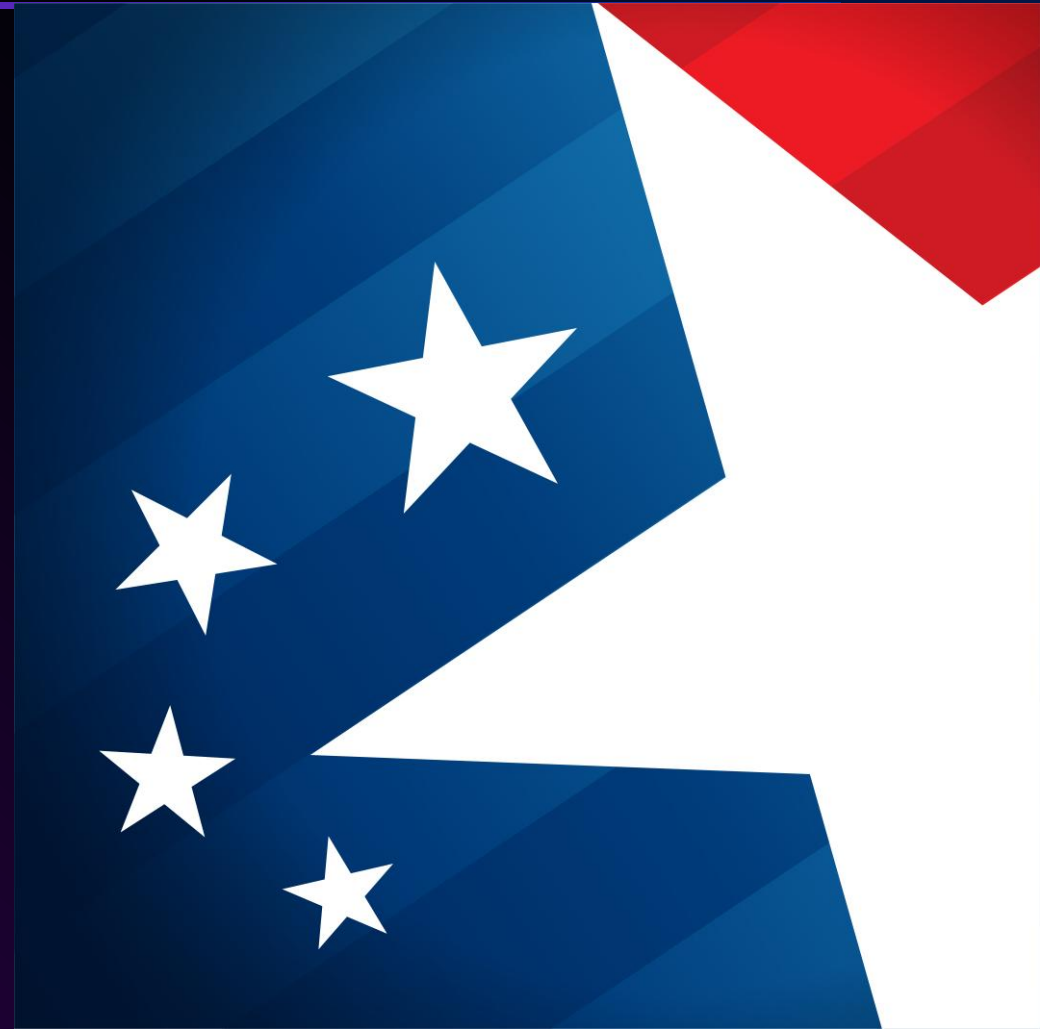


JULY 2025

Avery Mitchell Yancey UCC





# HOT WEATHER TIPS

- Alert workers to the heat index anticipated for the day and identify each precaution in place at the work site to reduce the risk of heat-related illness
- Provide plenty of cool drinking water and disposable cups
- Actively encourage workers to drink small amounts of water often
- Establish and enforce work/rest schedules
- Set up a buddy system
- Maintain effective communication with your crew at all times
- Encourage workers to wear sunscreen and use other protections from direct sunlight







## MEETINGS

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STATE UCC – July 8<sup>th</sup>, 10am  
Charlotte Water, 5730 General Commerce Dr.

UDPRB – July 15<sup>th</sup>, 8:30am  
NC811 Greensboro Office

NCLRPC – July 16<sup>th</sup>, 11am  
NC811 Greensboro Office

NC811 BOARD – July 18<sup>th</sup>, 8:30am  
Crowne Plaza Resort, Asheville



# STATE UCC SECRETARY NOMINATIONS

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For a full listing visit

<https://ncucc.org/secretary-nominations/>







## CALENDAR

NC811 & NCUCC EVENT  
CALENDARS CAN BE  
FOUND ON NC811.ORG  
OR THE NC811 APP



# CHANGES TO HOUSE BILL 247

## SESSION 2025

AN ACT TO UPDATE THE UNDERGROUND UTILITY SAFETY AND DAMAGE PREVENTION ACT.

- Changes to the law will go into effect October 1<sup>st</sup>, 2025
- The NC811 Education department will be relaying what the changes are and how it will impact our industry.
- Methods of instruction: PowerPoint presentations for both onsite and online meetings throughout the state. Instructional video outlining the changes will be uploaded to our YouTube account, all social media platforms, the [nc811.org](http://nc811.org) website and app as well as our Pipes Plus training.
- A printed quick reference chart will be handed out at all training events.

# DATA INSIGHTS

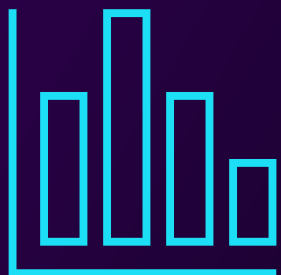
LOCATE REQUESTS

TRANSMISSIONS

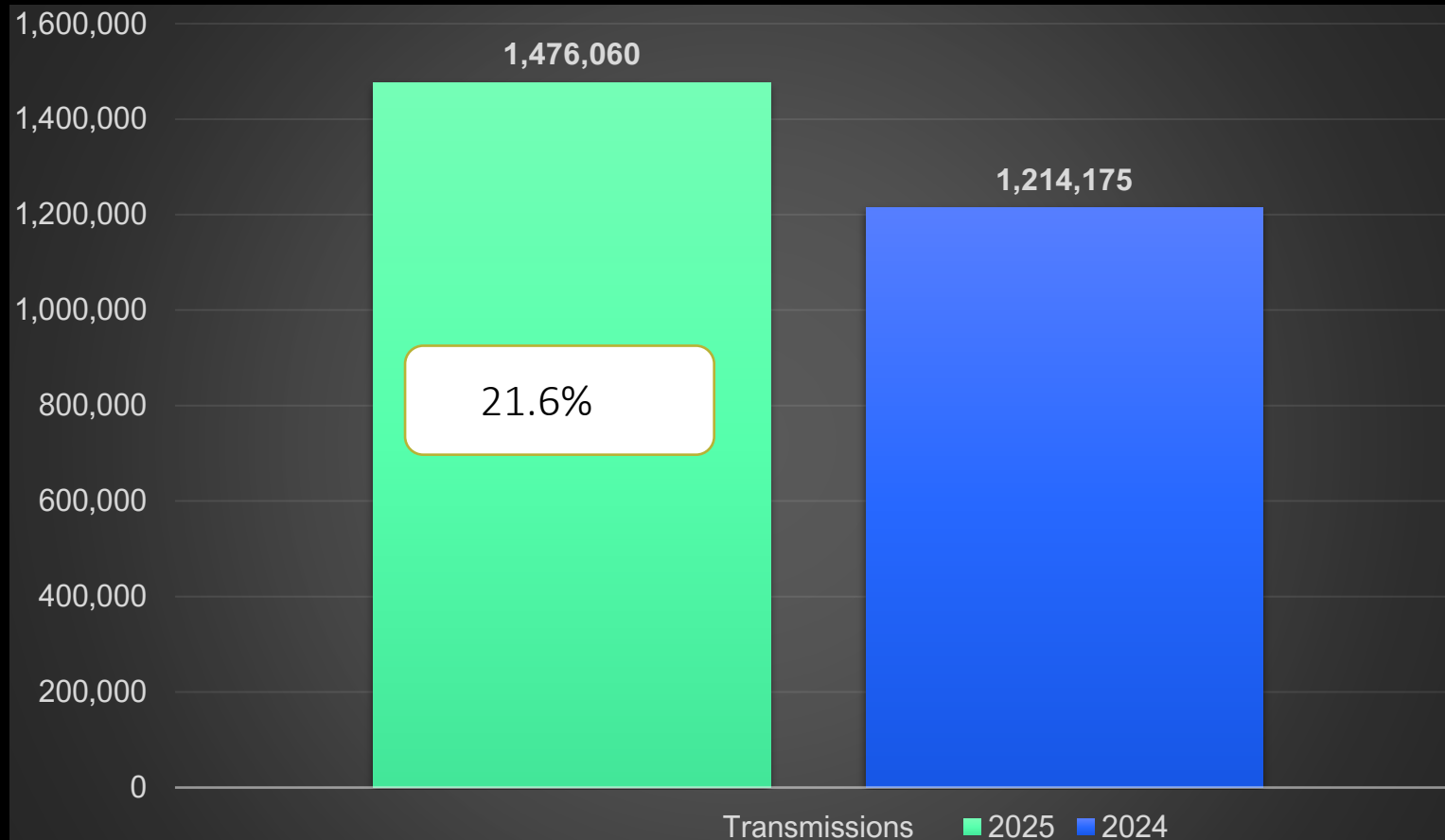
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



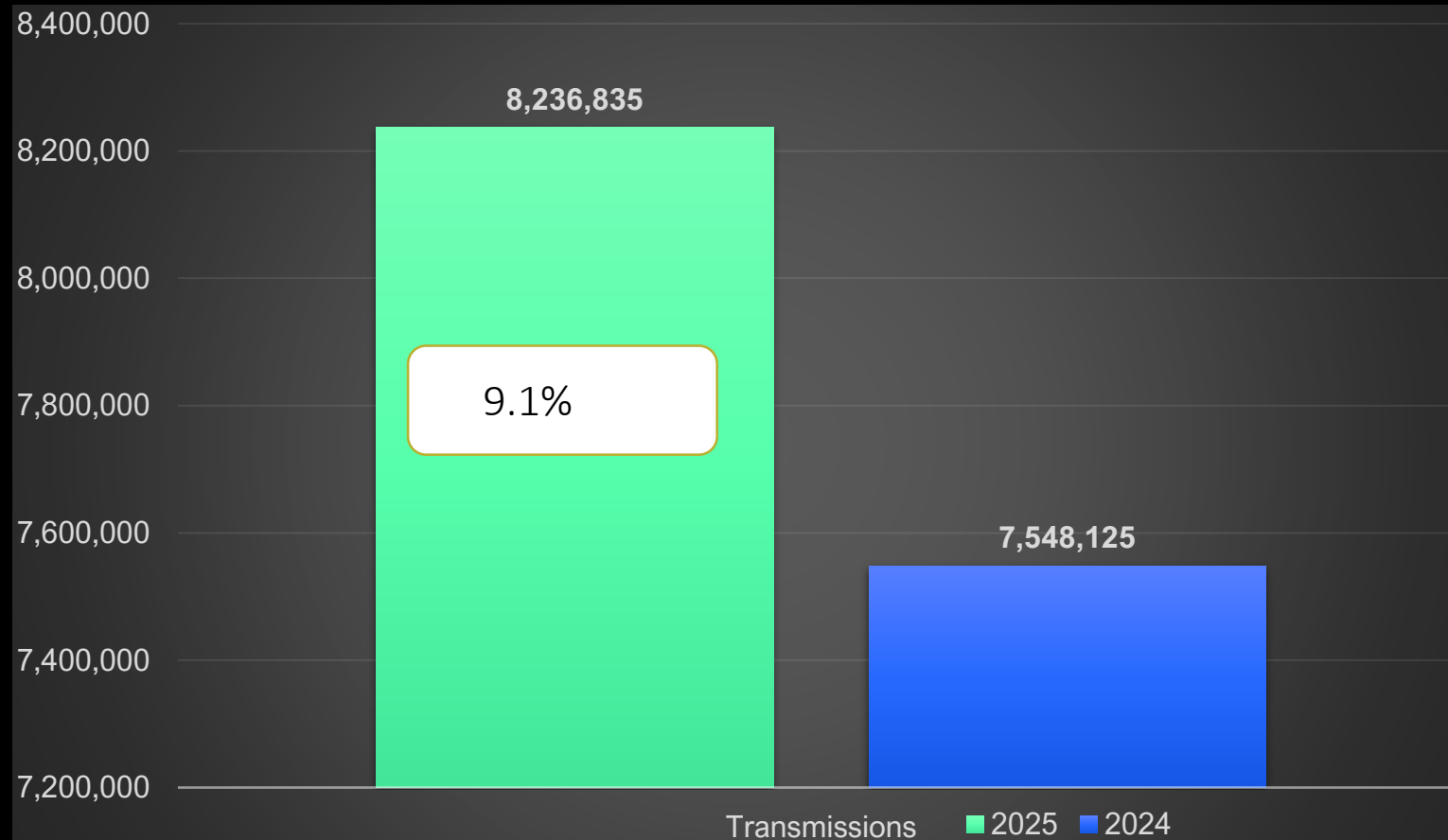
# TRANSMISSIONS FOR NC JUNE 25 VS 24



June, 2025 - 1,476,060 / 2024 - 1,214,175 = (21.6%)  
YTD 2025 - 8,236,835 / 2024 - 7,548,125 = +9.1%

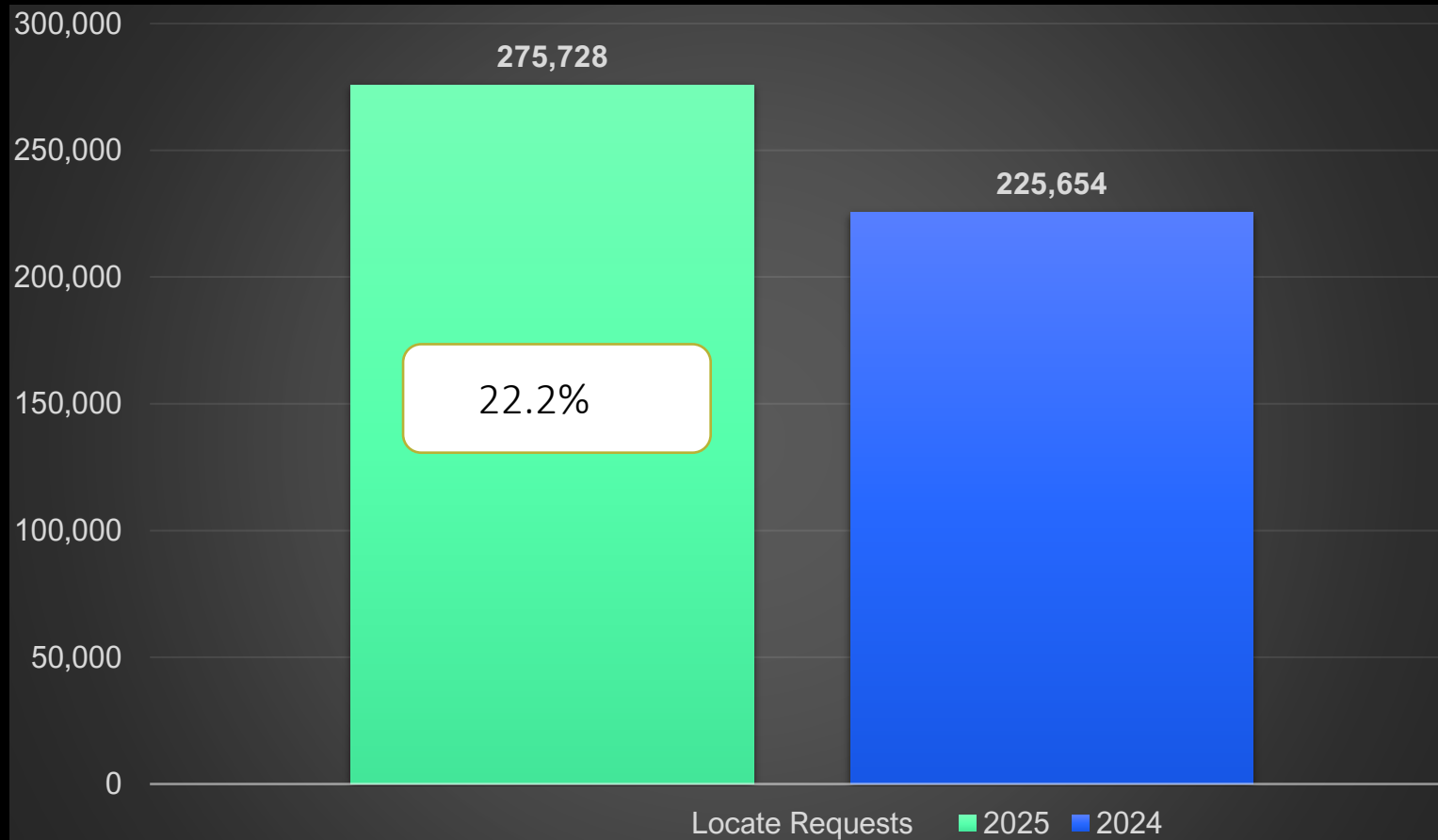


# TRANSMISSIONS FOR NC YEAR TO DATE



June, 2025 - 1,476,060/ 2024 - 1,214,175 = (21.6%)  
YTD 2025 - 8,236,835/ 2024 - 7,548,125 = +9.1%

# LOCATE REQUESTS FOR NC JUNE 25 VS 24



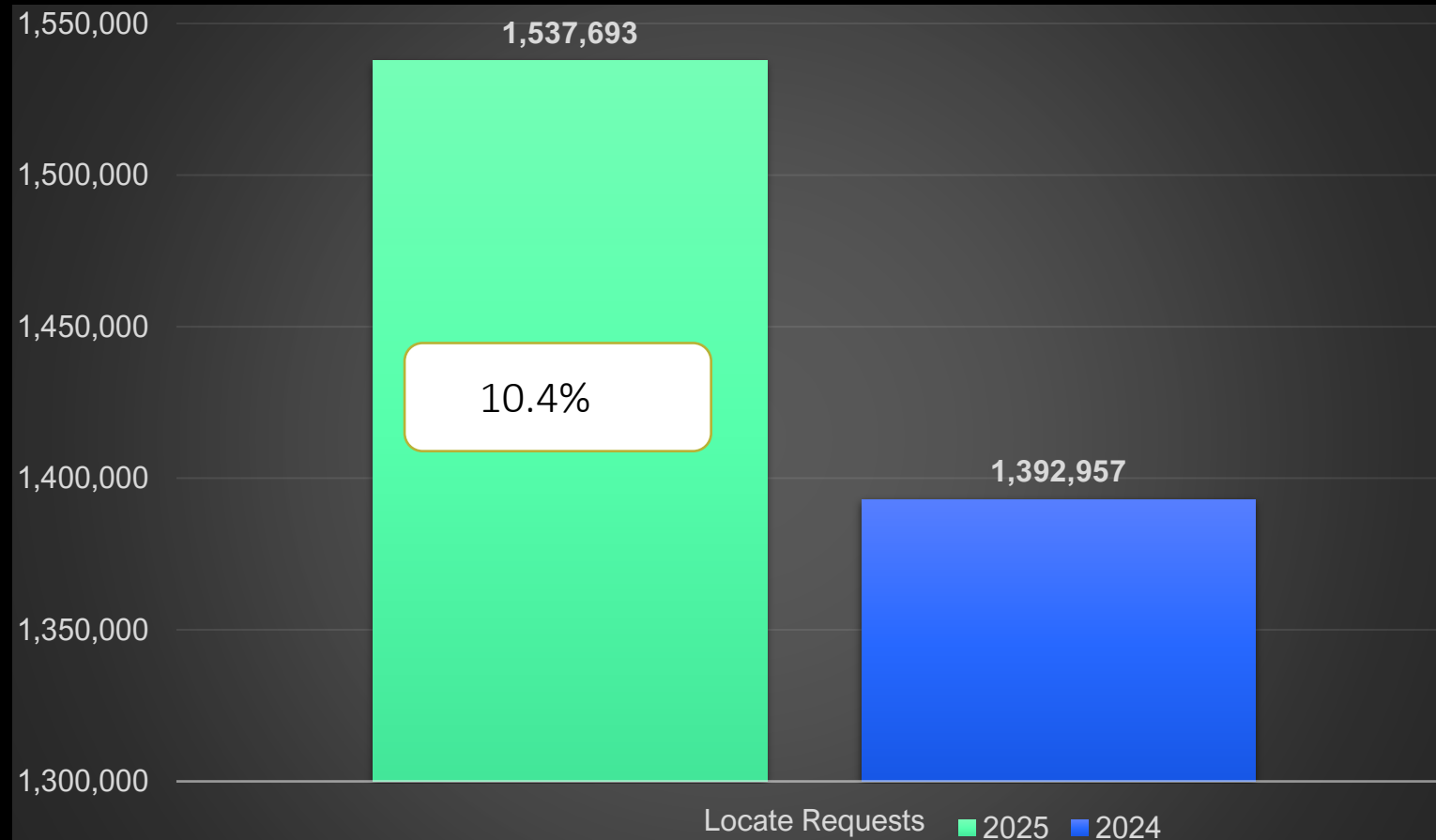
June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%

Updates for June (84,812) = 30.8% of volume / 2025

May (79,800) = 30.3%  
(.5% Increase from the month before)

# LOCATE REQUESTS FOR NC YEAR TO DATE



June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%



# COUNTY TICKET VOLUME

JUNE 2025 VS 2024

Avery	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	3	2	136	2	14	157
2025	32	3	420	28	114	597
+/- Var	966.7%	50.0%	208.8%	1300.0%	714.3%	280.3%
				Locates per day		27





# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Avery	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	25	4	635	18	129	811
2025	104	24	1825	61	715	2729
+/- Var	316.0%	500.0%	187.4%	238.9%	454.3%	236.5%
			Locates per day			21



# COUNTY TICKET DISTRIBUTION

JUNE 2025

<b>AVERY</b>	<b>597</b>
BANNER ELK	69
BEECH CREEK	3
BEECH MOUNTAIN	5
CROSSNORE	64
ELK PARK	17
HEATON	3
INGALLS	30
LINVILLE	86
<b>NEWLAND</b>	<b>284</b>

ROARING CREEK	3
SEVEN DEVILS	4



# TOP 10 CALLERS

JUNE 2025

Avery	Company	Total
1	BIGHAM CABLE CONSTRUCTION INC	95
2	CENTRAL SOUTHERN CONSTRUCTION	79
3	ITG	78
4	KNIGHT BROADBAND LLC	67
5	RED KOON	64
6	KEVIN RICHARDSON GRADING	13
7	BULLINGTON CONSTRUCTION	11
8	MOUNTAIN ELECTRIC COOP	10
9	R & M UNDERGROUND	10
10	MILLER PIPELINE	9



# COUNTY TICKET VOLUME

JUNE 2025 VS 2024

Mitchell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1	0	79	1	22	103
2025	7	1	105	0	48	161
+/- Var	600.0%	100%	32.9%	-100.0%	118.2%	56.3%
				Locates per day		7





# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Mitchell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	9	8	466	5	229	717
2025	34	8	715	15	396	1168
+/- Var	277.8%	0.0%	53.4%	200.0%	72.9%	62.9%
			Locates per day			9



# COUNTY TICKET DISTRIBUTION

JUNE 2025

MITCHELL	161
BAKERSVILLE	75
CLARRISSA	4
LITTLE SWITZERLAND	3
POPLAR	4
SPRUCE PINE	70



# TOP 10 CALLERS

JUNE 2025

Mitchell	Company	Total
1	FRENCH BROAD EMC	32
2	SUMTER UTILITIES INC	25
3	NCDOT	12
4	MILLER PIPELINE	7
5	DUKE ENERGY	7
6	A R E TELECOMMUNICATIONS	6
7	KNIGHT BROADBAND LLC	6
8	HDR ENGINEERING INC	5
9	BULLINGTON CONSTRUCTION	5
10	BAKERS CONSTRUCTION AND EXCAVATION COMP.	4



# COUNTY TICKET VOLUME

JUNE 2025 VS 2024

Yancey	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	4	0	63	3	66	136
2025	7	2	200	7	83	299
+/- Var	75.0%	200%	217.5%	133.3%	25.8%	119.9%
				Locates per day		14





# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Yancey	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	13	10	507	11	266	807
2025	17	5	868	17	257	1164
+/- Var	30.8%	-50.0%	71.2%	54.5%	-3.4%	44.2%
			Locates per day			9



# COUNTY TICKET DISTRIBUTION

JUNE 2025

<b>YANCEY</b>	<b>299</b>
<b>BURNSVILLE</b>	<b>282</b>
CANE RIVER	5
GREEN MOUNTAIN	9



# TOP 10 CALLERS

JUNE 2025

Yancey	Company	Total
1	WSP USA	50
2	FRENCH BROAD EMC	47
3	BRIDGER DRILLING	36
4	H D R ENGINEERING INC	29
5	U E S EXPLORATION LLC	26
6	A R E TELECOMMUNICATIONS	15
7	FROEHLING & ROBERTSON	13
8	HAYNES ELECTRIC UTILITY CORPORATION	10
9	MILLER PIPELINE	8
10	BAIRD MOUNTAIN BUILDING AND GRADING	8



# DAMAGES

**DIRT** Damage Information  
Reporting Tool

**CGA** Common  
Ground  
Alliance







# DAMAGES BY COUNTY

JUNE 2025 – TOTAL 1,513

NC-Alamance	18
NC-Alexander	1
NC-Anson	6
<b>NC-Avery</b>	<b>2</b>
NC-Beaufort	1
NC-Bladen	2
NC-Brunswick	14
NC-Buncombe	29
NC-Cabarrus	23
NC-Caldwell	3
NC-Carteret	1
NC-Caswell	2
NC-Catawba	25
NC-Chatham	32
NC-Cherokee	1
NC-Clay	4
NC-Cleveland	16
NC-Columbus	4
NC-Craven	7
NC-Cumberland	58
NC-Currituck	12
NC-Dare	8

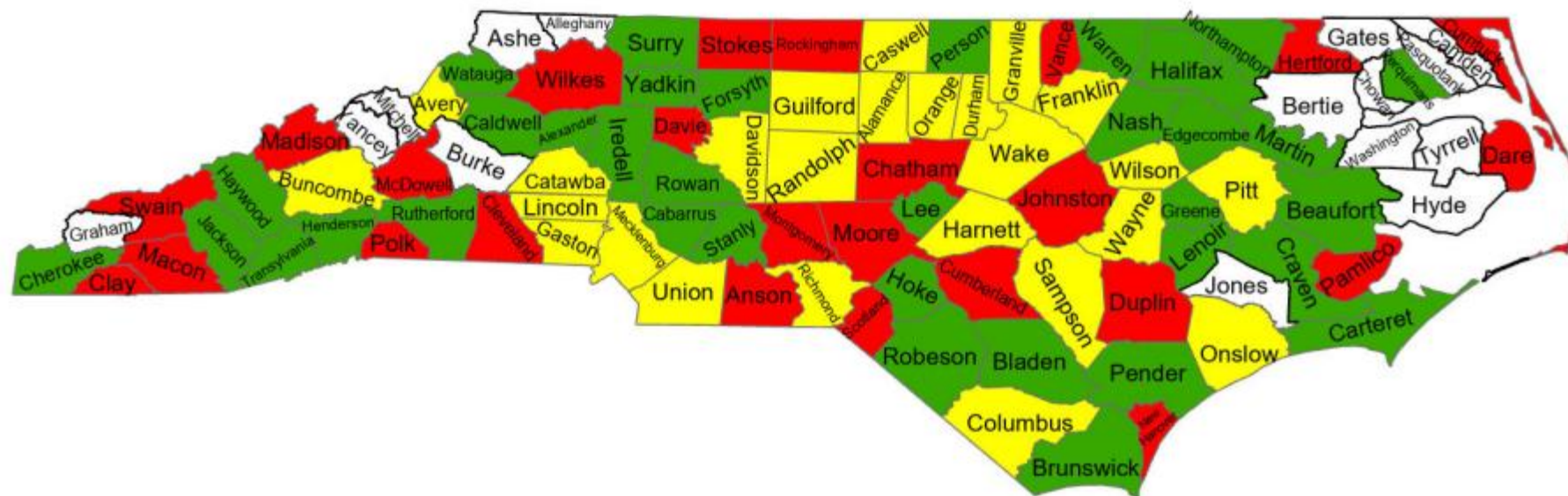
NC-Davidson	21
NC-Davie	7
NC-Duplin	11
NC-Durham	133
NC-Edgecombe	3
NC-Forsyth	34
NC-Franklin	8
NC-Gaston	25
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Halifax	1
NC-Harnett	27
NC-Haywood	3
NC-Henderson	7
NC-Hertford	2
NC-Hoke	4
NC-Iredell	26
NC-Jackson	2
NC-Johnston	45
NC-Lee	7
NC-Lenoir	6
NC-Lincoln	9
NC-Macon	4
NC-Madison	2

NC-Martin	1
NC-McDowell	8
NC-Mecklenburg	203
NC-Montgomery	7
NC-Moore	52
NC-Nash	9
NC-New Hanover	39
NC-Northampton	2
NC-Onslow	22
NC-Orange	35
NC-Pamlico	2
NC-Pender	6
NC-Perquimans	2
NC-Person	1
NC-Pitt	22
NC-Polk	4
NC-Randolph	14
NC-Richmond	4
NC-Robeson	11
NC-Rockingham	12
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	5
NC-Scotland	6
NC-Stanly	4

NC-Stokes	12
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	53
NC-Vance	6
NC-Wake	216
NC-Warren	4
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	8
NC-Wilson	5
NC-Yadkin	1

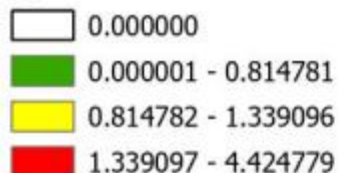
# DAMAGES PER 1,000 TRANSMISSIONS

JUNE 2025



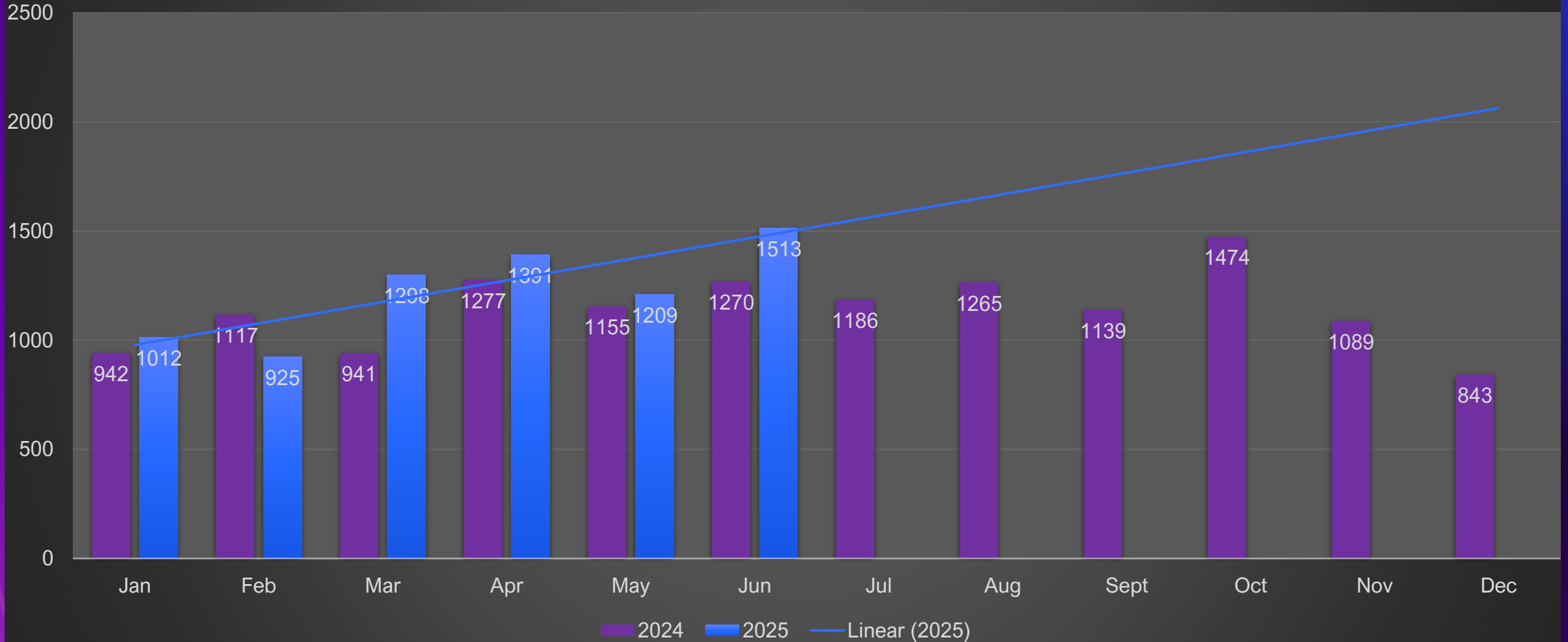
## Legend

Quantile





## Damages in North Carolina 2025 vs 2024



# NC811 EDUCATION TEAM



**Ann Rushing**  
Education Manager



**Parrish Riddick**  
Education Liaison, Piedmont Region



**Rory Phipps**  
Education Liaison, Western Region



**Howard Corey**  
Education Liaison, Eastern Region



**Tami Groves**  
Education Liaison, Southwest Region



**Steve Moore**  
Media Relations Specialist



# THANK YOU FOR YOUR ATTENTION



A copy of this presentation  
will be available at  
[www.ncucc.org](http://www.ncucc.org)





### UCC Sign-In Sheet :

AVERY MITCHELL YANCY

Date:

7/31/25

[illegible]



## July Mayland UCC Meeting Minutes

### Notes Provided by Rory Phipps: Stand-In Mayland UCC Secretary

**Date:** July 2025

**Location:** Piedmont Natural Gas, Spruce Pine NC

**Called to Order By:** Rory Phipps

---

### Call to Order

Welcome to Mayland UCC meeting. The meeting was called to order at Piedmont Natural Gas in Spruce Pine.

---

### Announcements

Our Presentation started a little later than usual, awaiting members who were held up at another meeting.

---

### Old Business

There were no outstanding items or topics from previous meetings to address.

---

### New Business

The group discussed increasing concern about **locate requests not being completed** in a timely manner.

- Particular attention was brought to the **lack of awareness among homeowners and small business contractors** about the **3-hour notice process**.
  - Members explored ideas for **educating the public** and individuals they interact with daily, to ensure a better understanding of 811 processes and safe digging practices.
- 

### Damage Report

No damages were reported at this meeting.

---

### **Round Table Discussion**

- Attendees expressed interest in **inviting USIC to return** to future meetings.
  - Discussion included **ways to boost attendance**, especially within this tri-county region.
- 

### **Project Report**

- **No new projects** were introduced by Piedmont Natural Gas.
- 

### **Adjournment**

With no further business, the meeting was adjourned.