

NC811 MONTHLY UPDATE SEPTEMBER 2025

BUNCOMBE UCC



Upcoming Training: Underground Utility Safety & Damage Prevention Act (HB 247)

Effective Date: October 1, 2025

What's Changing: North Carolina's Underground Utility Safety and Damage Prevention Act (House Bill 247) introduces key updates to excavation, notification, and facility marking procedures.

Get Trained:

Throughout **September 2025**, NC811 liaisons will host a series of **free webinars** to walk through all the changes in the law.

- ◆ **Who Should Attend:** Utility operators, excavators, contractors, and anyone involved in underground utility work
- ◆ **Where to Register:** Visit nc811.org/law for a full list of webinar dates and times
- ◆ **More Info:** An email with training details will also be sent to all UCCs

Stay informed. Stay compliant. Stay safe.





MEETINGS

- STATE UCC – September 9, 10am
Greenville Utilities, Greenville, NC
- UDPRB – September 16, 9am
NC811 Greensboro Office
- NCLRPC – September 25, 11am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach





NC State
Football Game
Saturday,
September 27th
Carter–Finley Stadium
Raleigh

ENBRIDGE[®]
Life Takes Energy[®]



CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

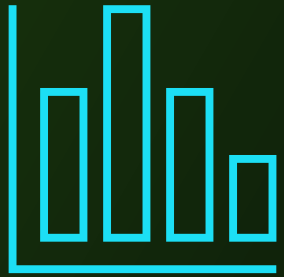
LOCATE REQUESTS

TRANSMISSIONS

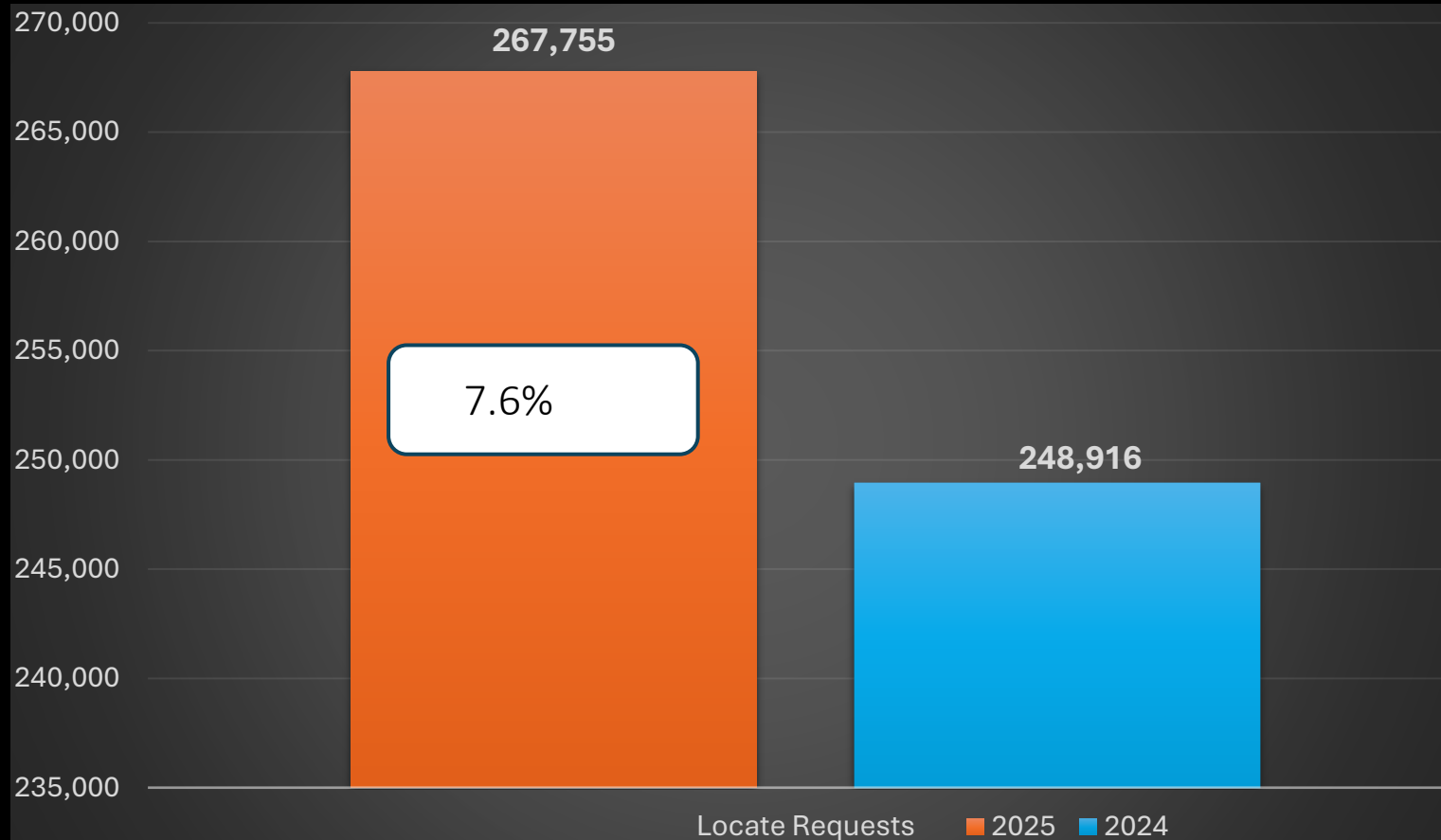
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



LOCATE REQUESTS FOR NC AUG 25 VS 24



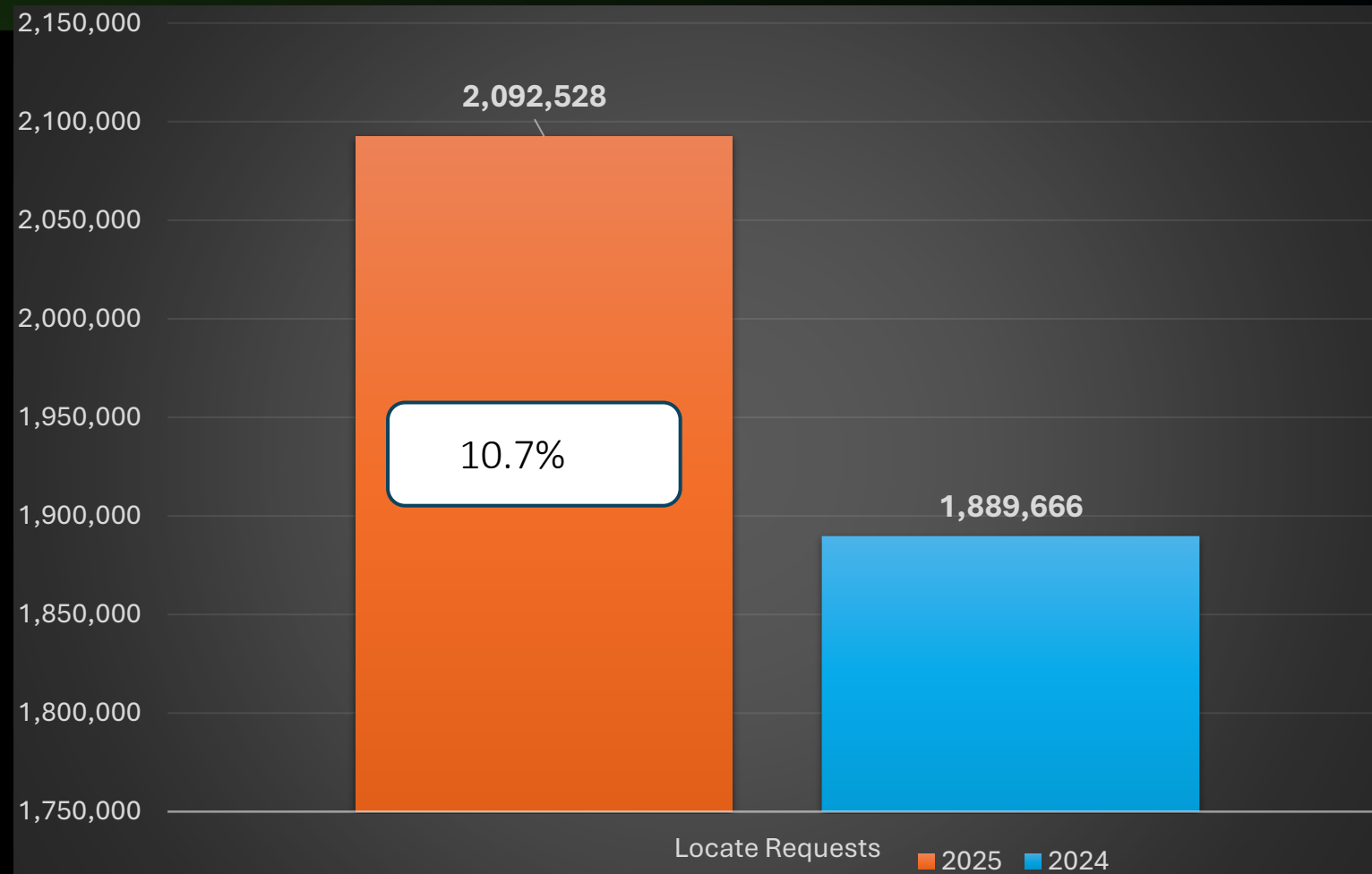
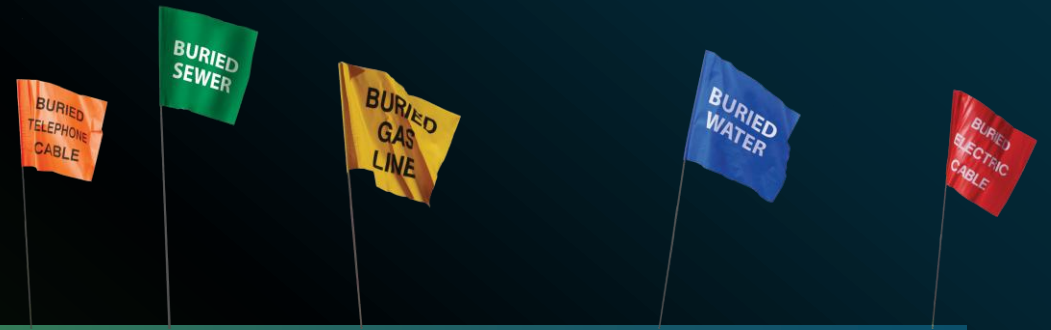
August 2025 – 267,755

August 2024 – 248,916 (7.6%)

YTD 2025 – 2,092,528 / 2024 –
1,889,666 = +10.7%

Updates for August (80,808)
= 30.2% of volume / 2025

LOCATE REQUESTS FOR NC YEAR TO DATE

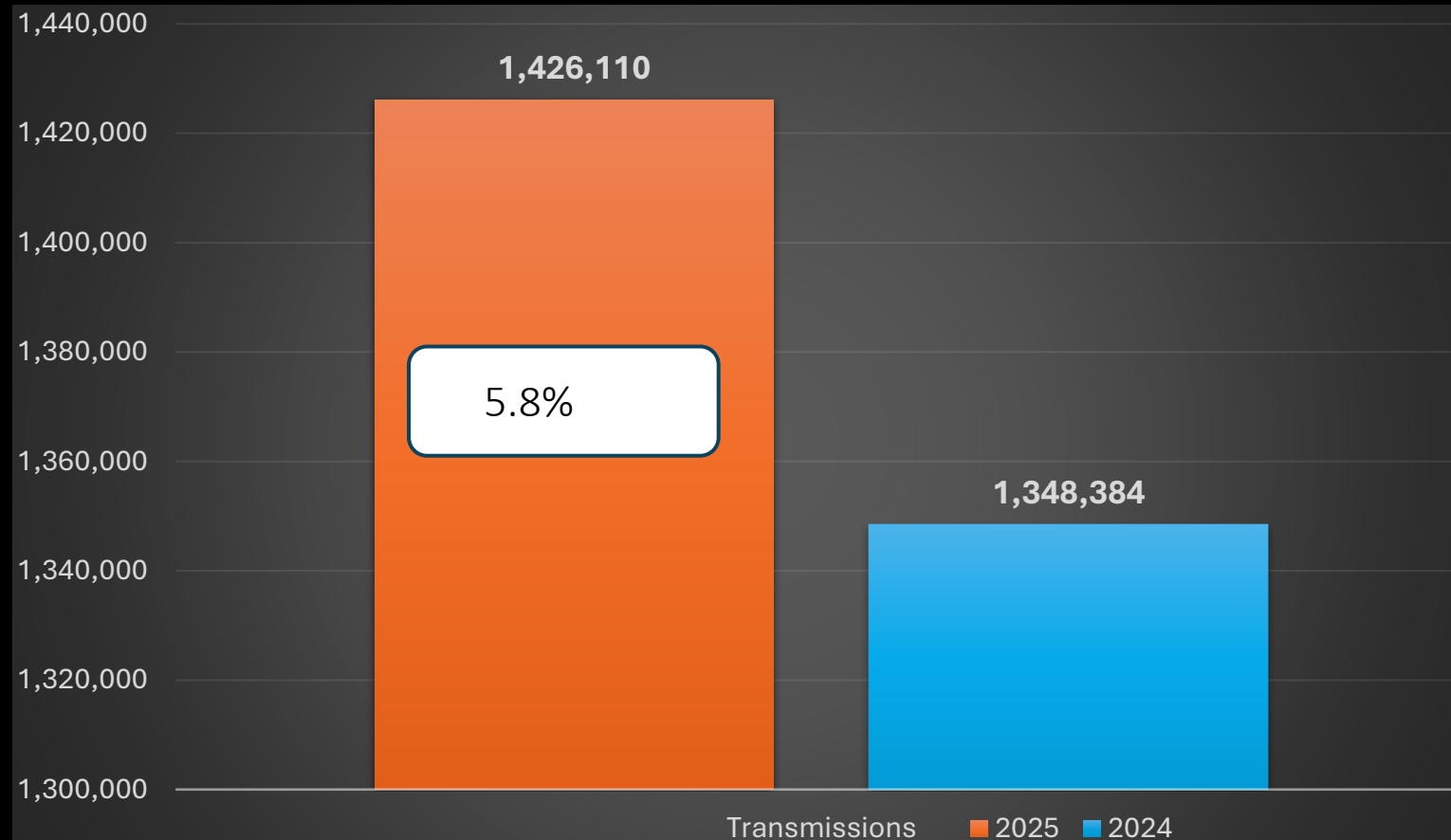


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TRANSMISSIONS FOR NC AUG 25 VS 24

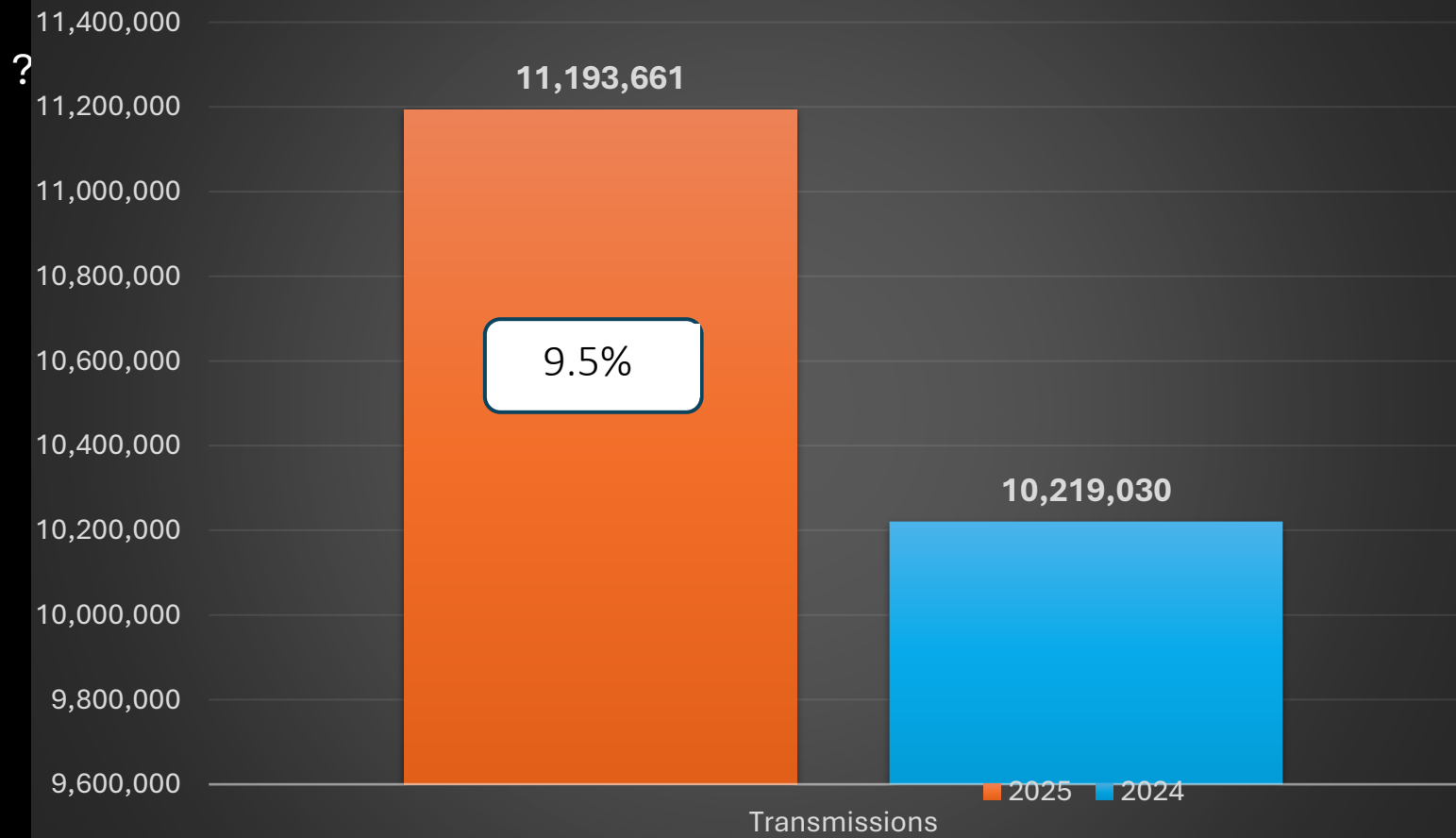


August 2025 – 1,426,110

August 2024 – 1,348,384

YTD 2025 – 11,193,661 / 2024 –
10,219,030 = +9.5%

TRANSMISSIONS FOR NC YEAR TO DATE



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COUNTY TICKET VOLUME

AUGUST 2025 VS 2024

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	135	21	2453	70	1319	3998
2025	360	49	3386	293	1798	5886
+/- Var	166.7%	133.3%	38.0%	318.6%	36.3%	47.2%
				Locates per day		268



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	1285	291	21583	781	10967	34907
2025	2926	362	24398	2338	14712	44736
+/- Var	127.7%	24.4%	13.0%	199.4%	34.1%	28.2%
			Locates per day			263



COUNTY TICKET DISTRIBUTION

AUGUST 2025

BUNCOMBE	6645
ALEXANDER	33
ARDEN	576
ASHEVILLE	3195
AVERY CREEK	10
BARNARDSVILLE	77
BILTMORE FOREST	60
BLACK MOUNTAIN	317
CANDLER	267
ENKA	18
FAIRVIEW	313

HOMINY	11
JUPITER	4
LEICESTER	187
MONTREAT	4
ROYAL PINES	4
SANDYMUSH	20
SWANNANOA	211
WEAVERVILLE	1192
WOODFIN	120



TOP 10 CALLERS

AUGUST 2025

Buncombe	Company	Total
1	MB HAYNES CORPORATION	517
2	ITG	458
3	TENNOCA CONSTRUCTION COMPANY	431
4	AT&T UTILITY OPERATIONS	213
5	ATLAS UTILITY CONSTRUCTION LLC	206
6	ANSCO & ASSOCIATES LLC	200
7	DUKE ENERGY	160
8	SUMTER UTILITIES INC	158
9	CALI BORING AND COMMUNICATIONS	156
10	FOREMOST PIPELINE CONSTRUCTION COMPANY	125



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY

AUGUST 2025

TOTAL:1302

ALAMANCE	10
ALEXANDER	3
ALLEGHANY	1
ANSON	4
ASHE	2
AVERY	1
BEAUFORT	2
BERTIE	3
BLADEN	3
BRUNSWICK	12
BUNCOMBE	27
BURKE	1
CABARRUS	18
CALDWELL	9
CAMDEN	1
CARTERET	14
CASWELL	2
CATAWBA	29
CHATHAM	12
CHEROKEE	2
CHOWAN	0
CLAY	4
CLEVELAND	8
COLUMBUS	1
CRAVEN	9

CUMBERLAND	56
CURRITUCK	3
DARE	3
DAVIDSON	20
DAVIE	8
DUPLIN	5
DURHAM	95
EDGECOMBE	0
FORSYTH	27
FRANKLIN	9
GASTON	26
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	50
HALIFAX	2
HARNETT	24
HAYWOOD	5
HENDERSON	12
HERTFORD	2
HOKE	9
HYDE	2
IREDELL	24
JACKSON	0

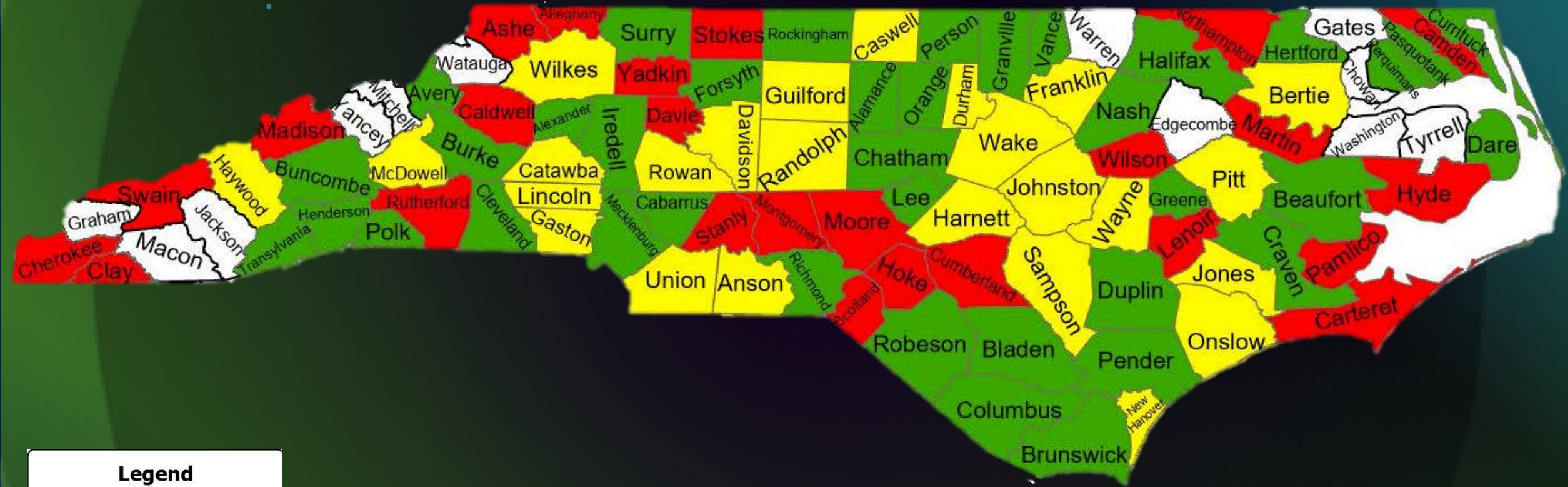
JOHNSTON	40
JONES	1
LEE	7
LENOIR	11
LINCOLN	13
MACON	0
MADISON	1
MARTIN	7
MCDOWELL	3
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	8
MOORE	29
NASH	8
NEW HANOVER	33
NORTHAMPTON	5
ONSLOW	19
ORANGE	17
PAMLICO	6
PASQUOTANK	2
PENDER	8
PERQUIMANS	1
PERSON	1
PITT	23
POLK	3

RANDOLPH	14
RICHMOND	2
ROBESON	5
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	8
SAMPSON	5
SCOTLAND	7
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	1
TYRRELL	0
UNION	43
VANCE	2
WAKE	172
WARREN	0
WASHINGTON	0
WATAUGA	0
WAYNE	10
WILKES	5
WILSON	7
YADKIN	5
YANCEY	0



DAMAGES PER 1,000 TRANSMISSIONS

AUGUST 2025



Legend

Quantile

0.000000

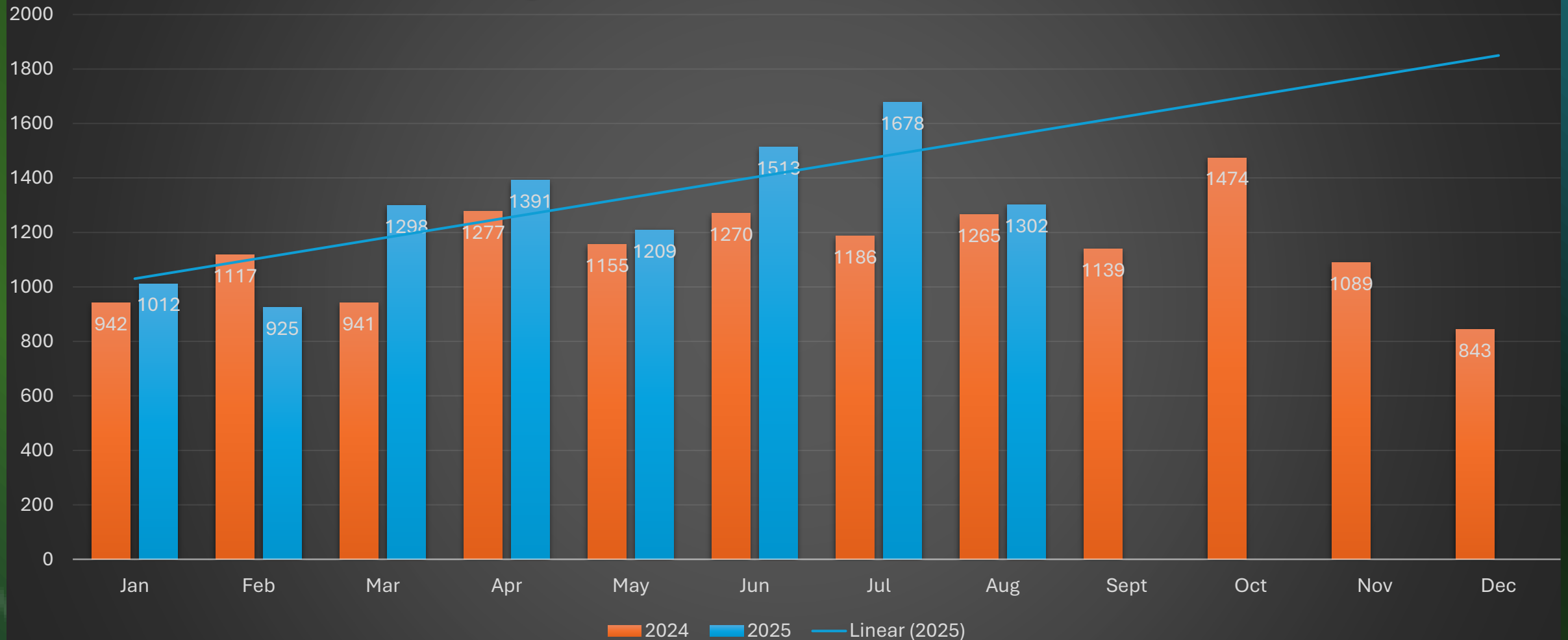
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0.855433 - 1.236421

1.236422 - 5.347594



Damages in North Carolina 2025 vs 2024





UNDERGROUND DAMAGE PREVENTION REVIEW BOARD

UGDPRB – Overview of 7/22/2025 Cases

- **90** - Cases Reviewed
- **4** - Cases Tabled for additional information
- **14** - Cases Dismissed for lack of evidence
- **60** – Issued Pipes Plus Training
- **\$53,500** issued in fines



BROADBAND IN NC

In North Carolina, excavators must follow specific legal requirements to ensure safe and compliant underground work, including securing permits, requesting locates within a designated timeframe, and adhering to marking standards. These practices support the state's broader infrastructure goals, especially the expansion of broadband in rural areas, while protecting existing utilities.



<https://nc811.org/broadband-in-nc/>

NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



UCC Sign-In Sheet :Buncombe UCC

Date:9/18/2025

[illegible]

September Buncombe UCC Meeting Minutes

Notes Provided by Rory Phipps: Stand-In Buncombe UCC Secretary

Date: September 19, 2025

Location: Galactic Pizza, Asheville NC

Called to Order By: Rory Phipps

Call to Order

Welcome to the September Buncombe UCC meeting. The meeting was called to order at Galactic Pizza in Asheville NC.

Announcements

I would like to thank everyone who came to the September meeting. I provided printed versions of the Law Reference Guides to all members in attendance. I asked members how they were doing preparing for the Law Changes.

Recognition of New Attendees and Guests

No new attendees in presence. This month's turnout was unusually low.

New Business

- We spoke about the upcoming Law changes coming this October 1st.
 - If you have update tickets that are expected to go past October 1st , Please be prepared to place a new ticket with the Old ticket number in the notes.
-

Damage Report

No Damages were reported by our Members.

Round Table Discussion

We spoke about the upcoming changes and ways to teach their team. There is an excellent YouTube video on the NC811 Law Page that will go into depth about the new 28 Calendar Day ticket Life.

Project Report

- No new projects to report.
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Adjournment

With no further business, the meeting was adjourned.