



MONTHLY UPDATE
AUGUST 2025

RANDOLPH - MOORE UCC





811 Day

August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

<https://nc811.org/811-day/>



MEETINGS

- ▶ STATE UCC - September 9, 10am
Greenville Utilities, Greenville, NC
- ▶ NCLRPC - September 23, 11am
NC811 Greensboro Office
- ▶ UDPRB - Sept - TBD
NC811 Greensboro Office
- ▶ NC811 BOARD - October 31, 8:30am
Wrightsville Beach



CALENDAR

NC811 & NCUCC
event calendars can
be found on nc811.org
or the nc811 app



DATA INSIGHTS

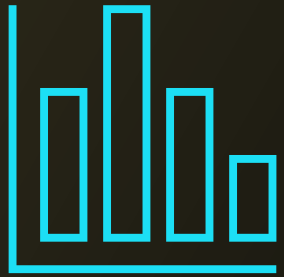
LOCATE REQUESTS

TRANSMISSIONS

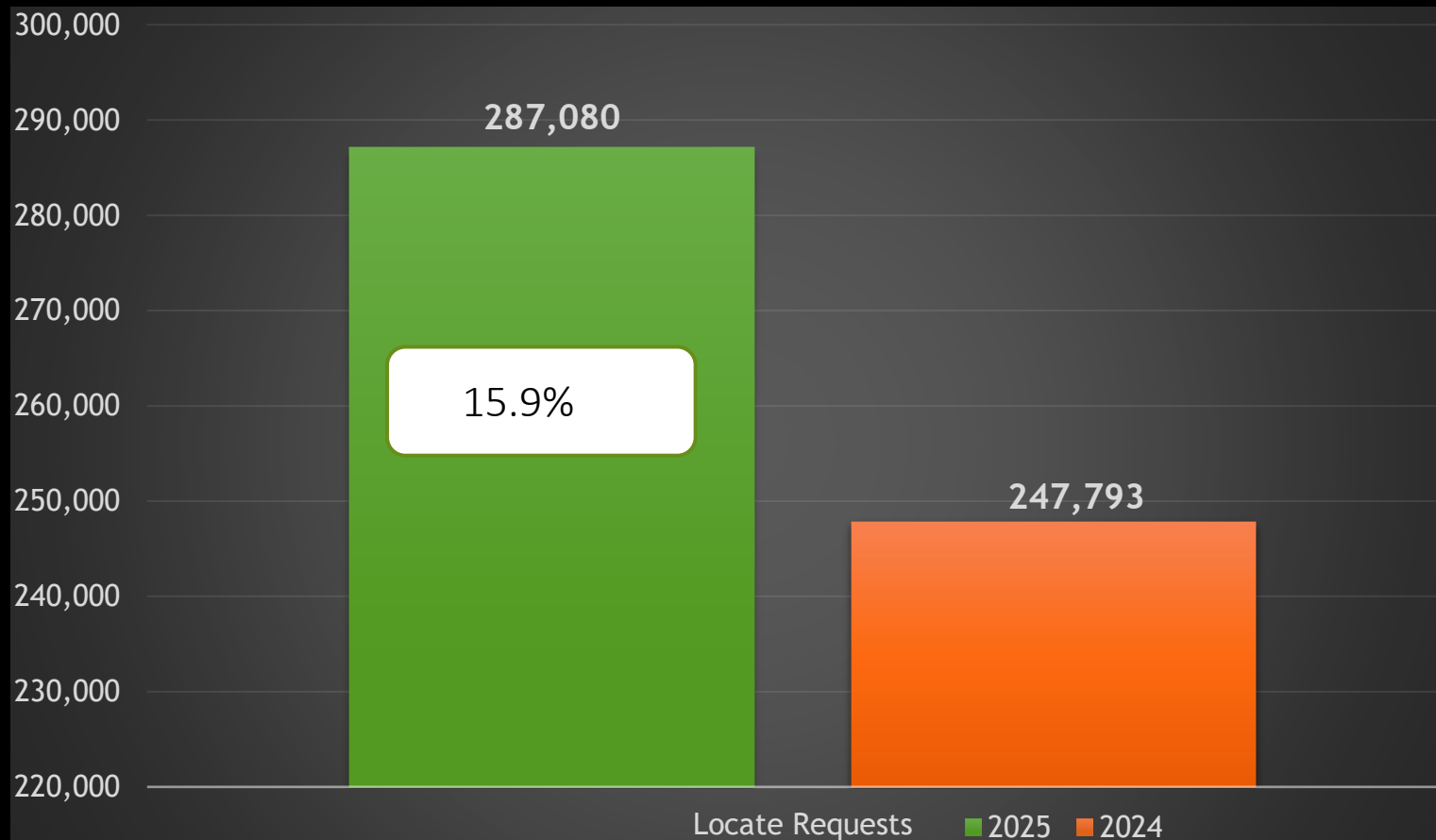
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC JULY 25 VS 24



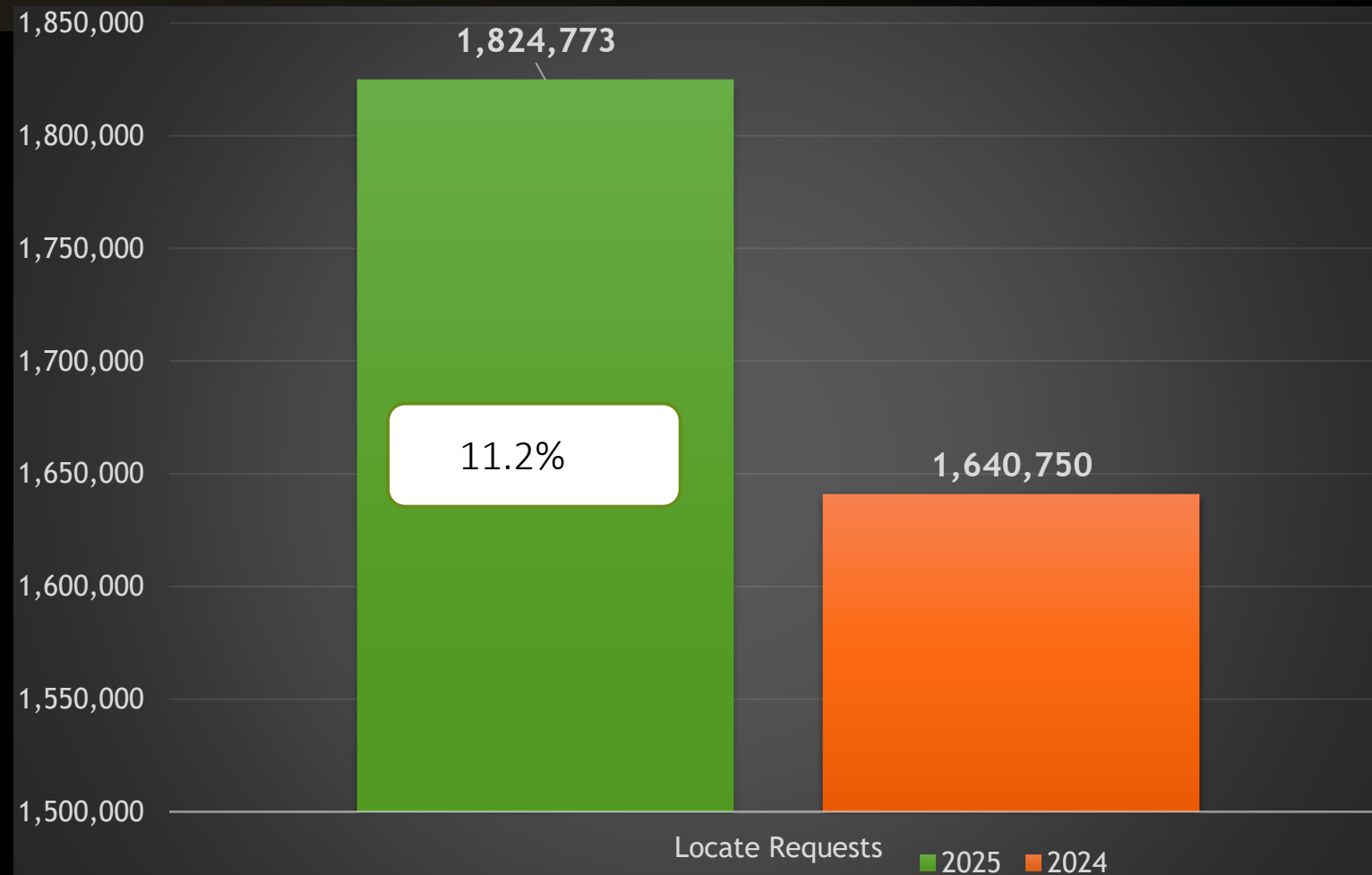
July 2025 - 287,080 / 2024 - 247,793 = (15.9%)

YTD 2025 - 1,824,773 / 2024 - 1,640,750 = +11.2%

Updates for July (87,213)
= 30.4 % of volume / 2025

June (84,812) = 30.8%
(.4% decrease from the month before)

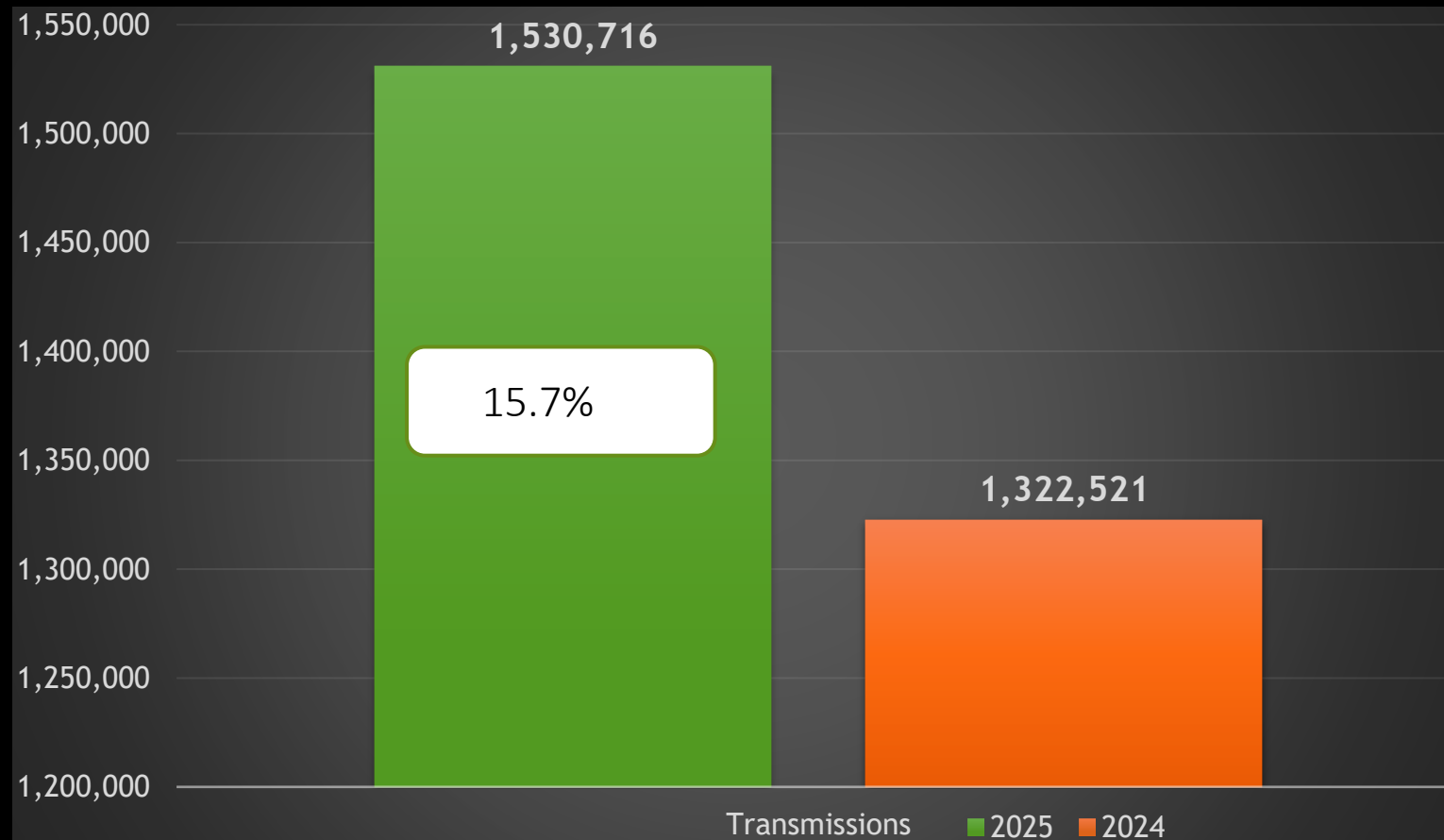
LOCATE REQUESTS FOR NC YEAR TO DATE



July 2025 - 287,080 / 2024 -
247,793 = (15.9%)

YTD 2025 - 1,824,773 / 2024 -
1,640,750 = +11.2%

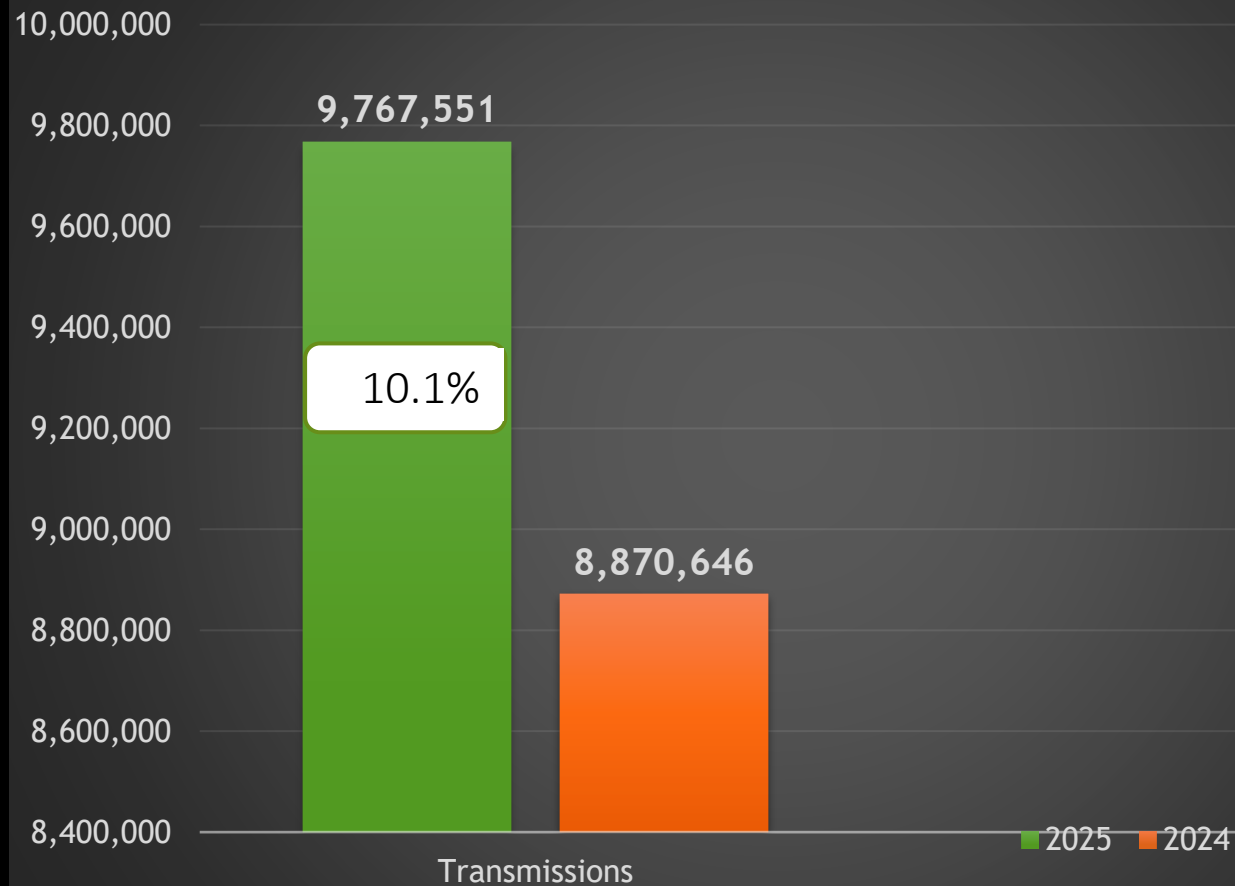
TRANSMISSIONS FOR NC JULY 25 VS 24



July 2025 - 1,530,716 / 2024 -
1,322,521 = (15.7%)

YTD 2025 - 9,767,551 / 2024 -
8,870,646 = (10.1%)

TRANSMISSIONS FOR NC YEAR TO DATE



July 2025 - 1,530,716 / 2024 - 1,476,060 = (15.7%)

YTD 2025 - 9,767,551 / 2024 - 8,870,646 = (10.1%)



COUNTY TICKET VOLUME

JULY 2025 VS 2024

Randolph	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	105	17	1722	90	714	2648
2025	109	20	1628	26	850	2633
+/- Var	3.8%	17.6%	-5.5%	-71.1%	19.0%	-0.6%
			Avg Locates per Day			125



COUNTY TICKET VOLUME

JULY 2025 VS 2024

Moore	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	529	31	2133	244	1030	3967
2025	453	33	2861	106	1435	4888
+/- Var	-14.4%	6.5%	34.1%	-56.6%	39.3%	23.2%
			Avg Locates per Day			233



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Randolph	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	535	144	11002	337	4510	16528
2025	577	136	10583	243	4980	16519
+/- Var	7.9%	-5.6%	-3.8%	-27.9%	10.4%	-0.1%
			Avg Locates per Day			112



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Moore	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2066	260	13795	796	6748	23665
2025	3610	441	18964	1148	10771	34934
+/- Var	74.7%	69.6%	37.5%	44.2%	59.6%	47.6%
			Avg Locates per Day			236



COUNTY TICKET DISTRIBUTION

JULY 2025

RANDOLPH	2633
ARCHDALE	257
ASHEBORO	821
CEDAR GROVE	16
COLERIDGE	10
FRANKLINVILLE	55
HIGH POINT	24
LEVEL CROSS	13
LIBERTY	124
LINBERRY	5
NEW HOPE	23
NEW MARKET	8
RAMSEUR	365
RANDLEMAN	249
REDCROSS	13
SEAGROVE	60
SOPHIA	75
STALEY	91
THOMASVILLE	43
TRINITY	365



COUNTY TICKET DISTRIBUTION

JULY 2025

MOORE	4888
ABERDEEN	1168
CAMERON	124
CARTHAGE	590
DOVER	2
EAGLE SPRINGS	35
FOXFIRE	71
FOXFIRE VILLAGE	7
JACKSON SPRINGS	76
MOUNT PLEASANT	32
PINEBLUFF	37
PINEHURST	967
ROBBINS	89
SEVEN LAKES	303
SOUTHERN PINES	754
TAYLORTOWN	2
VASS	241
WEST END	268
WESTMORE	4
WHISPERING PINES	115



TOP 10 CALLERS

JULY 2025

Randolph	name	Totals
1	J & L CABLE SERVICES	235
2	J & J UNDERGROUND UTILITIES LLC	198
3	UTILITY LINES CONSTRUCTION SERVICES INC	151
4	GARNEY CONSTRUCTION	116
5	ERIC NEWTON TRENCHING	113
6	KVA COMMUNICATIONS	110
7	PIKE ELECTRIC	94
8	MASTEC	93
9	SOUTHEAST CONNECTIONS LLC	76
10	CONTI CIVIL	63



TOP 10 CALLERS

JULY 2025

Moore	name	Totals
1	R G COMMUNICATIONS INC	322
2	CONNECT UNDERGROUND	292
3	GAC ENTERPRISES LLC	238
4	SPEEDIES UNDERGROUND SERVICES, INC	214
5	MASTEC	195
6	R H UNDERGROUND LLC	182
7	SUMMIT UNDERGROUND LLC	173
8	ERIC NEWTON TRENCHING	154
9	A & L CABLE SERVICES INC	150
10	NATIONAL ONDEMAND	122



DAMAGES

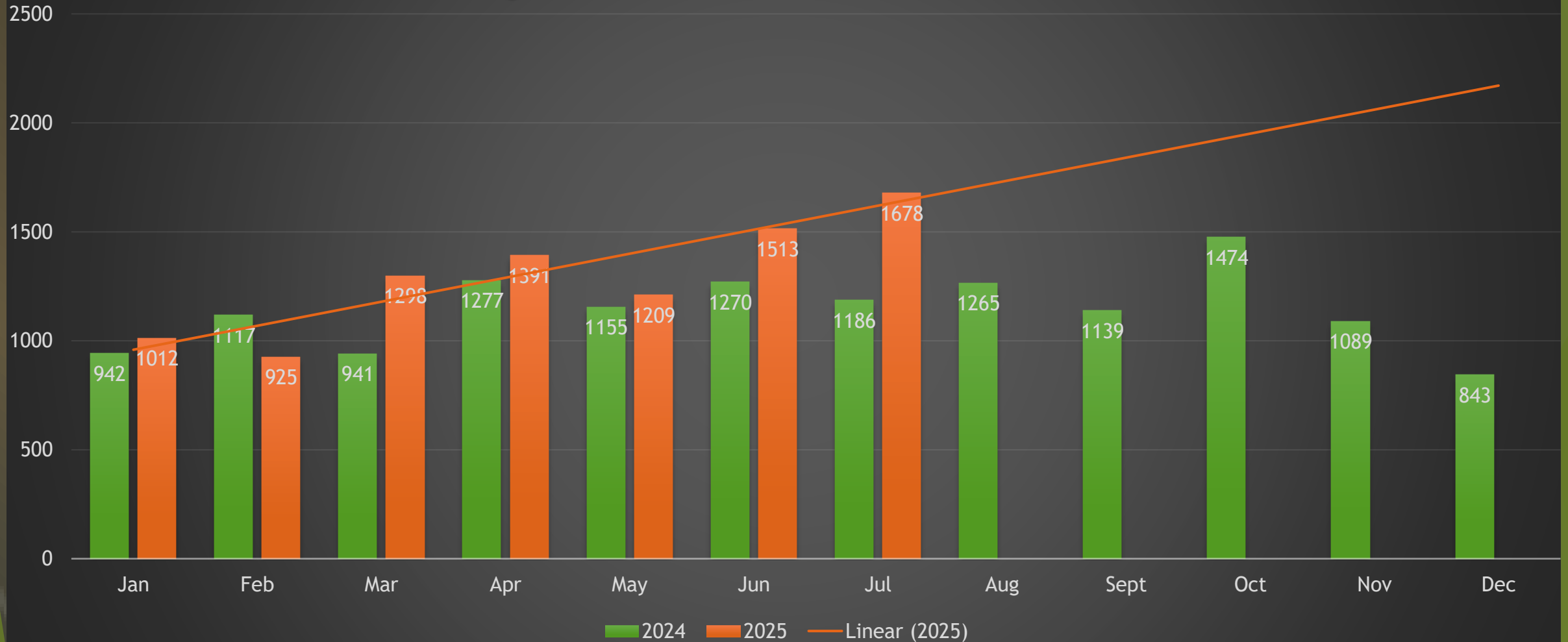
DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





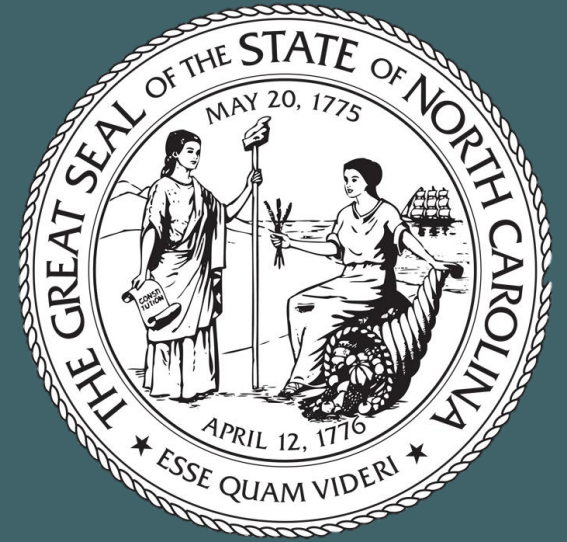
Damages in North Carolina 2025 vs 2024



OVERABUNDANCE OF MARKING AND NO OPERATOR ID.



HOUSE BILL 247: Underground Utility Safety and Damage Prevention Act Revisions.



OVERVIEW:

House Bill 247 would do all of the following with regard to marking of underground utilities:



- Specify that nonmechanized equipment includes soft dig technologies.
- Clarify the standards of painted surface marks for operators marking underground facilities and adjust response times for requests for marking of a facility.
- Shorten the notice period for projects not involving subaqueous facilities, extend notice validity, limit the area for facility location requests, and clarify excavation practices near pipelines.
- Amend exemptions from requirements for notice before commencing an excavation.
- Clarify that the venue for all actions arising from actual and consequential damages occurring in this State is the county where the damages occurred.
- Create a rebuttable presumption that an excavator has exercised due care in certain circumstances.
- Make changes to the Underground Damage Prevention Review Board (Board) concerning vacancies and quorum and allow an informal conference process to request that the Board reverse or modify its determinations concerning violations of the Act.

CURRENT LAW AND BILL ANALYSIS:



Section 1 – (87-117) Definitions

- **87-117 (15)** – Nonmechanized equipment – Hand tools and **soft dig technologies**.
- **87-117 (20a)**“Soft dig technologies“- An excavation method that uses air or water pressure to break up soil and remove it with vacuum extraction.
- **87-117 (22)** – Tolerance zone – If the diameter of the facility is known, the **horizontal** distance of one-half of the known diameter plus 24 inches on either side



Section 2 – (87-121) Facility operator responsibilities

- **87-121 (a)(1)** Specifies when a facility operator marks facilities, **where practical, the painted surface marks must be long enough to distinguish them from dots.**
- **87-121 (b)** This section would also modify an operator's duties when information is requested by an excavator as follows, unless otherwise provided in a written agreement between the operator and the excavator, **including an electronically transmitted written agreement**



Section 2 – (87-121) Facility operator responsibilities



- **87-121 (b)(1)**For a facility, the operator must provide the information within three full working days **prior to the work start date provided by the excavator.** Under current law, the operator must provide the information within three working days after the day that the excavator provided notice of the proposed excavation or demolition to the Notification Center.
- **87-121 (b)(4)** For an emergency request, an **initial contact with the excavator shall be made within 3 hours.**
- **87-121 (b) (5)**For a request of an **unmarked facility** because the operator has failed to respond to the positive response system or excavator sees evidence of a facility, **the operator shall arrange for the facility to be marked within three hours from the time the additional notice is received by the Notification Center.**

Section 3 – (87-122)

Excavator responsibilities

- **87-122 (a)** Require that notice for any excavation or demolition not involving a subaqueous facility must be given **not less than three full working days before the proposed commencement date of the excavation or demolition.** Under current law, notice must be provided between three to twelve full working days before the proposed commencement date.
- **87-122 (a)** Require that notice for any excavation or demolition in the vicinity of a subaqueous facility be given **no less than 10 to 20 full working days** before the proposed commencement date of the excavation or demolition. Under current law, notice must be provided **within 10 to 20 full working days** before the proposed commencement date.



Section 3 – (87-122) Excavator responsibilities



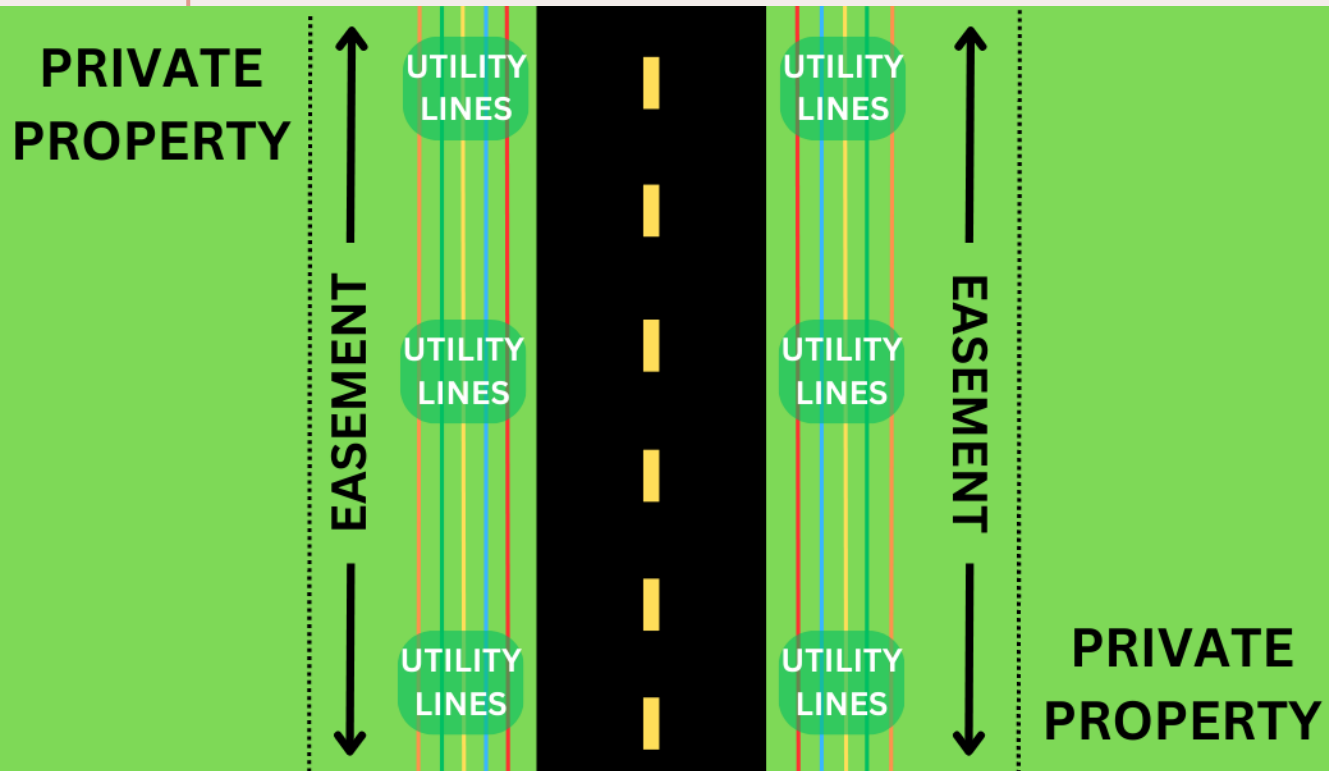
- **87-122 (a)** Extend the time before notice expires from 15 working days to **28 calendar days**.
- **87-122 (b)(5)** The area of locate of the proposed excavation which is limited to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas completed and accepted by the authorities having jurisdiction.
- **87-122 (c)(10)** Clarify requirements regarding the use of nonmechanized equipment within a **24-inch circumference around** an oil or gas pipeline. The section would specify that safe excavation practices, including, but not limited to, hand digging or potholing, must be used within the tolerance zone of a pipeline.
- **87-122 (c)(10)** Within the tolerance zone of a pipeline system, the excavator shall use safe excavation practices, including, but not limited to hand digging or potholing.

Section 4- (87-124) Exemptions

- **87-124 (3)** An excavation or demolition that involves the tilling of soil for agricultural or gardening purposes that **encroaches on any operator's right-of-way, easement, or permitted use and is less than 12 inches in depth.**
- **87-124 (5)** An excavation by an operator, surveyor, **or their contractor** with nonmechanized equipment for locating for the minor repair, connection or routine maintenance of an existing facility or survey pin. Also, probing underground to determine the extent of gas or water migration are exempt.



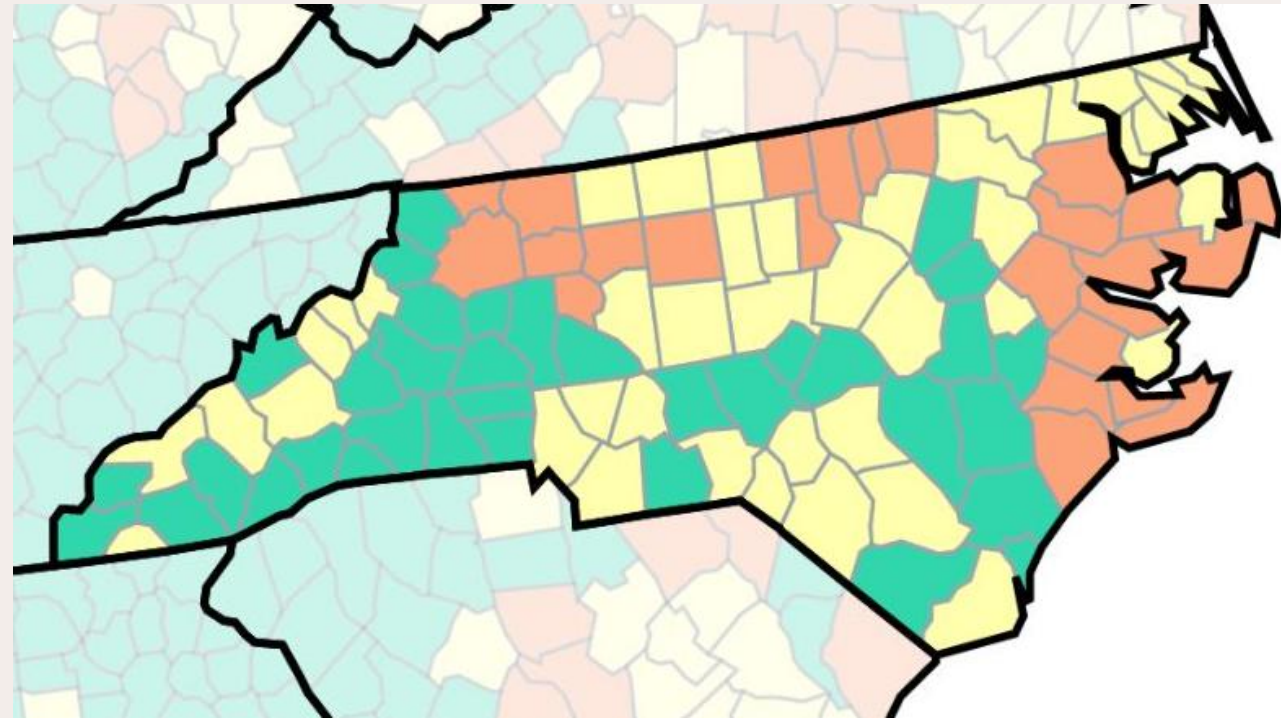
Section 4- (87-124) Exemptions



- **87-124 (6)** Under current law, excavations or demolitions performed when a person responsible for routine maintenance of a right-of-way or any other governmental entity performs maintenance activities within the right-of-way using labor on their permanent payroll. An excavation or demolition performed **for the purpose of maintenance activities within the right-of-way.**
- **87-124 (6)** The provisions of this subdivision do not apply when the excavation or demolition is performed by a contractor acting on behalf of a person or entity responsible for routine maintenance of a **right-of-way.**

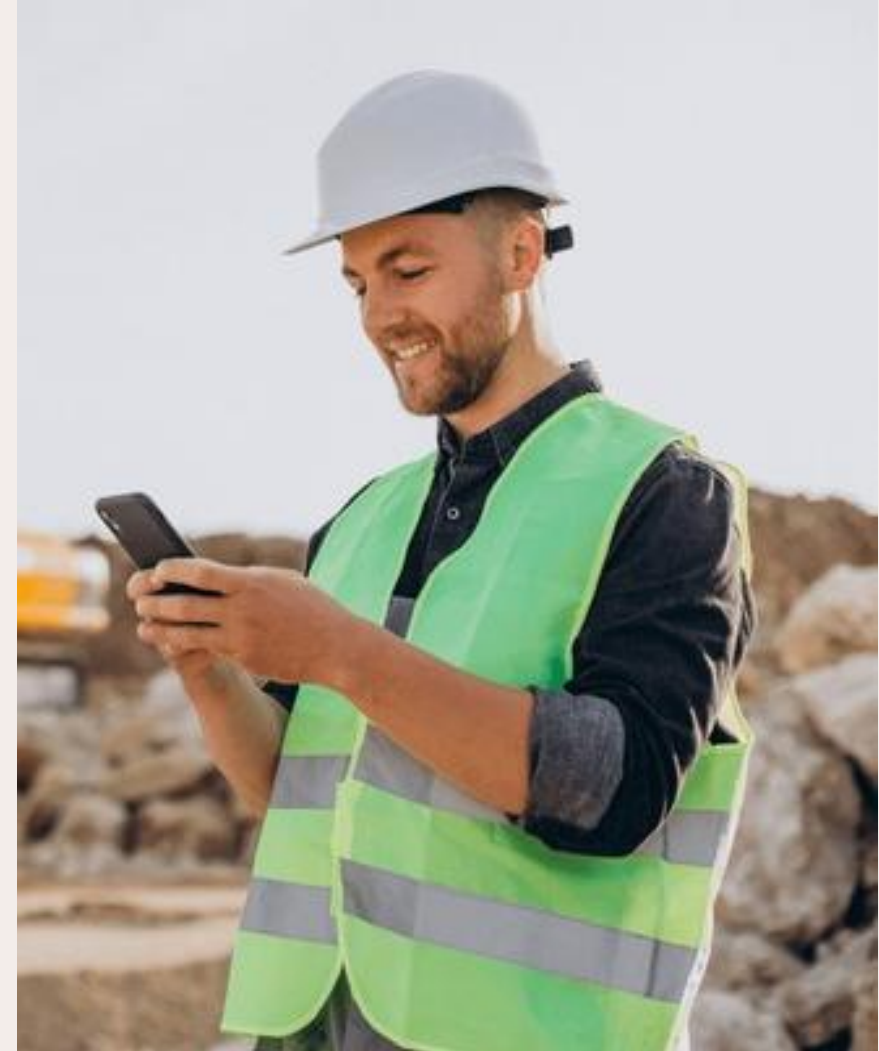
Section 5- (87-126) Notification required when damage is done

- **87-126 (c) The venue for claims adjudication for actual and consequential damages occurring in North Carolina shall be held within North Carolina court system in the county of the occurrence.**



Section 6 – (87-128) Absence of facility location

- **87-128** If an operator fails to respond to a notice or fails to properly locate the facility, the person excavating is free to proceed with **excavation and neither** the excavator nor the person financially responsible for the excavation will be liable to the nonresponding or improperly responding operator for damages to the operator's facilities, **so long as the excavator has exercised due care in preparing for or conducting the excavation. For the purposes of this section, the excavator shall be entitled to a presumption, rebuttable by clear and convincing evidence, that it has exercised due care in preparing and conducting the excavation, the operator fails to respond to that notice or fails to properly locate the facility, the excavator has complied with the requirements and the excavator did not have actual knowledge of the existence of a facility located within the area of the excavation to be performed.**



Section 7 – (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties



- **87-129 (a1) Requires the Governor to fill vacancies within 60 days after the vacancy, to the extent practicable.**
- **87-129 (a4) A quorum is met when a majority of the seated members of the Board, rather than eight members, and allows members to attend meetings via conference call or other electronic means.**

Section 7 – (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties

- **87-129 (a7) The Board shall establish an internal attendance policy. In the event a Board member resigns or fails to meet the criteria of the attendance policy, the Board may appoint an interim member to represent the same stakeholder group until such time the Governor appoints a replacement for the remainder of the unexpired term.**
- **87-129 (a8) On request of the Board, the Utilities Commission shall appoint a nonvoting ex officio member as an administrative representative to provide counsel and coordinate efforts of the board.**



Section 7 - (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties

- **87-129 (b)** The Board shall receive reports of alleged violations and shall contact persons against whom reports have been filed from 10 days to **15 working days**.
- **87-129 (b1)** The Board shall notify within **30 days** each person who is determined to have violated the Article in writing of the Board's determination and the Board's recommended action or penalty.



Section 7 - (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties

- **87-129 (b2)** A person deemed to be in violation could request an informal conference before the Board within 30 days of the determination. Such a person must attend the informal conference in person. The person may be represented by an attorney or other person and present evidence and make arguments in favor of the person's position. Following the informal conference, the Board may reverse, modify, or uphold its original findings. If the Board recommends a penalty, the Board shall notify the Utilities Commission, and the Commission must issue an order imposing the penalty within 30 days.





Section 7 - (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties



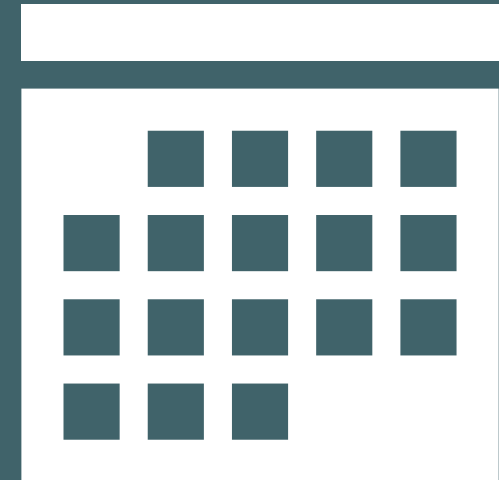
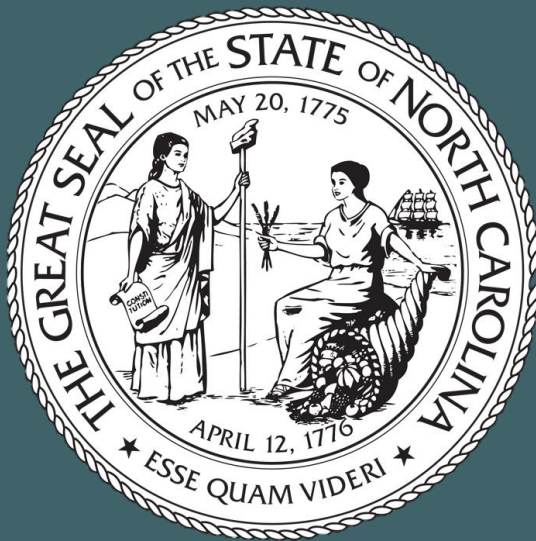
- **87-129 (d1) The Utilities Commission shall annually report to the Board compliance of persons on whom fines or penalties have been imposed.**
- **87-129 (d2) If the penalty is not paid to the Utilities Commission within 90 days of issuance, the Attorney General, at the request of the Utilities Commission, shall bring an action in the name of the State of NC in the Superior Court for Wake County to recover the penalty.**

Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Notice Prior To Start Excavation/Demolition For Markings			
Underground Facilities	Within 3 to 12 full working days.	No less than 3 full working days.	87-122 (a)
SubAqueous Facilities	Within 10 to 20 full working days.	No less than 10 to 20 full working days.	
Facilities Locate By Date			
Underground Facilities	Within 3 full working days after the date the notice was given.	Within 3 full working days prior to the work start date .	87-121 (b)(1) (2)
SubAqueous Facilities	Within 10 full working days after the date the notice was given.	No change to current law.	
Notification Expiration (Life of a ticket)	15 full working days after the date the notice was given.	Extend the time before notice expires from 15 working days to 28 calendar days.	87-122 (a)
Area of Excavation	Amended to add additional language	Limit the area of the proposed excavation or demolition to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas where the excavation or demolition has been completed and accepted by the authorities having jurisdiction	87-122 (b)(5)
Use of Non-Mechanized Equipment	Shall not use mechanized within 24 inches of specific facilities unless operator has consented to use and operator is on site.	Shall use non-mechanized equipment within a 24-inch circumference around specific facilities unless operator has consented to use and is on site in addition to use of safe excavation practices around pipeline system within the tolerance zone.	87-122 (c)(10)
Definitions	Non-mechanized equipment was hand tools.	Amended non-mechanized equipment to include hand tools and soft dig technologies. Added Soft Dig Technology description. Added Horizontal Distance.	87-117 (15) (20a)(22)
Facility Markings	Remains the same with an added statement.	Painted surface marks should be of adequate length to distinguish from dots.	87-121 (a) (1)
Emergency Request Response by operator	Not addressed	Facility operator shall make initial contact with the excavator within 3 hours	87-121 (b)(4)
Unmarked Facility Response by operator	Not addressed	Facility operator shall arrange for the facility to be marked within 3 hours from the time the additional notice is received by notification center.	87-121 (b)(5)
Exemptions	Excavation or Demolition that involves the tilling of soils for agriculture or gardening purposes	Added to include if encroaching on operators right of way easement, or permitted use and excavation is less than 12 inches in depth	87-124 (3)
	No change, only an addition.	Added “their contractor” in addition to operator and surveyor excavating with non-mechanized equipment for stated purposes.	87-124(5)

Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Exemptions	Excavation and Demo activities performed for routine maintenance of a r/o/w, or any other governmental entity with labor on their payroll	Verbiage changes to read an excavation or demo performed for the purpose of maintenance activities within the right of way ...	87-124 (6)
Claims Adjudication	<i>Not addressed.</i>	Venue for claims adjudication for damages in NC shall be held in the NC county in which the occurrence happened.	87-126 (c)
Absence of a Facility Location	<i>Re-write of the section and addition</i>	Would limit the liability of the excavator and the person financially responsible for the excavation as long as the excavator has exercised due care in preparing for or conducting the excavation. This section would create a presumption, rebuttable by clear and convincing evidence, that the excavator has exercised due care if the Notification Center has notified the operator and the operator has failed to respond, the excavator has complied with all responsibilities imposed by statute, and the excavator did not have actual knowledge of the existence of a facility within the area of excavation.	87-128
Underground Damage Prevention Review Board	Same, but with additions to new law.	<ol style="list-style-type: none"> Governor shall fill vacancies within 60 days of seat being vacated. Quorum met with majority of seat members are present, either by being present in person, phone, or other electronic means Establish an internal attendance policy by the board, with the board appointing an interim member until appointed by Governor. On request of the board, Utilities Commission shall appoint a nonvoting ex officio member as an admin rep to provide counsel and coordinate efforts of the board Board must contact and inform persons who reports have been filed within 15 working days Board must notify those deemed to have violated the law within 30 days Informal conference may be requested by the deemed violator: Must request within 30 days of the board's determination Deemed violator may request arbitration of board decision before the Utilities Commission within 30 days of the board's decision following the informal conference Utilities Commission shall report to the board compliance of persons on whom fines or penalties have been imposed Penalties not paid within 90 days to Utilities Commission; the Attorney General shall bring action to Superior Court for Wake County for recovery. 	87-129 (a1) (a4) (a7) (a8) (b) (b1) (b2) (c) (d1) (d2)

*All NC811 Policies and Procedures will be updated to reflect and abide by new law

EFFECTIVE DATE: This act
becomes effective October 1, 2025.



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



Randolph Utility Coordinating Committee

“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities infrastructure within Randolph County”.

Minutes **August 12th, 2025**

A. Call To Order

1. Recognize new attendees & guest
 - Scott Overcash- welcomed everyone to the UCC meeting.
 - Safety share – Scott told everyone school is either in or it’s getting ready to start in your area so watch out for the kids/buses.
2. Announcements
 - This UCC needs a secretary.

B. Review and Approval of Previous Meeting’s Minutes

No prior minutes to approve

C. Old Business/New Business/Projects

1. NCDOT-has 2 US Open projects ongoing that must be completed by 202 as well as one drain replacement on Hwy 42.
2. Hwy 42 @ Salisbury St work is continuing and the high-pressure (399) gas line that PNG has is in the process of being moved on business 220.
3. Report – NC811 – Parrish Reddick
 - Parrish reported the numbers for Randolph-Moore counties.

PNG

1. Have a few residential projects left and one government relocate in Randolph, it was also stated have they a multiple hangers to replace on Hwy 42 that were damaged when the bridge was hit.
2. Rob with TRC stated that the locate company for PNG has struggled as of late but they are starting to graduate more folks from training and should be in the field shortly, a follow up class is in the works.
- 3.
4. Open floor for any new business.

D. Damage Report

1. Round Table Reports from members
 - PNG- Four damages in total, 3 from the excavator and one was a locating error.

G. Adjourn –

****Next meeting location: Highway Division 8, NCDOT
121 Dot Dr, Carthage, NC
September 9th, 2025**

UCC Sign-In Sheet

County: Randolph-Moore Date: 8/12/2025

Name	Company	Email	Phone Number
Parrish Reddick	NC 811	Parrish@nc811.org	336-707-4528
Paul Jordan	GHL Services	Paul@GHLservicesinc.com	828-803-8398
JASMIN WATSON	GHL SERVICES	JASMIN@GHLSERVICESTNC.COM	(919) 608-2663
LEE PARRIS	NCDOT / SAM	EXT. 5 SPARRIS 2@NCDOT.GOV	980-710-3339
Phillip Balser	NCDOT	pbalser@ncdot.gov	(919) 638-4533
Aaron Saunders	NCDOT	alsaunders 1@ ncdot.gov	(336) 318- 4050
Chad Haw	NCDOT Piedmont Natural Gas	Lhon.Harris@Duke-energy.com	(336) 442-6141
Joel Calabrese	PNG-Duke	joel.calabrese@duke-energy.com	567-231-9368
Scott Overcash	PNG-Duke	Scott.Overcash@duke-energy.com	336-980-8788
Rob Litteral	TRC	rlitteral@trccompanies.com	336-339-7168
Brian Judkins	TRC	bjudkins@trccompanies.com	