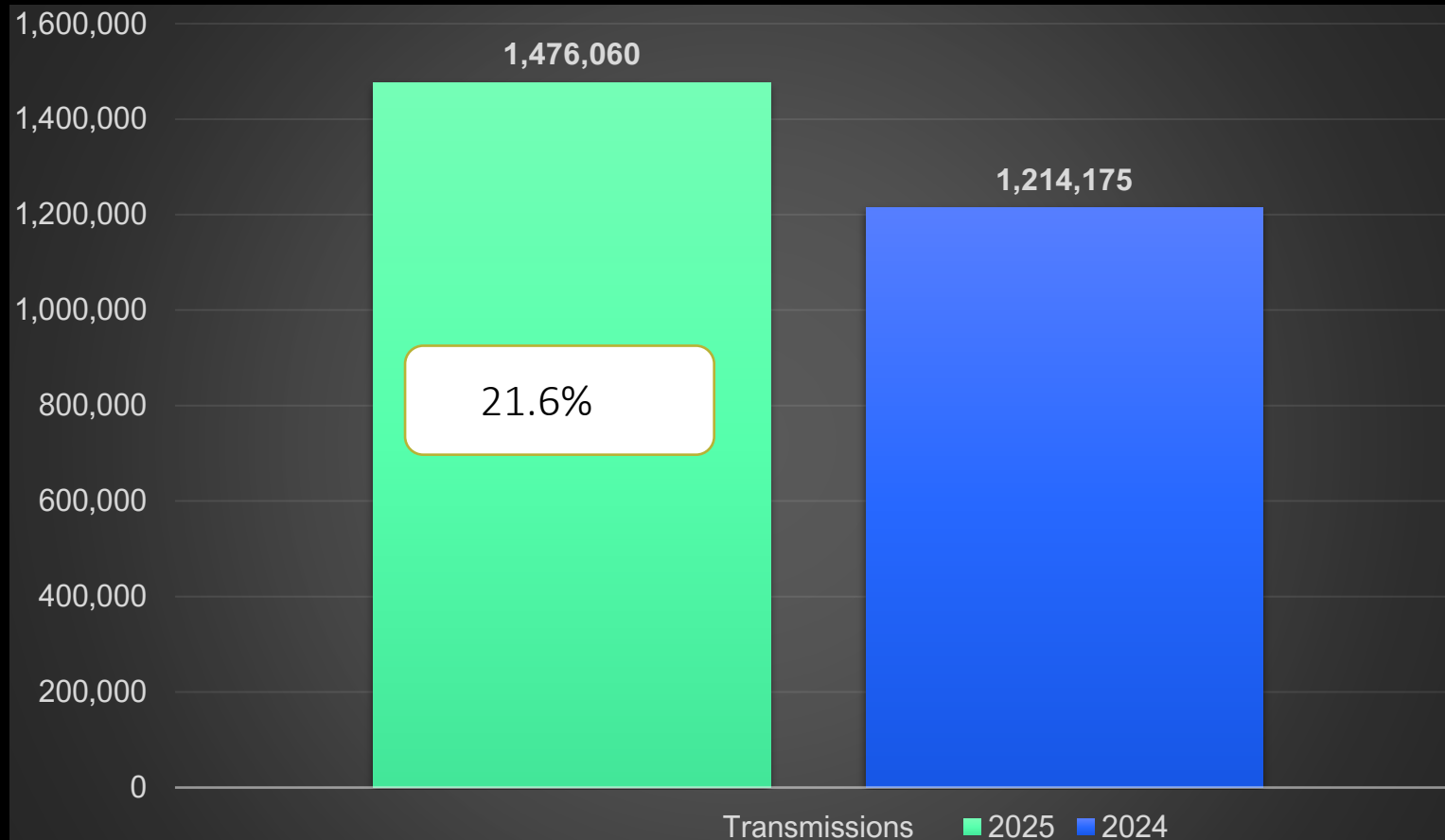
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION

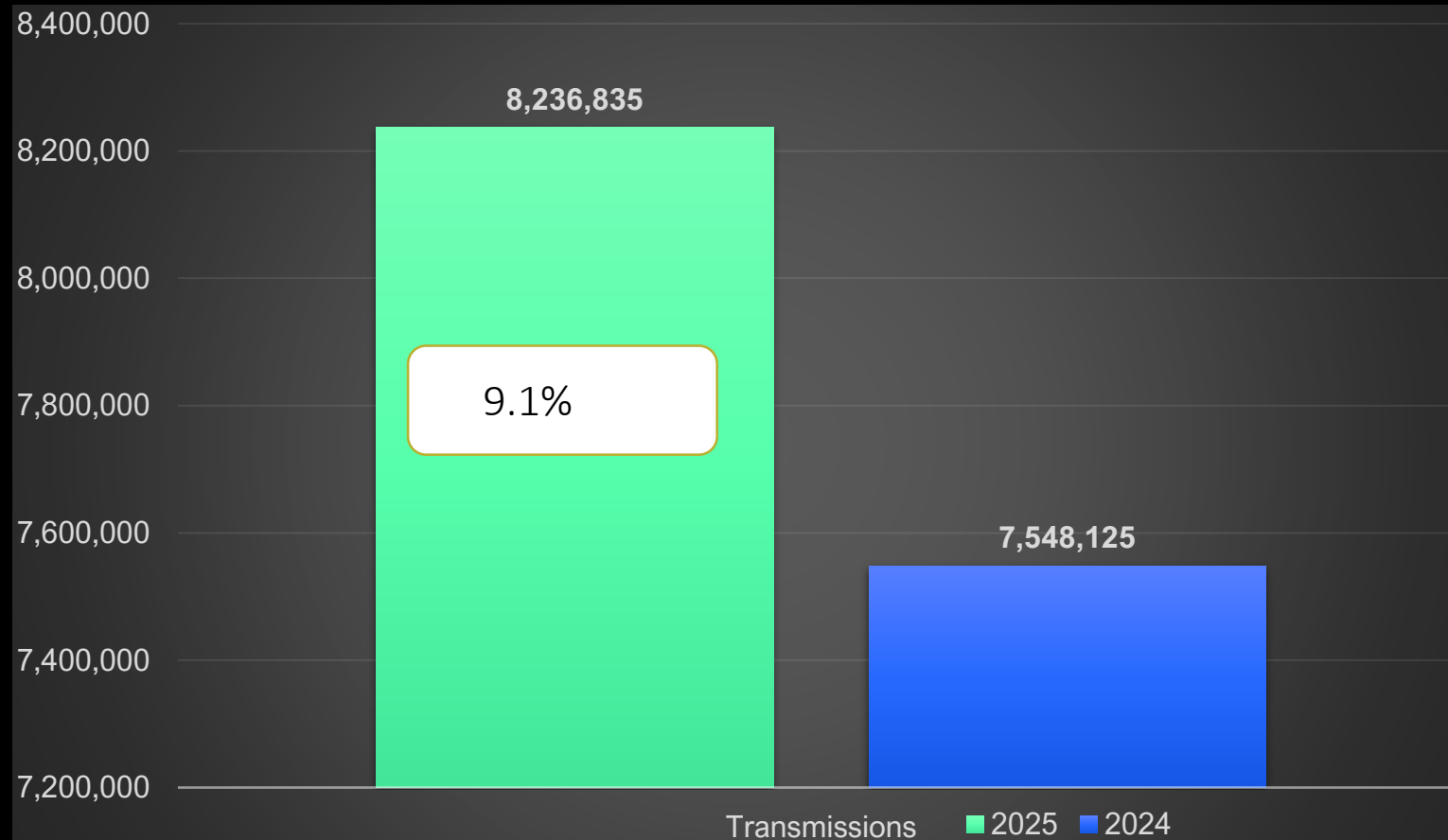


TRANSMISSIONS FOR NC JUNE 25 VS 24



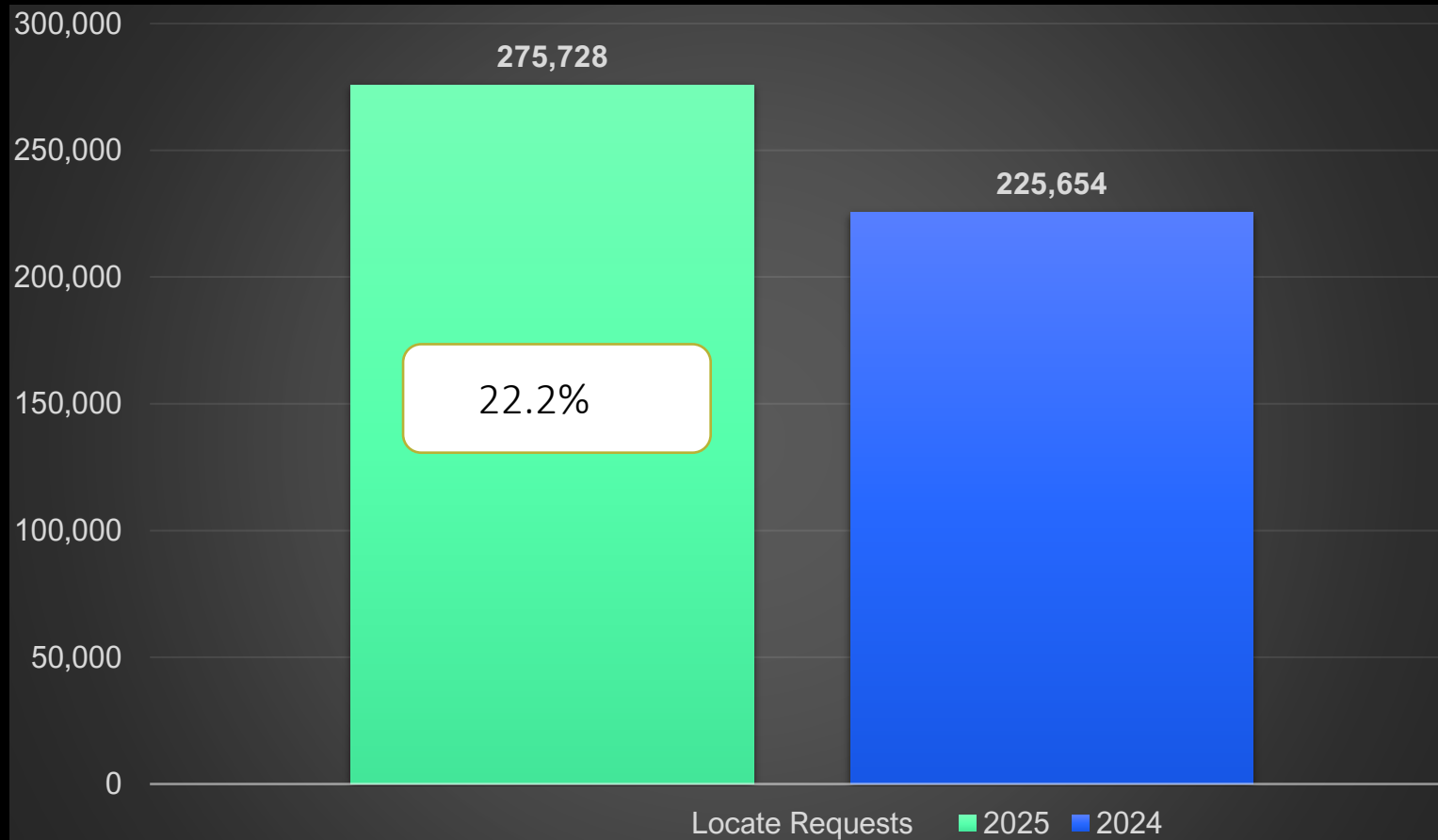
June, 2025 - 1,476,060 / 2024 - 1,214,175 = (21.6%)
YTD 2025 - 8,236,835 / 2024 - 7,548,125 = +9.1%

TRANSMISSIONS FOR NC YEAR TO DATE



June, 2025 - 1,476,060/ 2024 - 1,214,175=(21.6%)
YTD 2025 - 8,236,835/ 2024 - 7,548,125 = +9.1%

LOCATE REQUESTS FOR NC JUNE 25 VS 24



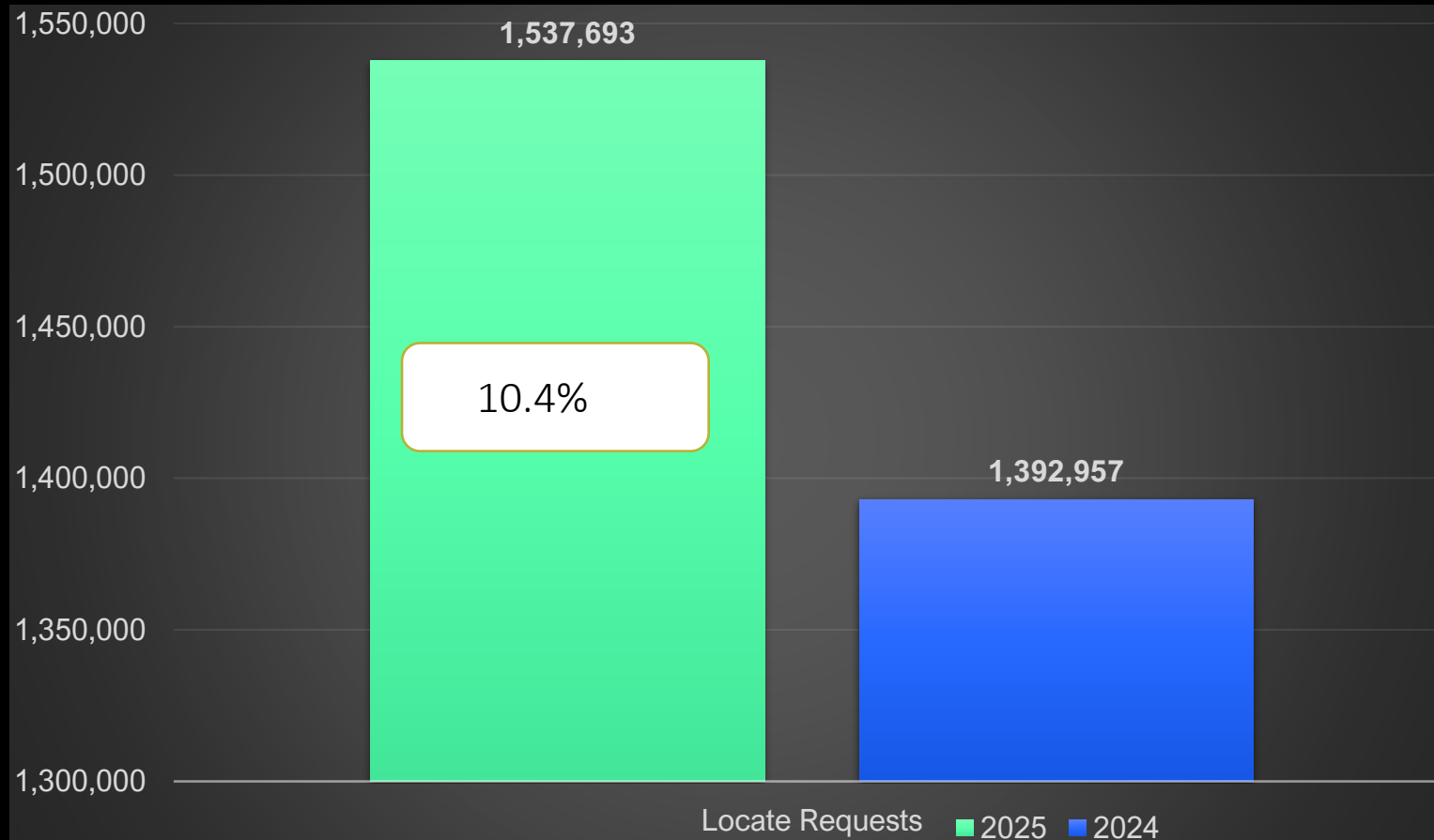
June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%

Updates for June (84,812) = 30.8% of volume / 2025

May (79,800) = 30.3%
(.5% Increase from the month before)

LOCATE REQUESTS FOR NC YEAR TO DATE



June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%



COUNTY TICKET VOLUME

JUNE 2025 VS 2024

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	144	16	1551	59	614	2384
2025	270	19	1653	204	942	3088
+/- Var	87.5%	18.8%	6.6%	245.8%	53.4%	29.5%
				Locates per day		140



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1150	117	9811	440	4333	15851
2025	1512	157	11034	940	5074	18717
+/- Var	31.5%	34.2%	12.5%	113.6%	17.1%	18.1%
			Locates per day			147



COUNTY TICKET DISTRIBUTION

JUNE 2025

HENDERSON	3088
BALFOUR	9
BAT CAVE	16
DANA	4
EAST FLAT ROCK	66
EDNEYVILLE	33
ETOWAH	79
FLAT ROCK	196
FLETCHER	311
GERTON	37
HENDERSONVILLE	1680

HOOPERS CREEK	45
HORSE SHOE	54
HUNTER CROSSING	5
LAUREL PARK	68
MILLS RIVER	400
MOUNTAIN HOME	10
NAPLES	4
SALUDA	23
VALLEY HILL	8
ZIRCONIA	30



TOP 10 CALLERS

JUNE 2025

Henderson	Company	Total
1	GLOBAL FIBER	235
2	AT&T UTILITY OPERATIONS	170
3	SUMTER UTILITIES	139
4	TENNOCA CONSTRUCTION COMPANY	129
5	ANSCO & ASSOCIATES LLC	125
6	UTILITY SOLUTIONS GROUP	122
7	SUPERIOR FENCE AND RAIL	109
8	SOUTHEAST CONNECTIONS LLC	99
9	BIRD ELECTRIC INC	93
10	ITG	79



COUNTY TICKET VOLUME

JUNE 2025 VS 2024

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	10	1	225	11	88	335
2025	39	4	481	26	196	746
+/- Var	290.0%	300.0%	113.8%	136.4%	122.7%	122.7%
				Locates per day		34



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	166	8	1529	142	532	2377
2025	200	49	2359	133	868	3609
+/- Var	20.5%	512.5%	54.3%	-6.3%	63.2%	51.8%
			Locates per day			28



COUNTY TICKET DISTRIBUTION

JUNE 2025

POLK	746
COLUMBUS	270
GREEN CREEK	27
MILL SPRING	214
POPLAR GROVE	3
SALUDA	45
SUNNY VIEW	6
TRYON	176



TOP 10 CALLERS

JUNE 2025

Polk	Company	Total
1	BIGHAM CABLE CONSTRUCTION INC	137
2	ITG	107
3	SUMTER UTILITIES INC	94
4	BROTHERS DIRECTIONAL BORER	47
5	WINDSTREAM COMMUNICATIONS	36
6	RUTHERFORD ELECTRIC MEMBERSHIP CORP	27
7	INFRATECH CORP	21
8	WILLIAMS ELECTRIC COMPANY	20
9	GTS	18
10	Duke Energy	12



COUNTY TICKET VOLUME

JUNE 2025 VS 2024

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	7	5	317	9	120	458
2025	26	4	378	10	149	567
+/- Var	271.4%	-20.0%	19.2%	11.1%	24.2%	23.8%
				Locates per day		26



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	119	27	1831	72	732	2781
2025	156	24	2040	59	1002	3281
+/- Var	31.1%	-11.1%	11.4%	-18.1%	36.9%	18.0%
			Locates per day			26



COUNTY TICKET DISTRIBUTION

JUNE 2025

TRANSYLVANIA	567
BALSAM GROVE	30
BREVARD	296
CEDAR MOUNTAIN	16
CONNESTEE	4
DUNNS ROCK	5
LAKE TOXAWAY	39
LITTLE RIVER	5
PENROSE	10
PISGAH FOREST	65

ROSMAN	81
SAPPHIRE	12



TOP 10 CALLERS

JUNE 2025

Transylvania	Company	Total
1	TERRACON CONSULTANTS INC	43
2	SUMTER UTILITIES	28
3	CVO ENTERPRISES	24
4	COMPORIUM	21
5	CHC UNDERGROUND INC	20
6	JOHNSON BLACKBURN CONTRACTORS	18
7	TENNOCA CONSTRUCTION COMPANY	18
8	ELECTRICOM, LLC	17
9	LINE RUNNER RIDGE MAINTENANCE CORPORATIO	15
10	L L K E COMMUNICATIONS LLC	15



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

JUNE 2025 – TOTAL 1,513

NC-Alamance	18
NC-Alexander	1
NC-Anson	6
NC-Avery	2
NC-Beaufort	1
NC-Bladen	2
NC-Brunswick	14
NC-Buncombe	29
NC-Cabarrus	23
NC-Caldwell	3
NC-Carteret	1
NC-Caswell	2
NC-Catawba	25
NC-Chatham	32
NC-Cherokee	1
NC-Clay	4
NC-Cleveland	16
NC-Columbus	4
NC-Craven	7
NC-Cumberland	58
NC-Currituck	12
NC-Dare	8

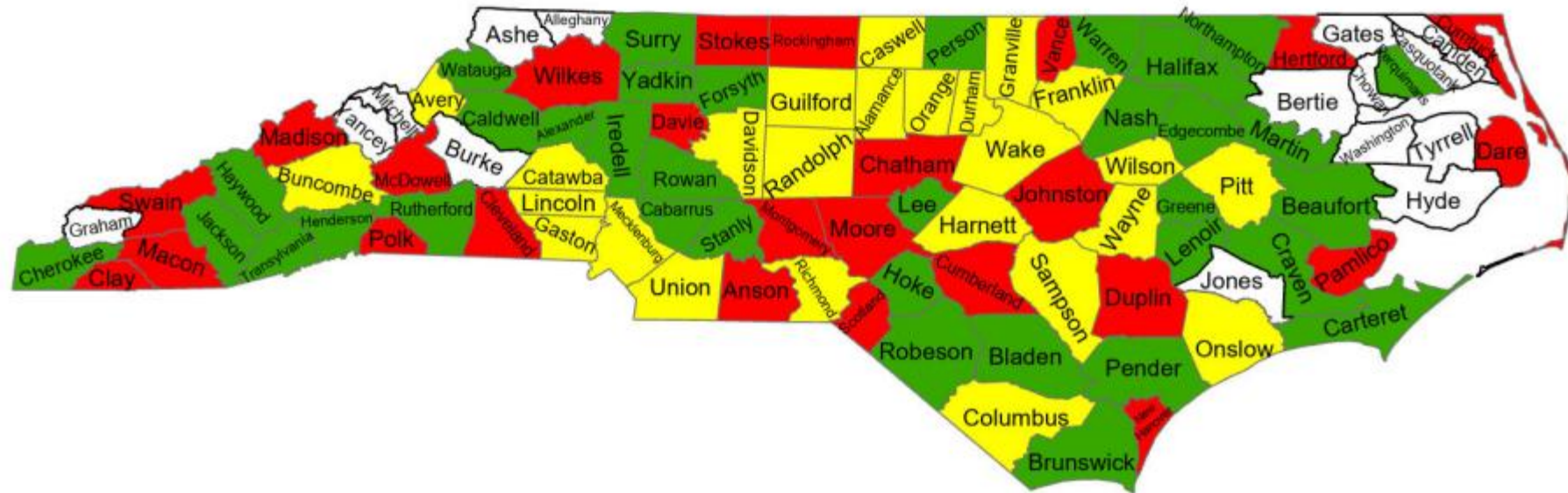
NC-Davidson	21
NC-Davie	7
NC-Duplin	11
NC-Durham	133
NC-Edgecombe	3
NC-Forsyth	34
NC-Franklin	8
NC-Gaston	25
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Halifax	1
NC-Harnett	27
NC-Haywood	3
NC-Henderson	7
NC-Hertford	2
NC-Hoke	4
NC-Iredell	26
NC-Jackson	2
NC-Johnston	45
NC-Lee	7
NC-Lenoir	6
NC-Lincoln	9
NC-Macon	4
NC-Madison	2

NC-Martin	1
NC-McDowell	8
NC-Mecklenburg	203
NC-Montgomery	7
NC-Moore	52
NC-Nash	9
NC-New Hanover	39
NC-Northampton	2
NC-Onslow	22
NC-Orange	35
NC-Pamlico	2
NC-Pender	6
NC-Perquimans	2
NC-Person	1
NC-Pitt	22
NC-Polk	4
NC-Randolph	14
NC-Richmond	4
NC-Robeson	11
NC-Rockingham	12
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	5
NC-Scotland	6
NC-Stanly	4

NC-Stokes	12
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	53
NC-Vance	6
NC-Wake	216
NC-Warren	4
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	8
NC-Wilson	5
NC-Yadkin	1

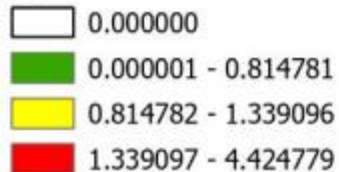
DAMAGES PER 1,000 TRANSMISSIONS

JUNE 2025



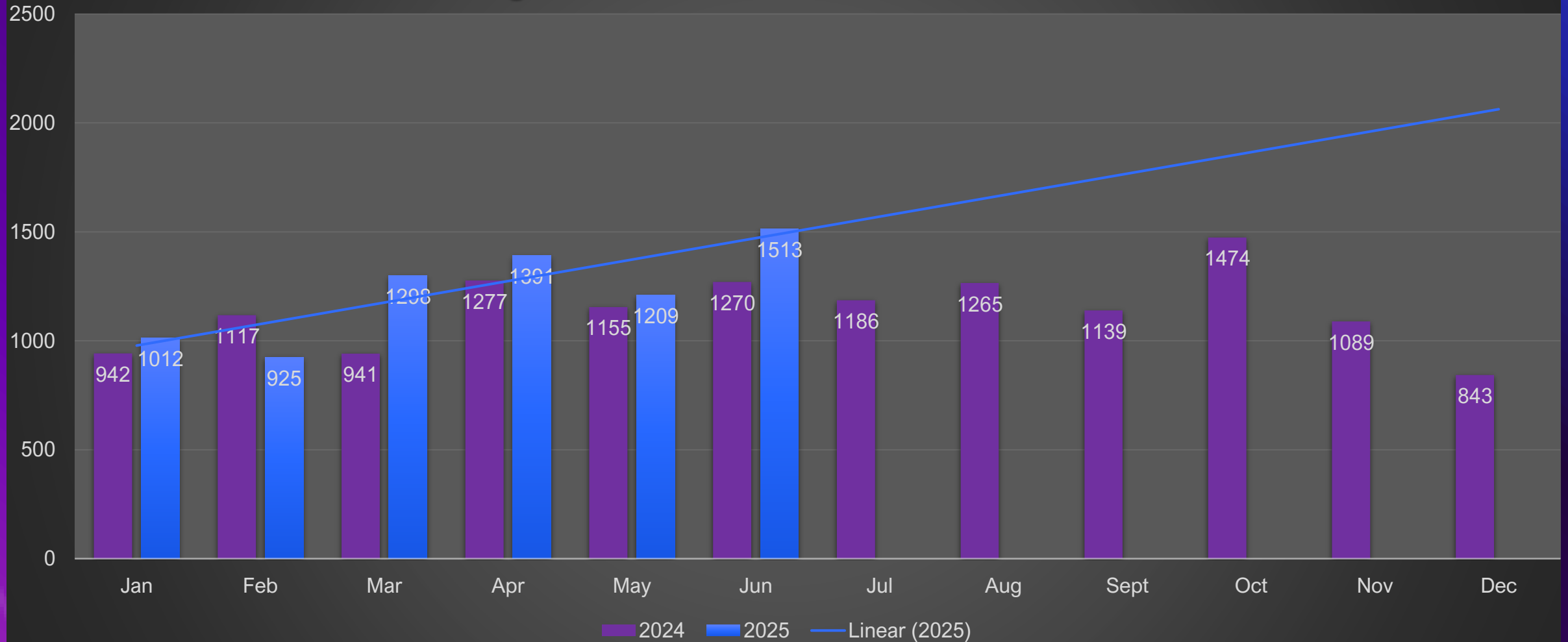
Legend

Quantile





Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



UCC Sign-In Sheet : Henderson Polk Transylvania

Date: 7/10/2025

[illegible]

July Henderson Polk Transylvania UCC Meeting Minutes

Notes Provided by Rory Phipps : Stand-In HPT UCC Secretary

Date: July 2025

Location: Bay Breeze Seafood, Hendersonville, NC

Called to Order By: Rory Phipps

Call to Order

Welcome to the July Henderson Polk Transylvania UCC meeting. The meeting was called to order at Bay Breeze Seafood in Hendersonville.

Announcements

The start of the presentation was delayed due to several members arriving late. The delays were caused by multiple accidents on I-26.

Recognition of New Attendees and Guests

We were pleased to welcome **Barry Saltz from NCDOT**, who rejoined us after an extended absence due to a demanding schedule.

Old Business

There were no outstanding items or topics from previous meetings to address.

New Business

The group discussed increasing concern about **locate requests not being completed** in a timely manner.

- Particular attention was brought to the **lack of awareness among homeowners and small business contractors** about the **3-hour notice process**.
- Members explored ideas for **educating the public** and individuals they interact with daily, to ensure a better understanding of 811 processes and safe digging practices.

Damage Report

No damages were reported at this meeting.

Round Table Discussion

- Attendees expressed interest in **inviting USIC to return** to future meetings.
 - Discussion included **ways to boost attendance**, especially within this tri-county region.
-

Project Report

- **No new projects** were introduced by NCDOT or Enbridge Gas.
 - It was noted that **Brian Jamerson is coordinating with area contractors** and others in neighboring counties as part of Enbridge's **rebranding efforts**, involving updates to old Dominion Gas markers since Enbridge's acquisition.
-

Adjournment

With no further business, the meeting was adjourned.