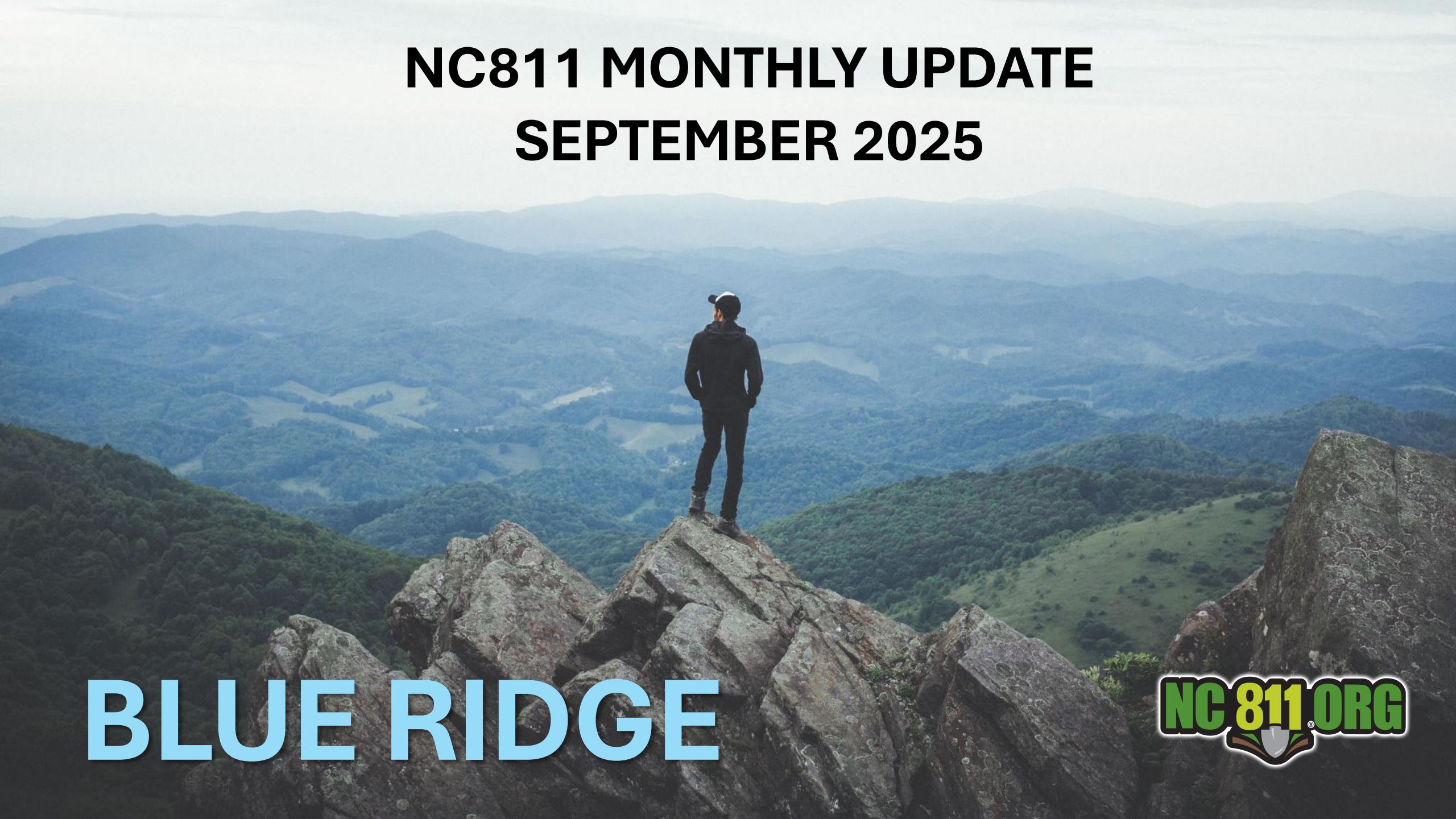


NC811 MONTHLY UPDATE SEPTEMBER 2025

A person wearing a dark jacket and a white cap stands on a rocky mountain peak, looking out over a vast, hazy valley. The landscape is filled with rolling hills and dense green forests, with distant mountain ranges visible under a soft, overcast sky.

BLUE RIDGE



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





NC State Football Game

Saturday,
September 27th
Carter–Finley Stadium
Raleigh

The logo consists of a stylized white swirl icon followed by the word "ENBRIDGE" in a bold, white, sans-serif font. Below it, the tagline "Life Takes Energy" is written in a smaller, white, italicized sans-serif font. The background is dark with stadium lights visible on the sides.
ENBRIDGE[®]
Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

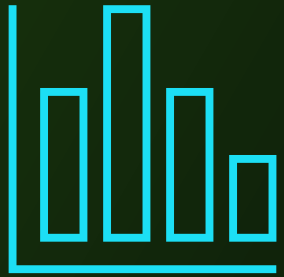
LOCATE REQUESTS

TRANSMISSIONS

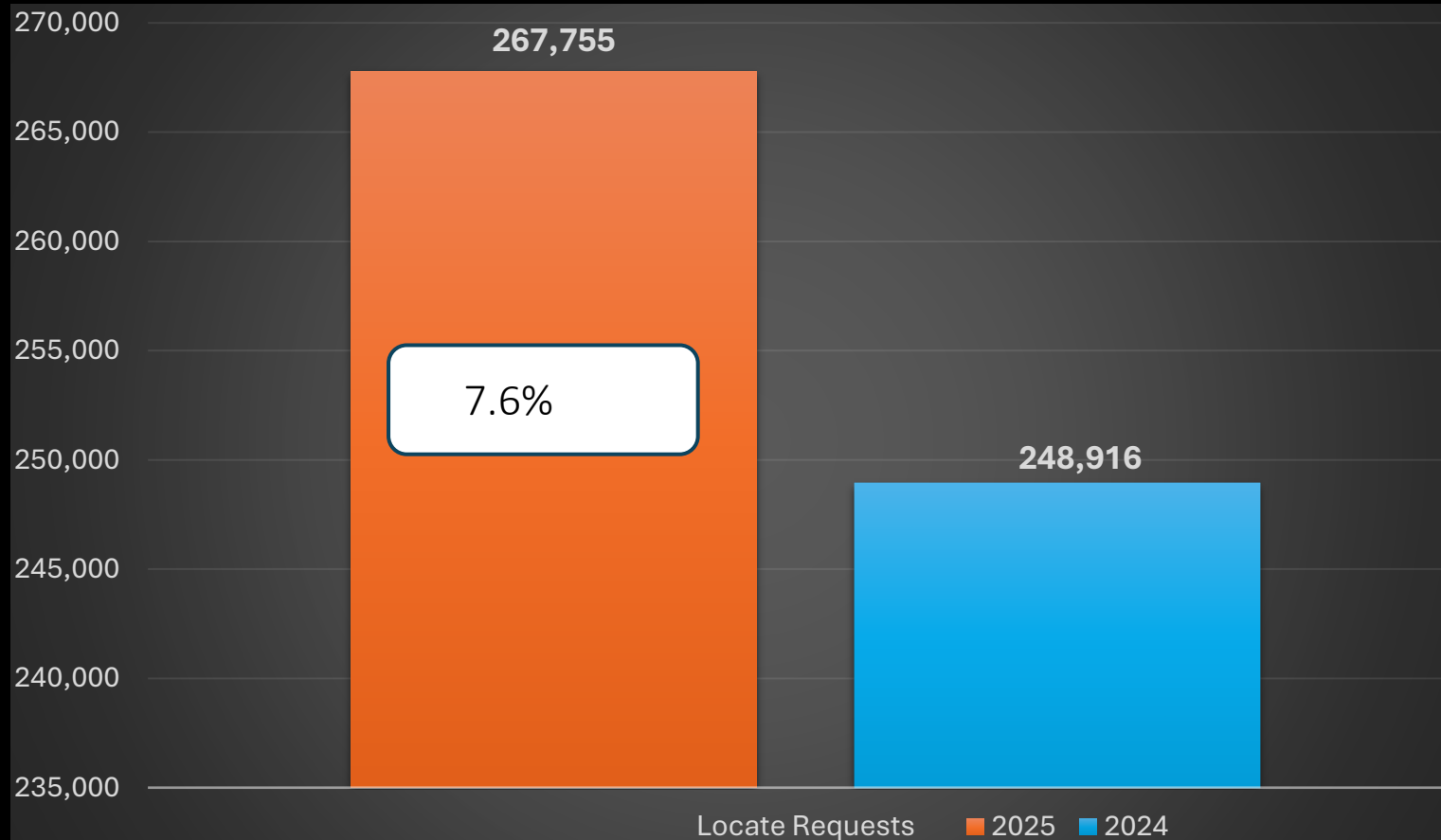
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



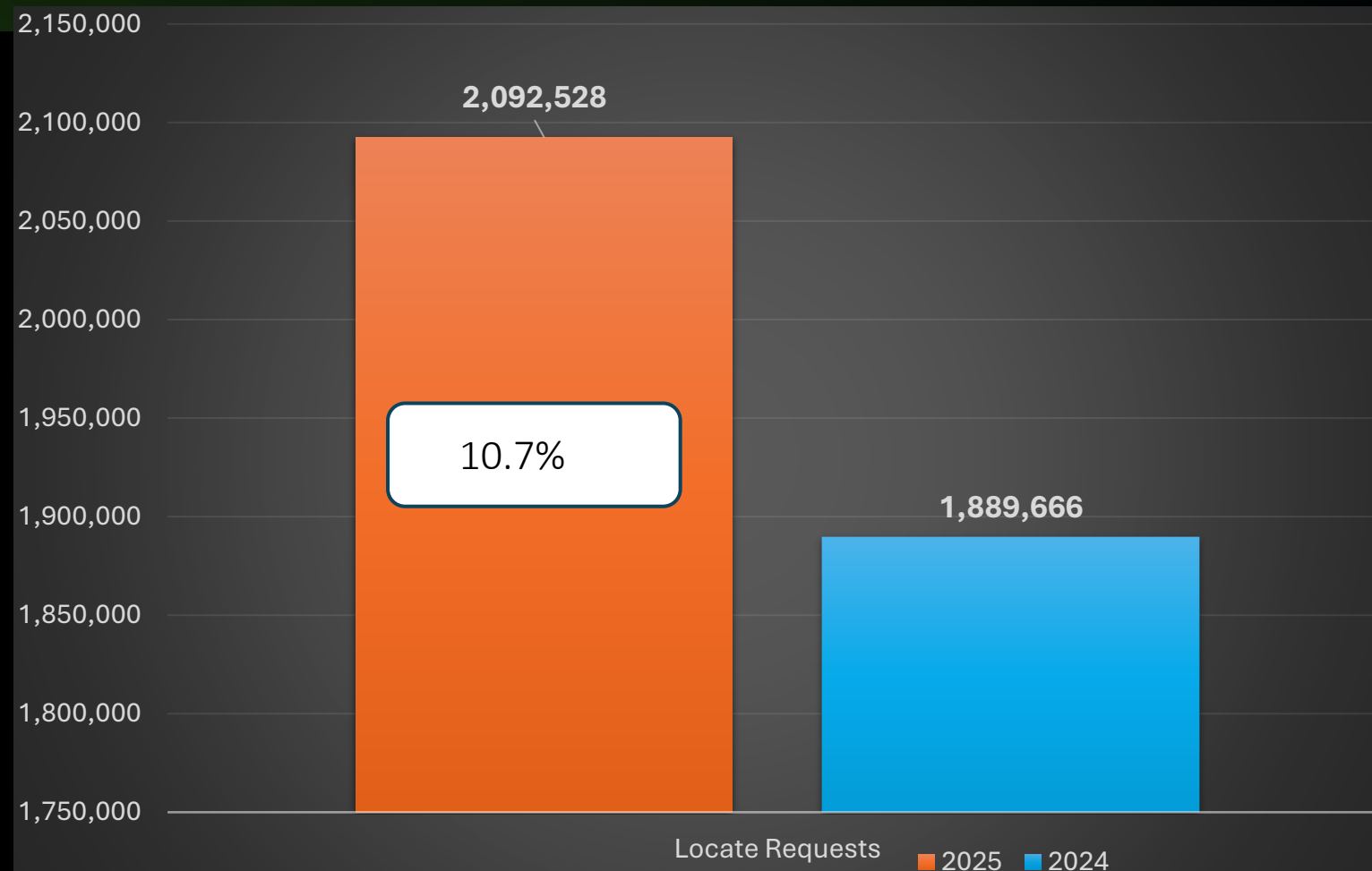
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

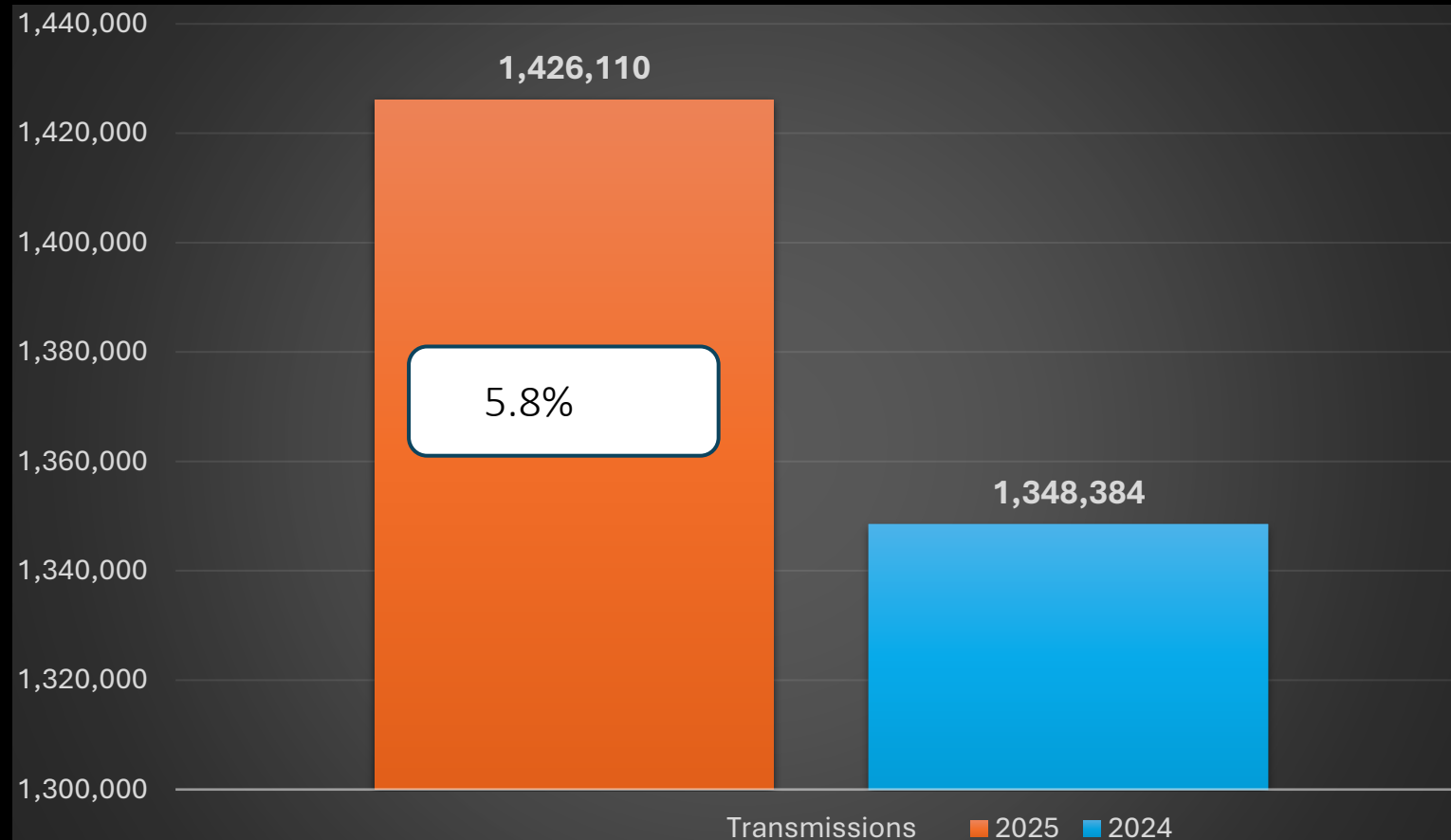


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TRANSMISSIONS FOR NC AUG 25 VS 24

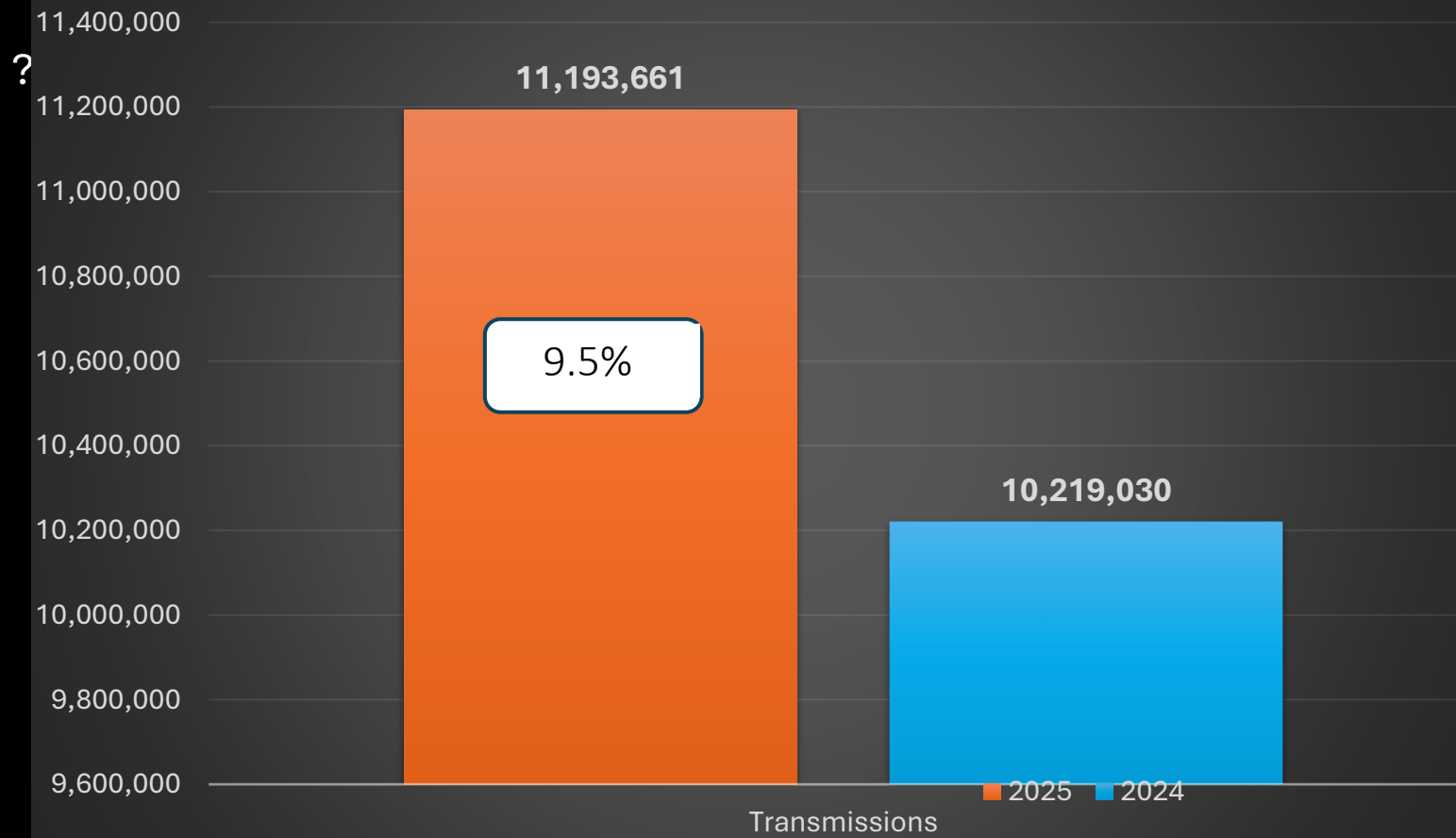


August 2025 – 1,426,110

August 2024 – 1,348,384

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



August 2025 – 1,426,110

August 2024 – 1,348,384

**YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%**



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	38	2	482	26	190	738
2025	14	5	598	18	287	922
+/- Var	-63.2%	150.0%	24.1%	-30.8%	51.1%	24.9%
				Locates per day		42



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	338	22	2414	197	1809	4780
2025	419	33	2580	131	1568	4731
+/- Var	24.0%	50.0%	6.9%	-33.5%	-13.3%	-1.0%
				Locates per day		215



COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2674	605	21691	973	14329	40272
2025	2088	395	18609	1083	10508	32683
+/- Var	-21.9%	-34.7%	-14.2%	11.3%	-26.7%	-18.8%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	325	35	3039	184	896	4479
2025	217	40	3761	198	1679	5895
+/- Var	-33.2%	14.3%	23.8%	7.6%	87.4%	31.6%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	61	16	1119	39	572	1807
2025	159	22	1321	43	778	2323
+/- Var	160.7%	37.5%	18.1%	10.3%	36.0%	28.6%
				Locates per day		106



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	800	152	9995	229	4632	15808
2025	702	165	9944	316	4690	15817
+/- Var	-12.3%	8.6%	-0.5%	38.0%	1.3%	0.1%



COUNTY TICKET DISTRIBUTION

AUGUST 2025

ALEXANDER	922
BETHLEHEM	71
ELLENDALE	2
HIDDENITE	184
MILLERSVILLE	2
STONY POINT	56
TAYLORSVILLE	606
VASHTI	1



COUNTY TICKET DISTRIBUTION

AUGUST 2025

CATAWBA	4731
BANDY	11
BLACKBURN	11
CATAWBA	228
CLAREMONT	202
CONOVER	339
HICKORY	1668
LAKE NORMAN	24
MAIDEN	517
MOUNTAIN VIEW	211
NEWTON	798
SAINT STEPHENS	164
SHERRILLS FORD	469
TERRELL	67



COUNTY TICKET DISTRIBUTION

AUGUST 2025

LINCOLN	2323
CROUSE	21
DENVER	1138
IRON STATION	127
LINCOLNTON	758
LOWESVILLE	146
MAIDEN	12
VALE	72
WESTPORT	20



TOP 10 CALLERS-ALEXANDER

AUGUST 2025

1	KNIGHT BROADBAND LLC	387
2	ENERGYUNITED	381
3	ULCS	260
4	ENERGYUNITED	233
5	CITY OF HICKORY	135
6	DUKE ENERGY	124
7	WOLFE COMMUNICATIONS	124
8	ITG	114
9	BELL CONSTRUCTION CO INC	113
10	ULCS	95



TOP 10 CALLERS - CATAWBA

AUGUST 2025

1	HYPER NETWORKS LLC	1786
2	MILLER PIPELINE	1360
3	KNIGHT BROADBAND LLC	940
4	CAPE FEAR UTILITIES LLC	640
5	BIRD ELECTRIC INC	500
6	DUKE ENERGY	401
7	DIVERSIFIED UTILITY GROUP	384
8	ITG	356
9	METRO TECH	344
10	WILLIAMS ELECTRIC COMPANY	338



TOP 10 CALLERS - LINCOLN

AUGUST 2025

1	MILLER PIPELINE	1224
2	UTILITY LINES CONSTRUCTION SERVICES INC	662
3	KNIGHT BROADBAND LLC	547
4	AT&T UTILITY OPERATIONS	477
5	E AND G LANDSCAPING	293
6	ANSCO & ASSOCIATES LLC	250
7	ITG	247
8	BIGHAM CABLE CONSTRUCTION INC	228
9	FULLER & CO CONSTRUCTION LLC	208
10	QUALITY LINE BURYING	204



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

AUGUST 2025

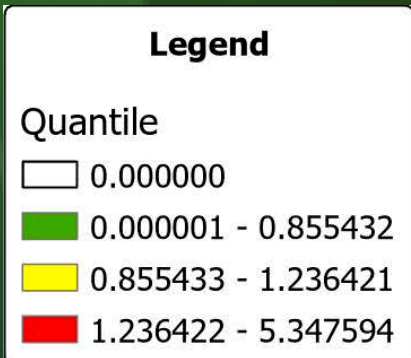
TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

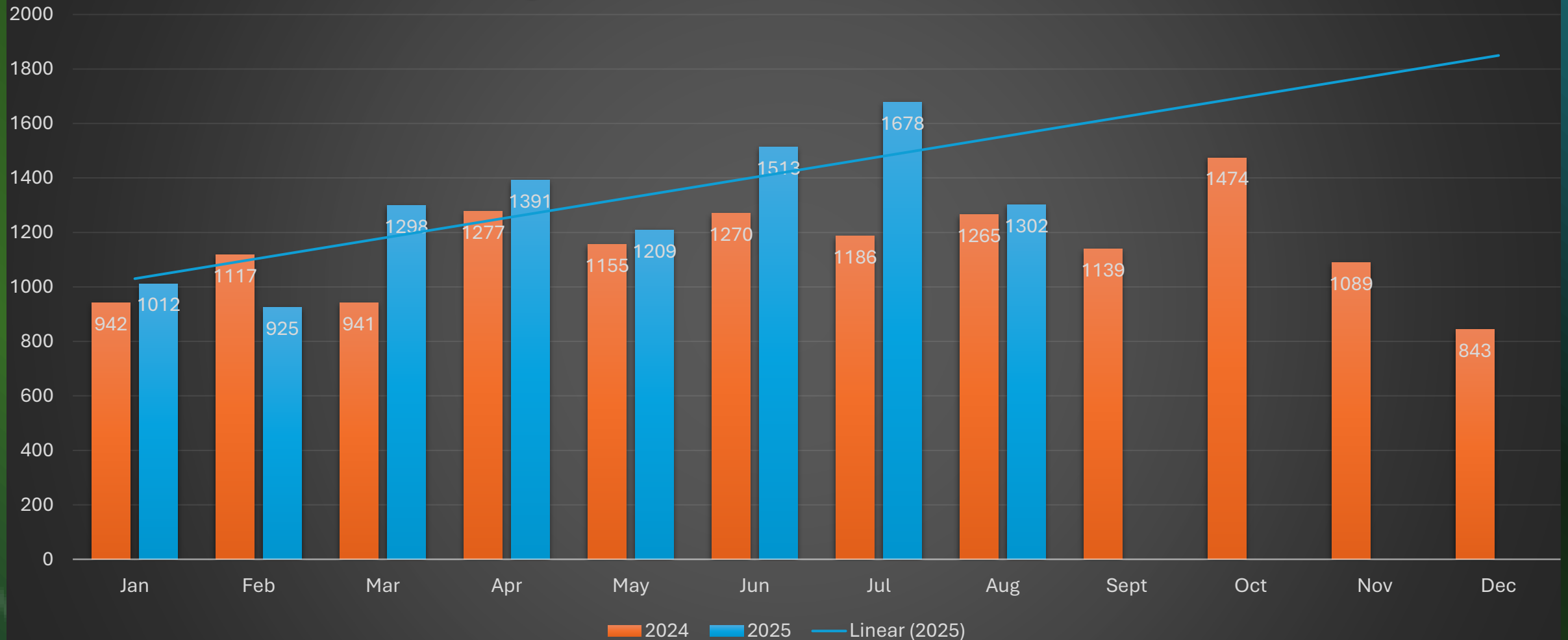
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0





Damages in North Carolina 2025 vs 2024





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org

