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Bladen/Columba, Linn

Date: _____

Date: 9 / 17 / 2025

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NC811 MONTHLY UPDATE

SEPTEMBER 2025



JONES/ON SLOW UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

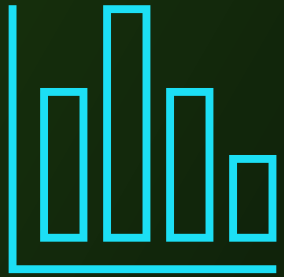
LOCATE REQUESTS

TRANSMISSIONS

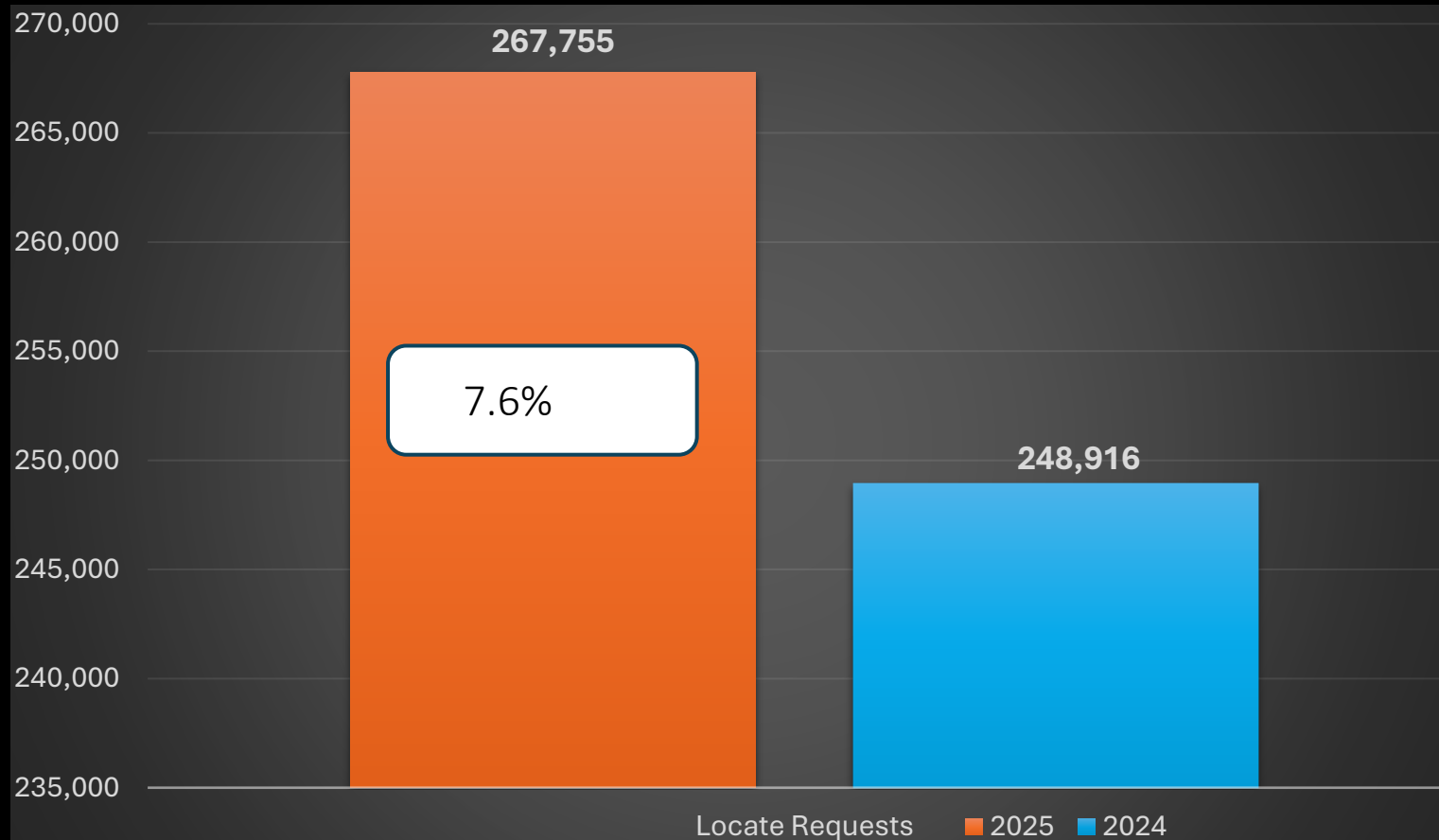
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



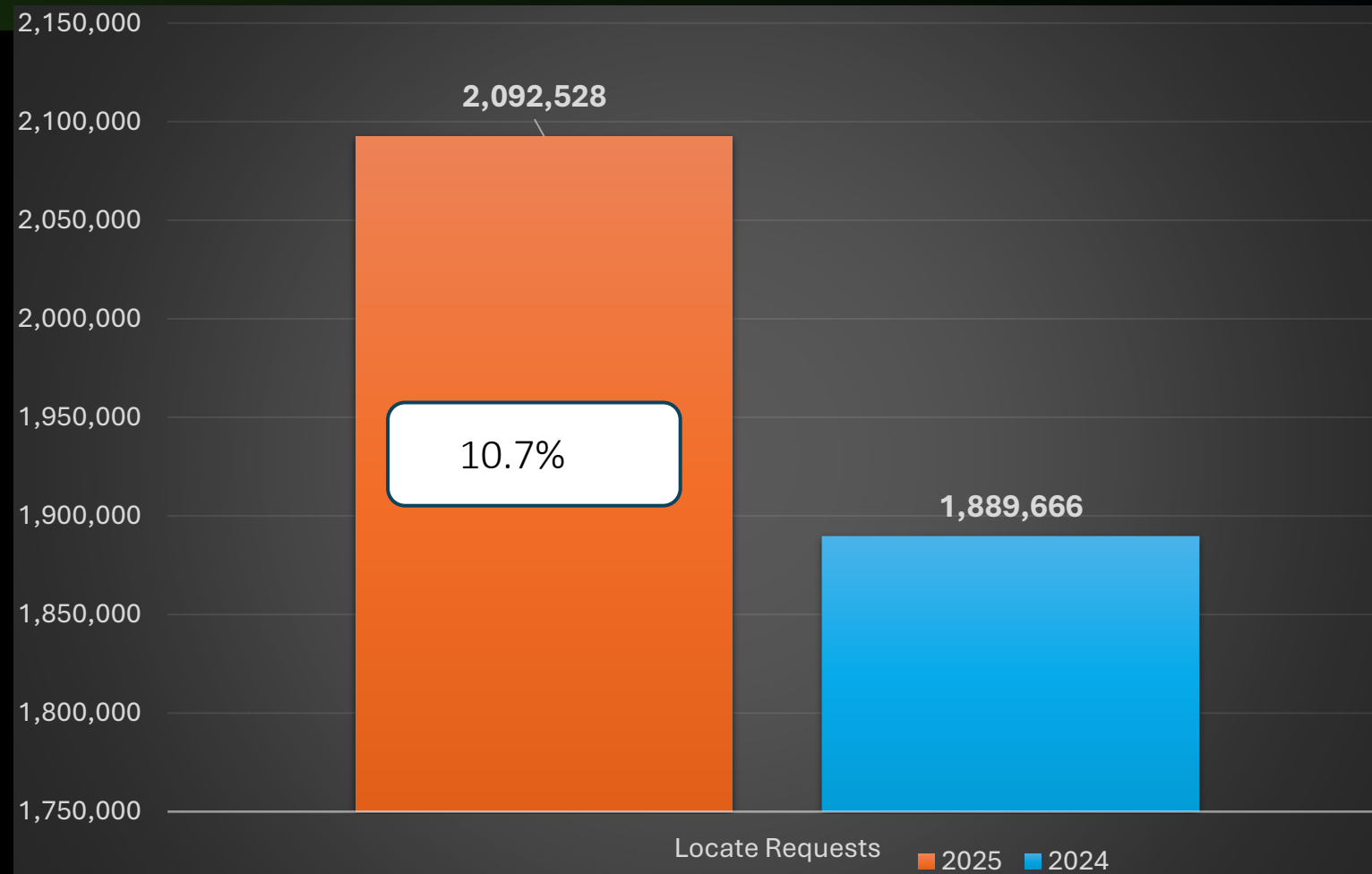
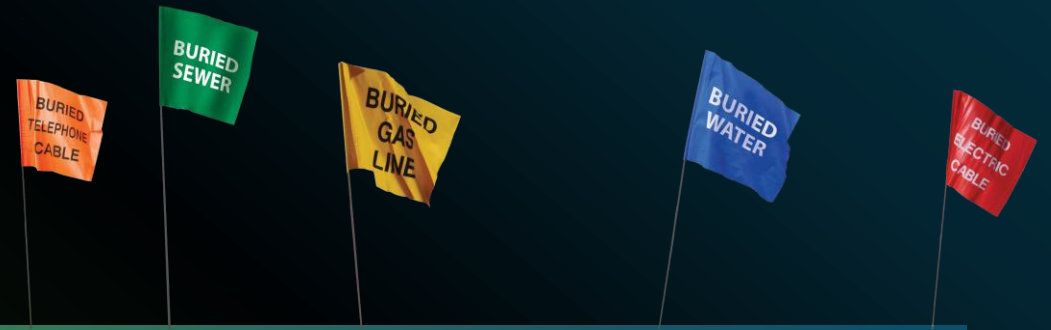
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

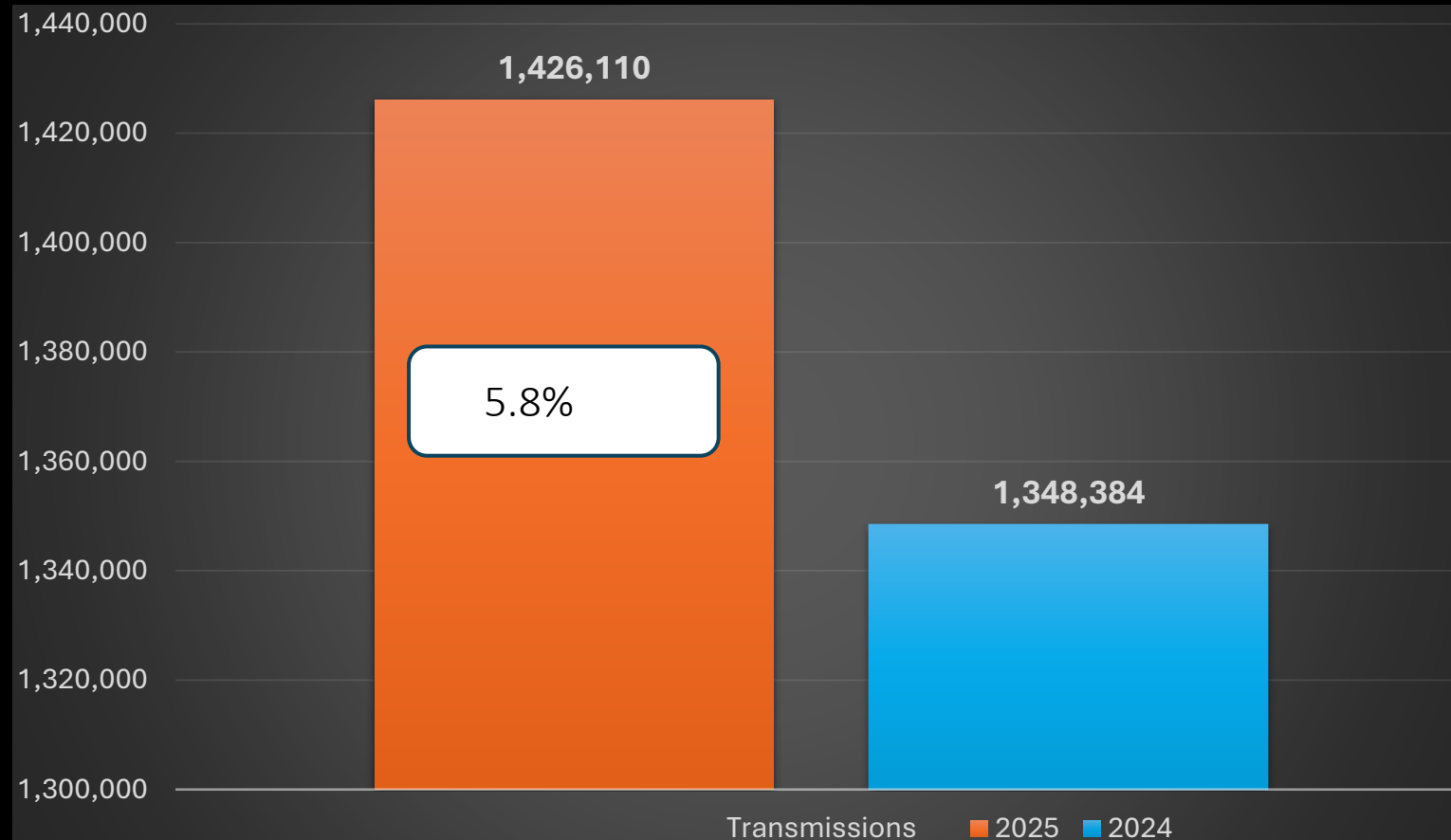


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**YTD 2025 – 2,092,528 / 2024 –
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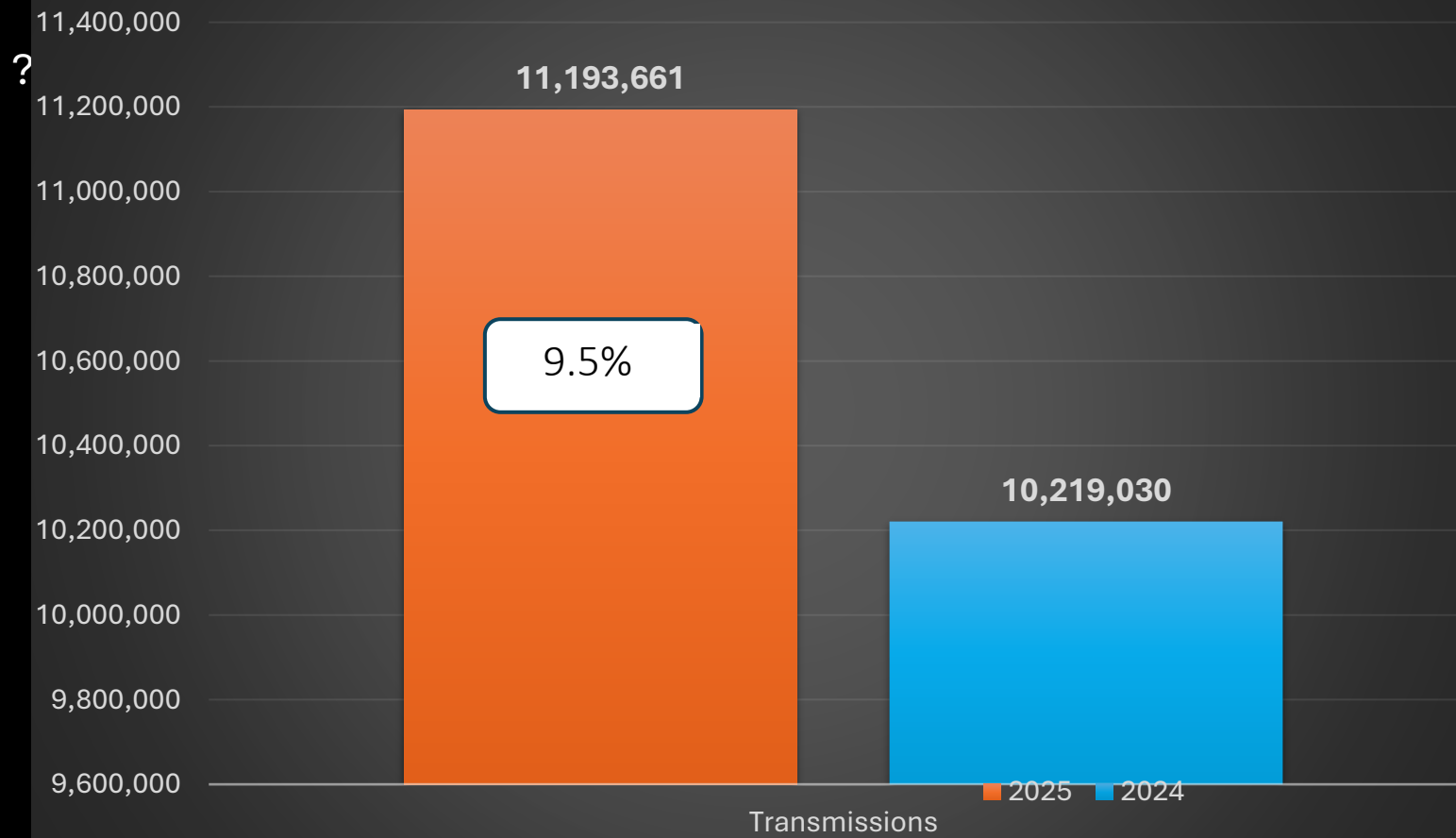
TRANSMISSIONS FOR NC AUG 25 VS 24



August 2025 – 1,426,110
August 2024 – 1,348,384 (5.8%)

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



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YTD 2025 – 11,193,661 / 2024 – 10,219,030 = +9.5%



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Jones	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	13	1	94	3	29	140
2025	48	0	187	11	36	282
+/- Var	269.2%	-100.0%	98.9%	266.7%	24.1%	101.4%
		Avg Locates per Day				13



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Onslow	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	244	37	2291	81	639	3292
2025	315	46	1901	286	1142	3690
+/- Var	29.1%	24.3%	-17.0%	253.1%	78.7%	12.1%
		Avg Locates per Day				168



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Jones	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	77	14	1017	35	273	1416
2025	117	8	989	36	220	1370
+/- Var	51.9%	-42.9%	-2.8%	2.9%	-19.4%	-3.2%
		Avg Locates per Day				8



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Onslow	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	823	341	17312	427	5586	24489
2025	1456	243	16603	825	7541	26668
+/- Var	76.9%	-28.7%	-4.1%	93.2%	35.0%	8.9%
		Avg Locates per Day				157



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
JONES	282
COMFORT	4
DEBRUHLS LANDING	2
HARGETTS CROSSROADS	2
MAYSVILLE	154
PLEASANT HILL	3
POLLOCKS	1
POLLOCKSVILLE	48
RAVENSWOOD	3
TRENTON	63
WISE FORK	2



COUNTY TICKET DISTRIBUTION

AUGUST 2025

County/Place	08 Aug
ONSLOW	3690
ALDERSGATE	2
ANGOLA	4
ARAGONA VILLAGE	4
BEAR CREEK	1
BELGRADE	5
CAMP LEJEUNE	112
DEPPE	1
DIXON	1
GUM BRANCH	1
HALF MOON	7
HAW BRANCH	7
HAWS RUN	4
HOLLY RIDGE	220
HUBERT	164
INDIAN SPRINGS	1

JACKSONVILLE	1924
MIDWAY PARK	29
MONTFORD POINT	1
NEW RIVER STATION	8
NORTH TOPSAIL BEACH	75
PALA ALTO	2
PINE FOREST ACRES	1
PINEY GREEN	32
PUMPKIN CENTER	11
RAINTREE	1
RICHLANDS	619
SNEADS FERRY	152
SOUTHWEST	1
SURF CITY	12
SWANSBORO	281
TARAWA TERRACE I	1
TARAWA TERRACE II	2
WHITE OAK ESTATES	4



TOP 10 CALLERS - JONES

AUGUST 2025

Rank	Name	Totals
1	LAMBERTS CABLE SPLICING LLC	71
2	MASTEC	31
3	BLACKSTONE HDD	23
4	SOUTHEASTERN CABLE CONTRACTORS	21
5	SAEDACCO	16
6	BRIDGER DRILLING	16
7	G2 CONSULTING	15
8	DUKE ENERGY	14
9	FUTURE COMMUNICATIONS	10
10	JONES ONSLOW EMC	8



TOP 10 CALLERS- ONSLOW

AUGUST 2025

Rank	Name	Totals
1	UTILITY SOLUTIONS GROUP	333
2	CAPE FEAR UTILITIES LLC	263
3	W G UNDERGROUND LLC	185
4	MASTEC	157
5	M & T UNDERGROUND	134
6	KVA COMMUNICATIONS	131
7	CANOS SERVICES LLC	130
8	FUTURE COMMUNICATIONS	102
9	LAMBERTS CABLE SPLICING LLC	98
10	SOUTHEASTERN CABLE CONTRACTORS	93



DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0



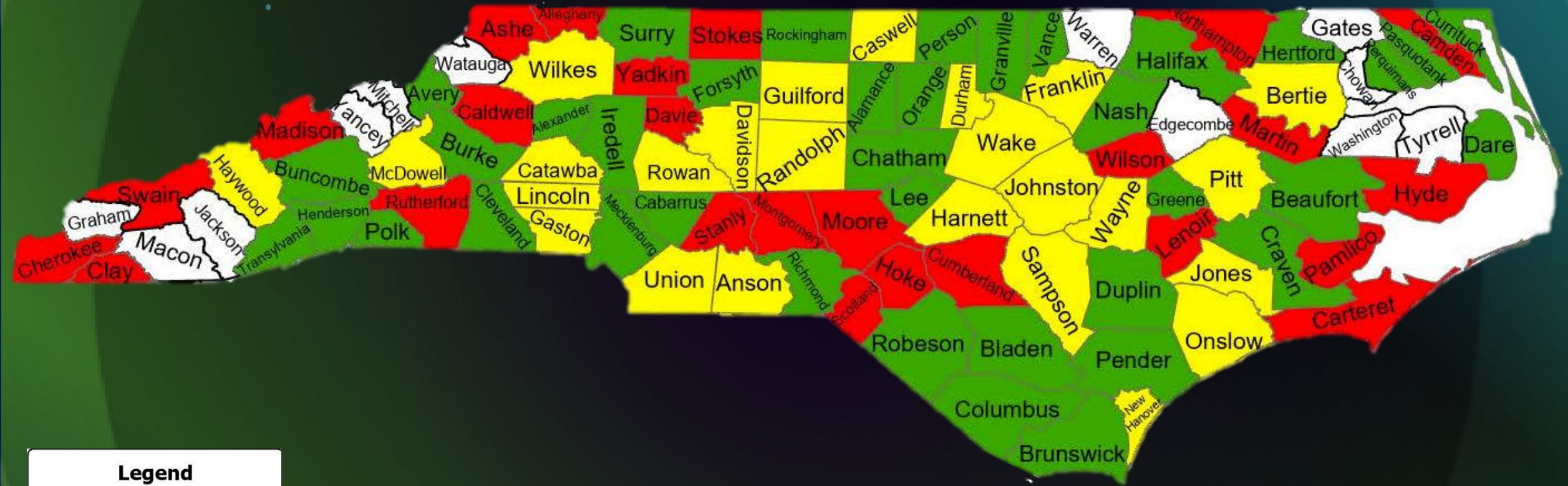
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



Legend

Quantile

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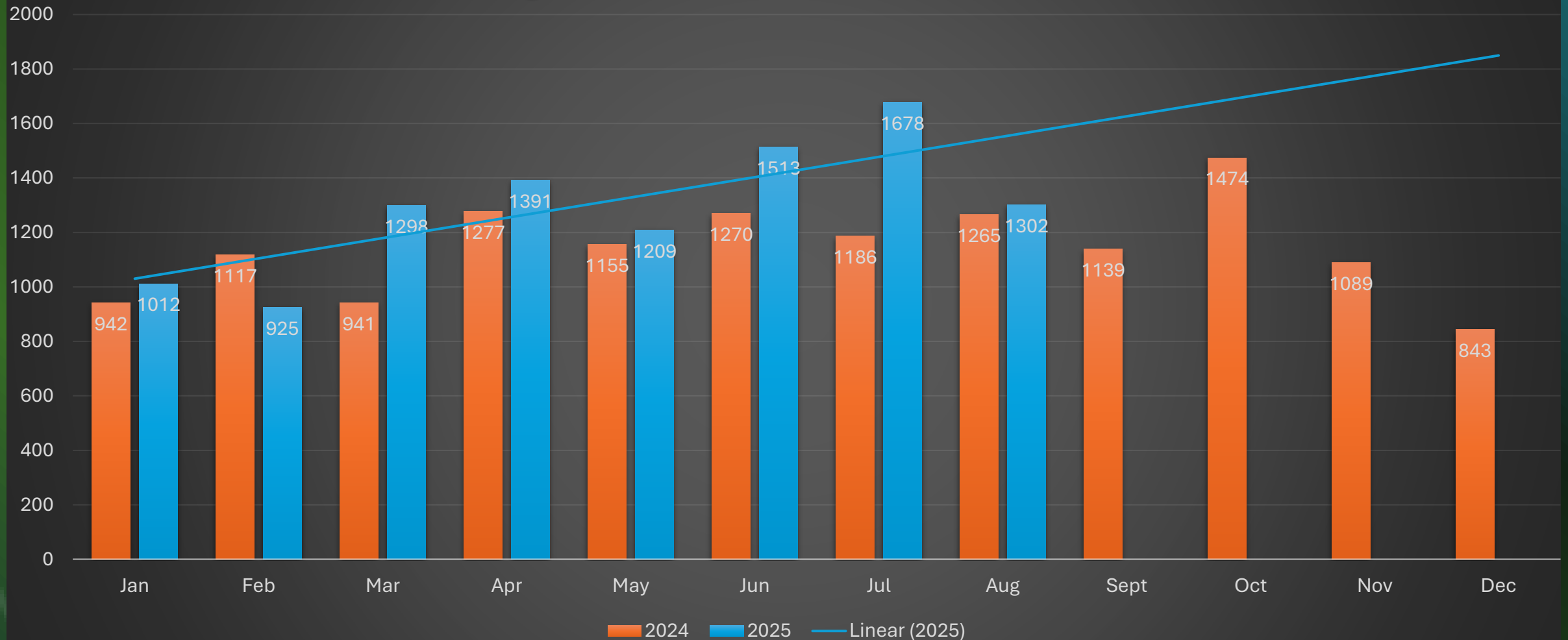
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Damages in North Carolina 2025 vs 2024





BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org

