

BURKE CALDWELL UCC



MONTHLY UPDATE -OCTOBER 2025



DiG LOGiX



Single Address Ticket

The new Single Address Ticket page is designed for homeowners and other non-professional excavators. Submit your request quickly and securely for immediate processing and delivery of your excavation notice to utility members.

[Get Started](#)

Revise Ticket

Make changes to an existing ticket quickly and accurately. The Revise Ticket tool allows you to update details such as location, start date, or scope of work while ensuring your updated notice is sent to all relevant utility members.

[Get Started](#)

Check Response

Positive Response provides utility members' status updates for your location request. Instantly check whether facilities have been marked, are clear, or require additional action before you dig.

[Get Started](#)

Near Tickets

View active excavation notifications in your immediate vicinity. NEAR TICKET uses your device's GPS to display nearby dig locations so you can stay informed and work safely.

[Search](#)

THE NEW REMOTE TICKET ENTRY



CENTER LOGiX



LAW TRAINING - <https://nc811.org/law/>



Free NC811 Training on HOUSE BILL 247 Changes

NC811 is offering free training, in-person and webinars, to help you understand the recent changes introduced by HOUSE BILL 247.

- Schedule in-person training.
- Watch a pre-recorded training video.
- Let us know if you have any questions [LAW FAQ FORM](#)



MEETINGS

- UDPRB – October 21, 10am
NC811 Greensboro Office
- NC811 BOARD – October 31, 8:30am
Wrightsville Beach
- STATE UCC – November 18, 10am
Enbridge Gas, Asheville, NC
- NCLRPC – November 19, 11am
NC811 Greensboro Office



Breast Cancer Facts

- In the US, 1 in 8 women will be diagnosed with breast cancer in their lifetime.
- A man's lifetime risk of breast cancer is about 1 in 1,000.
- Getting a mammogram can help reduce the number of deaths from breast cancer by 30 to 40% among women ages 40 to 70



#breastcancerawarenessmonth

CALENDAR

NC811 & NCUCC
event calendars can be
found on nc811.org or
the nc811 app



DATA INSIGHTS

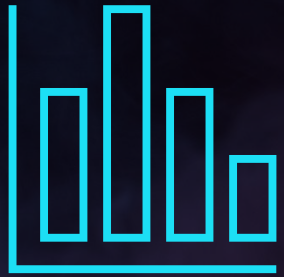
LOCATE REQUESTS

TRANSMISSIONS

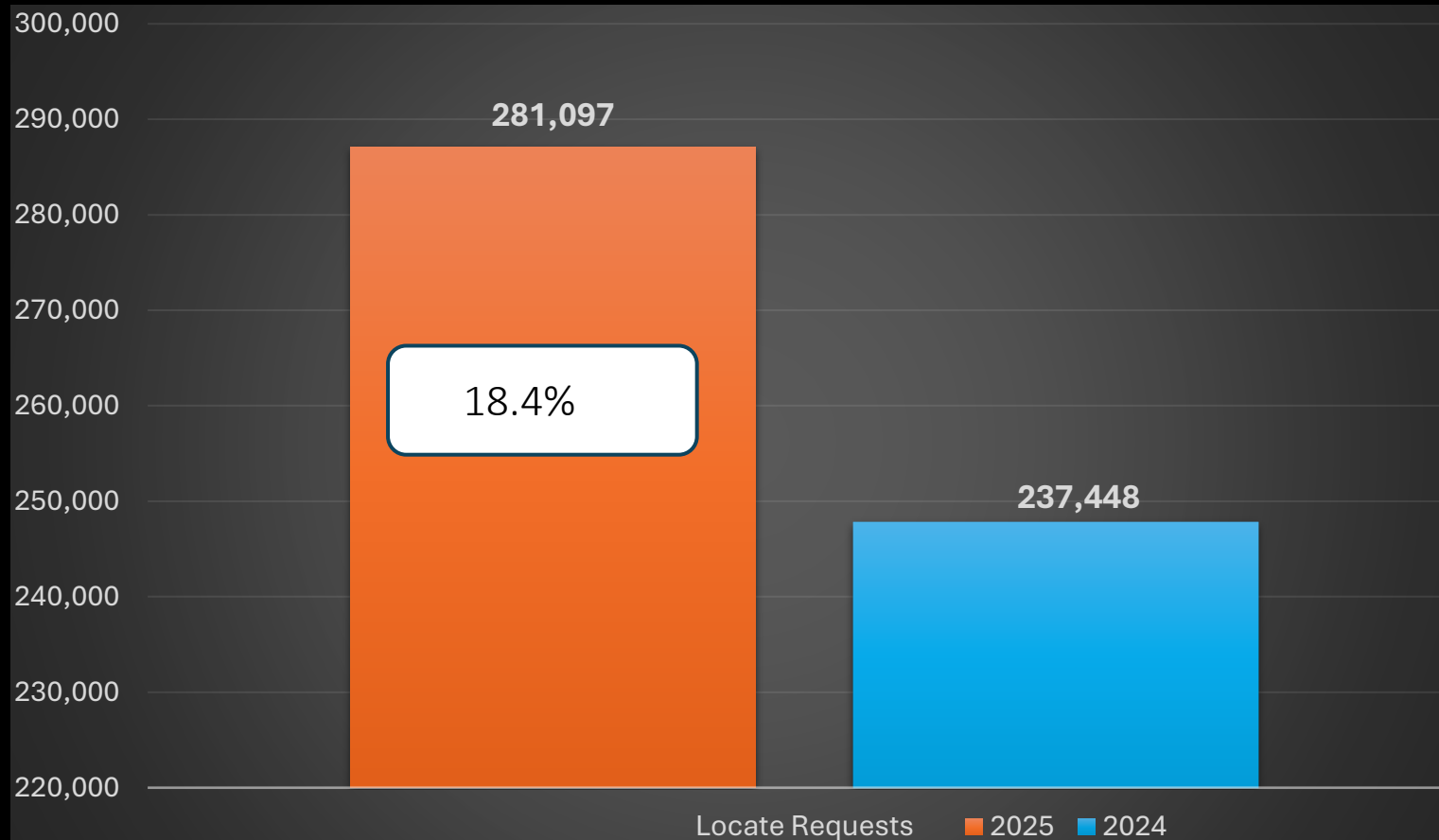
COUNTY TICKET VOLUME

TOP 10 CALLERS

DAMAGE INFORMATION



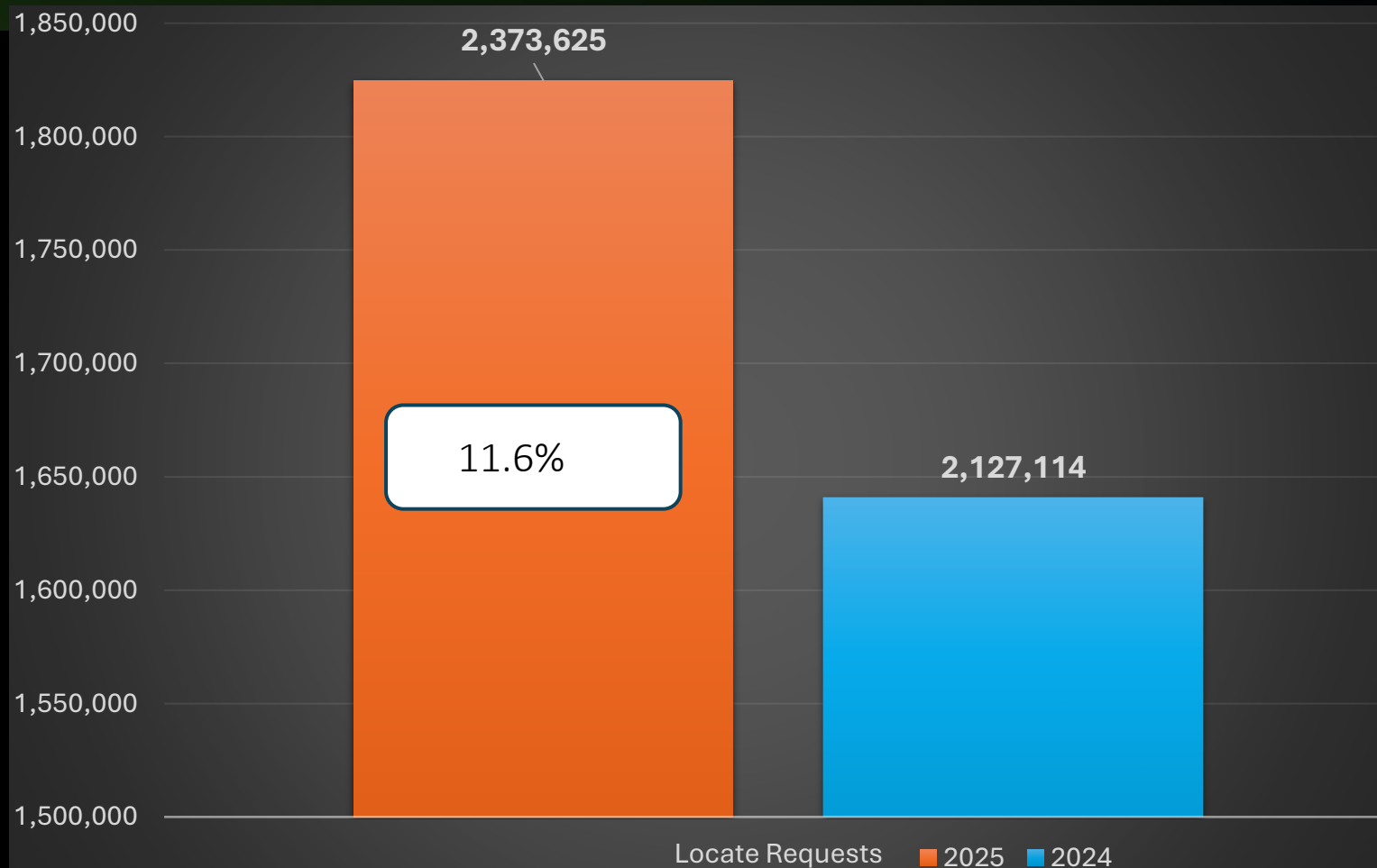
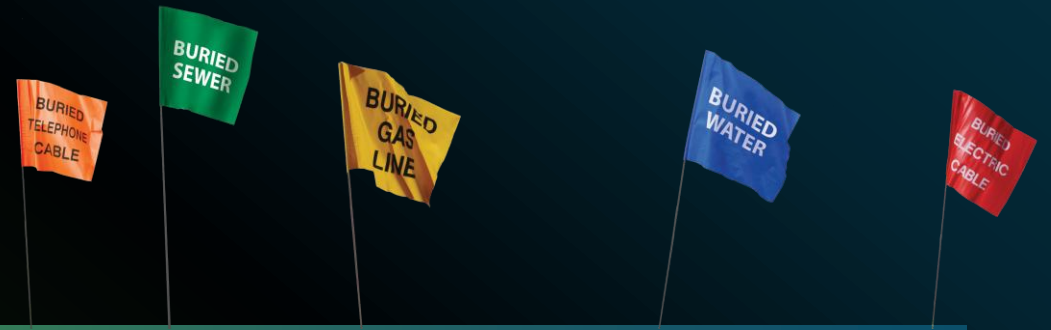
LOCATE REQUESTS FOR NC SEPT 25 VS 24



Tickets for September 2025 – 281,097
Tickets for Sept 2024 – 237,448

Tickets YTD 2025 2,373,625
Tickets YTD 2024 2,127,114

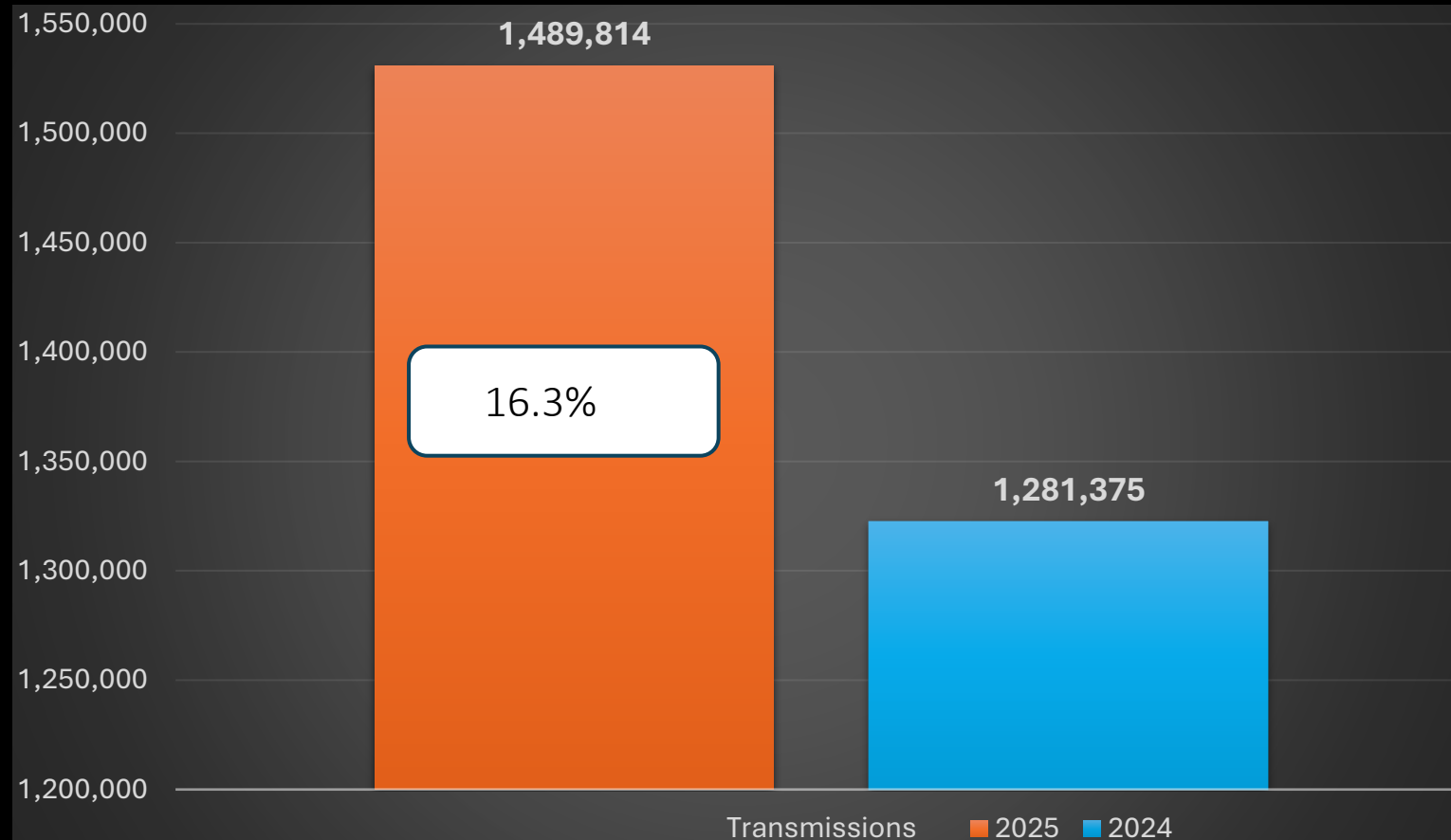
LOCATE REQUESTS FOR NC YEAR TO DATE



Tickets for September 2025 – 281,097.
Tickets for Sept 2024 – 237,448.

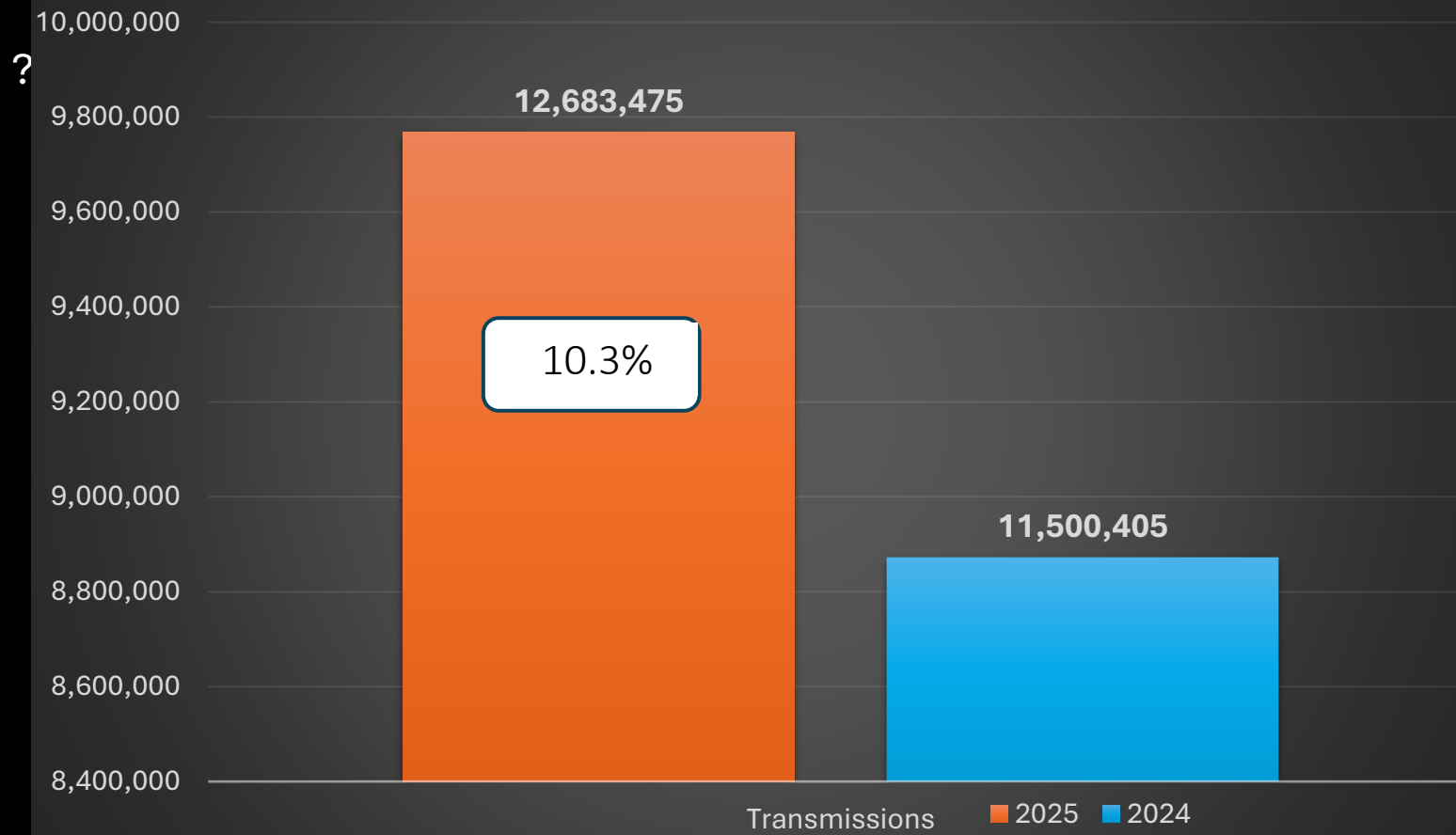
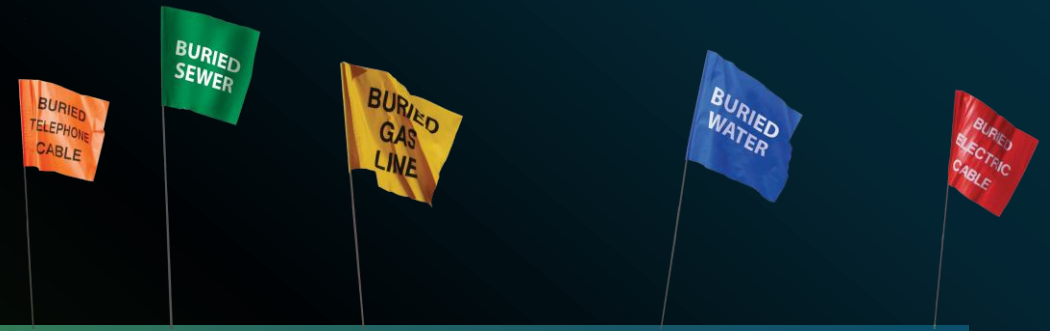
Tickets YTD 2025 2,373,625
Tickets YTD 2024 2,127,114

TRANSMISSIONS FOR NC SEPT 25 VS 24



Transmissions Sept 2025 - 1,489,814
Transmissions Sept 2024 - 1,281,375
Transmissions YTD 2025 12,683,475 YTD
2024 11,500,405

TRANSMISSIONS FOR NC YEAR TO DATE



Transmissions Sept. 2025 - 1,489,814
Transmissions Sept. 2024 - 1,281,375

Transmissions YTD

2025 - 12,683,475
2024 - 11,500,405



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	47	11	921	24	450	1453
2025	46	4	724	38	169	981
+/- Var	-2.1%	-63.6%	-21.4%	58.3%	-62.4%	-32.5%
				Locates per day		47



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	646	115	8483	224	3239	12707
2025	318	76	8254	211	2822	11681
+/- Var	-50.8%	-33.9%	-2.7%	-5.8%	-12.9%	-8.1%
			Locates per day			61



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

BURKE	981
CONNELLY SPRINGS	129
DREXEL	9
GLEN ALPINE	3
HICKORY	70
HILDEBRAN	25
JONAS RIDGE	6
LINVILLE	10
LONG VIEW	5
MORGANTON	590
RUTHERFORD COLLEGE	7
VALDESE	119



TOP 10 CALLERS

SEPTEMBER 2025

Burke	Company	Total
1	LKN UNDERGROUND	160
2	WILLIAMS ELECTRIC COMPANY	60
3	SANCHEZ FIBER CONNECTIONS	46
4	DUKE ENERGY	28
5	CITY OF MORGANTON	26
6	QUALITY LINE BURYING	22
7	UTILITIESONE	21
8	ANSCO & ASSOCIATES LLC	21
9	AT&T UTILITY OPERATIONS	20
10	TENNOCA CONSTRUCTION COMPANY	18



COUNTY TICKET VOLUME

SEPTEMBER 2025 VS 2024

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	38	3	504	40	188	773
2025	177	71	1067	52	441	1808
+/- Var	365.8%	2266.7%	111.7%	30.0%	134.6%	133.9%
				Locates per day		86



COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2024	250	65	5758	199	1522	7794
2025	915	248	7972	377	3288	12800
+/- Var	266.0%	281.5%	38.5%	89.4%	116.0%	64.2%
			Locates per day			67



COUNTY TICKET DISTRIBUTION

SEPTEMBER 2025

CALDWELL	1808
CAJAHS MOUNTAIN	228
COLLETTSVILLE	9
DUDLEY SHOALS	4
GAMEWELL	45
GRACE CHAPEL	3
GRANITE FALLS	455
HICKORY	191
HUDSON	92
LENOIR	691
SAW MILLS	79



TOP 10 CALLERS

SEPTEMBER 2025

Caldwell	Company	Total
1	GAC ENTERPRISES LLC	376
2	DIVERSIFIED UTILITY GROUP	172
3	CYBER CONNECT LLC	152
4	LKN UNDERGROUND	109
5	ERIC NEWTON TRENCHING	99
6	NEXUS CONSTRUCTION	80
7	VANGUARD CONSTRUCTION OPERATIONS LLC	52
8	WILLIAMS ELECTRIC COMPANY	38
9	MILLER PIPELINE	35
10	ROJAS UNDERGROUND SERVICES	33



DAMAGES

DIRT Damage Information
Reporting Tool

CGA Common
Ground
Alliance





DAMAGES BY COUNTY SEPTEMBER 2025

TOTAL:1642

ALAMANCE	21
ALEXANDER	7
ALLEGHANY	1
ANSON	7
ASHE	0
AVERY	0
BEAUFORT	3
BERTIE	2
BLADEN	2
BRUNSWICK	16
BUNCOMBE	26
BURKE	0
CABARRUS	27
CALDWELL	7
CAMDEN	2
CARTERET	4
CASWELL	2
CATAWBA	23
CHATHAM	15
CHEROKEE	0
CHOWAN	0
CLAY	2
CLEVELAND	8
COLUMBUS	3
CRAVEN	12

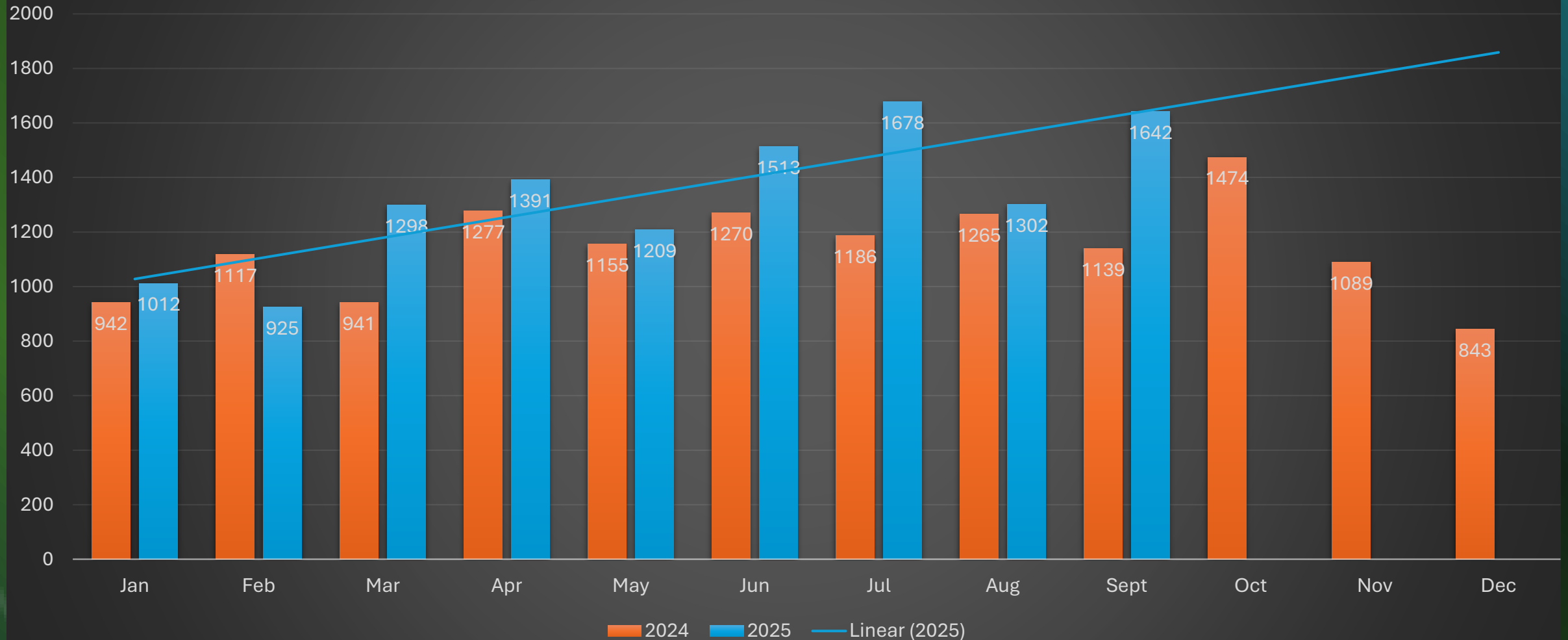
CUMBERLAND	61
CURRITUCK	4
DARE	11
DAVIDSON	17
DAVIE	5
DUPLIN	6
DURHAM	186
EDGECOMBE	11
FORSYTH	44
FRANKLIN	10
GASTON	16
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	11
GUILFORD	51
HALIFAX	1
HARNETT	40
HAYWOOD	1
HENDERSON	8
HERTFORD	7
HOKE	10
HYDE	2
IREDELL	33
JACKSON	2

JOHNSTON	74
JONES	0
LEE	15
LENOIR	17
LINCOLN	25
MACON	6
MADISON	1
MARTIN	10
MCDOWELL	1
MECKLENBURG	188
MITCHELL	0
MONTGOMERY	2
MOORE	18
NASH	47
NEW HANOVER	33
NORTHAMPTON	2
ONSLOW	21
ORANGE	27
PAMLICO	2
PASQUOTANK	0
PENDER	10
PERQUIMANS	2
PERSON	2
PITT	27
POLK	7

RANDOLPH	14
RICHMOND	4
ROBESON	11
ROCKINGHAM	8
ROWAN	22
RUTHERFORD	2
SAMPSON	4
SCOTLAND	1
STANLY	7
STOKES	7
SURRY	5
SWAIN	2
TRANSYLVANIA	3
TYRRELL	0
UNION	60
VANCE	2
WAKE	221
WARREN	1
WASHINGTON	0
WATAUGA	3
WAYNE	11
WILKES	2
WILSON	9
YADKIN	1
YANCEY	0



Damages in North Carolina 2025 vs 2024



NC811 EDUCATION TEAM



Ann Rushing
Education Manager



Parrish Riddick
Education Liaison, Piedmont Region



Rory Phipps
Education Liaison, Western Region



Howard Corey
Education Liaison, Eastern Region



Tami Groves
Education Liaison, Southwest Region



Steve Moore
Media Relations Specialist

THANK YOU FOR YOUR ATTENTION



A copy of this presentation
will be available at
www.ncucc.org



Number	Name	Present Today	Company	Telephone Number	Email Address
1	Rory Phipps	X	NC 811 UCC Org	336-944-1087	rory@nc811.org
2	Robert Turner	X	Brentwood Water	828-584-4566	turn1148@bellsouth.net
3	Steve Whisenant	X	Brentwood Water	828-584-4566	steveewhisenant@yahoo.com
4	Glenn McCurry	X	Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	X	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams	X	Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kendall Powell	X	Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
8	Doug Suttles		Suttles Surveying	828-231-8313	doug@suttlessurvey.com
9	Ken Suttles		Suttles Surveying	828-231-8290	ken@suttlessurvey.com
10	John Leger		Town of Rutherford College		publicworks@rutherfordcollegenc.us
11	Will Dennis		Town of Rhodhiss		rfdchief361@yahoo.com
12	David Wortman	X	Town of Rhodhiss		wortmandw@gmail.com
13	Randy Smith		Town of Granite Falls	828-312-4936	randy.smith@granitefalls.nc.gov
14	Jim Buckner		REMC	828-584-1410 Ext 203	jbuckner@remc.com
15	Ray Stamey		REMC	828-502-0674	rstamey@remc.com
16	Kelsey Cassavaugh		PNG - Duke-Energy	828-569-9.66	kelsey.cassavaugh@duke-engery.com
17	Kyle Kissmann		Utilities Partners (UPA)	584-775-1307	kkissman@utilitypartners.com
18	Karen Burnett		Roddi Long Grading		roddilonggrading@gmail.com
19	Mike Sheffield		PRG Consulting	828-778-8027	msheffield@prgconsulting.net
20	Jeffrey Wert		PRG Consulting	828-620-2226	jwert@prgconsulting.net
21	R. Keith Radcliff		NC DOT	828-778-8027	fkradcliff@ncdot.gov
22	Chris Banietti		Badger Transportation		cebanietti@badgerinc.com
23	Mark Delehant		Burke County		mark.delehant@burkenc.org

Blake Heach

X

Number	Name	Present Today	Company	Telephone Number	Email Address
24	Duane Spencer		Heath Consultants	828-601-1864	duane.spencer@heathus.com
25	Awert Parker		Heath Consultants	828-962-4553	awert.parker@heathus.com
26	Mark Killian		PNG - Duke-Energy	828-461-8539	Mark.Killian@Duke-Energy.com
27	Crystal Wayman		S & N Communications		
28	Ray Briones		S & N Communications		rbriones@sncomm.com
29	Esten Craig		Triangle	828-413-2593	doggie@trianglecontractors.com
30	Jonathan Shell		Utilities Partners (UPA)	828-221-6870	JonathanShell18@gmail.com
31	Matt Seitz		Williams Electric	828-448-1176	Matt.Seitz@unitedutility.com
32	Michelle Flowers		NC Utilities Commission		mflowers@ncuc.net
33					
34					
35					
TOTAL Attendees Present:					

Will Ellis
Ronnie Suttles

City of Morganton 828-219-2094 wellis@morgantonnc.gov
City of Morganton 828-443-7532 rsuttles@morganton.gov