



MONTHLY UPDATE AUGUST
2025

BLUE RIDGE UCC





MEETINGS

- ▶ STATE UCC - September 9, 10am
Greenville Utilities, Greenville, NC
- ▶ NCLRPC - September 23, 11am
NC811 Greensboro Office
- ▶ UDPRB - Sept - TBD
NC811 Greensboro Office
- ▶ NC811 BOARD - October 31, 8:30am
Wrightsville Beach



DATA INSIGHTS

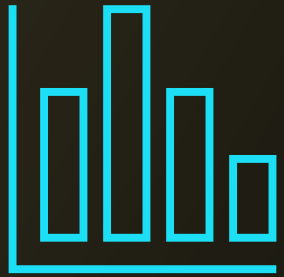
LOCATE REQUESTS

TRANSMISSIONS

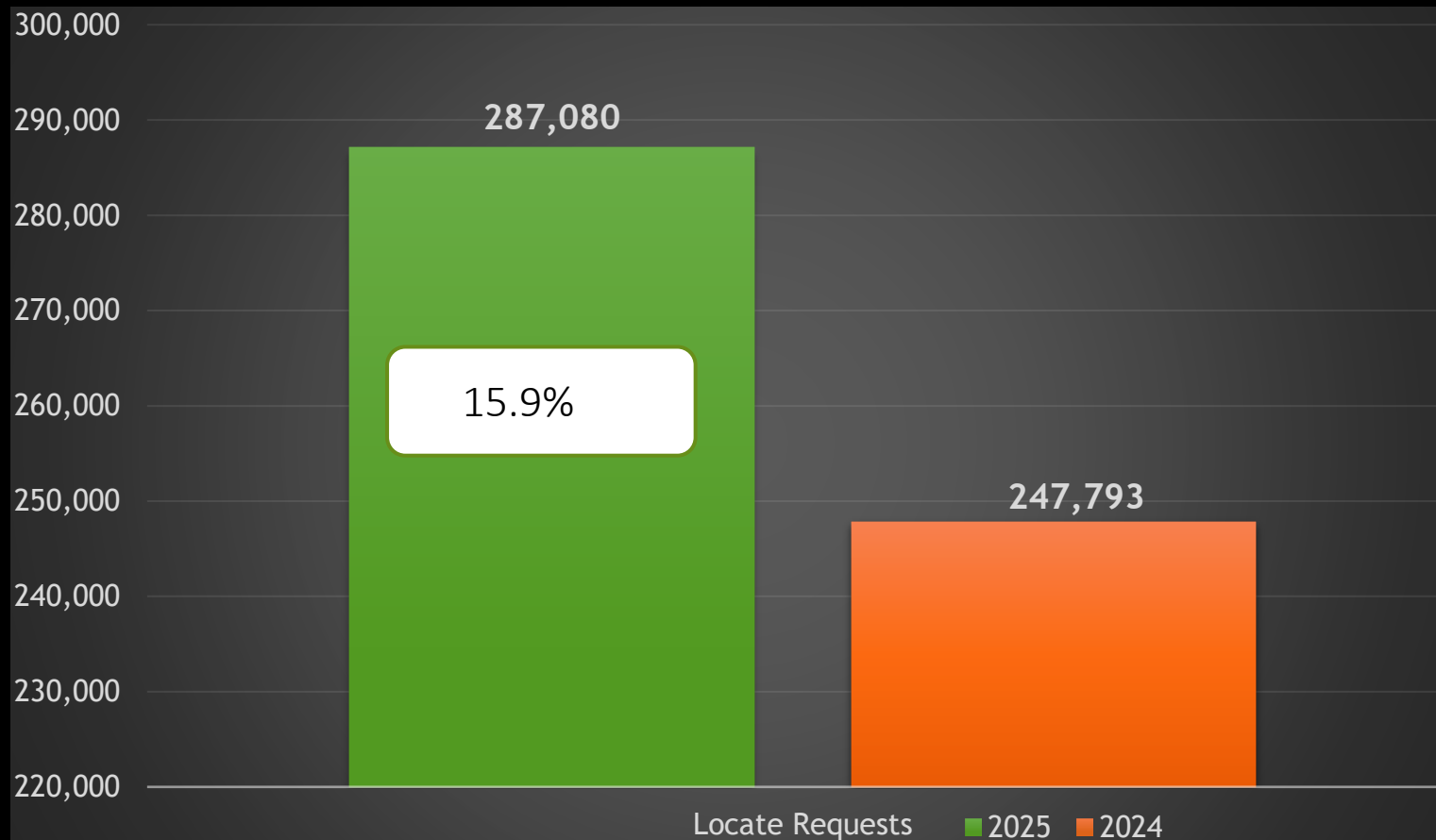
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC JULY 25 VS 24



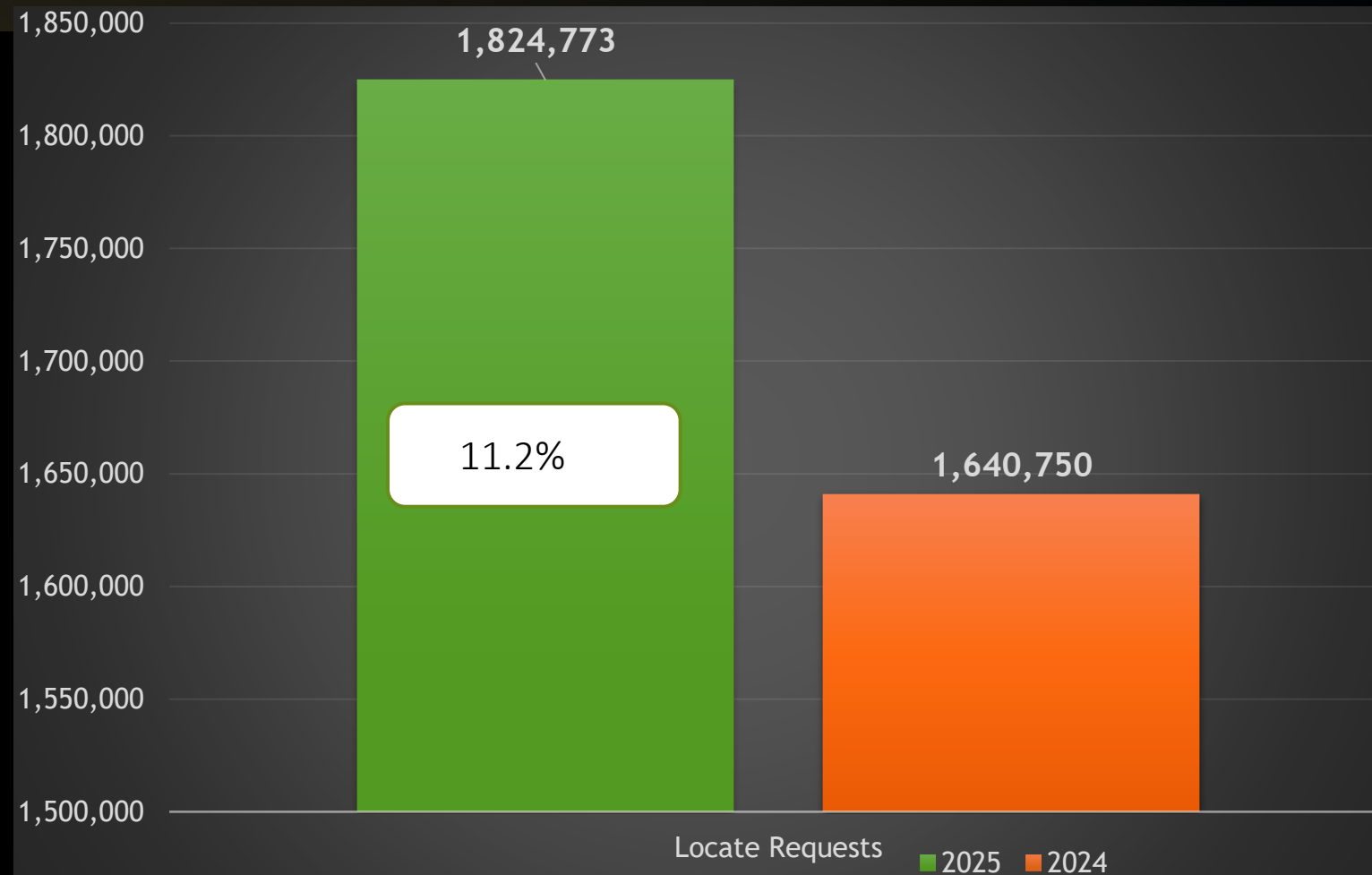
July 2025 - 287,080 / 2024 - 247,793 = (15.9%)

YTD 2025 - 1,824,773 / 2024 - 1,640,750 = +11.2%

Updates for July (87,213)
= 30.4 % of volume / 2025

June (84,812) = 30.8%
(.4% decrease from the month before)

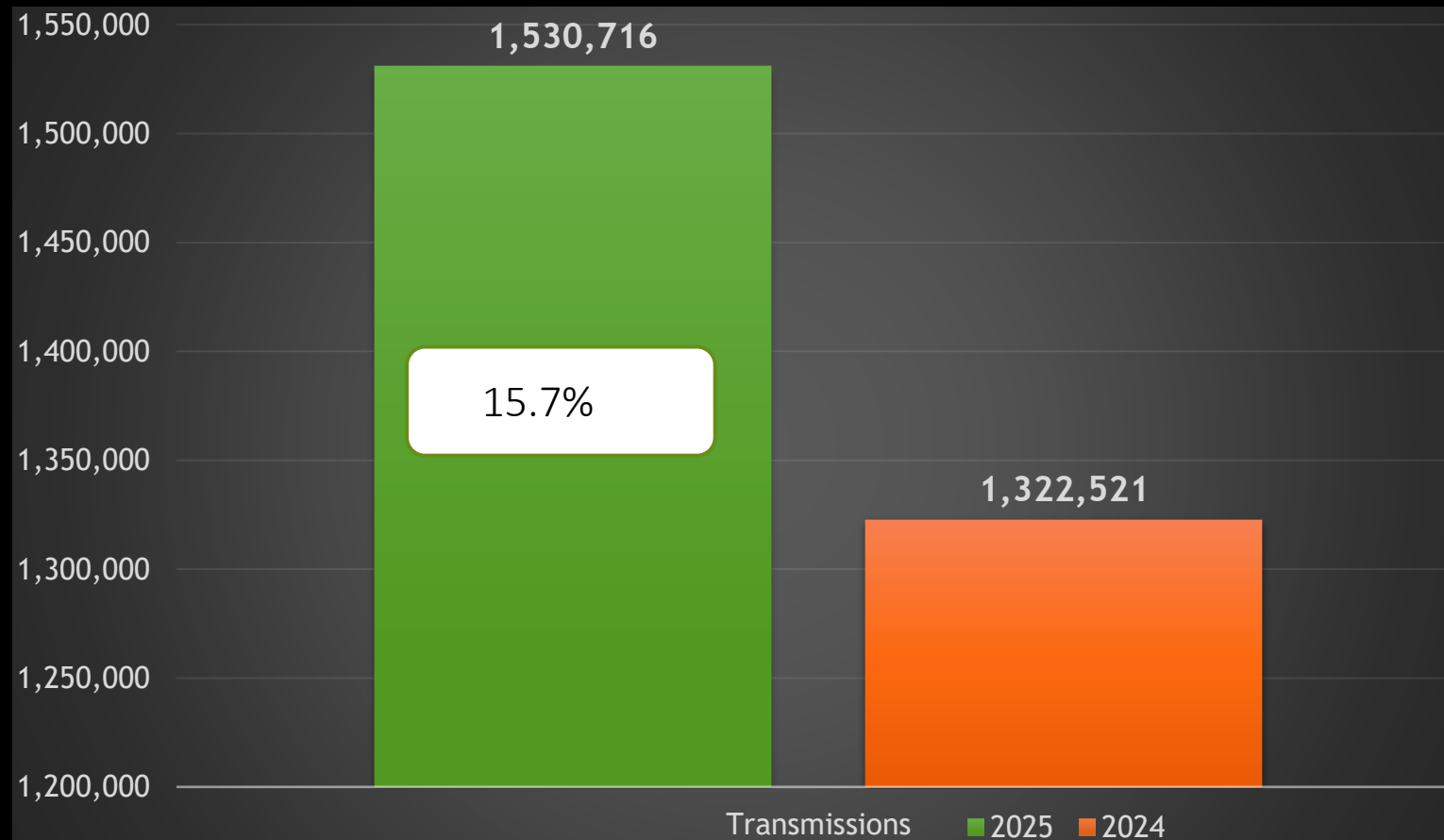
LOCATE REQUESTS FOR NC YEAR TO DATE



July 2025 - 287,080 / 2024 -
247,793 = (15.9%)

YTD 2025 - 1,824,773 / 2024 -
1,640,750 = +11.2%

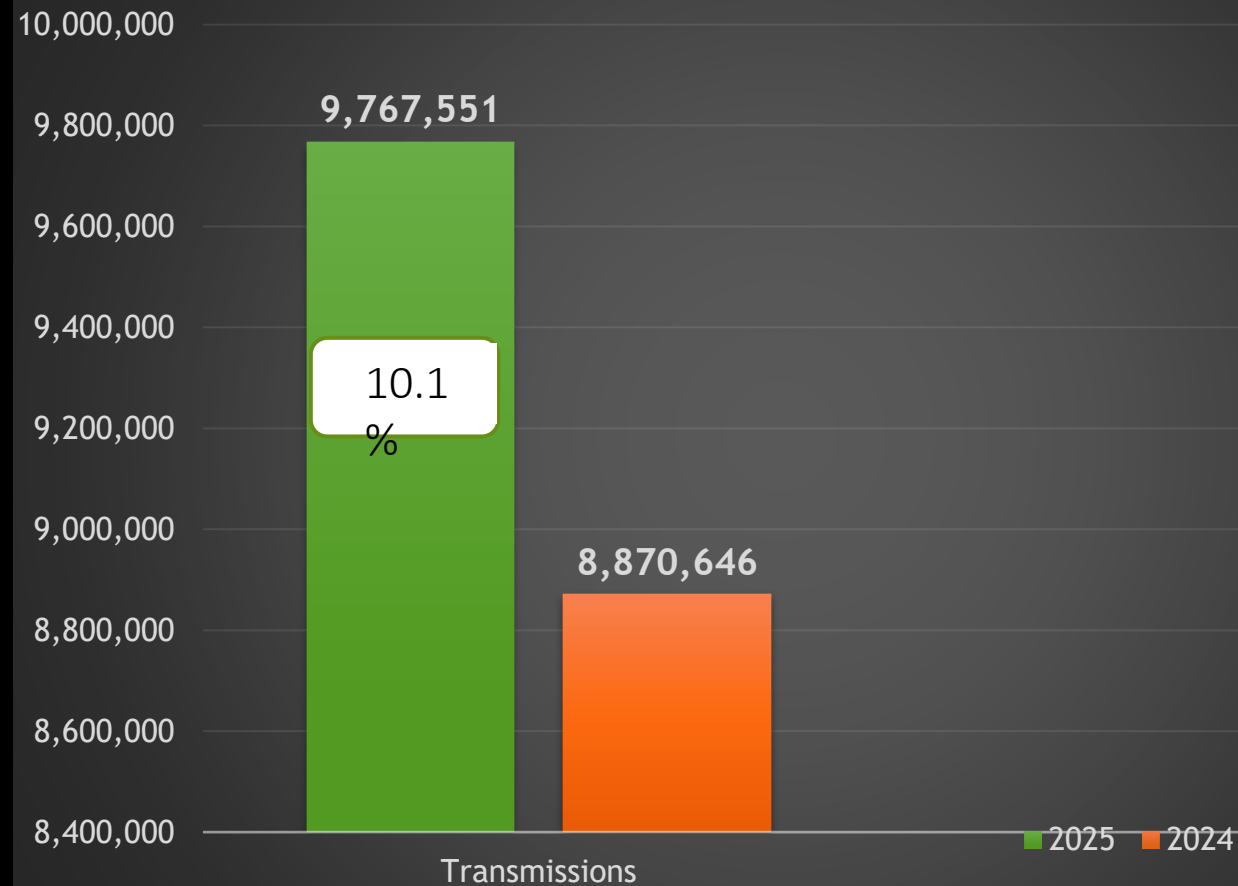
TRANSMISSIONS FOR NC JULY 25 VS 24



July 2025 - 1,530,716 / 2024 -
1,322,521 = (15.7%)

YTD 2025 - 9,767,551 / 2024 -
8,870,646 = (10.1%)

TRANSMISSIONS FOR NC YEAR TO DATE



July 2025 - 1,530,716 / 2024 - 1,476,060 = (15.7%)

YTD 2025 - 9,767,551 / 2024 - 8,870,646 = (10.1%)



COUNTY TICKET VOLUME

JULY 2025 VS 2024

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	41	10	426	20	84	581
2025	20	5	622	10	274	931
	-51.2%	-50.0%	46.0%	-50.0%	226.2%	60.2%
				Locates per day		44



COUNTY TICKET VOLUME

JULY 2025 VS 2024

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	440	44	2695	226	1784	5189
2025	330	52	2835	176	1491	4884
	-25.0%	18.2%	5.2%	-22.1%	-16.4%	-5.9%
				Locates per day		233



COUNTY TICKET VOLUME

JULY 2025 VS 2024

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	100	7	1230	25	554	1916
2025	107	21	1545	36	768	2477
	7.0%	200.0%	25.6%	44.0%	38.6%	29.3%
				Locates per day		118



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	287	33	2557	158	706	3741
2025	203	35	3163	180	1392	4973
	-29.3%	6.1%	23.7%	13.9%	97.2%	32.9%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	2336	583	19277	776	12520	35492
2025	1669	362	16029	952	8940	27952
	-28.6%	-37.9%	-16.8%	22.7%	-28.6%	-21.2%



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	739	136	8876	190	4060	14001
2025	543	143	8623	273	3912	13494
	-26.5%	5.1%	-2.9%	43.7%	-3.6%	-3.6%



COUNTY TICKET DISTRIBUTION

JULY 2025

ALEXANDER	931
BETHLEHEM	84
ELLENDALE	1
HIDDENITE	179
MILLERSVILLE	2
STONY POINT	45
TAYLORSVILLE	618
VASHTI	2



COUNTY TICKET DISTRIBUTION

JULY 2025

CATAWBA	4884
BANDY	19
CATAWBA	242
CLAREMONT	117
CONOVER	323
HICKORY	1904
LAKE NORMAN	28
MAIDEN	470
MOUNTAIN VIEW	10
NEWTON	841
SAINT STEPHENS	328
SHERRILLS FORD	506
TERRELL	59



COUNTY TICKET DISTRIBUTION

JULY 2025

LINCOLN	2477
CROUSE	16
DENVER	1214
IRON STATION	101
LINCOLNTON	884
LOWESVILLE	90
MAIDEN	29
VALE	97
WESTPORT	10



TOP 10 CALLERS

JULY 2025

1	KNIGHT BROADBAND LLC	122
2	ENERGYUNITED	106
3	ENERGYUNITED	63
4	ULCS	63
5	ROADMASTERS TRAFFIC CONTROL	56
6	ITG	44
7	BELL CONSTRUCTION CO INC	42
8	CITY OF HICKORY	37
9	DUKE ENERGY	35
10	WOLFE COMMUNICATIONS	24



TOP 10 CALLERS

JULY 2025

1	HYPER NETWORKS LLC	478
2	MILLER PIPELINE	403
3	KNIGHT BROADBAND LLC	257
4	BIRD ELECTRIC INC	211
5	CAPE FEAR UTILITIES LLC	201
6	DIVERSIFIED UTILITY GROUP	172
7	ITG	138
8	ERIC NEWTON TRENCHING	120
9	DUKE ENERGY	108
10	WILLIAMS ELECTRIC COMPANY	95



TOP 10 CALLERS

JULY 2025

1	MILLER PIPELINE	330
2	UTILITY LINES CONSTRUCTION SERVICES INC	262
3	KNIGHT BROADBAND LLC	170
4	BIGHAM CABLE CONSTRUCTION INC	144
5	AT&T UTILITY OPERATIONS	113
6	ITG	111
7	E AND G LANDSCAPING	62
8	BIGHAM CABLE CONSTRUCTION INC	49
9	ANSCO & ASSOCIATES LLC	37
10	QUALITY LINE BURYING	36



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

JULY 2025

TOTAL 1678

ALAMANCE	16
ALEXANDER	4
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	1
BEAUFORT	1
BERTIE	1
BLADEN	8
BRUNSWICK	19
BUNCOMBE	45
BURKE	1
CABARRUS	29
CALDWELL	5
CAMDEN	0
CARTERET	16
CASWELL	0
CATAWBA	28
CHATHAM	21
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	11
COLUMBUS	3

CRAVEN	5
CUMBERLAND	79
CURRITUCK	4
DARE	5
DAVIDSON	15
DAVIE	4
DUPLIN	18
DURHAM	125
EDGECOMBE	1
FORSYTH	44
FRANKLIN	15
GASTON	47
GATES	0
GRAHAM	0
GRANVILLE	5
GREENE	18
GUILFORD	57
HALIFAX	3
HARNETT	21
HAYWOOD	2
HENDERSON	19
HERTFORD	2
HOKE	3
HYDE	1
IREDELL	47

JACKSON	7
JOHNSTON	79
JONES	0
LEE	10
LENOIR	3
LINCOLN	13
MACON	2
MADISON	1
MARTIN	8
MCDOWELL	2
MECKLENBURG	212
MITCHELL	0
MONTGOMERY	7
MOORE	36
NASH	5
NEW HANOVER	38
NORTHAMPTON	4
ONslow	24
ORANGE	31
PAMLICO	2
PASQUOTANK	0
PENDER	8
PERQUIMANS	3
PERSON	2
PITT	21

POLK	1
RANDOLPH	17
RICHMOND	4
ROBESON	4
ROCKINGHAM	8
ROWAN	9
RUTHERFORD	6
SAMPSON	3
SCOTLAND	5
STANLY	5
STOKES	10
SURRY	4
SWAIN	1
TRANSYLVANIA	3
TYRRELL	0
UNION	63
VANCE	1
WAKE	237
WARREN	2
WASHINGTON	0
WATAUGA	3
WAYNE	8
WILKES	11
WILSON	2
YADKIN	2
YANCEY	1



DAMAGES PER 1,000 TRANSMISSIONS

JULY 2025



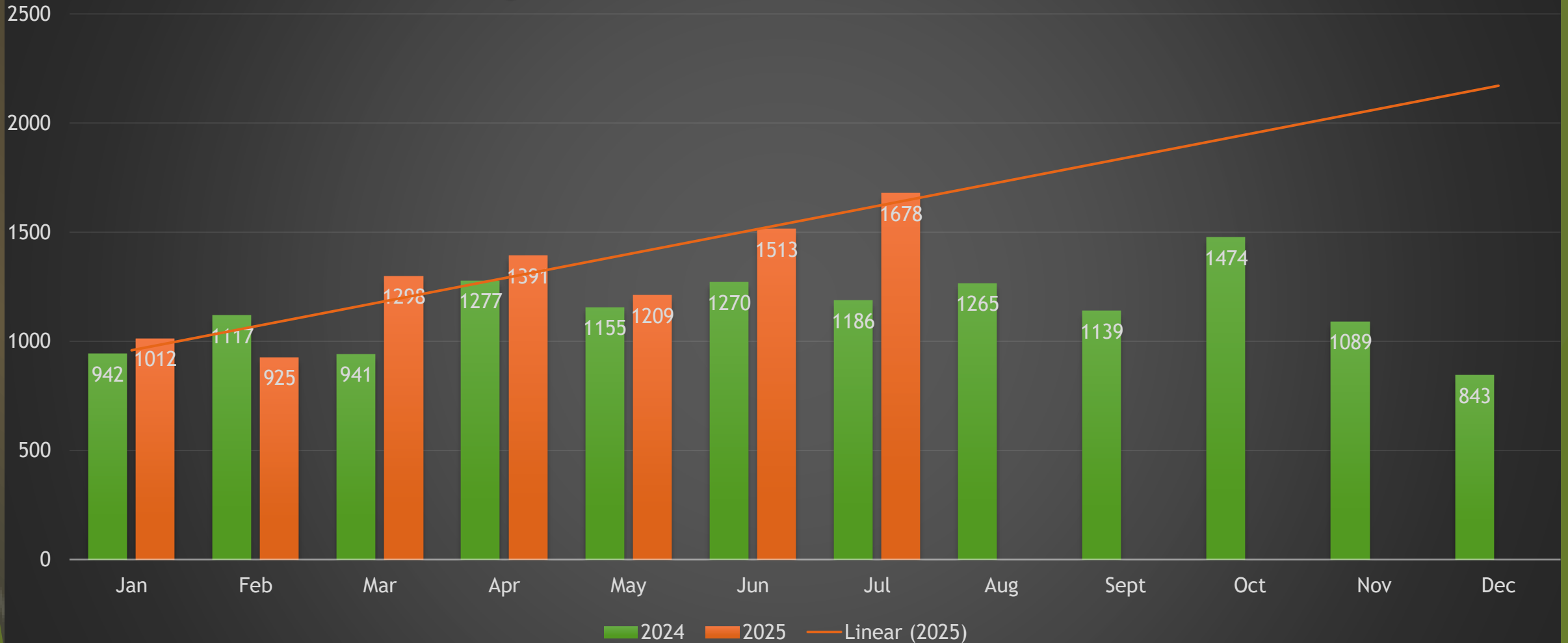
Legend

Quantile

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1.270441 - 4.224360



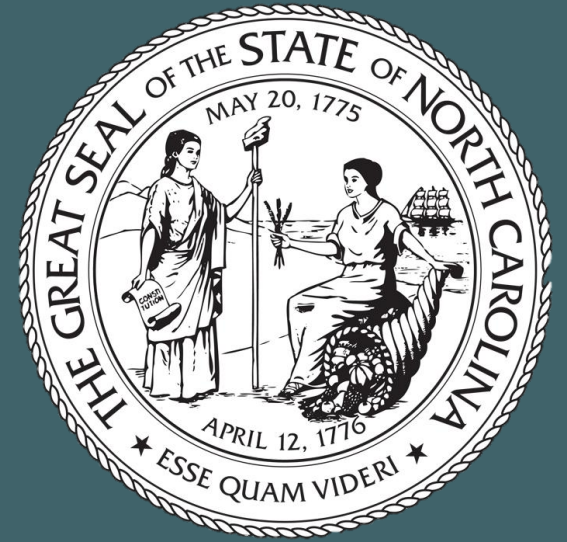
Damages in North Carolina 2025 vs 2024



OVERABUNDANCE OF MARKING AND NO OPERATOR ID.

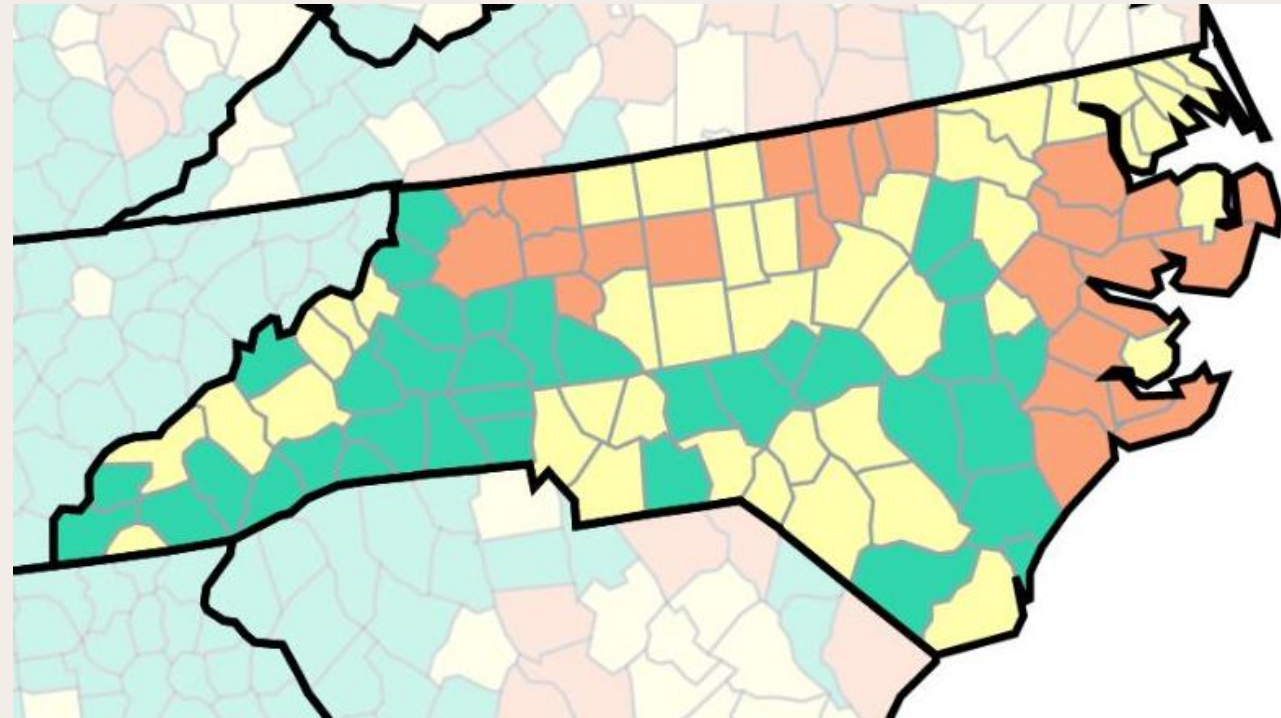


HOUSE BILL 247: Underground Utility Safety and Damage Prevention Act Revisions.



Section 5- (87-126) Notification required when damage is done

- **87-126 (c) The venue for claims adjudication for actual and consequential damages occurring in North Carolina shall be held within North Carolina court system in the county of the occurrence.**

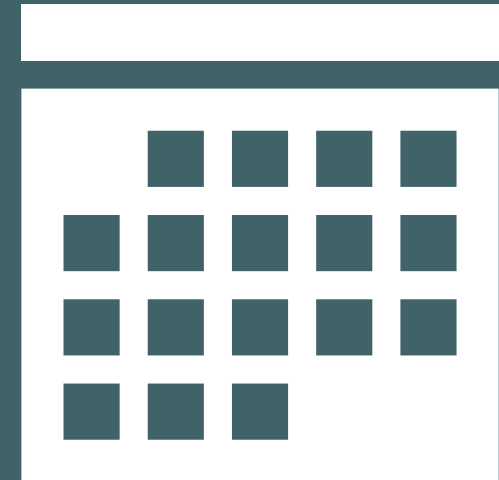
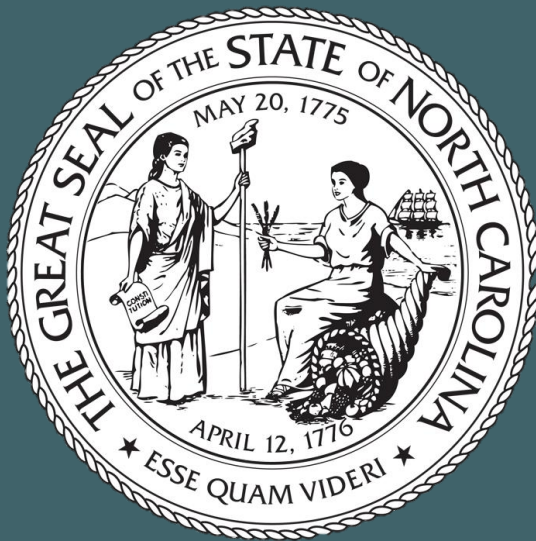


Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Notice Prior To Start Excavation/Demolition For Markings			
Underground Facilities	Within 3 to 12 full working days.	No less than 3 full working days.	87-122 (a)
SubAqueous Facilities	Within 10 to 20 full working days.	No less than 10 to 20 full working days.	
Facilities Locate By Date			
Underground Facilities	Within 3 full working days after the date the notice was given.	Within 3 full working days prior to the work start date .	87-121 (b)(1) (2)
SubAqueous Facilities	Within 10 full working days after the date the notice was given.	No change to current law.	
Notification Expiration (Life of a ticket)	15 full working days after the date the notice was given.	Extend the time before notice expires from 15 working days to 28 calendar days.	87-122 (a)
Area of Excavation	Amended to add additional language	Limit the area of the proposed excavation or demolition to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas where the excavation or demolition has been completed and accepted by the authorities having jurisdiction	87-122 (b)(5)
Use of Non-Mechanized Equipment	Shall not use mechanized within 24 inches of specific facilities unless operator has consented to use and operator is on site.	Shall use non-mechanized equipment within a 24-inch circumference around specific facilities unless operator has consented to use and is on site in addition to use of safe excavation practices around pipeline system within the tolerance zone.	87-122 (c)(10)
Definitions	Non-mechanized equipment was hand tools.	Amended non-mechanized equipment to include hand tools and soft dig technologies. Added Soft Dig Technology description. Added Horizontal Distance.	87-117 (15) (20a)(22)
Facility Markings	Remains the same with an added statement.	Painted surface marks should be of adequate length to distinguish from dots.	87-121 (a) (1)
Emergency Request Response by operator	Not addressed	Facility operator shall make initial contact with the excavator within 3 hours	87-121 (b)(4)
Unmarked Facility Response by operator	Not addressed	Facility operator shall arrange for the facility to be marked within 3 hours from the time the additional notice is received by notification center.	87-121 (b)(5)
Exemptions	Excavation or Demolition that involves the tilling of soils for agriculture or gardening purposes	Added to include if encroaching on operators right of way easement, or permitted use and excavation is less than 12 inches in depth	87-124 (3)
	No change, only an addition.	Added “their contractor” in addition to operator and surveyor excavating with non-mechanized equipment for stated purposes.	87-124(5)

Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Exemptions	Excavation and Demo activities performed for routine maintenance of a r/o/w, or any other governmental entity with labor on their payroll	Verbiage changes to read an excavation or demo performed for the purpose of maintenance activities within the right of way ...	87-124 (6)
Claims Adjudication	<i>Not addressed.</i>	Venue for claims adjudication for damages in NC shall be held in the NC county in which the occurrence happened.	87-126 (c)
Absence of a Facility Location	<i>Re-write of the section and addition</i>	Would limit the liability of the excavator and the person financially responsible for the excavation as long as the excavator has exercised due care in preparing for or conducting the excavation. This section would create a presumption, rebuttable by clear and convincing evidence, that the excavator has exercised due care if the Notification Center has notified the operator and the operator has failed to respond, the excavator has complied with all responsibilities imposed by statute, and the excavator did not have actual knowledge of the existence of a facility within the area of excavation.	87-128
Underground Damage Prevention Review Board	Same, but with additions to new law.	- Governor shall fill vacancies within 60 days of seat being vacated. - Quorum met with majority of seat members are present, either by being present in person, phone, or other electronic means - Establish an internal attendance policy by the board, with the board appointing an interim member until appointed by Governor. - On request of the board, Utilities Commission shall appoint a nonvoting ex officio member as an admin rep to provide counsel and coordinate efforts of the board - Board must contact and inform persons who reports have been filed within 15 working days - Board must notify those deemed to have violated the law within 30 days - Informal conference may be requested by the deemed violator: Must request within 30 days of the board's determination - Deemed violator may request arbitration of board decision before the Utilities Commission within 30 days of the board's decision following the informal conference - Utilities Commission shall report to the board compliance of persons on whom fines or penalties have been imposed - Penalties not paid within 90 days to Utilities Commission; the Attorney General shall bring action to Superior Court for Wake County for recovery.	87-129 (a1) (a4) (a7) (a8) (b) (b1) (b2) (c) (d1) (d2)

*All NC811 Policies and Procedures will be updated to reflect and abide by new law

EFFECTIVE DATE: This act
becomes effective October 1, 2025.



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



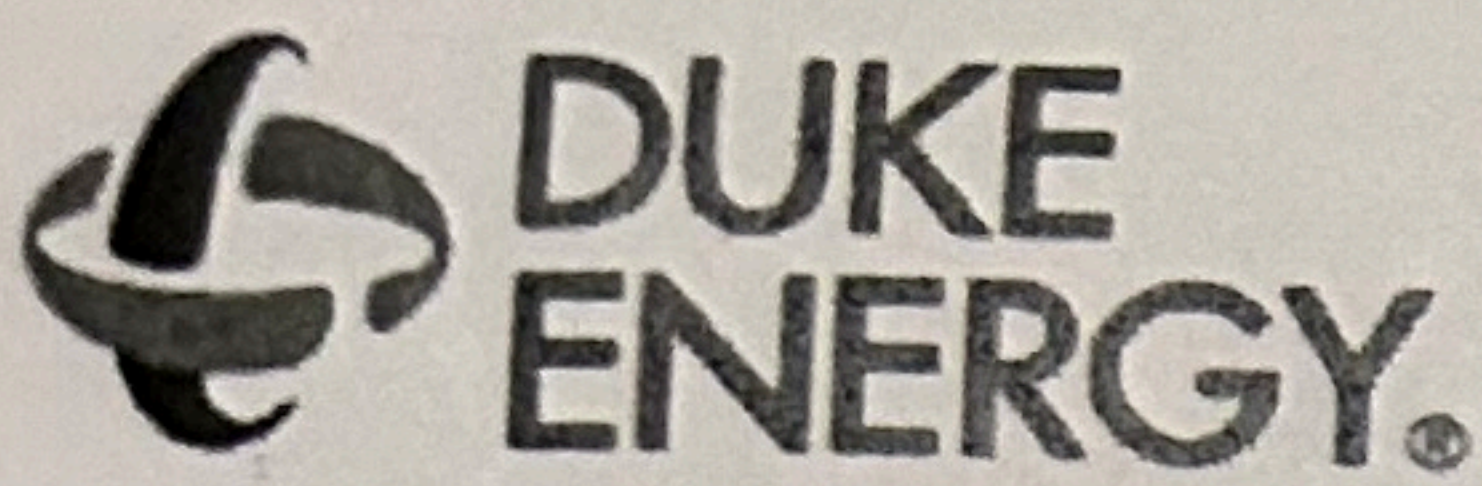
Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org





Public Awareness and Damage Prevention Liaison Form

Duke Gas Employee Name: _____ Date of Event: 8-20-25

Brief Description of Event:

Operations Center: Hickory Type of Meeting: In Person

Type of Audience: _____ Number of Attendees: _____

Name of Organization (if applicable): Blue Ridge UCC

Name of Facilitator (if applicable): C. Anthony

Roster of attendees:

- 1) Chris Anthony
- 2) Tami Groves NC811 tami@nc811.org 336-601-8644
- 3) Brenton Gragg City of Newton
- 4) Denise Hvitner City of Newton (828) 320-7784
- 5) Duane Spencer USIC AGS duanespencer@USICLLC.com 828 601 1864
- 6) Michael Deal DUG (704) 668-4151
- 7) Jesse Weiss City of Newton jweiss@NewtonNC.gov
- 8) Todd Crutchfield City of Newton jcrutchfield@newtonnc.gov
- 9) _____
- 10) _____

Blue Ridge UCC
August 2025

Meeting opened by Chair, Chris Anthony.

Level One safety given by Chris Anthony.

NC811 presentation given by Tami Groves

General discussion about law changes coming in October.

Would love to see professional development/training for locators.

Next meeting September 17.