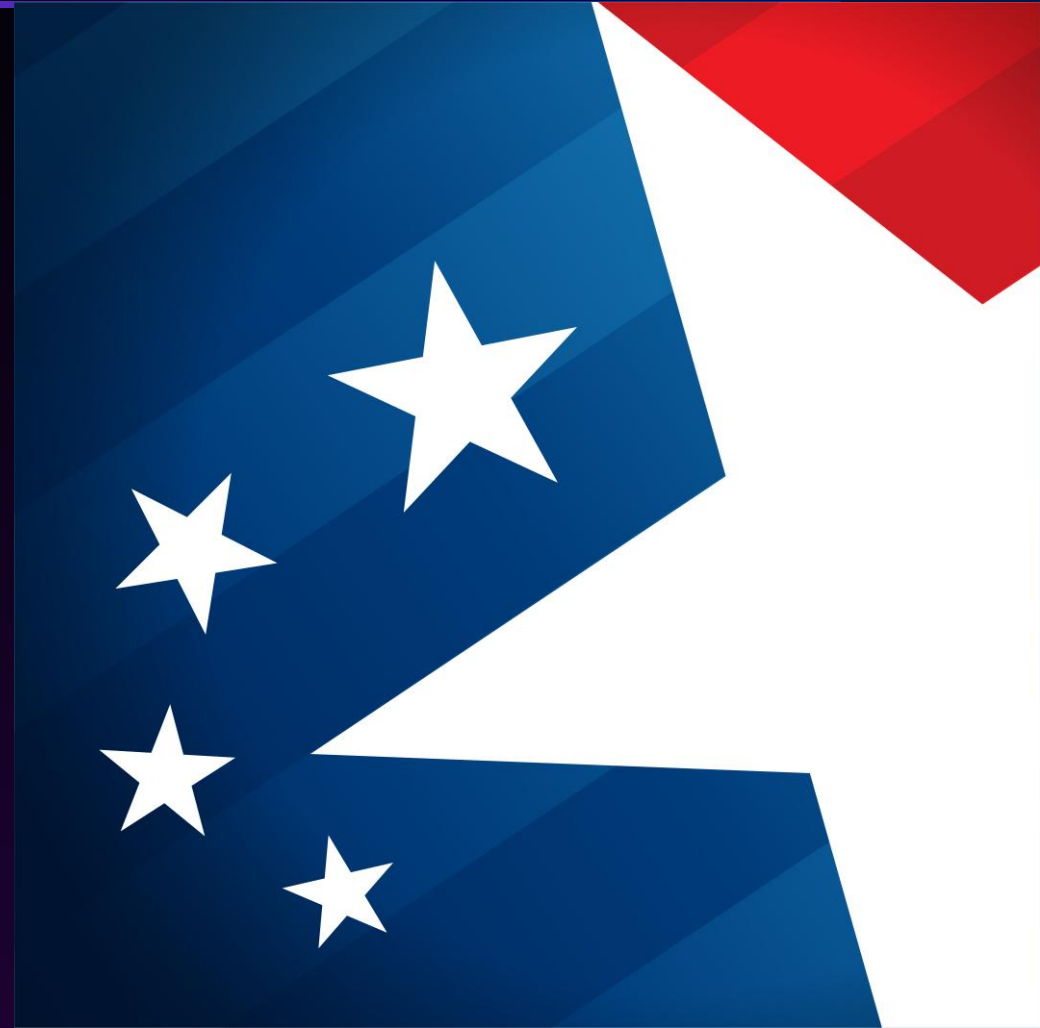


JULY 2025

McDowell UCC





HOT WEATHER TIPS

- Alert workers to the heat index anticipated for the day and identify each precaution in place at the work site to reduce the risk of heat-related illness
- Provide plenty of cool drinking water and disposable cups
- Actively encourage workers to drink small amounts of water often
- Establish and enforce work/rest schedules
- Set up a buddy system
- Maintain effective communication with your crew at all times
- Encourage workers to wear sunscreen and use other protections from direct sunlight





MEETINGS

STATE UCC – July 8th, 10am
Charlotte Water, 5730 General Commerce Dr.

UDPRB – July 15th, 8:30am
NC811 Greensboro Office

NCLRPC – July 16th, 11am
NC811 Greensboro Office

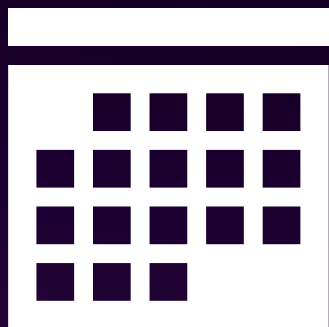
NC811 BOARD – July 18th, 8:30am
Crowne Plaza Resort, Asheville





CALENDAR

NC811 & NCUCC EVENT
CALENDARS CAN BE
FOUND ON NC811.ORG
OR THE NC811 APP



CHANGES TO HOUSE BILL 247

SESSION 2025

AN ACT TO UPDATE THE UNDERGROUND UTILITY SAFETY AND DAMAGE PREVENTION ACT.

- Changes to the law will go into effect October 1st, 2025
- The NC811 Education department will be relaying what the changes are and how it will impact our industry.
- Methods of instruction: PowerPoint presentations for both onsite and online meetings throughout the state. Instructional video outlining the changes will be uploaded to our YouTube account, all social media platforms, the nc811.org website and app as well as our Pipes Plus training.
- A printed quick reference chart will be handed out at all training events.

DATA INSIGHTS

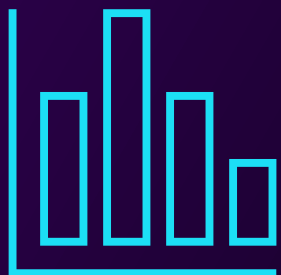
LOCATE REQUESTS

TRANSMISSIONS

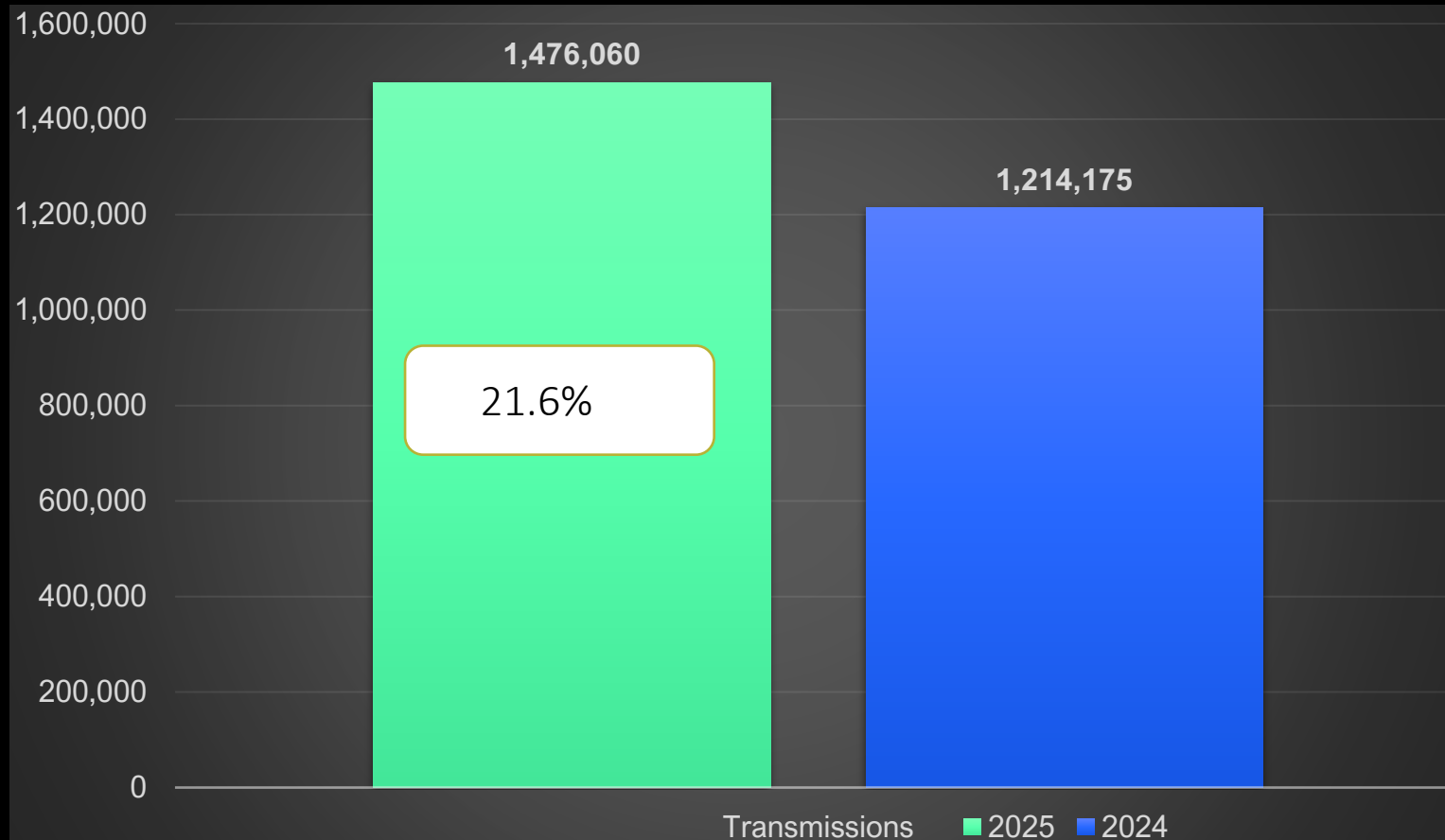
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION

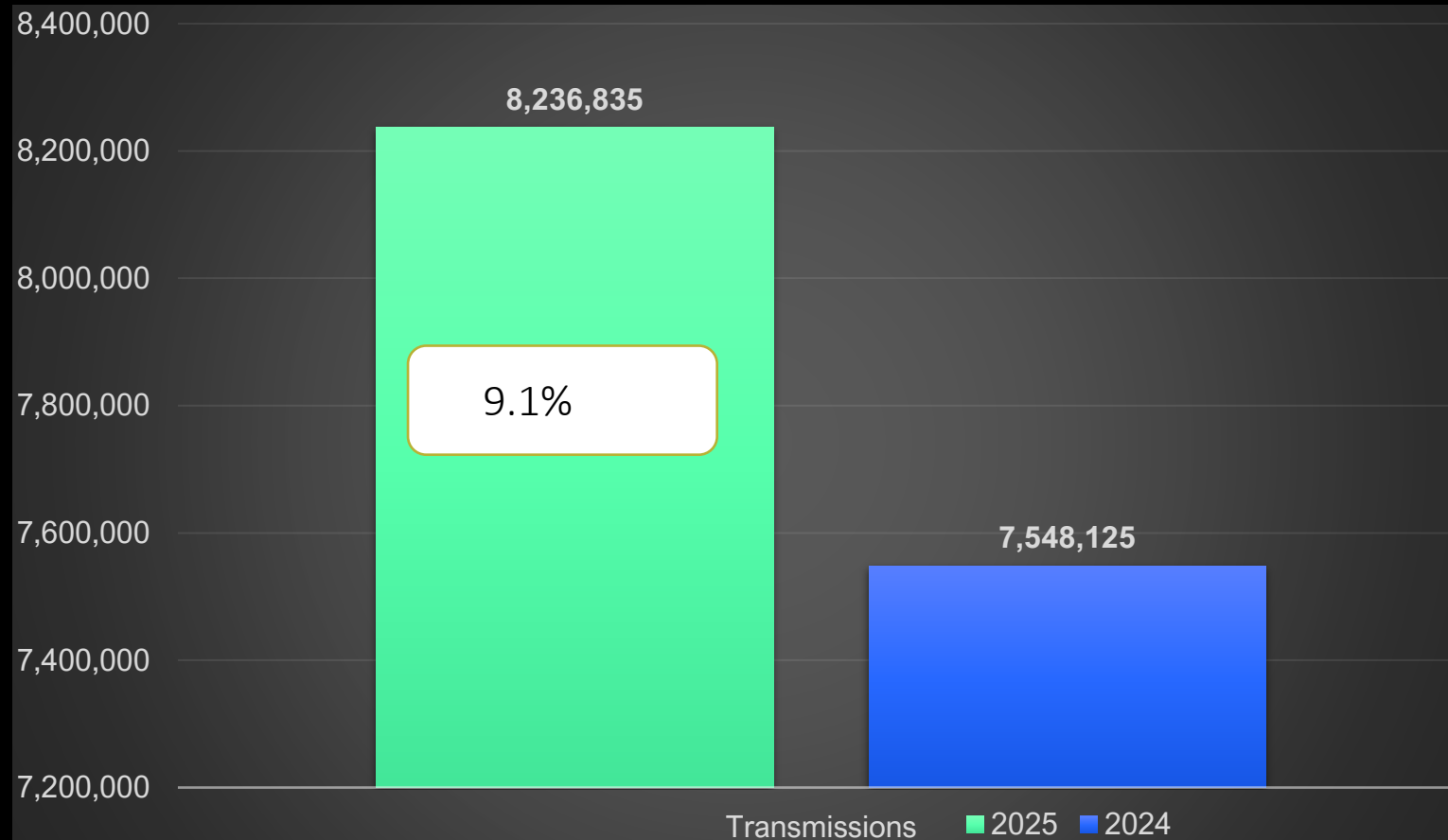


TRANSMISSIONS FOR NC JUNE 25 VS 24



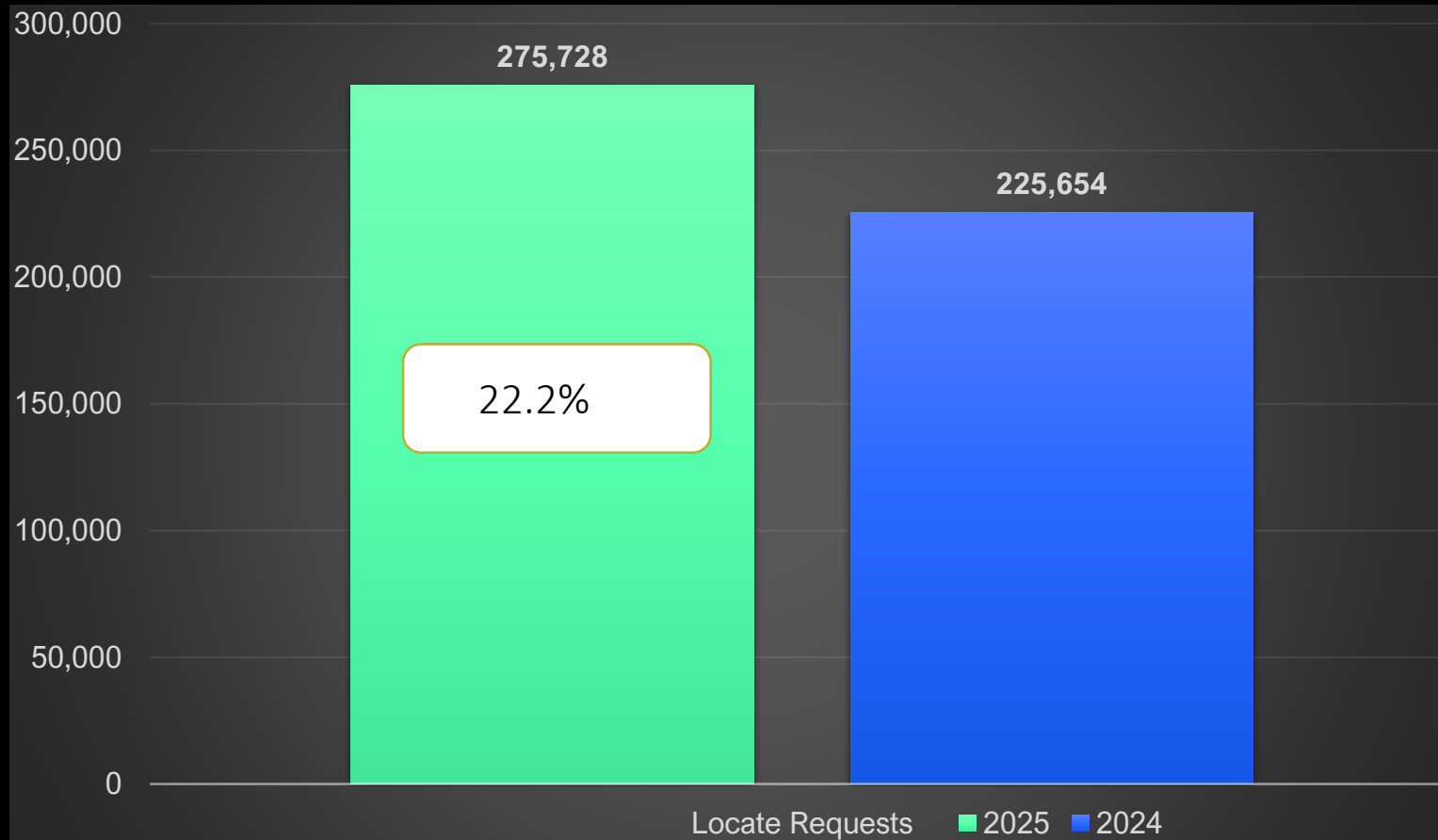
June, 2025 - 1,476,060 / 2024 - 1,214,175 = (21.6%)
YTD 2025 - 8,236,835 / 2024 - 7,548,125 = +9.1%

TRANSMISSIONS FOR NC YEAR TO DATE



June, 2025 - 1,476,060/ 2024 - 1,214,175 = (21.6%)
YTD 2025 - 8,236,835/ 2024 - 7,548,125 = +9.1%

LOCATE REQUESTS FOR NC JUNE 25 VS 24



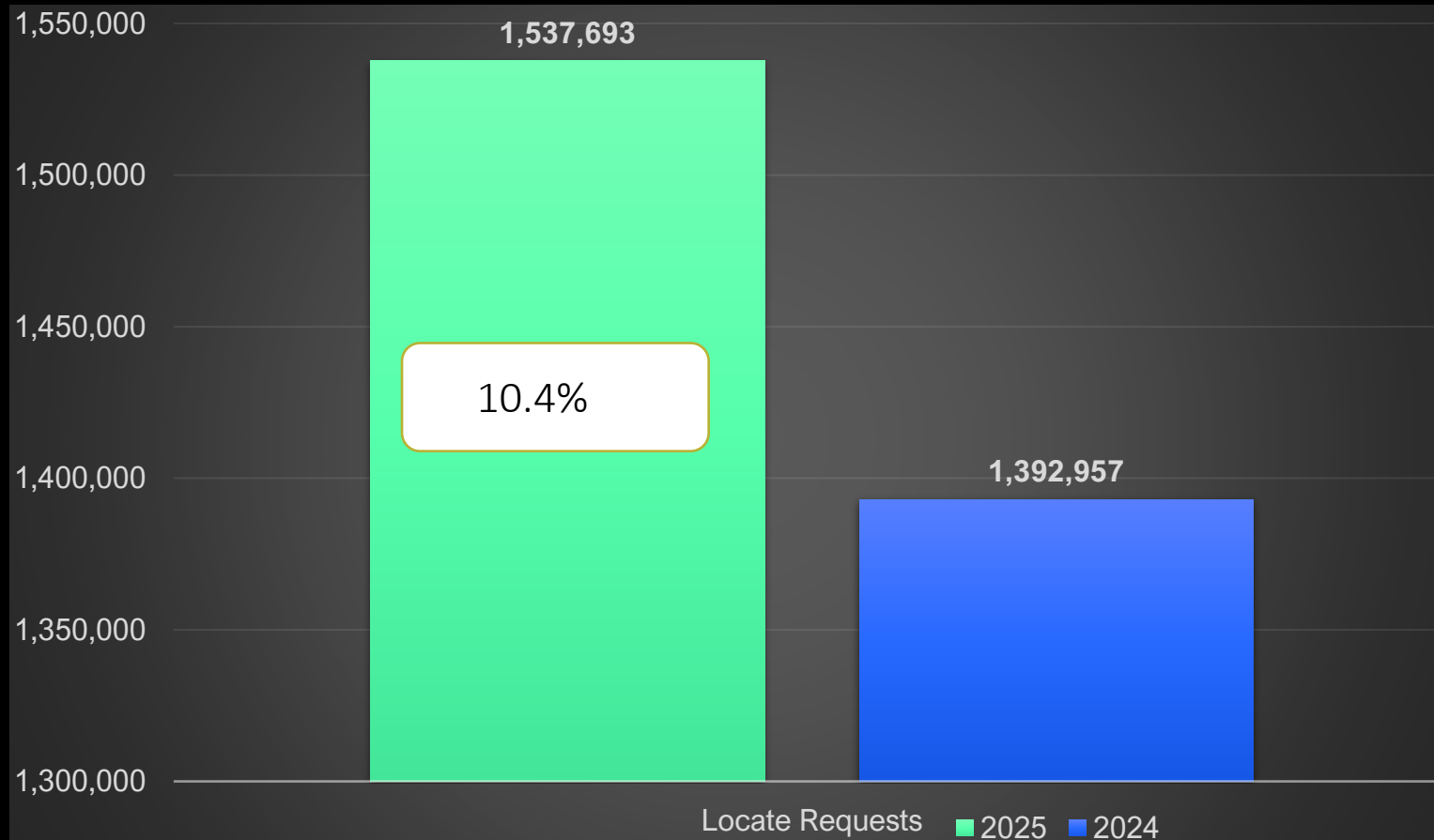
June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%

Updates for June (84,812) = 30.8% of volume / 2025

May (79,800) = 30.3%
(.5% Increase from the month before)

LOCATE REQUESTS FOR NC YEAR TO DATE



June, 2025 - 275,728 / 2024 - 225,654 = (22.2%)

YTD 2025 - 1,537,693 / 2024 - 1,392,957 = +10.4%



COUNTY TICKET VOLUME

JUNE 2025 VS 2024

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	10	4	474	17	174	679
2025	53	11	595	61	276	996
+/- Var	430.0%	175.0%	25.5%	258.8%	58.6%	46.7%
				Locates per day		45



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	60	37	2836	81	1209	4223
2025	297	31	3962	234	1732	6256
+/- Var	395.0%	-16.2%	39.7%	188.9%	43.3%	48.1%
			Locates per day			49



COUNTY TICKET DISTRIBUTION

JUNE 2025

MCDOWELL	996
DYSARTSVILLE	4
GLENWOOD	7
LITTLE SWITZERLAND	3
MARION	418
NEBO	242
OLD FORT	309
WOODLAWN	3



TOP 10 CALLERS

JUNE 2025

McDowell	Company	Total
1	BIGHAM CABLE CONSTRUCTION INC	138
2	A R E TELECOMMUNICATIONS	82
3	DUKE ENERGY	61
4	BIRD ELECTRIC INC	49
5	CERES ENVIRONMENTAL	48
6	TP HOWARD'S PLUMBING COMPANY INC.	42
7	OPTIMUM	27
8	WILLIAMS ELECTRIC COMPANY	26
9	EH UTILITIES LLC	25
10	TENNOCA CONSTRUCTION COMPANY	22



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

JUNE 2025 – TOTAL 1,513

NC-Alamance	18
NC-Alexander	1
NC-Anson	6
NC-Avery	2
NC-Beaufort	1
NC-Bladen	2
NC-Brunswick	14
NC-Buncombe	29
NC-Cabarrus	23
NC-Caldwell	3
NC-Carteret	1
NC-Caswell	2
NC-Catawba	25
NC-Chatham	32
NC-Cherokee	1
NC-Clay	4
NC-Cleveland	16
NC-Columbus	4
NC-Craven	7
NC-Cumberland	58
NC-Currituck	12
NC-Dare	8

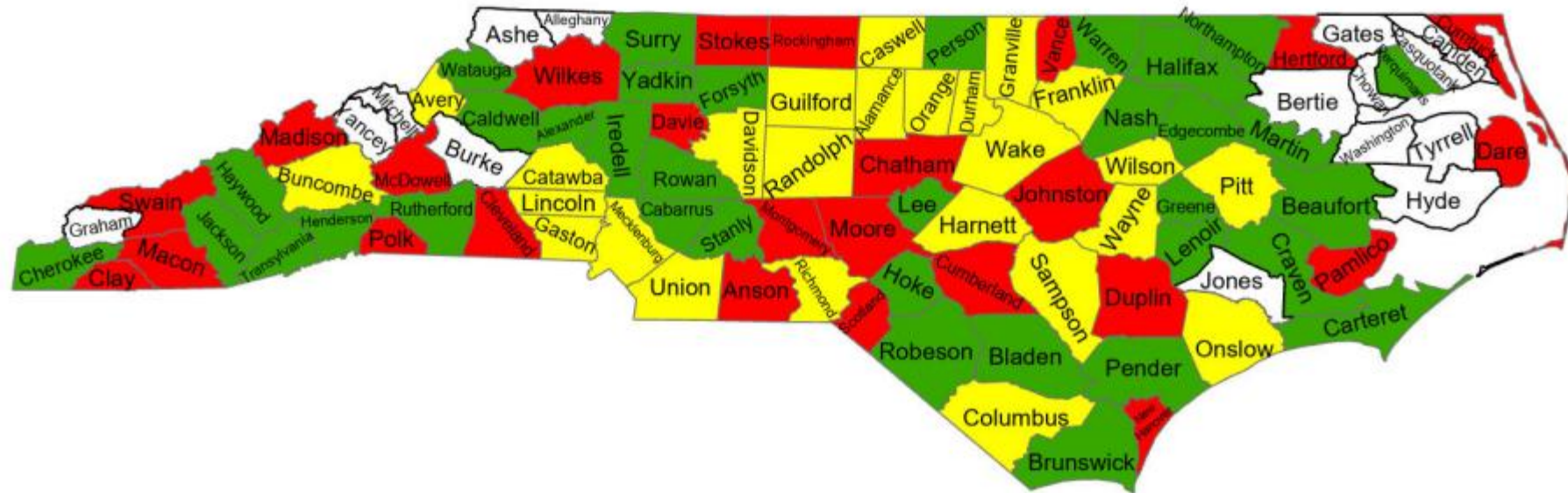
NC-Davidson	21
NC-Davie	7
NC-Duplin	11
NC-Durham	133
NC-Edgecombe	3
NC-Forsyth	34
NC-Franklin	8
NC-Gaston	25
NC-Granville	3
NC-Greene	2
NC-Guilford	51
NC-Halifax	1
NC-Harnett	27
NC-Haywood	3
NC-Henderson	7
NC-Hertford	2
NC-Hoke	4
NC-Iredell	26
NC-Jackson	2
NC-Johnston	45
NC-Lee	7
NC-Lenoir	6
NC-Lincoln	9
NC-Macon	4
NC-Madison	2

NC-Martin	1
NC-McDowell	8
NC-Mecklenburg	203
NC-Montgomery	7
NC-Moore	52
NC-Nash	9
NC-New Hanover	39
NC-Northampton	2
NC-Onslow	22
NC-Orange	35
NC-Pamlico	2
NC-Pender	6
NC-Perquimans	2
NC-Person	1
NC-Pitt	22
NC-Polk	4
NC-Randolph	14
NC-Richmond	4
NC-Robeson	11
NC-Rockingham	12
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	5
NC-Scotland	6
NC-Stanly	4

NC-Stokes	12
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	53
NC-Vance	6
NC-Wake	216
NC-Warren	4
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	8
NC-Wilson	5
NC-Yadkin	1

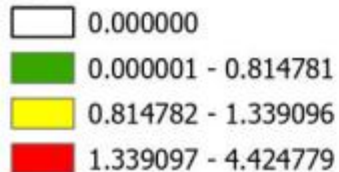
DAMAGES PER 1,000 TRANSMISSIONS

JUNE 2025



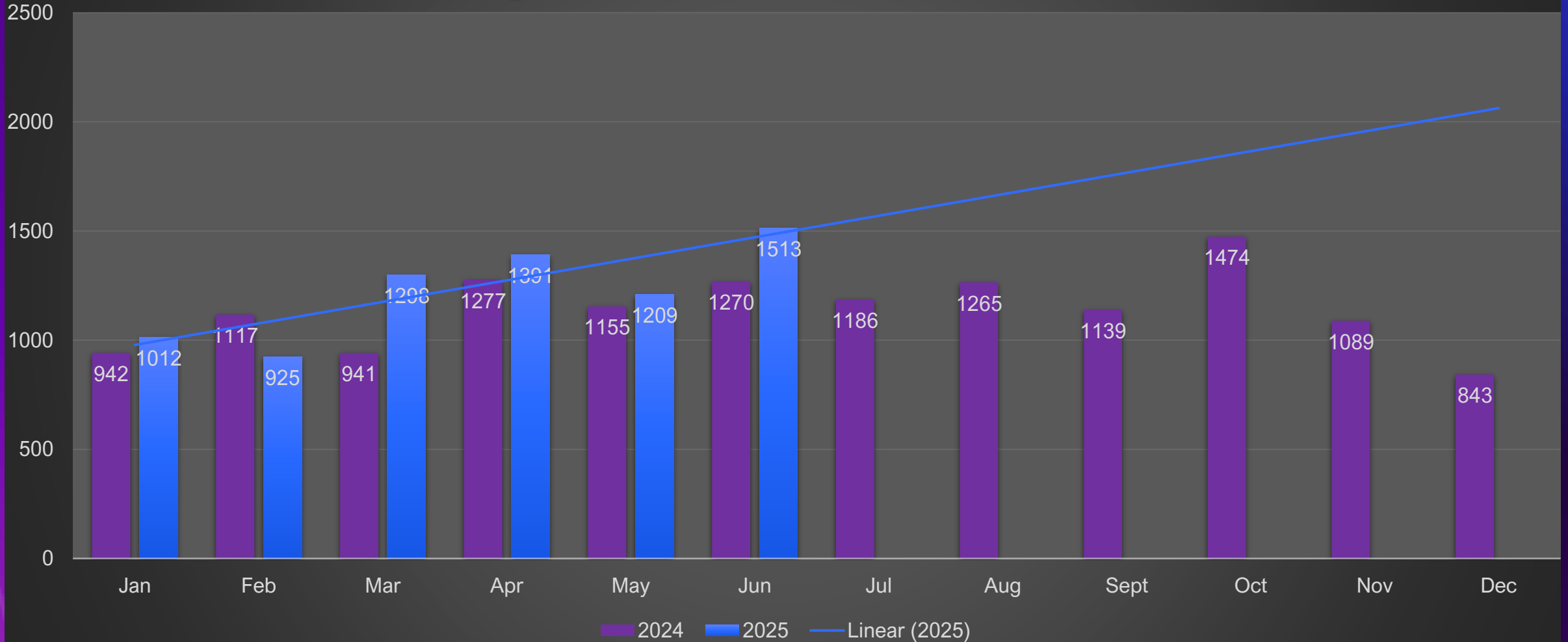
Legend

Quantile





Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



July McDowell UCC Meeting Minutes

Notes Provided by Rory Phipps: Stand-In McDowell UCC Secretary

Date: July 2025

Location: Countryside BBQ, Marion NC

Called to Order By: Rory Phipps

Call to Order

Welcome to the McDowell UCC meeting. The meeting was called to order at Countryside BBQ in Marion.

Announcements

The start of the presentation was delayed due to several members arriving late. The delays were caused by multiple accidents on I-26.

Old Business

There were no outstanding items or topics from previous meetings to address.

New Business

The group discussed increasing concern about **locate requests not being completed** in a timely manner.

- Particular attention was brought to the **lack of awareness among homeowners and small business contractors** about the **3-hour notice process**.
 - Members explored ideas for **educating the public** and individuals they interact with daily, to ensure a better understanding of 811 processes and safe digging practices.
-

Damage Report

No damages were reported at this meeting.

Round Table Discussion

- Attendees expressed interest in **inviting USIC to return** to future meetings.
 - Discussion included **ways to boost attendance**, especially within this tri-county region.
-

Project Report

- **No new projects** were introduced by Enbridge Gas.
 - It was noted that **Brian Jamerson is coordinating with area contractors** and others in neighboring counties as part of Enbridge's **rebranding efforts**, involving updates to old Dominion Gas markers since Enbridge's acquisition.
-

Adjournment

With no further business, the meeting was adjourned.

UCC Sign-In Sheet : McDowell UCC

Date:7/21/2025

[illegible]